

# Oracle® Retail Brand Compliance Management Cloud Service Release Readiness Guide



Release 20.2  
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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Preface

This guide outlines the information you need to know about Oracle Retail Brand Compliance Management Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

## **Audience**

This document is intended for the users and administrators of the Oracle Retail Brand Compliance Management Cloud Service.

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- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

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## **Oracle Retail Cloud Services and Business Agility**

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

# 1

## Feature Summary

This chapter describes the feature enhancements in this release.

### Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Brand Compliance Management Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.



#### Note:

Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

#### Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

**Table 1-1** Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
<a href="#">Scheduled Jobs - Time Zone Update</a>	Supplier	Small	Dependent on existing configuration	Yes, if not configured
<a href="#">Post Metrics Counter</a>	NA	Small	No	Yes

## Scheduled Jobs - Time Zone Update

The system time zone parameter is part of an existing feature, which allows the standard UTC time zone to be set for use by scheduled/batch jobs. Initially this feature was only applied to two scheduled jobs but has now been expanded so all scheduled jobs, which are managed by date, will now utilize the time zone parameter if set.

The changes will not be visible, but the outcome is that the timing of the scheduled jobs, will account for the time zone parameter, if set. This change will affect the following scheduled jobs:

### **Archive News Job**

This job will Archive/Un-publish news items where the Expiry Date is in the past and is set to Archive/Un-publish on expiry. This job has been updated to use the time zone parameter, if set, when comparing the Expiry Date against the current date.

### **Alert Response Reminder**

This job sends a reminder where an alert Response Required By date has passed. This job has been updated to incorporate the time zone parameter, if set, when comparing dates for Response Required By and Send Reminders Until against the current date.

### **Overdue Scorecard Notifications**

This job updates scorecards as overdue based on their Due Date plus the configured Grace Period. This has been updated so when sending Overdue Notifications for the scorecards, the comparison of the Due Date with the current date will factor in the time zone parameter, if set.

### **Auto Schedule Scorecard**

This job creates a future scorecard when the current one becomes due or for any active site that does not have one scheduled. This job has been updated so when comparing the Due Date, the time zone parameter, if set, should be utilized to determine whether a new scorecard should be created.

### **Spec Out of Store Date**

This job sets specifications, where the Out of Store Date for the specification has been reached, to Delisted or Off Range. This job has been updated to use the time zone parameter, if set, when comparing the current date against the Out of Store Date against the specification.

### **Overdue Activity Notification**

Email notifications are sent for overdue activities based on the activities email rule for those Activities with a Trigger Type of *By overdue days*. This has been updated to use the current date based on the time zone parameter, if set, when comparing the activities planned end date (plus the email rule *By overdue days*).

### **Delete Old Web Service Logs**

If the system configuration setting, *Number of days to keep Web Service Logs*, is populated, old Web Service Logs are deleted based on the web service logs creation date. This job has been updated to use the time zone parameter, if set, when creating

a date-time (minus days to keep) to compare against the web service logs creation date.

#### **Delete Old Batch Jobs**

This job deletes batch jobs that exceed the *Number of Days to Keep Batch Job Logs* set in System Configuration (relies on Completed Batch Job Unlinking job). This job has been updated to use the time zone parameter, if set, when comparing the current date to the Creation Date (Submitted Date) plus the *Number of Days to Keep Batch Job Logs*.

#### **Purge Reports**

If the system configurations report that a purge grace period is populated and greater than zero, reports are purged. The calculation to determine if a report is to be purged has been updated to utilize the time zone parameter, if set.

#### **Purge Report Reminder**

If the *Number of Days to Keep Reports* system parameter is populated and greater than zero, the reports are checked for purging. For any report due to be purged in 1 to 5 days, a purge reminder will be sent. The calculation to determine when a report is to be purged has been updated to utilize the time zone parameter, if set.

## Post Metrics Counter

This feature is for systems with Retail Home installed and configured for use. The Metric Count calculations will be generated by a weekly routine run in Platform Services Retail Application Framework (PSRAF) and can be displayed in Retail Home.

PSRAF is incorporated into this release and allows these portal metrics to be published to Retail Home. The metrics generated can be utilized in Retail Home through configuration.

The count calculations are based on active products and sites. Active sites is the total count of all Sites where the Site Status is ACTIVE. The calculation of active products is dependent on non-produce active products plus produce active products. The non-produce calculation is based on a unique count of all Product Variant IDs, against all product records with a Product Status of ACTIVE. The produce calculation is based on the count of the Produce Specification Numbers where the Status is Approved.

