

Oracle® Retail Brand Compliance Management Cloud Service Release Readiness Guide



Release 22.1.301.0
F56945-02
November 2022

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Contents

1 Feature Summary

Noteworthy Enhancements	1-1
Terminology Updates	1-2
Workspace Assignments	1-3
Supplier Site Creation	1-3
Identity Provider Update	1-3
Post Release Tasks & Impact on Existing Installation	1-4
Technology Changes	1-4
Identity Provider Update	1-4
Permissions	1-4
System Text	1-5
Email Templates	1-6
Database Upgrade Scripts	1-7
Enabling User Roles	1-7
Enabling Artwork with SSO	1-7

2 Browser Requirements

3 Noteworthy Resolved Issues

4 Deprecated Features

Preface

This guide outlines the information you need to know about Oracle Retail Brand Compliance Management Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Brand Compliance Management Cloud Service.

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- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Brand Compliance Management Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Brand Compliance Management Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.



Note:

Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Terminology Updates	General	Small	Yes	Optional (System text overrides)
Workspace Assignments	General	Small	Yes	No

Table 1-1 (Cont.) Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Supplier Site Creation	Supplier	Small	Yes	Yes
Identity Provider Update	General	Small	Yes	Yes

Terminology Updates

The following core areas have been updated to change the terminology used for Scorecards, Projects, and Product Technologists.



Note:

As part of the terminology updates, the Reporting Server URL system parameter is removed.

Scorecards Become Assessments

To reflect the more general purpose use of Scorecards, they are renamed *Assessments*. The change applies to all core system text and language translations. Any existing system text overrides will remain unaffected.

The change also applies to the following:

- Descriptions of the following authority profiles (however their codes remain unchanged):
Scorecard Administrator > Assessment Administrator
Scorecard Editor > Assessment Editor
Scorecard Reader > Assessment Reader
Supplier Scorecard Editor > Supplier Assessment Editor
- Email templates
- The Scorecard page in the Permissions spreadsheet

Project Becomes Process

In order to convey the wider use of Project functionality, it is renamed *Process*. The change applies to all core system text and language translations. Any existing system text overrides will remain unaffected.

The change also applies to the following:

- Descriptions of the following roles and authority profiles (however their codes remain unchanged):
Project Administrator > Process Administrator

Project Manager > Process Manager

- Email templates
- The MyProject page in the Permissions spreadsheet

The Product project type is also renamed to the more generic term *End Process*.

Project Technologist Becomes Technologist

Product Technologist is renamed *Technologist*. The change applies to the description of the Product Technologist role and all system text references.

Workspace Assignments

Various enhancements have been made to Assignments in the new Workspace UI:

- Supplier Code added to the Assignments list view.
- Surveillance assignment notifications show the associated Technologist.
- Sorting within the Assignments list view is case insensitive.
- Site name included in Process related assignments.
- Address columns in list views are comma separated when the full address is concatenated.
- Icon becomes a fixed column in list views.

Supplier Site Creation

To facilitate the capture of more of the supply chain within the portal, this enhancement allows suppliers to create Site accounts for their suppliers of raw materials.

Users with Supplier Administrator access rights may now be granted access to the option to create new Site accounts by a Permissions change. See Post Release Tasks.

A hard-coded rule that the Site Type field cannot be edited by supplier users is overridden within the Site Creation wizard, to allow the supplier to set the Site Type when creating a new supply chain site.

Identity Provider Update

Identity Provider Update is the relocation of the existing IDCS admin console User Interface to the OCI Console. Although the changes in functionality for Brand Compliance are behind the scenes, there is a requirement to update all references to IDCS within the application and the documentation to provide correct and consistent references.

Changes have been made so the text *Identity Provider* is displayed where previously it was IDCS, Identity Cloud Service, or Identity Management.

