

Oracle® Retail Home

Release Readiness Guide



Release 22.0.000

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ORACLE®

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Preface

This guide outlines the information you need to know about Oracle Retail Home new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Home.

Documentation Accessibility

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<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime.

The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Feature Summary

The following enhancements are included in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Home update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Delivered:** Identifies whether the feature is Enabled or Disabled upon initial delivery.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

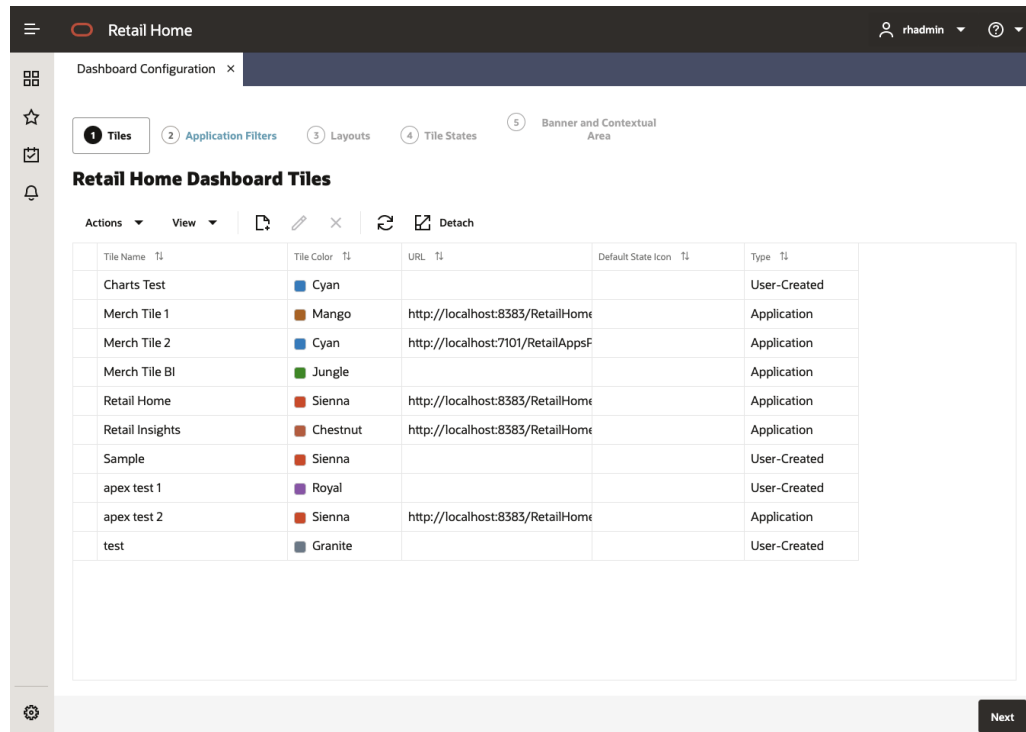
Feature	Module Impacted	Delivered	Scale	Customer Action Required?
Redwood User Interface	Retail Home	Enabled	Small	No
Administrator Dashboard	Retail Home	Enabled	Small	No
Config Import/Export User Interface	Retail Home	Enabled	Small	No
Batch Status Banner	Retail Home	Enabled	Small	No
Retail Reference Library	Retail Home	Enabled	Small	No

New Feature Description

This section describes the new features.

