Oracle® Retail Brand Compliance Management Cloud Service Release Readiness Guide





Oracle Retail Brand Compliance Management Cloud Service Release Readiness Guide, Release 19.2

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Preface

This guide outlines the information you need to know about Oracle Retail Brand Compliance Management Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Brand Compliance Management Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com



Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.



Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Brand Compliance Management Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.



Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- Module Impacted: Identifies themodule impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
 - Small: These UI or process-based features are typically comprised of minor field, validation, or program changes. There fore, the potential impact to users is minimal.
 - Large: These UI or process-based features have more complex designs.
 Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use
- Customer Action Required: You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.



Table 1-1 Noteworthy Enhancements

Feature	Scale	Delivered	Customer Action
			Required?
Resolved Issues	Small	Enabled	No

Resolved Issues

This release includes resolutions to logged issues in various functional areas. For specific descriptions of the resolved issues, see Noteworthy Resolved Issues.

Post Release Tasks & Impact on Existing Installation

The following post release tasks and impact on an existing installation must be taken into account as part of this release.

System Text

The fix to the Project Status field label (item 31595183) introduces a new *Set To* System Text record. The record is added automatically during the release process, however any translation overrides must be added manually, by the retailer administrator.

Permissions

The fix to make the Synchronize Workflow action available to Oracle Authorized Administrator users (item 29777965) requires the following to be added to the Permissions spreadsheet.

Add the entries below to the bottom of each designated page.

Page	Record (A)	Authority Profile (B)	Action (E)	Data Record (F)	User Mode (L)	Access Level (M)
Alert	Alert	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Alert	NORMAL	Y
AlertRespon se	AlertRespon se	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Alert Response	NORMAL	Υ
AuditVisit	Audit/Visit	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Audit/Visit	NORMAL	Υ
AVIssue	Audit/Visit Issue	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Audit/Visit Issue	NORMAL	Y



Page	Record (A)	Authority Profile (B)	Action (E)	Data Record (F)	User Mode (L)	Access Level (M)
Site	Site	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Site	NORMAL	Y
Supplier	Supplier	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Supplier	NORMAL	Υ
Specificatio n	Product	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Product Specificatio n	NORMAL	Υ
Specificatio n	Product	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Temporary Produce Spec	NORMAL	Υ
Specificatio n	Product	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Specificatio n Template	NORMAL	Y
Product	Product	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Product Record	NORMAL	Y
Product	Product	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Produce Product Record	NORMAL	Y
Surveillance	SurvTestRe port	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	SURV TEST REPORT	NORMAL	Y
Scorecard	Scorecard	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Scorecard	NORMAL	Y
MyProject	Project	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	Project	NORMAL	Y
MyProject	Project	Oracle Authorized Administrat or	SYNCHRO NISE WORKFLO W	ACTIVITY	NORMAL	Υ

The instructions for downloading and uploading the amended Permissions spreadsheet are as follows:

- Log in as an Oracle Authorized Administrator user and go to Company > Admin > Roles & Permissions.
- 2. Open the Permissions page.



- 3. Download the active spreadsheet by selecting the row with *true* in the Active Permissions column, click *Download Selected*, and save locally.
- **4.** Edit the downloaded spreadsheet, make the changes described above, then save the spreadsheet.
- **5.** Upload the edited spreadsheet by clicking *Upload Permissions*, select the spreadsheet and click *Ok*.
- **6.** Apply the changes by selecting the uploaded spreadsheet row and click *Process Selected*, then *Ok* to confirm.

Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS authentication), the following steps must be taken by the Customer or their Partner:

- Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.
- 2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS URLs must be provided in the SR.
- 3. Once created, you will be able to gather the Client ID and Client Secret from IDCS.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.



Client Requirements

This chapter covers the Client System requirements supported for Oracle Retail Brand Compliance Management Cloud Service.