These text changes are visible in the following areas where the text is used:

- Landing Page
- Home Page
- System Parameters

- User Record
- Email Template - Body field
- Batch Job - Job Type, Description, and Message fields

Some of the changes required System Text updates, to manage the text displayed in the application. See Post Release Tasks for further details.

**Note:**

The User Interface for the Identity Management solution changes when upgraded from IDCS to that within the OCI Console. This upgrade is handled outside of Brand Compliance; contact your CSM contact for more information as to when the IDCS console will be switched over to the OCI Console.

Post Release Tasks & Impact on Existing Installation

The following post release tasks and impact on an existing installation must be taken into account as part of this release.

Technology Changes

The Terminology Updates include the renaming of the core system text references for Scorecards, Project, and Project Technologist. Any existing overrides remain unaffected, however consider whether further System Text overrides are required to be added by the retailer administrator.

Identity Provider Update

System Text records using the following text, in the Description field, have been replaced with *Identity Provider*:

- IDCS
- Identity Cloud Service
- Open Identity Management

The system text records are updated automatically during the release process, however any translation overrides must be updated manually, by the retailer administrator.

Email Templates IDCS1 and IDCS2 records require manual updates to replace text **Identity Management** with **Identity Provider** in the Body field. In addition, any language translations required will also require a manual update.

Permissions

The Supplier Site Creation feature allows supplier users with Supplier Administrator access rights to create new Site accounts. To enable this feature, the following change is required to the Permissions spreadsheet, to grant full access to the Site record.

Change the Access Level (column M) to F for the following row in the Site page.

The Workspace UI feature requires the following the following to be added to the Permissions spreadsheet:

Record (A)	Authority Profile (B)	Menu Option (C)	Sub Menu Option (D)	Action (E)	Data Record (F)	User Mode (L)	Access Level (M)
Site	Supplier Administrator				Site	NORMAL	F

The instructions for downloading and uploading the amended Permissions spreadsheet are as follows:

1. Log in as an Oracle Authorized Administrator user and go to Company > Admin > Roles & Permissions.
2. Open the Permissions page.
3. Download the active spreadsheet by selecting the row with *true* in the Active Permissions column, click *Download Selected*, and save locally.
4. Edit the downloaded spreadsheet, make the changes described above, then save the spreadsheet.
5. Upload the edited spreadsheet by clicking *Upload Permissions*, select the spreadsheet, and click *Ok*.
6. Apply the changes by selecting the uploaded spreadsheet row, click *Process Selected*, and then click *Ok* to confirm.

System Text

The fix to include the Tamper Evident field in the Advanced Packaging Component query (33246837) introduces a new System Text record:

```
reportQueryColumn.ADV_PACKAGING_COMPONENT_TAMPER_EVIDENT=Packaging Component  
Tamper Evident
```

The fix to include the Spec Type field in the Product query (33378451) introduces a new System Text record:

```
reportQueryColumn.PRODUCT_RECORD_SPECIFICATION_TYPE=Product Record - Spec  
Type
```

New Report System Text records have also been introduced for the columns added to the Contact Role query (item 33745884, 33824532):

```
reportQueryColumn.SUPPLIER_SITE_SELECTION=Site Selection  
reportQueryColumn.SUPPLIER_CONTACT_SELECTED_SITES=Sites Selected
```

The fix for the Benchmark columns (item 33756308) introduces two new System Text records for Product:

```
view.productRecord.page.productRecordDetails.createdOn=Benchmark Date  
view.productRecord.page.productRecordDetails.createdBy.person.name=Benchmark User
```

The system text records are added automatically during the release process, however any translation overrides must be added manually, by the retailer administrator.

Email Templates

For the change to the new user email template, to include the Retail Home link, any language translation overrides required for the email text must be applied manually, by the retailer administrator.

