# Oracle® Retail Process Orchestration and Monitoring User Guide





Oracle Retail Process Orchestration and Monitoring User Guide, Release 23.1.101.0

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# **Preface**

The Oracle Retail Process Orchestration and Monitoring User Guide describes the tracking and managing of batch jobs.

#### **Audience**

This guide is for system administrators and operations personnel, integrators and implementation staff personnel as well as users of the module.

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- Exact error message received
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Oracle Retail (Product Name) Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.



1

# Common User Interface Controls

Oracle Retail applications, such as the Oracle Retail Process Orchestration and Monitoring (POM) application, include some common interface options and controls that you can use throughout the application workflow. The following sections describe these user interface controls in more detail.

Although you may have more than one Oracle Retail application installed on your system, each application may use many of the same interface components and abide by common rules and constraints.

You can quickly access the tasks of current applications and switch to other applications from the Navigation bar. For more information on the Navigation bar, see the Navigation Area section.

The following topics are covered in this chapter:

- · Logging on to the Application
- Navigation Area
- Table Menu Options
- Logging Out of the Application

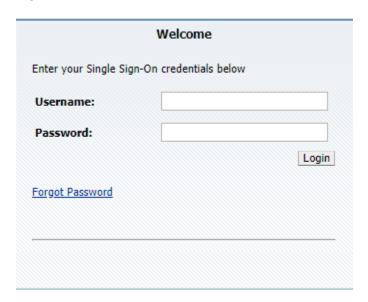
# Logging on to the Application

To log on to the application:

1. Go to the URL for the application in a web browser.

The Welcome Screen opens.

Figure 1-1 Welcome Screen



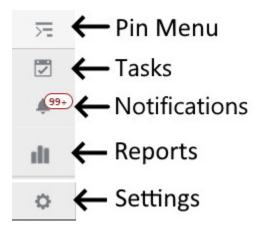


- **2.** Provide the following login information:
  - a. Enter your user name in the **Username** field.
  - **b.** Enter your password in the **Password** field.
- 3. Click Login.

# **Navigation Area**

You can quickly access the tasks of current applications and switch to other applications from the Navigation bar.

Figure 1-2 Navigation Bar



The following Navigation bar options are common across all the applications:

- Tasks
- Notifications
- Reports
- Settings

#### **Tasks**

Oracle Retail applications support a variety of navigational tools and methods that allow you to move efficiently between application pages. Information on how to use and manage each of the tools and methods is included in this section.

A task is a set of links to a series of task flows organized in a specific sequence to accomplish a business process or procedure. For example, tasks can be defined for common multi-step procedures or processes so that you can quickly step through tasks. By navigating sequentially to the pages outlined in the task, you are assisted in stepping through the business process or activity.

Your Tasks list appears on the top left side of the home page. All of the tasks to which you have access are listed on the Tasks window. You can either click on the specific task name to open, or use the Task Search component to search for a Task that you want to open.

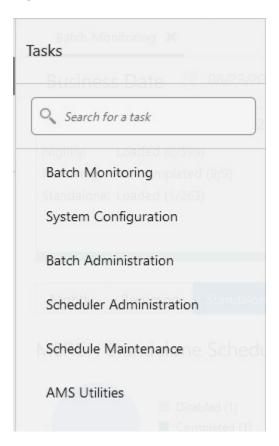


To begin working with a task, choose the application feature or process from the list.



Your task menu may appear slightly different, depending on your retail application.

Figure 1-3 Tasks Menu



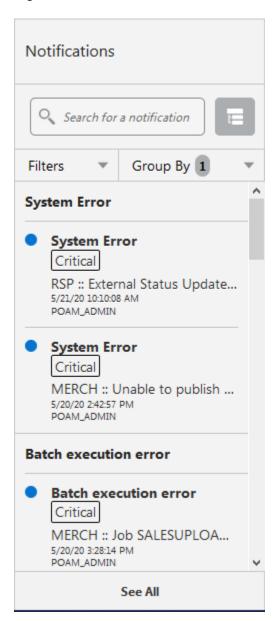
# **Notifications**

The Notifications option brings events within the application to your attention.

See the following examples:



Figure 1-4 Notifications



# Notification Badge

The Notification Badge displays the number of unread notifications for the user in the sidebar menu. The Notification Badge displays '99+', when there are more than 99 notifications.

The notification count is periodically refreshed at regular intervals. This interval is determined by a system-configured value.



