

Oracle® Retail Brand Compliance Management Cloud Service Workspace User Guide



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Preface

This document describes the Oracle Retail Brand Compliance Management Cloud Service *Workspace* user interface. It provides step-by-step instructions to complete most tasks that can be performed through the *Workspace* user interface

Audience

This document is intended for the users of the Oracle Retail Brand Compliance Management Cloud Service *Workspace* user interface.

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Related Documents

For more information, see the following documents in the Oracle Retail Brand Compliance Management Cloud Service documentation set:

- *Oracle Retail Brand Compliance Management Cloud Service Administration Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Implementation Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Release Readiness Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Security Guide*
- *Oracle Retail Brand Compliance Management Cloud Service User Guide*

For information on the Oracle Retail Brand Compliance Management Cloud Service modules, see the following documents:

- *Oracle Retail Brand Compliance Management Cloud Service Product User Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Process User Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Reports User Guide*
- *Oracle Retail Brand Compliance Management Cloud Service Supplier User Guide*

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Oracle Retail Documentation on the Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the following web site:

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(Data Model documents can be obtained through My Oracle Support.)

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1

Introduction

This guide introduces the new User Interface (UI) design for Brand Compliance. It is based on the *Oracle JET* technology and *Redwood* theme, as used by other Oracle Retail applications.

The full transition to the new UI will be in phases, or *modules*. The first module delivers the *Workspace*, which provides a new *home* page, from where the user has access to the design and functionality of the new UI, and direct access to the areas of classic Brand Compliance modules that have yet to be converted. The second module delivers the *Operation List Views*, which replaces and removes the list views from the classic environment.

For existing Brand Compliance environments, the new UI is initially optional and will be enabled by Oracle when requested by the portal owner. Once enabled, it is not possible to switch back to the classic Home page.

Note

When enabling the *Workspace*, the application link in Retail Home must also be set to use the ORBC *Workspace* environment. This can be configured by the Retail Home Admin user, by accessing Settings > Application Administration > Application Navigation Setup, and setting the Application Link for the ORBC application.

Future modules will convert more of the application to the new UI, in some cases introducing new functionality, and new user experience for achieving existing functionality. The application will operate using concurrent user interfaces until the full transition is complete.

This user guide covers the following features of the Brand Compliance *Workspace* module:

- *Workspace* - the *home* page and navigation controls.
- *Assignments* - the user's tasks and urgent items.
- *Announcements* - news items and resources.
- *KPIs* - charts and tables presented as tiles within a dashboard.
- *List Views* - the functionality of the new list view style, and use of filters, searches, and other features.
- *Forms* - the functionality of the new form style, and use of its features.
- A Design Standard appendix describes the style and functionality of other new UI components.
- A System List Views appendix describes the system-delivered list views.

Where functionality is unchanged, the classic Brand Compliance user guides listed in [Related Documents](#) remain relevant.

2

Getting Started

This chapter provides an introduction to accessing and using the Brand Compliance Workspace. The following topics are covered:

- [Login](#)
- [Workspace](#)
- [Administration](#)
- [Security](#)
- [Internationalization](#)

Login

Your Brand Compliance Identity Provider profile provides access to both classic Brand Compliance and the new Workspace. When you log in, the system detects whether Workspace is enabled for the environment, and if so you are taken to the new Workspace. If Workspace is not enabled, your access will be to classic Brand Compliance, without any of the Workspace features.

Terms and Conditions

If you are new user, you must accept the portal owner's Terms and Conditions, if required by the portal owner. The initial user for a new supplier must also complete the Registration process. If Workspace is enabled, the system will guide you through these tasks per classic Brand Compliance, with the following differences:

1. The Workspace page is loaded with an overlay message stating whether you must accept the terms and conditions and/or complete the supplier Registration process before proceeding:

Figure 2-1 Login Overlay

Important

Please complete the following tasks before you continue...

- Accept the terms and conditions
- Complete the supplier onboarding process

Click the button below to begin these tasks.

When they are completed you can return here to continue your work.

Click to complete the tasks

2. If you are required to accept the terms and conditions, clicking the button will present the Terms and Conditions page, with options to accept or reject. If you reject, you are returned to the Login page, and cannot access the application.

3. If you are required to complete the supplier onboarding process, clicking the button will present the Registration wizard for you to complete, per classic Brand Compliance, except the final Thank You page is not now shown.
4. Once all Terms and Conditions and Registration requirements are complete, the overlay closes, taking you to a landing page in classic Brand Compliance, from where you may access the modules and submodules, or open the Workspace page.

Subsequent logins will take you directly to the Workspace page.

Logout

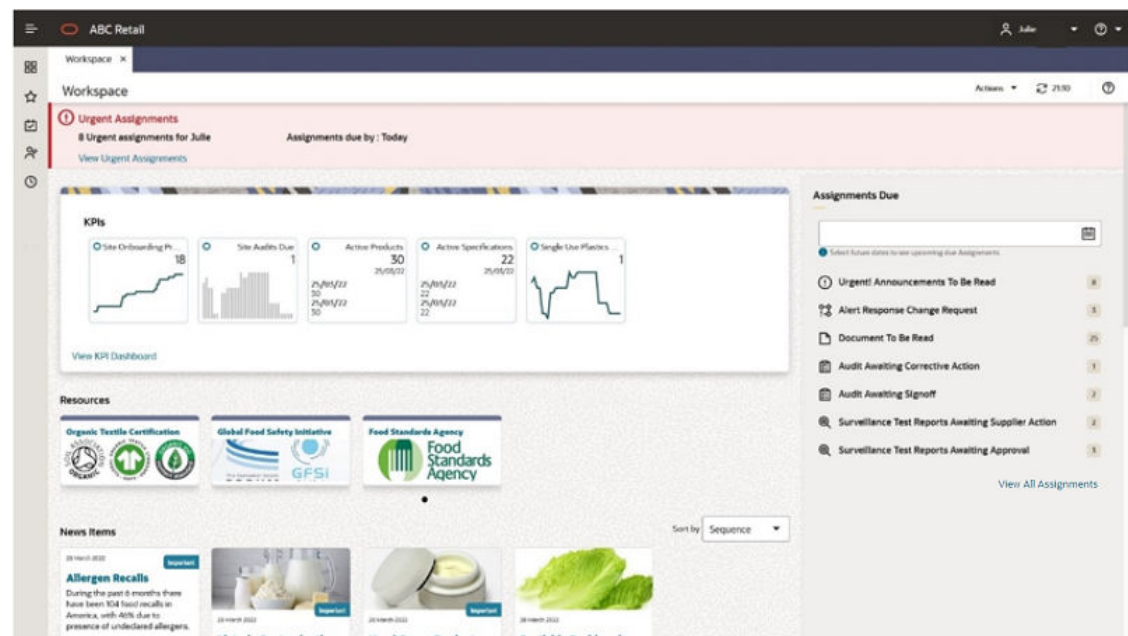
To log out of Workspace, use the Logout option in the User menu. This presents a confirmation prompt, before logging you out of your Workspace, Brand Compliance, and Identity Provider sessions, and returning you to the Login page.

If you log out of classic Brand Compliance and then return to the Workspace, further actions may result in an error message, as the session has terminated, in which case you must log in again.

Workspace

The Workspace page replaces the classic Brand Compliance Home page as the hub of your access to all areas of the application. From here you have access to the new Assignments, Announcements, and KPIs features, plus the classic Brand Compliance modules and submodules.

Figure 2-2 Workspace Page



Navigation

The following options are available for navigating within Workspace and beyond, subject to your assigned access rights/permissions:

Icon	Description
	The Menu icon expands and collapses the left-hand menu area to show the options in a static pane rather than overlaying the main Workspace page. The menu area contains icons to open the Application, Tasks, Administration, Favorites, and Recent Items menus.
	The Applications icon provides links to the Oracle Retail applications you have licensed. Initially, it will just contain Brand Compliance.
	The Tasks icon presents the Workspace and classic Brand Compliance options to which you have access.

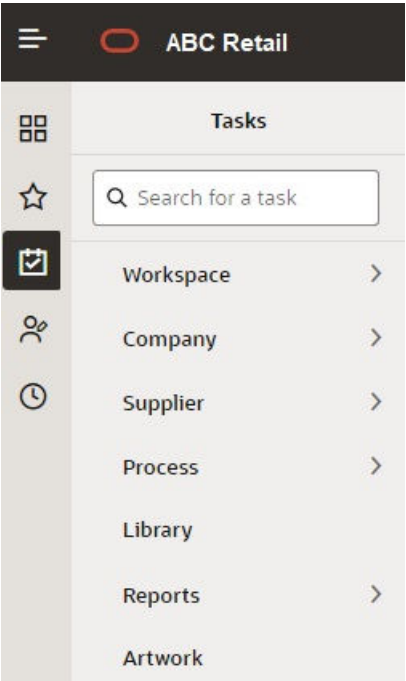
 Note

This is not the same as the Tasks functionality in classic Brand Compliance, which shows tasks assigned to a user. That functionality is now known as Assignments.

The Workspace option includes links to the Workspace page, your Assignments, Announcements, and KPIs. The other options correlate to the module and submodule options you have available to you in the classic Brand Compliance navigation bar; these options take you directly to the relevant page in classic Brand Compliance.

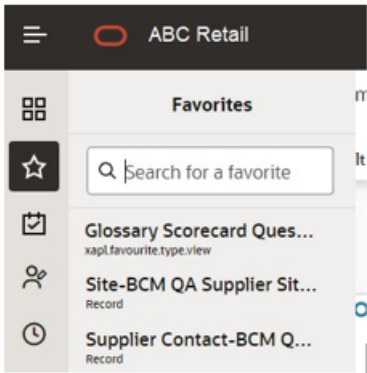
The search box allows you to locate specific tasks using a type-ahead filter. Clicking an option that has sub-options, as identified with a right chevron (>), presents the list of sub-options. Use the left chevron (<) to return to the main option.

Figure 2-3 Tasks Menu



Icon	Description
	The Administration icon presents any Workspace and classic Brand Compliance administration options to which you have access. The options are presented per the Tasks menu. If there are no options available to you, the icon is hidden. The links to the classic Brand Compliance Admin area are the top level menu options. Clicking a link opens the relevant section of the Admin area in classic Brand Compliance.
	The Favorites icon presents a list of any bookmarks you have made within the application. The items are listed in the order you bookmarked them, with the most recent at the bottom. The type of record and its description is shown. If the description is truncated, hovering over will show the full text.

Figure 2-4 Favorites Menu



 Note

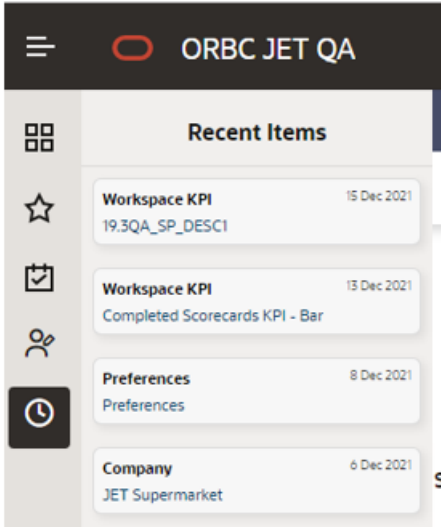
Initially, this only includes pages and list views you have bookmarked in classic Brand Compliance. Announcements and legacy News Items are not included.

Clicking the link opens the corresponding page or list view in classic Brand Compliance. Bookmarks are removed using the same option as to add them.

If the bookmarked page can no longer be accessed, the link will take you to a landing page in classic Brand Compliance containing an appropriate message.

Icon	Description
	The Recent Items icon presents a list of pages you have recently opened within the application. The items are listed in the order you opened them, with the most recent at the top. The date of when the record was opened is shown, along with the type of record and its description. The box will expand to fit the full description. The Preferences option in the User menu allows you to set the number of items to show.

Figure 2-5 Recent Items Menu



Note

Initially, this only includes pages you have opened in classic Brand Compliance. Announcements and legacy News Items are not included.

Clicking the link opens the corresponding page in classic Brand Compliance, from where the Recent Items can also still be accessed.

If the page can no longer be accessed, the link will take you to a landing page in classic Brand Compliance.

Icon	Description
	The Application Help menu contains two options: • Application Help opens the Brand Compliance page in the <i>Oracle Help Center</i> applicable to the application's release version. The page contains links to resources such as user guides and release readiness guides. • About opens a message box showing the application's release version (build tag), the name of the company, and the name, email address, and locale of the user.
	The User menu contains the following options: • User Profile opens your User record in classic Brand Compliance. The corresponding option is no longer available in classic Brand Compliance if Workspace is enabled. • Identity Provider Admin opens your Identity Provider profile. The corresponding option is no longer available in classic Brand Compliance if Workspace is enabled. • Refresh all glossaries refreshes the contents of glossaries that have been cached. When a screen requires data from a glossary, for example to present the options in a picklist, the glossary data is retrieved and is cached until logging off or refreshing the browser session. This action reloads the cache, such as to pick up newly added glossary entries. • Logout logs you out of your Workspace, classic Brand Compliance, and Identity Provider sessions.

Icon	Description
Actions ▾	The Actions menu contains actions that are relevant to the current page. The Workspace page and list views will include the option to Refresh the contents. Form pages will include options to Edit the page and so forth.
 21:10	The Refresh icon appears on the Workspace page (including the Favorites and Recent Items contents), and on list view pages. It refreshes the contents of the page, showing the time when the page was last refreshed.

 Note

This is not the equivalent of the Refresh Workspace option in classic Brand Compliance. That option is removed from classic Brand Compliance if Workspace is enabled, as there is no longer anything to refresh. However, the functionality that prevents list views from auto-refreshing remains.

Other elements of the Workspace page include:

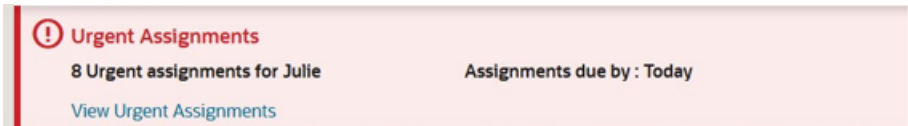
- The **Header** bar shows the name of the application and the Menu icon.
- The **Tabs** bar shows which pages you have open. A maximum of 15 pages may be open concurrently.
- The **Title** bar sub-heading shows the page name and the Actions and Refresh option when they are available.
- The main **Body** of the Workspace page contains your Assignments, Announcements and KPIs.

Assignments

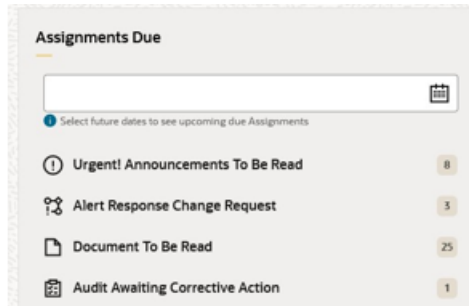
Assignments are the equivalent to the Tasks and Urgent Items in classic Brand Compliance.

The **Urgent Assignments** banner appears at the top of the page if you have any urgent assignments. It is similar to the Urgent Item Manger (UIM) app in classic Brand Compliance. The banner will always show if you have urgent items; it cannot be hidden.

Figure 2-6 Urgent Assignments in Workspace



The **Assignments Due** pane shows all your assignments. It is similar to the Tasks app in classic Brand Compliance.

Figure 2-7 Assignments Due in Workspace

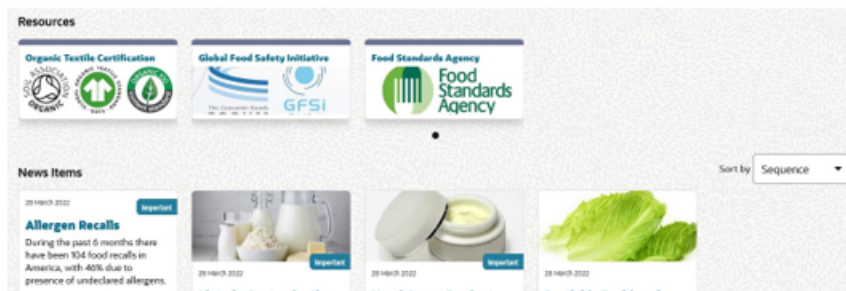
For further details, see the [Assignments](#) chapter.

Note

Initially, Assignments only includes the assignments generated within classic Brand Compliance. Legacy News Items are not included.

Announcements

Announcements are a replacement for the classic Brand Compliance news items, with the ability to categorize them as Resources. Both appear within the Workspace page, grouped separately.

Figure 2-8 Announcements in Workspace

Announcements have similar features as the news items in classic Brand Compliance, including the categorization, targeting, and readership logging facilities. Resources are intended for more static announcements, such as links to external bodies or training resources. Resources would typically replace the Home page Apps in classic Brand Compliance.

For further details, see the [Announcements](#) chapter.

Note

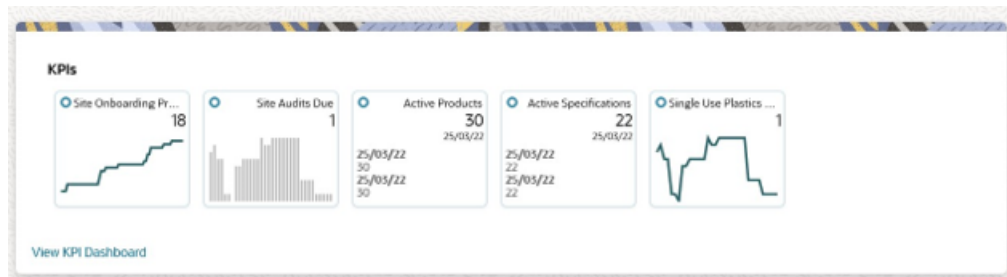
If Workspace is enabled, the classic Brand Compliance legacy News Items are no longer accessible to general users.

KPIs

A replacement for the KPIs App within the classic Brand Compliance Home page, the KPIs dashboard allows you to configure a set of KPI (Key Performance Indicator) report outputs to show as tiles within your Workspace page.

Those available to you are the KPI report outputs that you have access to within classic Brand Compliance. The tiles show a thumbnail representation of the KPI data; opening the tile shows the full size chart or table.

Figure 2-9 KPIs in Workspace



For further details, see the [KPIs](#) chapter.

Accessing Classic Brand Compliance

Until the full transition is complete, the application will operate the Workspace and classic Brand Compliance user interfaces concurrently, with a seamless, single sign-on user experience.

The classic Brand Compliance navigation bar continues to show the modules and submodules that you have access to, plus an option to access the Workspace page. The equivalent options are available in Workspace.

If Workspace is enabled, when you log in you are taken to the Workspace page, from where you can use the options in the Tasks and Administration menus to access the classic Brand Compliance modules and submodules.

While Workspace and classic Brand Compliance are operating concurrently, the navigation behavior is as follows:

- The Workspace page replaces the classic Brand Compliance Home page:
 - The Home page becomes a landing page, for the display of navigation related messages.
- Workspace and classic Brand Compliance open within separate browser sessions:
 - Closing one browser session does not affect the other.
 - Selecting a classic Brand Compliance option will focus on an existing session if one is open.
 - Selecting Workspace in classic Brand Compliance will prompt if a session is already open.
 - Logout or time-out of one session affects all sessions.

Note

As the Workspace page replaces the classic Brand Compliance Home page, the effect is:

- Urgent Items and Tasks move to Workspace (Assignments).
- News Items move to Workspace (Announcements).
- Legacy News Items remain available to administrators.
- Home page Apps are replaced by Resources.
- KPIs and Favorites move to Workspace.
- Links to Identity Provider, Profile, and Preference move to Workspace (User menu).
- Logoff, Recent Items, and Help options are available in both areas.
- Legal Notices and Build Tag remain available on the footer bar.
- Welcome text can be configured within the landing page, as system text.

Administration

The Administration icon in Workspace contains any administration options to which you have access.

Initially, the majority will be links to the administration functions in the classic Brand Compliance **Admin area**.

Announcements

If you have *News Administrator* access rights, you will have access to the following:

- The **Photo Album** option will appear in the Administration menu. It provides access to the repository of images used in Announcements.
- The **Announcement Category** and **Announcement Flash Messages** glossaries, used in Announcements, are maintained in the News section of classic Brand Compliance Admin area.
- The **Legacy News** option, in the classic Brand Compliance Company menu, allows legacy news items to be viewed, for archival purposes.

For further details, see the [Announcements](#) chapter.

KPIs

If you have *Advanced Reporting Administrator* or *Advanced Reporting User* access rights, you will have access to the **Manage Workspace KPIs** option in the Reports menu of the classic Brand Compliance Admin area. This area is where users are assigned which KPIs they have available to them within Workspace.

System Parameters

The enablement of Workspace is controlled by the **JET UI Enabled** and **JET UI URL** back-end environment variable system parameters.

These parameters cannot be set by the system administrator, but are visible in the **Globals** page of the System Control / System Parameters section of the classic Brand Compliance Admin area.

Security

Initially, the classic Brand Compliance Permissions security model is extended to include Workspace.

The Permissions rules include the following, to cater for Workspace specific access rights, when Workspace is enabled.

Area	Access Rights
Workspace page	Accessible by all users, if the JET UI Workspace is enabled.
Tasks and Administration options	The options shown are limited to those that the user has access to, based on the configured Permissions rules.
Urgent Assignments banner	All users who have urgent Assignments.
Assignments Due pane	All users, filtered to show their Assignments.
Resources and News Items	All users.
Announcements maintenance	Users with the <i>News Administrator</i> authority profile only.
Review Readership action	Users with the <i>News Administrator</i> authority profile only.
Photo Album	Users with the <i>News Administrator</i> authority profile only.
Legacy News	Users with the <i>News Administrator</i> authority profile only.
KPIs Dashboard	Retailer/portal owner users with the <i>Advanced Reporting Administrator</i> , <i>Advanced Reporting User</i> , or <i>Advanced Reporting Reader</i> authority profiles.
Manage Workspace KPIs	Only accessible to retailer/portal owner users, and who have <i>Advanced Reporting Administrator</i> or <i>Advanced Reporting User</i> authority profiles; otherwise, it is hidden.

Note

Users with the *Surveillance Laboratory User* authority profile have access to Workspace, but with limited access to Assignments, Announcements, and KPIs.

The landing page traps unauthorized access to a classic Brand Compliance record from Workspace.

All rich text data entered in Workspace is cleansed to ensure there are no illegal HTML characters, such as for an SQL injection attack.

See the [Appendix: Security UI](#) for details of the administration of the JET UI user access permissions.

Internationalization

The level of support for internationalization in Workspace is similar to that in classic Brand Compliance. Some of the initial features are as follows:

- Language translations are provided for the JET UI components, such as menu options and buttons, for the languages supported by JET.
- Language translations are provided for the application UI components, such as field labels and error messages, using the classic Brand Compliance System Text facility.
- The administration of system text remains in classic Brand Compliance; initially there is no language translation maintenance facility in Workspace.
- Language translations can be entered for certain data fields within the Announcements record; a different approach is used compared to classic Brand Compliance. For further details, see the [Announcements](#) chapter.
- Workspace determines the user's **language** from their User record, set in classic Brand Compliance, regardless of their Identity Provider profile, and the user's **time zone** from the locale of the device they are using.

3

Assignments

This chapter describes how Workspace presents the user their due or urgent tasks, in the form of Assignments. The following topics are covered:

- [Urgent Assignments](#)
- [Assignments Due](#)
- [Viewing Assignments](#)

Urgent Assignments

The Urgent Items banner is only displayed when there are urgent assignments for the user. The content of the banner includes:

- Count of urgent assignments.
- Name of the user.
- Assignments due by date.
- Link to the Assignments page.

The link, if selected, will open the Assignment list view page in a separate tab, filtered to display the Urgent Assignments. The date entry will be **Today** unless a different date has been selected in the date picker on the Assignments Due pane.

System Parameters

The parameters on the **Urgent Items** page of the System Control / System Parameters section of the classic Brand Compliance Admin area will continue to be used to manage Urgent Assignments except for:

- Max Items to Display
- Active?

Assignments Due

The Assignments Due pane provides a list of all Assignments grouped by type with a count against each, indicating the number requiring action by the user. A link at the bottom of the pane will, if selected, open the Assignment list view page in a separate tab, to display all Assignments. If no assignments are displayed, this just means the user has no Assignments.

A date picker allows the selection of an alternative Assignments due by date, for those Assignments displayed based on a date. Once a date has been selected, the Assignments Due pane and Urgent Assignments banner will update to reflect the Assignments due by date change.

User Preferences

The selections on the users **Preference** page, available in the classic Brand Compliance, will continue to be used to determine the statuses which will generate notifications for the associated Assignment Types:

- Product Specifications statuses to show in Task list.
- Produce Specification statuses to show in Task list.
- Temporary Specification statuses to show in Task list.