The body text of the IDCS2 email template is now as follows:

```
Access via Retail Home is available at: ${retailHomeURL}. Direct  
portal access is available at: ${portalURL}.
```

```
#if ( $userIsRetailer )  
This email has been sent to confirm you have been created as a new  
user on the $retailerName portal. Your user name is: ${userName}. Your  
registration was created by $createdByName (${createdByEmail}). Access  
via Retail Home is available at: ${retailHomeURL}. Direct portal  
access is available at: ${portalURL}.  
#else  
This email has been sent to confirm you have been created as a new  
user on the $portalName portal. Your user name is: $userName. Your  
registration was created by $createdByName ($createdByEmail). The  
website address is $portalURL.  
#end
```

You will receive a separate email containing a link to your user profile. To complete your registration:

Step 1: On receipt of your Identity Management email, use the link in the email to set your password.

Step 2: Access the \$portalName portal using your user name and password, and accept the Terms and Conditions.

This is an email automatically generated by the \$portalName portal, please contact \$supportEmail if you require assistance or believe this message has been sent to you in error.

The new template variables are:

- `userIsRetailer` - Boolean, TRUE for retailer users, FALSE otherwise.
- `retailHomeURL` - URL of the Retail Home instance for the current environment. If the environment variable `RETAIL_HOME_URI` is set, that value is used, otherwise the host context URL is used to determine the location.

Database Upgrade Scripts

The following Database Upgrade Scripts will be executed:

- The fix for the Error when saving Custom Fields glossary record (items 31080918, 31887208, 32101363, 32201145, 32786654, 32976117) includes a Database Update Script that will be executed as part of the upgrade process.
This will add a new internal sequence column to the *Custom Fields Glossary* table and initially populate this new sequence column to resolve this issue.
- The fix for the Checklist Answers not appearing in the correct order (item 33640020) includes a Database Update Script that will be executed as part of the upgrade process.
This will add a new internal sequence column to the *Checklist Audit Questionnaire Question Available Answers* table and initially populate this new sequence column to resolve this issue.

Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

Enabling Artwork with SSO

Artwork is not a core Brand Compliance module, but a third-party add-on application. This process enables the integration with the third-party Artwork application, where it is used.

For existing installations that use the Artwork module, in order to configure single sign on (SSO) between Brand Compliance and the Artwork solution (using IDCS or OCI IAM authentication), the following steps must be taken by the Customer or their Partner:

1. Ensure the MYARTWORK external system has been created in Brand Compliance PROD and STAGE.
2. Raise an SR service requesting for creation of the Artwork Application for PROD and STAGE. The call back URLs and IDCS or OCI IAM URLs must be provided in the SR.
3. Once created, you will be able to gather the Client ID and Client Secret from IDCS or OCI IAM.

Refer to the Artwork chapter in the *Oracle Retail Brand Compliance Management Cloud Service Administration Guide* for the full process for enabling Artwork with SSO.

2

Browser Requirements



Note:

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

3

Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
General: Custom Fields	31080918, 31887208, 32101363, 32201145, 32786654, 32976117	Error when saving Custom Fields glossary record A fix has been made to rectify an error that occurred when saving a Custom Fields glossary record. The error occurred after removing values from the Field Sets table. See the Database Update Scripts section.
General: Duplicate Emails	33581743, 33624924	Duplicate notification emails A fix has been made to rectify an issue with notification emails being sent multiple times. The issue relates to the following batch jobs, which were running on multiple servers, and were therefore issuing duplicate notifications: <ul style="list-style-type: none">• IDCS Synchronization• Supplier and Site Confirm Details Notifications• Audit & Visit Due/Overdue Notifications The batch jobs now run just once, regardless of the number of servers.
General: Global Network Bus	29793880, 32392153	Global Network Bus intermittently not displaying failure messages Failure messages which contain characters which are invalid in XML such as the '&' result in no failure messages being displayed. An update to manage these characters has been implemented so General Network Bus (GNB) failure messages are always displayed.

