

# Oracle® Retail EFTLink

## Release Notes



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Oracle Retail EFTLink Release Notes, Release 21.0

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# Preface

This document highlights the major changes for Release 21.0 of Oracle Retail EFTLink.

## **Audience**

This document is intended for the users and administrators of Oracle Retail EFTLink.

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To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## **Oracle Help Center (docs.oracle.com)**

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

## **Comments and Suggestions**

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: [retail-doc\\_us@oracle.com](mailto:retail-doc_us@oracle.com)

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## Oracle Retail EFTLink

This document highlights the major changes for Release 21.0 of Oracle Retail EFTLink.

### Overview

Oracle Retail EFTLink is a middleware product that enables Oracle to remove Xstore Point of Service from the costly and frequently changing Payment Application Data Security Standard (PA-DSS).

As retailers continue to investigate the most cost effective ways in which they can become compliant with PCI standards, EFTLink provides a tested and mature approach that is already deployed in over ten countries. The solution has been adopted as the strategic approach for Xstore Point of Service and enables the rapid support of payment solutions in new markets by working with payment providers who are local and/or offer an extensive international network.

EFTLink uses an industry-standard interface to the point of service and then translates the messages to the relevant format provided by the payment provider, enabling the POS to be outside of the payment scope.

In addition to providing the payment foundation for Xstore Point of Service, EFTLink is compatible with the Oracle Retail Xstore Point of Service Lane Checkout User Interface which also targets the convenience store market.

### Functional Enhancements

The following is a list of functional enhancements made to EFTLink since the last release.

#### EFTLink

- Dynamic Configuration (Documentation)
- PayByLink

#### OPI Retail

- Invoice Payments
- Cell Phone Recharge

#### PayByLink

- Customer Present (In store)

- Customer Not Present (URL provided to customer)

## PointUS

- Enhanced Encryption

## Oracle Retail Payment Cloud Service

- Support for processing transactions with the new Oracle Retail Payment Cloud Service.

For more information, see the Oracle Payment Cloud Service documentation:  
<https://docs.oracle.com/en/industries/oracle-payment-cloud/index.html>

## Noteworthy Defects

This is a summary of the bug fixes in this release. This is for retailer information, and no action is required by sites.

**Table 1-1 Noteworthy Defects**

Core	Resolved Issue	Defect Number
PointUS	Resolved issue where EPS card object for declined transactions was not sent.	33195173
PointUS	Implemented Dynamic Currency Conversion (DCC) support.	33135582
PointUS	Commercial card level 2 data can now be passed into this core.	33135601
PointUS	EFTLink Terminal Display device request now displaying on Pin Entry Device (PED).	33284614

## Related Documents

For more information, see the following documents in the Oracle Retail EFTLink 21.0 documentation set:

- *Oracle Retail EFTLink Core Configuration Guide*
- *Oracle Retail EFTLink Framework Advanced Features Guide*
- *Oracle Retail EFTLink Framework Installation and Configuration Guide*
- *Oracle Retail EFTLink Security Guide*
- *Oracle Retail EFTLink Rest API Guide*
- *Oracle Retail EFTLink Xstore Compatibility Guide*
- *Oracle Retail EFTLink Validated Partners Guide*
- *Oracle Retail EFTLink Validated OPI Partners Guide*