Oracle® Retail Merchandising Foundation Cloud Service Recent Orders Mobile User Guide





Oracle Retail Merchandising Foundation Cloud Service Recent Orders Mobile User Guide,

F95262-01

Copyright © 2024, Oracle and/or its affiliates.

Primary Author: Ken Ramoska

Contributing Authors:

Contributors:

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Contents

Send Us Your Comments

Audience	
Documentation Accessibility	
Improved Process for Oracle Retail Documentation Corrections	
Oracle Retail Documentation on the Oracle Help Center (docs.oracle.com)	
Conventions	
Overview	
Getting Started	
URL Path	
Security	
Accessing the Recent Orders Workflow	
Recent Orders	
Recent Orders Screen	
Filter Criteria	
Searching for Order Numbers	
Order Summary Screen	
Order Details	
Order Actions: Order Summary and Order Detail Screens	
Approve an Order	



Reject an Order	6-1
Cancel an Order	6-1
Update Dates	6-2
Share an Order	6-3



List of Figures

2-1	Welcome Screen	2-2
2-2	Merchandising Options	2-2
2-3	Tasks	2-3
2-4	Recent Orders	2-3
2-5	Recent Orders Screen	2-4
3-1	Recent Orders	3-2
3-2	Recent Orders Screen	3-3
3-3	Recent Orders Filter Criteria Screen	3-4
3-4	Created by Search	3-7
3-5	Created By Criteria	3-8
3-6	Recent Orders Screen	3-9
3-7	Recent Orders: Search by Order Number	3-10
4-1	Order Summary Screen	4-2
5-1	Order Detail Screen	5-2
6-1	Approval Notification	6-1
6-2	Confirm Reject Pop-up Window	6-1
6-3	Confirm Cancel Pop-Up Window	6-2
6-4	Update Dates Window	6-2
6-5	Update Dates Selection Window	6-3
6-6	Order Details Screen Share Button	6-4
6-7	New Message Window	6-5



Send Us Your Comments

Oracle® Retail Merchandising Foundation Cloud Service Recent Orders Mobile User Guide, Release 24.0.101.0

Oracle welcomes customers' comments and suggestions on the quality and usefulness of this document.

Your feedback is important, and helps us to best meet your needs as a user of our products. For example:

- · Are the implementation steps correct and complete?
- Did you understand the context of the procedures?
- Did you find any errors in the information?
- Does the structure of the information help you with your tasks?
- Do you need different information or graphics? If so, where, and in what format?
- Are the examples correct? Do you need more examples?

If you find any errors or have any other suggestions for improvement, then please tell us your name, the name of the company who has licensed our products, the title and part number of the documentation and the chapter, section, and page number (if available).



Before sending us your comments, you might like to check that you have the latest version of the document and if any concerns are already addressed. To do this, access the Online Documentation available on the Oracle Technology Network Web site. It contains the most current Documentation Library plus all documents revised or released recently.

Send your comments to us using the electronic mail address: retail-doc_us@oracle.com

Please give your name, address, electronic mail address, and telephone number (optional).

If you need assistance with Oracle software, then please contact your support representative or Oracle Support Services.

If you require training or instruction in using Oracle software, then please contact your Oracle local office and inquire about our Oracle University offerings. A list of Oracle offices is available on our Web site at http://www.oracle.com.



Preface

This document describes the Oracle Retail Merchandising Mobile User Interface. It provides step-by-step instructions to complete most tasks that are performed using the user interface.

Audience

This document is for users and administrators of Oracle Retail Merchandising such as buyers, inventory analysts and managers, and administrative personnel.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info Or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Improved Process for Oracle Retail Documentation Corrections

To more quickly address critical corrections to Oracle Retail documentation content, Oracle Retail documentation may be republished whenever a critical correction is needed. For critical corrections, the republication of an Oracle Retail document may at times not be attached to a numbered software release; instead, the Oracle Retail document will simply be replaced on the Oracle Technology Network Web site, or, in the case of Data Models, to the applicable My Oracle Support Documentation container where they reside.

This process will prevent delays in making critical corrections available to customers. For the customer, it means that before you begin installation, you must verify that you have the most recent version of the Oracle Retail documentation set. Oracle Retail documentation is available on the Oracle Technology Network at the following URL:

https://docs.oracle.com/en/industries/retail/index.html

An updated version of the applicable Oracle Retail document is indicated by Oracle part number, as well as print date (month and year). An updated version uses the same part number, with a higher-numbered suffix. For example, part number E123456-02 is an updated version of a document with part number E123456-01.

