

Oracle® Retail Process Orchestration and Monitoring Cloud Service Release Readiness Guide



Release 19.1

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

This guide outlines the information you need to know about Oracle Retail Process Orchestration and Monitoring Cloud Service' new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Process Orchestration and Monitoring Cloud Service.

Documentation Accessibility

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Process Orchestration and Monitoring Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

1

Overview

The Process Orchestration and Monitoring (POM) application provides comprehensive batch scheduling and monitoring capabilities for Oracle Retail SaaS Applications.

POM's key features are:

- Support for Cyclical (or Hourly)/Ad-hoc (or Standalone)/End of Day (or Nightly) scheduling modes
- Dashboard monitoring facility for managing errored jobs, holding, releasing, skipping jobs, and so on
- Configurable Scheduler for time based Invocation of Hourly, Ad-Hoc or Nightly cycles
- External (customer) invocation of Hourly, Ad-Hoc or Nightly cycles
- Configurable Schedule for tailoring batch to specific customer needs such as enabling/disabling certain jobs
- Hooks to integrate with external (customer) systems for two-way dependency management and job status updates
- Configurable notifications with ability to send email notifications

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Client System Requirements

The following technology is supported:

Browser Support

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

3

Supported Oracle Retail Cloud Service Products

Product	Version
Oracle Retail Merchandising Cloud Services	16.0 and above, 19.0 and above
Oracle Retail Data Extractor	18.0 and above, 19.0 and above
Retail Insights Cloud Service	18.0 and above, 19.0 and above
Retail Science Cloud Service	18.0 and above, 19.0 and above
Retail Predictive Application Server Cloud Edition	19.0.006 and above