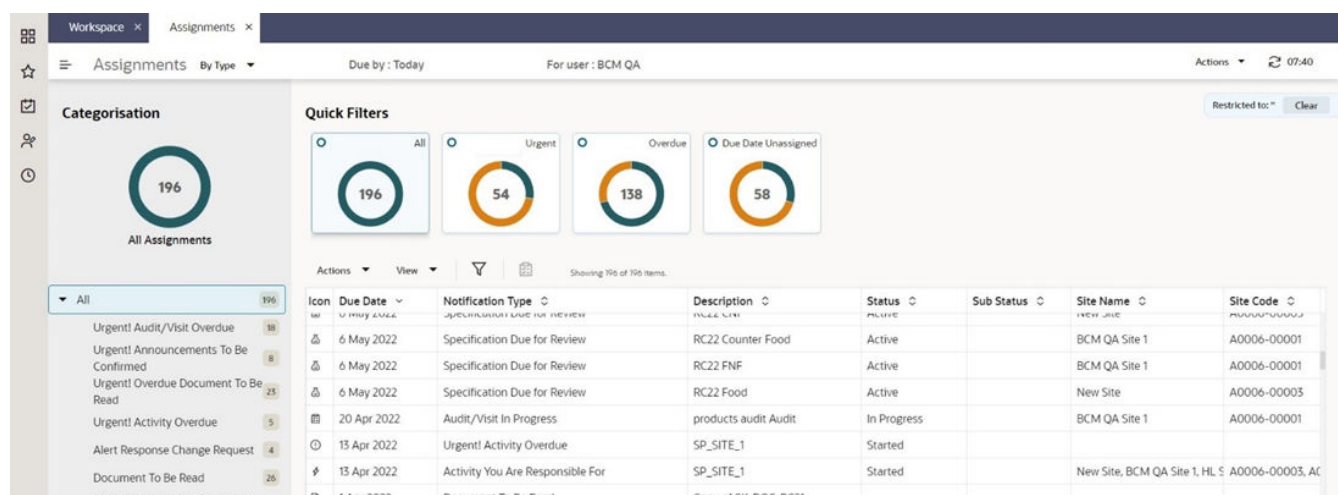
Viewing Assignments

The Assignments page can be opened using the:

- Task menu **Assignments** option under the **Workspace** option which will display all your assignments.
- **View All Assignments** link on the Assignments Due pane which will display all your assignments.
- Assignment Type record link on the Assignments Due pane to display a pre-filtered list of your assignments for the selected Assignment Type.
- **View Urgent Assignments** link on the Urgent Assignments banner to display a pre-filtered list of your Urgent Assignments.

The assignments displayed will be based on today's date unless there is an entry in the date picker on the Assignments Due pane (Workspace page). The Assignments due by field on the menu bar will display the relevant entry.

Figure 3-1 Assignments in Workspace



The page presents a list view containing all the assignments requiring action.

Use the filter tiles, column sorting, and simple and advanced search facilities to categorize the contents and to search for specific assignments.

The following Quick Filter metric tiles are available:

Metric Tile	Description
All	An unfiltered list of assignments for the user based on the Assignments due by date if relevant to the assignment.
Urgent	A filtered list of the user's urgent assignments: • Overdue Document to be Read • Announcement Item Overdue to be Read • Missing Mandatory Supplier Contact • Missing Mandatory Site Contact • Confirm Supplier Details • Confirm Site Details • Alert Response is Urgent • Alert Response Overdue • Audit Corrective Action Overdue • Audit Overdue • Assessment Overdue • Activity Overdue • External System Password Due • External System Password Expires Today
Overdue	A filtered list of the user's assignments where the Due Date is in the past.
Due Date Unassigned	A filtered list of the user's assignments where the Due Date is not relevant to the Assignment notification: • Document to be Read • Missing Mandatory Supplier Contact • Missing Mandatory Site Contact • Confirm Supplier Details • Confirm Site Details • Alert Response Change Request • Specification at <Status> • Produce Specification at <Status> • Temporary Specification at <Status> • Specification Due for Review • Surveillance Test Report Awaiting Supplier Action • Surveillance Test Report Awaiting Approval • Surveillance Test Reports Imported and Awaiting Review

When an assignment record is opened from the list view, depending on the record type, a separate tab will display the relevant record on either the:

- classic Brand Compliance browser page
- or
- JET UI browser page

Viewing by Assignment Type

If you select an Assignment Type in the Assignments Due pane, the Assignments list view is filtered to only show your assignments of that type. In this case a message appears above the Quick Filters, indicating that the view contents are restricted to that type. Click the Clear button to refresh the view, to show all your assignments of all types.

Figure 3-2 Viewing by Assignment Type

4

Announcements

This chapter describes Announcements, which are presented in Workspace as dashboards of news items and resources. The following topics are covered:

- [News Item Dashboard](#)
- [Resources Dashboard](#)
- [Reading Announcements](#)
- [Publishing an Announcement](#)
- [Reviewing Readership](#)
- [Administration](#)

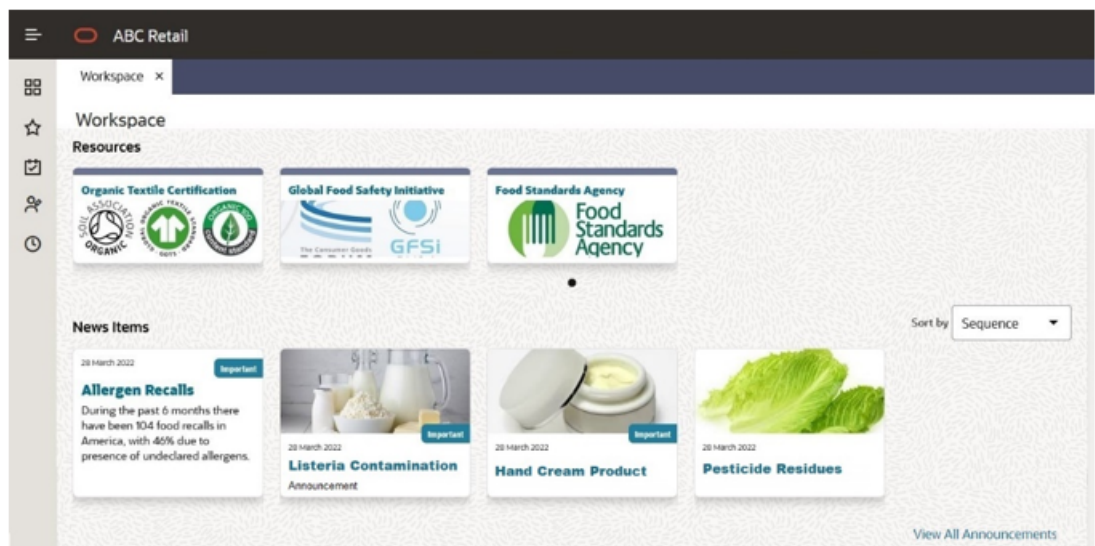
Announcements are the means of publishing communications to the user base, either as News Items, or as Resources for the more static items, such as links to external bodies or training resources.

The key features include:

- Categorization and Prioritization
- Targeting and Readership Logging
- Auto-expiry and Archiving
- Images (from a Photo Album repository) and Rich Text Formatting

The published announcements are presented on the Workspace page within the Resources and New Items dashboards. Clicking a tile opens the full article.

Figure 4-1 Announcements in Workspace



An Announcements page provides a list view of all announcements, with filter and search facilities.

Announcements are published by users with *News Administrator* access rights. These users also have access to the readership logging details, and to the administration of the Announcement glossaries and Photo Album.

Note

Announcements replace the classic Brand Compliance News Items and Home page Apps. The legacy News Items are no longer accessible, other than to administrators, for archival purposes. There is no linking, conversion, or migration of legacy News items to Announcements.

News Items Dashboard

The News Items dashboard shows your news item announcements. Click a tile to view the full article.

The dashboard shows up to published 20 items; if more are available, they can be viewed by clicking the View All Announcements link. The items are listed in their assigned sequence. Use the Sort by option to resequence them either by the newest first, or by title, flash message, or category.

Resources Dashboard

The Resources dashboard contains any announcements that have been classified as a Resource type. Click a tile to view the full article.

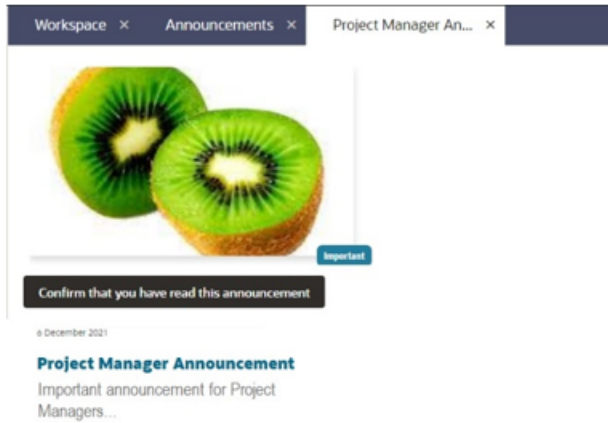
The dashboard just shows three published items; if more are available, use the filmstrip control to scroll through the full list.

Reading Announcements

The tiles in the Workspace dashboards show a title and the date the item was published. They may also include an image and/or a flash.

Click the tile to open the full article. If you are required to confirm that you have read the announcement, a button appears above the published date.

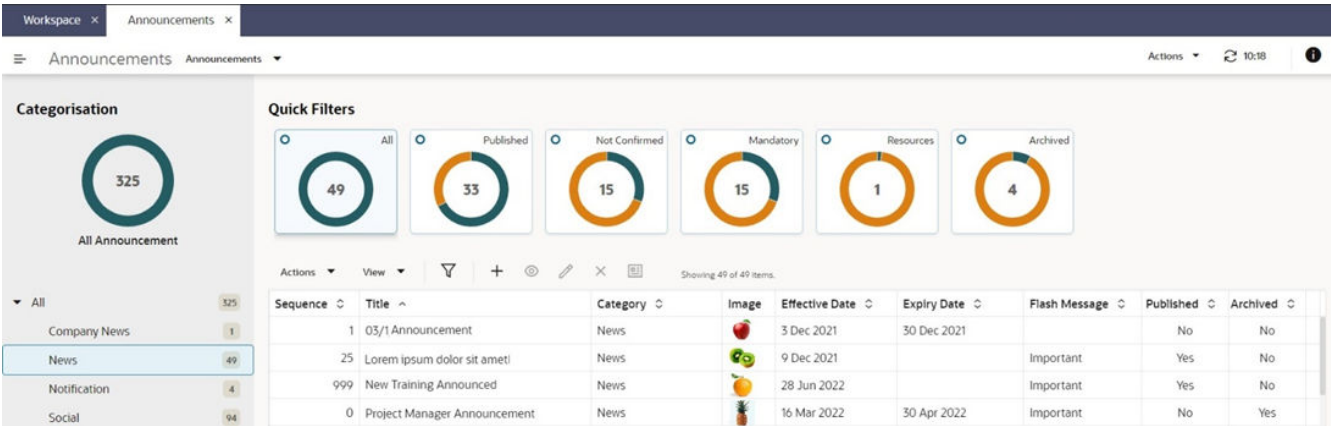
Figure 4-2 Announcement



Announcements Page

Open the Announcements page to view all your announcements by clicking the View All Announcements link beneath the Announcements, or by selecting the Workspace/Announcements option in the Tasks menu.

Figure 4-3 Announcements Page



The page presents a list view containing all the announcements that are relevant to you.

Use the filter tiles, column sorting, and simple and advanced search facilities to categorize the contents and to search for specific announcements.

The following Quick Filter metric tiles are available:

Metric Tile	Description
All	The unfiltered list of published announcements (including archived items). For <i>News Administrator</i> users, this will also include unpublished items.
Published	The published announcements (excluding archived items).

Metric Tile	Description
Not Confirmed	Any published mandatory announcements, those which require confirmation that they have been read, which you have yet to confirm (excluding archived items). For <i>News Administrator</i> users, this just shows those that they personally are required to confirm, not a list of those that other users have yet to mark as read.
Mandatory	The published announcements that require you to confirmation they have been read; whether you have confirmed or not (excluding archived items).
Resources	The published resources (excluding archived items).
Archived	The published announcements that have been archived.

If you have *News Administrator* access rights you will also have the ability to create, edit, publish, and archive announcements. For further details, see the [Publishing an Announcement](#) section.

Confirming as Read

If a published announcement requires confirmation that you have read it, but have yet to do so, when you open the full article a confirmation button appears above the published date.

When you click the button, the date and time of confirmation is logged in the announcement's Review Readership page. The readership log can only be viewed by *News Administrator* users.

After confirming, when you subsequently view the article, the date and time of confirmation will show in place of the button.

Until you have confirmed as read, you will see a reminder in your list of Assignments. This may also show in your list of Urgent Assignments if there is a deadline for confirmation.

Publishing an Announcement

Announcements are created, edited, published and archived by users with *News Administrator* access rights, from the Announcements page.

The standard maintenance icons and actions in the list view toolbar are used to create, view, edit, and delete Announcements.

An Announcement is maintained across three pages using a wizard style form: 1 Distribution; 2 Content; 3 Preview.

1 Distribution

The Distribution page defines the type of announcement, and any auto-expiry, mandatory readership, or logging requirements.

Figure 4-4 Announcement Distribution Page

If the announcement is a Resource type, check the **Resource** checkbox, otherwise leave unchecked if it is a News Item.

On creation, enter a unique **Code** for the announcement. Once saved, this becomes read only.

A **Sequence** number can be set to control the order announcements appear within the Workspace dashboard using the *by Sequence* option. Enter a number between 0 and 99999. The dashboard presents the items in ascending order.

Optionally assign a **Category** and **Flash Message** by selecting an entry from the associated glossaries. These values can also be used to filter the Workspace dashboard, using the respective *by Category* and *by Flash Message* options. Category does not appear on the published item, it is for classification purposes only; Flash Message appears on the published item (News Items only) as the flash, for example to tag an item as *Important*.

You must set an **Effective Date** from when the announcement becomes effective. This cannot be in the past. The **Published** and **Archived** checkboxes control when the item is published (once the Effective Date has been reached), and/or if the item is archived.

Use the **Auto Expiry** options to have the announcement automatically unpublished and/or archived once the Expiry Date is reached. See also the [Unpublishing and Archiving](#) section.

Use the Logging and Mandatory Details option if it is to be mandatory for certain users to confirm they have read the item (the **Mandatory** checkbox), and for the readership details to be logged (the **Log Readership** checkbox). A mandatory item will automatically log readership; non-mandatory items may also have readership logging enabled.

If the item is mandatory, select the types of users will be required to confirm they have read the article. For internal (retailer/portal owner) users, select one or more **User Roles**; for external (supplier) users, select one or more **Contact Roles**. Once the announcement is published, when users with these roles open the full article, they will see the button to confirm they have read it. They will also have a reminder in their list of Assignments. If a **Read By Date** is specified, if the user has not confirmed by that date, their Assignment will become *urgent*. The Read By Date cannot be earlier than the Effective Date.

As a *News Administrator* user, you can view the logged readership details in the Review Readership page. For further details, see the [Reviewing Readership](#) section.

Click Next, or the *2 Content* tab to proceed to the Content page.

2 Content

The Content page defines the contents of the announcement.

Figure 4-5 Announcement Content Page

The screenshot displays the 'Project Manager Announcement' content page. It features three tabs: 'Distribution', 'Content' (the active tab), and 'Preview'. The page is divided into two main sections: 'Default Language' (English) and 'French'. Each section contains a 'Title' field and a 'Body' text area with rich text formatting options (bold, italic, underline, link, unlink, undo, redo). The 'Default Language' section has a 'Title' field with the text 'Project Manager Announcement' and a 'Body' field with the text 'TEST Project Manager Announcement'. Below the 'Body' field is an 'Image' section showing a kiwi fruit image with a 'Delete Image' button. The 'French' section is currently empty. At the bottom of the page are buttons for 'Previous', 'Next', 'Cancel', 'Save and Close', and 'Save'.

Enter the **Title** of the article, any **Body** text, and optionally select an **Image** from the Photo Album.

The Body text can have rich text formatting applied for bold, italics, underline, and can have hyperlinks inserted.

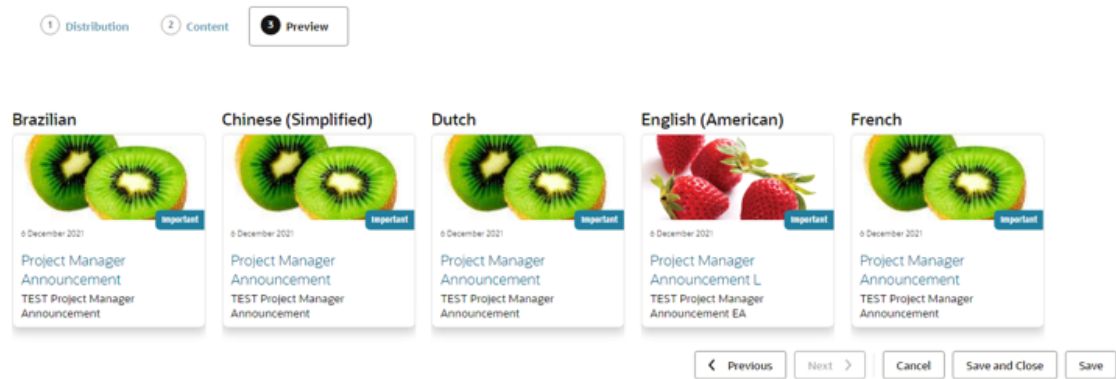
Alternative content can be specified for any of the portal's supported languages. The left-hand pane contains the default language, which is English (British). Select an alternative language from the **Localisable Information** picklist and enter any overrides for that language in the right-hand pane. An alternative image may also be used for each language.

When the announcement is published, any language overrides will be presented for users of that locale; in the absence of language overrides, the default language text or image is used.

Click Next, or the *3 Preview* tab to proceed to the Preview page.

3 Preview

The Preview page presents the tile as it will be seen in the Workspace dashboard, for each of the portal's supported languages.

Figure 4-6 Announcement Preview Page

Click a tile to view how the full size article will appear to the user.

Click Save and Close to save the Announcement and return to the Announcements page.

Unpublishing and Archiving

Further details on the unpublishing and archiving of Announcements is included here.

An announcement becomes **published** and therefore shown as a tile on the Workspace if:

1. The Published checkbox is checked.
2. The Effective Date has been reached.
3. The Expiry Date (if any) has not been reached.
4. The Archived checkbox is unchecked.

An announcement is **unpublished** by unchecking the Published checkbox. This can be done by manually editing, or the Auto Expiry options can be used to have it automatically unpublished when the Expiry Date is reached.

An announcement is **archived** by checking the Archived checkbox. This can be done by manually editing, or the Auto Expiry options can be used to have it automatically archived when the specified Expiry Date is reached.

Both published and unpublished announcements may be archived. A published archived announcement will not show as a tile in the Workspace dashboard, but will be included in the Announcements list view. An un-published archived announcement will only be visible to *News Administrator* users, within the Announcements list view.

Unpublishing, archiving, or deleting an announcement removes any associated Assignments.

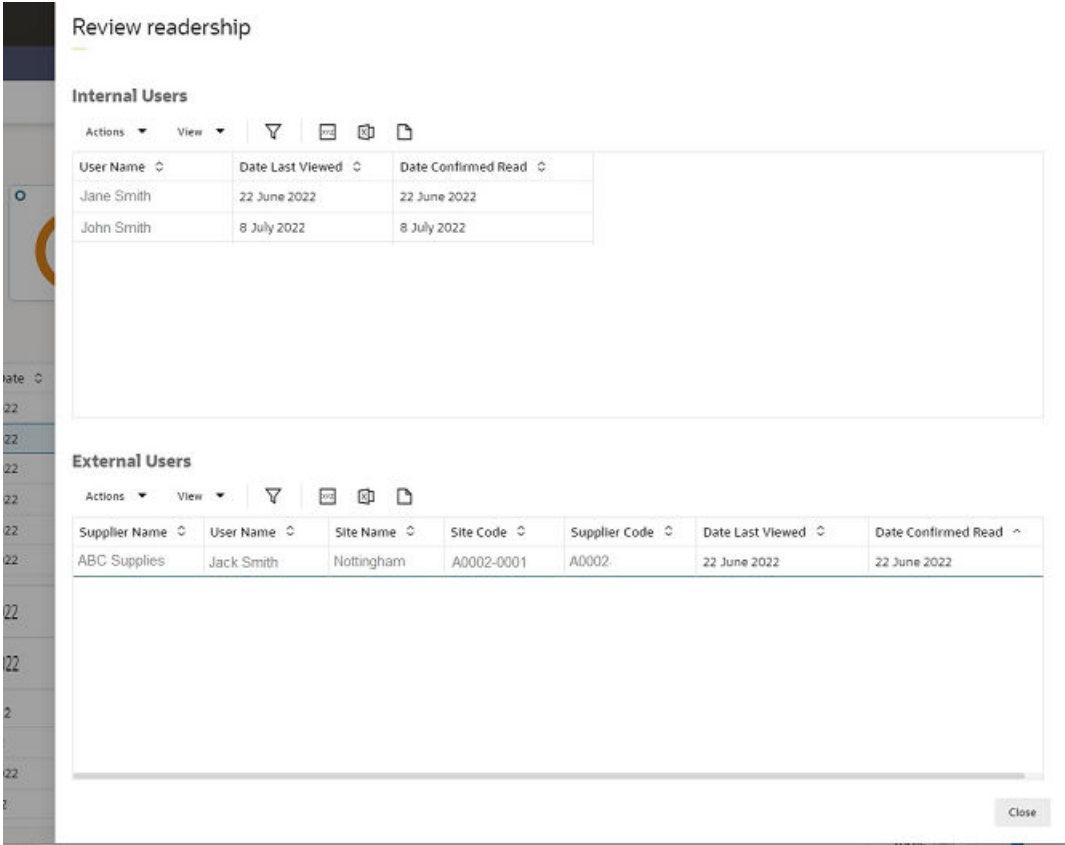
The Auto Expiry processing is handled by a nightly batch job.

Reviewing Readership

Announcements that have been set to log readership record details of when users view the announcement or click the button to confirm they have read it. The logging details are available for viewing by *News Administrator* users only, within a Review Readership page.

To view the readership log details of an announcement as a *News Administrator* user, click the row in the Announcements list view to select the announcement, and then select the Review Readership option in the Actions menu.

Figure 4-7 Review Readership Page



The Review Readership page opens as a slide-out pane. It contains two tables, listing the users who have read and/or confirmed they have read the announcement.

The Internal Users table lists retailer/portal owner users who were targeted using the User Roles selection. The External Users table lists supplier users who were targeted using the Contact Roles selection.

Date Last Viewed shows when the user most recently opened the article to view it. **Date Confirmed Read** shows when the user confirmed that they had read the announcement.

Use the    file icons to download the contents of the table in CSV, Excel, or XML format files respectively, or use the corresponding options in the Actions menu.

Click Close to close the Review Readership page and return to the Announcements page.

Note

If readership logging is enabled and subsequently disabled, the readership log data that has already been recorded for the Announcement is retained; it is not cleared.

Administration

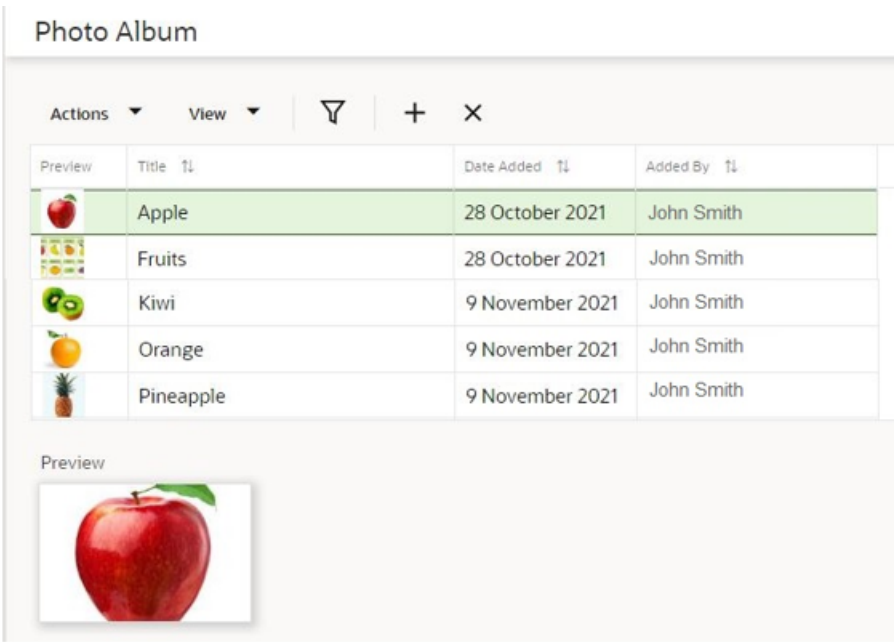
If you have *News Administrator* access rights, you will have access to the Announcement administration options: the Photo Album and Announcement glossaries.

Photo Album

The Photo Album is a repository of image files. For an image to be used in an Announcement, it must first be uploaded to the Photo Album.

Open the Photo Album using the option in the Administration tasks list.

Figure 4-8 Photo Album



Use the standard list view actions or icons to add and remove images.