Affected Component	Defect Number	Description
General: Global Network Bus	32661927, 33331064, 33556264	<p>Error occurs on product specification sync process via the GNB</p> <p>The product specification sync process fails when it attempts to create a new product covered record instead of updating an existing one. This issue generated a duplicate key error.</p> <p>An update to the Product REST API resolved the underlying issue in identifying an existing product covered record to update.</p>
General: Global Network Bus	32662027, 32750531	<p>Failure when creating new multi-pack specification during synchronizing of Product Specifications</p> <p>During the synchronizing of Product Specifications, a failure was identified when creating a new multi-pack specification.</p> <p>An internal change has been made to resolve the issue. The change does not affect the Product Specification API.</p>
General: Global Network Bus	33777866	<p>Duplicate Key error occurs on product specification sync process via the GNB</p> <p>The product specification sync process fails when it attempts to create a new record instead of updating an existing one. The issue occurred for specifications which contained a Recipe and Raw Materials section or an Advanced Packaging section with component details. This issue generated a duplicate key error.</p> <p>An amendment to the Product Specification REST API prevents the Duplicate Key issue from occurring and the product specification records are successfully updated.</p>

Affected Component	Defect Number	Description
General: Global Network Bus	29507463	<p>Enhancement to validate that a satellite record is enabled before failure record re-submitted</p> <p>To prevent a loss of data due to data not being successfully synced, a new validation check has been introduced.</p> <p>When Re-submit Synchronisation is selected where a satellite record is disabled, an error will be generated: <i>Re-submission is not possible because the Satellite is disabled.</i></p>
General: Legal Notices	33815356, 33815580	<p>Legal Notices</p> <p>A change has been made to the Legal Notices link on the footer bar, to reference the document located here: https://docs.oracle.com/cd/E51320_01/index.html, instead of storing the document within the source code.</p> <p>Also, the Legal Notices text has been updated to remove the reference to the Jaspersoft license. The key to the new system text is legalAndNoticeDialogText1.</p>

Affected Component	Defect Number	Description
General: List Views	34101805, 34135054	<p data-bbox="980 275 1354 327">Error when adding columns to list views</p> <p data-bbox="980 338 1373 506">The move to Oracle database has meant certain columns must be converted from CLOB to CHAR data type to allow them to be added to list views. The fix applies to the following list views:</p> <ul data-bbox="980 516 1383 1470" style="list-style-type: none"> <li data-bbox="980 516 1373 600">• Admin > Alerts > Mailing Lists (Mailing List Details > Comments) <li data-bbox="980 611 1373 663">• Admin > Notifications > Email Templates (Details > Body) <li data-bbox="980 674 1373 726">• Admin > Notifications > Email Logs (Details > Content) <li data-bbox="980 737 1373 842">• Admin > Products > Global Glossaries > Front of Pack Scoring Rules (Details > Admin Comments) <li data-bbox="980 852 1373 957">• Admin > Products > Spec Glossaries > Food > Nutrition > Footnote Tables (Details > Footer) <li data-bbox="980 968 1373 1052">• Admin > Project Man. > Activity Type (Activity Type Details > Comments) <li data-bbox="980 1062 1373 1115">• Company > Users > (Details > Comments) <li data-bbox="980 1125 1373 1178">• Manage News > (Details > Body) <li data-bbox="980 1188 1373 1262">• Product Records (Additional Supplier Information > Comments) <li data-bbox="980 1272 1373 1325">• Sites > (Site Details > Comments) <li data-bbox="980 1335 1383 1470">• Any list view containing Custom Fields - Rich Text Field 1, Rich Text Field 2, Rich Text Field 3, Rich Text Field 4, or Rich Text Field 5