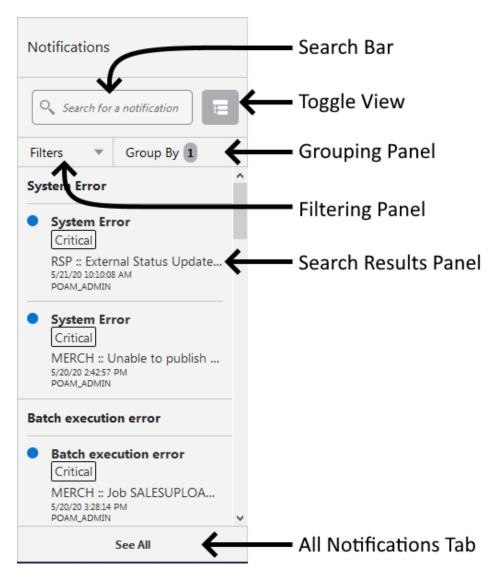
Figure 1-5 Notification Badge



#### **Notification Sidebar**

When you click the Notification icon, a Notifications Sidebar is shown that displays the most recent set of unread notifications in the notifications screen (depending on the filter set).

Figure 1-6 Notifications Sidebar





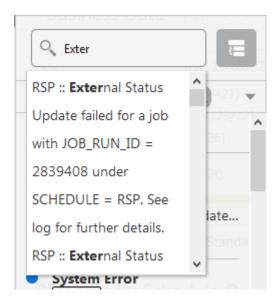
Each component of the Notifications Sidebar is discussed in detail in the following sections.

#### Search Bar

A search bar at the top of the panel allows for searching through notifications. The search bar has auto-suggest enabled, so it displays notifications as the user types.

Right next to the search bar is the 'List/Group' view toggle button. This causes the Notification results to be displayed either in a flat or grouped view.

Figure 1-7 Search Bar



# Filtering Panel

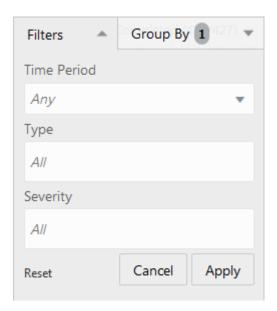
The Filtering Panel allows you to filter notifications based on the creation Time Period, Type and Severity.

The values for the Time Period and Severity components are pre-seeded constants. The Type drop-down lists all the notification types available in the system.

When you click the **Apply** button, notifications that match the criteria are shown in the Results Panel.



Figure 1-8 Filtering Panel

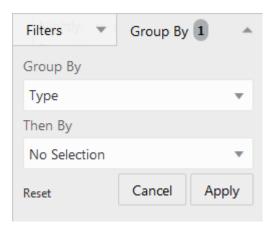


## **Grouping Panel**

This panel allows you to group notifications based on different attributes.

The values of the 'Group by' and the 'Then by' components are pre-seeded.

Figure 1-9 Grouping Panel



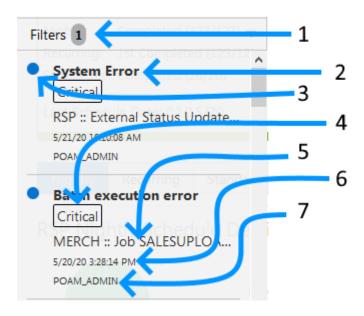
## Results Panel - List View

When no selection is made in the Grouping panel, the Results Panel displays notifications in a list format.

The image below shows a simple search without any filtering or grouping.



Figure 1-10 Results Panel - List View



- 1. Indicates that one filter was applied.
- 2. Notification Type A description of the Type is displayed.
- 3. Read/Unread A blue icon is shown next to the notification if it is unread.
- 4. Notification Severity A label indicating the severity of the notification is shown.
- 5. Description The description associated with the notification. If the notification was designed to launch into a relevant flow, then this is displayed as a link. Otherwise, the description is rendered as plain text.
- **6.** Creation Time A timestamp that shows the date and time at which the notification was created.
- 7. User name Creator of the notification.

#### Results Panel - Grouped View

Results Panel - Grouped View

Notifications are displayed in a grouped format within the Results panel, when the Group By drop-down in the Grouping Panel is selected.

Notifications are displayed in groups with three notifications shown for each group.



