

# Oracle<sup>®</sup>Retail Home

## Release Readiness Guide



Release 21.0.003

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ORACLE<sup>®</sup>

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# Preface

This guide outlines the information you need to know about Oracle Retail Home new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

## **Audience**

This document is intended for the users and administrators of the Oracle Retail Home.

## **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

## **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## **Customer Support**

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<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## **Oracle Help Center (docs.oracle.com)**

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

## **Comments and Suggestions**

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: [retail-doc\\_us@oracle.com](mailto:retail-doc_us@oracle.com)

## **Oracle Retail Cloud Services and Business Agility**

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime.

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The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

# 1

## Feature Summary

This chapter describes the feature enhancements in this release.

### Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Home update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

#### Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

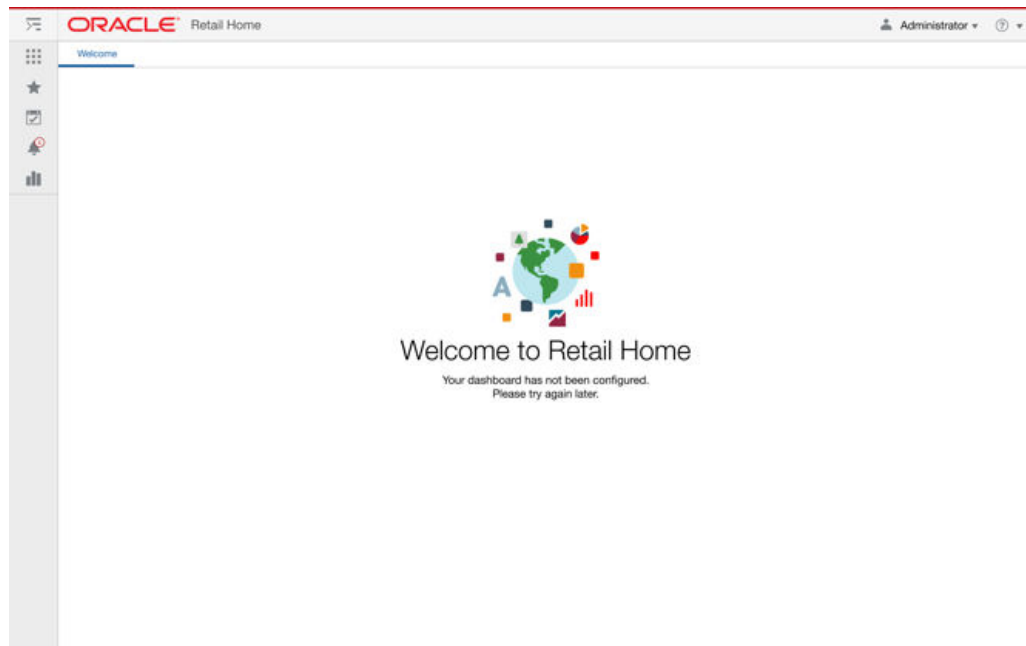
**Table 1-1 Noteworthy Enhancements**

| Feature   | Module Impacted | Scale | Delivered | Customer Action Required? |
|---|-----------------|-------|-----------|---------------------------|
| <a href="#">Empty Dashboard Screen</a>                      | Retail Home     | Small | Enabled   | No                        |
| <a href="#">Welcome Screen</a>                              | Retail Home     | Small | Enabled   | No                        |
| <a href="#">Application Code Seeding</a>                    | Retail Home     | Small | Enabled   | No                        |
| <a href="#">IDCS Client Credential Creation UI</a>          | Retail Home     | Small | Enabled   | No                        |
| <a href="#">Resource Bundle Customization</a>               | Retail Home     | Small | Enabled   | No                        |
| <a href="#">Data Visualization Expanded Reports Updates</a> | Retail Home     | Small | Enabled   | No                        |

## Empty Dashboard Screen

A new screen will be shown to non-admin users when the log in to Retail Home and no dashboard has been configured yet for this user.