## Post Release Tasks & Impact on Existing Installation

The following post release tasks and impact on an existing installation must be taken into account as part of this release.

### System Text

The fix for editing CE Marking to utilize UKCA marking (item 32372838) introduces a new System Text record:

```
productSpecification.page.olcSection.page.quantityPage.brimfulContainerSymbol
```



The fix for including the Biodegradable checkbox (item 32437411) introduces a new System Text record:

```
reportQueryColumn.ADV_PACKAGING_COMPONENT_BIODEGRADABLE=Packaging  
Component Biodegradable
```

The fix for including the Source field from the Allergen section (item 32517607) introduces two new System Text records:

```
orbcmReports.allergenSource  
reportQueryColumn.ALLERGEN_SOURCE
```

The fix for the Project Type field label (item 32503217) introduces a new System Text record:

```
projectSchedulingSelectProjectsWizardStep.projectType=Project Type
```

The fix for the Reason column label (item 31940776) introduces a new System Text record:

```
view.site.page.sitesAuditsAndVisits.fieldSet.maintenanceAudit.reason
```

**Note:** The system text records are added automatically during the release process, however any translation overrides must be added manually, by the retailer administrator.

## Scheduled Jobs - Time Zone Update

If required, set the System Time Zone parameter to the relevant time zone. Once set, this feature will be automatically active. The parameter is on the Global tab of the System Parameters page.

## Portal Metrics Counter

For existing installations, the subscription metric dashboard will need to be set up for the Retail Home application. For details, see the *Oracle Retail Home Administration Guide* available on Oracle Help Center at the following link: <https://docs.oracle.com/en/industries/retail/retail-home/20.0/>

For new and migrating (19.x to 20.2+) customers, the Oracle Retail Brand Compliance Management application will automatically be created in Retail Home by the RGBU Provisioning Tool.

## Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

## Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS or OCI IAM authentication), the following steps must be taken by the Customer or their Partner:

1. Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.
2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS or OCI IAM URLs must be provided in the SR.
3. Once created, you will be able to gather the Client ID and Client Secret from IDCS or OCI IAM.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

# 2

## Browser Requirements

 **Note:**

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

# 3

## Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
General: Custom Fields	31080918, 31887208, 32101363, 32201145, 32786654, 32976117	<b>Error when saving Custom Fields glossary record</b> A fix has been made to rectify an error that occurred when saving a Custom Fields glossary record. The error occurred after removing values from the Field Sets table.
General: IDCS or OCI IAM	32954820	<b>IDCS Synchronization in System Parameters Change History</b> A fix has been made to rectify an issue with the hourly IDCS synchronization job adding an entry to the Change History log in the System Parameters configuration record. Although the System Parameters record does show when the last IDCS synchronization took place, writing the event to the Change History log has now been suppressed, as the log is intended to record when changes are made to the editable system parameters.

Affected Component	Defect Number	Description
General: News	30203744	<p><b>Archived News records opening a blank new window</b></p> <p>When the Users Preference setting <i>Open all documents in new browser windows</i> is enabled, Archived News records opened by using the Archived News link on the Home Page, do not display any information in the new window. Archived News records opened in this way should ignore the setting, and open as a new tab on the Application TAB bar.</p> <p>An update now ensures that when opening Archived News records from the Archived News Link, they open as a new tab on the Application TAB bar (thereby ignoring the <i>Open all documents in new browser windows</i> setting).</p> <p><b>Note:</b> When Archived News records are opened in this way, it is not possible to edit the record. Opening an Archived News record by using the Manage News link on the home page, will allow the records to be edited.</p>
Product: Glossary	33087964	<p><b>Combined Specification Nutrients Glossary</b></p> <p>A fix has been made to the Combined Specification Nutrients glossary to rectify an issue with the column headings overlapping.</p>
Product: Nutrition	30964096, 32446796	<p><b>Nutrition rounding to incorrect number decimal places</b></p> <p>A fix has been made to rectify an issue with the Nutrition calculations rounding, where for example it was rounding to two decimal places when it should be whole numbers. The issue occurred because the default configuration rule was applied rather than the rule specific to the nutrient.</p>

