

Oracle® Retail Brand Compliance Management Cloud Service Release Readiness Guide



Release 19.8

F56977-01

July 2022

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Copyright © 2022, Oracle and/or its affiliates.

Primary Author: Bernadette Goodman

Contributing Authors: Simon Tucker, Aidan Ratcliffe, Patricia Braban

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software" or "commercial computer software documentation" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle, Java, and MySQL are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

1 Feature Summary

Noteworthy Enhancements	1-1
Post Release Tasks and Impact on Existing Installation	1-1
System Text	1-1
Enabling User Roles	1-1
Enabling Artwork with SSO	1-1
Database Update Scripts	1-2

2 Client Requirements

Client System Requirements	2-1
----------------------------	-----

3 Noteworthy Resolved Issues

4 Deprecated Features

Preface

This guide outlines the information you need to know about Oracle Retail Brand Compliance Management Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Brand Compliance Management Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: <https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

There are no enhancements in this update. See the [Noteworthy Resolved Issues](#) for more information about the contents in this update.

Post Release Tasks and Impact on Existing Installation

The following post release tasks and impact on an existing installation must be taken into account as part of this release.

System Text

The fix to include the Ingredient Type field in the Recipe queries (item 33679188) introduces a new System Text record:

```
reportQueryColumn.INGREDIENT_INGREDIENT_TYPE=Ingredient Type
```

The system text records are added automatically during the release process, however any translation overrides must be added manually, by the retailer administrator.

Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS OR OCI IAM authentication), the following steps must be taken by the Customer or their Partner:

1. Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.
2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS OR OCI IAM URLs must be provided in the SR.

3. Once created, you will be able to gather the Client ID and Client Secret from IDCS OR OCI IAM.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

Database Update Scripts

There are no database upgrade scripts executed when upgrading from 19.7.0.2 to 19.8.

2

Client Requirements

This chapter covers the Client System requirements supported for Oracle Retail Brand Compliance Management Cloud Service.

Client System Requirements

**Note:**

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

3

Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
Application Program Interfaces (APIs): Business Category	32846897	Path creation for new Business Category An update has been made to the Business Category API to correctly generate the locale dependent <i>path</i> element, during the creation of a Business Category.
General: Business Category	32910995, 33907616, 33968391	Business Category level missing from selector A fix has been made to the Business Category selector to rectify an issue with levels missing when using the search box. The issue occurred when selecting to add business categories to Audit Templates, Product Records, Projects, Scorecards, and Sites.
General: List Views	33704558	Import/Export options in list views A fix has been made to rectify an issue with the Import and Export options presented when right-clicking within the Suppliers, Sites, and Product Records list views.
Product: CNF Specification	33297108	Columns not showing as mandatory in CNF Components section A fix has been made to rectify an issue in the Components section of the Constructed Non Food product specification. The issue occurred in the Formulation, Fabrics, and Paper & Woods page, where mandatory entries were only being indicated for items on the first row of the table. Now, if more than one row is added, the mandatory indicator will appear on all rows.

Affected Component	Defect Number	Description
Product: Global Change	32484787	<p>List of Technologist names</p> <p>A fix has been made to the Change of Product Responsibility global change in the Admin area, so the <i>To</i> list of names follows the same logic as when manually selecting Technologist users within the Product Record. It was previously ignoring the configured <i>show in list</i> rules, and was only looking at the hard-coded Product Technologist roles.</p>
Product: Notifications	33540830	<p>Product Record notifications not sent</p> <p>A fix has been made to rectify an issue with the sending of notifications to contacts related to Product Records.</p> <p>The PR1 Product Record notification email is now sent to all <i>Spec Admin Contact</i> contacts, whether they are supplier level or site level contacts.</p>
Project: Scheduling	32050493, 33252691, 33781892	<p>Parent Project filter when Scheduling a Project</p> <p>The Parent Project filter on the first step of the Schedule Projects wizard, has been changed to use a text box. The filter will now select any project where the parent project title contains the text entered in the text box. The text may be found in any position of the parent project title.</p>
Project: Scheduling	33145819, 33306993, 33350866	<p>Unable to schedule an imported Project</p> <p>A fix has been made to rectify an issue with the scheduling of imported Projects. The fix prevents the <i>sequence number is mandatory</i> validation error message being issued when a project is imported from a spreadsheet and the project does not include every team role on the project template.</p>

Affected Component	Defect Number	Description
Reports: Audit Query	33581726	<p data-bbox="987 275 1349 302">Person Present in Audit query</p> <p data-bbox="987 310 1377 453">A fix has been made to the Audit query, to correctly output Audit Person Present Auditor, and to the Person Present columns to allow duplicate values (concatenated).</p> <p data-bbox="987 462 1377 516">The fix is related to the following fields:</p> <ul data-bbox="987 525 1377 915" style="list-style-type: none"> <li data-bbox="987 525 1276 579">• Audit Person Present Company <li data-bbox="987 588 1317 615">• Audit Person Present Job <li data-bbox="987 623 1377 766">• Audit Person Present Name (previously Name of Person Present, the system text has changed to align it with the other columns) <li data-bbox="987 774 1149 802">• Is Auditor <li data-bbox="987 810 1263 837">• Is Certification Body <li data-bbox="987 846 1377 915">• Is User Audit Person Present Auditor (auditors only, with distinct values concatenated)
Reports: Data Sources	33760558	<p data-bbox="987 930 1317 984">Error when importing Data Source</p> <p data-bbox="987 993 1377 1104">A fix has been made to rectify an error that occurred when importing Data Sources in the Reports Admin area.</p> <p data-bbox="987 1113 1377 1314">Only the first column for each query was being validated, so it was possible to import a spreadsheet with a Selected Column not belonging to the query. All columns are now validated accordingly.</p>
Reports: Ingredient Query	33679188	<p data-bbox="987 1329 1349 1383">Ingredient Type in Ingredients query</p> <p data-bbox="987 1392 1377 1593">A fix has been made to add the Ingredient Type to the Ingredient query. When creating a data source for the Ingredient query, it is now possible to select the Ingredient Type both as column and as filter.</p> <p data-bbox="987 1602 1377 1682">New System Text has been added. See Post Release Tasks for further details.</p>

Affected Component	Defect Number	Description
Reports: Recipe Reports Queries	33561960	<p>Declaration fields in Recipe reports</p> <p>A fix has been made to the output of Labelling Statement and QUID Statement values in reports that use Recipe queries: Recipe Section, Recipe Item Raw Material, and Ingredients.</p>
Reports: Schedules	33188590	<p>Error when creating a new version of a Report Schedule</p> <p>A fix has been made to rectify an error that occurred when creating a new version of a Report Schedule.</p>
Supplier: Audits	33364289	<p>Audit & Visit due/overdue notification email templates</p> <p>A fix has been made to rectify an issue with the use of the \$auditLink link and \$portalName portal name substitution values in email templates. The issue relates to the Audit Visit Due (AUDITVISITDUE) and Overdue (AUDITVISITOVERDUE) notification email templates.</p> <p>Note: The core email templates have not been amended, but the substitution values have been made available for use, if required.</p>
Supplier: List Views	29931004, 33279110	<p>Attachment description missing when downloading Supplier and Site list views</p> <p>A fix has been made to populate the Attachment Description column when downloading the contents of Suppliers and Sites list views.</p>
Supplier: List Views	33116783	<p>Billing Details incorrect when downloading Supplier and Site list views</p> <p>A fix has been made to correctly populate the Billing Details columns when downloading the contents of a Sites list view.</p>

4

Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Brand Compliance Management Cloud Service Documentation Library at [Doc ID 2400174.1](#).