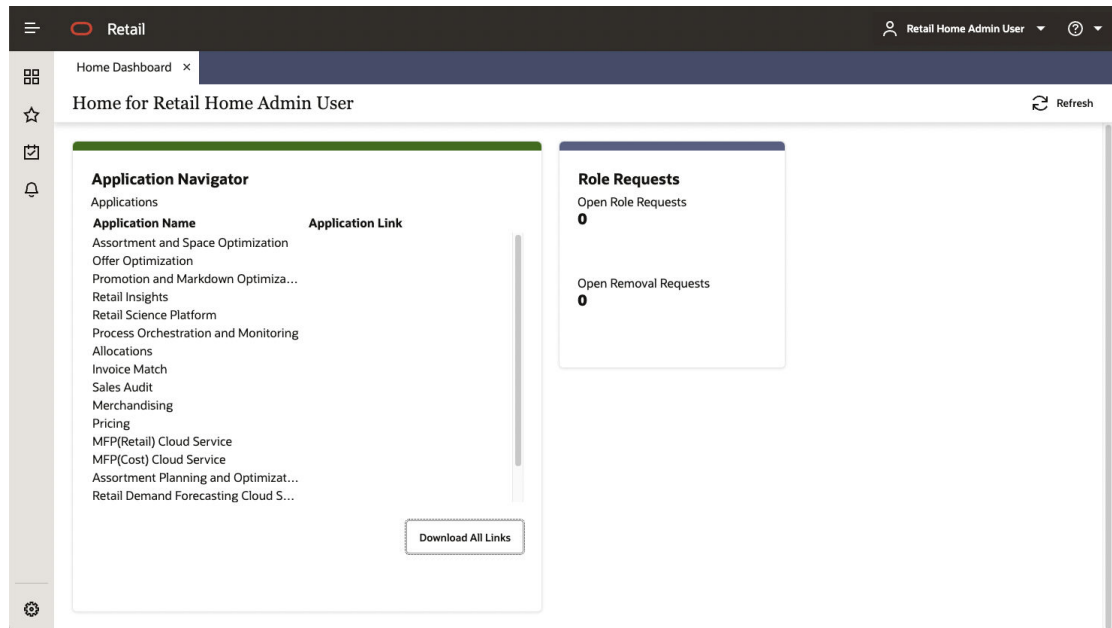
Redwood User Interface

The Retail Home user interface has been switched from the Alta UI theme to the Redwood UI theme.



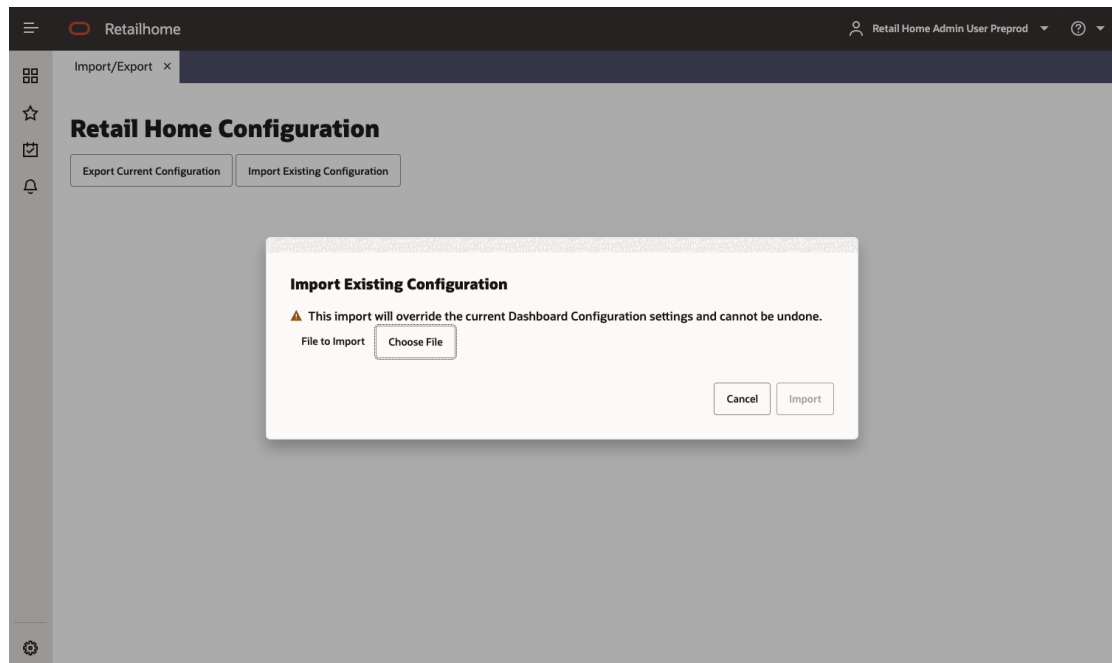
Administrator Dashboard

The dashboard for Retail Home administrators has been updated to include additional information, including a list of the applications available in Retail Home and a way to download their links as a comma-delimited file, a tile showing open Role Requests in the system, information about Subscription usage, and various helpful links to administration functionality.



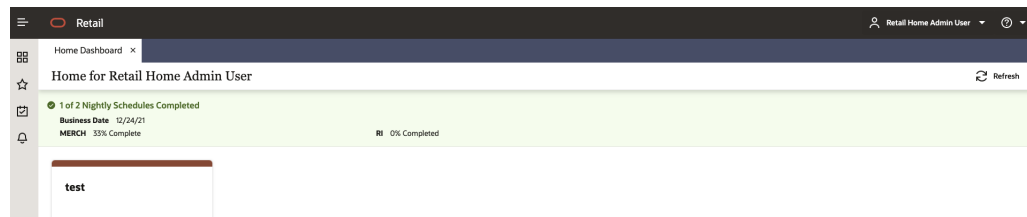
Config Import/Export User Interface

The ability has been added for Retail Home administrators to export the current Retail Home configuration to a JSON file, and to import a JSON file with Retail Home configuration. This functionality uses the existing Seed web service, but makes it available in the Retail Home UI for convenience. This will make moving a configuration from environment to environment easier.