If a more recent version of a document is available, that version supersedes all previous versions.



Oracle Retail Documentation on the Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is also available on the following Web site:

https://docs.oracle.com/en/industries/retail/index.html

(Data Model documents can be obtained through My Oracle Support.)

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.



Overview

This guide describes the methods by which you review recent purchase orders from Merchandising. You can approve or reject one or multiple orders that are in worksheet and submitted status.

The following topics are discussed in this chapter:

- Getting Started
- Recent Orders
- Order Summary Screen
- Order Details
- Order Actions: Order Summary and Order Detail Screens



Getting Started

Merchandising has a mobile workflow for purchase orders. The Recent Orders workflow contains the following screens:

- · Recent Orders
- Filter Criteria
- Order Summary
- Order Details

URL Path

To access the Merchandising Mobile workflows: https://<hostname>/MerchMobile/. Place this URL in a web browser and use the same login credentials used to log into the Merchandising desktop applications.

Security

Access to each of the Merchandising mobile workflows and actions within are controlled by the same privileges which grant access to the same functional areas in the desktop applications. For example, a user with the ability to create, view, modify and approve purchase orders in the desktop application, will be able to perform those same actions in the Recent Orders mobile workflow.

For more details on security privileges and the access granted by each, refer to the *Oracle Retail Merchandising Security Guide*.

Accessing the Recent Orders Workflow

When accessing the Recent Orders workflow for the first time, you will see a screen displayed indicating the need to set your default search criteria before Purchase Orders can be viewed. To access Recent Orders:

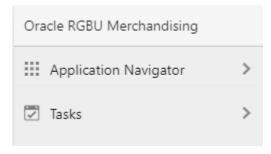
1. Login to the application.

Figure 2-1 Welcome Screen



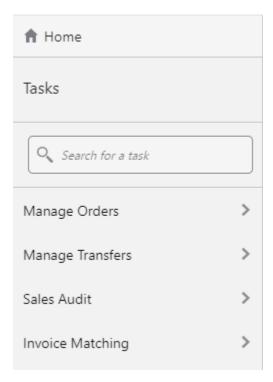
2. Tap the Menu icon. The Merchandising options appear.

Figure 2-2 Merchandising Options



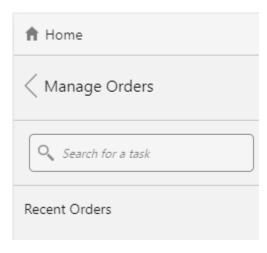
3. Tap Tasks. The Tasks options appear.

Figure 2-3 Tasks



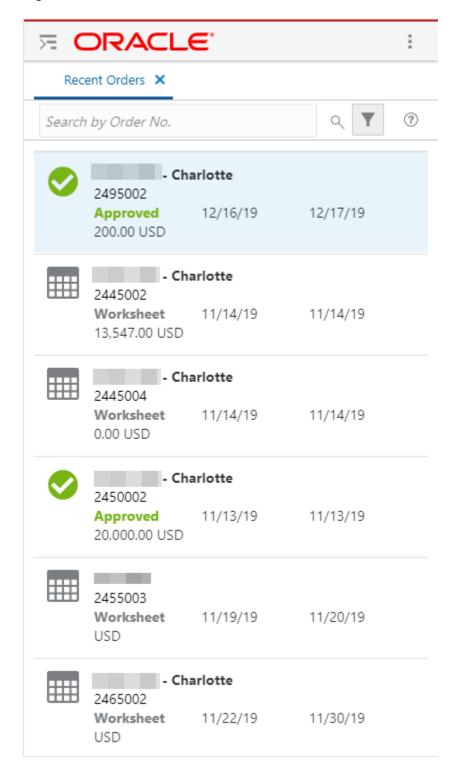
4. Tap Manage Orders. The Recent Orders task appears.