Client System Requirements

The following technology is supported



Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox ESR 68+
- Internet Explorer 11
- Microsoft Edge 44+
- Chrome (Desktop) 79+



Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
General: Administration	29777965	Access to the Synchronize Workflow action
		A fix has been made to permit users with the Oracle Authorized Administrator authority profile to access the Synchronize Workflow action, which is used when necessary to re-synchronize a record's workflow. Previously, the action was only available to the root user login.
		See the Post Release Tasks for instructions on making the necessary Permissions changes.
General: Favorites	31017993	Error when adding to Favorites A fix has been made to rectify an error when attempting to add a document as a Favorite. The issue occurred when the document had an ill-formed title, such as a single, unpaired < character.
General: Language Selector	31218618	Language selector sequence A fix has been made to correct an issue with the sequence of the Language selector in certain cases, such as creation of a new Supplier. The list is now correctly presented in the order defined by the Priority field in the Languages glossary. As part of the fix, the field type has been changed from a combo box to a list selector.
General: System Text	31688386, 31730774	English overrides created when importing System Text A fix has been made to rectify an issue with overrides being incorrectly created for the English (British) base language when an administrator user with an alternative language imported system text.



Affected Component	Defect Number	Description
Product: Product Specifications	NA	Incorrect mapping of product variant in Pack Copy File A fix has been made to rectify an issue with the mapping of the product header and the Retailer Product Number field in the Pack Copy file. The issue occurred when the specification contained multiple product variants.
Product: Product Specifications	NA	SRP Reason missing from Pack Copy File A fix has been made to rectify an issue with the Shelf Ready Packaging Reason field being missing from the Pack Copy file.
Product: Product Specifications	NA	Issues with Nutri-Score Category glossary export The option to export the Nutri-Score Categories glossary within the Product Specifications administration area is no longer available. Due to the complexity of this glossary, it is not suited to the import/export facility. The Export option has been removed from the Actions menu of the glossary's list view, and the option to bulk export glossaries now excludes this glossary. The Import option remains for the initial setup of the base glossary contents.
Product: Product Specifications	NA	Allergen Statement not showing bold text in Pack Copy File A fix has been made to rectify an issue with bold text in the Allergy & Dietary Advice Declaration statement not being carried through to the Pack Copy file.
Product: Product Specifications	NA	Error when printing Pack Copy Types A fix has been made to rectify an error when selecting to print entries in the Pack Copy Types glossary.
Product: Product Specifications	31401008	Apostrophe not displaying in Advanced Packaging section A fix has been made to rectify an issue with the apostrophe character being missing from the table headings in the specification's Advanced Packaging section.



Affected Component	Defect Number	Description
Product: Product Specifications	31446475	Pack Copy Required not showing language translation
		A fix has been made to ensure language translations are applied to the Pack Copy Required radio button in the specification's Multi Pack section, when in edit mode. Previously always in English, it now shows in the user's language.
Product: Product Specifications	31450438	Special characters not displaying in Nutrition Footnote Table
		A fix has been made to ensure special characters are correctly displayed within the Footnote Table of the specification's Nutrition section.
Product: Product Specifications	31478066	Finished Product Standards section duplicates header information
		On the Microbiological Standards tab of the Finished Product Standards section for product specifications, the header information was being incorrectly duplicated. A correction has been applied to remove this duplicated information from this Microbiological Standards tab.
Product: Product Specifications	31599559	Shipping Case Codes not appearing in non-food Pack Copy files
		A fix has been made to rectify an issue with Shipping Case Codes not appearing in the Pack Copy files for Formulated Non Food and Constructed Non Food specifications.
Product: Product Specifications	31838310, 31841656, 31900560	Pack Copy File missing translated system text
		A fix has been made to rectify an issue with the translation of system text labels in Pack Copy files for languages that use the extended character set, such as Chinese and Russian.
		The issue occurred in Pack Copy and Counter Ticket files for all specification types. The installation process has been adjusted to include the installation of the Albany fonts, which provide the extended ASCII (non-Latin) characters.



