Oracle® Retail Fiscal Management Cloud Service User Guide





Oracle Retail Fiscal Management Cloud Service User Guide,

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Preface

This guide describes the features of Oracle Retail Fiscal Management Cloud Service.

Audience

This guide is intended for users and administrators of Oracle Retail Fiscal Management.

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- Exact error message received
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Oracle Retail Cloud Services and Business Agility

Oracle Retail Merchandising Cloud Services is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.



Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Overview

Oracle Retail Fiscal Management Cloud Service is designed to help retailers manage their fiscal and compliance requirements related to fiscal documents. RFMCS is intended to enable compliance for retailers that operate in regions with complex tax and regulations that affect the supply chain and financial-related features in the scope of Retail Merchandising Cloud Service.

RFMCS has specific groups of features with different purposes:

- Fiscal Data Management is a set of features related to the creation and maintenance of fiscal attributes and their association with items and entities. The attributes are used by RFMCS to support legal and taxation requirements.
- Fiscal Document Management is the set of features that support the receiving and generation of fiscal documents based on a pre-defined business workflow. This module introduces the workflow-based development concept in which the business rules applied to a transaction processing flow is defined and kept separate from the components that execute the flow. With this approach, users have total visibility of what is being processed in the system, the exchange of messages, the errors, and validations.
- **Foundation Data** has the group of functionalities related to the setup of the application, including user restrictions/assignments, data loading, and transaction codes setup.

Fiscal Data Management

Fiscal Data Management is the set of features under RFMCS that manages fiscal attribute creation and item/entity fiscal classification. The association of fiscal-related attributes to items and entities is required to support fiscal document generation, tax calculation, and fiscal reporting.

Fiscal Data Management centralizes fiscal attribute creation and fiscal classification data without impacting the Retail Merchandising Foundation Cloud Service (RMFCS) foundation data creation process. Items and entities created in RMFCS are available for fiscal classification in Fiscal Data Management.

Manage Fiscal Attributes

Fiscal attributes are created and maintained in Fiscal Data Management via REST services. Consult the Retail Fiscal Management Cloud Service Inbound and Outbound Integration Guide for details.

Depending on specific country-level requirements, Fiscal attributes are created and made available as part of the RFMCS installation. For Brazil, a set of pre-defined attributes is made available as part of the initial installation of the product. Pre-defined attributes for other countries are made available on-demand and at Oracle's discretion.

Besides the list of pre-defined attributes, customers can create user-defined attributes.

Pre-defined Attributes

Depending on country-specific requirements, a set of pre-defined attributes are made available along with Fiscal Data Management feature in RFMCS. The list of predefined attributes for Brazil is available in the Retail Fiscal Management Operations Guide.



(i) Note

The association of any of the pre-defined attributes to its specific entity (items, locations, suppliers, and so on.) are not delivered as part of the RFMCS installation. This association or "fiscal classification" is part of the implementation activities.

For the pre-defined attributes that require a list of values, the list is also be provided as part of the installation. However, some attributes have their list of values provided by the Government or external entities. For customers to have the autonomy to keep these lists updated, a REST service is available to have the list of values updated.

For example, NCM is a code used in MERCOSUR countries. It is provided by governments and must be associated with items. The valid list of NCM codes can be updated frequently so customers can use the service for that purpose.



User-defined Attributes

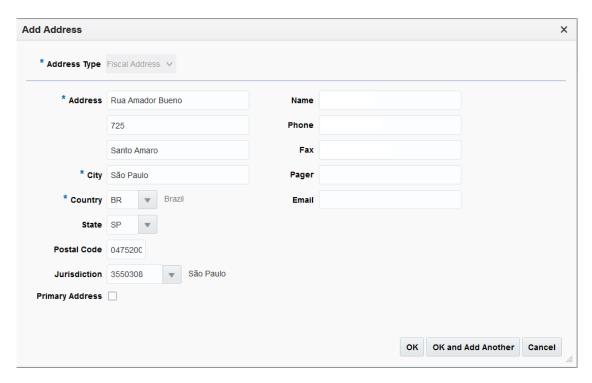
User-defined attributes can be created in Fiscal Data Management via REST service. There is no UI for that purpose. The new service has user-defined attributes created and/or updated so they can be leveraged by RFMCS in fiscal document creation integration and in tax integration.

Fiscal Address

A new address type is available for MFCS along with RFMCS installation. Type '08' Fiscal address is a non-mandatory field in the address screen, but it is validated in RFMCS transactions.

The fiscal address is used in RFMCS processes as the address to be validated. A lack of this address results in validation failures.

Figure 2-1 Fiscal Address



Manage Fiscal Classification

Fiscal classification or reclassification is the process of associating fiscal attributes to items and entities (locations, suppliers, partners). This process is supported via Fiscal Data Management screens, in the foundation integration subscription APIs, or via the REST web services.

Items and entities must exist and must be approved in RMFCS to be available for fiscal classification via Fiscal Data Management screens.

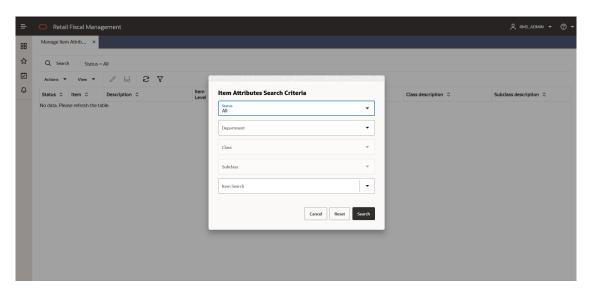


For the foundation subscription APIs such as Item subscription API, the creation of the item in RMFCS and the association with fiscal attributes in Fiscal Data Management happens at the same time.

Manage Item Attributes

From the Fiscal Data Management screens, it is possible to visualize and maintain the association of items with the existing fiscal attributes. This functionality is accessed from the main RFM task list under Attributes > Manage Item Attributes.

Figure 2-2 Manage Item Attributes — Search



When opening the screen, a search popup is displayed with filtering options:

- Status of items with regards to having fiscal attributes.
 - All
 - With Fiscal Attributes: Items with the mandatory attributes
 - Updates To Process: items with updated attributes
 - No Fiscal Attributes: items without at least one mandatory attribute.
- Department. List of departments (data from MFCS)
- Class: List of Classes filtered by the department selected (data from MFCS)
- Sub-Class: List of Sub-Classes filtered by the Class selected (data from MFCS)
- Item: Search of items filtered based on all previous criteria.

Based on the search criteria informed, the item fiscal attribute grid list is displayed:



Figure 2-3 Manage Item Attributes

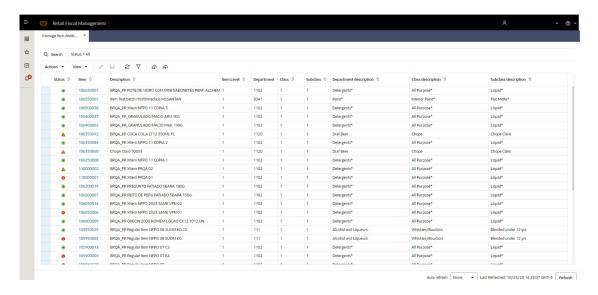


Table 2-1 Manage Item Attributes Screen Fields

Field	Description	
Status	The status of each document will be:	
	Green – item with fiscal attributes (mandatory) – Icon Label: "Fiscal Attribute Set" Red – item with no fiscal attributes (mandatory) – Icon Label: "Fiscal Attribute Missing"	
	Yellow – item with updates not processed by the batch – Icon Label: "Fiscal Attribute Updated"	
Item	Item code	
Description	Item description	
Item Level	Item level	
Department	Item department	
Class	Item class	
Subclass	Item subclass	
Department description	Item department description	
Class description	Item class description	
Subclass Description	Item subclass description	

From this screen, it is possible to select an item to edit or visualize its attributes. In the Manage Item Attributes screen's task bar, the following options are available:

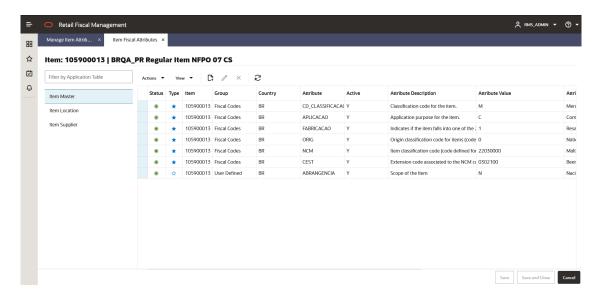
- In Actions and in separated buttons:
 - Edit: Opens the Item Fiscal Attributes screen in Edit Mode
 - View: Opens the Item Fiscal Attributes screen in View Mode
 - Refresh: Refreshes the grid with the existing search criteria



- In View:
 - Manage Columns
 - Sort
- Download: Opens a dialog box to download the Fiscal Attributes template.
- Upload: Opens a dialog box to upload a sequence Fiscal Attributes template.

The item code has a hyperlink that opens the Item Fiscal Attributes screen in edition mode if the user has such a privilege.

Figure 2-4 Item Fiscal Attributes

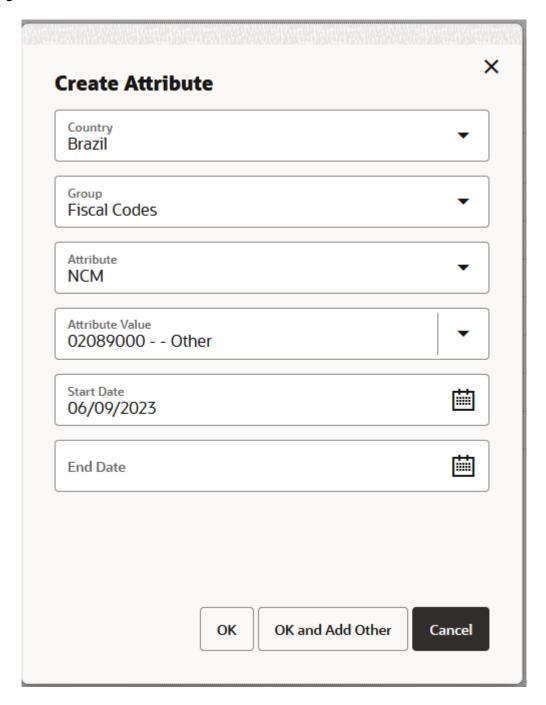


From this screen, it is possible to see all attributes associated with the item for each "template" (item master, item Location, Item Supplier). By clicking on any of the application tables on the left, the grid is refreshed on the right.

