

Oracle[®]Retail Process Orchestration and Monitoring Cloud Service Release Readiness Guide



Release 22.0.000

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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OracleRetail Process Orchestration and Monitoring Cloud Service Release Readiness Guide, Release 22.0.000

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Preface

This guide outlines the information you need to know about Oracle Retail Process Orchestration and Monitoring Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Process Orchestration and Monitoring Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Process Orchestration and Monitoring Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

1

Feature Summary

Overview

The following enhancements are included in this release.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Delivered:** Identifies whether the feature is Enabled or Disabled upon initial delivery.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or Process-based features are typically comprised of minor field, validation, or program changes. therefore, the potential impact to users is minimal.
 - **Large:** These UI or process-based features have more complex designs. therefore, the potential impact to users is higher.
- **Customer Action Required:** You must take action before these features can be used. these features are delivered disabled and you choose if and when to enable them.

Feature	Module Impacted	Delivered	Scale	Customer Action Required?
Internal System Enhancements	All	Enabled	Small	No

New Feature Descriptions

This section describes the new features.

Internal System Enhancements

Internal technical and security enhancements to the Oracle Retail Process Orchestration and Monitoring Cloud Service.

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System Requirements

This chapter covers the Client System requirements for Oracle Retail Process Orchestration and Monitoring (POM) Cloud Service.

Client System Requirements

The following technology is supported:

Browser Support

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.