To add a new image, enter a **Title** and attach an image either by dragging and dropping to the **Drop files here** box, or click **Pick File...** to open your OS file explorer selector. Validation checks that the image size does not exceed a predefined limit. This is initially set as 10MB.

A thumbnail image is shown in the list view; click a row to see a larger scaled **Preview** image beneath the list view.

If an image is removed from the Photo Album, any references to it in Announcements will substitute with a *File not found* placeholder.

Images may also be added to the Photo Album while editing an Announcement.

Announcement Glossaries

The Announcement Flash Message and Announcement Category fields on the Announcement record have associated glossaries, which are maintained in the News section of the Admin area.

The **Announcement Flash Messages** glossary holds the values that are to be shown as flashes on the News Item tiles and full articles, for example *Important*, *Normal*, and *High*.

The **Announcement Categories** glossary allows the *News Administrator* user to categorize announcements. The values are not shown on the tiles or full article.

Legacy News

As Announcements replace the classic Brand Compliance News Items, while Workspace and classic Brand Compliance operate concurrently, a Legacy News options will be available in the Company module, for users with *News Administrator* access rights. From here the legacy news items can be viewed or deleted.

New legacy news items cannot be created or published, and the existing legacy news items are no longer accessible by general users. The facilities for viewing, publishing, auto-expiring, and the related tasks/urgent items are no longer available in classic Brand Compliance if Workspace is enabled.

There is no linking, conversion, or migration of legacy News items to the Workspace Announcements.

5

KPIs

This chapter describes the KPIs dashboard in Workspace, and how it is configured to show tiles. The following topics are covered:

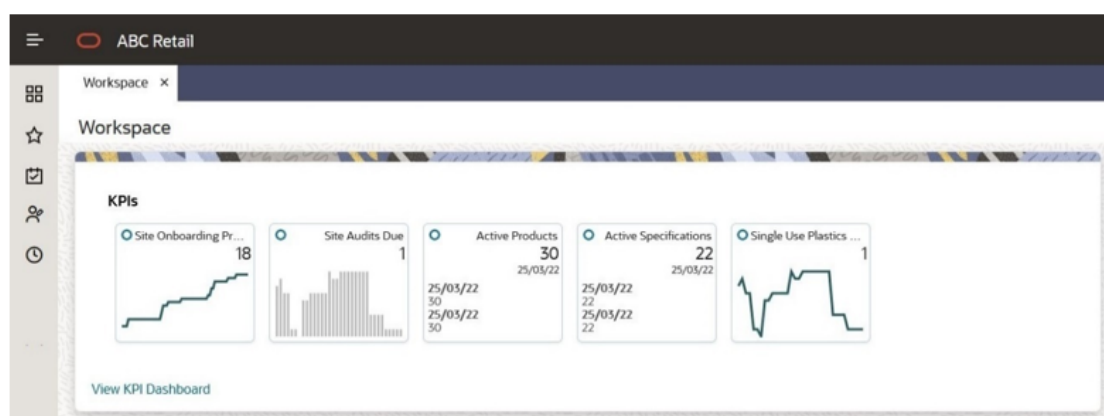
- [KPIs Dashboard](#)
- [Configuring the Dashboard](#)
- [Viewing KPIs](#)

The KPIs dashboard is available to internal (retailer/portal owner) users, who have *Advanced Reporting Administrator*, *Advanced Reporting User*, or *Advanced Reporting Reader* access rights. The contents of the dashboard are configured by the user. Clicking a tile opens the full KPI chart or table.

KPIs Dashboard

As an *Advanced Reporting* user, you will see the KPIs dashboard within the Workspace page.

Figure 5-1 KPIs in Workspace



You must configure which KPIs you wish to appear in the dashboard, from those that are available to you. For further details, see the [Configuring the Dashboard](#) section.

Once you have added KPIs to your dashboard, they are shown as a set of tiles. Use the > and < controls to scroll through the list if there are more to show.

The KPI data is based on KPI reports that are generated in classic Brand Compliance. The tile shows the KPI metric, and either a thumbnail representation of a chart, or the latest three values of a table.

Clicking the tile opens the KPI Dashboard page containing the full chart or table.

Configuring the Dashboard

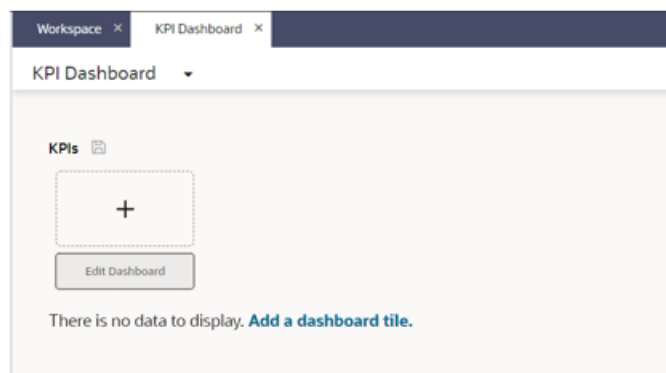
The KPIs available to you are those which you have access to within the classic Brand Compliance Reports module. This requires you to be granted access to the KPI as a recipient, and the KPI must be made available for selection as a Workspace KPI. See the [Managing Workspace KPIs](#) section.

Adding KPIs

To add tiles to your dashboard:

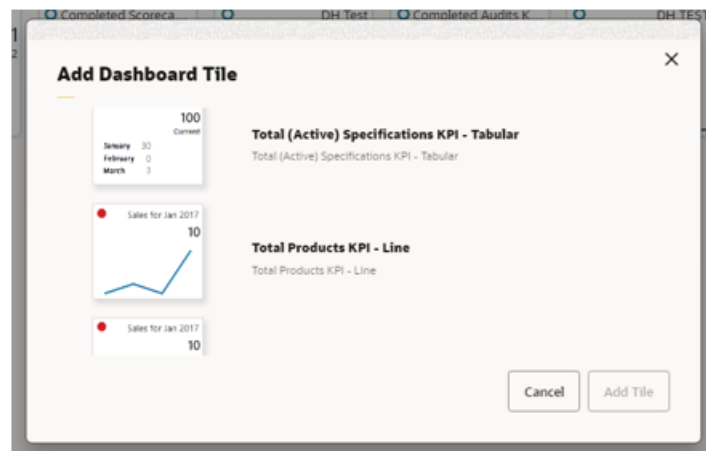
1. Click the View KPI Dashboard link within the dashboard, or select the Workspace/KPI Dashboard option from the Tasks menu.

Figure 5-2 KPI Dashboard Page - Add Dashboard Tile

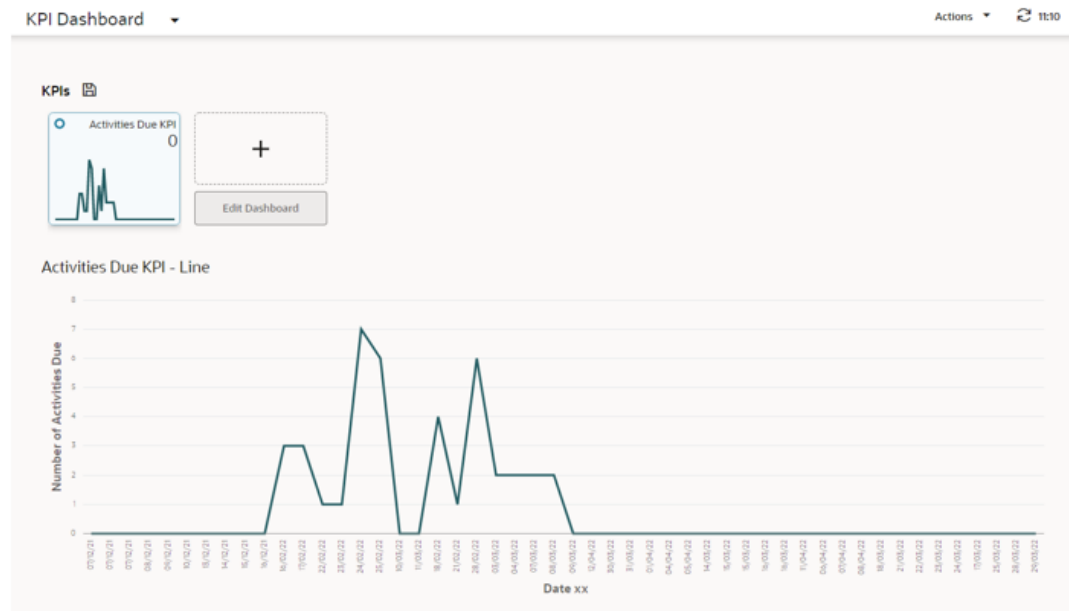


2. From the KPI Dashboard page, click Add a dashboard tile or the + control, and select from the list of available KPIs.

Figure 5-3 Add Dashboard Tile Dialog Box



3. Click Add Tile. The KPI Dashboard page is refreshed to show the selected KPI has been added as a tile, plus the full chart or table.

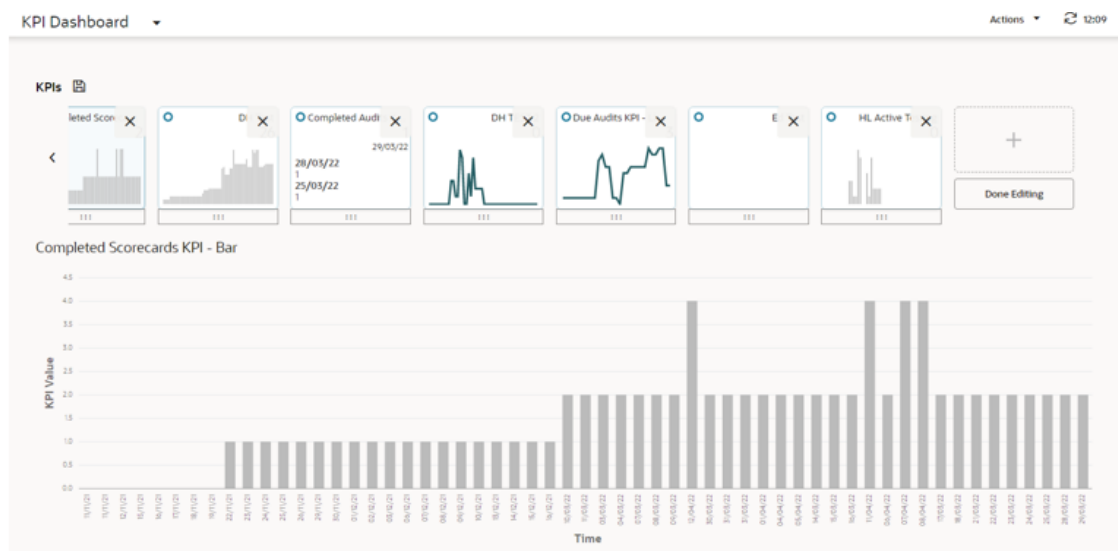
Figure 5-4 KPI Dashboard Page - KPI Added

4. Repeat to add other KPIs. You can select up to 12 tiles to show in the dashboard.
5. Click the  Save icon to permanently apply the selections to your dashboard.
6. Return to the Workspace page and refresh the page. The KPIs Dashboard will now show your selected KPI tiles.

Editing the Dashboard

Once your dashboard is populated, you can reconfigure it to add, remove, or reorder your tiles.

To edit your dashboard, open the KPI Dashboard page by clicking a tile or the View KPI Dashboard link within the dashboard, or by selecting the Workspace/KPI Dashboard option from the Tasks menu.

Figure 5-5 KPI Dashboard Page - Edit KPIs

To add a tile, locate the + control in the right-most tile, and complete per the [Adding KPIs](#) section.

To remove or move a tile, click the Edit Dashboard button, then click the X control on the tile to remove it, or click the ... control and drag and drop the tile to move it. As an alternative to dragging and dropping, you can right-click the ... control and use the Cut and Paste Before/ Paste After options.

When you have made the changes, click Done Editing and then click the  Save icon to permanently apply the selections to your dashboard. Return to the Workspace page and refresh the page to see the changes.

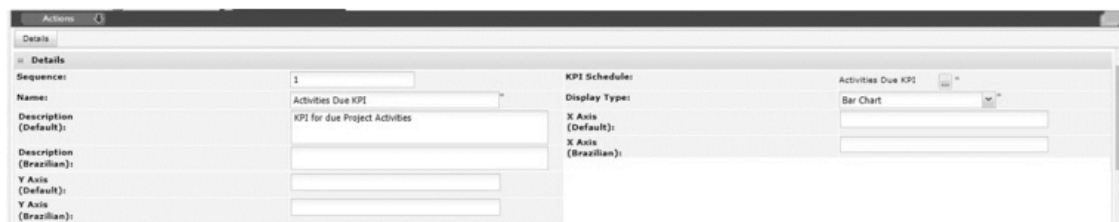
Managing Workspace KPIs

For a KPI to be selectable to add to your dashboard, you must be assigned as a recipient of the KPI report when it is scheduled to run.

The KPI report must also be configured to be available for selection in the Workspace KPIs dashboard. This can be done by users with *Advanced Reporting Administrator* or *Advanced Reporting User* access rights, using the Manage Workspace KPIs option within the classic Brand Compliance Reports module menu.

To make a KPI report output available for selection in the Workspace KPIs dashboard, create a record for it within the Manage Workspace KPIs area.

Figure 5-6 Manage Workspace KPIs



Select the **KPI Schedule** that relates to the KPI, and enter a **Name** to identify it as a Workspace KPI. A **Description** and **Sequence** number can optionally be used to provide more information, and set its order, when presented in the Add Dashboard selector.

Then select the **Display Type** for the required type of KPI output (Tabular, Bar Chart or Line Chart), and provide the **X Axis** and **Y Axis** labels.

Report Schedule Reversioning

The Workspace KPI record forms the link between the Workspace KPI tile and the KPI Report Schedule, thus providing users who have been named on the Report Schedule with access to that KPI for use in their KPIs dashboard.

When a KPI Report Schedule is selected in the Workspace KPI record, the link is formed to that Schedule, not to a specific version of it. Therefore, if the Schedule is reversioned, there is no need to relink the Workspace KPI record.

As a new version of the Schedule may exclude a user who previously had access, and who has the KPI selected in their dashboard, the KPIs dashboard always references the latest version of each KPI tile's Schedule record, to determine if the user is named on that version. If they are not, the tile is not displayed or selectable, even if they had access to it previously.

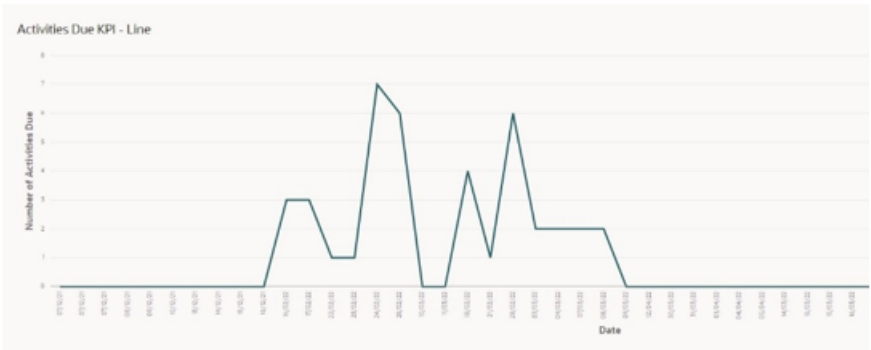
If there is not an active version of a Schedule, any associated tiles will not be displayed or selectable within the KPIs dashboard.

Viewing KPIs

To view a KPI chart or table, open the KPI Dashboard page by clicking a tile or the View KPI Dashboard link within the dashboard, or by selecting the Workspace/KPI Dashboard option from the Tasks menu. The full chart or table is presented beneath your dashboard tiles. Clicking another tile will refresh the page to show the chart or table for that KPI.

Chart KPIs are presented as bar chart or line chart, with the KPI value as the y-axis and the x-axis being the time interval.

Figure 5-7 Chart KPI



Tabular KPIs are presented as a scrollable list, with a sort option on the y-axis KPI value column only.

Figure 5-8 Chart KPI

The table displays a scrollable list of audit completion data with columns for Time, KPI Value, and TS.

Time	KPI Value	TS
18/03/22	1	
17/03/22	1	
08/04/22	4	
07/04/22	4	
06/04/22	2	
11/04/22	4	
16/03/22	1	
15/03/22	1	

6

List Views

This chapter provides an overview of the List View framework used in the new User Interface. The following topics are covered:

- [List View Contents](#)
- [Filter Tiles](#)
- [List View Actions](#)
- [Managing Columns](#)
- [Searches](#)
- [Customization](#)
- [Info Panels](#)
- [Data Import/Export](#)

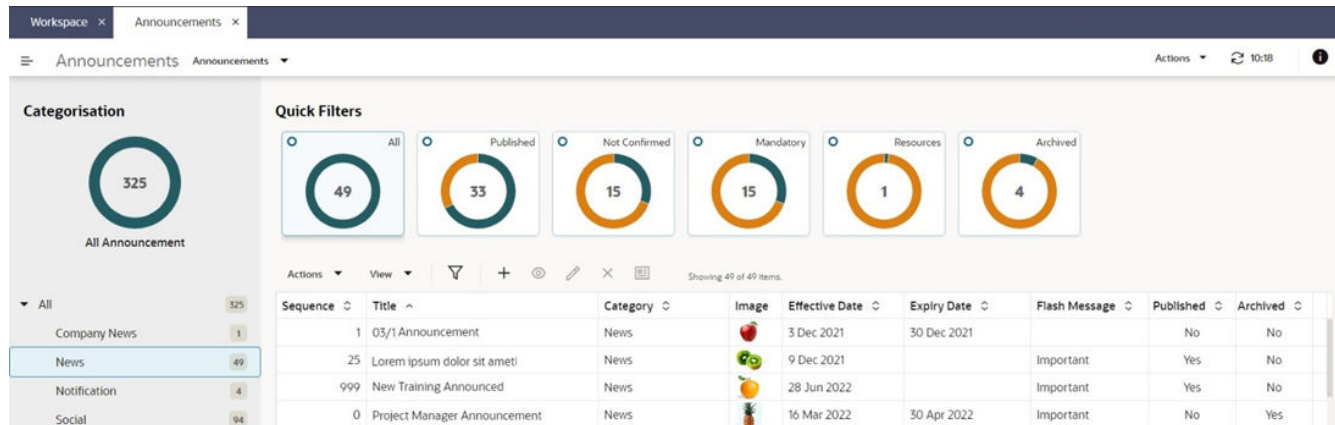
List views present collections of records, from where the records can be opened and actioned, and new records created. The contents can be filtered, sorted, and searched in order to categorize the contents or locate specific records.

The main components of a list view page are:

- A title bar with actions to refresh the contents, create custom views, and open other views.
- A categorized or hierarchical tree, grouping the data by categories or folders.
- The list view grid, with a toolbar for applying actions and configuring the columns.
- Quick Filter tiles for filtering the list contents.
- Simple and Advanced search facilities.
- Clickable column headings for sorting the grid contents.
- Slide-out info panels showing additional data.
- Data import and export features.

See [Appendix: System List Views](#) for details of the system-delivered list views.

Figure 6-1 List View



List View Contents

The list view is a grid of rows and columns, where the rows represent individual records of a common type, and the columns represent the fields within the records.

To action a record, single-click the row; to open a record in read mode, double-click the row.

Columns can be resized by dragging the borders of the column heading; alternatively, right-click the row and use the Resize options.

Click a column heading to sort the list view contents in ascending order by that column; click again to sort in descending order. Alternatively, right-click the column and use the Sort Column options. Sorting is usually case-insensitive.

The filter tiles and searches are applied independently. If the list is filtered with a simple or advanced search, then a filter tile is clicked, the list will be refreshed based on the filter tile's criteria, and the search filter is cleared.

Columns for rich text fields truncate the content to fit the column width. Columns for Boolean fields show the true/false values as Yes/No accordingly.

Tree Pane

The majority of list views are *categorized*, where a left-hand pane contains a tree which groups the data by a predefined category. A caption describes how the view is categorized. An alternative *hierarchical* pattern is used to group the data within parent entities, such as folders containing Library documents.

The tree pane indicates the number of records within each category or folder, with a top-level count of all records. As records may appear within more than one category or folder, the cumulative parent-level and top-level counts may be greater than the actual number of records being presented.

Note

The *hierarchy* list view types used for Processes & Activities will not show counts; the Document Library and Report Output views will.

Navigate the tree by expanding and collapsing the nested levels. The levels are sorted alphabetically.

Selecting a level filters the grid to just show the records for that category or folder (or all records if the *All* level is selected). Selection within the tree filters the grid to a subset of records; the grid's *All* filter tile shows a count of the actual number of records within the selected level; any subsequent filtering of the grid using filter tiles or searches applies to the subset, and has no effect on the tree.

Grid

The list view grid is a table of rows and columns, where the rows represent individual records of a common type, and the columns represent the fields within the records.

Columns can be resized by dragging the borders of the column heading; alternatively, right-click the row and use the Resize options.

Click a column heading to sort the list view contents in ascending order by that column; click again to sort in descending order. Alternatively, right-click the column and use the Sort Column options. Sorting is usually case-insensitive; blank or null values appear at the bottom of the list, whether sorted ascending or descending. Rich text, picture, and multi-value columns are not usually sortable.

The filter tiles and searches are applied independently. If the list is filtered with a simple or advanced search and then a filter tile is clicked, the list will be refreshed based on the filter tile's criteria, and the search filter is cleared. See [Filter Tiles](#) and [Searches](#).

Note

Filters and searches are applied to the grid in a hierarchy:

1. Any default *scoping* filter that is coded into the view, such as to exclude deleted records.
2. The *All* category/folder in the tree pane.
3. Any filter chips in the tree pane.
4. The selected category or folder in the tree pane.
5. The *All* Quick Filter tile.
6. Any other filter tiles.
7. Any Query by Example (QBE) quick search or Query Builder advanced search criteria (either can be applied, but not both).

Columns for rich text fields truncate the content to fit the column width. Columns for Boolean fields show the true/false values as Yes/No accordingly. Icons may be used in columns which relate to actions or tasks, such as to show a check mark if completed positively/accepted, a cross if completed negatively/rejected, or blank if not completed.

Additional information relating to a row can be viewed by opening a slide-out panel. See [Info Panels](#).

A range of options is available for importing and exporting data through the grid. These include common actions for downloading the view contents to a variety of data formats, and actions that are specific to the type of record, for downloading the full contents of records, and in some cases for uploading data to create new records. See [Data Import/Export](#).

You can apply actions to rows in the grid, subject to factors such as the type of record, its status, and your user permissions. To action a record, single-click the row; to open a record in read mode, double-click the row. See [List View Actions](#).

View Selector

The system is delivered with a set of predefined list views for each type of record (see [Appendix: System List Views](#)), which may be customized by the administrator. You may also create your own custom variants of the views (see [Customization](#)).

The name of the list view is shown in the title bar next to the name of the type of record being presented. Use the selector to switch to an alternative view.

Filter Tiles

A set of Quick Filter tiles show above the grid. These predefined filters represent the record states, or other categorizations; the contents of the metric tiles relate to the number of rows that match the filter along with a graphical representation.

There are three types of filter tile:

- Those which have segments that proportionally represent the number of records in the grid for the values of a particular attribute, such as the record's status. Blank or null values are excluded. Hovering over a segment shows the name of the item and the number of records in the grid with that value. These do not show a metric value.

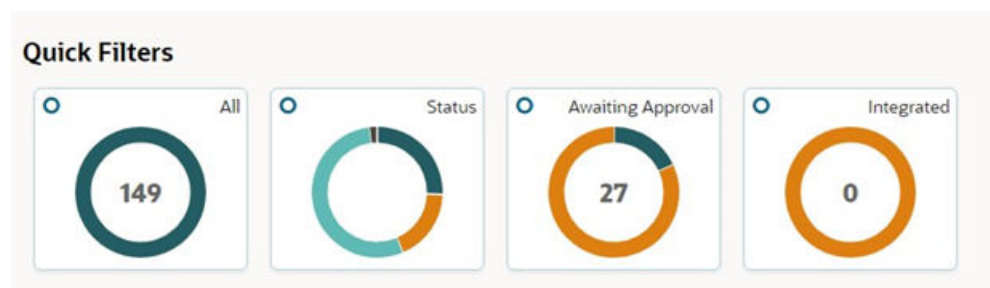
Double-clicking a segment further filters the grid to just the records which have the attribute set to that value. Click the *All* tile to clear the segment filter.

- Those which represent a specific criteria, such as records that are awaiting approval. These just have two segments: one for records that match the criteria, and one for those that do not. Blank or null values are treated as a non-match. Hovering over a segment shows the number of matching records in the grid. The segments are not clickable. These show a metric value of the number of records that meet the criteria

Clicking the tile refreshes the grid to show records that meet the criteria of that filter.

- The *All* tile, which represents the full list of all records in the grid.

Figure 6-2 Filter Tiles



The number of records returned by the filter and the overall total number of records is shown within the toolbar.

Filter Chips

Hierarchical type views may include filter chips which filter the contents of the tree pane, such as to locate records of a particular type or status. The chip indicates the number of records in that grouping. Use the *All* chip to reset the filter.

