Oracle® Retail Order Broker Cloud Service

Release Readiness Guide

Release 22.2.401.0

ORACLE®

Oracle Retail Order Broker Cloud Service Release Readiness Guide, Release 22.2.401.0

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Contents

Preface

Oracle Retail Order Broker Cloud Service includes the following modules:

- Routing Engine: Distributed order broker that determines inventory availability across the enterprise, and uses advanced business rules to select locations that can fulfill orders.

- Supplier Direct Fulfillment: Web-based vendor portal enabling vendors to share purchase orders and shipping information to simplify drop shipment.

- Store Connect: Web portal that enables store associates to process and fulfill omni-channel orders.

Overview

This guide outlines the information you need to know about Order Broker Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at retail-doc_us@oracle.com.

Audience

This document is intended for the users and administrators of the Oracle Retail Order Broker Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:
- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to:
retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Order Broker Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Overview

> **✎ Note:**
>
> For a description of recent enhancements for this application, see the previous Release Readiness Guide on Oracle Help Center.

Oracle Retail Order Broker Cloud Service 22.2.401.0 is a Critical Update. Please note that a Critical Update is intended to deliver minimum impact while maintaining Oracle's security and performance standards. In this Critical Update, Oracle Retail Order Broker Cloud Service 22.2.401.0 has not made any application changes in any functional area. However, Oracle security updates that are being applied may include cloud infrastructure changes that may affect your application. To ensure business continuity when the Critical Update is applied, please follow your standard Minimal Acceptance Test (MAT) Plan to verify the cloud update.

Please see the *Critical Patch Updates, Security Alerts and Bulletins* page on Oracle.com for more information regarding security updates.

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Browser Requirements and Compatibility

The vendor portal, Store Connect, and the Order Broker administration screens support the current versions of the following browsers:

- Chrome (desktop)
- Microsoft Edge
- Firefox

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

> **Note:**
>
> Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

Supported Oracle Products

Application	Latest Supported Version
Oracle Retail Xstore Point of Service	21.0+
Oracle Retail Order Management System Cloud Service (OROMS)	21.2+
Oracle Retail Integration Cloud Service (RICS)	22.1.302.0+
Oracle Retail Omnichannel Cloud Data Service (OCDS)	19.1+
Oracle Retail Store Inventory Management Cloud Service (EICS)	22.1.301.0+
Oracle Retail Merchandising Foundation Cloud Service (RMFCS)	22.1.301.0+
Oracle Maps Cloud Service	not versioned (Oracle SaaS solution)
Oracle Retail Data Store (RDS)	22.1.301.0+

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Deprecation Advisory

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

Scheduled Deprecated Features Removed

For more information about deprecated functionality in this product, see the following document on My Oracle Support: Oracle Retail Order Broker Cloud Service Deprecation Advisory (2670295.1).