Affected Component	Defect Number	Description
Product: Pack Copy Reports	32525922, 32614081, 32672727	<p data-bbox="980 275 1333 352"><b>Pack Copy reports displaying User Login ID instead of User Name</b></p> <p data-bbox="980 369 1365 562">The pack copy reports were outputting the Product Technologist Login ID rather than Name under the Non-Copy Information for the Product Technologist and Other Contacts fields.</p> <p data-bbox="980 579 1365 684">The Pack Copy Reports have been updated to utilize the required Name element from the SPEC API data source.</p>
Product: Pack Copy Reports	33087576	<p data-bbox="980 705 1365 783"><b>Incorrect mapping in header of a multi product/site Pack Copy file</b></p> <p data-bbox="980 800 1365 1083">A fix has been made to rectify an issue with the header of a Pack Copy file being incorrect. The issue occurred when the specification was for a multi product and multi site specification. It was due to the product coverage details being taken from the Product Record when it should have been taken from the Product Specification.</p>
Product: Specifications	28961175, 31498573	<p data-bbox="980 1104 1365 1182"><b>Intolerances not being validated when the ingredient not in the default Language</b></p> <p data-bbox="980 1199 1365 1472">When the Set Pack Copy Language is set to True, the pack copy language can be different from the base language. When a specification was configured to use a different pack copy language than the base (default) language, validation was not identifying the ingredients for intolerance validation.</p> <p data-bbox="980 1488 1365 1621">A fix has been implemented, so irrespective of the pack copy language, the validation will now generate the relevant validation errors for intolerances.</p>

Affected Component	Defect Number	Description
Product: Specifications	31973751, 32266471, 32488903	<p data-bbox="980 275 1377 359"><b>When editing a Specification, an error is generated when the Nutrition section is opened</b></p> <p data-bbox="980 369 1377 594">An error occurred on a draft Specification, in edit mode, when opening the Nutrition Section. The error was caused when a new version of the nutrition panel was created after the GDA or NVR/RDA Categories on the specification had been deactivated.</p> <p data-bbox="980 604 1377 772">A fix has been implemented so when opening the Nutrition section against the Specification, the new version of the Nutrition Panel is applied successfully with no errors.</p>
Product: Specifications	32616127	<p data-bbox="980 789 1377 846"><b>CNF specification edits not saving, intermittently</b></p> <p data-bbox="980 856 1377 1024">Changes to the Details table on the Component Section of CNF specifications were intermittently not being saved. No errors or validation issues indicated a problem when this occurred.</p> <p data-bbox="980 1035 1377 1171">An update has been implemented to resolve the issue so changes to the Component section on CNF Specifications are successfully saved.</p>
Product: Specifications	32647134	<p data-bbox="980 1188 1377 1272"><b>Error when navigating to Advanced Packaging Section of a Specification</b></p> <p data-bbox="980 1283 1377 1419">A fix has been made to rectify an error that occurred when navigating to the Advanced Packaging section of the Product Specification.</p> <p data-bbox="980 1430 1377 1629">The error occurred under specific circumstances, when an item of configuration in the Recycling table could not be located. The fix will skip any such missing items, so the existing items are displayed without error.</p>

Affected Component	Defect Number	Description
Product: Specifications	32826302	<p><b>Error when opening specification linked to a product created by Product REST API</b></p> <p>When the Product REST API was used to create a Product that included a Product Record Other User (Other Contacts), the specifications linked to the product would cause an error when attempting to open the record.</p> <p>A modification has been made to the Product REST API to ensure that the Product Record Other User records are created appropriately and the modification of an existing Product Record Other User record, is limited to modifying the associated &lt;user&gt; element only.</p>
Product: Specifications	33087964	<p><b>Combined Specification Nutrients Glossary</b></p> <p>A fix has been made to the Combined Specification Nutrients glossary to rectify an issue with the column headings overlapping.</p>
Product: Specifications	33087981	<p><b>Unable to revert a Specification to previous state</b></p> <p>A fix has been made to rectify an issue with not being able to revert a Not Progressed product specification to a previous state. The issue occurred if a section name had not been previously populated; although validated as a mandatory field, the specification is not editable at that status. The validation is now suppressed when using the option to revert the Not Progressed specification back to its previous status.</p>
Product: Specifications	33097535	<p><b>Advanced Packaging validation shows incorrect page</b></p> <p>When a CNF specification is created without Palletisation mandatory information, the validation error shows the page as Additional Packaging Information. The validation error message for missing mandatory Palletisation information now shows the correct Page reference of Palletisation.</p>