Affected Component	Defect Number	Description
General: New User Email	NA	<p>Retail Home link in new user email</p> <p>A change has been made to the email template that is used to notify new users that they have been registered in the ORBC portal.</p> <p>Retailer users will have the ability to access ORBC from Retail Home, along with any other Oracle Retail applications they have access to. Supplier users do not have access to Retail Home.</p> <p>The new user email template (IDCS2) has therefore been amended to include additional text when the email is generated for a retailer user, providing them with a link to Retail Home.</p> <p>Note: Any language translation overrides for the email text must be applied manually as a Post Release Task.</p>
General: News Item	34105130	<p>Presentation of News items</p> <p>A fix has been made to rectify an issue with the presentation of News items, where no separation between items was being shown.</p>
General: Permissions	33354739	<p>Surveillance Lab User access to Tasks/Assignments</p> <p>A fix has been made to prevent users with just Surveillance Laboratory User access rights seeing entries relating to Library documents in the Tasks/Assignments app.</p>
General: Permissions	33354760	<p>Surveillance Lab User access to Tasks/Assignments</p> <p>A fix has been made to prevent users with just Surveillance Laboratory User access rights using the option to view other users' tasks in the Tasks/Assignments app.</p>

Affected Component	Defect Number	Description
General: System Text	31693367, 33281390, 34006657, 33326032, 33343345	<p>Help Text not available for some fields on Product Specifications</p> <p>Help text was not appearing against fields where the key (system text Code field) for labelling fields did not follow standard conventions. This was identified for, but not limited to, the Product Specification fields:</p> <ul style="list-style-type: none"> • Specification Name • Brand <p>An update has been implemented to ensure the help text is presented for all fields.</p>
General: Update Script	NA	<p>Dietary & Allergy Questions update script</p> <p>A fix has been made to a database update script related to the release 20.1 Configurable D&A feature, which updates the Dietary & Allergy Questions glossary. The fix ensures that all configured D&A Declaration types are now included in the update.</p>
General: User API	33319402	<p>Enhancement to the User REST API</p> <p>The User REST API has been enhanced to include the <restrictedAuditorAccess> XML TAG, which corresponds to the "Restricted Auditor Access" flag that is available for RETAILER Users.</p>
General: User Login	33454275, 33722501, 33793407, 33903749	<p>Users unable to log on to ORBCM system</p> <p>An issue occurred after a system restart whereby users were unable to log on to the ORBCM system, due to a cache issue.</p> <p>An update has been made to prevent the cache issue occurring which will prevent the login error.</p>

Affected Component	Defect Number	Description
Products: API	32889620	<p>Update of Product records using the Product Record REST API results in an error</p> <p>An issue was identified with updating existing Product records using the Product REST API when the records have existing Shipping Case Code data.</p> <p>A code change to the Product REST API to successfully process the update of Products which contain Shipping Case Code information has been implemented.</p>
Products: List View	33756308	<p>Benchmark columns in Product list views and data extract</p> <p>A fix has been made to make the Benchmark Date and Benchmark User fields available for selection in the Product Record list views, and in the advanced search. The fields are also added to the Product Record data extract file (columns AF and AG).</p> <p>New system text items are added automatically, however any translation overrides will need to be set up manually. See Post Release Tasks.</p>
Project: Activities	33487331	<p>Update to the Activity Sub Status intermittently caused an error</p> <p>An update has been implemented so that Activity records can now be successfully saved after editing the Sub Status.</p>
Reports: Advanced Packaging	33246837	<p>Tamper Evident field not available in the Advanced Packaging Component query for reporting on</p> <p>The Tamper Evident field was identified as not being available for reporting on, under the Advanced Packaging Component query. The query has now been updated, to include the Tamper Evident field.</p> <p>A new system text entry is available for managing the query column name. See Post Release Tasks for further details.</p>

