

# Oracle® Retail Home

## Release Readiness Guide



Release 24.1.101.0

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ORACLE®

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# Preface

This guide outlines the information you need to know about Oracle Retail Home new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

## **Audience**

This document is intended for the users and administrators of the Oracle Retail Home.

## **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

## **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## **Customer Support**

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## **Oracle Help Center (docs.oracle.com)**

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

## **Comments and Suggestions**

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: [retail-doc\\_us@oracle.com](mailto:retail-doc_us@oracle.com)

## **Oracle Retail Cloud Services and Business Agility**

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime.

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The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

# 1

## Feature Summary

The following enhancements are included in this release.

### Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Home update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

#### Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Delivered:** Identifies whether the feature is Enabled or Disabled upon initial delivery.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Medium:** These UI or process-based features are typically comprised of field, validation, or program changes. Therefore, the potential impact to users is moderate.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

**Table 1-1 Noteworthy Enhancements**

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
<a href="#">Self-Service Patch Rescheduling</a>	Application Dashboard	Medium	Yes	No
<a href="#">New Application Notification in Application Navigator</a>	Left Menu Bar	Small	Yes	No
<a href="#">Ability To Update Seeded Application in Application Navigator</a>	Application Navigator	Small	Yes	No
<a href="#">Settings Menu Now Requires Retail Home and Platform Services Admin Roles</a>	Settings Menu	Small	Yes	No
<a href="#">Guided Learning</a>	Generic	Medium	Yes	No
<a href="#">Minor UI Updates</a>	Generic	Small	Yes	No