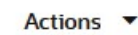
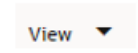
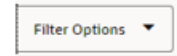
List View Actions

Actions are applied to the contents of the grid by selecting a row (or multiple rows where permitted) and selecting the action from the menu or icon on the toolbar.

Select a single row by clicking it. Where an action can be applied to multiple rows, select further rows by clicking another row while holding down the *Ctrl* key (for multiple individual rows) or the *Shift* key (for a contiguous block of rows). Click a selected row to deselect it, or use the Clear Selections action.

The available actions will depend on the type of record, its status, and your user permissions. Some actions are specific to the type of record, others are standard across views.

The toolbar provides the set of actions that can be performed on the list view.

Action	Description
	The Actions menu contains actions that are relevant to the list view contents. Typical options are the New, View Record, Edit, Copy, Print, and Delete for maintaining records, and any actions specific to the type of record.
	The View menu contains options: • Mange Columns - for customizing the list view. See the Managing Columns section. • Query by Example - for searching the list view contents. See the Searches section.
	The Query by Example icon enables the searching options. It places the list view in Query by Example mode and shows the Filter Options menu. See the Searches section.
	The Filter Options menu appears when the Query by Example icon is clicked, providing additional search options. See the Searches section.
	The New , View , Edit , and Delete options, to create a new record, or view, edit, or delete the selected record. Also, the View Attachments option, which opens a list of the record's file attachments. Note: Until the JET UI Forms are implemented, the View Attachments option will open the record in the Classic UI, from where the user can locate its attachments within the Attachments page or section.
	The options to Export the list view as a CSV, Excel, or XML file.
	If a filter tile or search is applied, the number of records returned by the filter is shown, along with the overall total number of records.

Note

Actions will be hidden or appear greyed out if they are inactive or not permitted.

In some cases, the Delete action will not be available from the list view, instead the record must be opened in edit mode and the form's Delete action used.

Single-clicking a row selects it to be actioned; double-clicking a row opens the record in read mode (where permitted). Columns that contain a hyperlink to an alternative record, or to file attachments, have a link icon and blue text; single-clicking the text opens the target.

Hierarchical type views may include actions within the tree pane which apply to the tree pane contents rather than the grid contents.

Managing Columns

The Manage Columns option within the View menu allows you to customize the list view by adding, removing, and reordering the columns.

The Manage Columns dialog box presents the available columns in a left-hand pane, and the selected columns in the right-hand pane.

The list of available columns can be filtered by the field subsection grouping, or with the type-ahead text search. If the list contains multiple fields with the same name, the group name is appended to the label. Use the checkbox and click Add to select columns. Use the header checkbox to select all columns.

The list of selected columns can be reordered using the checkbox, and dragging and dropping the columns to the required position. Use the checkbox and click Clear Selections to deselect columns, or click the X to remove an individual column from the selection. Use the header checkbox to select all columns. Selected columns can be located using the search box. The number of selections that match the text is shown, and the up/down arrows can be used to focus on the matches.

Figure 6-3 Manage Columns

Manage Columns

All Categories

Filter Available Columns

Find Selected Column

0 / 0

Column Name

Add Selections

☐ Actual Launch Date

Add

☒ Alt. Product No. (Product Record)

Add

☐ Alt. Product No. (Header)

Add

☐ Brand Type

Add

☐ Business

Add

☐ Business Categories

Add

☐ Business Category

Add

☐ Business Category Level 1

Add

☐ Business Category Level 2

Add

Selected Columns

Clear Selections

☐ Site Name

X

☒ Specification Name

X

☐ Spec No.

X

☐ Version

X

☐ Quantity (Header)

X

☐ Product Number (Header)

X

☐ Technologist

X

☐ Supplier Name (Header)

X

Reset to Defaults

Cancel

OK

Click OK to return to the refreshed list view. At least one column must be selected.

The Reset to Defaults button resets the column selections to the core default set.

Searches

The contents of list views can be searched using the simple and advanced search options. The simple search allows you to apply filters to the list view's columns; the advanced search allows you to build query statements for applying more complex search criteria.

Simple Search

To perform a simple (or *Query by Example*) search, click the Query by Example icon, or select the Query by Example option in the View menu. This places the list view in Query by Example mode, presenting a set of input fields beneath the column headings, and the Filter Options menu.

Figure 6-4 Query by Example Mode

Sequence	Title	News	Image	Effective Date	Expiry Date	Flash Message	Published
33	News Item			2 Nov 2021	31 Dec 2021		No
100	News Item	Notification		7 Apr 2022	7 Apr 2022	Important	No

The input fields act as filters. Enter values in one or more of the columns' input fields to filter the contents of the list view accordingly. The Enter key or field exit refreshes the list view.

If values are entered in multiple columns, the filtering is applied with either AND or OR logic according to whether you select the Column Match "OR" or Column Match "AND" option in the Filter Options menu.

Columns that relate to a glossary have the search value selected from a picklist. Date columns use a date picker.

Note

Text input is case-insensitive.

Picture and multi-value columns are not usually filterable.

A column that relates to a rich text field may return hits on text that is not visible, such as the HTML markup code used for text formatting.

Blank or null values will result in a non-match; it is not possible to search a column for a null value.

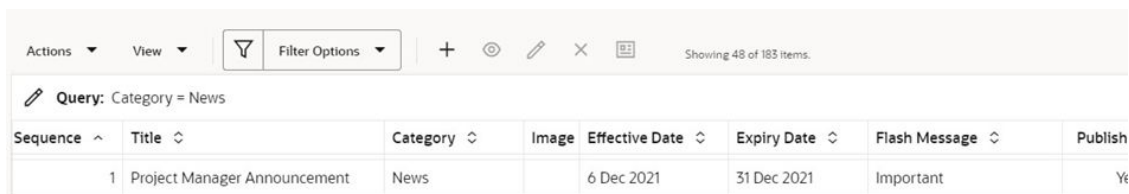
The number of records returned by the filter, and the overall total number of records is shown within the toolbar.

To close the search and revert to the unfiltered list view, click the Query by Example Icon, or select the Clear Filters option in the Filter Options menu.

When Query by Example is selected, any other filters are cleared. Searches and filters cannot be applied simultaneously. Clicking a filter tile or entering Query Builder mode clears the simple search filter.

Advanced Search

To perform an advanced (or *Query Builder*) search, click the Query by Example icon or select Query by Example in the View menu, and then select the Query Builder option in the Filter Options menu. This places the list view in Query Builder mode, presenting a query bar above the column headings.

Figure 6-5 Query Builder Mode


The screenshot shows the top of the application interface. At the top, there are tabs for 'Actions' and 'View', followed by a 'Filter Options' dropdown menu. Below this, a query is defined as 'Query: Category = News'. A table displays the search results with the following columns: Sequence, Title, Category, Image, Effective Date, Expiry Date, Flash Message, and Publish. The first row of data shows '1' in the Sequence column, 'Project Manager Announcement' in the Title column, 'News' in the Category column, an empty Image column, '6 Dec 2021' in the Effective Date column, '31 Dec 2021' in the Expiry Date column, 'Important' in the Flash Message column, and 'Yes' in the Publish column.

Sequence	Title	Category	Image	Effective Date	Expiry Date	Flash Message	Publish
1	Project Manager Announcement	News		6 Dec 2021	31 Dec 2021	Important	Yes

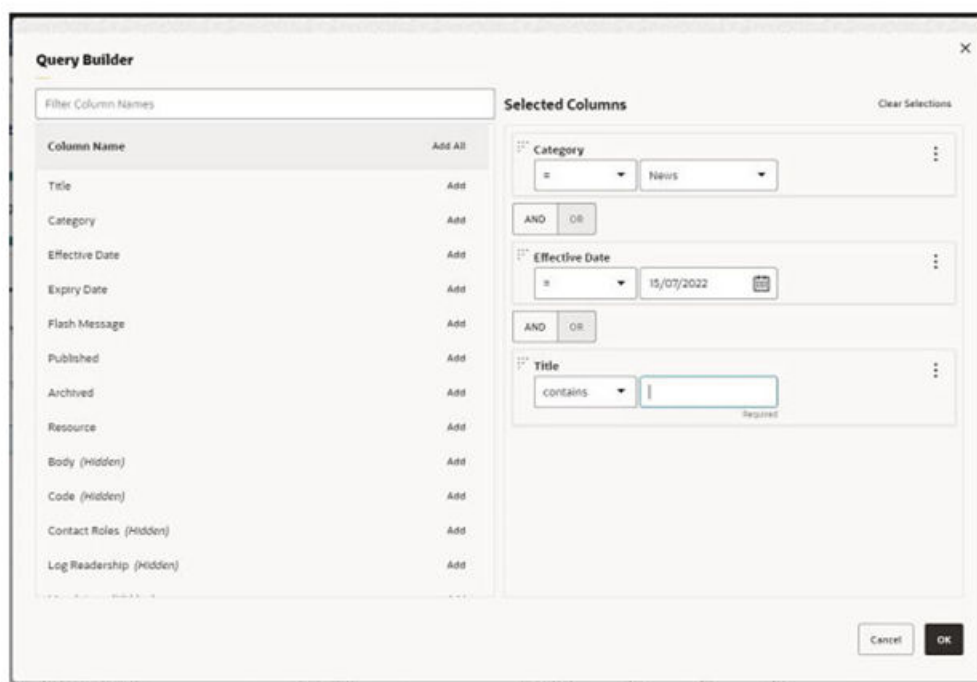
Click the Query Builder icon on the search bar, or select Edit Query Builder in the Filter Options menu to open the Query Builder dialog box.

The Query Builder dialog box presents the list view columns in a left-hand pane, and the construction of the search criteria query statement in the right-hand pane.

The list of available columns can be filtered with the type-ahead text search. If the list contains multiple fields with the same name, the group name is appended to the label. Click Add to select a column, or Add All to select all columns.

The selected columns can be reordered by clicking the handle icon and dragging and dropping to the required position. Use the Remove menu option to deselect a column, or Clear Selections to deselect all.

The query statement is constructed as individual clauses for the selected columns, by specifying operators and data values. For further details, see the **Building Query Statements** section below.

Figure 6-6 Query Builder Dialog Box


The screenshot shows the 'Query Builder' dialog box. On the left, there is a list of 'Column Name' with an 'Add All' button. The columns listed are: Title, Category, Effective Date, Expiry Date, Flash Message, Published, Archived, Resource, Body (Hidden), Code (Hidden), Contact Roles (Hidden), and Log Readership (Hidden). On the right, the 'Selected Columns' section shows the constructed query. It includes three clauses: 'Category = News', 'Effective Date = 15/07/2022', and 'Title contains'. The 'AND/OR' buttons are visible between the clauses. At the bottom right, there are 'Cancel' and 'OK' buttons.

Click OK to apply the query search. This closes the dialog box and refreshes the list view to filter the contents accordingly.

The query statement is shown in the list view query bar, and the number of records returned by the filter, and overall total number of records is shown within the toolbar.

To close the search and revert to the unfiltered list view, click the Query by Example Icon or the X on the query bar, or select the Clear Filters option in the Filter Options menu.

When Query Builder is selected, any other filters are cleared. Searches and filters cannot be applied simultaneously. Clicking a filter tile or entering Query by Example mode clears the advanced search filter.

Note

Text input is case-insensitive.

A column that relates to a rich text field may return hits on text that is not visible, such as the HTML markup code used for text formatting.

Blank or null values will result in a match depending on the data type and operator used. The following describes per data type, which operators may result in blank/null values being returned as a match:

- For **Text** and **Glossary** fields, *Blank* will return rows that have no value. *!=*, *Does Not Contain*, *Does Not Start With*, and *Does Not End With* will return rows that have no value along with those that do not match the specified value.
- For **Rich Text** fields, *Does Not Contain* will return rows that have no value along with those that do not match the specified value.
- For **Number**, **Date** and **Boolean** fields, *Blank* will return rows that have no value. *!=* will return rows that have no value along with those that do not match the specified value.

The *Does Not Contain* operator differs from the equivalent in the classic Brand Compliance advanced search, in that it returns rows that have no value. For example, searching a Country column for rows that do not contain a specific country will include those that have no value along with those that have a non-matching value (the classic equivalent will not return those with no value). To exclude rows with no value, include an *AND Not Blank* clause in the search.

If a value contains a reserved word, such as *AND/OR/&*, it is not necessary to add quotation marks *' '* around the value. Quotation marks are automatically added to any entered value. For example, searching *FISH AND CHIPS*. Values containing a quotation mark/apostrophe are also handled in this way, for example to search for *Shepherd's Pie*. This does however mean that quotation marks must NOT be entered unless they are to be literally searched for, for example, entering *'Loose Tea'* will only match on entries which literally include the starting and ending quotation mark.

Building Query Statements

The query statement is constructed by specifying the search criteria for each selected column, and grouping clauses, as follows:

1. Select the **column** from the list of available columns by clicking Add.
2. Select the **operator**. The options vary depending on the column field's data type.

The common options are:

- *Less than or equal to* (*<=*) and *Less than* (*<*)

- *Equal to (=) and Not equal to (!=)*
- *Greater than (>) and Greater than or equal to (>=)*
- *Blank and Not Blank*

Text (text, telephone number, email, hyperlink, and comment fields) include:

- *Contains and Does Not Contain* for partial text matching (also for rich text fields).
- *Starts With/Does Not Start With and Ends With/Does Not End With* for partial text matching.

3. Enter the **data value.**

For text, rich text, and numeric fields, enter the search value.

For fields that relate to a glossary, select from the picklist or use the type-ahead filter.

For date fields, use the date picker or enter the date. See also **Date Filters** below.

For Boolean fields, select or enter yes (true) or no (false).

4. If more than one column is selected, click AND or OR to set the **Boolean logic for how each is compared to the next column.**

As a simple example, searching for *Category = 'News' AND Flash Message = 'High'* would return records that have a Category of 'News' and a Flash Message of 'High'; searching for *Category = 'News' OR Flash Message = 'High'* would return records that have a Category of 'News' or a Flash Message of 'High'.

A column may be selected multiple times, for example to build a clause such as *Flash Message = 'High' OR Flash Message = 'Important'*.

5. For more complex statements, use **grouping.** The Create Group, Edit Group, and Remove From Group menu options allow you to build a nested structure by grouping clauses together.

Groups are formed by clicking the handle icon and dragging and dropping a column onto another column within the right-hand pane. Multiple levels of group nesting is permitted; each group is indicated with a left-hand border.

Set the Boolean logic operator for the columns within the group, and for how the group is compared to the next column or group.

As a simple example, grouping would be used to search for records with a Category of 'News' and a Flash Message of 'High' or 'Important', where the expiry date is less than 08/04/2022, as:

Category = News AND (Flash Message = High OR Flash Message = Important) AND Expiry Date < 8 Apr 2022

To make changes to the grouping structure, select the Edit Group option for the group and reset the Boolean logic operators relative to the selected group. The group icon indicates the selected group. Select the checkbox of a clause to have the logic reset, then click OK.

Figure 6-7 Edit Group

The screenshot shows the 'Selected Columns' dialog box. It has a title bar with 'Selected Columns' and a 'Clear Selections' button. The main area contains a list of columns with filters applied. The 'Category' column has a filter set to 'News'. The 'Flash Message' column has a filter set to 'AND'. The 'Effective Date' column has a filter set to '15/07/2022'. The dialog includes buttons for 'AND', 'OR', 'Cancel', and 'OK'.

6. Use the Move Up, Move Down, and Remove menu options to adjust the selected rows and groups within the right-hand pane.

Date Filters

- Some date fields are stored in the database as a timestamp, comprising the date and the time to the millisecond. In some cases, just a date may be visible within the application, however the time portion is also present. This must be taken into account when applying filters to such fields.

For example, for a field containing a timestamp of 11-12-2022 18:00, applying a search filter for date 11-12-2022 will look for an exact match on 11-12-2022 00:00, as it defaults the time as 00:00. The method of searching timestamp fields for a particular date, is to apply a range filter, for example where greater than 10-12-2022 and less than 12-12-2022.

In some cases, the timestamp will also be available as separate date and time columns.

- In a set of records being filtered, dates that are null will be included in the results of *less than* and *less than or equal to* operations and excluded from the results *equal to*, *greater than* and *greater than or equal to* operations. This is because null dates are considered to be the lowest value in a range and therefore are always *less than* any filter value.

Customization

The system is delivered with a set of predefined list views for each type of record (see [Appendix: System List Views](#)).

The system-delivered views may be customized by the administrator. Individual users can create personal custom variants of the views.

A migration facility is available for automatically creating personal views based on equivalent personal views in classic Brand Compliance.

Customizing System Views

Users with Configuration Editor access rights have the ability to customize the system-delivered list views.

The aspects of a system view that can be customized are:

- The initial set of columns shown when the view opens.
- The column order and widths.
- The default sort sequence.
- Any Query Builder advanced search criteria. Filtering by filter tiles, QBE quick search, or categorization is not saved.

See [Managing Columns](#) and [Searches](#) for details on making changes to columns and applying advanced searches.

The page-level Actions menu contains the following options for customizing system views:

- Save View - overwrites with the current state. A confirmation prompt warns that you are updating a system view.
- Discard changes to view - resets to the state it was when last saved.

The changes made to the view are visible to all users, the next time they open that system list view.

System views cannot be deleted or created; if the administrator creates a new list view, it is a personal view, visible only to themselves.

Note

Where a system view has alternative variances for Retailer and Supplier users, the view is named accordingly.

Creating Personal Views

All users have the ability to create personal views, as customizations of the system-delivered views.

The aspects of a personal view that can be customized are:

- The initial set of columns shown when the view opens.
- The column order and widths.
- The default sort sequence.
- Any Query Builder advanced search criteria. Filtering by filter tiles, QBE quick search, or categorization is not saved.

See [Managing Columns](#) and [Searches](#) for details on making changes to columns and applying advanced searches.

The page-level Actions menu contains the following options for customizing system views:

- Save View As... - creates a new personal view. Enter a name that differentiates it from other system and personal views.
- Save View - overwrites with the current state.
- Discard changes to view - resets to the state it was when last saved.
- Delete View - deletes the view.

Personal views are only visible to the user who creates them.

List View Migration

Where users have created personal custom list views in classic Brand Compliance, a facility is available to automatically migrate them to equivalent personal views, containing the same columns and filters. The view name is preserved and tagged as having been migrated.

Customizations to system-delivered list views cannot be migrated.

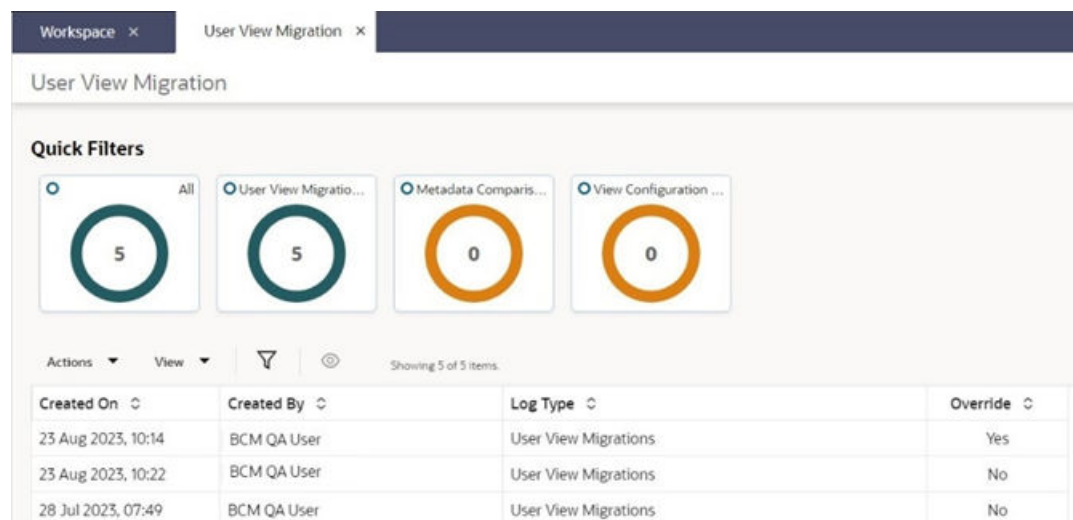
The migration process is initiated by the administrator as a post release task. It may be run more than once, with options to perform pre-migration validation checks.

Migration Log

The migration process is managed through a User View Migration option within the Administration menu. It is available to users with Oracle Authorized Administrator or Configuration Editor access rights.

A list view presents a log of any previously completed migrations.

Figure 6-8 User View Migrations Log



Opening a log entry shows details of that run, such as the date and time of completion, and the user who initiated it.

The Log Type indicates the type of log (see below for details of the different run types); Override indicates if the option to overwrite existing views was selected.

The Log page contains details of the run as comma-delimited text, intended to be opened as CSV format, with columns:

1. User
2. View Name
3. Entity
4. Is this an update?
5. Migrated columns in display sequence
6. Columns not migrated
7. Filter

The first row of the log identifies the run type.

Migration Actions

The Actions menu contains the following options for running the migration process:

- Compare View Configuration with Presenters - a pre-migration validation run which compares the JET UI and Classic UI list views. It produces a log, but does not perform any migration processing.
- Compare View Configuration Metadata with Presenters - a pre-migration validation run which compares the JET UI and Classic UI list view columns. It produces a log, but does not perform any migration processing.
- Migrate User Views - submits the migration processing.

Migration Processing

When submitted, the migration job processing is as follows:

- If the migration has previously been run, a confirmation prompt is presented. By default, only views that have not previously been migrated are included in the run. Selecting the Overwrite option will migrate all views, overwriting those previously migrated.
- The name of the migrated list view is that from classic Brand Compliance with the tag (Migrated) appended. The tag is a translatable system text literal. If a translation does not exist for the user's language, the base language is used.
- The processing attempts to match the columns, their sequence, and any advanced search criteria.

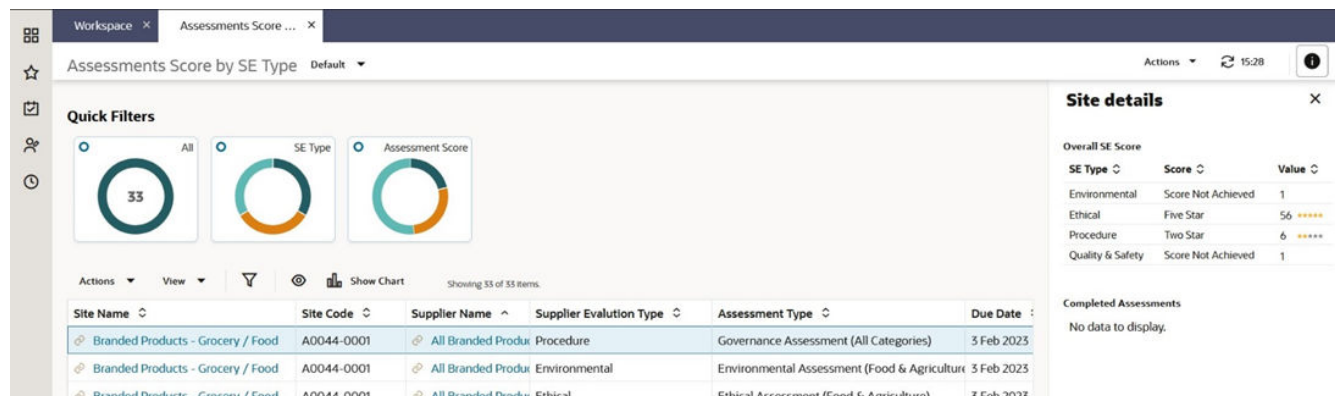
The classic list views allow duplicate columns; the migration will only migrate one instance of the column.

- Any exceptions such as non-matching views, columns, or search criteria are skipped and recorded in the log.

Info Panels

Most list views include an information panel, which slides out from the right, showing additional data relating to the row selected in the grid.

Figure 6-9 Info Panel



To view the info panel, select a single row in the grid and click the **i** icon in the title bar.

Selecting a different single row in the grid will refresh the panel contents accordingly.

Use the X to close the panel or use the **i** icon to toggle between open and closed.

Some views may be designed to open the info panel by default.

The contents of the panel are read only and may be presented across multiple tabs. The heading may include key information such as the record's description, code, or status.

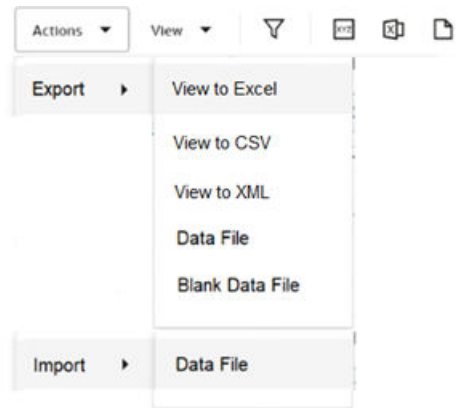
If a page contains multiple fields with the same name, the group name is appended to the label.