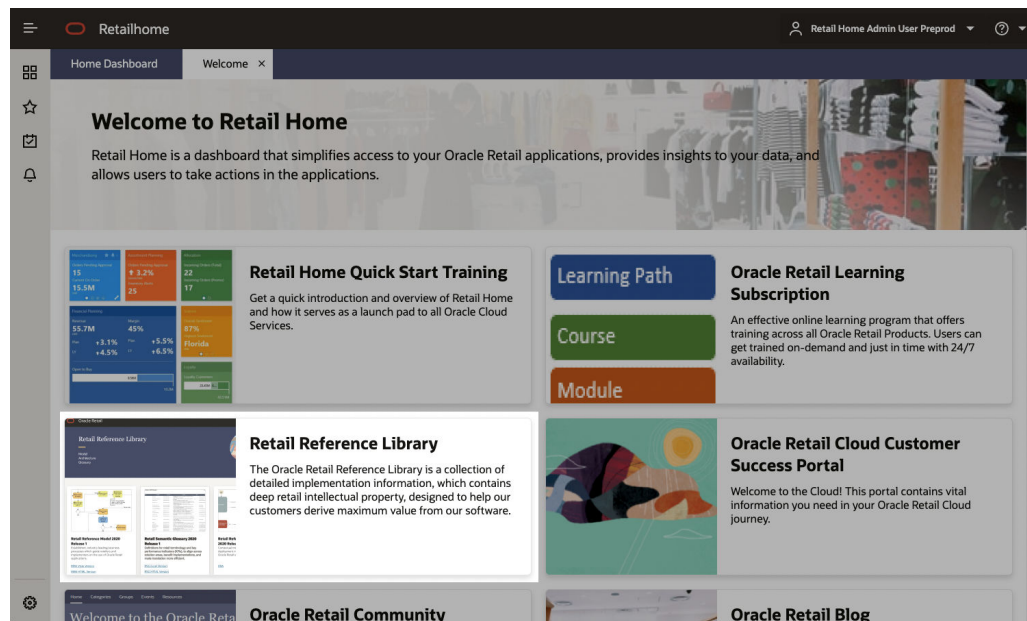
Batch Status Banner

A banner will be displayed to users in Retail Home at the top of their dashboard when batch jobs are currently running. The information on this banner will come from Process Orchestration and Monitoring (POM). This information will allow users to make decisions about whether they should try logging in to applications or whether they should wait for batch jobs to complete.



Retail Reference Library

The Retail Reference Library is now available online; a link to it is available from within Retail Home. The link may be found on the Retail Home Welcome screen.



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System Requirements, Supported Systems, and Compatibility

This chapter covers the Client System requirements and products supported for Oracle Retail Home.

Browser Support

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Supported Oracle Retail Products

Retail Home is able to integrate with all Cloud versions of Oracle Retail products. Note that not all Oracle Retail Cloud Services support all features of Retail Home integration.

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Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
Resource Bundle Customization	N/A	Resource customizations made for language AMERICAN (en) are now correctly displayed to the user if the user is configured with locale en-US .

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Known Issues

Affected Component	Defect Number	Summary
Application Navigator Publish	N/A	Problems may sometimes occur when trying to publish the Application Navigator to applications that are using versions of PSRAF older than 21.0.003.1.
Role-based Dashboards	N/A	The names of enterprise roles, which are created as groups in IDCS, do not function correctly in Retail Home unless they are in all capital letters.
Automated Configuration	N/A	When RGBU applications are provisioned, they are automatically added to the Retail Home Application Navigator. But if the application contains seeded Retail Home dashboard configuration, that dashboard configuration is not automatically loaded as it should be. To work around this issue, a Retail Home administrator needs to: 1. Log in to Retail Home. 2. Navigate to the Application Navigator Setup screen. 3. Highlight the new application. 4. Click the Refresh Seed Data button. This will load the seeded dashboard configuration into Retail Home. This issue will be resolved in a future patch, and the manual step will no longer be required.