Figure 2-4 Recent Orders



5. Tap Recent Orders. The Recent Orders screen appears.

Figure 2-5 Recent Orders Screen





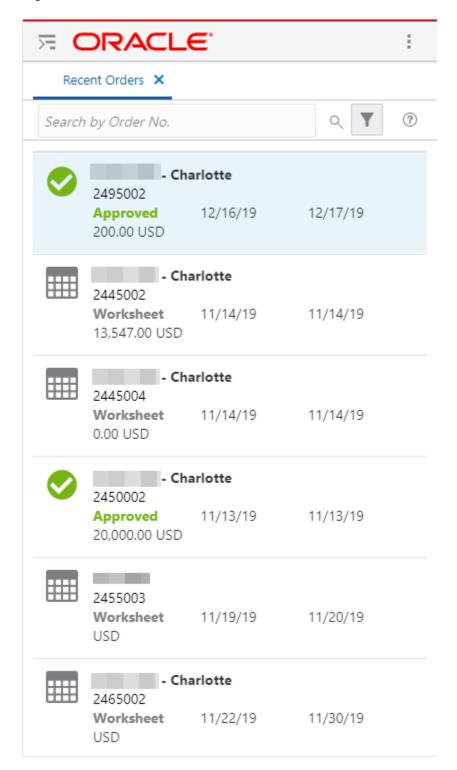
Recent Orders

Recent Orders Screen

The Recent Orders screen shows the list of orders based on the criteria selected. Actions include tapping an order in the list, which allows you to quickly select approve, reject, share, or update dates.



Figure 3-1 Recent Orders



Field	Description
Supplier Site	Displayed at the top of each order in bold
Order Number	Displays the numeric identifier for the purchase order.

Field	Description	
Status	The description of the status of the order:	
	 Worksheet (GRAY) 	
	Submitted (GRAY)	
	 Approved (GREEN) 	
	 Closed (GRAY) 	
Not Before Date	Not Before Date of the purchase order	
Not After Date	Not After Date of the purchase order	
Total Cost	The total cost of the order in order currency	
	Example: 10,000.00 USD	



Availability of action will be based on the status of the orders selected.

Filter Criteria

The Criteria screen sets and refines default search criteria. Each time the user logs into the Recent Orders mobile workflow, it renders their "Recent Orders" search list against the criteria saved here. To access the Filter Criteria screen:

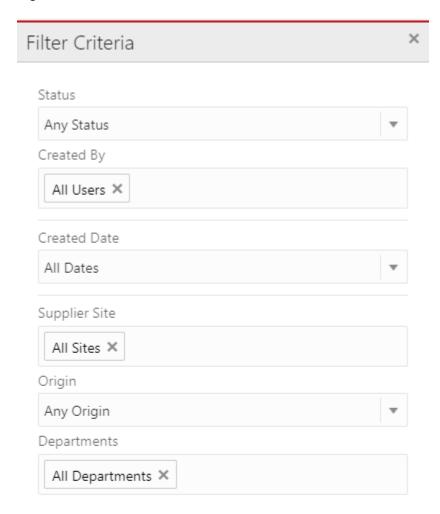
- 1. Login to the application. See Accessing the Recent Orders Workflow for details.
- 2. Tap the Menu icon. The Merchandising options appear.
- 3. Tap Tasks. The Tasks options appear.
- 4. Tap Manage Orders. The Recent Orders task appears.
- 5. Tap Recent Orders. The Recent Orders screen appears.

Figure 3-2 Recent Orders Screen



6. Tap the Filter icon. The Filter Criteria screen appears.

Figure 3-3 Recent Orders Filter Criteria Screen





Field	Description
Status	Limits the orders returned by an order's current status. You can select any status or a single status for which to return results. Valid values include: Any Status (Default), Worksheet, Submitted, Approved, and Closed.
	Note: Any Status is the default. It only returns the statuses listed above.
Created By	Limits the returned orders by a User ID. You can select one or more User IDs to be applied to the criteria from a list. This is defaulted to "All Users" the first time you enter this screen. If one User ID is selected, then the User ID is displayed. If multiple User IDs are selected, then this reads "Multiple Users".
Created Date	Limits the returned orders based on the create date for the Purchase Order. Valid values include: Today, Last 2 days, Last 7 days, Last 30 days, and All Dates (Default).
Supplier Site	Limits the returned orders to a specific supplier site. You can select one or more supplier sites to be applied to the criteria from a list. This is defaulted to "All Supplier Sites" when you access this screen for the first time. If one supplier site is selected, then the supplier site's ID is displayed. If multiple supplier sites are selected, then this reads "Multiple Supplier Sites". All active supplier sites are able to be selected, however if you are assigned to a specific organizational unit in Merchandising, then only those suppliers associated with the organizational unit associated with the user are able to be selected.
Origin	Limits the returned orders based on how they originated. Only one value can be selected to limit the criteria.
	Valid values include: Any Origin (Default), Current System Generated, Past System Generated, Manual, Buyer Worksheet, Consignment Sales Generated PO, Vendor Generated, AIP Generated PO, SIM Generated PO, Allocation Generated PO, Consignment Transfer Generated PO, and Consignment Ownership Generated PO.
Department	Limits the returned orders to only those that have corresponding items in the specified departments. If one department is selected, then the department's ID is displayed. If multiple departments are selected, then this reads "Multiple Departments". All departments are able to be selected, however it is limited based on any data level security for the user set in Merchandising.