Affected Component	Defect Number	Description
Reports: Advanced Packaging	33410610, 33895252	<p data-bbox="980 275 1373 359">Advanced Packaging reports do not include Produce specification types</p> <p data-bbox="980 369 1373 569">The Advanced Packaging queries do not provide Advanced Packaging data for Produce specifications. Updated queries now include the data for the Produce specification type, for the following queries:</p> <ul data-bbox="980 579 1373 814" style="list-style-type: none"> <li data-bbox="980 579 1373 632">• Advanced Packaging Component <li data-bbox="980 642 1373 695">• Advanced Packaging Additional Information <li data-bbox="980 705 1373 758">• Advanced Packaging Recycling Icon <li data-bbox="980 768 1373 814">• Advanced Packaging Recycling Advice
Reports: Allergen	33608625	<p data-bbox="980 825 1373 909">Information associated with Natasha's Law is not available for Reporting on</p> <p data-bbox="980 919 1373 1035">Updates to the following queries to ensure the inclusion of Other Allergen Declarations and Declaration fields:</p> <ul data-bbox="980 1045 1373 1167" style="list-style-type: none"> <li data-bbox="980 1045 1373 1073">• Allergen - Contains <li data-bbox="980 1083 1373 1110">• Allergens <li data-bbox="980 1121 1373 1148">• Dietary & Allergens Section <li data-bbox="980 1159 1373 1167">• Suitable For
Reports: Audits	33544252	<p data-bbox="980 1178 1373 1230">Audit query provides unexpected data</p> <p data-bbox="980 1241 1373 1325">The Audit query produced the wrong data for the Issue Changed By and Issue Created By fields.</p> <p data-bbox="980 1335 1373 1419">The query has been updated so the fields are now populated with the correct data.</p>

Affected Component	Defect Number	Description
Reports: Contact Role Query	33745884, 33824532	<p data-bbox="980 275 1284 327">Site Selection columns in Contact Role query</p> <p data-bbox="980 338 1341 449">A change has been made to the Contact Role reporting query to include the following columns from the Contact record:</p> <ul data-bbox="980 459 1365 632" style="list-style-type: none"> <li data-bbox="980 459 1325 512">• Site Selection - such as All Sites or Selected Sites. <li data-bbox="980 522 1365 632">• Sites Selected - a concatenation of the selected sites in the format: Site Name (Site Code). <p data-bbox="980 642 1377 779">Reporting System Text records are added automatically for the new columns, however any translation overrides will need to be set up manually. See Post Release Tasks.</p>
Reports: Nutrients	33521666, 33485431	<p data-bbox="980 800 1354 852">Nutrient queries missing a required field for reporting on</p> <p data-bbox="980 863 1377 915">The Serving Size field was missing from the Nutrient queries:</p> <ul data-bbox="980 926 1227 1020" style="list-style-type: none"> <li data-bbox="980 926 1138 953">• Nutrients <li data-bbox="980 963 1219 991">• Nutrient Targets <li data-bbox="980 1001 1227 1029">• Nutrition Section <p data-bbox="980 1031 1292 1104">An update to the queries to include the field has been implemented.</p>
Reports: Nutrition	33516850	<p data-bbox="980 1125 1344 1209">Energy calculation update for India Nutrition Labelling requirement</p> <p data-bbox="980 1220 1377 1331">Due to a legislation change, an update was required to the Energy calculation for India Nutrition Labelling.</p> <p data-bbox="980 1341 1377 1423">The change is to the polyols multiplier, going from 2.4/10 to 2/8 for kcal/kj respectively.</p>

Affected Component	Defect Number	Description
Reports: Project Brief Extract	33698277	<p>Users and Roles in Project Brief Extract file</p> <p>A fix has been made to rectify an issue in the Project and Activity Brief Extract file where it was not possible to align the contents of the Role and Users columns.</p> <p>The file now outputs the same number of entries in the Role (X) and Users (Y) columns in the spreadsheet, in sequence, thus allowing for direct correlation between the two.</p> <p>Where a role has multiple users, the role name is duplicated in order to pad out the list of roles to match the list of users. The two comma-separated lists can then be aligned to determine which users belong to which roles.</p>
Reports: Product Shelf Life	33503861	<p>Pack Coding query is missing a field</p> <p>An update to the Pack Coding query has been implemented to include the Period field.</p> <p>A new system text entry is available for managing the query column name. See Post Release Tasks for further details.</p>