By clicking on the Create button, it is possible to make a new association of a fiscal attribute to the item being edited. In this case, a popup opens:



Figure 2-5 Create Attribute



This popup will have the following options:

Country: with the list of countries that have at least one fiscal attribute available.

Group: from the fiscal attributes group. Valid values are:

- 1 Fiscal Codes,
- 4 User Defined.

Only groups with valid attributes are listed.



Attribute: the list of valid attributes associated with the selected country/group are displayed in the order of mandatory and screen sequence defined in the fiscal attribute setup. Once the attribute code is selected, an additional field is be displayed dynamically right below it, for the Attribute value.

Attribute Value: has the available list of values associated with the attribute selected. Depending on the attribute this field may be a free-text or a list of values.

Start Date: The date when the attribute associated with the item is considered active. This date must be equal or greater than VDATE. In case of VDATE, the attribute will be activated immediately.

End Date: The date when the attribute associated with the item is finished.

Once the fields are completed, the **OK** button saves the new attribute association to the item. If **OK and Add Other** is clicked, the popup is refreshed for users to create another association. **Cancel** exists the operation without saving it.

After saving the newly created attribute association, the status of the attribute in the grid is changed to "Edited". The edited classification is confirmed via a background batch. In order to have a successful classification, all mandatory attributes must be informed.

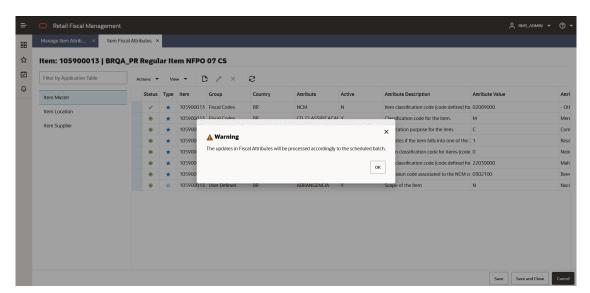


Figure 2-6 Create Attribute Warning Message Box



Table 2-2 Item Fiscal Attributes Screen Fields

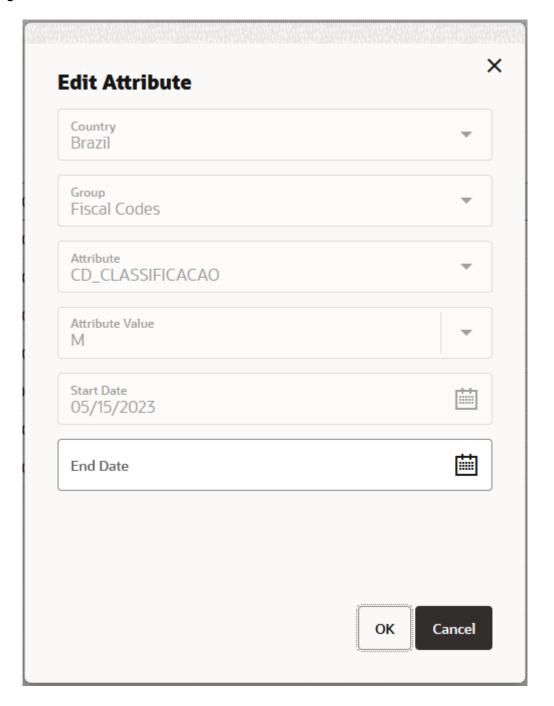
Field	Description	
Status	Icons to demonstrate the current status of the item regarding. the fiscal attributes.	
		– item with current attribute/value and no updates cess: Icon Label: "Active"
		circle – item with attribute association overdue. Icon "Overdue"
	Gray o	heckbox – item updated: Icon Label: "Edited"
		v – item with attribute/value updated (new value ved) and not processed yet – Icon Label: "Pending"
Туре	Star icon to ident	ify the type of the fiscal attribute:
	Blue st	ar – FDM pre-defined attribute – Icon Label: "Pred"
	White Define	star – user-defined attribute – Icon Label: "User- d"
For the Item Supplier template only: Supplier	Supplier code to which the item is already associated	
For the Item Supplier template only:	Supplier name	
Supplier Name		
For the Item Location template only:	Type of the locati or ST)	on to which the item is already associated (WH
Location type		
For the Item Location template only: Location	Location code	
For the Item Location template only: Location Name	Location name	
	Discal attailests as	
Group	Fiscal attribute gr	
Country Attribute	Fiscal attribute co	
Description	Fiscal attribute de	
Attribute Value		•
Attribute Value Description	Fiscal attribute value Fiscal attribute value description	
Start Date		either the attribute creation date (the date where
Start Date	the attribute was performed by the	associated with the item) or in case of a change escreen, the informed date when the change is to in be a future date.



Table 2-2 (Cont.) Item Fiscal Attributes Screen Fields

Field	Description
End Date	This column has the end date to which the attribute link to the item is no longer valid. In case of changes in attributes like a change in NCM for example, the user can put a future end date to the existing NCM while creating a new record with the new code.

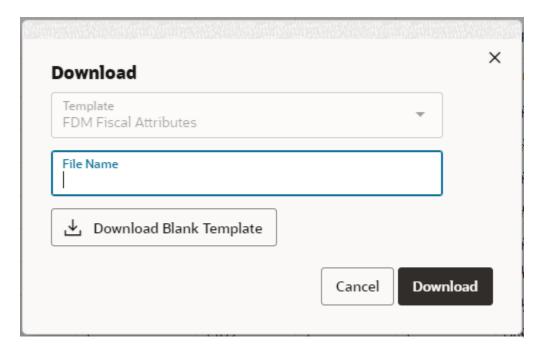
Figure 2-7 Edit Attribute





The edit button in the Entity Fiscal Attributes screen allows the edition of the End Date field only.

Figure 2-8 Download



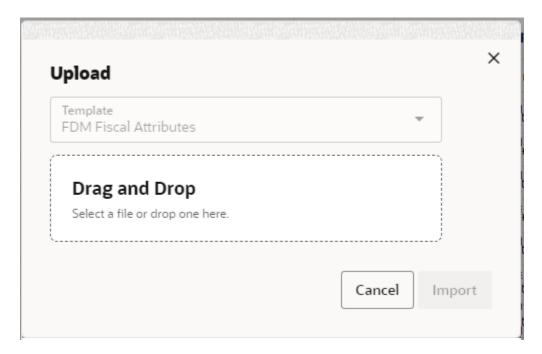
By clicking the **Download** button in the task bar, you can download the items with or without fiscal attributes. The download uses the current search criteria applied to the Manage Item Attributes screen.

It is also possible to download a blank template from this window.

The item fiscal attributes template will allow the maintenance of fiscal attributes by leveraging a spreadsheet template.



Figure 2-9 Upload

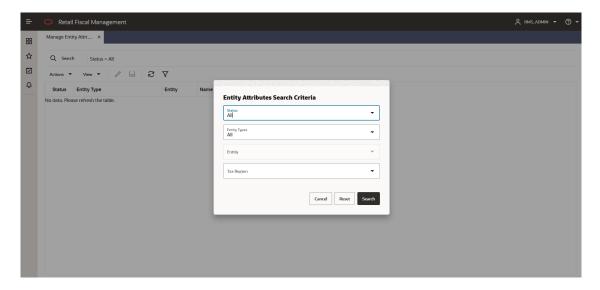


By clicking the **Upload** button in the task bar, it will be possible to upload the item fiscal attributes template in order to create or update fiscal attributes for items.

Manage Entity Attributes

From the Fiscal Data Management screens, it is possible to visualize and maintain the association of entities (locations, supplier sites, and partners) with existing fiscal attributes. This functionality is accessed from the main RFMCS task list under Attributes > Manage Entity Attributes.

Figure 2-10 Manage Entity Attributes - Search





When opening the screen, a search popup is displayed with filtering options:

- Status of entities with regards to having fiscal attributes.
 - All
 - With Fiscal Attributes
 - Updates To Process
 - No Fiscal Attributes
- Entity Type.
 - All
 - Stores
 - Warehouses
 - Suppliers
 - Supplier Sites
 - Partners
- Filter Entity: based on the Entity Type Chosen a list of entities is listed.
- Tax Region: List of tax regions to which the entities are associated.

Based on the search criteria informed, the entity fiscal attribute grid list is displayed:

Figure 2-11 Manage Entity Attributes

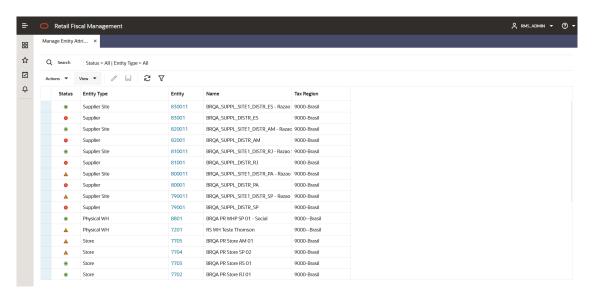


Table 2-3 Manage Entity Attributes Fields

Field	Description	
Status	Icons to demonstrate the current status of the entity regarding the fiscal attributes.	
	Green – an entity with fiscal attributes (mandatory) – Icon Label: "Fiscal Attribute Set"	
	Red – an entity with no fiscal attributes (mandatory) – Icon Label: "Fiscal Attribute Missing"	
	Yellow – an entity with updates not processed by the batch–Icon Label: "Fiscal Attribute Updated"	
Туре	Entity type based on the main filter options:	
	Location, Supplier, Partner	
Entity Type	For location: Store, Warehouse	
	For Supplier: Supplier Site	
	For Partner: list of Partner types from MFCS	
Entity	Entity code	
Name	Entity name	
Tax Region	Tax region code	

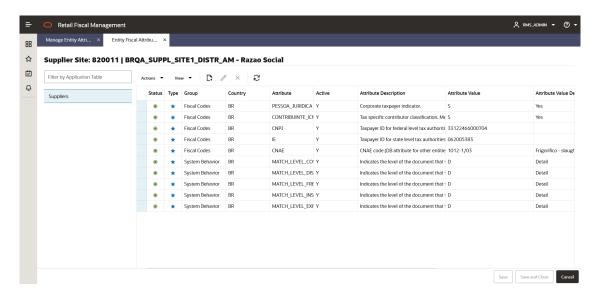
From this screen, it is possible to select an entity to edit or visualize its attributes. In the Manage Entity Attributes screen's task bar, the following options are available:

- In Actions and in separated buttons:
 - Edit: Opens the Entity Fiscal Attributes screen in Edit Mode
 - View: Opens the Entity Fiscal Attributes screen in View Mode
 - Refresh: Refreshes the grid with the existing search criteria
- In View:
 - Manage Columns
 - Sort
- Download: Opens a dialog box to download the Fiscal Attributes template.
- **Upload**: Opens a dialog box to upload a sequence Fiscal Attributes template.