System Error
Critical
RSP :: External Status Update...
5/21/20 10:10:08 AM
POAM\_ADMIN
System Error
Critical
MERCH :: Unable to publish ...
5/20/20 2:42:57 PM
POAM\_ADMIN

Batch execution error

Figure 1-11 Results Panel - Grouped View

- 1. Indicates the Group-By drop-down is selected on the Grouping Panel.
- 2. The value of the Group-By attribute. In this example, the results were grouped by Notification Type. Hence the Notification Type is shown as the header of the group.

For each group, three notifications are shown followed by a 'See More' link. When you click this link, up to 25 notifications are displayed for that group.

#### Results Panel - Summarized View

Notifications are summarized as shown in this example, when both the Group By and the Then By drop-downs in the Grouping Panel are selected.

The summary view displays various groups and within them subgroups based on the selections on the Grouping panel. For each subgroup, a count of the notifications within that subgroup, grouped by severity is displayed.

The example here depicts a grouping by department, then by class.



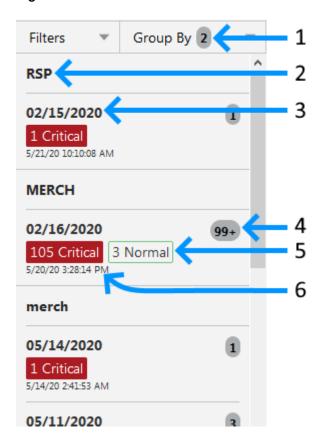


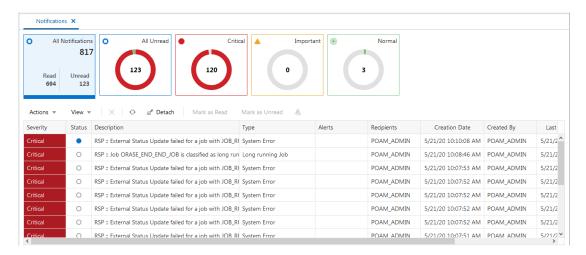
Figure 1-12 Results Panel - Summarized View

- 1. Indicates that both options on the Grouping Panel have been selected.
- 2. First level of grouping is by Schedule Name. Here the first type shown is 'RSP'.
- 3. The subgroup within Type 'RSP'. In this example, this is the Business Date.
- 4. The number of notifications within that combination of Group and Subgroup.
- **5.** A grouping by severity of all notifications within that combination of Group and Subgroup.
- **6.** The timestamp of the most recent notification of that combination of Group and Subgroup.

#### **Notifications Tab**

The Notifications tab opens when you click the 'See All' link at the bottom of the Notifications side panel.

Figure 1-13 Notifications Tab



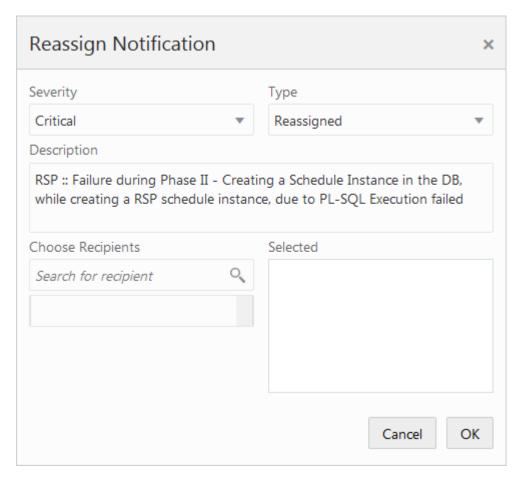
This tab lists all the notifications for the logged-in user, regardless of whether they are in Read or Unread status. Information tiles display a break-up of the total notifications by severity. Clicking these tiles refreshes the table below to display only those notifications that are relevant to that tile.

You can perform the following operations from this tab.

- Delete X The table allows for multiple selection and hence multiple notifications can be deleted at a time. Use the row header to select the row.
- Refresh This refreshes the list of notifications in the table.
- Mark as Read Multiple Unread Notifications can be marked as Read by clicking this button.
- Mark as Unread Multiple Read Notifications can be marked as Unread by clicking this button.
- Reassign Notifications Notifications can be reassigned to individual recipients or a group by clicking the Reassign Notifications icon. On selecting a row in the All Notifications table, and clicking the icon, the reassign notification popup is displayed. The Type is set to Reassigned by default, and the Severity and Description are pre-populated from the selected row; you can then change any of these values and assign the notification to one or more recipients.



