

Oracle[®]Retail Process Orchestration and Monitoring

Release Readiness Guide



Release 22.1.401.0

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

This guide outlines the information you need to know about Oracle Retail Process Orchestration and Monitoring new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Process Orchestration and Monitoring.

Documentation Accessibility

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- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Process Orchestration and Monitoring is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

 **Note:**

For a description of recent enhancements for this application, see the previous Release Readiness Guide on Oracle Help Center.

Oracle Retail Process Orchestration and Monitoring 22.1.401.0 is a Critical Update. There are no enhancements in this update. See the [Noteworthy Resolved Issues](#) for more information about the contents in this update.

2

System Requirements

This chapter covers the Client System requirements for Oracle Retail Process Orchestration and Monitoring Cloud Service.

Browser Requirements

**Note:**

If running Windows, Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)
- Apple Safari

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

3

Noteworthy Resolved Issues

The following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
User Interface	34496072	BDI PRICING JOBS GOING IN LONG RUNNING STATUS IN PROD This was due to the Threshold Run Time updating to 0 when job is updated using the UI.
User Interface	34519217	WHEN RICS NOT INSTALLED THE POM AND AGENT SHOWING FAILURE IN HEALTH CHECK There was no way to delete the bad BDI URL.
Configuration	34214463	POM > SYSTEM CONFIGURATION ERROR GETTING ENVIRONMENT SETTINGS FOR MERCH. POM was falsely expecting URLs for application services when they were optional.