The following three actions are available in the Filter Criteria screen:

- Tap Cancel to return to the Recent Orders screen without applying any new criteria selections.
- Tap Reset to reset the search criteria to the initial first time settings.
- Tap **Apply** to execute the search based on the choices made during criteria selection.

The following criteria has the ability to search for specific information and selects one or more values:

- Created By
- Supplier Site
- Departments

Tap on the following to access the search capabilities for the choices above:

- All Users
- All Supplier Sites
- All Departments



Note:

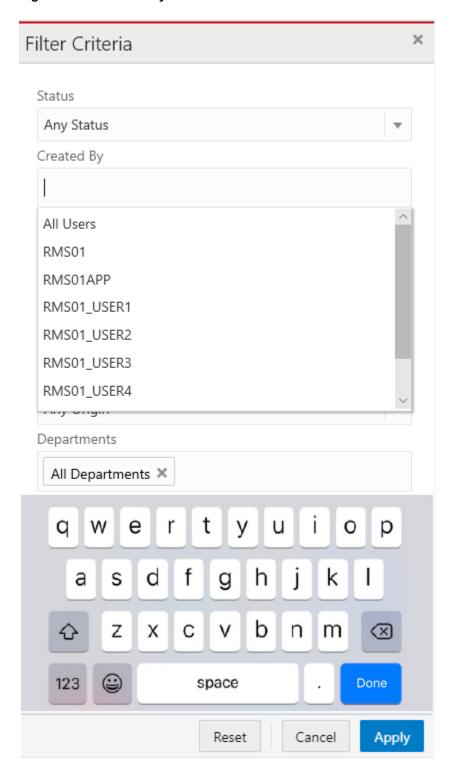
It may not be these values always. If you had previously selected one or more values then it will not show as 'All Users' but either the specific user or multiple users for example.

Add Users is outlined here. The other choices use a similar process:

- 1. Tap the Created By criteria: All Users X icon to delete the criteria.
- 2. Tap anywhere in the Search by User box. A list of users and a keyboard appears.



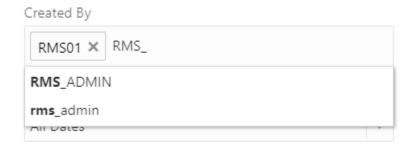
Figure 3-4 Created by Search



- 3. Enter all or part of a user name. As you type, the list of names dynamically change.
- 4. Tap on the desired name.
- 5. Repeat Steps 3 and 4 to add more names. Any users selected based on the previously entered criteria remain in the list.
- **6.** To delete a user, tap on the X icon next to each name in the list.



Figure 3-5 Created By Criteria

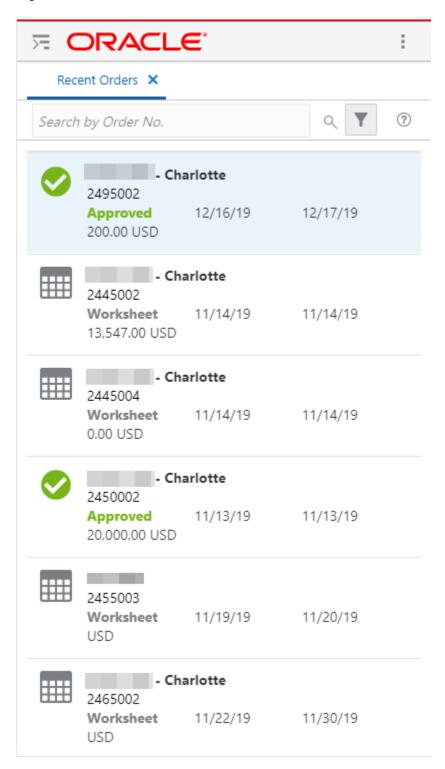


7. Tap **Apply**. The recent orders for the selected users appear in the list.





Figure 3-6 Recent Orders Screen



Searching for Order Numbers

Search by Order Number: Enter all or part of an Order Number in the Search by Order No. field. The order numbers dynamically update as you type in the value.

