

Oracle[®] Retail Home

Release Readiness Guide



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The Oracle logo, consisting of the word "ORACLE" in white, uppercase, sans-serif font, centered within a solid red square.

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Preface

This guide outlines the information you need to know about Oracle Retail Home new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Home.

Documentation Accessibility

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime.

The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

The following enhancements are included in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Home update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Delivered:** Identifies whether the feature is Enabled or Disabled upon initial delivery.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

Feature	Module Impacted	Delivered	Scale	Customer Action Required
Dashboard–Roles in Drop-Down Format	Home	Enabled	Small	No
Display Schedule Name on POM Tile	Home	Enabled	Small	No
Support for Downloading Reports Exported from OAS	Home	Enabled	Small	No
Visibility of All Clients on OAuth Client Create Page	Home	Enabled	Small	No

Dashboard–Roles in Drop-Down Format

When a user has access to multiple roles, those roles are displayed in a drop-down box instead of as separate tabs. This allows the names of the available roles to be readable.

See the *Retail Home User Guide* for more information.

Display Schedule Name on POM Tile

The POM tile in the Retail Home Admin Dashboard shows a display-specific schedule name instead of the internal schedule name displayed previously.

Support for Downloading Reports Exported from OAS

An API allows customers to generate Pre-Authenticated Request (PAR) URLs for downloading reports that have been exported from Oracle Analytics Server (OAS).

See the *Retail Home Administrator Guide* for more information.

Visibility of All Clients on OAuth Client Create Page

The OAuth Client Create page now displays all OAuth Clients available (previously, it only showed the OAuth Clients that were created within Retail Home itself).



Note:

The OAuth Clients not created within Retail Home itself are read-only.

See the *Retail Home Administrator Guide* for more information.

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System Requirements, Supported Systems, and Compatibility

This chapter covers the Client System requirements and products supported for Oracle Retail Home.

Browser Support

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Supported Oracle Retail Products

Retail Home is able to integrate with all Cloud versions of Oracle Retail products. Note that not all Oracle Retail Cloud Services support all features of Retail Home integration.

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Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Table 3-1 Resolved Issues

Affected Component	Defect Number	Description
Application Dashboard	None	View Version History shows an error if any application has a blank app code
Dashboard	None	Error loading dashboards page for users with no dashboards
Dashboard	35121321	Table metric displays zero-valued columns as blank
Dashboard	35130932	Table metric's value is not displayed as aligned with its column header
Customer Module Management	34959181	MDF module admin UI 'ACTIVE' column state change not persistent