Figure 1-14 Reassign Notification



The All Notifications table displays the following columns:

- Severity A colored label indicating the Notification Severity.
- Status If the status is unread, an icon is shown. Otherwise it is blank.
- Description The description of the notification itself.
- Type- The description of the Notification Type for the notification.
- Alerts -
- Recipients In case of individual notifications, this column contains the user ID of
  the user to whom the notification is assigned. When the notification is assigned to
  multiple users, it displays the text 'Multiple' and enables a context popup which
  lists all the recipients. This field is empty when the notification is assigned to a
  group associated with a type.
- Creation Date Timestamp showing the date and time of creation.
- Created By User ID of the user who created the notification.
- Last Updated Date Timestamp showing the date and time when the last update was made.
- Last Updated By User ID of the user who last updated the notification.
- Application ID Unique identifier that identifies the application. Not visible by default.



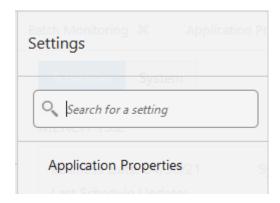
- Department The Department associated with the notification. Not visible by default.
- Class The Class associated with the notification. Not visible by default.
- Subclass The Subclass associated with the notification. Not visible by default.
- Location The Location associated with the notification. Not visible by default.
- Supplier The Supplier associated with the notification. Not visible by default.
- Performance The Performance value associated with the notification. Not visible by default.
- Brand The Brand associated with the notification. Not visible by default.
- Rollup Count The Rollup Count associated with the notification. Not visible by default.
- Additional Information Refers to the Additional Information attribute associated with the notification. Not visible by default.

#### Reports

The functionality of Reports works similar to the Tasks menu.

## Settings

The Settings icon on the Navigation Bar displays the application's Settings menu when clicked. This menu differs per application and for POM, it contains the Application Properties menu item.



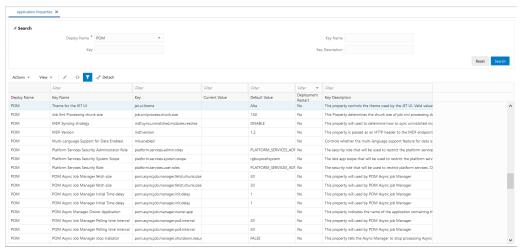
## **Application Properties**

Application properties are key-value pairs of parameters and configuration settings used by POM to operate efficiently and to control the application's behavior. For instance, a property may exist to turn off certain features within the application or to set limits on different event timings. This screen is restricted to administrators as application inner-working expertise is needed for understanding the impact of each property.

Application properties are grouped by Deploy Names, so one needs to be provided for the search to return results.

Each property is provided with a default value in case a property value is not set. Each is also provided with a Deployment Restart attribute, which indicates whether a server restart is needed for a new value to take effect.





The Application Properties page provides the following features:

- Search for application properties
- Filter application properties
- Sort application properties
- Update the value of an application property using the Edit Property dialog shown below:



# **Table Menu Options**

Note:

Figure 1-15, Figure 1-16 are representations and may be different for every window/table/popup.

The Actions menu, View menu, and icons are displayed in the form of a table. For more information on these options, see the sections Action Menu and Icons and View Menu.

## Action Menu and Icons

The Actions menu provides the option to take different actions related to entries in the table. Depending on the nature of the table, these actions can be add, view, delete or edit table rows, create by moving to a new screen or export the table contents to the spreadsheet. Alternatively these actions can also be performed by using the icon



buttons on the table toolbar. For more information on the icon/buttons, see the Screen Level Action - Icons and Buttons.

In some tables, it may also contain some table specific actions.

Figure 1-15 Action Menu and Icons

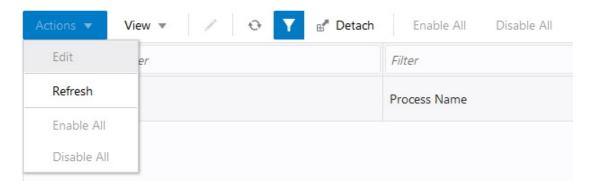


Table 1-1 Actions Menu/Icons and Descriptions

Actions Menu/Icon	Description
Refresh and Refresh icon 🛇	Select <b>Actions</b> > <b>Refresh</b> or the Refresh icon to update the records in the table.
Filter icon <b>Y</b>	Select the Filter icon T to open fields that will filter the results.  Use the filter fields to only show the rows matching or containing the entered information.
Detach and Detach Icon	Select <b>Actions</b> > <b>Detach</b> or the Detach icon <b>b</b> to open the table in a separate window.