The Entity code has a hyperlink that opens the Entity Fiscal Attributes screen in edition mode if the user has the proper privilege.



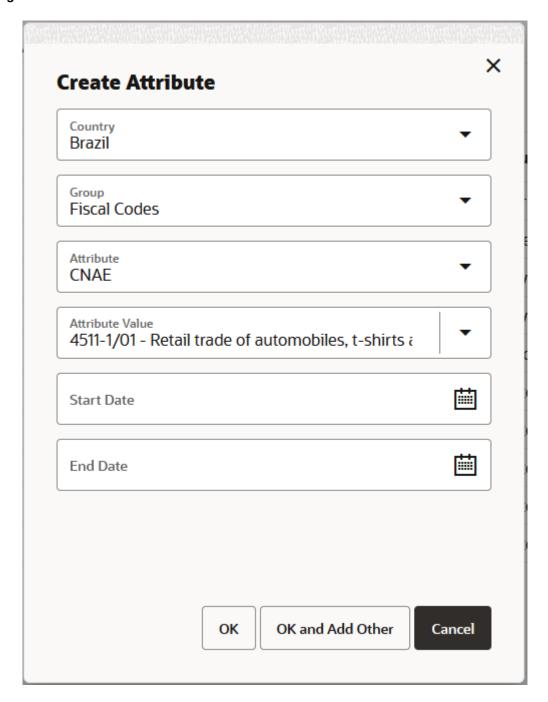
Figure 2-12 Entity Fiscal Attributes



By clicking on the Create button, it is possible to make a new association of a fiscal attribute to the entity being edited. In this case a popup is opened:



Figure 2-13 Create Attribute



This popup has the following options:

Country: with the list of countries that have at least one fiscal attribute available.

Group: from the fiscal attributes group. Valid values are:

- 1 Fiscal Codes,
- 2 System Behavior,
- 3 ST Tax Inscriptions,



4 - User Defined.

Only groups with valid attributes are listed.

Attribute: the list of valid attributes associated with the selected country/group are displayed in the order of mandatory and screen sequence defined in the fiscal attribute setup. Once the attribute code is selected, an additional field is displayed dynamically right below it, for the Attribute value.

Attribute Value: has the available list of values associated with the attribute selected. Depending on the attribute this field may be a free-text or a list of values.

Start Date: the date when the attribute is associated with the item is considered active. This date must be equal or greater than VDATE. In case of VDATE, the attribute will be activated immediately.

End Date: the date when the attribute is associated with the item is finished.

Once the fields are completed, the **OK** button saves the new attribute association to the item. If **OK and Add Other** is clicked, the popup is refreshed for users to create another association. **Cancel** exists the operation without saving it.

After saving the newly created attribute association, the status of the attribute in the grid is changed to "Edited". The edited classification is confirmed via a background batch. In order to have a successful classification, all mandatory attributes must be informed.

Manage Entity Attri... × Entity Fiscal Attribu... × Supplier Site: 820011 | BRQA_SUPPL_SITE1_DISTR_AM - Razao Social Country Fiscal C Fiscal 0 utor classification. M∈ S **▲** Warning Fiscal C al level tax authoriti 33122466000704 Fiscal level tax authorities 062005383 System Behavior BR MATCH_LEVEL_FRE Y Detail System Behavior BR MATCH LEVEL INS Y Indicates the level of the document that (D MATCH_LEVEL_EXF Y Save Save and Close

Figure 2-14 Create Attribute Warning Message Box

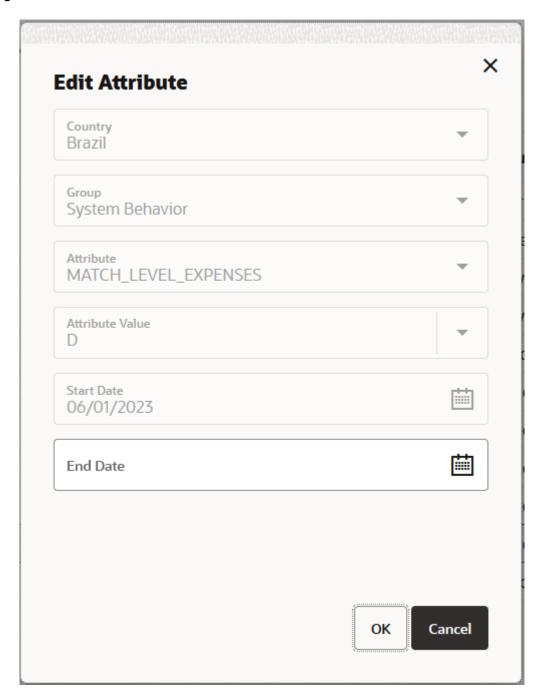


Table 2-4 Entity Fiscal Attributes Screen Fields

Field	Description	
Status	Icons to demonstrate the current status of the item regarding. the fiscal attributes.	
	Green – item with current attribute/value and no updates to process: Icon Label: "Active"	
	Gray circle – item with attribute association overdue. Icon Label: "Overdue"	
	Gray checkbox – item updated: Icon Label: "Edited"	
	Yellow – item with attribute/value updated (new value displayed) and not processed yet – Icon Label: "Pending"	
Туре	Star icon to identify the type of fiscal attribute:	
	Blue star – FDM pre-defined attribute – Icon Label: "Pre- Defined"	
	White star – user-defined attribute – Icon Label: "User- Defined"	
Group	Fiscal attribute group	
Country	Fiscal attribute country	
Attribute	Fiscal attribute code	
Description	Fiscal attribute description	
Attribute Value	Fiscal attribute value	
Attribute Value Description	Fiscal attribute value description	
Start Date	This column has either the attribute creation date (the date where the attribute was associated with the entity) or in case of a change performed by the screen, the informed date when the change is to be complete. It can be a future date.	
End Date	This column has the end date to which the attribute link to the entity is no longer valid. In case of changes in attributes, the user can put a future end date to the existing attribute value while creating a new record with the new code.	



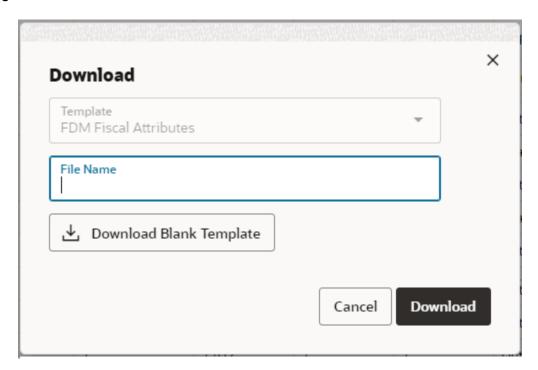
Figure 2-15 Edit Attribute



The edit button in the Entity Fiscal Attributes screen allows an edition of the End Date field only.



Figure 2-16 Download

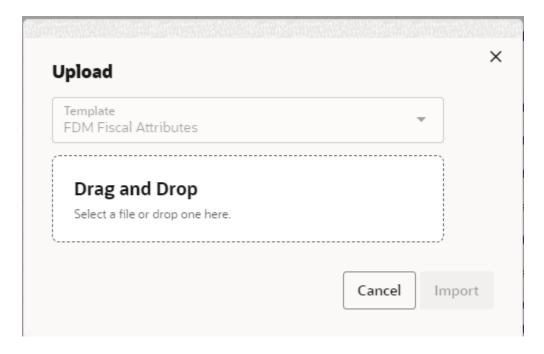


By clicking the **Download** button in the task bar, it is possible to download the entities with or without fiscal attributes. The download uses the current search criteria applied to the Manage Entity Attributes screen.

It is also possible to download a blank template from this window.

The entity fiscal attributes template allows the maintenance of fiscal attributes by leveraging a spreadsheet template.

Figure 2-17 Upload





By clicking on the **Upload** button in the task bar, it is possible to upload the entity fiscal attributes template in order to create or update fiscal attributes for entities.

Fiscal Document Management

RFMCS main objective is the management of fiscal documents and the support to fiscal document receiving and generation.

Fiscal Document Receiving is the set of RFMCS features meant to support the receiving of fiscal documents associated with a transaction and based on a pre-defined processing workflow.

Manage Document Receipt

The receiving of fiscal documents can be initiated from external applications by leveraging REST services available to submit a fiscal document to RFMCS. Consult the *Retail Fiscal Management Cloud Service Inbound and Outbound Integration Guide* for details.

Irrespectively of that, it is possible to start the receiving of a fiscal document from the Fiscal Document Receiving screens. This functionality is accessed from the main RFM task list under Documents > Manage Document Receipt.

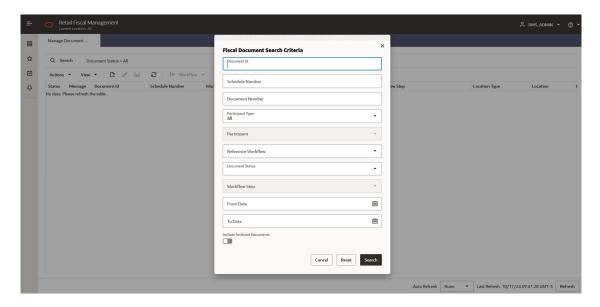


Figure 3-1 Manage Document Receipt - Search

Manage Document Receipt screen will call a search criteria popup screen every time it is launched. In this search criteria the following search options are available:

- Document Id: Internal ID associated with a fiscal document. This field will have a hyperlink to the detailed fiscal document screen.
- Schedule Number: Internal sequence assigned to the fiscal document representing the ID sent to inventory systems for physical receipt.



- Document Number: External fiscal document number assigned by the document issuer.
- Participant type: ("All", "Location", "Partner", "Supplier Site")
- Participant: Based on the type, this search field will display a list of all entities available in FDR data.
- Reference Workflow: Workflow to which the document is linked.
- Document Status: ("All", "Error", "In Progress", "Action Required", "Completed", "Rejected", "Deleted".)
- Workflow Step: Step of the workflow in which the document is found.
- From date interval: Based on the document Create Date field.
- To date interval: Based on the document Create Date field.
- Include Archived Documents: Determines whether the search considers the processed documents already in HIST repository.