Data Import/Export

Facilities are available for exporting data from list views, and in some cases for importing data. Some options are common across all views, others are specific to certain types of record. The types of options are:

- Export View - common options for exporting the list view contents to a data file.
- Export Data File - for extracting the full contents of certain types of record to a data file.
- Import Data File - for the creation of certain types of records by means of importing a data file.

When a list view has the facilities available, they are grouped in the toolbar Actions menu, within the Export and Import options. They may also appear as icons on the toolbar.

Figure 6-10 Import/Export Actions

Export View

Most list views include the options to export the contents of the grid to a data file. Three options are available:

- Export/View as Excel file
- Export/View as CSV file
- Export/View as XML file

To export the contents to an Excel, CSV, or XML file, select the appropriate option. The file is created immediately and presented in your browser's download prompt.

The data file contains the rows and columns that are present in the view. If the view is filtered or has columns customized, the file contents will reflect it accordingly. Only the grid contents are exported; the contents of the tree pane and info panel are not included.

For the Excel and CSV files, the rows and columns correspond to those of the grid. Column headings and column sequence are per the grid.

For the XML file, the structure has a single `ResultSet` parent element containing a `Row` element for each row of data. The `Row` element contains elements that correspond to the grid columns (in the same sequence), with the tag names being the column headings, concatenated with spaces trimmed. For example:

```
<ResultSet>
  <Row>
    <ColumnName1>...</ColumnName1>
    <ColumnName2>...</ColumnName2>
    <ColumnName3>...</ColumnName3>
  </Row>
  <Row>
    <ColumnName1>...</ColumnName1>
    <ColumnName2>...</ColumnName2>
    <ColumnName3>...</ColumnName3>
  </Row>
</ResultSet>
```

The file name is based on the type of record, prefixed with `View-of-`. For example, the file name for an Alerts view would be `View-of-Alert.xls`, `View-of-Alert.csv`, or `View-of-Alert.xml`.

Note

- If a cell contains commas, they are preserved in the output.
- Numbers are output as they appear in the grid.
- Timestamp fields are output with the full date and time.
- Boolean values are output as true or false.
- Images and icons are output as the name of the image.
- Virtual, calculated, and hidden columns are excluded.
- A maximum of 2000 rows may be exported. If the view exceeds 2000 rows, the file is truncated, and a notification is issued.

Export Data File

Certain list views include the option to export the full record contents to a data file. This is currently available for:

- Suppliers and Sites
- Product Records and Produce Product Records
- Product Specifications and Produce Product Specifications

The extracts of Process Briefs, Assessments, and Combined Product Specifications are based on a similar export process.

The options are available to users with Advanced Reporting Administrator access rights. The export is submitted to run as a batch job. It generates a CSV data file within a folder in the Report Outputs area.

The data file contains the records that are present in the grid. The view can be filtered to export just a subset of records. The columns of the data file are specific to the type of record.

To run the export:

1. If required, filter the grid using Query Builder to create a subset of records to export.
2. Select the Export/Data File option from the list view Actions menu.
3. Optionally select an alternative **Language**, to be used for the output of translatable values.
4. Select a folder to **Save Output To**, where the data file will be located. New folders can be created in the Report Outputs area, within the Data Extracts group.
5. Click OK and confirm the submission, or click Cancel to exit.
You will receive a notification email on the start and completion of the export.
6. Locate the generated file within the specified folder in the Data Extracts group of the Report Outputs area. The report name is the same as the file name.

The file name is based on the type of extract with the batch job number appended, for example, SupplierExtract_99999.csv or SiteExtract_99999.csv.

Note

- The view must be filtered using the Query Builder advanced search; the QBE quick search and filter tiles are not effective.
- The data file is a fixed, predefined layout.
- The column headings show the system text key plus the system text field label.
- If the data file exceeds the maximum permitted size of a file attachment (set by the *File Attachment Size Limit (MB)* system parameter), it is truncated accordingly.

Import Data File

Certain list views include the option to create records by importing a spreadsheet file. This is currently available for:

- Users (Retailer users only, not Supplier users)
- Suppliers (and Sites)
- Product Records (not Produce Product Records)
- Processes (not Activities)

The options are available to users with Upload Administrator access rights. The import is submitted to run as a batch job which processes the uploaded data file.

The imports use predefined data file layouts. Blank files can be download, to be populated as a spreadsheet.

To run the import:

1. Download the appropriate blank data file and use as a template. See **Export Blank Data File** below.
2. Populate the data file and save it as either CSV, XLSX, or XLS format.
Multiple files may be uploaded simultaneously by compressing them as a ZIP file.
3. Select the Import/Data File option from the list view Actions menu.
4. Click **Pick File...** to select the data file.
5. Optionally enter any **Comments** to be recorded against the batch job.
6. If applicable, set **Send New User Email** to yes or no, according to whether new users are notified when a User account has been created as part of the import (this is relevant for the import of Users and Suppliers/Sites).
7. Click OK and confirm the submission, or click Cancel to exit. Alternatively, click Submit Go to Manage Batch Jobs to submit the import and open the Batch Jobs area to view the progress of the job.

Validation will prevent submission if a file of the format CSV, XLSX, XLS, or ZIP has not been uploaded.

The file contents are pre-validated. If any exceptions are encountered which prevent the file being processed, you will receive a notification email, with an error message indicating the issues found. See **Pre-Validation Checks** below.

The batch job processes the contents of the uploaded files, creating new records accordingly. The file is added to the Attachments page of the batch job. Any exceptions encountered will be listed in the batch job log.

You will receive a notification email on the start and completion of the import.

Figure 6-11 Data Upload Prompt

Data upload

Please select a file to upload

Upload location

 Pick File...

Drop files here

Comment

☐ Send new user email

Submit Go to Manage Batch Jobs

Cancel

OK

Note

- The import is for the creation of records only, not updates.
- Multiple files, containing any number of records can be imported.
- The data file is a fixed, predefined layout.
- Any valid file name can be used.
- The file extension must be .csv, .xlsx, .xls or .zip.
- The processing, and name of the batch job is specific to the type of import.
- A maximum of 100 error messages will be logged.

Pre-Validation Checks

The pre-validation processing will include the following checks, according to the type of record being imported:

Validation Check	Error Message Where: {0} = File, {1} = Column, {2} = Row, {3} = The invalid data.
A mandatory field is missing.	{0} {1}{2} a value must be entered - {3}

Validation Check	Error Message Where: {0} = File, {1} = Column, {2} = Row, {3} = The invalid data.
The key to a related record does not exist in the system.	{0} {1}{2} the code entered is not recognised - {3}
A control character has been detected.	{0} {1}{2} contains one or more control characters and cannot be imported - {3}
A date provided is not in the correct format.	{0} {1}{2} The date entered is not valid - {3}
A date-time provided is not in the correct format.	{0} {1}{2} the date-time entered is not valid - {3}
A numeric data item is not an integer.	{0} {1}{2} the value entered is not a valid integer - {3}
A column value is the same as another column.	{0} {1}{2} the column values must be unique, the following value has already been used - {3}
A ZIP file does not contain a valid CSV, XLS, XLSX file to process.	No import file was found to import

Export Blank Data File

Where records can be created by importing a spreadsheet file, the Import/Data File options have a corresponding Export/Blank Data File option to download a blank file, for use as a template for populating the data to be uploaded.

The options are available to users with Configuration Editor access rights.

A spreadsheet file is created and populated with the column headings relating to the data import for that type of record. The file name indicates the type of record. The file is then compressed as a ZIP file of the same name.

The file is created immediately and presented in your browser's download prompt.

Note

- The data file is a fixed, predefined layout.
- The column headings show the system text field label, with an asterisk to indicate a mandatory value.

7

Forms

This chapter provides an overview of the Form framework used in the new User Interface.

The following topics are covered:

- [Form Contents](#)
- [Form Actions](#)
- [Attachments](#)
- [Change History](#)
- [Examples](#)

Forms present the contents of a record or dialog box for the purpose of viewing or maintaining a record, or for data entry as part of a process. The contents are organized in a logical sequence, with related data being grouped together. The design is based on the *Oracle JET* technology and *Redwood* theme, as used by other Oracle Retail applications.

Note

The initial release packages include the Company, Retailer User, and Library Document forms. Subsequent packages will introduce additional forms. During the transition, the system will open either the new JET UI or the Classic UI form accordingly.

This section describes features of the new JET UI form design. Additional features and design standards will be introduced as other forms are developed.

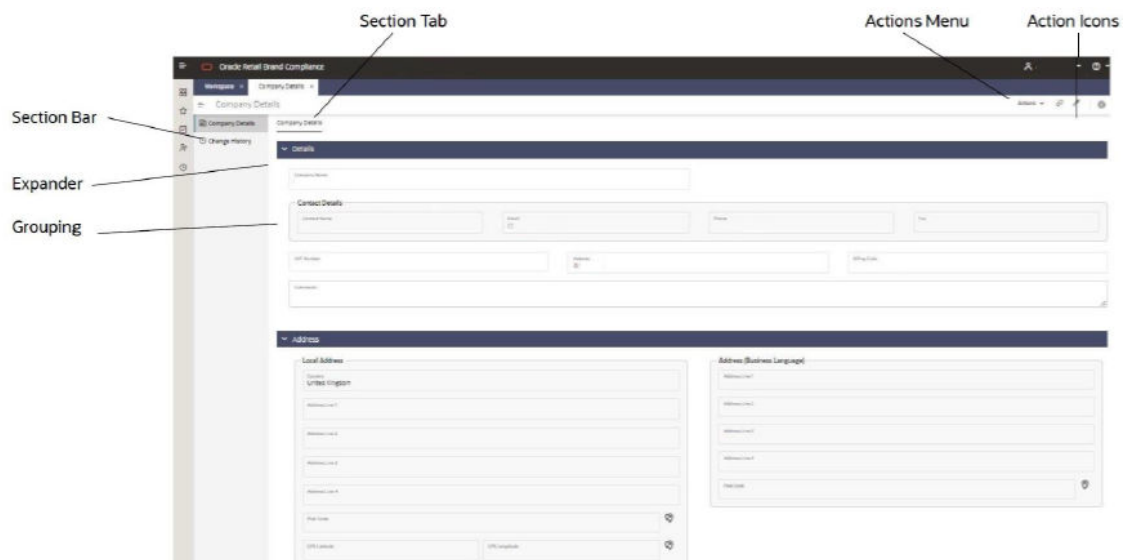
The main components of a form are:

- Sections, to group common data, opened from the Section Bar which shows a title and an icon.
- Section Tabs, to identify the pages within a section.
- Expanders and Blocks, for grouping related sets of fields within the page, like field sets in Classic UI.
- Fields, which correspond to the data types used in the Classic UI, enhanced with new display types.
- The Actions that are available to apply to the record, some with quick access icons.
- An Attachments area for viewing and maintaining a record's file attachments and URL links.
- A Change History section containing the record's change history log information, similar to Classic UI.

Form Contents

The form structure is based on grouping a record's fields within sections and pages in a way that the user can access the data in a logical manner appropriate to the typical usage of the type of record. Consistency across forms means a familiar and predictable user experience.

When a record is presented for maintenance or workflow progression, the available actions follow a standard pattern, with the options being dynamic to the state of the record (and form), and the user's access rights.



Sections

The contents of a form are presented in one or more sections, which are listed in the left-hand Section Bar. Each section has an icon, which is consistent across forms where they have a similar purpose. The section bar can be collapsed to just show the icons.

Section Tabs

Within a section, the contents may be split over multiple pages, each with an identifying section tab.

Expanders/Blocks

Like field sets in the Classic UI, sets of related fields may be grouped together, either within a static block (with or without a title), or within an expander, which can be collapsed to just show its title.

Fields

The individual fields correspond to the data types used in the Classic UI, with some enhanced with new Display Types. A new design style is used. Related fields may be placed within in a Grouping (with or without a title).

The Display Types include the typical field types such as Text, Number, and Selector, extended to cover specific usages, for example Email address, Comments, and GPS coordinates. This allows the presentation, behavior, and validation specific to a type of field to be applied consistently across all forms.

Form Actions

The record's available actions are grouped within the Actions menu; some are also available as icons for quick access (such as Edit and View Attachments). Forms also have maintenance-related action buttons at the bottom of the page (such as Save, Close, and Save & Close).

Attachments

The facility for holding general attachments against a record has a View Attachments action to open a slide-out pane form where the attachments and URL links can be viewed and maintained, in a similar way to the Classic UI.

Some forms may have an embedded list for specific types of attachments. This will typically show the first three in the list, with the View Attachments link used to open the full list.

The slide-out panel containing a record's file attachments can also be opened from list views.

Note

Until a form has been converted to the JET UI design, the View Attachments option will continue to open its records in the Classic UI, from where the user can locate its attachments within the Attachments page or section.

Change History

A common Change History section is used across all forms to present the change history logging information, in a similar way to the Classic UI.

The log of individual changes is presented as a list view, along with the standard features for searching, sorting, and exporting the log.

For the types of records that are subject to workflow, the section will include a table of the Status Change History logging details.

Examples

This section includes examples of some of the forms, and their new design features.

Company Form

The screenshot shows the 'Company Details' form. The left sidebar contains 'Company Details' and 'Change History'. The main form area has a 'Details' section with fields for 'Company Name', 'Contact Details' (including 'Contact Name', 'Email', 'Phone', and 'Fax'), 'VAT Number', 'Website', and 'Country'. Below this is an 'Address' section with 'Local Address' (multiple lines for 'Address Line 1' through 'Address Line 5', 'Post Code', and 'VAT Location') and 'Address (Business Language)' (multiple lines for 'Address Line 1' through 'Address Line 5' and 'Post Code').

Retailer User Form

The screenshot shows the 'User Details' form for a user named 'alan.russ@fife'. The left sidebar contains 'User Details', 'User Preferences', and 'Change History'. The main form area has a 'Details' section with fields for 'Name', 'Login Details' (including 'Email', 'Password', 'Reset Password', and 'User Status'), 'Contact Details' (including 'Email', 'Phone', 'Mobile Phone', and 'Fax'), 'Business Details' (including 'Job Title', 'Department', 'Team Manager', and 'Supervisor'), 'Language', 'Time Zone', 'Photo', 'About Me', and 'Comments'. At the bottom are 'Cancel', 'Save and Close', and 'Save' buttons.

The User Preferences page becomes a section of the form, where the user can edit their own preferences. Users can also view the preferences of other users, and if a User Administrator, may edit them.

The screenshot shows the 'User Preferences' form. It includes a 'Recent Items to display' dropdown set to '15'. There are checkboxes for 'Show the name in Business Language' and 'Provide JET LUT entry'. The 'Workspace' section has checkboxes for 'Expand KPIs in Workspace', 'Expand Resources in Workspace', and 'Expand Item sections'. The 'Hide Info Panels by default' section has checkboxes for 'In Dashboard View', 'In List View', and 'In Hierarchy View (Library and Process)'. The 'Specification Statuses to show in Assignments' section has three rows: 'Product Specification' with 'Deleted' and 'Draft - Pack Copy Sent', 'Product Specification' with 'Draft' and 'Draft - Pack Copy Sent', and 'Temporary Specification' with 'Retailer Draft'.

Note

The set of Workspace preferences are not yet functional. They will be utilized in a future release.

Library Document Form

In a similar way to the JET UI Announcements, the Retailer administrator uses a wizard to maintain and publish documents.

The screenshot shows the 'DOCUMENT_OVERDUE' form in the 'Library' tab. The left sidebar contains 'Document Details', 'Custom Fields', and 'Change History'. The main area is titled 'Distribution Step 1 of 3'. It includes a 'Code' field with a UUID, a 'Document Folders' field with a path, and several status fields: 'Published' (Yes), 'Archived' (No), 'Available to External Users' (Yes), and 'Log Readership' (Yes). There are also fields for 'Date Published', 'Evaluation Type', 'Mandatory' (Yes), 'Read by Date' (2 Nov 2021), 'Log Acceptance' (Yes), and a 'Contact Roles' text area. A 'Logging Details' section is expanded. At the bottom, there is an 'External Readers' section with a note about external access. Navigation buttons 'Previous', 'Next', and 'Close' are at the bottom right.

Users view the document using a *read pane*, which contains:

- Details of the document, including any additional details such as keyword tags and custom fields.
- A list of the document's file attachments.
- Buttons to confirm they have read or accepted the document, where required.

Document Title

Document Additional Details

Confirm that you have read this document Confirm that you accept this document

Date Published
1 Nov 2021

Summary
Summary x

Attachments

Description	Attachment	Size	Uploaded By	Uploaded On
Test image	Image4.jpeg	602.4 KB	Bina	1 Nov 2021

Close

- Retailer users also have access to view the *readership & acceptance logs*.

Supplier Form

The **Details** page contains the main supplier and contact details:

Navigation: Suppliers OTS Supplier B [View Data and Details](#)

Supplier Details Details Billing Details

Details

Supplier Name: OTS Supplier B Email: ots@supplierb.com Phone: 1 800 1234 Tax: GST

Supplier Type: Retailer - Manufacturing Supplier Address: 123 Main St, Sydney NSW 2000 Supplier Tax Code: 12345678901234567890

Supplier Email: 123@supplierb.com Supplier Phone: 1234 5678 9012 Supplier Fax: 1234 5678 9012

Comments

Address

Local Address

Address Line 1: 123 Main St
Address Line 2: Sydney NSW
Address Line 3: 2000
Address Line 4: Australia
Post Code: 2000

Address (Business Language)

Address Line 1: 123 Main St
Address Line 2: Sydney NSW
Address Line 3: 2000
Address Line 4: Australia
Post Code: 2000

The **Billing Details** page contains the billing and invoicing details:

The screenshot shows the 'Billing Address' configuration page for a supplier. It features a sidebar with navigation links and a main content area with several form sections. The 'Billing Contact Details' section includes fields for name, phone, and email. The 'Billing Address' section has a map and address fields. The 'Business Language Billing Address' section is for localized address information. A 'Processing Information' section at the bottom shows the status of the address update.

The **Associated Records** page contains lists of the associated Contacts, Sites, and Product Records:

The screenshot displays the 'Associated Records' page, specifically the 'Contacts' tab. It shows a list of records with columns for 'Site Name' and 'Code'. The records are as follows:

Site Name	Code
073 supplier B Site	GL06AL-40220-00001
A	GL06AL-40220-00010
PO TEST SITE SIG	GL06AL-40220-00005
PO TEST SITE SIG	GL06AL-40220-00011

The right sidebar provides additional information about the selected record, including 'Info' and 'Details' sections.

8

Site Evaluation Dashboard

This chapter describes the Site Evaluation Dashboard in Workspace. The Dashboard displays a preconfigured set of tiles displaying key Supplier Evaluation data. The following topics are covered:

- [Site Evaluation Dashboard Layout](#)
- [Site Evaluation Dashboard Tiles](#)

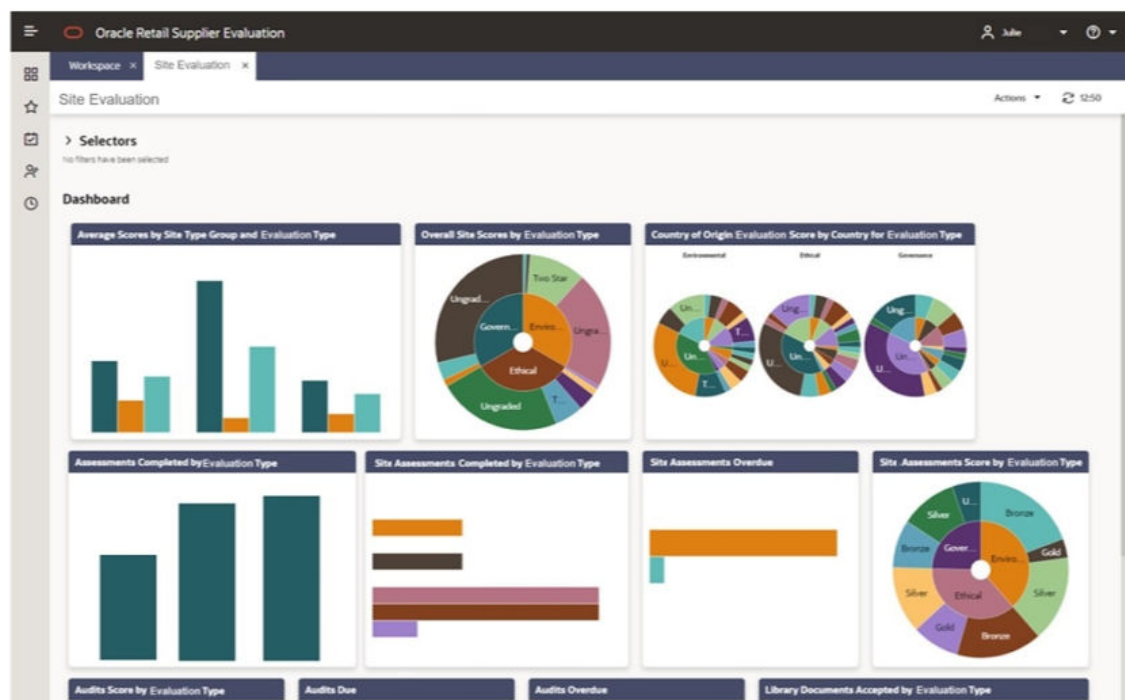
The Dashboard is available to Retailer/Supplier/Site users with the Dashboard Access Authority Profile. This Authority Profile is available automatically with the System Administrator User Role.

To access the dashboard, select the Dashboards option from the Tasks menu. Then, select the Site Evaluation option. The dashboard opens in a new tab.

In addition to the dashboard, an Assessment Request & Compare list view provides a means of reviewing and comparing the scores of Item and Site Assessments that have been created for a common reason, such as a *request for information* assessments of multiple suppliers or items as part of a selection program. To access the Assessment Request & Compare list view, select the Assessment Request & Compare option from the Tasks menu.

Site Evaluation Dashboard Layout

Figure 8-1 Site Evaluation Dashboard



Selectors

These controls are used to filter the data content that is displayed. The filters are based on the Supplier and Site records.

The selections apply to all Site Evaluation Dashboard content, unless explicitly stated otherwise.

When scrolling, the Selectors remain at the top of the page.

When collapsed, the Dashboard area expands to maximize the viewing area. A summary line of the selectors is displayed with the number of options selected for each control.

The Save button refreshes the content of the screen and applies the selections/filters to the Dashboard content. The selection of selectors will be saved/persisted for the current user's future sessions.

The following are available to filter the data in the dashboard tiles:

- Evaluation Type
- Supplier Type
- Supplier Top Grade
- Site Type
- Site Status
- Site Lead Technologist
- Site Top Grade
- Business Category
- Country
- Area

Dashboard

The content is predefined. It consists of tiles populated with Charts, Graphs, and Metrics dependent on the data being represented.

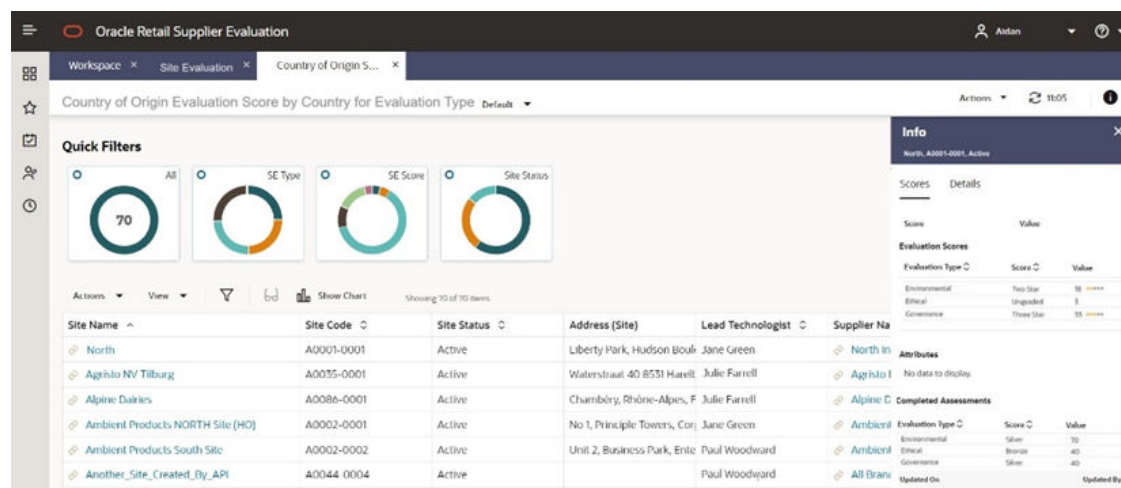
The data has implicit filters to manage the following:

- Area Access - This is dependent upon the system parameter *Restrict Access By Area* being set to Yes. The Area Access is related to a user's access to groups of Suppliers and the associated Sites. When configured, a user may have a reduced view of the data dependent upon their Area setting in their User record.
- Role Based Access - A user's access is dependent on the role assigned to the user. For example, if a user does not have access to Audit, the Audit charts will be hidden.
- Supplier Access - Supplier users only have visibility to their Suppliers and Sites.

