

# Oracle® Retail Data Store

## Release Readiness Guide



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ORACLE®

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# Preface

This guide outlines the information you need to know about Retail Data Store new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

## Audience

This document is intended for the users and administrators of Oracle Retail Data Store Cloud Service.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

## Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

## Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: [retail-doc\\_us@oracle.com](mailto:retail-doc_us@oracle.com)

## Oracle Retail Cloud Services and Business Agility

Oracle Retail Data Store is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

# 1

## Feature Summary

This chapter describes the feature enhancements in this release.

### Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Data Store update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

#### Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Medium:** These UI or process-based features are typically comprised of field, validation, or program changes. Therefore, the potential impact to users is moderate.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

#### Scheduled Noteworthy Enhancements for Retail Data Store (RDS)

| Feature                                               | Module Impacted         | Scale | Delivered | Customer Action Required? |
|-------------------------------------------------------|-------------------------|-------|-----------|---------------------------|
| <a href="#">Supply Chain Hub Schema and Workspace</a> | Database, APEX          | Small | Yes       | No                        |
| <a href="#">Automated Job Removal</a>                 | Database                | Small | Yes       | No                        |
| <a href="#">OAS Connections for Auxiliary Schemas</a> | Oracle Analytics Server | Small | Yes       | No                        |

### Supply Chain Hub Schema and Workspace

A replication schema and custom schema, in addition to an APEX Workspace, have been added to enable integration with the Oracle Retail Supply Chain Hub module. The schema names are RSCH\_RDS and RSCH\_RDS\_CUSTOM. The workspace name is RSCH.

Note that this is a preliminary step only. Replication to the RSCH\_RDS schema will not occur until Oracle Retail Supply Chain Hub enables replication to RDS.

## Automated Job Removal

Retail Data Store has removed its automated jobs that grant access to the custom schemas for the replicated views. These jobs were causing issues with application patch processes in some cases. Instead, grants are applied at the time the replicated views are created or changed, so the jobs are no longer needed.

## OAS Connections for Auxiliary Schemas

The auxiliary schemas (RDS\_CUSTOM\_1, RDS\_CUSTOM\_2, RDS\_CUSTOM\_3) are now available via connections in Oracle Analytics Server in the same manner that the other custom schemas are available, so reports and other analyses can be created and run against them directly.

# 2

## Noteworthy Resolved Issues

For the Noteworthy Resolved Issues document for this release, see the following on My Oracle Support (MOS): Oracle Retail Data Store Documentation Library at [Doc ID: 2899701.1](#).

# 3

## Browser Requirements

This chapter covers the Client System requirements for Oracle Retail Data Store.

### **Note**

If running Windows, Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)
- Apple Safari

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

# 4

## Supported Retail Applications

### Retail Data Store

Retail Data Store integrates with the following:

| Application                                               |
|-----------------------------------------------------------|
| Merchandising Foundation Cloud Service                    |
| Order Administration Cloud Service                        |
| Customer Engagement Cloud Service                         |
| Store Inventory Operations Cloud Services                 |
| Order Orchestration Cloud Service (formerly Order Broker) |
| Xstore Office Cloud Service                               |
| Oracle Retail Supplier Evaluation                         |
| Oracle Retail Brand Compliance Management                 |
| Retail Integration Cloud Service                          |