Figure 3-2 Manage Document Receipt

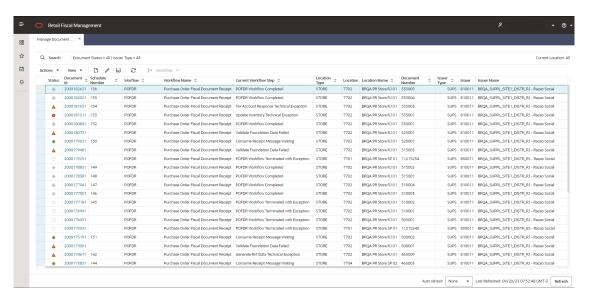




Table 3-1 Manage Document Receipt Screen Fields

Field	Description	
Status	The status of each document will be:	
	In progress	
	Waiting	
	Error	
	Action Required	
	Completed	
	Rejected	
	O Deleted	
Document ID	Internal sequence for each document. This field will be a hyperlink to the Fiscal Document Detail Screen in edition or view mode, depending on user profile access.	
Document Number	External document Number.	
Schedule Number	Internal sequence generated during the submit for physical receipt step. This number will be the sent in SCHEDULE_NBR field of the ASNIN message sent to inventory systems.	
Workflow	Workflow Prefix identification.	
Workflow Name	Name associated with the workflow prefix	
Current Workflow Step	Workflow detailed step description according to the workflow setup.	
Location Type	Merchandise Location Type (Store, WH) where document is being received	
Location	Location ID where document is being received.	
Location Name	Location Name where document is being received	
Participant Type	"Store", "Warehouse", "Partner", "Supplier Site"	
Participant	Vendor or location ID	
Participant Name	Vendor or location Name	
Transaction Type	Transaction type associated with the document (PO, TSF, and so on)	
Transaction Name	Description of the transaction associated with the document (Purchase Order, Transfer, and so on)	
Transaction Number	Transaction number (PO number, transfer number, and so on)	
Document Type	Document type associated to the workflow setup	
Doc Issue Date	Date when the document was issued (same as Government approval date).	
Create Date	Date when the document was inserted in FDR.	
Total of Document	Total value of the document.	
Items	Total number of items in the document.	



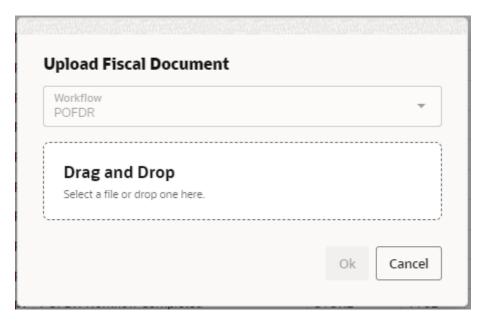
Table 3-1 (Cont.) Manage Document Receipt Screen Fields

Field	Description
Message	Link button to the detailed message, error log, or report available for the document current status/scenario.

In the Manage Document Receipt screen's task bar, the following options will be available:

- In Actions and in separated buttons:
 - Create: Will open a popup screen to upload a fiscal document
 - Edit: Will get into the document detail in edit mode
 - View: will get into the document detail in view mode
 - Refresh: will refresh the list of documents based on current filter criteria
- In View:
 - Manage Columns
 - Sort
- Workflow: Will open the dynamic list of option within the workflow for the document selected. This list will vary depending on the workflow and the current processing step.

Figure 3-3 Upload Fiscal Document



Although the Fiscal Document Receiving architecture was designed to support the receipt of a document without any user intervention by leveraging REST services and a complete automated workflow process, it is possible to manually add a new document to be processed by using the "Create" button:



. This feature allows a manual upload of a fiscal document and the association to a workflow to process it.



The Upload Fiscal Document screen allows the selection of the workflow and the fiscal document to be processed. The file can also be dragged and dropped directly in the screen.

Depending on the workflow, a specific type of document is expected and validations will take place to make sure the valid document is uploaded for a selected workflow.

Once the file is dropped in this screen and the OK button is pressed, the workflow will be called to process the document. In case of success, the new document will be displayed in the Manage Document Receipt screen and the workflow processing will be initiated.

Manage Document Generation

The generation of fiscal documents can only be initiated from external applications by leveraging REST services available to request a fiscal document to RFMCS. Consult the *Retail Fiscal Management Cloud Service Inbound and Outbound Integration Guide* for details.

Irrespective of that, it is possible to visualize and follow the document creation workflow processing from the Fiscal Document Generation screen. This functionality is accessed from the main RFM task list under **Documents > Manage Document Generation**.

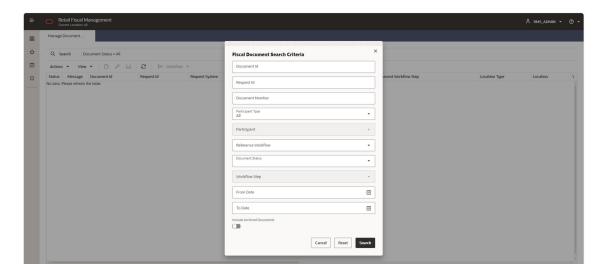


Figure 3-4 Manage Document Generation - Search

Manage Document Generation screen will call a search criteria popup screen every time it is launched. In this search criteria the following search options are available:

- Document Id: Internal ID associated with a fiscal document. This field will have a hyperlink to the detailed fiscal document screen.
- Request Id: Internal sequence assigned to the fiscal document by the time the request is received in RFMCS.
- Document Number: External fiscal document number to be assigned by to the document during the workflow process.
- Participant Type: ("All", "Location", "Partner", "Supplier Site")
- Participant: Based on the type, this search field will display a list of all entities available in FDG data.



- Reference Workflow: Workflow to which the document is linked.
- Document Status: ("All", "Error", "In Progress", "Action Required", "Completed", "Rejected", "Deleted", "Canceled", "Nullified")
- Workflow Step: Step of the workflow in which the document is found.
- From date interval: Based on the document Create Date field.
- To date interval: Based on the document Create Date field.
- Include Archived Documents: Determines whether the search considers the processed documents already in HIST repository.

Figure 3-5 Manage Document Generation

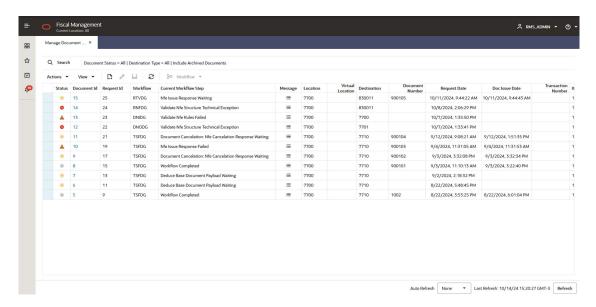




Table 3-2 Manage Document Generation Screen Fields

Field	Description	
Status	The status of each document will be:	
	In progress	
	Waiting	
	Error	
	Action Required	
	Completed	
	Rejected	
	O Deleted	
	Canceled	
	O Nullified	
Document ID	Internal sequence for each document. This field will be a hyperlink to the Fiscal Document Detail Screen in edition or view mode, depending on user profile access.	
Document Number	Document Number assigned to the document during the workflow process. This number will come from the Fiscal Document Sequence setup.	
Request Id	Internal sequence generated for each document request	
Request Date	Date when the document request was consumed	
Workflow	Workflow Prefix identification.	
Workflow Name	Name associated with the workflow prefix	
Current Workflow Step	Workflow detailed step description according to the workflow setup.	
Location Type	Merchandise Location Type (Store, WH) where document is being received	
Location	Location ID where document is being received.	
Location Name	Location Name where document is being received	
Virtual Location	Virtual location ID (in case of warehouse)	
Participant Type	Participant type: "Store", "Warehouse", "Partner", "Supplier Site"	
Participant	Participant Id	
Participant Name	Participant Name	
Transaction Type	Transaction type associated with the document (TSF, RTV, and so on)	
Transaction Name	Description of the transaction associated with the document (Transfer, Return to Vendor, and so on)	
Transaction Number	Available for some of the transaction types	



Table 3-2 (Cont.) Manage Document Generation Screen Fields

Field	Description
Document Type	Document type associated to the workflow (for example, "Nota Fiscal Eletronica")
Doc Issue Date	Date when the document was issued (same as Government approval date).
Items	Total number of items in the document.
Message	Link button to the detailed message, error log or report available for the document current status/scenario.

In the Manage Document Generation screen's task bar, the following options will be available:

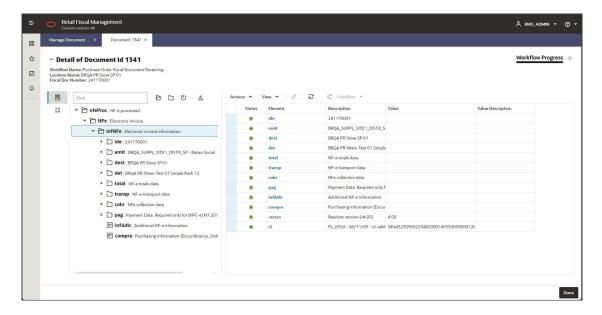
- In Actions and in separated buttons:
 - Edit: Opens the document detail in edit mode
 - View: Opens the document detail in view mode
 - Refresh: Refreshes the list of documents based on current filter criteria
- In View:
 - Manage Columns
 - Sort
- Workflow: Opens the dynamic list of option within the workflow for the document selected.
 This list varies depending on the workflow and the current processing step.

Fiscal Document Screen

The detail fiscal document screen will be opened from Manage Document Receipt screen, by the **Edit** button or through the hyperlink in the fiscal document ID. This screen will have the entire fiscal document information and the processing steps, logs, errors, and integration messages.



Figure 3-6 Fiscal Document Screen - Document Tab



The Fiscal document detail screen has two separated tabs that can be reached by clicking on the left side bar which will have two options:

- 早
 - Document
- . E
 - Workflow

In the header section of the screen the below information is presented:

- Detail of Document Id: document id being viewed/edited.
- Workflow Progress: to show the progress of the workflow completeness.
- Document Status: icon-based document status

In the Document screen, it is displayed the fiscal document in a folder structure with the sub-level nodes being displayed as the nodes are opened. The folder structure on the left side of the screen will have only nodes up to the lowest level present in the document being displayed. This view represents the original fiscal document structure including tag names and descriptions. An additional setup allows the description of the folders/tags to be fetched from lower levels in order to make the visualization more meaningful. This view also leverages translation capabilities.

The screen section with the folder structure view will have some options in a task bar as follows:

- Find: this is a search box where specific tag names or description can be inserted in order to move the focus to the first match line
- . 🗁

Expand All: will expand all folders of the document tree



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Collapse All: will fold back all folders of the document tree

<u>ال</u>

Reset: will bring the initial view of the document. For the Brazilian NFe document the initial view will start at the fourth level of the folder structure.

. A

Action Required: will move the focus to the first line that matches the status Action Required.