List View Page

Selecting the **Drilldown to details** menu option for a Dashboard tile, opens a new tab to display data for the tile. This tab includes a row of quick filters at the top, a list view of the data, and a Site Summary panel that displays the data for the site selected in the list. The user can toggle between the list view and a graph view. For an example, see [Figure 8-2](#).

Figure 8-2 Example of a List View



Site Evaluation Dashboard Tiles

The following tiles are available on the dashboard. For an example of the type of graph used for the tiles, see [Figure 8-1](#).

Note

If the user hovers over a label on a graph, details of that label are displayed.

Assessments Score by Evaluation Type

The chart displays a count of the Assessment Scores for the latest valid Assessments, for each Assessment Type. The Assessment Score counts are grouped for each Evaluation Type.

Valid Assessments are those with a status of Complete and assigned an Evaluation Type. Latest is based on the Due Date if more than one exists for each Assessment type.

A Sunburst graph is used to display this data.

Site Assessments Due

The chart displays a count of Assessments that are due for all sites, with breakdown by when each is due: Today, This Week, This Month (calendar), and the next five calendar months.

An Assessment is considered to be due if the status is not Complete and the Due Date has been reached or would be reached within the given time frame.

The chart only includes records assigned an Evaluation Type.

A Horizontal Bar graph is used to display this data.

Site Assessments Overdue

The chart displays a count of Assessments that are overdue, for all sites, with a breakdown by the length of time that each Assessment is overdue.

Assessments appear in the chart based on the overdue notification flag for the Assessment record, which also considers any grace period set. The length of time overdue is based solely on the time since the Assessment's Due Date.

The chart only includes records assigned an Evaluation Type.

A Horizontal Bar graph is used to display this data.

Site Assessments Completed by Evaluation Type

The chart shows a count of completed Assessments by calendar month for each Evaluation Type.

An Assessment being completed is based on the Assessment status being set to Complete. The Assessment's Completed On date determines the calendar month by which the Assessments are grouped.

A Vertical Bar graph is used to display this data.

Audits Score by Evaluation Type

The chart displays a count of the Audit Scores for the latest valid Audits, for each Audit Type. The Audit Score counts are presented for each Evaluation Type.

Valid Audits are those with a status of Completed and assigned an Evaluation Type. Latest is based on the Due Date if more than one exists for each Audit type.

A Sunburst graph is used to display this data.

Audits Due

The chart displays a count of Audits that are due for all sites, with breakdown by when each is due: Today, This Week, This Month (calendar) and the next five calendar months.

An Audit is considered to be due if the status is not equal to Not Progressed, Abandoned, Failed, or Completed and the Due Date has been reached or will be reached within the given time frame.

The chart only includes records assigned an Evaluation Type.

A Horizontal Bar graph is used to display this data.

Audits Overdue

The chart displays a count of Audits that are overdue, for all sites, with a breakdown by the length of time that each Audit is overdue.

Audits appear in the chart based on the overdue notification flag for the Audit record, which also considers any grace period set. The length of time overdue is based solely on the time since the Audit's Due Date.

The chart only includes records assigned an Evaluation Type.

A Horizontal Bar graph is used to display this data.

Library Documents Accepted by Evaluation Type

The chart displays a count of the number of sites that have accepted documents. The documents are grouped by Evaluation Type as documents are Evaluation Type specific.

Any segments/bars that use the same color in the chart infers no meaning; it is just coincidental.

A Horizontal Stacked Bar graph is used to display this data.

Country of Origin - Evaluation Score by Country for Evaluation Type

The chart displays a count of the number of sites that have achieved a given Site Supplier Evaluation Score, grouped by Site Country for the chart Evaluation Type.

A site's Supplier Evaluation Score is based on scores associated with Assessment, Audit, and Document accepted records and the site status.

A Sunburst graph is used to display this data.

Overall Site Scores by Evaluation Type

The chart displays a count of the number of sites that have achieved a given Supplier Evaluation Score, grouped by Evaluation Type.

A site's Supplier Evaluation Score is based on scores associated with Assessment, Audit, and Document accepted records and the site status.

A Sunburst graph is used to display this data.

Average Scores by Site Type Group and Evaluation Type

The chart displays the average scores for each Evaluation Type. This data is grouped by the type of sites (Site Type Grouping).

The chart data is based on the data used to populate the Company Supplier Evaluation page.

The data in this chart is not subject to any selections made in the input filters.

A Vertical Bar graph is used to display this data.

9

Item Evaluation Dashboard

This chapter describes the Item Evaluation Dashboard in Workspace. The Dashboard displays a preconfigured set of tiles displaying key Item Evaluation data. The following topics are covered:

- [Item Evaluation Dashboard Layout](#)
- [Item Evaluation Dashboard Tiles](#)

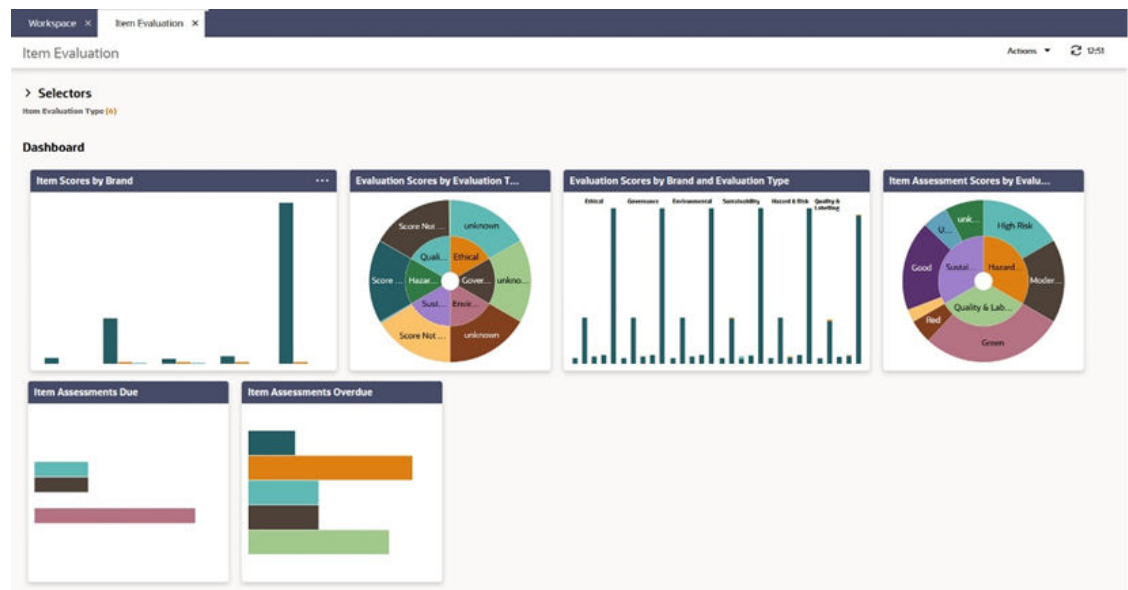
The Dashboard is available to retailer and supplier users with the Dashboard Access Authority Profile. This Authority Profile is available automatically with the System Administrator User Role.

To access the dashboard, select the Dashboards option from the Tasks menu. Then, select the Item Evaluation option. The dashboard opens in a new tab.

In addition to the dashboard, an Assessment Request & Compare list view provides a means of reviewing and comparing the scores of Item and Site Assessments that have been created for a common reason, such as a *request for information* assessments of multiple suppliers or items as part of a selection program. To access the Assessment Request & Compare list view, select the Assessment Request & Compare option from the Tasks menu.

Item Evaluation Dashboard Layout

Figure 9-1 Item Evaluation Dashboard



Selectors

These controls are used to filter the data content that is displayed. The filters are based on the Supplier, Site, and Product records.

The selections apply to all Item Evaluation Dashboard content, unless explicitly stated otherwise.

When scrolling, the Selectors remain at the top of the page.

When collapsed, the Dashboard area expands to maximize the viewing area. A summary line of the selectors is displayed with the number of options selected for each control.

The Save button refreshes the content of the screen and applies the selections/filters to the Dashboard content. The selection of selectors will be saved/persisted for the current user's future sessions.

The following are available to filter the data in the dashboard tiles:

- Evaluation Type
- Site Type
- Site Status
- Technologist
- Site Top Grade
- Business Category
- Country
- Countries Where Sold
- Brand
- Area

Dashboard

The content is predefined. It consists of tiles populated with Charts, Graphs, and Metrics dependent on the data being represented.

The data has implicit filters to manage the following:

- Area Access - This is dependent upon the system parameter *Restrict Access By Area* being set to Yes. The Area Access is related to a user's access to groups of Suppliers and the associated Sites. When configured, a user may have a reduced view of the data dependent upon their Area setting in their User record.
- Role Based Access - A user's access is dependent on the role assigned to the user.
- Supplier Access - Supplier users only have visibility to their Suppliers and Sites.

List View Page

Selecting the **Drilldown to details** menu option for a Dashboard tile, opens a new tab to display data for the tile. This tab includes a row of quick filters at the top, a list view of the data, and a panel that displays the data for the row selected in the list. The user can toggle between the list view and a graph view. For an example, see [Figure 8-2](#).

Item Evaluation Dashboard Tiles

The following tiles are available on the dashboard. For an example of the type of graph used for the tiles, see [Figure 9-1](#).

Item Scores by Brand

The chart displays a count of the number of products that have achieved a given score, grouped by Brand.

A product's score is based on scores associated with its Assessments across different Evaluation Types.

The product's Scores page lists the Assessment records used to calculate the score.

Item Assessment Score by Evaluation Type

The chart displays a count of the Assessment scores for the latest valid Assessments, taken from each Assessment Type. The Assessment score counts are grouped by Evaluation Type.

Valid Assessments are those with a status of Complete and assigned an Evaluation Type. Latest is based on the Due Date if more than one exists for each type of Assessment.

A list of the latest valid Assessments are available on the product's Scores page.

Item Assessments Due

The chart displays a count of Assessments that are due for all sites, with breakdown by when each is due: Today, This Week, This Month (calendar) and the next five calendar months.

An assessment is considered to be due if the status is not Complete and the Due Date has been reached or would be reached within the given time frame.

The chart only includes Assessments which are assigned an Evaluation Type.

Item Assessments Overdue

The chart displays a count of Assessments that are overdue, for all sites, with breakdown by the length of time that each Assessment is overdue.

Assessments appear in the chart based on the Overdue notification flag for the Assessment, which considers any grace period set; the length of time overdue is based solely on time since the Assessment's Due Date.

The chart only includes Assessments which are assigned an Evaluation Type.

Evaluation Scores by Evaluation Type

The chart displays a count of the number of products that have achieved a given Evaluation score, grouped by Evaluation Type.

A product's Evaluation score is based on scores associated with Assessments for the specified Evaluation Type.

The product's Scores page lists the relevant Assessments used to calculate the score.

Evaluation Scores by Brand Evaluation Type

The chart displays a count of the number of products that have achieved a given Evaluation score, grouped by Brand and Evaluation Type.

A product's Evaluation score is based on scores associated with Assessments for the specified Evaluation Type.

The product's Scores page lists the Assessments used to calculate the score.

A

Appendix: Design Standards

This appendix outlines some of the JET and Redwood design standards that are implemented in Brand Compliance as the new UI. The following topics are covered:

- [Forms](#)
- [Dialog Boxes](#)

See also the [Workspace](#) section for details of the Workspace page and navigation, and the [List Views](#) section for details of the style and features of list views.

The new UI design standards are based on the Oracle *JET* technology and *Redwood* theme. Oracle JET (JavaScript Extension Toolkit) is a development framework for the development of mobile and web applications. The *Redwood* theme is the new Oracle standard for application look and feel. It is being implemented company-wide to unify the user interface of all Oracle product offerings.

Forms

Forms present the contents of a record's fields, grouped together in subsections, within a page, or across multiple pages. The same layout is used whether in read or edit mode.

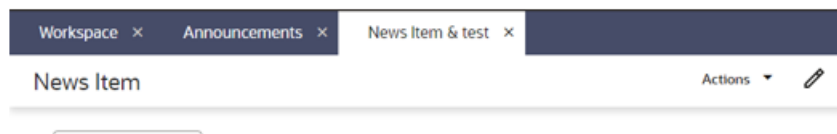
The common components and design standards of forms include the following.

Title Bar

Per the Workspace page and list view pages, forms have a Title bar sub-heading. It shows the name of the record and an Actions menu.

The Actions menu contains context-sensitive options available to perform on the record based on its state and the user's permissions, such as to put the form in edit mode, and to progress the record through its workflow stages. Some options also appear as icons, next to the Actions menu.

Figure A-1 Title Bar



Tabbed Pages

Forms may present the contents as a tabbed page, either in a *tabbed* or *wizard* style. The wizard style is used where there is a logical order to the data entry, in which case the tabs are numbered, and the form buttons include Next and Previous navigation options.

Figure A-2 Wizard Form Tabs

The screenshot shows the top of a form window titled 'News Item'. At the top, there are three tabs: 'Workspace', 'Announcements', and 'News Item'. Below the tabs, the form title 'News Item' is displayed on the left, and 'Actions' with a dropdown arrow and an edit icon are on the right. Below the title bar, there are three numbered tabs: '1 Distribution' (active), '2 Content', and '3 Preview'. Below these tabs, there is a text field labeled 'Code' containing the value 'SH_NI_AMPERSAND'.

Form Buttons

A set of context-sensitive buttons appear at the bottom of the page for the basic form actions, such as Save, Save and Close, and Cancel. Wizard forms also include Previous and Next options. Inactive buttons are greyed out.

Figure A-3 Form Buttons

The screenshot shows the bottom of the 'News Item' form window. It features the same tabs and title bar as Figure A-2. Below the 'Code' field, there is another text field labeled 'Sequence' containing the value '33'. At the bottom of the form, there are five buttons: '< Previous' (disabled), 'Next >' (disabled), 'Cancel', 'Save and Close', and 'Save'.

When creating a record, until it has been saved, just the *Save and Close* button is available (not Save); after the initial save, the user must reopen the record to perform further edits.

When a page is in edit mode and the Cancel button is clicked (or the page's Workspace tab is closed), a confirmation prompt is presented, warning that any unsaved changes will be lost.

Fields

Read Mode

In read or print mode, fields are typically presented in one or two columns, with the values beneath the field labels.

Figure A-4 Form Read Mode

News Item

Actions

1 Distribution

2 Content

3 Preview

Code

1

Sequence

0

Flash Message

Important

Category

Social

Effective Date

1 July 2022

Resource

No

Published

No

Archived

No

Expiry Actions

Expiry Date

Set to Unpublished

No

Set to Archived

No

Logging and Mandatory Details

Mandatory

Yes

Log Readership

Yes

User Roles

Process Manager, Technologist

Contact Roles

Out of hours contact, Product development manager

Previous

Next

Close

Edit Mode

In edit mode, the field labels appear within the field input area.

Figure A-5 Form in Edit Mode

News Item

Actions

1 Distribution

2 Content

3 Preview

code

1

Sequence

0

Flash message

Important

Category

Social

Effective date

01/07/2022

Resource

☐

Published

☐

Archived

☐

Expiry Actions

Expiry Date

Set to Unpublished

☐

Set to Archived

☐

Logging and Mandatory Details

☒ Mandatory

Log Readership

☒

User roles

Process Manager * Technologist *

Contact roles

Out of hours contact * Product development manager *

Previous

Next

Cancel

Save and Close

Save

Read only fields are greyed out.

Pick lists are populated by clicking the input area to open the list of available values, or using the type-ahead text filter. If multiple selections are permitted, the selected values are shown in the input area; they are deselected by clicking the X control.

Date fields present a date picker; the selected date is shown in the format according to the user's locale. Dates may also be keyed in.

Numeric integer fields may have controls to increment and decrement the number.

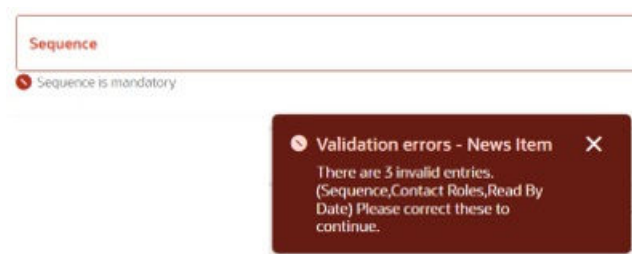
Rich text fields include options to apply bold, italics, and underline formatting, to insert a hyperlink, and to undo or redo edits.

Mandatory fields are indicated by the text Required beneath the field. Guidance text may appear beneath the field to indicate the expected content.

Validation

Validation is applied when the record is saved. Errors, such as missing mandatory fields, are indicated within the form.

Figure A-6 Validation Error



Field Alignment

The different types of fields are aligned as follows.

Field Type	Alignment
Number/integer/count	Far
Multi checkbox	Near
Boolean/switch/yes-no	Center
Text/rich text/phone/email/hyperlink/image and so on	Near
Dates and times	Near
Other (blob/complex)	Center

Images and Files

Depending on the usage, images may be shown as full size, reduced scale, or a thumbnail.

If an image or file cannot be found, a placeholder icon indicating the file type extension is shown instead.

Record Locking

Records that the user has open for editing are exclusively locked for five minute intervals. If the user terminates their session by closing the page, the lock is automatically removed once the

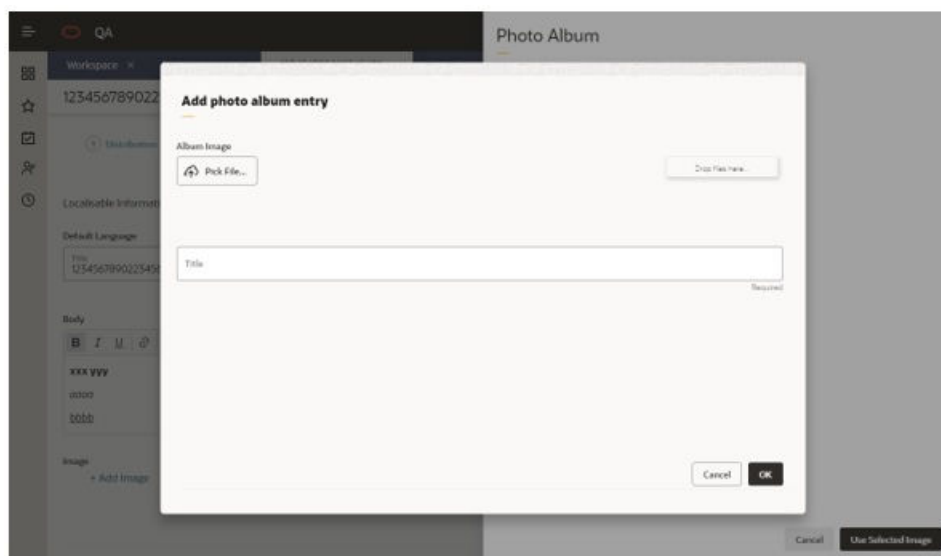
five minutes has elapsed. This frees up records where editing has been abandoned due to the session terminating before the record is saved or exited (any changes made during that edit session would have been discarded).

In some cases, the user may have the chance of saving the record before the locks are released and data is lost, in which case a warning message is presented, prompting the user to save their work.

Dialog Boxes

Dialog boxes are presented using a similar style to form pages.

Figure A-7 Dialog Box



Message Boxes

Message boxes are used to present confirmation prompts and warning or error messages.

Figure A-8 Confirmation Message Box

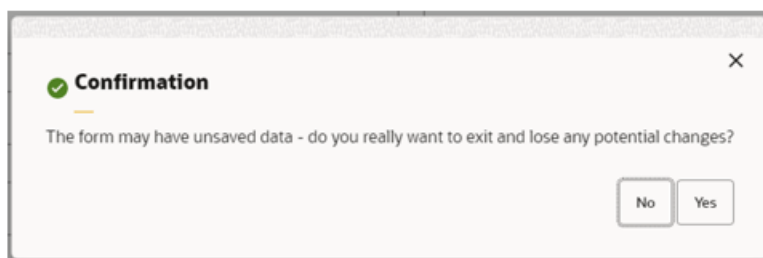
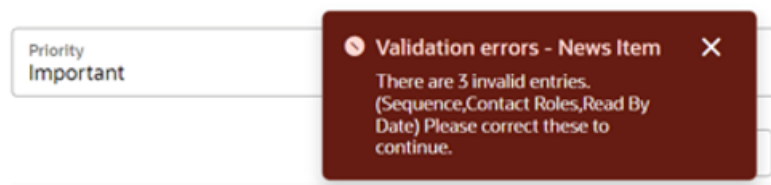


Figure A-9 Warning Message Box



Figure A-10 Error Message Box

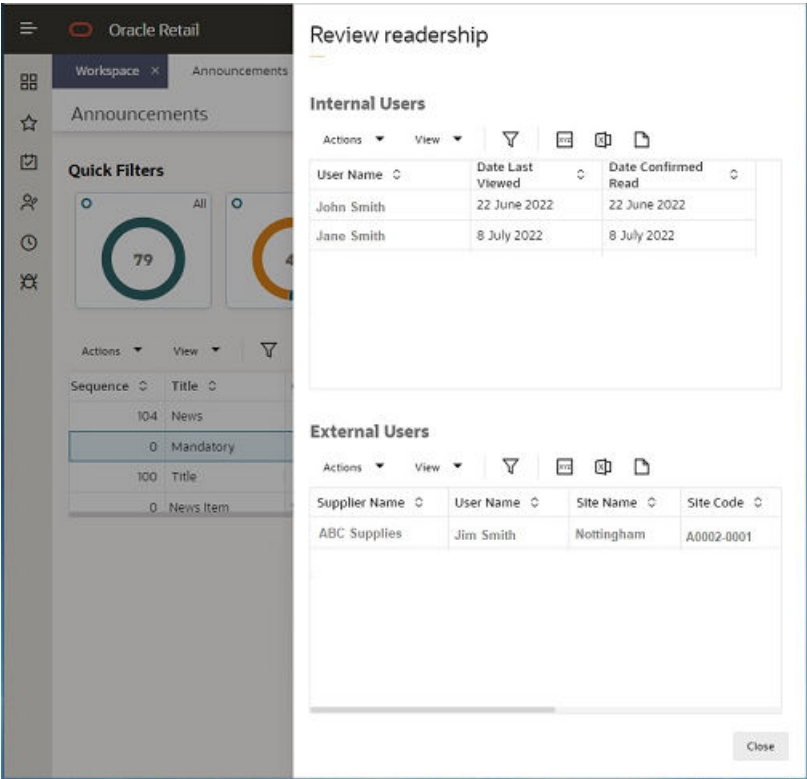


Overlays

Some actions present a form as a slide-out overlay, allowing it to be viewed or completed without having to navigate away from the original page.

Overlays are presented using a similar style to form pages, with a Close button (plus any other that are appropriate to the action). Simple overlays may use the X as an alternative method of closing.

Figure A-11 Overlay Form



B

Appendix: System List Views

This appendix provides a summary of the system-delivered list views, grouped by module:

- [Company/Supplier](#)
- [Product](#)
- [Library](#)
- [Process](#)
- [Reports](#)
- [Workspace](#)

The tables provide the following details:

- List View - the name of the view.
- Default View - indicates which default view for each area.
- Retailer View - indicates available to Retailer users.
- Supplier View - indicates available to Supplier users.
- Summary - an overview of the contents and purpose of the view.

See also the [List Views](#) section for details of the style and features of list views.

Company/Supplier

List View	Default View	Retailer View	Supplier View	Summary
Users				
Users by Role	Yes	Yes	No	A list of retailer users categorized by User Role. Provides retailer users with a means of locating users by their job role. A user may have multiple roles. The filter tile indicates where users have yet to complete the registration process. The standard set of actions are available for managing the view, and for the maintenance of User records by users with the necessary permissions. Includes the facility for creating new users by importing a data file. The info panel contains basic information from the User record.

List View	Default View	Retailer View	Supplier View	Summary
Users by Area	No	Yes	No	A list of retailer users categorized by Area. Of use where EAC (Enhanced Access Control) permissions are used to assign retailer users to specific suppliers, it provides retailer users with a means of locating users by EAC area. A user may be assigned to multiple areas. The filter tile indicates where users have yet to complete the registration process. The standard set of actions are available for managing the view, and for the maintenance of User records by users with the necessary permissions. Includes the facility for creating new users by importing a data file. The info panel contains basic information from the User record.
Users by Role	Yes	No	Yes	A list of supplier users categorized by User Role. Provides supplier users with a means of locating users within their organization (subject to which sites they are associated to), by their job role. A user may have multiple roles. The filter tile indicates where users have yet to complete the registration process. The standard set of actions are available for managing the view, and for the maintenance of User records by users with the necessary permissions. The info panel contains basic information from the User record.
Suppliers				
Suppliers by Country	Yes	Yes	No	A list of suppliers categorized by the country of their head office address. Provides a means of locating suppliers by geographical area. The integrated filter tile is of use when integrated with the Merchandising system, to show the supplier accounts that are successfully integrated. Other filter tiles allow suppliers to be located by status or supplier type. The standard set of actions are available for managing the view, and for the maintenance of Supplier records by users with the necessary permissions. Includes the facility for creating new suppliers by importing a data file. Also includes the facility for exporting the full Supplier record contents to a data file. The info panel contains basic information from the Supplier record.

