

Oracle[®] Retail Home

Release Readiness Guide



Release 23.1.301.0

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The Oracle logo, consisting of the word "ORACLE" in white, uppercase, sans-serif font, centered within a solid red square.

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Preface

This guide outlines the information you need to know about Oracle Retail Home new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Home.

Documentation Accessibility

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Access to Oracle Support

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<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime.

The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

The following enhancements are included in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Home update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Delivered:** Identifies whether the feature is Enabled or Disabled upon initial delivery.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

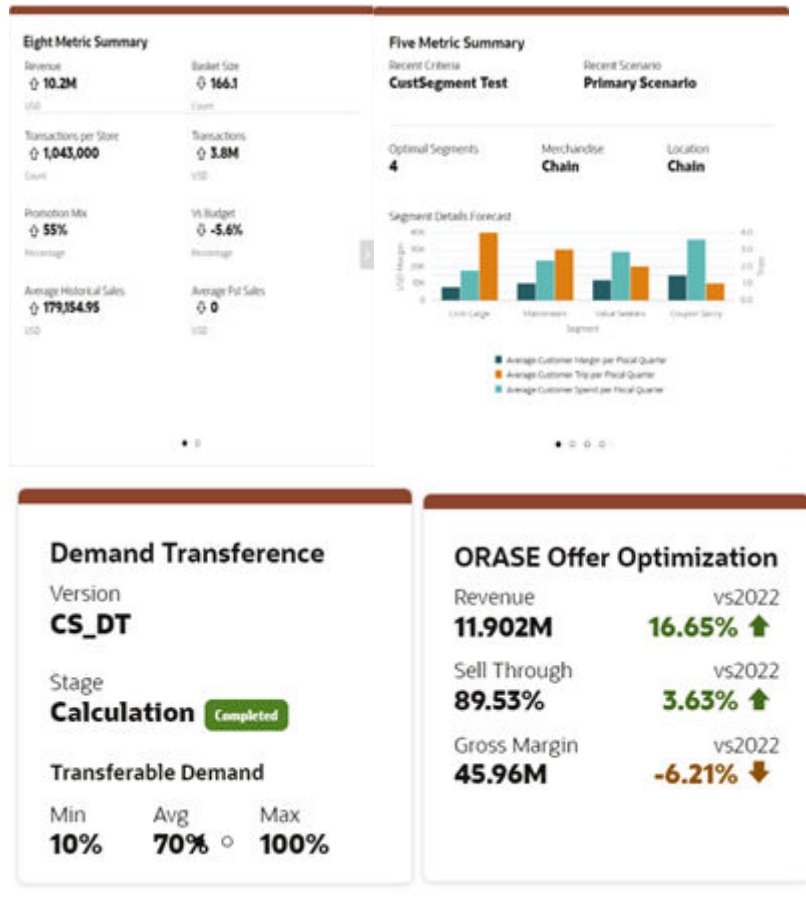
| Feature | Module Impacted | Delivered | Scale | Customer Action Required? |
|--|-----------------------|-----------|-------|---------------------------|
| New Tile Types | Dashboard | Yes | Small | No |
| Outage Calendar – Show All Outages | Outage Calendar | Yes | Small | No |
| OAuth Client – New Templates | OAuth Client Creation | Yes | Small | No |
| Notifications – Delete All | Notifications | Yes | Small | No |

New Feature Description

This section describes the new features.

