Oracle® Retail Predictive Application Server Cloud Edition Release Readiness Guide





Oracle Retail Predictive Application Server Cloud Edition Release Readiness Guide, Release 23.1.101.0

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Contents

1	Feature	Summary
	i cature	Julillialy

Noteworthy Enhancements	1-
New Feature Descriptions	1-
Export Admin Dashboard to Excel from the UI	1-
Improved Messaging for Ending User Sessions	1-
Shared Services Offer Metrics/Versions/Modules	1-
Formatting for Position Dimension Level Header and Cell Styles	1-
Additional Exception Condition in Formatting	1-
Optimize Refreshing of Updated Attributes	1-
Ability to Clear All Notifications	1-
Export Option Available in the Action Menu	1-
Supported Oracle Products	2-
Supported Oracle Products Noteworthy Resolved Issue	2-
Noteworthy Resolved Issue	2-
	2-



Preface

This guide outlines the information you need to know about Oracle Retail Predictive Application Server Cloud Edition new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of Oracle Retail Predictive Application Server Cloud Edition.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc us@oracle.com



Oracle Retail Cloud Services and Business Agility

Oracle Retail Predictive Application Server Cloud Edition is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.



Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Predictive Application Server Cloud Edition update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- Module Impacted: Identifies the module impacted associated with the feature, if any.
- Scale: Identifies the size of the feature. Options are:
 - Small: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - Large: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Export Admin Dashboard to Excel from the UI	Administration	Small	Yes	No
Improved Messaging for Ending User Sessions	Administration	Small	Yes	No
Shared Services Offer Metrics/ Versions/Modules	Usability	Small	Yes	No



Table 1-1 (Cont.) Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Formatting for Position Dimension Level Header and Cell Styles	Usability	Small	Yes	No
Additional Exception Condition in Formatting	Usability	Small	Yes	No
Optimize Refreshing of Updated Attributes	Usability	Small	Yes	No
Ability to Clear All Notifications	Usability	Small	Yes	No
Export Option Available in the Action Menu	Usability	Small	Yes	No

Reference Documents

The following documents are available on My Oracle Support in the Oracle Retail Predictive Application Server (RPAS) Cloud for Planning and Optimization / Supply Chain Cloud Services Documentation Library MOS Doc ID 2492295.1:

- Oracle Retail Analytics and Planning System Implementer Handbook
- Oracle Retail Predictive Application Server Cloud Edition User Upgrade to Release 23.x Quick Start Reference
- Oracle Retail Predictive Application Server Cloud Edition Administrator Upgrade to Release 23.x Quick Start Reference

Also refer to the *Oracle Retail Analytics and Planning Implementation Guide* and planning guides available on Oracle Help Center: https://docs.oracle.com/en/industries/retail/index.html

A Note to Existing Customers about 23.1.101.0

This move to the latest Oracle Retail architecture is not automatic and not immediately available for existing customers. Environments already provisioned in the existing architecture will continue to use current processes such as SFTP and Basic authentication for REST services with no changes to your day-to-day activities. For further information or to start discussing your move, contact your Customer Success Manager (CSM) or log an SR. This release is available for Merchandise Financial Planning, Retail Demand Forecasting, and Assortment Planning.

New Feature Descriptions

This section describes the new features.



Export Admin Dashboard to Excel from the UI

Administration users can now export the dashboard task status to Excel from the application UI. With this request, the administration user will be able to quickly share the administration UI contents with non-administration users. This will make it easier to share what has run and indicate any issues or non-issues that may have happened.

The documentation change is outlined below:

See the Oracle Retail Predictive Application Server Cloud Edition Administration Guide for update 23.1.101.0.

Improved Messaging for Ending User Sessions

A confirmation message is now displayed when administration users try to end all user sessions. This message is to notify the administration user and display the names of all user sessions before ending the session, so that the administration user can make an informed decision.

Shared Services Offer Metrics/Versions/Modules

Oracle Retail planning cloud services now provide support for managing modules through the Retail Home Customer Module Management framework and support for tracking subscription metric usage through the Application Dashboard of Retail Home.

Formatting for Position Dimension Level Header and Cell Styles

With this release, the user can now set the formatting for position dimension levels' header and cells. This feature will help users to distinctly point out the aggregated level data (that is, month, season, or dept, division) on the huge data sheets (pivot table) against the lowest level data.

For example, a planner has three product levels displayed on the pivot table, that is, Department, Sub-class, and Style color. With this functionality, the planner can change the department header and cell formatting to distinctly point out the aggregated level from the style colors header and cells.

The documentation change is outlined below:

See the *Oracle Retail Predictive Application Server Cloud Edition User Guide* for update 23.1.101.0.

Additional Exception Condition in Formatting

Exception formatting now provides additional conditions for users to provide more flexibility. Users can now apply the following conditions in exception formatting: greater than, less than, equal, greater than equal to, less than equal to, and between.

For example, a planner can highlight the style colors that have returns greater than 25% using the exception conditional formatting.

The documentation change is outlined below:



See the *Oracle Retail Predictive Application Server Cloud Edition User Guide* for update 23.1.101.0.

Optimize Refreshing of Updated Attributes

The refreshing of the updated attributes is now improved to provide a better user experience. The attributes edits will be refreshed without explicitly using the Refresh Attribute action. The attribute edits are updated with Calculated, Commit actions in all the views and workbooks.

The documentation change is outlined below:

See the *Oracle Retail Predictive Application Server Cloud Edition User Guide* for update 23.1.101.0.

Ability to Clear All Notifications

Users can now delete all notifications using the Delete All button from the quick access button and Actions menu of the Notification table. Also, users can select all notifications using the keyboard shortcut Ctrl+A and the Delete action to delete all notifications.

The documentation change is outlined below:

See the Oracle Retail Predictive Application Server Cloud Edition User Guide for update 23.1.101.0.

Export Option Available in the Action Menu

The Export action is now also available in the Global menu Action sub-section for quick access.

The documentation change is outlined below:

See the *Oracle Retail Predictive Application Server Cloud Edition User Guide* for update 23.1.101.0.



Browser Requirements and Compatibility



Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

Supported Oracle Products

Application	Latest Supported Version
Retail Insights Cloud Service	23.1.101.0
AI Foundation Cloud Services	23.1.101.0
Assortment Planning Cloud Service	23.1.101.0
Merchandise Financial Planning Cloud Service	23.1.101.0
Retail Demand Forecasting Cloud Service	23.1.101.0
Retail Home	23.1.101.0
Retail Process Orchestration and Monitoring	23.1.101.0



Noteworthy Resolved Issue

This following table highlights a specific key fix that is included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
RPAS CE Server	34710437	Reloading of the product hierarchy used to hang because of the large volumes of data involved. The data logic has been modified to accommodate large volumes.



Known Issue

This following table contains a known issue that has been identified for this release:

Affected Component	Defect Number	Description
RPAS CE Client	33353595	Display Only measures are not currently supported in the Measure Filtering functionality.



Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following Documentation Library: Oracle Retail Predictive Application Server (RPAS) Cloud for Planning and Optimization / Supply Chain Cloud Services Documentation Library MOS Doc ID 2492295.1.