>= ORACLE Recent Orders X ? 216 **General Book Supplier** 2165009 Worksheet USD Local Grocery Supplier #1 2165010 Approved 9/24/19 9/25/19 500.00 USD Local Grocery Supplier #1 2165015 Approved 9/25/19 9/25/19 1,000.00 USD Coca Cola - Charlotte 2165016 Approved 9/24/19 9/24/19 0.00 USD **General Book Supplier** 2165017 Worksheet USD Coca Cola - Charlotte 2160004 Approved 9/10/19 9/23/19 20.00 USD

Figure 3-7 Recent Orders: Search by Order Number



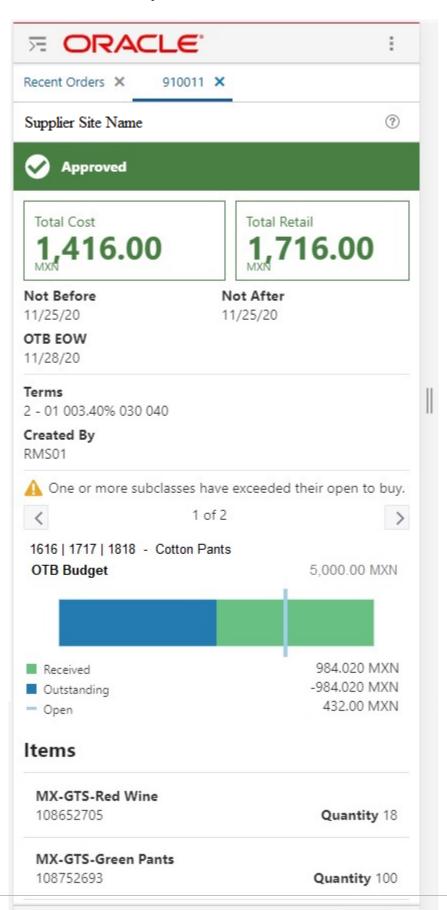
Order Summary Screen

The Order Summary screen displays a summary of the purchase order information, for the order selected on the Recent Orders page. To access the Order Summary screen:

1. Tap on any order in the Recent Orders screen. The Order Summary screen appears.



Figure 4-1 Order Summary Screen



Area	Description
Header	Displays the following information pertaining to the selected record:
	Supplier Site Name
	• Status
Order Details	 Total Cost - Represents the total cost of the order in the order's currency. It is calculated as the sum of the order quantity times the order cost for each item location on the order.
	 Total Retail - Represents the total retail value of the order in the order's currency. It is calculated as the sum of the order quantity times the unit retail price for each item location on the order.
	 Dates - The following choices are available:
	 Not Before - Represents the start of the shipping window for a purchase order.
	 Not After - Represents the end of the shipping window for a purchase order.
	 OTB EOW - Represents the OTB End of Week date for a purchase order. Note: Only displays if OTB is enabled in the Merchandising application by setting the OTB system option to Yes.
	Terms - The ID and description of the payment terms for the order.
	 Created By - Represents the User ID of the person who created the purchase order.
OTB Details (Only displays if OTB is enabled in the Merchandising	Displays the OTB details for the order, by subclass. This section allows you to tap on the "Next >" and "< Prev" links to see each subclass represented on the order to view the impact on that subclass's OTB). For each subclass the following is displayed.
application by setting the OTB system option	 Department, Class, and Subclass combinations for the order followed by the subclass name.
to Yes.)	 The total OTB budget for the subclass in the end of week date for the Purchase Order. The Purchase Order and order type are shown in the order currency.
	 The OTB graph presents the total value of received and approved orders for the subclass, order type, and OTB EOW day shown. The order cost is represented separately for unapproved orders. The red line in the graph represents the budget amount to show you visually whether you are over or under your OTB budget. The following fields have icons to represent their corresponding values in the graph:
	 Received - Received amount on the OTB table for subclass, OTB EOW date, and order type.
	 Outstanding - Approved amount on the OTB table, less received amount, for the subclass, OTB EOW date, and order type.
	 Open - Indicates the open budget in this subclass for purchases calculated as Budget minus Received minus Outstanding.
	 Warning Symbol and Message - If the open to buy budget for one or more subclasses represented on the order has been exceeded, a warning symbol and message displays at the bottom of this area. The message will read "One or more subclasses on the order have exceeded their Open to Buy."
Items	Displays the following information for each item on the purchase order:
	Item Description
	Item Number
	 Quantity - shows the quantity ordered for the item