The grid of the Document screen view has the following fields:

Table 3-3 Manage Document Receipt Grid Fields

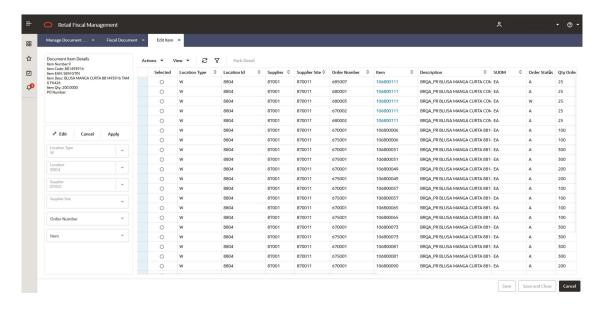
Field	Description
Status	The status of the specific tag:
	Complete
	Action Required
Element	Name/code of the specific tag
Description	Element tag description. The description will be fetched from the fiscal document payload setup if available.
Value	Value of the tag. Only tags with value (data) will be displayed with exception of the "deduced tags".
Value Description	In case a value is fetched from a pre-defined list, the description will be fetched in this column according to the payload setup if available

In the Fiscal Document screen, in Document tab, the available options in the task bar are the following:

- In Actions and in separated buttons:
 - Edit: Depending on the scenario, it will be possible to call an Edit screen. This screen
 may have different capabilities depending on the workflow being processed.
 - Refresh: will refresh the list of documents based on current filter criteria
- In View:
 - Manage Columns
 - Sort
- **Workflow**: Will open the dynamic list of options within the workflow for the document based on the current processing step.



Figure 3-7 Fiscal Document - Edit Item/PO Screen



Exclusively for FDR and depending on the workflow step, the Edit button in Fiscal Document – Document tab screen will be enabled for a user action. The items or lines with the "Action Required" icon will identify the records where the Edit button will become enabled. Depending on the workflow being processed this button will have different actions available. For example, in the POFDR workflow, this action will be enabled in case the deduction step is not completed successfully and will call another screen named Edit Item screen. The purpose of this action will be to manually perform the association of the item in the fiscal document and the item and Purchase order available in the system.

The Edit Item screen will be opened in a new tab and will have the document item details being edited, a search criteria section and a grid. The list of fields in each section will be defined as bellow:

Document Item Details: a list of the main information associated with the item that is being edited. For POFDR this information are fetched from the fiscal document: item number, code, EAN, description, quantity and number of the PO.

Search Criteria: the search criteria will be enabled for edition by clicking on the "Edit" button and will have Location Type, Location, Supplier, Supplier Site, Order Number and Item as the available options. Once the search criteria are defined, you can apply them in the "Apply" button and the screen grid will be refreshed based on it.

Edit item screen grid:

Table 3-4 Fiscal Document - Edit Item/PO Screen Grid Fields

Field	Description
Selected	Select Record checkbox (radio)
Supplier	Supplier code
Supplier Site	Supplier site code
Order Number	Purchase order number
Item	Item code
Description	Item description

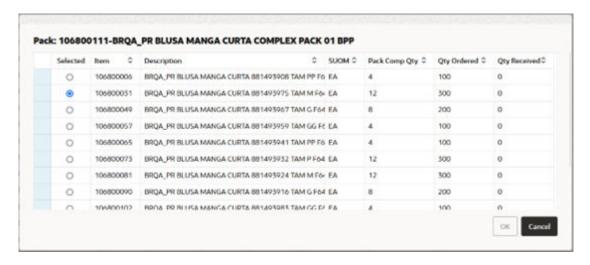


Table 3-4 (Cont.) Fiscal Document - Edit Item/PO Screen Grid Fields

Field	Description
SUOM	Item standard unit of measure
Order Status	Purchase order status
Qty Ordered	Quantity ordered for the item
Qty Received	Quantity already received for the item in the PO
Qty Cancelled	Quantity canceled for the item in the PO
Supplier Pack Size	Quantities of items in the purchase pack unit
Complex Pack	Indicator for complex pack items. In case the item is a complex pack, the "Pack Detail" button is enabled.
Selected Component	In case the item is a complex pack, user must select a component which will be displayed in this column
Component Desc	Description of the component item
Pack Comp Qty	Pack composition for the selected components
Pack Quantity Ordered	Quantity of component items ordered based on the pack quantity ordered

In case the item in the grid is a complex pack, the "Pack Detail" button is enabled. The item code in this case is also displayed as a hyperlink. Both the button and the link will open a popup screen for the selection of the component of the complex pack.

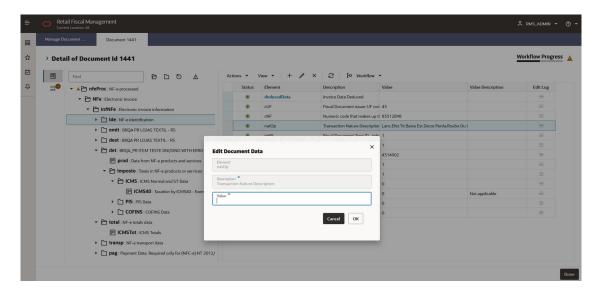
Figure 3-8 Pack Detail



After performing the manual selection of the item component or the regular item and PO, the "Save" button will trigger the validation of this step and will resume the workflow processing for the document. In case more than one item requires edition, the validation will be made after each edition action performed until the last item with an action required is edited and the document's workflow can proceed.

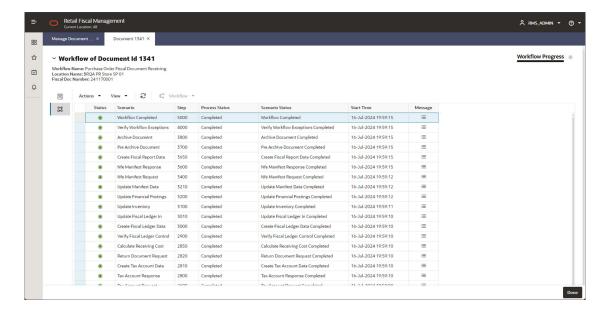


Figure 3-9 Fiscal Document - Edit Document Data



Exclusively for FDG, for some tags and for some document status, the **Edit** button will be enabled, allowing users to edit the value of a selected tag in the fiscal document tab. This is used to update specific tags that might have caused a document to be rejected by Government. The specific tags are pre-defined and are not tags that impact the document taxation or values. Only fiscal codes and descriptions can be edited.

Figure 3-10 Fiscal Document Screen - Workflow Tab



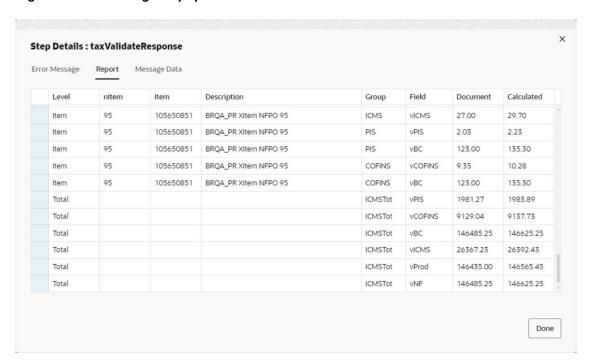
In the Workflow screen, the steps in the workflow to which the document is submitted are displayed. This view shows the steps applied or being applied to the document, the status of the execution and a "Message" button that will show Errors, Message Data and Reports (when applicable).



Table 3-5 Fiscal Document Screen - Workflow Tab Grid Fields

Field	Description
Status	The status of the specific tag:
	In progress or Completed
	Failed or Technical Exception
	Action Required
Scenario	Description of the scenario executed as per the workflow setup
Step	Numeric sequence associated to the scenario in the workflow setup
Process Status	Description of the processing status of the scenario
Scenario Status	Detailed description of the processing status of the scenario
Start Time	Date/time of the scenario start execution
Message	Link button to the detailed message, error log or report available for the scenario.

Figure 3-11 Message Popup



The "Message" popup screen is called from the Workflow tab of Fiscal Document screen. Depending on the scenario this screen will be opened directly in the Report, Error Message or Message Data tabs.

The Error Message tab will bring the error code and message in case of fail or technical exceptions in the scenario execution.



For scenarios where external or internal integration payloads are generated, the payload itself will be available in the Message screen in the Message Data tab.

The Report tab will have data for specific scenarios when applicable, for a better visualization of the Message Data tab content.

In the Fiscal Document screen, in Workflow tab, the available options in the task bar are the following:

- In Actions and in separated buttons:
 - Refresh: will refresh the list of documents based on current filter criteria
- In View:
 - Manage Columns
 - Sort
- Workflow: Will open the dynamic list of actions available for the document based on the current processing step.

Fiscal Ledger Balance Sheet

RFMCS enables a fiscal document-based lot control, meant to support balance requirements for taxes, returns and anything that requires the control of fiscal inventory at item/location level. The fiscal ledger consists in controlling all entries and exits of items with fiscal documents at location level.

Fiscal Ledger will be fed with fiscal document information as part of a transaction workflow processing. It will be possible to perform manual updates in the Fiscal Ledger via the Fiscal Ledger Balance Sheet screen. This functionality is accessed from the main RFM task list under Documents > Fiscal Ledger Balance Sheet.

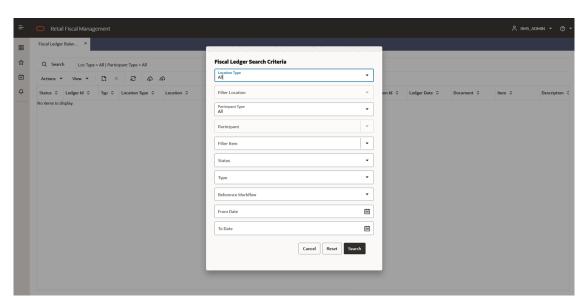


Figure 3-12 Fiscal Ledger Balance Sheet Screen - Search

Fiscal Ledger Balance Sheet screen will call a search criteria popup screen every time it is launched. In this search criteria the following search options are available:



- Location Type: Options: "All", "Store", "Warehouse".
- **Filter Location:** If Store or Warehouse is selected in previous field, this field will make it possible to select either a store or warehouse.
- Participant type: Options: "All", "Store", "Warehouse", "Supplier".
- Participant: Based on the type, this search field will display a list of all entities. available.
- Filter Item: List of items.
- Status: "Processed" or "Canceled".
- Type: "IN" or "OUT".
- Reference Workflow: Workflow associated with the fiscal ledger record.
- From Date: Start date for the interval.
- To Date: End date for the interval.