List View	Default View	Retailer View	Supplier View	Summary
Suppliers by Area	No	Yes	No	A list of suppliers categorized by Area. Of use where EAC (Enhanced Access Control) permissions are used to assign retailer users to specific suppliers, it provides a means of locating suppliers by EAC area. A supplier may be assigned to multiple areas. The integrated filter tile is of use when integrated with the Merchandising system, to show the supplier accounts that are successfully integrated. Other filter tiles allow suppliers to be located by status or supplier type. The standard set of actions are available for managing the view, and for the maintenance of Supplier records by users with the necessary permissions. Includes the facility for creating new suppliers by importing a data file. Also includes the facility for exporting the full Supplier record contents to a data file. The info panel contains basic information from the Supplier record.
Sites				
Sites by Country	Yes	Yes	Yes	A list of supplier sites categorized by the country of their location address. Provides a means of locating sites by geographical area. The integrated filter tile is of use when integrating with the Merchandising system, to show the site accounts that are successfully integrated. Other filter tiles allow suppliers to be located by status, and specifically where they are awaiting approval. The standard set of actions are available for managing the view, and for the maintenance of Site records by users with the necessary permissions. Includes the facility for changing the status of one or more sites, such as for account approval by technologists. Also includes the facility for exporting the full Site record contents to data file. The info panel contains basic information from the Site record.
Sites by Lead Technologist	No	Yes	Yes	A list of supplier sites categorized by Lead Technologist. Provides a means of locating sites by their designated lead technologist. The integrated filter tile is of use when integrating with the Merchandising system, to show the site accounts that are successfully integrated. Other filter tiles allow suppliers to be located by status, and specifically where they are awaiting approval. The standard set of actions are available for managing the view, and for the maintenance of Site records by users with the necessary permissions. Includes the facility for changing the status of one or more sites, such as for account approval by technologists. Also includes the facility for exporting the full Site record contents to a data file. The info panel contains basic information from the Site record.

List View	Default View	Retailer View	Supplier View	Summary
Sites by Other Technologists	No	Yes	Yes	A list of supplier sites categorized by Technologist. Provides a means of locating sites by their allocated technologists, lead or otherwise. A site may be associated to multiple technologists. The integrated filter tile is of use when integrating with the Merchandising system, to show the site accounts that are successfully integrated. Other filter tiles allow suppliers to be located by status, and specifically where they are awaiting approval. The standard set of actions are available for managing the view, and for the maintenance of Site records by users with the necessary permissions. Includes the facility for changing the status of one or more sites, such as for account approval by technologists. Also includes the facility for exporting the full Site record contents to a data file. The info panel contains basic information from the Site record.
Sites by Supplier	No	Yes	Yes	A list of supplier sites categorized by supplier. Provides a means of locating sites by their parent supplier accounts. The integrated filter tile is of use when integrating with the Merchandising system, to show the site accounts that are successfully integrated. Other filter tiles allow suppliers to be located by status, and specifically where they are awaiting approval. The standard set of actions are available for managing the view, and for the maintenance of Site records by users with the necessary permissions. Includes the facility for changing the status of one or more sites, such as for account approval by technologists. Also includes the facility for exporting the full Site record contents to a data file. The info panel contains basic information from the Site record.
Supplier Users				
Users by Role	Yes	Yes	No	A list of supplier users categorized by User Role. Provides retailer users with a means of locating all supplier users (subject to any EAC area restrictions), by their job role. A user may have multiple roles. The filter tile indicates where users have yet to complete the registration process. The standard set of actions are available for managing the view, and for the maintenance of User records by users with the necessary permissions. The info panel contains basic information from the User record.
Contacts				

List View	Default View	Retailer View	Supplier View	Summary
Contacts	Yes	Yes	Yes	A list of supplier contacts. Retailer users see the contacts for all suppliers (subject to any EAC area restrictions). Supplier users only see contacts within their organization (subject to which sites they are associated to). The filter tiles can be used to just show contacts for the Supplier account or just contacts for the Site account. The standard set of actions are available for managing the view, and for the maintenance of Contact records by users with the necessary permissions. The info panel contains basic information from the Contact record.
Audits & Visits				
Audits & Visits by Type	Yes	Yes	Yes	A list of audits and visits categorized by Type (audit or visit). The filter tiles can be used to show those that are scheduled or not scheduled. The standard set of actions are available for managing the view, and for the maintenance of Audit/Visit records by users with the necessary permissions. Includes an option to assign auditors. The info panel contains basic information from the Audit/Visit record.
Audits & Visits Action Required	No	Yes	Yes	A list of audits and visits categorized by Supplier. Provides a means of locating audits and visits that require action, by supplier. The filter tiles can be used to show those that are overdue, or are at a status of awaiting amendment, corrective action or sign-off. The standard set of actions are available for managing the view, and for the maintenance of Audit/Visit records by users with the necessary permissions. Includes an option to assign auditors. The info panel contains basic information from the Audit/Visit record.
Audits & Visits by Due Date	No	Yes	Yes	A list of audits and visits categorized by Due Date, grouped by Year/Month. Provides a means of locating audits and visits by the date they are due to be completed. The filter tiles can be used to show those that are scheduled or not scheduled. The standard set of actions are available for managing the view, and for the maintenance of Audit/Visit records by users with the necessary permissions. Includes an option to assign auditors. The info panel contains basic information from the Audit/Visit record.

List View	Default View	Retailer View	Supplier View	Summary
Audits & Visits Scheduled	No	Yes	Yes	A list of audits and visits categorized by Supplier. Provides a means of locating audits and visits that are scheduled, by supplier. The filter tiles can be used to show either audits or visits. The standard set of actions are available for managing the view, and for the maintenance of Audit/Visit records by users with the necessary permissions. Includes an option to assign auditors. The info panel contains basic information from the Audit/Visit record.
Site Assessments				
Assessments by Status	Yes	Yes	Yes	A list of assessments categorized by Site, grouped by Status. Provides a means of locating assessments at a specific status, by supplier site. The filter tile can be used to show those that are overdue. The standard set of actions are available for managing the view, and for the maintenance of Assessment records by users with the necessary permissions. The info panel contains basic information from the Assessment record.
Assessments by Period	No	Yes	No	A list of assessments categorized by Due Date Period, grouped by Year. Provides a means of locating assessments by the period and year of their due date. The filter tiles can be used to show those with a specific score, or just those that have been completed. The standard set of actions are available for managing the view, and for the maintenance of Assessment records by users with the necessary permissions. Includes an option to mass generate future assessments, and the facility for exporting the full Assessment record contents to a data file. The info panel contains basic information from the Assessment record.
Completed Assessments by Period	No	No	Yes	A list of completed assessments categorized by Due Date Period, grouped by Year. Provides supplier users with a means of locating completed assessments by the period and year of their due date. The filter tile can be used to show those with a specific score. The standard set of actions are available for managing the view, and for the maintenance of Assessment records by users with the necessary permissions. The info panel contains basic information from the Assessment record.

List View	Default View	Retailer View	Supplier View	Summary
Assessments by Type	No	Yes	No	A list of assessments categorized by Technologist, grouped by Type. Provides a means of locating assessments by type (the name of the associated template), and by the technologist allocated to the site. The filter tile can be used to only show those that have been completed. The standard set of actions are available for managing the view, and for the maintenance of Assessment records by users with the necessary permissions. Includes an option to mass generate future assessments, and the facility for exporting the full Assessment record contents to a data file. The info panel contains basic information from the Assessment record.
Assessments by Supplier	No	Yes	No	A list of assessments categorized by Site, grouped by Supplier. Provides a means of locating assessments by supplier and site. The filter tile can be used to show those at a specific status. The standard set of actions are available for managing the view, and for the maintenance of Assessment records by users with the necessary permissions. Includes an option to mass generate future assessments, and the facility for exporting the full Assessment record contents to a data file. The info panel contains basic information from the Assessment record.
Assessment Request & Compare				
Assessments by Reason Request	Yes	Yes	No	A list of assessments grouped by Supplier and Site within the Request Reason folders. Provides a means of reviewing and comparing the scores of Item and Site Assessments that have been created for a common reason. Such as <i>request for information</i> assessments of multiple suppliers or items as part of a selection program. The filter tiles can be used to only show Item Assessments or Site Assessments, those that are complete or disqualified, to filter by Review Score or Selection Status. The standard set of actions are available for managing the view, and for the maintenance of Assessment records by users with the necessary permissions. Includes an option to mass generate future assessments, and the facility for exporting the full Assessment record contents to a data file. An action is available for assigning an Accredited Body, for assessments where data is to be sourced from a third party. The info panel contains basic information from the Assessment record. The Scores page shows the assessment score and a list of any summary attributes from the assessment.
Alerts				

List View	Default View	Retailer View	Supplier View	Summary
Alerts by Status	Yes	Yes	No	A list of alerts categorized by Status. The filter tiles can be used to show those that are urgent, have their responses blocked, or require acknowledgment. The standard set of actions are available for managing the view, and for the maintenance of Alert records by users with the necessary permissions. The info panel contains basic information from the Alert record.
Alerts by Author	No	Yes	No	A list of alerts categorized by Author. Provides a means of locating alerts by the user who created them. The filter tiles can be used to show those at a specific status, and those that are urgent, have their responses blocked, or require acknowledgment. The standard set of actions are available for managing the view, and for the maintenance of Alert records by users with the necessary permissions. The info panel contains basic information from the Alert record.
Alert Responses				
Alert Responses	Yes	Yes	Yes	A list of alert responses categorized by Date. Provides a means of locating alert responses by their response date. The filter tiles can be used to show those at a specific status or are urgent. The standard set of actions are available for managing the view, and for the maintenance of Alert Response records by users with the necessary permissions. The info panel contains basic information from the Alert Response record.
Archived Alert Responses	No	Yes	Yes	A list of archived alert responses categorized by Date. Provides a means of locating alert responses that have been archived, by response date. The filter tiles can be used to show those that were urgent or just those that were responded to. The standard set of actions are available for managing the view, and for the maintenance of Alert Response records by users with the necessary permissions. The info panel contains basic information from the Alert Response record.

Product

List View	Default View	Retailer View	Supplier View	Summary
Product Records				

List View	Default View	Retailer View	Supplier View	Summary
Active Products	Yes	Yes	Yes	A list of active products categorized by Site, grouped by Supplier, within Technologist. Provides a means of locating active products, by their supplier. The filter tile can be used to show those for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product records by users with the necessary permissions. Includes the facility for changing the status of one or more products to archive them. Also includes the facility for creating new products by importing a data file, and for exporting the full Product record contents to a data file. The info panel contains basic information from the Product record.
Archived Products	No	Yes	Yes	A list of archived products categorized by Site, grouped by Supplier, within Technologist. Provides a means of locating archived products, by their supplier, site, and technologist. The filter tile can be used to show those for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product records by users with the necessary permissions. Includes the facility for creating new products by importing a data file, and for exporting the full Product record contents to a data file. The info panel contains basic information from the Product record.
Product Records Not Assigned	No	Yes	No	A list of draft products categorized by Technologist. Provides a means of locating draft products to be activated, by their allocated technologist. The filter tile can be used to show those for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product records by users with the necessary permissions. Includes the facility for changing the status of one or more products, to archive them. Also includes the facility for creating new products by importing a data file, and for exporting the full Product record contents to a data file. The info panel contains basic information from the Product record.

List View	Default View	Retailer View	Supplier View	Summary
Deleted Product Records	No	Yes	No	A list of deleted products categorized by Supplier. Provides a means of locating deleted products by their supplier. The filter tile can be used to show those for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product records by users with the necessary permissions. Includes the facility for creating new products by importing a data file, and for exporting the full Product record contents to a data file. The info panel contains basic information from the Product record.
Produce Product Records				
Products by Technologist	Yes	Yes	Yes	A list of active and draft Produce products categorized by Site, grouped by Supplier, within Technologist. Provides a means of locating active or draft Produce products by their allocated technologist. The filter tiles can be used to just show those that are active or draft. The standard set of actions are available for managing the view, and for the maintenance of Produce Product records by users with the necessary permissions. Includes the facility for changing the status of one or more products to archive them. Also includes the facility for exporting the full Produce Product record contents to a data file. The info panel contains basic information from the Produce Product record.
Archived Products by Technologist	No	Yes	Yes	A list of archived Produce products categorized by Site, grouped by Supplier, within Technologist. Provides a means of locating archived Produce products, by their supplier, site, and technologist. The standard set of actions are available for managing the view, and for the maintenance of Produce Product records by users with the necessary permissions. Includes the for exporting the full Produce Product record contents to a data file. The info panel contains basic information from the Produce Product record.
Deleted Product Records	No	Yes	No	A list of deleted Produce products categorized by Supplier. Provides a means of locating deleted Produce products, by their supplier. The filter tile can be used to just show those that were at a specific status. The standard set of actions are available for managing the view, and for the maintenance of Produce Product records by users with the necessary permissions. Includes the facility for exporting the full Produce Product record contents to a data file. The info panel contains basic information from the Produce Product record.

Specifications

List View	Default View	Retailer View	Supplier View	Summary
Specs by Technologist	Yes	Yes	No	A list of product specifications categorized by Technologist. Provides a means of locating specifications by their allocated technologist. The filter tiles can be used to show those at a specific status, or for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Product Specification record contents to a data file, and for extracting details of combined specifications. The info panel contains basic information from the Product Specification record.
Specs by Site	Yes	No	Yes	A list of product specifications categorized by Site. Provides supplier users with a means of locating specifications by their sites. The filter tiles can be used to show those at a specific status, or for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. The info panel contains basic information from the Product Specification record.
Deleted Specs	No	Yes	Yes	A list of deleted product specifications categorized by Technologist. Provides a means of locating deleted specifications by their allocated technologist. The filter tile can be used to show those for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product Specification records by users with the necessary permissions. Includes the facility for exporting the Product Specification record contents to a data file, and for extracting details of combined specifications. The info panel contains basic information from the Product Specification record.

List View	Default View	Retailer View	Supplier View	Summary
Specs Due for Review	No	Yes	Yes	A list of active product specifications which are due for review, categorized by Technologist. Provides a means of locating specifications that are due to be reviewed, by their allocated technologist. The filter tiles can be used to show those at a specific status, or for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Product Specification record contents to a data file, and for extracting details of combined specifications. The info panel contains basic information from the Product Specification record.
Specs by Business	No	Yes	No	A list of product specifications categorized by Business area. Provides a means of locating specifications by their business area. A specification may be assigned to multiple business areas. The filter tiles can be used to show those at a specific status, or for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Product Specification record contents to a data file, and for extracting details of combined specifications. The info panel contains basic information from the Product Specification record.
Specs by Country Where Sold	No	Yes	No	A list of product specifications categorized by Country Where Sold. Provides a means of locating specifications by the country in which they are sold. A specification may be sold in multiple countries. The filter tiles can be used to show those at a specific status, or for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Product Specification record contents to a data file, and for extracting details of combined specifications. The info panel contains basic information from the Product Specification record.

List View	Default View	Retailer View	Supplier View	Summary
Specs by Brand and Technologist	No	Yes	No	A list of product specifications categorized by Brand, grouped by Technologist. Provides a means of locating specifications by brand and their allocated technologist. A specification may be assigned to multiple brands. The filter tiles can be used to show those at a specific status, or for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Product Specification record contents to a data file, and for extracting details of combined specifications. The info panel contains basic information from the Product Specification record.
Produce Specifications				
Specs by Technologist	Yes	Yes	Yes	A list of Produce product specifications categorized by Technologist. Provides a means of locating Produce specifications by their allocated technologist. The filter tiles can be used to show those at a specific status, or for a specific specification format type. The standard set of actions are available for managing the view, and for the maintenance of Produce Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Produce Product Specification record contents to a data file, and for assigning the specification to supplier sites. The info panel contains basic information from the Produce Product Specification record.
Specs by Country Where Sold	No	Yes	Yes	A list of Produce product specifications categorized by Country Where Sold. Provides a means of locating Produce specifications by the country in which they are sold. A specification may be sold in multiple countries. The filter tiles can be used to show those at a specific status, or for a specific specification format type. The standard set of actions are available for managing the view, and for the maintenance of Produce Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Produce Product Specification record contents to a data file, and for assigning the specification to supplier sites. The info panel contains basic information from the Produce Product Specification record.

List View	Default View	Retailer View	Supplier View	Summary
Specs by Site	No	Yes	Yes	A list of Produce product specifications categorized by Site. Provides a means of locating Produce specifications by their supplier site. The filter tiles can be used to show those at a specific status, or for a specific specification format type. The standard set of actions are available for managing the view, and for the maintenance of Produce Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Produce Product Specification record contents to a data file, and for assigning the specification to supplier sites. The info panel contains basic information from the Produce Product Specification record.
Archived Specs	No	Yes	Yes	A list of archived Produce product specifications categorized by Technologist. Provides a means of locating archived Produce specifications by their allocated technologist. The filter tile can be used to show those for a specific specification format type. The standard set of actions are available for managing the view, and for the maintenance of Produce Product Specification records by users with the necessary permissions. Includes the facility for linking one or more specifications to a Process. Also includes the facility for exporting the Produce Product Specification record contents to a data file, and for assigning the specification to supplier sites. The info panel contains basic information from the Produce Product Specification record.
Temporary Specifications				
Temporary Specs by Status	Yes	Yes	Yes	A list of temporary specifications categorized by Status. Provides a means of locating temporary specifications by the status of their associated product specification. The filter tile can be used to show those for a specific specification type. The standard set of actions are available for managing the view, and for the maintenance of Temporary Specification records by users with the necessary permissions. The info panel contains basic information from the Temporary Specification record.
Product Surveillance				

List View	Default View	Retailer View	Supplier View	Summary
Test Reports by Status	Yes	Yes	Yes	A list of surveillance test reports that are awaiting approval or supplier action, categorized by Status. Provides a means of locating test reports that are awaiting approval or action by the supplier, by status. The filter tiles can be used to show those for a specific discipline or laboratory opinion, or by import error status. The standard set of actions are available for managing the view, and for the maintenance of Surveillance Test Report records by users with the necessary permissions. Includes the facility for accepting or deleting one or more test reports. The info panel contains basic information from the Surveillance Test Report record.
Imported Test Results	No	Yes	No	A list of imported surveillance test reports categorized by Laboratory, Date, and Created On Date & Time (hours and minutes). Where the date is more than a month old, an interim category by Month & Year will appear. Provides a means of locating imported test reports by the date and time they were created. The filter tiles can be used to show those for a specific discipline or laboratory opinion, or by import error status. The standard set of actions are available for managing the view, and for the maintenance of Surveillance Test Report records by users with the necessary permissions. The info panel contains basic information from the Surveillance Test Report record.
Test Reports Overwritten	No	Yes	No	A list of overwritten surveillance test reports categorized by Laboratory, Date, and Created On Date & Time (hours and minutes). Where the date is more than a month old, an interim category by Month & Year will appear. Provides a means of locating imported test reports which have been overwritten, by the date and time they were created. The filter tiles can be used to show those for a specific discipline or laboratory opinion, or by import error status. The standard set of actions are available for managing the view, and for the maintenance of Surveillance Test Report records by users with the necessary permissions. The info panel contains basic information from the Surveillance Test Report record.

List View	Default View	Retailer View	Supplier View	Summary
Test Reports	No	Yes	Yes	A list of surveillance test reports that are awaiting approval or supplier action, categorized by Laboratory, Date, and Created On Date & Time (hours and minutes). Where the date is more than a month old, an interim category by Month & Year will appear. Provides a means of locating test reports that are awaiting approval or awaiting action by the supplier, by the date and time they were created. The filter tiles can be used to show those for a specific status, or by import error status. The standard set of actions are available for managing the view, and for the maintenance of Surveillance Test Report records by users with the necessary permissions. The info panel contains basic information from the Surveillance Test Report record.
Item Assessments				
Assessments by Status	Yes	Yes	Yes	A list of item assessments categorized by Site, grouped by Status. Provides a means of locating item assessments at a specific status, by supplier site. The filter tile can be used to show those that are overdue. The Sub Status and Unassigned filter tiles are used where item assessment data is sourced from a third party: the workflow stages of the integration process, and those where an Accredited Body has yet to be assigned. The standard set of actions are available for managing the view, and for the maintenance of Item Assessment records by users with the necessary permissions. An action is available for assigning an Accredited Body, for item assessments where data is to be sourced from a third party. The info panel contains basic information from the Item Assessment record. The Scores page shows the item assessment score and a list of any summary attributes from the item assessment.

List View	Default View	Retailer View	Supplier View	Summary
Assessments by Period	No	Yes	No	A list of item assessments categorized by Due Date Period, grouped by Year. Provides a means of locating item assessments by the period and year of their due date. The filter tiles can be used to show those with a specific score, or just those that have been completed. The Sub Status and Unassigned filter tiles are used where assessment data is sourced from a third party: the workflow stages of the integration process, and those where an Accredited Body has yet to be assigned. The standard set of actions are available for managing the view, and for the maintenance of Item Assessment records by users with the necessary permissions. Includes an option to mass generate future item assessments, and the facility for exporting the full Item Assessment record contents to a data file. An action is available for assigning an Accredited Body, for item assessments where data is to be sourced from a third party. The info panel contains basic information from the Item Assessment record. The Scores page shows the item assessment score and a list of any summary attributes from the item assessment.
Completed Assessments by Period	No	No	Yes	A list of completed item assessments categorized by Due Date Period, grouped by Year. Provides supplier users with a means of locating completed item assessments by the period and year of their due date. The filter tile can be used to show those with a specific score. The standard set of actions are available for managing the view, and for the maintenance of Item Assessment records by users with the necessary permissions. An action is available for assigning an Accredited Body, for item assessments where data is to be sourced from a third party. The info panel contains basic information from the Item Assessment record. The Scores page shows the item assessment score and a list of any summary attributes from the item assessment.

List View	Default View	Retailer View	Supplier View	Summary
Assessments by Type	No	Yes	No	A list of item assessments categorized by Technologist, grouped by Type. Provides a means of locating item assessments by type (the name of the associated template), and by the technologist allocated to the site. The filter tile can be used to only show those that have been completed. The standard set of actions are available for managing the view, and for the maintenance of Item Assessment records by users with the necessary permissions. Includes an option to mass generate future item assessments, and the facility for exporting the full Item Assessment record contents to a data file. An action is available for assigning an Accredited Body, for item assessments where data is to be sourced from a third party. The info panel contains basic information from the Item Assessment record. The Scores page shows the item assessment score and a list of any summary attributes from the item assessment.
Assessments by Supplier	No	Yes	No	A list of item assessments categorized by Site, grouped by Supplier. Provides a means of locating item assessments by supplier and site. The filter tile can be used to show those at a specific status. The standard set of actions are available for managing the view, and for the maintenance of Item Assessment records by users with the necessary permissions. Includes an option to mass generate future item assessments, and the facility for exporting the full Item Assessment record contents to a data file. An action is available for assigning an Accredited Body, for item assessments where data is to be sourced from a third party. The info panel contains basic information from the Item Assessment record. The Scores page shows the item assessment score and a list of any summary attributes from the item assessment.
Assessment Request & Compare				

List View	Default View	Retailer View	Supplier View	Summary
Assessments by Reason Request	Yes	Yes	No	A list of assessments grouped by Supplier and Site within the Request Reason folders. Provides a means of reviewing and comparing the scores of Item and Site Assessments that have been created for a common reason, such as <i>request for information</i> assessments of multiple suppliers or items as part of a selection program. The filter tiles can be used to only show Item Assessments or Site Assessments, those that are complete or disqualified, to filter by Review Score or Selection Status. The standard set of actions are available for managing the view, and for the maintenance of Assessment records by users with the necessary permissions. Includes an option to mass generate future assessments, and the facility for exporting the full Assessment record contents to a data file. An action is available for assigning an Accredited Body, for assessments where data is to be sourced from a third party. The info panel contains basic information from the Assessment record. The Scores page shows the assessment score and a list of any summary attributes from the assessment.

Library

List View	Default View	Retailer View	Supplier View	Summary
Document Library				
Documents (Administrator Default)	Yes	Yes	No	The retailer administrator's view of documents grouped within Folders. A document may appear in more than one folder. The filter chips can be used to locate those at a specific status. The filter tiles can be used to locate those that you have yet to read or accept, those that are mandatory, and whether visible to external (supplier) and/or internal (retailer) users. The folder actions include options to create, edit, and delete folders. The document actions include the standard set of options for the maintenance of Documents. Also includes options to assign the documents to folders, archive documents, and to view the readership and acceptance logs. The info panel contains basic information from the Document and its parent Folder, in separate tabs. Note: Initially, just the top level nodes are loaded; the child nodes are then loaded on demand, when choosing to expand a parent node.