Area	Description	
Available Actions	You will have one or more actions available to perform on the order, based on your user privileges and order status. Available actions include:	
	 Approve 	
	Reject	
	Cancel Order	
	Update Dates	
	Share	

Order Status	User Privilege	Available Actions
Worksheet	View Orders	Share
Worksheet	Maintain Orders	Update Dates, Cancel Order (only if order was previously approved), Share
Worksheet	Approve Orders	Approve, Update Dates, Cancel Order (only if order was previously approved), Share
Submitted	View Orders	Share
Submitted	Maintain Orders	Reject, Update Dates, Cancel Order (only if order was previously approved), Share
Submitted	Approve Orders	Approve, Reject, Update Dates, Cancel Order (only if order was previously approved), Share
Approved	View Orders	Share
Approved	Maintain Orders	Update Dates, Cancel Order (only if order was previously approved), Share
Approved	Approve Orders	Update Dates, Cancel Order (only if order was previously approved), Share
Closed	View Orders	Share
Closed	Maintain Orders	Share
Closed	Approve Orders	Share

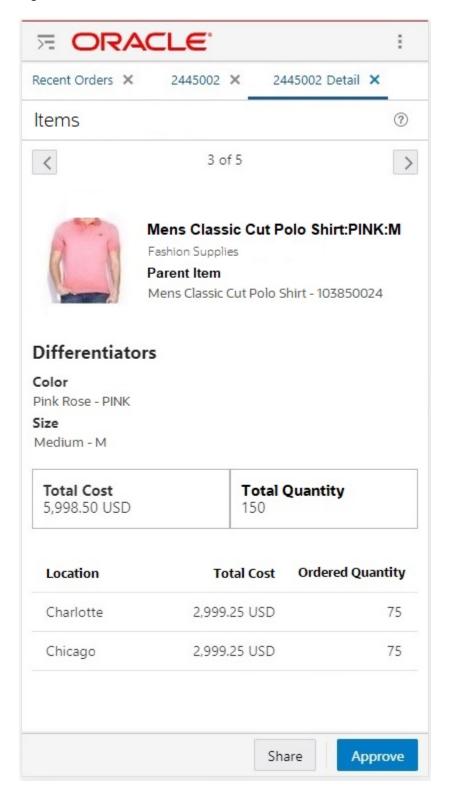


Order Details

The Order Detail screen displays the item detail based on your selection from the Order Summary screen. To access the order details for an item, tap on any item in the Items area. The Order Detail screen appears.



Figure 5-1 Order Detail Screen



Area	Description		
Header	 The header includes the following: Items Title Help Icon Previous and Next buttons with a count showing which item of the total number of items the user is viewing. You can scroll through the items in the order. An indication of the total number of items on the order and which item you are viewing is displayed, using the Next or Previous button to scroll through the items on the order. Moving between items on the order refreshes all item related data on this page. 		
Item Details	 Item Image - Primary image for the item is displayed Item Description - Description of the item. Supplier Site Name - Name of the primary supplier site of the item. Parent Item Description - Description of the item parent. Only displays if the item being viewed is a child item. Parent Item Number - ID for the item parent. Only displays if the item being viewed is a child item. 		
Differentiators	 This area shows the differentiator description and identifier for each differentiator associated with the item being viewed. If the item being viewed doesn't have differentiators, this section will be hidden. Total Cost - Represents the total cost of the item on the order in the order currency. Total Quantity - Indicates the order quantity for the item across all locations on the order. 		
Locations	 The location area shows the total locations on the order for the item at the top. The data for the location is shown at the item level indicated at the top of the page (item, item parent, or item parent/diff). For each location, the following information is displayed: Location - Shows the location name and ID. Total Cost - Shows the total cost of the item at the location on the order. Ordered Quantity - Shows the total quantity ordered for the item at this location. 		
Available Actions	You will have one or more actions available to perform on the order, based on your user privileges. Available actions include: Approve Reject Cancel Order Update Dates Share		