Affected Component	Defect Number	Description
Reports: Product Specification	32844324, 32949597, 33030981	<p data-bbox="984 275 1344 352">Specification History fields required for Reporting on are not available</p> <p data-bbox="984 369 1377 596">Specification History information is required in certain queries to identify the reason work is being carried out on a new version of a spec. The following fields from the Specification History table (Specification Main Details) were identified for reporting:</p> <p data-bbox="984 604 1377 716">The data is concatenated where there is more than one row in the Specification History table for the given specification.</p> <ul data-bbox="984 724 1289 848" style="list-style-type: none"> <li data-bbox="984 724 1260 751">• Date of Amendment <li data-bbox="984 758 1289 785">• Details of Amendment <li data-bbox="984 791 1175 819">• Project Type <li data-bbox="984 825 1117 852">• Version <p data-bbox="984 858 1354 911">These fields are now included in the following queries:</p> <ul data-bbox="984 919 1354 1171" style="list-style-type: none"> <li data-bbox="984 919 1354 972">• Product Record Surveillance Classification <li data-bbox="984 980 1273 1008">• Product Specification <li data-bbox="984 1014 1154 1041">• Ingredient <li data-bbox="984 1047 1325 1075">• Recipe Item Raw Material <li data-bbox="984 1081 1195 1108">• Recipe Section <li data-bbox="984 1115 1333 1142">• Surveillance As Consumed <li data-bbox="984 1148 1260 1176">• Surveillance As Sold

Affected Component	Defect Number	Description
Reports: Product Specification	33814461	<p data-bbox="980 275 1289 327">Report query updates for Specifications</p> <p data-bbox="980 338 1377 478">The reporting database update script has been updated to include the population of fields for the following Product Specification sections:</p> <ul data-bbox="980 489 1349 768" style="list-style-type: none"> <li data-bbox="980 489 1198 516">• Counter Ticket <li data-bbox="980 527 1247 579">• Characterisation & Composition (BWS) <li data-bbox="980 590 1349 642">• Other Labelling Copy (Food, FNF & CNF) <li data-bbox="980 653 1182 680">• Recipe (Food) <li data-bbox="980 690 1240 718">• Formulation (FNF) <li data-bbox="980 728 1133 756">• Nutrition <li data-bbox="980 766 1227 793">• Dietary & Allergy <p data-bbox="980 783 1377 1031">The fields being populated are back-end fields used by reporting and maintained by the system as amendments to records are made. This routine sets the appropriate values for these fields for historical records that may have not been amended since introduced.</p> <p data-bbox="980 1041 1349 1094">See the Database Update Scripts section.</p>
Reports: Products	33378451, 33410327	<p data-bbox="980 1115 1377 1188">Spec Type field not available in the Product query for reporting on</p> <p data-bbox="980 1199 1377 1377">The Spec Type field was identified as not being available for reporting on under the Product query. The query has now been updated to include the Spec Type field.</p> <p data-bbox="980 1388 1377 1493">A new system text entry is available for managing the query column name. See Post Release Tasks for further details.</p>
Reports: Scheduling	33603668	<p data-bbox="980 1514 1377 1598">Report Scheduling does not give the schedule creator access to generated reports</p> <p data-bbox="980 1608 1377 1749">Previously, a user's details needed to be included in the Recipients for the scheduling record to access any report output for the schedule.</p> <p data-bbox="980 1759 1377 1898">An update has been implemented so a user who creates a report scheduler record will automatically have access to the reports produced.</p>