## View Menu

The View menu provides the options for managing the table columns and sorting and filtering the table data.

In some tables you have the option to choose a saved custom view, which is an arrangement of columns different from the default view of the table.

Figure 1-16 View Menu





Table 1-2 View Menu/Icons and Descriptions

View Menu List	Description
Manage Columns	You can show or hide columns and change the order of the columns by selecting <b>View &gt; Manage Columns</b> .
	This View menu option is only available for tables with a large number of columns.
	Note that the changes performed on the Manage Columns popup are persisted on the browser's cache and therefore are lost when the cache is cleared or when the browser is changed. Persistence of column preferences will be switched to the database in a future release, thereby preserving those preferences even when browser cache is cleared or when the browser is changed.
Detach and Detach icon	You can view the tables in the application in a separate window by selecting <b>View</b> > <b>Detach</b> or by using the Detach icon <b>E</b> .
Query by Example	You can filter the items by one or multiple column values by selecting <b>View</b> > <b>Query by Example</b> .

## Screen Level Action - Icons and Buttons

The screen level actions display the icons and buttons.

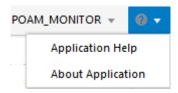
Table 1-3 Screen Level Action - Icons/Buttons and Description

Icons/Buttons	Description
Close window 🗶	Click the ✗ icon to close the window.

# Application Help and About Application Links

Use the Help list menu on the top right of the window, to open tabs for Application Help or About Application.

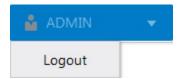
Figure 1-17 Application Help Menu



# Logging Out of the Application

Use the **User** list menu on the top right of the window, to log out of the application.

Figure 1-18 Logging Out of the Application





# **Process Orchestration and Monitoring**

The Process Orchestration and Monitoring (POM) application is a user interface for scheduling, tracking and managing batch jobs.

Process Orchestration and Monitoring has the following tabs:

- Batch Monitoring
- System Configuration
- Batch Administration
- Scheduler Administration
- Schedule Maintenance
- AMS Utilities

# **Batch Monitoring**

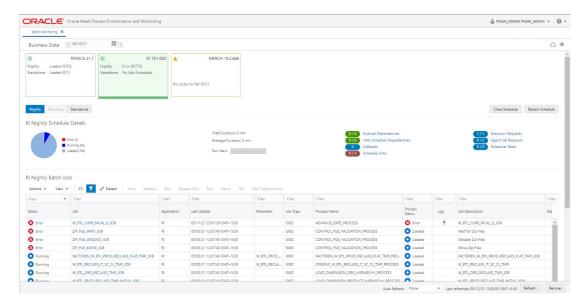
#### **Batch Monitoring**

The Batch Monitoring tab provides a runtime view of the statuses and dependencies with regard to the different batch cycles for the selected business day.

Select Batch Monitoring in the Navigation Area to open the Batch Monitoring tab.

The application will by default open for a business date where at least one schedule is active. If none found, it will open for the most recent business date where at least one schedule is active.

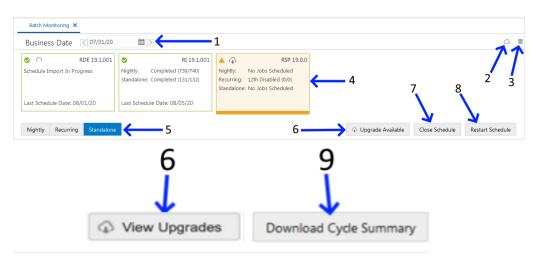
Figure 2-1 Batch Monitoring

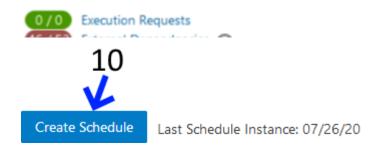


#### Header

The header displays information about the batches displayed in the Batch Monitoring tab. You can also use the header selection to choose which schedule batches to display.

Figure 2-2 Batch Monitoring Header





- Business Date Displays the business date for the oldest schedules displayed in Batch Monitoring.
  - Use this field to select the oldest schedule displayed in Batch Monitoring.
- Environment Status Icon Click this icon to display a panel at the right side of the screen showing the status of the Scheduler, Execution Engine and the environments. The user can also manage the information displayed. See Status for more information.
- **3. Activity Feed** Click this icon to display a panel at the right side of the screen containing activities performed by the system and by the user.
- Environments Displays information about each environment integrated with Process Orchestration and Monitoring.
  - Select one of these panels to display information about that environment's batch processes.