Figure 3-13 Fiscal Ledger Balance Sheet Screen

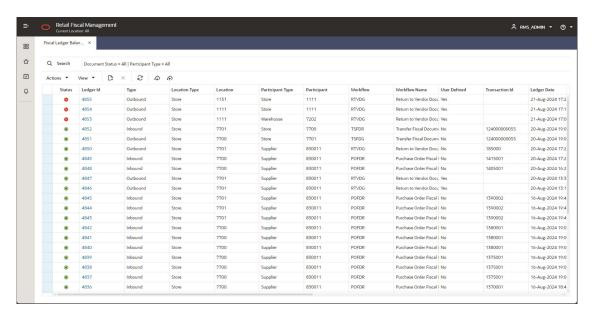


Table 3-6 Fiscal Ledger Balance Sheet Screen Fields

Field	Description
Status	The status of each ledger record will be:
	Processed
	Canceled
Ledger Id	Fiscal ledger record ID (internal sequence). This field will be a hyperlink to the Fiscal Ledger Tax Detail Screen.
Туре	Balance Type: IN or OUT.
Location Type	Location type: "All", "Store", "Warehouse"



Table 3-6 (Cont.) Fiscal Ledger Balance Sheet Screen Fields

Field	Description
Participant Type	Participant entity type: "All", "Store", "Warehouse", "Supplier"
Participant	Participant entity Id
Workflow	Workflow prefix code.
User Defined	Indicates if the record was created via Maintenance screen (Y) or via a regular workflow update (N)
Transaction Id	Transaction ID associated with the item/document/workflow (PO number, transfer number, etc.).
Ledger Date	Date of the creation of the ledger record
Document	Document number associated with the ledger record. This field will be a hyperlink to the Detail Document Screen in View mode
Item	Item code
Description	Item description
Item UOM	Item unit of measure
Item Document Qty	Quantity of UOM for the item in the associated document.
Unit Cost	Cost of the item in the fiscal document
Net Received Qty	Quantity of UOM for the item effectively received (removing returns, damaged, etc.) This quantity will represent the quantity effectively received and used to update inventory.
Balance	available quantity for the item in fiscal ledger
Reference Doc Id	Referenced document used in the balance. This reference is exclusive for OUT type records.
Method	Method used by the referenced document in a balance record. Exclusive to OUT type records.
Simple Pack	Indicator of simple pack

In the Fiscal Ledger Balance Sheet screen's task bar, the following options will be available:

- In Actions and in separated buttons:
 - Create: Will open a popup screen to create a ledger record
 - Delete: Will open a dialog confirmation box to cancel a selected ledger record.
 - Refresh: will refresh the list of records based on current filter criteria
- In View:
 - Manage Columns
 - Sort
- **Download:** Will open a dialog box to download a fiscal ledger maintenance template.
- **Upload:** Will open a dialog box to upload a fiscal ledger maintenance template.



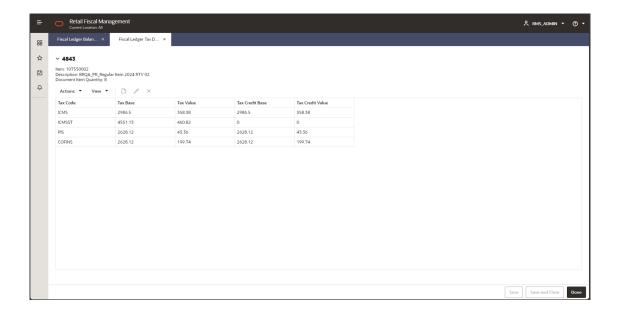
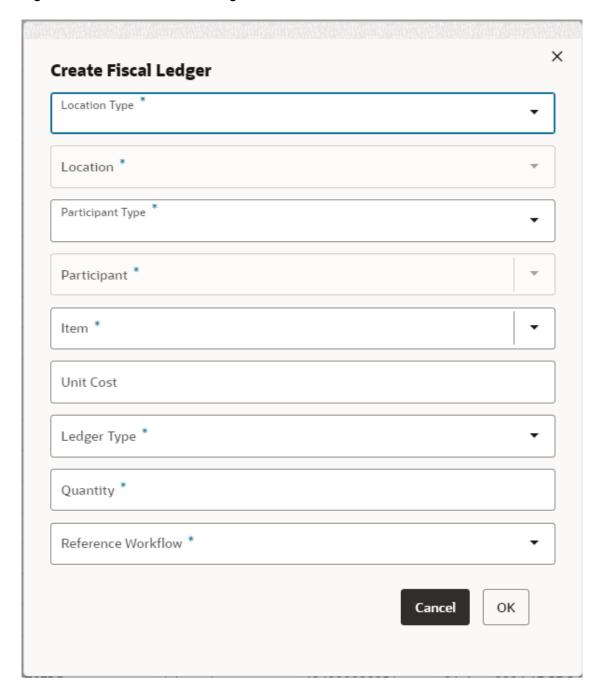


Table 3-7 Fiscal Ledger Tax Details Screen Fields

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Field	Description
Tax Code	Tax code associated to the item in the document
Tax Base	Tax basis to which the tax is applied
Tax Value	Tax amount of the tax applied to the item
Tax Credit Base	Tax credit basis in case the tax has any credit to be accounted
Tax Credit Value	Tax credit amount calculated for the item



Figure 3-14 Create a Fiscal Ledger Record



It is possible to manually add a new ledger record using the **Create** button:

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. This feature allows a manual insertion of a fiscal ledger record, not associated to a fiscal document.

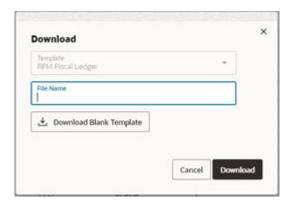
The fields required are:

- Location type: LOV with the following list of values: All, Store, Warehouse
- Filter Location: Based on the location type defined, this filter will list the locations from RMS tables (WH, STORE)



- **Participant Type:** Participant entity type: This field is optional and when not informed, the participant type and participant ID will be the same location selected in the previous fields.
- Participant: Based on the participant type selected, this filter will list the entities from RMS tables (SUPS, PARTNER, WH and STORE)
- Filter Item: Filter of all items in ITEM MASTER table
- Unit Cost: Inform the gross cost of the item that is present in the fiscal document.
- Ledger Type: IN:OUT
- Quantity: Quantity of the item SUOM to be considered for the fiscal ledger record
- Reference Workflow: Reference workflow where the new record will be associated.

Figure 3-15 Download

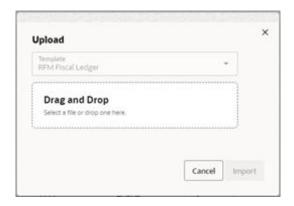


By clicking the **Download** button in the task bar from the Fiscal Ledger Balance Sheet screen, it is possible to download records based on the current search criteria applied to the screen.

It is also possible to download a blank template from the screen.

By clicking on the Upload button in the task bar, it will be possible to upload the Fiscal Ledger template.

Figure 3-16 Upload



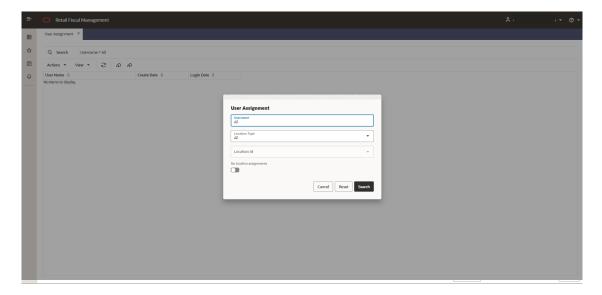
Foundation Data

Configuration of user access, transaction codes and download and upload of setup data.

User Assignment

Fiscal Document Management features will have location level restriction applied to users. A user from one location may not have access to documents from other locations. This functionality is accessed from the main RFM task list under Foundation > User Assignment

Figure 4-1 User Assignment - Search

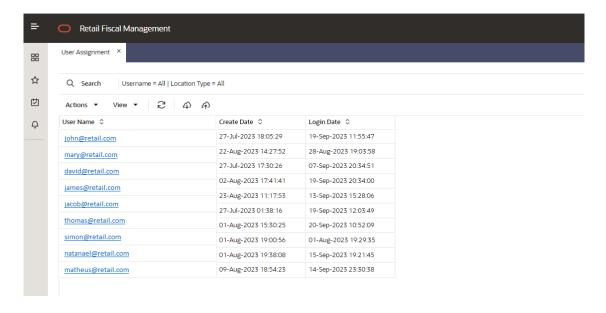


In this search criteria the following search options are available:

- Username: users from IDCS that have already access to RFMCS
- Location Type: ("All","Store","Warehouse")
- Location: Filtered based on the location type selected
- "No location" switch button, to filter users that have no location assignment



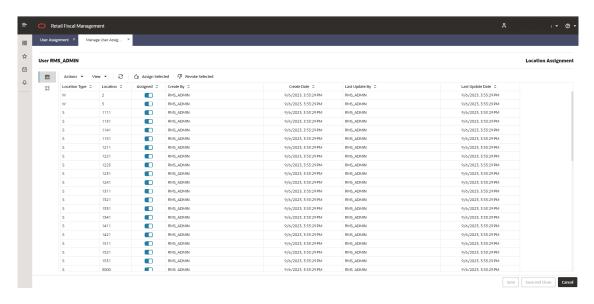
Figure 4-2 User Assignment



The users displayed in this screen will be the users created in IDCS with access to the application RFMCS.

By clicking on the username hyperlink, the "Manage User Assignment" screen is displayed.

Figure 4-3 Manage User Assignment – Location Assignment



The Manage User Assignment screen has two separated tabs that can be reached by clicking on the left side bar which will have two options:



Location Assignment

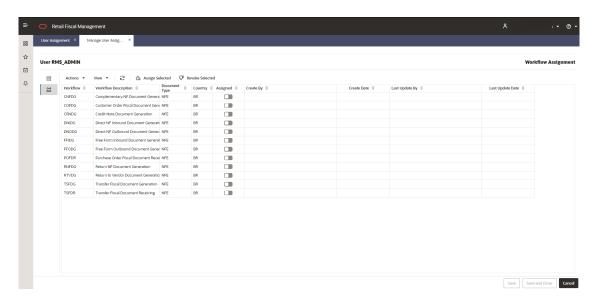


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— Workflow Assignment

In the Location Assignment screen, it is possible to assign or remove location assignments for the user. This action can be taken line by line or by selecting multiple lines.