List View	Default View	Retailer View	Supplier View	Summary
Documents (Retailer User Default)	Yes	Yes	No	The retailer user's view of documents grouped within Folders. A document may appear in more than one folder. The filter chips can be used to locate those at a specific status. The filter tiles can be used to locate those that you have yet to read or accept, and those that are mandatory. The actions include options to mark the document as read or accepted, where required, and to view the readership and acceptance logs. The info panel contains basic information from the Document and its parent Folder, in separate tabs. Note: Initially, just the top level nodes are loaded; the child nodes are then loaded on demand, when choosing to expand a parent node.
Documents (Supplier User Default)	Yes	No	Yes	The supplier user's view of documents grouped within Folders. A document may appear in more than one folder. The filter chips can be used to locate those at a specific status. The filter tiles can be used to locate those that you have yet to read or accept, and those that are mandatory. The actions include options to mark the document as read or accepted, where required. The info panel contains basic information from the Document and its parent Folder, in separate tabs. Note: Initially, just the top level nodes are loaded; the child nodes are then loaded on demand, when choosing to expand a parent node.

Process

List View	Default View	Retailer View	Supplier View	Summary
Processes				
Processes	Yes	Yes	Yes	A list of processes categorized by Status. The filter tiles can be used to show those at a specific status, those that are overdue, or those that you are responsible for, owner of, or associated to. The standard set of actions are available for managing the view, and for the maintenance of Process records by users with the necessary permissions. Includes the facility for changing the status and scheduling one or more processes. Also includes the facility for running the Brief Extract data export, and for creating new processes by importing a data file. The info panel contains basic information from the Process record.
Processes & Activities				

List View	Default View	Retailer View	Supplier View	Summary
Processes & Activities	Yes	Yes	Yes	A list of activities grouped by their parent Process. Provides a means of accessing activities and their processes, excluding those that are complete or cancelled. Note: In this list view, there is no top level <i>All Processes</i> folder, <i>Expand All</i> option, or node count. Also, instead of loading the entire tree hierarchy, initially just the top level nodes are loaded; the child nodes are then loaded on demand, when choosing to expand a parent node. The filter tiles can be used to show just end processes, those at a specific status, or those that you are responsible for, owner of, or associated to. The process actions include options to view, create, copy, and delete processes. The New Parent Process option creates a new parent process; the Add Sub Process option creates a new child process within the selected parent. The activity actions include the standard set of options for the maintenance of Activities. Includes the facility for changing the status. Also includes the facility for running the Brief Extract data export. The info panel contains basic information from the Activity and its parent Process, in separate tabs.
All Processes & Activities				
All Processes & Activities	Yes	Yes	No	A list of all activities grouped by their parent Process. Provides retailer Process Administrator and Process Manager users with a means of accessing all activities and their processes, including those that are complete or cancelled. Note: In this list view, there is no top level <i>All Processes</i> folder, <i>Expand All</i> option, or node count. Also, instead of loading the entire tree hierarchy, initially just the top level nodes are loaded; the child nodes are then loaded on demand, when choosing to expand a parent node. The filter tiles can be used to show just end processes, those at a specific status, or those that you are responsible for, owner of, or associated to. The process actions include options to view, create, copy, and delete processes. The New Parent Process option creates a new parent process; the Add Sub Process option creates a new child process within the selected parent. The activity actions include the standard set of options for the maintenance of Activities. Includes the facility for changing the status. Also includes the facility for running the Brief Extract data export. The info panel contains basic information from the Activity and its parent Process, in separate tabs.
Activities				

List View	Default View	Retailer View	Supplier View	Summary
All Activities	Yes	Yes	No	A list of activities categorized by users named in the Activity Team. The filter chips can be used to locate those at a specific status. The filter tiles can be used to show those that are overdue. The standard set of actions are available for managing the view, and for the maintenance of Activity records by users with the necessary permissions. Includes the facility for changing the status. Also includes the facility for running the Brief Extract data export. The info panel contains basic information from the Activity and its parent Process, in separate tabs.
My Activities	No	Yes	No	A list of activities categorized by Activity Status. The filter tiles can be used to show those that are overdue and those that you are owner of. The standard set of actions are available for managing the view, and for the maintenance of Activity records by users with the necessary permissions. Includes the facility for changing the status. Also includes the facility for running the Brief Extract data export. The info panel contains basic information from the Activity and its parent Process, in separate tabs.
Activities	Yes	No	Yes	A list of activities categorized by Activity Status. The filter tiles can be used to show those that are overdue and those you are responsible for. The standard set of actions are available for managing the view, and for the maintenance of Activity records by users with the necessary permissions. Includes the facility for changing the status. The info panel contains basic information from the Activity and its parent Process, in separate tabs.

Reports

List View	Default View	Retailer View	Supplier View	Summary
Report Schedules				
Report Schedules	Yes	Yes	No	A list of scheduled reports grouped by Status. The filter tiles can be used to show those you have created or are associated to. The actions include the standard set of options for the maintenance of Report Schedules.
Report Outputs				

List View	Default View	Retailer View	Supplier View	Summary
Report Outputs	Yes	Yes	No	A list of generated report outputs grouped by Folder. The filter tiles can be used to show those of a specific schedule type. The folder actions include options for creating, editing, and deleting folders. The top-level Report Results, Data Extracts, and Brief Extracts folders are a fixed set. Note: Initially, just the top level nodes are loaded; the child nodes are then loaded on demand, when choosing to expand a parent node.
KPI Results				
KPI Results	Yes	Yes	No	A list of generated KPI outputs grouped by Folder. The folder actions include the option to delete folders. The top-level KPI Results folders is fixed.
Manage Workspace KPIs				
Manage Workspace KPIs	Yes	Yes	No	A list of workspace KPIs, available to the reports administrator. The standard set of actions are available for managing the view, and for the maintenance of Workspace KPI records.

Workspace

List View	Default View	Retailer View	Supplier View	Summary
Announcements				
Announcements	Yes	Yes	Yes	A list of announcements categorized by Category. Provides a means of locating news items and resources by announcement category. The filter tiles can be used to show those that are resources, are published, mandatory, archived, or those that you have yet to confirm as read. The standard set of actions are available for managing the view, and for the maintenance of Announcement records by users with the necessary permissions. Includes options to confirm you have read an announcement, and to view the readership log (where permitted). The info panel contains basic information from the Announcement record.
Assignments				
Assignments by Type	Yes	Yes	Yes	A list of assignments categorized by Type. Provides a means of viewing all your assignments by notification type. The filter tiles can be used to show those that are urgent, overdue, or do not have a due date.

C

Appendix: Security UI

This appendix provides details of the administration of the JET UI user access permissions.

The JET UI based security administration facility replaces the current ECHO UI Permissions spreadsheet upload, for the new JET UI based screens only.

The new model utilizes the existing method of allocating user's combinations of Authority Profiles and Roles to determine their level of access to the application's functionality (including navigation, actions, and APIs), and its data. The permissions are defined as sets of policies in XML files rather than a spreadsheet of rules.

The core set of default system-delivered security policies can be overridden by the client, with the system administrator having access to a new maintenance facility in the Admin area.

The overrides are applied by uploading XML files containing the custom rules. The files may represent a single rule as part of a simple *flat* structure, or a group of rules as part of a more complex *hierarchical* structure.

Security Model Overview

The security rules are defined as **policies** and **policy sets**, in XML files, grouped by these **policy types**:

- Tasks - for controlling access to menu options.
- Filters - for applying filters to data.
- Fields - for controlling access to list view columns and form fields.
- Actions - for controlling access to list view and form actions.
- Redactions - for forming subsets of data, such as to remove associated child data that is not required.
- Decisions - for controlling whether a UI component is shown or hidden.

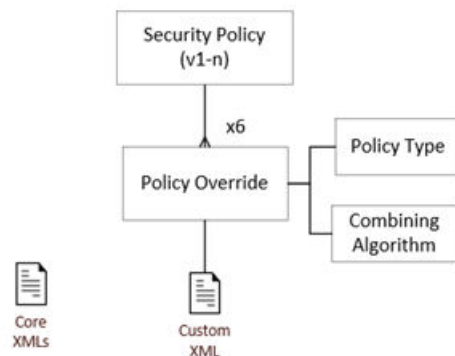
A predefined set of **combining algorithms** determine how the policies are applied and whether the rule is to permit or deny access:

- PermitPreferred - If any rules in the policy generate a PERMIT result, then PERMIT is the result. If any rules in the policy generate a DENY result and no rule generates a PERMIT result, then DENY is the result. If no rules are matched, then the result is NO_MATCH. Used for Tasks and Actions.
- DenyPreferred - If any rules in the policy generate a DENY result, then DENY is the result. If any rules in the policy generate a PERMIT result and no rule generates a DENY result, then PERMIT is the result. If no rules are matched, then the result is NO_MATCH. Used for Tasks and Actions.
- LastMatch - The last rule to match is chosen as the result. If there are no matches, the result is NO_MATCH. Used for Tasks and Actions.
- CombineAnd - If one rule is matched, the expression from that rule is the result in a singleton list. If multiple rules are matched, then the expressions from those rules are

ANDed together as the result in a singleton list. If no matches are generated, then the result is an empty list. Used for Filters.

- **CombineOr** - If one rule is matched, the expression from that rule is the result in a singleton list. If multiple rules are matched, then the expressions from those rules are ORed together as the result in a singleton list. If no matches are generated, then the result is an empty list. Used for Filters.
- **AllMatch** - If any rules are matched, then all are returned as the result list. If no rules are matched, then an empty list is the result. Used for Redactions.

The Security Policy comprises a set of Policy Override records per Policy Type (so up to six sets of Policy Overrides). Each Policy Override record is associated to a single Policy Type and Combining Algorithm, and has a single XML file attachment.



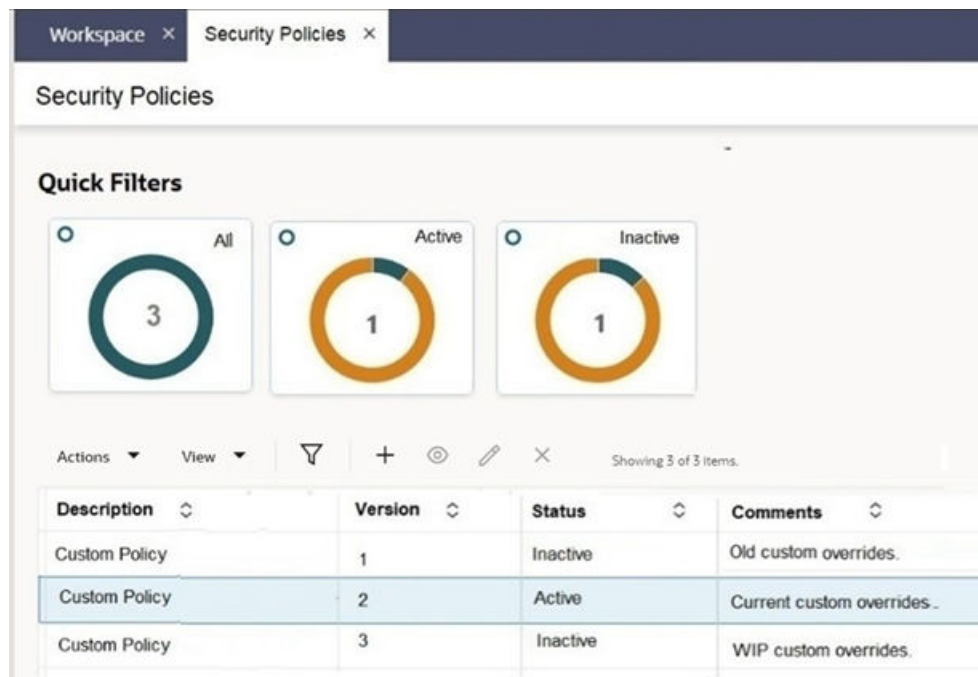
Security Policies Administration

The system-delivered core rules may be overridden or extended by client administrators using the new Security Policies maintenance facility.

By default, the option is available to users with the ORACLE AUTHORIZED ADMINISTRATOR authority profile. This is one of the rules that can be overridden/supplemented in the security policy overrides, so access may therefore be granted to other authority profiles if required. It opens the Security Policies list view.

Security Policies List View

The Security Policies list view contains a single Security Policy record which may have multiple versions, of which just one is active. Alternative sets of new draft rules can be maintained, then activated when ready; prior sets of rules can be reverted to, by reactivating a deactivated set.



Security Policy Form

The Security Policy form comprises:

The screenshot shows the 'Custom Policy' form. The form has fields for 'Version' (3), 'Status' (Inactive), 'Description' (Custom Policy), and 'Comments' (WIP custom overrides.). Below these are tabs for 'Task', 'Filter', 'Field', 'Action', 'Redaction', and 'Decision'. The 'Task' tab is selected, showing a 'Combining Algorithm' dropdown set to 'PermitPreferred'. Below the tabs is an 'Actions' section with a table of sequences and reasons. A modal dialog titled 'Custom Policy' is open, showing fields for 'Policy Type' (Task), 'Sequence' (1), 'Reason' (Tasks system policy #1), and 'Policy File' (Tasks.xml). The modal has 'Cancel' and 'OK' buttons.

- A set of fields which represent the **Security Policy** record. Description and Comments are mandatory, non-translatable fields, defaulting to Custom Policy.
- A set of tabs which represent the fixed set of **Policy Types**: Task, Filter, Field, Action, Redaction, and Decision (an enumerated list of translatable system text literals).
- A **Combining Algorithm** mandatory selector containing the options available for the policy type.

The selections are taken from an enumerated list of translatable system text literals, which has a Boolean flag to indicate which are to be included in the picklist. The predefined set of options per Policy Type is as follows:

Policy Type	Combining Algorithms
Action Task	DenyPreferred LastMatch PermitPreferred
Field Presenter	LastMatch
Filter	CombineAnd CombineOr LastMatch
Redaction	AllMatch LastMatch
Decision	LastMatch

- A **data grid** which contains the **Policy Override** records for the selected policy type tab. The rows are sorted in ascending Sequence order, representing the order in which they will be applied as rules.

The maintenance behavior includes the following:

- When creating a new Security Policy record, it must be saved before a Policy Override can be created.
- The Export/XML File option downloads the row's XML file.
- The **Policy Override** record is a container for the override policy rules XML file. The pane contains:
 - The **Policy Type** based on the which tab has been selected.
 - The **Sequence** the rules are to be applied. A mandatory integer (must be greater than zero). In order to allow for overrides to be inserted into an already populated record, the recommendation is to use sequence intervals such as 10, 20, 30 . . ., or 100, 200, 300 . . .
 - A **Reason** or purpose of the override. A mandatory non-translatable text field.
 - The **Policy File** upload/download of a single XML file.

The file may represent either a single rule as part of a *flat* structure, or a group of rules as part of a *hierarchical* structure. See [Additional Information](#) for further details.

Clicking OK validates that the mandatory fields are populated and that an XML file has been selected, the XML is well-formed, and the Policy Type within it matches that of the Policy Override record, before saving the Policy Override record.

Additional Information

For areas that are presented in the JET UI, user access is controlled by the new Security Policies subsystem. Any custom overrides to the core access rule, including any that have previously been applied using the ECHO Permissions spreadsheet, must be applied using the new method.

This section provides additional information on configuring custom Security Policy overrides.

Typical Override Usage

Some examples of custom Permissions overrides that are typically applied by clients are listed here.

Audits & Visits

- Remove permissions rules, to prevent Restricted Auditor users from being able to complete Audits.
- Add permissions, to:
 - Make the Audit Due Date field and Audit Issue Due Date read-only to supplier users.
 - Enable supplier users to complete and unlock Checklists.

Suppliers and Sites

- Add permissions, to:
 - Hide the Details/Other field sets in Supplier and Site records from supplier users.
 - Hide the Change History and Custom Fields tabs in Supplier and Site records from supplier users.
 - Hide the Sites and Linked Sites tabs on the Supplier and Site records from Restricted Auditor users.
 - Make the Custom Fields tab in Site records read-only to supplier users.
 - Make the Name and Address fields in Supplier and Site records read-only to supplier users.

Product Specifications and Product Records

- Modify permissions rules, so:
 - Specifications must be at Ready for Authorisation in order for supplier users to set them to Supplier Authorised.
 - Temporary Specification menu options are not available.
 - Modify permissions rules, to enable supplier users to accept specs.
- Remove permissions rules, so that functionality related to Temporary specs is no longer available.
- Add Permissions, to:
 - Enable the Gate Step for retailer users, and also enable Not Progressed specs to be set to the Gate Step.
 - Hide field sets in the OLC section.
 - Hide Custom Fields or make them read-only to supplier users.
 - Make fields in the Product Record read-only to supplier users.

Policy File Examples

This section provides some examples of the core System Policy XML files and custom override XML files.

Core System Policy Files

The core system policy rules are dynamically applied to the system in a way that they are automatically updated as part of a release upgrade whenever the release includes a permissions update.

The current set of core system policy rules can be downloaded as a set of XML files within a ZIP file (*System_Policy.zip*), for reference when building custom overrides.

The root folder of the compressed file contains:

- The XSD schema (*ui-policies.xsd*) which provides the full description of the structure of the policy rules XML files.
- A set of Policy Set XML files (for example *Tasks-PolicySet.xml*) which define the policy rules XML files used for each of the policy types: Tasks, Filters, Presenters (Fields), Actions, Redactions, and Decisions.
- Folders which group together the policy rules XML files by logical area or application module (for example the *supplier* folder may contain the *supplier-filters-policy.xml* and *supplier-tasks-policy.xml* files).

In addition to folders for the application modules (admin, company, library, product, project, reports, and supplier), the following folders are included:

- area - rules relating to Enhanced Access Control (EAC) permissions.
- enum - rules relating to enumerated picklist values (such as User Types or News Item Priorities).
- glossary - rules relating to individual glossaries (such as Countries or Contact Roles).
- home - rules relating to the Home page contents (such as Announcements and Workspace KPIs).
- manage-columns – rules relating to the presentation of columns in list views based on user type.
- scoring – rules relating to Brand Compliance, dashboards, and scoring.

Some simple examples of XML policy rules for the Admin area are as follows:

admin / admin-tasks-policy.xml

Permit Configuration Editor, Oracle Authorized Administrator, and Scorecard Administrator users access to the configuration of Assessments/Scorecards.

```
<Task ruleId="scorecardAdmin">
  <TaskId>Scorecard Questions</TaskId>
  <TaskId>Scorecard Templates</TaskId>
  <TaskId>Scorecard Status</TaskId>
  <Result>PERMIT</Result>
  <ActiveAuthorityProfile>
    <Profile>CONFIGURATION EDITOR</Profile>
    <Profile>ORACLE AUTHORIZED ADMINISTRATOR</Profile>
    <Profile>SCORECARD ADMINISTRATOR</Profile>
  </ActiveAuthorityProfile>
</Task>
```

Permit Oracle Authorized Administrator users access to the configuration of Security Policies.

```
<Task ruleId="securityPolicies">
  <TaskId>securityPolicies</TaskId>
  <Result>PERMIT</Result>
  <ActiveAuthorityProfile>
    <Profile>ORACLE AUTHORIZED ADMINISTRATOR</Profile>
  </ActiveAuthorityProfile>
</Task>
```

Permit News Administrator, Oracle Authorized Administrator, Configuration Editor, and Integration Administrator users access to the configuration of the Photo Album.

```
<Task ruleId="albumAdmin">
  <TaskId>albumAdmin</TaskId>
  <Result>PERMIT</Result>
  <ActiveAuthorityProfile>
    <Profile>NEWS ADMINISTRATOR</Profile>
    <Profile>ORACLE AUTHORIZED ADMINISTRATOR</Profile>
    <Profile>CONFIGURATION EDITOR</Profile>
    <Profile>INTEGRATION ADMINISTRATOR</Profile>
  </ActiveAuthorityProfile>
</Task>
```

Permit Oracle Authorized Administrator and Configuration Editor users access to the custom list view migration facility.

```
<Task ruleId="userViewMigrationLog">
  <TaskId>userViewMigrationLog</TaskId>
  <Result>PERMIT</Result>
  <ActiveAuthorityProfile>
    <Profile>ORACLE AUTHORIZED ADMINISTRATOR</Profile>
    <Profile>CONFIGURATION EDITOR</Profile>
  </ActiveAuthorityProfile>
</Task>
```

admin / admin-actions-policy.xml

Permit Oracle Authorized Administrator users read, create, update, and delete access to Policy Overrides.

```
<Action ruleId="PolicyOverridePolicy">
  <Channel>PolicyOverridePolicy</Channel>
  <Action>createPolicyOverridePolicy</Action>
  <Action>read</Action>
  <Action>create</Action>
  <Action>update</Action>
  <Action>delete</Action>
  <ActiveAuthorityProfile>
    <Profile>ORACLE AUTHORIZED ADMINISTRATOR</Profile>
  </ActiveAuthorityProfile>
  <Result>PERMIT</Result>
</Action>
```

Override System Policy Files

Custom permissions are applied by uploading rules that override the core system policy rules (as described in [Security Policies Administration](#)).

Override rules may be defined in either individual XML files per rule and/or groups of rules within a file (per policy type).

Some simple examples of typical XML override rules are as follows:

admin-tasks-override-photo.xml

Deny News Administrator users access to the configuration of the Photo Album. Policy Type is Task, Combining Algorithm is DenyPreferred.

```
<Policy type="Task" combiningAlgorithm="DENY_PREFERRED"
  xmlns="http://retail.oracle.com/brand-compliance/ui-policy"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:schemaLocation="http://retail.oracle.com/brand-compliance/ui-policy ../ui-
```

```

policies.xsd">
  <Task ruleId="albumAdmin">
    <TaskId>albumAdmin</TaskId>
    <Result>DENY</Result>
    <ActiveAuthorityProfile>
      <Profile>NEWS ADMINISTRATOR</Profile>
    </ActiveAuthorityProfile>
  </Task>
</Policy>

```

admin-tasks-override-migration.xml

Also permit News Administrator users access to the custom list view migration facility. Policy Type is Task, Combining Algorithm is PermitPreferred.

```

<Policy type="Task" combiningAlgorithm="PERMIT_PREFERRED"
  xmlns="http://retail.oracle.com/brand-compliance/ui-policy"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:schemaLocation="http://retail.oracle.com/brand-compliance/ui-policy ../ui-
policies.xsd">
  <!-- User View Migration Admin -->
  <Task ruleId="userViewMigrationLog">
    <TaskId>userViewMigrationLog</TaskId>
    <Result>PERMIT</Result>
    <ActiveAuthorityProfile>
      <Profile>NEWS ADMINISTRATOR</Profile>
    </ActiveAuthorityProfile>
  </Task>
</Policy>

```

XML File Structure

File Naming

The core system policy rules have a naming convention for the XML files, for example: supplier-tasks-policy.xml.

The custom override XML files do not need to follow a naming convention, however the client may choose to utilize their own naming convention.

File Structure

The XSD schema provides the full description of what can be placed into the Policy Override XMLs and may be leveraged by some XML editors for auto-completion and validation. The latest XSD can be found within the core System Policies ZIP file (*System_Policy.zip*), which can be downloaded from the list view.

The following is an example of a portion of the XSD:

```

<xs:element name="ActiveAuthorityProfile" type="activeAuthorityProfileType">
  <xs:annotation>
    <xs:documentation>
      Matches on request users active authority profiles
    </xs:documentation>
  </xs:annotation>
</xs:element>

<xs:element name="UserMode" type="userModeType">
  <xs:annotation>
    <xs:documentation>
      Matches on request users mode - NORMAL or RESTRICTED
    </xs:documentation>
  </xs:annotation>
</xs:element>

```

```

        </xs:documentation>
      </xs:annotation>
    </xs:element>

    <xs:element name="ArtworkEnabled" type="markerElementType">
      <xs:annotation>
        <xs:documentation>
          Matches on whether artwork is enabled in the system
        </xs:documentation>
      </xs:annotation>
    </xs:element>

    <xs:element name="UserTypes" type="userTypesType">
      <xs:annotation>
        <xs:documentation>
          Matches on request users type - RETAILER, SUPPLIER, SITE or ALLSITE
        </xs:documentation>
      </xs:annotation>
    </xs:element>

    <xs:complexType name="activeAuthorityProfileType">
      <xs:annotation>
        <xs:documentation>
          The authority profile codes to match on
        </xs:documentation>
      </xs:annotation>
      <xs:sequence>
        <xs:element name="Profile" type="xs:string" maxOccurs="unbounded"/>
      </xs:sequence>
    </xs:complexType>

    <xs:simpleType name="markerElementType">
      <xs:annotation>
        <xs:documentation>
          Matchers that do not take options or settings use this type
        </xs:documentation>
      </xs:annotation>
      <xs:restriction base="xs:string">
        <xs:maxLength value="0"/>
      </xs:restriction>
    </xs:simpleType>

    <xs:complexType name="userTypesType">
      <xs:annotation>
        <xs:documentation>
          The user types to match on
        </xs:documentation>
      </xs:annotation>
      <xs:sequence>
        <xs:element name="UserType" maxOccurs="unbounded">
          <xs:simpleType>
            <xs:restriction base="xs:string">
              <xs:enumeration value="RETAILER" />
              <xs:enumeration value="SUPPLIER" />
              <xs:enumeration value="SITE" />
              <xs:enumeration value="ALLSITE" />
            </xs:restriction>
          </xs:simpleType>
        </xs:element>
      </xs:sequence>
    </xs:complexType>

```