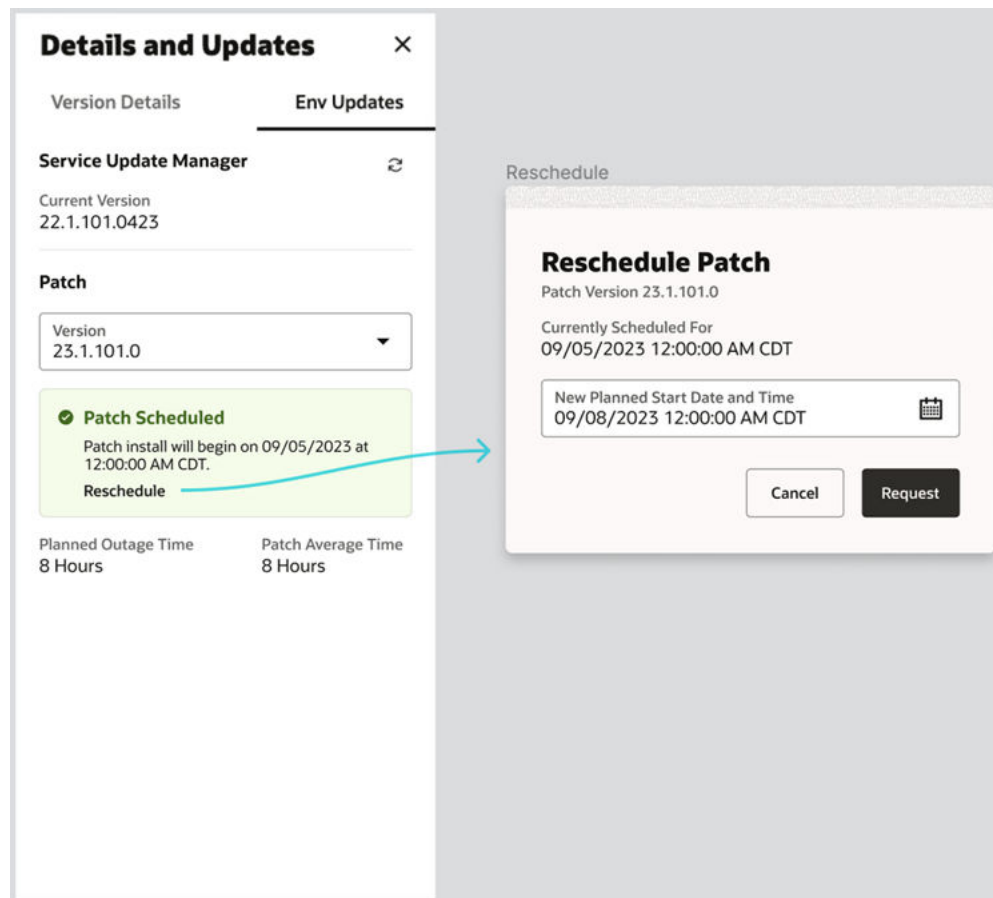
## New Feature Description

This section describes the new features.

### Self-Service Patch Rescheduling

Initially, a Retail Home Administrator can opt for a patch from the Retail Home Applications' Application Dashboard page by choosing an application version, patch schedule, and request a patch. In this release, a feature has been added that allows Retail Home Administrator to create a new patch request while the previous one is in SCHEDULED status. Below are the patch request flows:

- Request Patch -> Request Accepted -> Request Approved -> Patch Scheduled
- Request Patch -> Request Accepted -> Patch Rejected
- Request Patch -> Request Accepted -> Request Approved -> Patch Scheduled -> Reschedule Patch -> Reschedule Request Accepted -> Reschedule Request Approved -> Patch Scheduled
- Request Patch -> Request Accepted -> Request Approved -> Patch Scheduled
- Request Patch -> Request Accepted -> Request Approved -> Patch Scheduled -> Reschedule Patch -> Reschedule Request Rejected -> (Initial) Patch Scheduled

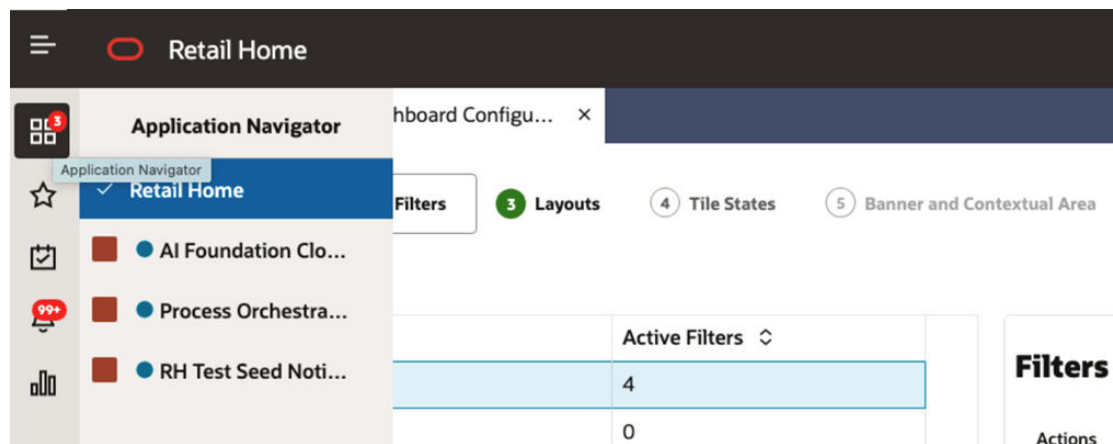


## New Application Notification in Application Navigator

In this release, whenever a new application has been added since the last time the user logged in, they will be able to see the following:

- A count of new applications (similar to Notifications) near the **Application Navigator** icon in the left menu bar.
- A blue indicator beside the new application name inside the menu.

Once the user has viewed the addition of new application, the indicator is cleared. This is applicable only for newly added applications and not for updated or deleted ones.



## Ability To Update Seeded Application in Application Navigator

Retail Home Administrators are now allowed to update and delete applications in the Application Navigator table, even if the application is a seeded application.