Figure 4-4 Manage User Assignment – Workflow Assignment

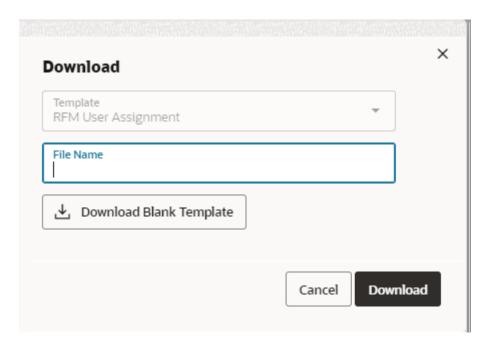


In the Workflow Assignment, the available workflows can also be assigned to the user. The purpose of this feature is to allow the access restriction to specific workflows. In this case, it will be possible to have users with access to Document Receiving workflows, but not to document generation workflows, for instance.

By clicking on the Download button in the task bar from the User Assignment screen, it will be possible to download the users with or without assignments. The download will use the current search criteria applied to the screen.



Figure 4-5 Download

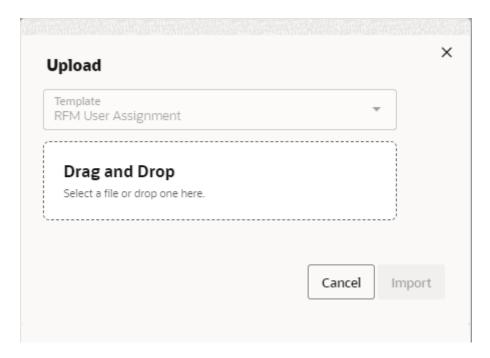


It is also possible to download a blank template from the screen.

The user assignment template will allow the same maintenance as available in the Manage User Assignment screen by leveraging a spreadsheet template.

By clicking on the Upload button in the task bar, it will be possible to upload the user assignment template.

Figure 4-6 Upload





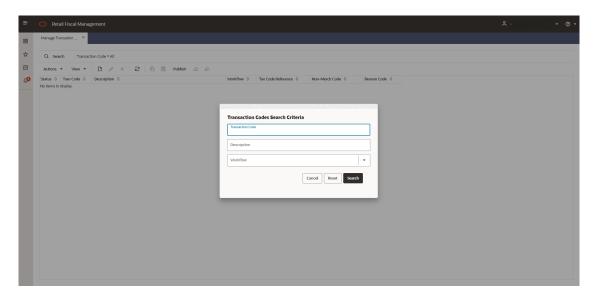


In Fiscal Document Receiving features, only users with at least one location assigned will be able to open the screens. Documents will be filtered by the assigned location and workflows.

Manage Transaction Codes

Transaction codes are used to provide consolidated and calculated data used to generate financial postings. In RFMCS the transaction codes can be configured, including the calculation and application rules. A set of pre-configured transaction codes is available for each workflow supported. This functionality is accessed from the main RFM task list under Foundation > Manage Transaction Codes

Figure 4-7 Manage Transaction Codes - Search



Manage Transaction Codes screen will call a search criteria popup screen every time it is launched. In this search criteria the following search options are available:

- Transaction Code: Search by transaction code informed.
- Description: Search by transaction code description.
- Workflow: Search by workflow



Figure 4-8 Manage Transaction Codes

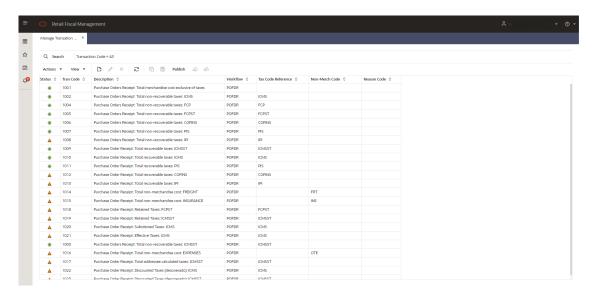


Table 4-1 Manage Transaction Codes - Fields

Field	Description
Status	Status of the transaction code publication:
	Published
	Worksheet
	A tran code will have "green" status after the action "Publish". Once that is done, the trancode will be considered for the workflow process to be applied.
Tran Code	Transaction Code. This is a user defined numeric value that will have duplicity constraint applied. A range of codes will be reserved for product delivered setups. Codes from 1 to 9999 will be product reserved. Customer defined codes will use 10000 to 99999.
Description	Description of the tran code. This is a user defined information
Workflow	Workflow to which this tran code will be applied
Tax Code Reference	Attribute of the transaction code. The tax code will be used to identify which tax the trancode is applied. Although the calculation logic will not be validated against this field, it will be used to perform cross reference with GL.
Non-Merch Code	Similar to the tax code ref, this code is to be used to filter the trancode and to identify the category of data the calculation will be applied.
Reason Code	Similar to the tax code ref, this code is to be used to filter the trancode and to identify the category of data the calculation will be applied.

In the Manage Transaction Codes screen's task bar, the following options will be available:



- In Actions and in separated buttons:
 - Create: Will open a popup screen to create a new transaction code
 - Edit: Will open a popup screen to update the transaction code
 - Delete: Will open a dialog confirmation box to delete the selected tran code record
- In View:
 - Manage Columns
 - Sort
- . G

Copy From Existing: Will duplicate the selected tran code into a new one.

- **=**
 - Calculations: Will open the Transaction Codes Calculation setup screen
- Publish: Will publish a configured transaction code and make it available to the system. If a record is selected, the publication will be done exclusively for that record. If no record is selected, the publication will be done for all records in Worksheet status and with valid calculations setup.
- Download: Will open a dialog box to download a transaction code maintenance template.
- Upload: Will open a dialog box to upload a transaction code maintenance template.

By clicking on the Download button in the task bar from the Manage Transaction Codes screen, it will be possible to download records based on the current search criteria applied to the screen.

Figure 4-9 Download

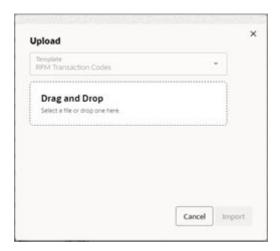


It is also possible to download a blank template from the screen.

By clicking on the Upload button in the task bar, it will be possible to upload the Transaction Codes template.



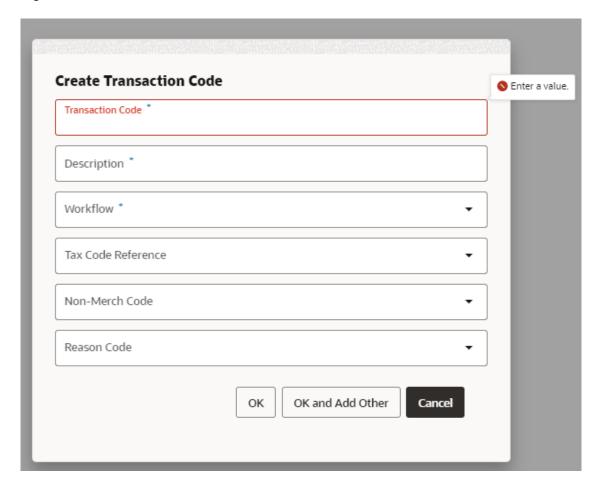
Figure 4-10 Upload



Creating a Transaction Code

Transaction codes can be created by uploading a template with the necessary information. The creation via the screen is also possible in the Manage Transaction Codes screen.

Figure 4-11 Create Transaction Codes





It is possible to manually add a new tran code using the "Create" button:

D:

The fields required are:

- Transaction Code: User defined code to be associated. There is a range from 10000 to 99999 to be used.
- Description: Description to be associated to the transaction code.
- Workflow: Workflow to which this tran code will be applied.
- Tax Code Reference: Attribute of the transaction code. The tax code will be used to
 identify which tax the tran code is applied. Although the calculation logic will not be
 validated against this field, it will be used to perform cross reference with GL
- Non-Merch Code: Similar to the tax code ref, this code is to be used to filter the tran code
 and to identify the category of data the calculation will be applied. To be used in GL cross
 reference too. Source of LOV (new RFM code/detail)
- Reason Code: Similar to the tax code ref, this code is to be used to filter the trancode and to identify the category of data the calculation will be applied. To be used in GL cross reference too. Source of LOV (new RFM code/detail)

Once the tran code is created, it is necessary to configure the tran code calculation rules.

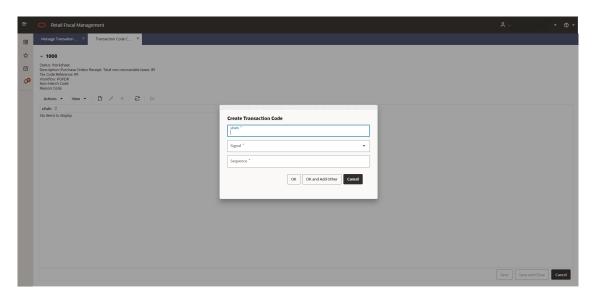


Figure 4-12 Transaction Code Calculation Setup

The required information to setup the transaction code calculation is:

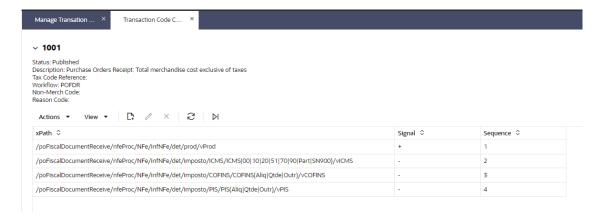
- xPath: xPath of the tag in the fiscal document that will be used to perform a mathematical operation
- Signal: Mathematical signal to be applied to the value of the tag
- Sequence: Sequence of application for the calcualtion setups





RFMCS will manage the fiscal documents in a XMLDB data type. With this approach, the document will be processed by leveraging a xml structure which gives the possibility of mapping specific tags by following a hierarchy path.

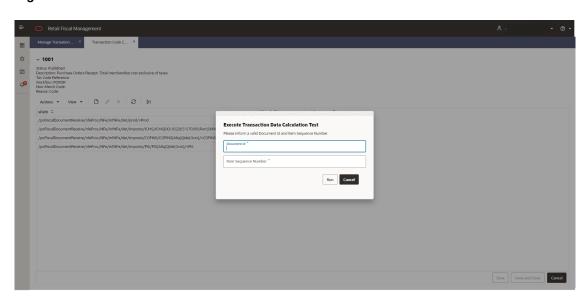
Figure 4-13 Transaction Code Calculation Setup - Example for PO Receipt Cost



Example of xPath Setup. This setup considers the POFDR workflow and the Brazilian NFe document. The xPath used to fetch the proper tags in the document is based on the workflow and the original document xml hierarchy.

After configuring the xPaths to be used in the tran code calculation it is possible to perform a test to confirm the expected calculation is working as expected.