**5. Monitoring Cycle** - Displays the monitoring cycle of the batches displayed.

Select a monitoring cycle to see the batches scheduled for that cycle. The following monitoring cycles are available:

- Nightly
- Recurring
- Standalone
- 6. Upgrade Available Use this button to navigate to the Schedule Maintenance screen for the option to upgrade the batch schedule to a new version. This button only appears when there is a new version of the schedule available and there is no upgrade in progress or in error. When an upgrade is in progress or in error, the button caption changes to View Upgrades which also navigates the user to the Schedule Maintenance screen.
- Close Schedule Use this button to close the schedule. This button only appears for Active schedules.
- 8. **Restart Schedule** Use this button to restart the schedule. This button only appears for Active schedules.
- 9. Download Cycle Summary Use this button to download a summary for the currently selected business day for the selected schedule. Once clicked, the Download Cycle Summary dialog provides the user options to select the cycle and format. This button only appears for Completed schedules.
- 10. Create Schedule Use this button to create a new Scheduler Day. This button only appears when a schedule tile is selected for which there is no open Scheduler Day. Click this button to create a new Scheduler Day for the selected schedule for the business date following the last schedule instance.

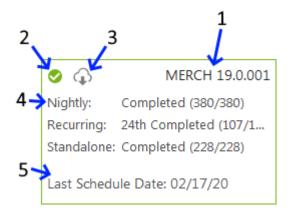
#### Schedule Tiles

Each schedule tile displays information for a batch schedule that POM is responsible for running.

Select a tile to display the list of batch processes for that schedule.

Each panel displays the following information:

Figure 2-3 Schedule Tile

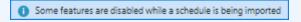


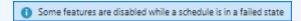


#### Note:

- A red tile with a red cloud indicates that a new schedule version upgrade
  has failed. Navigate to the Schedule Maintenance screen by clicking on
  the View Upgrades button to address the failure.
- A blue spinner in the top left of the tile (2) indicates that the schedule is
  in the process of being upgraded to a new version. The user can
  navigate to the Schedule Maintenance screen by clicking on the View
  Upgrades button to check the progress of the upgrade.

When a schedule is being upgraded or when the schedule upgrade has failed, the user is prevented from most activities on the Batch Monitoring and on the Batch Administration screen.





An amber warning circle in the top left of the tile (2) indicates that the
schedule is set to run in safe mode. This means that the batch schedule
will simulate a complete run but without the jobs actually executing on
the application server. Aside from the amber warning circle displayed in
the top left of the tile, a 'Safe Mode is currently enabled' message is
displayed in the area right below the tile area.



- An amber tile indicates that there is no instance of the schedule for the selected business date.
- Schedule name and Version Displays the abbreviation of the application or application group and the software version.
- **2. Run Status** Displays the status of the batch processes.
  - Completed (green check mark icon)
  - Active (green target icon)
  - Error (red X icon)
  - No activity (amber triangle icon)
  - Suspended (pause icon)
  - Safe mode (Amber circle icon with a warning icon inside of it)
- 3. **Schedule Upgrade** A grey cloud indicates that a newer version of the batch schedule is available.

A red cloud indicates that schedule upgrade has failed. Navigate to the Schedule Maintenance screen to address the failure.

A blue spinner indicates that a schedule upgrade is in progress.



- 4. Monitoring Cycles and Statuses Displays the number of completed and total jobs for nightly / recurring cycle and number of completed and total ad hoc flows / processes for standalone cycle.
- Last Schedule Date Indicates the last date on which the batch processes were configured.

#### Batch Jobs Header

The batch jobs header displays the following information:

Figure 2-4 Batch Jobs Header









#### **Run Status Chart**

The run status chart shows a chart summary of the status of the different batches (including the number of batch jobs with that status) that are included in the selected cycle for the selected schedule. The possible statuses are:

- Loaded Jobs are in loaded state when the scheduler day is first created.
- Pending Job is waiting to run.
- Completed Job ran successfully on the system.
- Error A failure occurred due to an issue in the environment or the job's application.
- Held An administrator placed the job on hold.
- Skipped An administrator has skipped the running of the job so the remaining jobs in the cycle can proceed.
- Running Job is currently running on the system.
- Long Running The job's run time has exceeded a threshold. If a Threshold Run Time is specified for the job on the Edit Job popup of the Batch Administration screen, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (specified on the Edit Settings popup of the System Configuration screen) times the average run time of that job. For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, then the job is considered long running if it has been running for at least 9 minutes. A notification is sent when a job is deemed long running.
- Disabled Job was disabled by an administrator on the Batch Administration screen.
- System Held Job was placed on hold by the system due to a lack of resources to run it.
- Skipped on Error Job was preconfigured to be skipped on a failure.
- Waiting Job is waiting for completion of pre-dependencies (Hourly Cycle, Nightly Cycle, External Dependency and Inter-Schedule Predecessor Jobs).