Affected Component	Defect Number	Description
Reports: Web Service	33564049	<p>Global Network Bus Errors report (CR60)</p> <p>A Change has been made to the method of identifying Web Service Log errors to be included in the Global Network Bus Errors report. As a result, the Outgoing Message column is no longer suitable for use as a filter on the Web Service Log report query.</p>
Specification: Nutrition Declaration	33631679	<p>Empty rows in Nutrition Declaration</p> <p>A change has been made to reinstate empty table rows in the product specification's Nutrition Declaration HTML, which were removed by an earlier change. This is to maintain backwards compatibility where clients process the HTML (such as for use in an external system). The empty rows now appear in the HTML as pairs of <TR> tags.</p> <p>For clients that process the Nutrition Declaration HTML, it may be necessary to regenerate affected declarations. See Post Release Tasks.</p>
Specification: Pack Copy Files	32887043, 33065463, 33538669	<p>Pack Copy files for multi Specifications</p> <p>A fix has been made to rectify an issue with the generation of Pack Copy files for Product Specifications.</p> <p>The issue occurred in multi-pack specifications and those with additional sections from alternative specification types. It resulted in multiple full Pack Copy files being generated for a specification instead of a single full Pack Copy plus tables for the relevant components or sections.</p> <p>The fix includes updates to the core Pack Copy files RTF templates. It also applies to Produce specifications.</p>

Affected Component	Defect Number	Description
Specification: Print Height Table	33571846, 33571850	<p>Specification Gate Step field locking rules</p> <p>A change has been made to the field locking rules for the Print Height table, which appears in the Quantity page of the Product Specification's Other Labelling Copy (OLC) section when the Fixed Weight option is selected.</p> <p>This was previously automatically locked beyond Collaborative Draft status. The locking is now controlled by the Specification Draft Statuses field in the Static Settings page of the System Parameters record in the Admin area (this parameter is not editable, and is only visible if it was changed from the original default). Adding Gate Step to the Specification Draft Statuses field makes the Print Height table editable at Gate Step status.</p> <p>The configurable Spec Locking rules can be used to lock the Print Height table fields earlier if required. The Path values for locking the Print Height table are:</p> <ul style="list-style-type: none"> • printHeightVolume • printHeightDimension • printHeightQuantity
Specification: Status Change	NA	<p>Error when changing Specification status</p> <p>A performance improvement fix has been made to rectify an error which occurred when changing the status of a Product Specification.</p> <p>The error resulted in a session timeout during the specification status change validation.</p>

Affected Component	Defect Number	Description
Supplier: Audits	33640020	<p>Checklist Answers not appearing in the correct order</p> <p>After changing the order of Available Answers against a Checklist Answers record, where the Answer Type is set to Multi Choice, the order in read mode is incorrect. In addition, the Answers appeared in alphabetical order against the Checklist record, under Select Answers dialog, rather than per the configuration.</p> <p>A fix has been applied so after editing the order of Available Answers, against a Checklist Answers record, the order is retained in read and edit mode. A further update, for Checklist records, ensures the order of Checklist Answers is now the same as the Checklist Answers record.</p> <p>See the Database Update Scripts section.</p>
Supplier: Audits	33885262	<p>Unable to view audits awaiting corrective action from the Task App</p> <p>Selecting the Audits awaiting corrective action from the Task App does not open a list view of the records but causes the application to freeze/slow before returning to the home page.</p> <p>A performance issue in the underlying query has been identified and resolved so the Audits awaiting corrective action on the Task App can be successfully selected to open a list view.</p>
Supplier: Audits & Visits	33265075, 33190648	<p>Overdue email notifications not being sent to Retailer users</p> <p>Overdue email notifications were only sent to Retailer users if the <i>Send Audit/Visit Due Notifications to Retailer</i> system parameter was set to <i>Yes</i> as well as the required <i>Send Audit/Visit Overdue Notifications to Retailer</i>.</p> <p>An update now ensures overdue email notifications to retailers is only reliant upon the <i>Send Audit/Visit Overdue Notifications to Retailer</i> system parameter.</p>

Affected Component	Defect Number	Description
Supplier: Contacts	34117916	Error when editing Supplier Contacts A fix has been made to rectify an error that occurred when editing Supplier Contacts.

4

Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Brand Compliance Management Cloud Service Documentation Library at [Doc ID 2400174.1](#).