Figure 4-14 Transaction Code Calculation Test



Using the

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Test button in Transaction Codes Calculation Setup screen, the setup can be tested by informing a document id and the item sequence in the document.

A message box will be displayed with the result of the calculation:

Figure 4-15 Transaction Code Calculation Test – Result Message Box

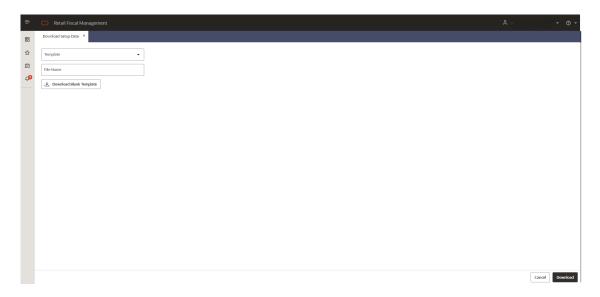
```
Message
 Message Data
  <calc><calcResult>
  <nltem>1</nltem>
  <tranData>
   <tranCode>1001</tranCode>
   <tranCodeDescr>Purchase Orders Receipt: Total merchandise cost exclusive of
 taxes </trancodeDescr>
   <tranCodeTaxRef/>
   <tranCodeRef/>
   <tranCodeValue>8.26</tranCodeValue>
   <tranErrMsg/>
  </tranData>
 </calcResult>
  </calc>
                                                                         OK
```

Manage Data Loading

Set up data configuration via download and upload is available from the main RFMCS task list under Foundation > Manage Data Loading > Download Setup Data and Foundation > Manage Data Loading > Upload Setup Data



Figure 4-16 Download Setup Data



Download Setup Data will have the following fields:

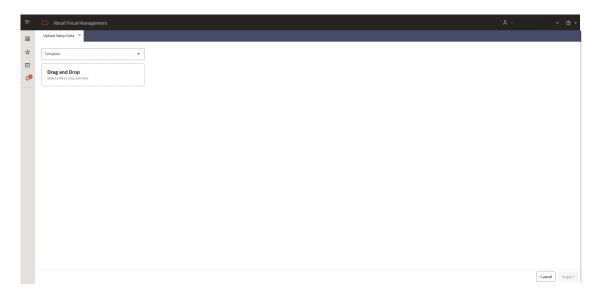
- **Template:** List of available templates for setup data. The available list is:
 - Item Fiscal Attributes
 - Entity Fiscal Attributes
 - Fiscal Ledger
 - Transaction Codes
 - User Assignments
 - GL Accounts
 - GL Cross Reference
- File Name: Inform a name for the file to be generated.
- Download Blank Template: Download an empty file for the selected template.

(i) Note

Downloading a template will always bring the complete set of available data. Be aware that by choosing a template, the entire set of records will be downloaded.



Figure 4-17 Upload Setup Data



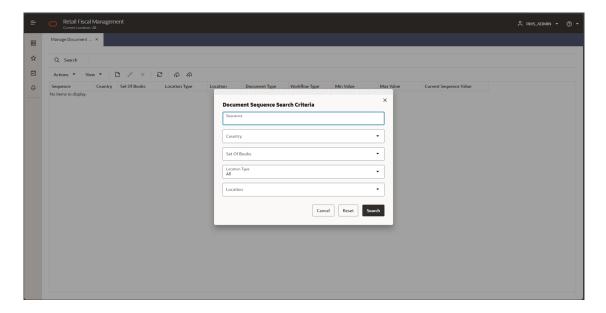
Upload Setup Data will have the following fields:

- Template: List of available templates for setup data.
- Drag and Drop / Select File: Select file or drag and drop in the transfer area.

Manage Document Sequence

The Manage Document Sequences feature allows the creation of sequences at a fiscal document issuing location level, with the possibility of having more than one sequence available for the same location. This functionality is accessed from the main RFM task list under **Foundation > Manage Document Sequence**.

Figure 4-18 Manage Document Sequence - Search

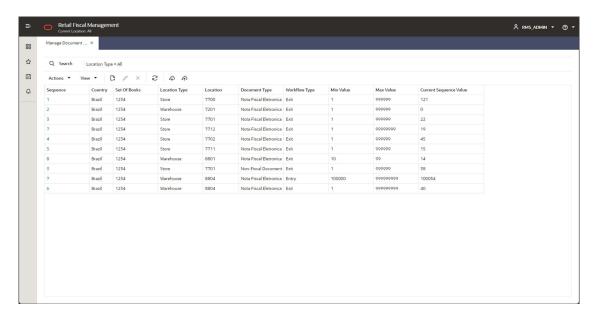




In this search criteria the following search options are available:

- Sequence: User-defined sequence code.
- Country: From the country code list of values.
- Set of Books: From the set of books list of value. Sequences can be created at the SOB level, which will result in the usage of same sequence for all locations within the same SOB.
- Location Type: Filtered from the SOB selected.
- Location Code: Filtered from location type selected.

Figure 4-19 Manage Document Sequence



The sequences displayed in this screen will be used by the Fiscal Document Generation workflows prior to submitting documents to fiscal approval integration.

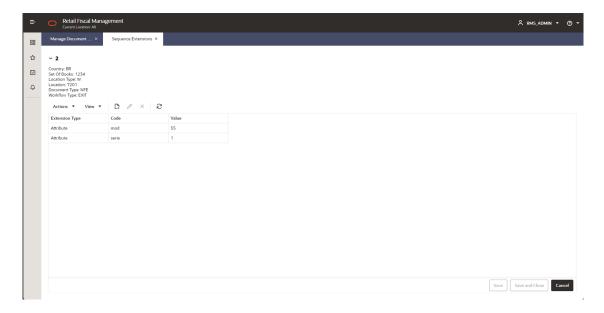
Table 4-2 Manage Document Sequence Screen Fields

Field	Description
Sequence	User-defined sequence code.
Country	From the country code list of values.
Set of Books	From the set of books list of value. Sequences can be created at the SOB level which will result in the use of the same sequence for all locations within the same SOB.
Location Type	Filtered from the SOB selected.
Location Code	Filtered from location type selected.
Document Type	Document type from the list of values.
Min Value	Initial value of the sequence.
Max Value	Maximum value of the sequence.
Current Sequence Value	Current value already used by the sequence.



By clicking the sequence hyperlink or the **Edit** button, the "Sequence Extensions" screen is displayed.

Figure 4-20 Manage Document Sequence – Sequence Extensions



The Sequence Extensions screen has the summary of the sequence information for reference and has the list of extensions associated.

Table 4-3 Sequence Extension Grid

Field	Description
Extension Type	Attribute or Filter.
Extension Code	From the code list of values, filtered by the extension type selected.
Value	Depending on the extension code selected, a list of values will be displayed. Free text values are also a possibility, depending upon the extension code.

Integration

RFMCS has an integration monitor where users can verify the status and statistical information about the background process engine that is used to call workflow steps associated with external integration. This functionality is accessed from the main RFM task list under **Integration > Monitor**.

Figure 5-1 Monitor

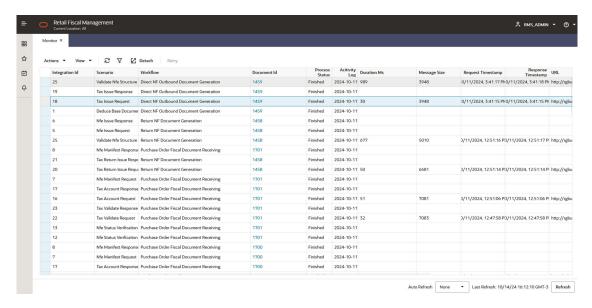


Table 5-1 Monitor Grid

Field	Description
Integration Id	Unique integration ID.
Scenario	Workflow scenario.
Workflow	Workflow code.
Document Id	Unique document ID.
Process Status	Status of the process ("New","In Progress","Error","Finished").
Activity Log	The activity logs for troubleshooting purpose.
Duration Ms	The duration, in milliseconds, when the external URL is called. This duration does not include the time taken for the authentication call or the time to fetch the payload.
Message Size	The size of the message that will be published.
Request Timestamp	The timestamp for when the request to an external URL was made.
Response Timestamp	The timestamp when the response was received from the external URL.



Table 5-1 (Cont.) Monitor Grid

Field	Description
URL	The external, registered URL.
Error Message	The error message received during any process that processes the integration.
Queue Id	Unique queue ID of the message.
Referenced Queue Id	Referenced Queue ID, used for response integration.

In the Monitor screen's task bar, the following options will be available:

- In Actions and in separated buttons:
 - Refresh: Refreshes the list of documents based on current filter criteria
- In View:
 - Manage Columns
 - Detach
 - Sort
 - Query by Example

Retry: Retries the integration records with status "In Progress", which means that the integration got stuck, which is an exception case. RFM privilege AINTAIN_RFM_FISCAL_DOCUMENTS_PRIV is required for this action.

Oracle Digital Assistance

The **Oracle Retail Allocation Cloud Service** is integrated with the Oracle Digital Assistant. The Oracle Digital Assistant (ODA) is an Al-powered platform that enables users to interact with various business applications and services through natural conversations through chat interfaces. ODA brings together information, workflows, and assistance from multiple documentation sources into a single, unified experience.

With ODA, end users can:

- Get Answers Quickly: Ask questions and receive timely, accurate responses to common queries about applications, policies, or business processes.
- Personalized Experience: Receive tailored information and notifications based on your role, preferences, and recent activity.
- **Simple Interaction**: Use natural language (typing or speaking) to communicate. ODA is designed to understand common phrases and conversational requests.

For the best experience, access the ODA window by clicking the conversation icon at the bottom of the screen, state your request or question clearly, and follow prompts or suggestions as they appear. If ODA cannot resolve your request, consult the documentation or log a service request to get additional support.

Figure 6-1 Oracle Assistant

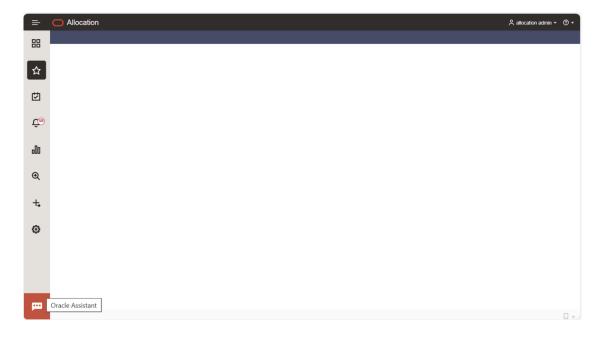




Figure 6-2 ODA Chat Window