Affected Component	Defect Number	Description
Project: System Text	31595183	Changing project status system text in English
		A fix has been made to rectify an issue with the Set To system text label appearing in English, regardless of the user's chosen
		language, when using the Change Status action for a Project. A new Set To System Text record has beer created.
		The new System Text record is added automatically, however any translation overrides will need to be set up manually as a Post Release Task.
Reports: Excel Outputs	31541807	Excel outputs contain extra rows A fix has been made to the Excel report output formats to prevent extra line-feed rows being generated, which is a known BI Publisher issue.
		The fix replaces the line-feeds with a space, thus removing the line breaks, so the data will show in a single row. The change is applicable to all reports however, it does not affect the Pack Copy output or the Product Requirements form reports.
Reports: KPI Reports	31383303, 31384415,	KPI Report returning zero value
	31584497	A fix has been made to rectify an issue with a scheduled KPI report incorrectly returning a zero value when reporting on the count of Product Specifications.
		The issue was due to an error in the report schedule batch job.
Reports: Legacy Reports	31732604	Legacy Reporting: Soft-deleted Scorecards
		A fix has been made to the legacy (Jaspersoft) reporting installer to exclude soft-deleted Scorecards from the reporting ad-hoc views and reports that use the Scorecards domain. The reporting data now reflects the application data for Scorecards.



Affected Component	Defect Number	Description
Reports: Legacy Reports	31739259	Legacy Reporting: Missing system text
		A fix has been made to the legacy (Jaspersoft) reporting installer to ensure all system text properties files are generated during system startup.
		The code that generates the CreationsReporting system text properties files that are used for JasperReporting had been removed. The fix reinstates them.
Reports: Report CR21	32092075	Error when scheduling Surveillance Testing Requirements report
		A fix has been made to rectify an error when attempting to schedule the Surveillance Testing Requirements report (CR21).
Reports: Report CR42	30733483	Report formatting issues
		A fix has been made to rectify formatting issues in the Food Product Requirement report (CR42).
		Trailing zeros have been trimmed in the Total % column of the Recipe table.
		The Packaging Components table in the in the Packaging section now displays multiple rows correctly, as do the Product Attributes, Additional Attributes, and Quantitative Standards tables in the Finished Product Standards section.
Reports: Report CR44	31885240	Report formatting issues
		A fix has been made to rectify formatting issues in the CNF Product Requirement report (CR44).
		The Packaging Components table in the Packaging section now displays multiple rows correctly, as do the Product Attributes and Additional Attributes tables in the Finished Product Standards section.
Reports: Report CR45	31018139	Report formatting issues A fix has been made to rectify formatting issues in the Produce Product Requirement report (CR45). The Product Attributes, Additional
		Attributes, and Quantitative Standards tables in the Product Standards section now display multiple rows correctly.



Affected Component	Defect Number	Description
Reports: Report CR46	31885263	Report formatting issues
		A fix has been made to rectify formatting issues in the BWS Product Requirement report (CR46).
		The Packaging Components table in the Packaging section now displays multiple rows correctly, as do the Product Attributes, Additional Attributes, and Quantitative Standards tables in the Finished Product Standards section
Supplier: Contacts	31413025	Contact Roles appearing in English
		A fix has been made to rectify an issue with the names of contact roles appearing in English, regardless of the user's chosen language, when viewing Contacts.
Supplier: Sites	31433833	Growers List actions appearing in English
		A fix has been made to rectify an issue with the list actions of the Growers List appearing in English, regardless of the user's chosen language, when viewing a Site. The actions affected were those used to sort or add columns to the list.



Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following Documentation Library: Oracle Retail Brand Compliance Management Cloud Service Documentation Library MOS Doc ID 2400174.1 at: https://support.oracle.com/epmos/faces/DocumentDisplay?id=2400174.1