Affected Component	Defect Number	Description
Product: System Text	32372838	<p><b>CE marking requires updating to allow for UKCA marking</b></p> <p>It was not possible to update the current CE marking for European compliance to the UKCA marking for UK compliance of goods required as part of changes required under Brexit.</p> <p>The application has been updated to allow the marking text to be editable under system text in the Admin area. See Post Release Tasks for how to implement.</p>
Project: Brief Extract	30246164, 31993419, 32565862	<p><b>Brief extract fails when criteria includes a date filter</b></p> <p>To reduce the brief extract file size to within the maximum data size allowed, the advanced search criteria can be utilized to reduce the number of records, in the list view, which the brief extract will be based on.</p> <p>Previously when a user included a date filter in the advanced search criteria to reduce the list view, the extract failed.</p> <p>A fix has been made to rectify this error associated with date fields, allowing the record list view to be reduced as required without error.</p>
Project: Brief Extract	32332243	<p><b>Brief Extract times out</b></p> <p>When attempting to run a Brief, the application timed out. The issue was caused by the process attempting to retrieve all the Briefs for all projects/activities.</p> <p>An update has been made so only the Briefs for the projects/activities listed in the list view will be retrieved.</p> <p><b>Note:</b> The advanced search facility should still be utilized to limit the number of projects/activities in the list view before selection of the Brief Extract feature.</p>

Affected Component	Defect Number	Description
Project: Brief Extract	32665795	<p><b>Answers in Project Brief Template ordered incorrectly</b></p> <p>A fix has been made to rectify an issue with answers in the Project Brief template not being ordered correctly. The issue occurred when answers were inserted or moved within the table rather than being added to the end.</p>
Reports: Allergen	32070830	<p><b>Soft Coded Columns for Dietary &amp; Allergen Data Sources not available</b></p> <p>The soft-coded columns feature for Dietary &amp; Allergen Data Sources were no longer available as the feature had been deactivated.</p> <p>An update has now been completed to activate the soft-coded columns features for Dietary &amp; Allergen Data Sources, so they are now available.</p>
Reports: Allergen	32517607	<p><b>The Allergen data source query does not include the Source field</b></p> <p>The query for Allergens did not include the Source field as an optional column from the Allergens section of specifications.</p> <p>An update to the query now allows for the Source field to be included in a report data source for new/updated report templates to utilize.</p> <p>Two new system text entries are available for managing the column header text and the query column name. See Post Release Tasks for further details.</p>

Affected Component	Defect Number	Description
Reports: Allergen	NA	<p><b>The Allergen queries include columns not relevant to their area of the D&amp;A section</b></p> <p>When creating a data source record using the either the Allergen - Contains or Allergen - Suitable For query, some of the columns available for selection were not relevant, as they are not available within the UI.</p> <p>The queries have been updated to remove the redundant columns. The columns are:</p> <ul style="list-style-type: none"> <li>• Formal Control Programme</li> <li>• Risk of Cross Contamination</li> <li>• Present in the Same Plant</li> <li>• Present in the Same Line</li> </ul>
Reports: Allergen	NA	<p><b>The Declared column in the Dietary &amp; Allergens Section query is never Populated</b></p> <p>The Declared column in the Dietary &amp; Allergen Section was never populated as it was mapped to an unused field.</p> <p>The query has been updated to map the Declared column to the correct field and now provides the correct data for reports.</p>
Reports: Allergen	NA	<p><b>The labels for the Dietary &amp; Allergens Section query columns are Incorrect</b></p> <p>When selecting report filters in Report Schedules for a report based on the Dietary &amp; Allergens Section query, the labels (system text) for Is declared and Declaration were switched.</p> <p>An update to the system text has been completed to correctly label the Is declared and Declaration columns for the Dietary &amp; Allergens Section query.</p>

Affected Component	Defect Number	Description
Reports: Audits	NA	<p><b>Audit Query Lead Business Category data from incorrect records</b></p> <p>The Audit Query only provided the Business Category Path and Desc values from the Site record, but they were not available from the Audit record for default reporting as required by the scope. The Business Category Path and Desc Level 1-5 values were only provided from the Audit record. These values were required as an optional field from the Site record. An update to the query now provides the following to meet original scope requirements:</p> <ul style="list-style-type: none"> <li>• The Business Category Path and Desc values from the Audit record to provide the required default values for relevant reports.</li> <li>• The Business Category Path and Desc Level 1-5 values from the Site record.</li> </ul> <p>Although the Business Category Path and Desc Level 1-5 values from the Audit record are not part of scope, they have been retained within the query.</p>
Reports: Business Categories	32456471	<p><b>Unable to replicate the Business Category information in BI reports</b></p> <p>The Business Category fields in the data source queries, for BI reporting, did not hold the expected values to allow replication of information provided by existing JasperSoft reports.</p> <p>The application queries have been updated to set the Business Category fields in the data sources with the expected values to allow replication of existing JasperSoft reports.</p>

