Oracle® Retail Brand Compliance Management Cloud Service
Release Readiness Guide

Release 19.6

F49603–01

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ORACLE®

Oracle Retail Brand Compliance Management Cloud Service Release Readiness Guide, Release 19.6

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Contents

Preface

This guide outlines the information you need to know about Oracle Retail Brand Compliance Management Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Brand Compliance Management Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Brand Compliance Management Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

> ✏ **Note:**
>
> Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1   Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Resolved Issues	All	Small	Yes	No

Resolved Issues

This release includes resolutions to logged issues in various functional areas. For specific descriptions of the resolved issues, see Noteworthy Resolved Issues.

Post Release Tasks and Impact on Existing Installation

The following post release tasks and impact on an existing installation must be taken into account as part of this release.

Allergen Declaration Glossary

The fix for Commas in Allergen Declaration format (item 33012174, 33216825) may require a manual change to the Allergen Declarations glossary in the Products / Global Glossaries / Declaration part of Admin area.

Any Declarations that have a value of *and* as the End Separator (within the Format page) must be updated to insert a leading space, as a leading space will no longer be automatically inserted in the generated declaration. This must also be done for any language translations.

Permissions

For existing installations, the Creating new Activity Sub Status fix (item 31881501) requires a change to the Permissions spreadsheet in order to allow the Project Administrator to create new entries in the Activity Sub-Status glossary.

In the MyProject page, change the row with Authority Profile = Project Administrator and Data Record=ACTIVITY SUB STATUS to have an Access Level of C (instead of W):

Record (A)	Authority Profile (B)	Menu Option (C)	Sub Menu Option (D)	Action (E)	Data Record (F)	User Mode (L)	Access Level (M)
MyProject	Project Administrator				ACTIVITY SUB STATUS	NORMAL	C

The instructions for downloading and uploading the amended Permissions spreadsheet are as follows:

1. Log in as an Oracle Authorized Administrator user and go to Company > Admin > Roles & Permissions.

2. Open the Permissions page.

3. Download the active spreadsheet by selecting the row with *true* in the Active Permissions column, click *Download Selected*, and save locally.

4. Edit the downloaded spreadsheet, make the changes described above, then save the spreadsheet.

5. Upload the edited spreadsheet by clicking *Upload Permissions*, select the spreadsheet, and click *Ok*.

6. Apply the changes by selecting the uploaded spreadsheet row, click *Process Selected*, and then click *Ok* to confirm.

System Text

The fix for the Specification Change History language translation (item 32211975) introduces two new entries to the Misc system text area:

```
remove=Remove
change=Change
```

The system text records are added automatically during the release process, however any translation overrides must be added manually, by the retailer administrator.

Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS OR OCI IAM authentication), the following steps must be taken by the Customer or their Partner:

1. Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.

2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS OR OCI IAM URLs must be provided in the SR.

3. Once created, you will be able to gather the Client ID and Client Secret from IDCS OR OCI IAM.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

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Client Requirements

This chapter covers the Client System requirements supported for Oracle Retail Brand Compliance Management Cloud Service.

Client System Requirements

> **Note:**
>
> Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

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Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
Application Program Interfaces (APIs): Business Category REST API	32884872	**Delete function not working** A fix has been made to the Delete function of the Business Categories REST API. When attempting to delete a Business Category that either does not exist, or is in use and therefore cannot be deleted, HTTP #417 is now returned, with an appropriate message.
General: List Views	30685214, 30348004, 32073772	**List view row selection** A fix has been made to rectify an issue with the selection of items from the list view, where a *Please select a row message* was issued when selecting an item to open. The issue occurred after using the quick search facility, which returned just a single row in the list view.
General: Users	32876504, 32880000	**Last Successful Login not updated** A fix has been made for an issue with the Last Successful Login field in the User record not being updated the first time the user logged into the system.
Product: Specifications	32211975	**Change History language translation** When adding or removing a Specification section, the Change column in the Change History section / Section Change was not translated into the user's language. *Add* and *Remove* will now translate into the user's language. Two new system text items are introduced, for the *Change* and *Remove* literals. See Post Release Tasks for further details. A system text item already exists for the *Add* literal.

Affected Component	Defect Number	Description
Product: Specifications	29628111	**Unable to update Review Date on an active Specification** A fix has been made to rectify an issue with the Product Specification's Review Date not being updated after taking the Extend Review Date action. The issue occurred if the action was taken from a section other than Main Details. The Extend Review Date action now forces the Specification to be saved as part of the action, to ensure the date is recorded, regardless of which section is open.
Product: Specifications	32646868, 32856931	**Products Covered blank in approved Produce Specification** A fix has been made to rectify an issue in Produce Specifications, where the selected Products Covered in the Other Labelling Copy section were removed when the specification was set to Approved status. The issue occurred when the specification had more than one Product Covered and more than one Other Labelling Copy section.
Product: Specifications	32923562	**Error adding component to Advanced Packaging section** A fix has been made for an error that could occur when adding component to the Advance Packaging section of the Product Specification. The error was introduced in release 19.1.
Product: Specifications	33012174, 33216825	**Commas in Allergen Declaration format** A fix has been made to the Allergen Declaration format to rectify an issue where if a comma was used as the End Separator, the declaration had a space inserted before the comma. **Note:** If the value *and* is used as the End Separator in any declarations, the configuration must be manually updated to insert a leading space, as it will no longer be inserted automatically. See Post Release Tasks for further details.

Affected Component	Defect Number	Description
Project: Activity Sub Status	31881501	**Creating new Activity Sub Status** A fix has been made to rectify an issue where the Project Administrator was unable to create a new entry in the Activity Sub Status glossary in the Project Management / Activity Sub-Status part of the Admin area. **Note:** The fix involves a change to the Permissions spreadsheet, which will become available for new installations. For existing customers, the Permissions spreadsheet must be manually updated by the administrator. See Post Release Tasks for further details.
Project: Record Links	30272407, 30845541	**Error when unlinking records from a Project** A fix has been made to rectify an error which prevented record links being removed from a Project's record links page.
Supplier: Audit Templates	32889759	**Risk Frequencies removed when copying Audit Template** A fix has been made to rectify an issue when copying an Audit Template in the Admin area. The issue resulted in the Risk Frequencies table being removed from the template being copied.
Supplier: Audits	33045088, 33550504	**Creation of Audit Issues/Non Conformances from Checklists** A fix has been made to rectify an issue with the creation of Issues/Non Conformances for Checklist Audits. The fix prevents an Issue / Non Conformance from being created if the Checklist has validation failures that prevent it being saved, such as a missing mandatory Comment.

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Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Brand Compliance Management Cloud Service Documentation Library at Doc ID 2400174.1.