## Settings Menu Now Requires Retail Home and Platform Services Admin Roles

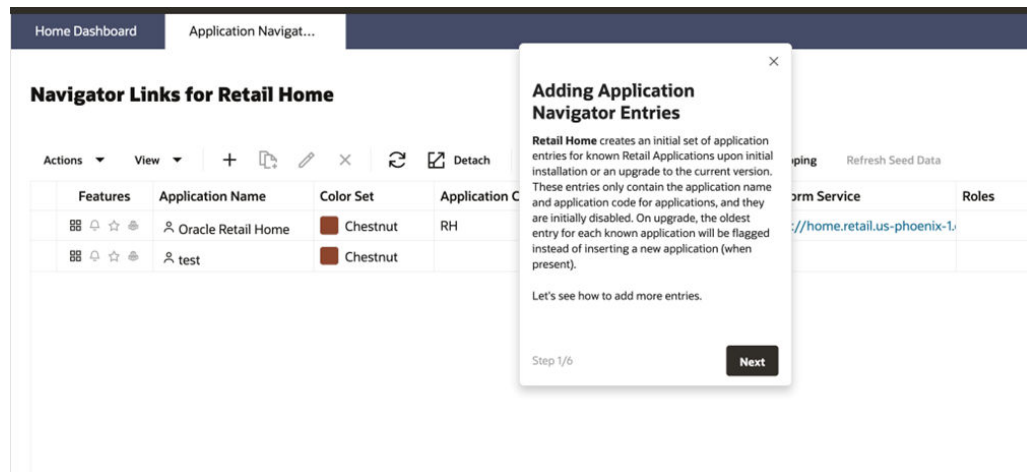
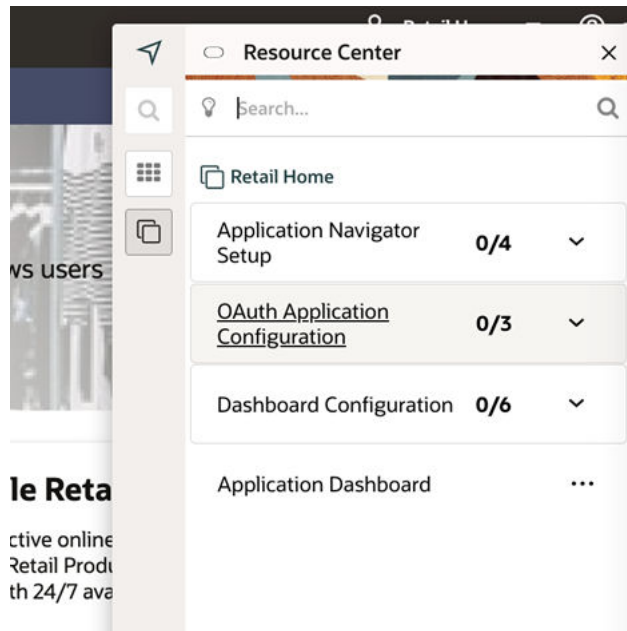
A user must now have the Retail Home administrator role and the PSRAF administrator roles to access the **Settings** menu. See the *Retail Home Security Guide* for details about these roles.

## Guided Learning

Retail Home is being enhanced with a Guided Learning that provides real-time, interactive and step-by-step guidance. Guides for the following functionality are being created.

- Application Navigator Setup
- OAuth Application Configuration
- Dashboard Configuration
- Application Dashboard





## Minor UI Updates

- The consumption report in Application Dashboard is formatted to display uniform number formats for metrics such as Total Purchased, Consumed, Remaining and also for the charts and so on.
- Filter icon is applied to the Dashboard Tiles whenever filter values are set for those tiles.

# 2

## System Requirements, Supported Systems, and Compatibility

This chapter covers the Client System requirements and products supported for Oracle Retail Home.

### Browser Support

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

### Supported Oracle Retail Products

Retail Home is able to integrate with all Cloud versions of Oracle Retail products. Note that not all Oracle Retail Cloud Services support all features of Retail Home integration.

# 3

## Noteworthy Resolved Issues

The following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
Dashboard	35931475	Problems in application of filters for tiles in Retail Home mobile
Dashboard Configuration	36057463	Bug in inserting endpoint as filter modality in Retail Home