Oracle®Retail Home
Release Readiness Guide

Release 21.0.002

F45485-01

August 2021

ORACLE®

OracleRetail Home Release Readiness Guide, Release 21.0.002

F45485-01

Contents

Preface

This guide outlines the information you need to know about Oracle Retail Home new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Home.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website https://docs.oracle.com/en/industries/retail/html

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime.

The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1
Feature Summary

This chapter describes the feature enhancements in this release.

> **Note:**
>
> The non-sequential version number of this Oracle Retail application is intentional.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Home update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1   Noteworthy Enhancements

Feature	Scale	Delivered	Customer Action Required?
Table Tile	Small	Enabled	No
Data Visualizer Integration for Expanded Reports	Small	Enabled	No
Integration Health UI	Small	Enabled	No
Version History	Small	Enabled	No

Table Tile

A new tile report layout is available in Retail Home, allowing display of data in a table format inside a tile. The report can be configured to display data in one of two layouts:

- 1 description and up to 3 metrics in each row, all text

- 1 image, 2 descriptions, and up to 3 metrics in each row

Instructions for how to configure this tile layout will be found in the *Oracle Retail Home Administration Guide*.

Sample			
Top Selling by Margin			
Item	Units Sold	Avg Cost	Margin
Color Block Sundress	654.3K	67.45	45.67%
ColorBlockSundress1...	954.3K	67.45	45.67%
Color Block Sundress2	154.3K	87.45	45.67%
Color Block Sundress3	654.3K	67.45	45.67%
Color Block Sundress4	654.3K	67.45	45.67%
Color Block Sundress5	654.3K	57.45	45.67%
Color Block Sundress6	654.3K	67.45	45.67%
Color Block Sundress7	654.3K	67.45	45.67%
Color Block Sundress8	654.3K	67.45	45.67%
Color Block Sundress9	654.3K	67.45	45.67%
Color Block SundressA	654.3K	67.45	45.67%

(1–11 of 41 items) |<   <   >   >|

Sample

Top Selling by Margin

Image	Name and ID	Sales
	Color Block Sundress 10001003	854.3M
	Color Item FULL ROW 10001323	1.235B
	eqwtge 10001323	1.235B
	cccccccc 10001323	45.326K
	AAAAAA 10001323	95.648K

(1-5 of 14 items) |K < > >|

Data Visualizer Integration for Expanded Reports

Retail Home is now able to support displaying a report from Oracle Data Visualizer when clicking on the Expanded Report button in the corner of a metric tile on a Retail Home dashboard. A tile can be configured with a link to which report should be displayed as the expanded report for that tile. This ability requires a Retail Insights Cloud Service subscription.

Instructions for how to configure this integration will be found in the Retail Home Administration Guide.
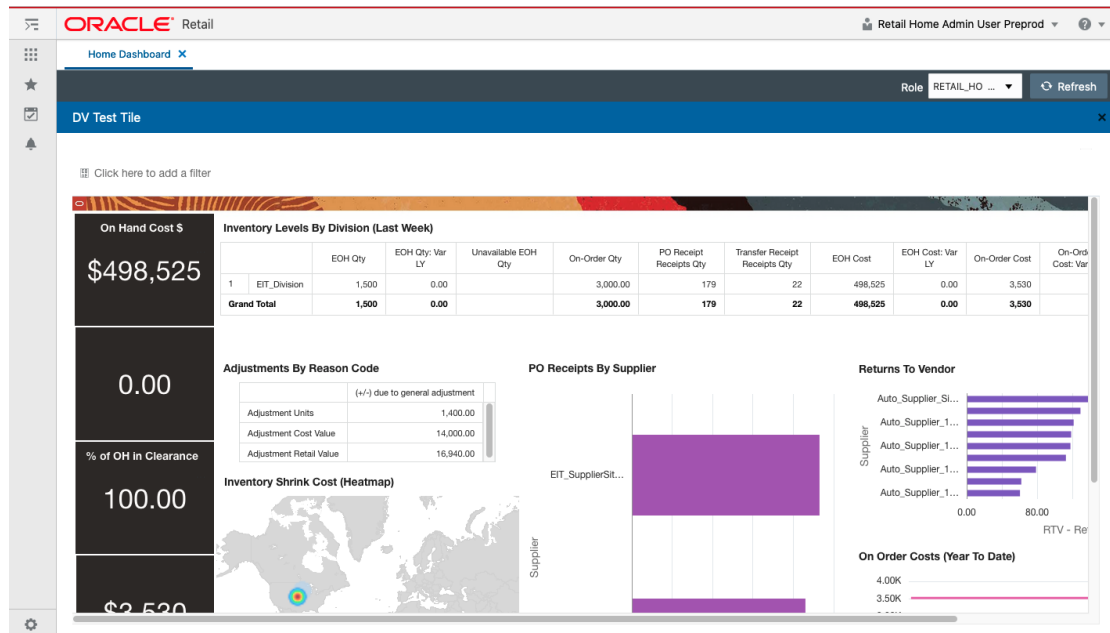
Integration Health UI

A new page is available in Retail Home that displays the current status of configured integration points in Retail Home. It is available only to Retail Home Administrators. The page displays the currently configured integration points, along with a status indicator for whether that integration point is working or not. If an integration point is not working, any related error message is displayed on the page as well.

1-6

Version History

Retail Home is now tracking installed versions in an environment, so when a Retail Home Administrator views the Subscription Metrics/Version History page, Retail Home's version history will appear.

2

System Requirements

This chapter covers the Client System requirements for Oracle Retail Home.

Browser Requirements and Compatibility

The following browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

Supported Oracle Retail Products

Retail Home is able to integrate with all Cloud versions of Oracle Retail products. Note that not all Oracle Retail Cloud Services support all features of Retail Home integration.

3
Known Issues

Affected Component	Defect Number	Summary
Data Visualizer integration	N/A	If the user has not logged in to Retail Insights, any expanded reports that use Data Visualizer will not display. As a workaround the user can log into Retail Insights once, and then expanded reports will display inside Retail Home normally.
Data Visualizer integration	N/A	Data Visualizer expanded reports currently only display correctly in Firefox. Other browsers are not able to display them.
Dashboard Configuration	N/A	Trying to delete an application with filters created for it will cause an error. Filters can be deleted first as a workaround.