## Completed Batch Job Statistics



Completed Batch Job Statistics are displayed only for Nightly and Recurring cycles.

For completed batch jobs, the batch job header shows the following information:

- Run Start
- Run End
- Total Duration
- Average Duration

#### **Active Batch Job Statistics**



Active Batch Job Statistics are not yet implemented. They will be implemented in a future version of POM.

For active batch jobs, the batch job header shows the following information:

- Estimated Completion Time
- Estimated Time Remaining
- Total Duration
- Average Duration
- Run Start

#### **Batch Information**

The batch information area displays the following information about the batch process results:

**Execution Requests** - Displays the number of completed executions and the total number of execution requests. Click to open the Execution Requests Window.

**Agent Job Requests** - Displays the number of completed and total number of Agent job requests. Click to open the Agent Job Requests Window for the schedule and cycle selected.

**Scheduler Tasks** - Displays all tasks scheduled to run during the current scheduler day. Click to open the **Scheduler Tasks** window.

**External Dependencies** - Displays the number of successful and total number of external dependencies. Click to open the Batch Cycle Details Screen.



**Inter-Schedule Dependencies** - Displays the number of successful and total number of inter-schedule dependencies. Click to open the Batch Cycle Details Screen.

**Callbacks** - Displays the number of successful and total number of callbacks. Click to open the Batch Cycle Details Screen.

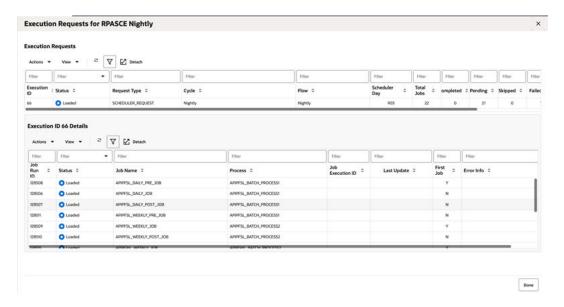
**Schedule Links** - Displays the number of successful and total number of schedule links. Click to open the Batch Cycle Details Screen.

## **Execution Requests Window**

The Execution Requests window displays information about execution requests for a batch.

Click **Done** or the close window icon **X** to close the window.

Figure 2-5 Execution Requests Window



## **Execution Requests**

This section displays the following information about each execution request in the batch process:

- Execution ID
- Status
- Request Type
- Cycle
- Flow
- Scheduler Day
- Total Jobs
- Completed
- Pending



- Skipped
- Failed
- System Held
- Submitted

See Table Menu Options in the Common User Interface Controls for information about the options available for this section.

#### **Execution Details**

This section displays the following information about each job run by the execution request:

- Job Run ID
- Status
- Job Name
- Process Name
- Job Execution ID
- Last Update
- First Job
- Error Info

See Table Menu Options in the Common User Interface Controls for information about the options available in this section.

## Agent Job Requests Window

The Agent Job Requests window displays information about batch requests submitted to the POM Agent. The agent is the component of POM usually deployed on the application server where the batch jobs actually execute.

Click **Done** or the close window icon (X) to close the window.

Figure 2-6 Agent Job Requests Window



# **Agent Job Requests**

This section displays the following information about each Agent job request in the batch process:

Status - Possible values are Complete, Running, Error, and Loaded



- Request ID Agent request ID
- Type Possible values are EXEC (shell script based job) or RI/RASE/RDS/ RPAS/BDI/OB/OMS which are all values for service based jobs
- Job job name
- Process Process name
- Payload Service payload in case the type corresponds to a service based job
- Info Error Information in case the request is in Error status
- Agent Id The identifier of the Agent which Initiates the job execution request
- Application Name
- Create Date
- Start Time
- End Time
- Last Update Time
- Execution Request Id
- Job Run Id

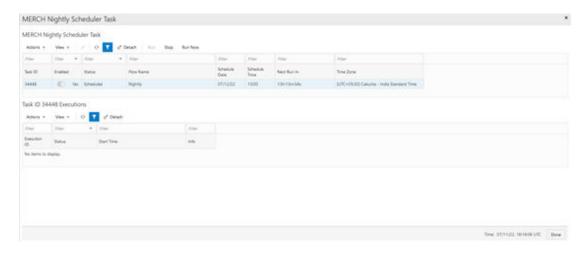
See Table Menu Options in the Common User Interface Controls for information about the options available in this section.