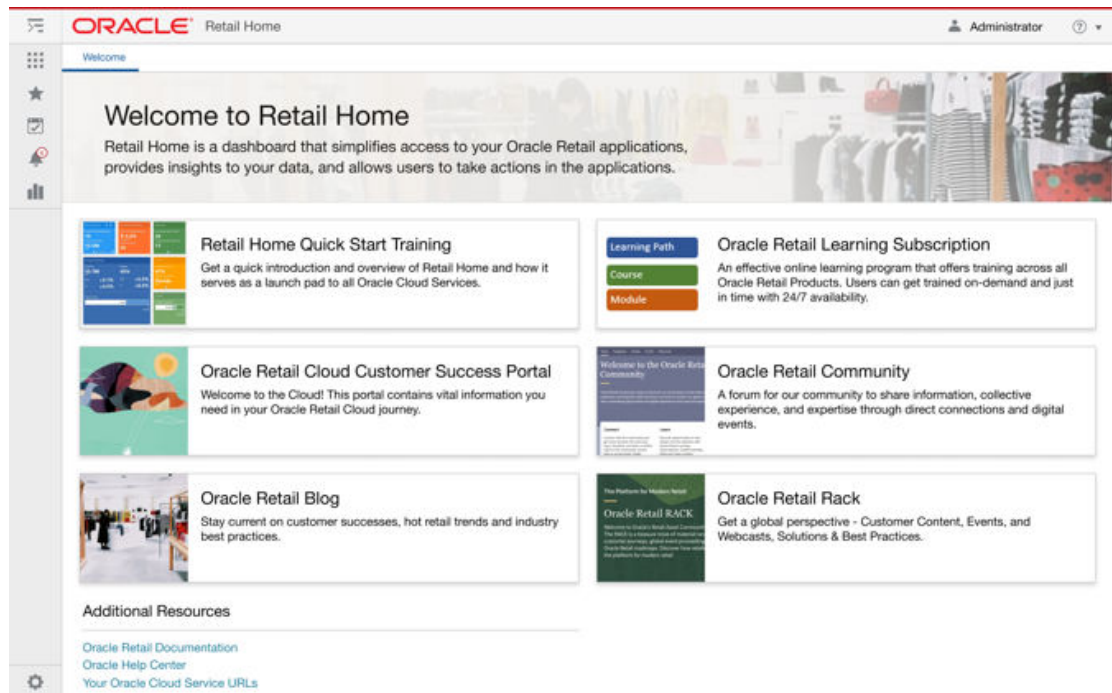
**Figure 1-1 Empty Dashboard Screen**



## Welcome Screen

A new screen will be shown to users when they first log in to Retail Home. This screen will also be available from the Task Menu. The screen will show a welcome message and some relevant links to Oracle Content that users might find helpful. Administrator users will see a link for "Your Oracle Cloud Service URLs" that will navigate them to the Application Navigator configuration screen.

Figure 1-2 Welcome Screen



## Application Code Seeding

The ability has been added for application codes to be added dynamically during the application seeding process, rather than needing to be predefined. This allows other RGBU applications to be more flexible when being added automatically to Retail Home.

## IDCS Client Credential Creation UI

A new option is available in the Application Navigator configuration screen that will allow admin users to generate an IDCS Client Credential for a given application. This option will only be available for applications that have a PSRAF URL configured in Retail Home.



**Figure 1-3 Create IDCS Client Credentials**

Create IDCS OAuth 2.0 Client

**Client ID and Client Secret will be displayed once**  
Submitting this form will provide you with a Client ID and Client Secret which will be displayed one time only.

App Name \* AppName

Description \* AppDescription

Scope 1 rgbu:araf:write

+ Add Scope

Cancel OK

## Resource Bundle Customization

Translatable strings in Retail Home may now be customized in the Resource Text Strings admin screen.

**Figure 1-4 Resource Text Strings**

ORACLE Retail

Retail Home Admin User Preprod

Resource Text Strings

Search

Application \* Oracle Retail Home

Bundle

Language \*

Resource

Text

Contains Custom Text  Yes  No  All

Reset Search

Actions View

| Resource             | Base Text | Current Text | Updated Date | Updated By |
|----------------------|-----------|--------------|--------------|------------|
| No items to display. |           |              |              |            |

## Data Visualization Expanded Reports Updates

The ability to launch expanded reports from Oracle Data Visualization has been modified to open these reports in a new browser tab rather than embed them in the Retail Home UI.

# 2

## System Requirements

This chapter covers the Client System requirements for Oracle Retail Home.

### Browser Requirements

**Note:**

If running Windows, Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)
- Apple Safari

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

### Supported Oracle Retail Products

Retail Home is able to integrate with all Cloud versions of Oracle Retail products. Note that not all Oracle Retail Cloud Services support all features of Retail Home integration.

# 3

## Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

| Affected Component | Defect Number | Description   |
|--------------------|---------------|---|
| Dashboard          | N/A           | A number of UI issues related to filters in dashboard tiles have been resolved. |

# 4

## Known Issues

| Affected Component            | Defect Number | Summary  |
|-------------------------------|---------------|--|
| Resource Bundle Customization | N/A           | Resource customizations made for language "AMERICAN (en)" will not be displayed to the user if the user is configured with locale "en-US". |