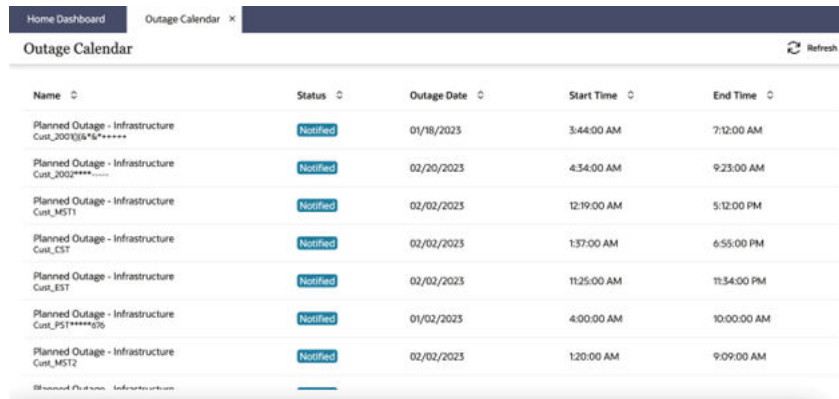
New Tile Types

A number of new tile state layouts are available for use in this version. For more information, see the *Retail Home Administration Guide*.



Outage Calendar – Show All Outages

The Outage Calendar in Retail Home now contains the option to launch a screen allowing a Retail Home Administrator to view all upcoming outages, not just those in the next two weeks. For more information, see the *Retail Home Administration Guide*.



The screenshot shows the 'Outage Calendar' interface. At the top, there are navigation links for 'Home Dashboard' and 'Outage Calendar'. Below the title, there is a 'Refresh' button. The main content is a table with the following columns: Name, Status, Outage Date, Start Time, and End Time. The table lists several planned outages, all with a 'Notified' status.

| Name | Status | Outage Date | Start Time | End Time |
|---|----------|-------------|-------------|-------------|
| Planned Outage - Infrastructure Cust_200106*6***** | Notified | 01/18/2023 | 3:44:00 AM | 7:12:00 AM |
| Planned Outage - Infrastructure Cust_2002****... | Notified | 02/20/2023 | 4:34:00 AM | 9:23:00 AM |
| Planned Outage - Infrastructure Cust_MST1 | Notified | 02/02/2023 | 12:19:00 AM | 5:12:00 PM |
| Planned Outage - Infrastructure Cust_CST | Notified | 02/02/2023 | 1:37:00 AM | 6:55:00 PM |
| Planned Outage - Infrastructure Cust_EST | Notified | 02/02/2023 | 11:25:00 AM | 11:34:00 PM |
| Planned Outage - Infrastructure Cust_PS1****936 | Notified | 01/02/2023 | 4:00:00 AM | 10:00:00 AM |
| Planned Outage - Infrastructure Cust_MST2 | Notified | 02/02/2023 | 1:20:00 AM | 9:09:00 AM |

OAuth Client – New Templates

In the Manage OAuth Clients screen, new OAuth client templates have been added to support integration with other Retail Global Business Unit (RBU) applications. Templates exist for integration between Xstore Office and Merchandising Foundation Cloud Service (MFCS), Store Inventory Operations Cloud Services (SIOCS), and Retail Data Store (RDS). For more information, see the *Retail Home Administration Guide*.

Notifications – Delete All

The Notifications page in Retail Home now includes a way to **Delete All** notifications for integrated applications that support doing so. For more information, see the *Retail Home User Guide*.

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System Requirements, Supported Systems, and Compatibility

This chapter covers the Client System requirements and products supported for Oracle Retail Home.

Browser Support

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Supported Oracle Retail Products

Retail Home is able to integrate with all Cloud versions of Oracle Retail products. Note that not all Oracle Retail Cloud Services support all features of Retail Home integration.

For more information, see the *Retail Home Application Usage Guide*.

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Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

| Affected Component | Defect Number | Description |
|----------------------------|---------------|---|
| Customer Module Management | None | Customer Module Management page should ignore trailing slashes when checking for unique source URLs |
| Customer Module Management | None | The last row in the Customer Modules Management UI does not expand properly |
| Application Dashboard | 34952428 | Subscription Threshold Value is not validated correctly |
| Application Dashboard | 34962769 | Table metric's value is not aligned with its column header |
| Notification Types | 35106858 | Notification Types List is long and requires a lot of scrolling when editing |
| Dashboard | 35250324 | Subscriptions without release notes URLs should not display the release notes link |