Affected Component	Defect Number	Description
Reports: Nutrition	32130338	<p><b>Soft Coded Columns for Nutrient Data Sources not available</b></p> <p>The soft-coded columns feature for Nutrient Data Sources were not implemented.</p> <p>An update has now been completed to activate the soft-coded columns features for Nutrient Data Sources, so they are now available.</p>
Reports: Nutrition	NA	<p><b>The Reporting Data Source Section query showed duplicate columns</b></p> <p>The Selected Columns picker against Reporting Data Sources showed duplicate columns for the Nutrition Section query. The duplicated columns included the Per serving value and Per 100 value fields.</p> <p>The duplicate fields were actually as prepared fields but rendered as a duplicate due to the system text setup for the page. All fields are now presented, without duplication, in the Selected Columns selection window due to an update to the system text setup for the Reporting Data Sources page.</p>
Reports: Nutrition	NA	<p><b>The Nutrition Section query generates unexpected reporting data</b></p> <p>A report based on the Nutrition Section query would generate more rows of data than expected. The query was including records not expected in the output.</p> <p>The underlying SQL joins for the query have been updated to ensure the Nutrition Section query filters out unnecessary data and provides only the required data.</p>

Affected Component	Defect Number	Description
Reports: Packaging	32437411	<p><b>Advanced Packaging Components query does not include Biodegradable checkbox</b></p> <p>The query for Advanced Packaging Components did not include the Biodegradable checkbox from the Advanced Packaging section.</p> <p>An update to the query now allows for the Biodegradable checkbox field to be included in a report data source for new/ updated report templates to utilize.</p> <p>A new system text entry is available for managing the report column header text. See Post Release Tasks for further details.</p>
Reports: Scorecards	NA	<p><b>The Scorecard query does not include all required Business Category data</b></p> <p>The existing Scorecard query retrieved the Business Category from the Scorecard record as this is the only business category field and only the Lead Business Category from the Site associated with the Scorecard.</p> <p>The Other Business Category data from the Site record associated with the Scorecard record is now retrieved for the Scorecard query to enable it to fulfill the reporting requirements.</p>
Reports: Specifications	NA	<p><b>The data sources based on specifications records include those with a status of Deleted</b></p> <p>Most core report data sources contain a default filter to exclude deleted records based on a Deleted flag. Product Specification records also have a Deleted status that was not included in the default filter and therefore those records would be included in the record results.</p> <p>The default filter, for the relevant core reports, has been updated to check for the Deleted flag and the Spec Status, so it will exclude the specification if either condition is set.</p>

Affected Component	Defect Number	Description
Reports: Specifications	NA	<p><b>The Produce Secondary Site query Business Category is not mapped to the Produce Product record</b></p> <p>The Produce Secondary Site query was retrieving Business Category data from the secondary sites (rather than Produce Product per the scope requirement).</p> <p>An update has been implemented so the query will retrieve the default Business Category information from the Produce Product record. The report template has also been updated to output this information per the scope requirements. In addition, the Primary Site and Product Record Business Category fields are labelled appropriately.</p>
Reports: Surveillance	NA	<p><b>The Surveillance Classifications query does not include all the required Data</b></p> <p>The Surveillance Classifications query was missing required Product record data available in the portal.</p> <p>The Surveillance Classifications query has been updated to capture the necessary Product record data required for use by reports.</p>
Supplier: Audits	32155991	<p><b>Incorrect Due Date when scheduling next Audit</b></p> <p>A fix has been made to rectify an issue with an incorrect due date being calculated when completing an Audit and scheduling the next occurrence. The calculated date in the confirmation dialog box was presenting the previous audit's due date rather than adjusting according to the Audit's frequency.</p> <p>There was an issue related to the use of Risk Levels to override the default frequency. Now when scheduling an Audit, if Risk Levels are in use, the template's default frequency will be applied if the template does not have any risks set in the table, or if the Site's risk does not match any of the risks set in the template, or the Site's risk is blank.</p>

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Affected Component	Defect Number	Description
Supplier: Scorecards	32629864	<p data-bbox="980 275 1365 359"><b>Ad hoc Comments missing from Scorecard Template glossary import/export</b></p> <p data-bbox="980 369 1365 537">A fix has been made to rectify an issue with the Comments field for Ad hoc questions not being populated when importing or exporting the Scorecard Template glossary.</p> <p data-bbox="980 548 1365 747"><b>Note:</b> The import/export file structure does not currently support the inclusion of the Answers fields for Ad hoc questions (that is, where the question type is a radio button or a checkbox).</p>

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# 4

## Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Brand Compliance Management Cloud Service Documentation Library at [Doc ID 2400174.1](#).