Order Actions: Order Summary and Order Detail Screens

You will have one or more actions available to perform on the order, based on your user privileges and order status. Available actions include:

- Approve
- Reject
- Cancel Order
- Update Dates
- Share

Approve an Order

1. To approve an order, tap **Approve**. A notification appears confirming the approval.

Figure 6-1 Approval Notification



Order 2610014 has been Approved.

Reject an Order

1. To reject an order, tap Reject. A notification appears confirming the rejection.

Figure 6-2 Confirm Reject Pop-up Window



Order 2620004 has been Rejected.

Cancel an Order

- 1. To cancel an order, tap Cancel Order.
- **2.** Tap the reason for the cancellation.
- **3.** Tap **OK**. A notification appears confirming the cancellation.

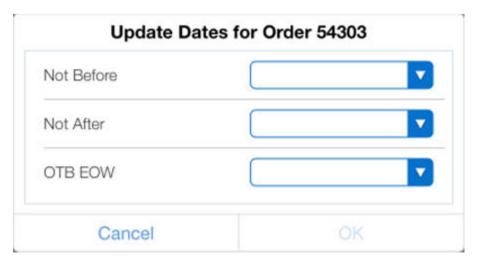
Figure 6-3 Confirm Cancel Pop-Up Window



Update Dates

- 1. To Update Dates, tap the Update Dates button. A pop up window appears.
- 2. The following dates can be edited:
 - Not Before
 - Not After
 - OTB EOW

Figure 6-4 Update Dates Window



- 3. Tap the arrow corresponding to the date you want to change.
- 4. Tap and scroll to select the new Month, Day, and Year.

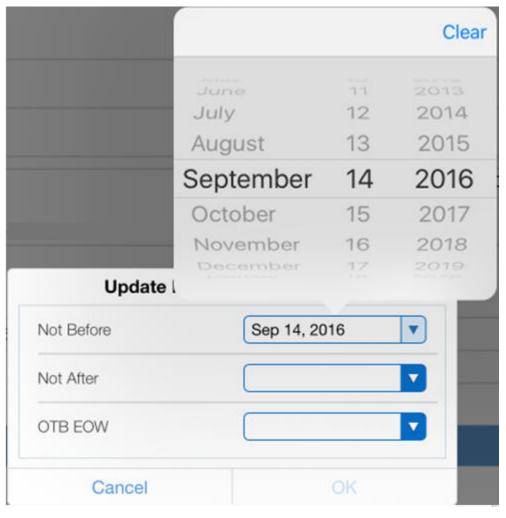


Figure 6-5 Update Dates Selection Window

- **5.** Tap anywhere on the screen to accept the new dates. Tapping **Cancel** discards any changes.
- **6.** Tap **OK**. The Confirm pop up window appears.
- 7. Tap **Yes**. A pop up appears confirming the dates are updated.
- **8.** Tap **OK**. The new dates appear in the corresponding fields for that order.

Share an Order

The Share button located in the bottom toolbar will enable you to send a summarized view of the orders on this page via SMS or e-mail to a contact. This will allow you to clarify information about the Purchase Order or provide an explanation for why it cannot be approved in its current state. To share a Purchase Order:

1. Tap the Share button in the Order Summary or Order Details screen.



F ORACLE Recent Orders X 2620004 X ? otte Text Message Email Total Cost Total Retail Not Before Not After Terms 2 - 01 003.00% 030 031 Created By RMS_ADMIN Items JD 116450003 Quantity 10 Approve Share

Figure 6-6 Order Details Screen Share Button

2. Tap either Text Message or the Email.

Text Message

3. For Text Message, enter the mobile number in the To: box and any message in the section below it.

Figure 6-7 New Message Window

New Message Cancel
To:

Order - 2120004
Fashion Supplier
Submitted
Order Dates 6/29/20 - 9/29/20
Total Order Cost 30,000.00
USD



ORACLE"





4. Tap Send.

Email

5. For email, follow the on screen prompt to navigate to your business's email application, then enter the email address and finish the process using your default email application.