#### **Scheduler Tasks**

The Scheduler Tasks window displays information about tasks that are scheduled to run during the current scheduler day. See the Scheduler Administration section of this chapter.

When the new scheduler day is created every day (at the end of the Nightly batch run), it creates the scheduler tasks according to the way they are set up in the Scheduler Administration screen.

Figure 2-7 Nightly Scheduler Task Window





MERCH Hourly\_Cycle\_1 Scheduler Tasks MERCH Hourly\_Cycle\_1 Scheduler Tasks Actions = View = / O Y & Detach Run Stop Run Now w Filter Filter Filter + Filter Filter Filter Filter 33993 O Yes Scheduled ACTIVITY\_SCHED\_PURGE\_CYCLE 07/12/22 18:25 18h:27m:09s (UTC+05:30) Calcutta - India Standard T., 07/12/22 Tes Scheduled BDL\_COFUTUREAVAIL\_CYCLE No Disabled SA\_TRANSACTION\_LOADING\_CYCLE No Disabled SA\_TOTALS\_CALC\_CYCLE

No Disabled ORDREV\_EDIDLORD\_CYCLE

No Disabled ORDREV\_EDIDLORD\_CYCLE

No Disabled SL\_Bussel 50620 O No Disabled
O No Disabled 35409 TRANSFER\_PURGE\_CYCLE 34595 No Disabled ITEM\_INDUCTION\_CYCLE No Disabled INV\_ADI\_PLANS
NO Disabled TRANSFER\_CLOSE\_CICLE
TAX\_EVENT\_PURSE\_CICLE 34573 USC (i) No Disabled 35346 utc () No Doabled 35298 No Disabled STORE\_ORDERS\_PURGE\_CYCLE Task ID 33993 Executions Execution Status No items to display.

Figure 2-8 Recurring Scheduler Tasks Window

Click **Done** or the close window icon (X) to close the window.

The Scheduler Tasks window for the Nightly and Recurring cycles display the same task attributes listed below. The difference is that there is only one Nightly task for a scheduler day whereas there could be multiple Recurring flows running throughout the day.

## Nightly/Recurring Scheduler Tasks

This section displays the following information about each Nightly/Recurring Scheduler task:

- Task ID
- Enabled Switch to enable or disable the execution of the task
- Status Possible values are: Enabled, Disabled, Completed, Skipped On Delay, Scheduled, Error, or Cancelled
- Flow Name Nightly or recurring flow name
- Schedule Date
- Schedule Time
- Time Zone



When the New Scheduler Day is created, if the start time for a certain task has elapsed, the task will be scheduled for the next day. The Next Schedule Run column will show the next time the task will execute.



See Table Menu Options in Common User Interface Controls for information about the options available for this section.

#### Task Executions

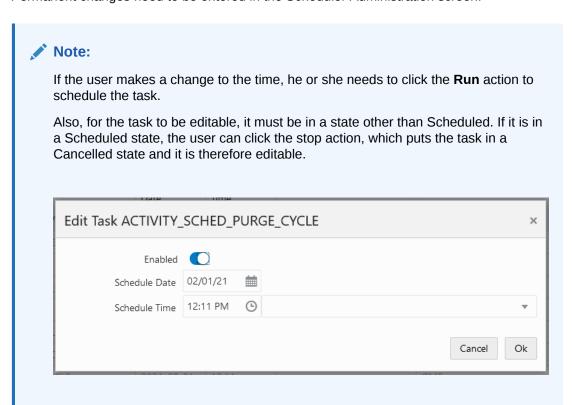
Task Executions

This section displays the following information about each task executions:

- Status Possible values are: Completed, Error
- Start Time
- Info If the Status is Error, this field changes to a link which, when clicked, will open a dialog showing error details.

See Table Menu Options in Common User Interface Controls for information about the options available in this section.

The user can edit the Nightly or Recurring tasks to change the time they run for the day. Permanent changes need to be entered in the Scheduler Administration screen.



It is alternatively possible for the user to circumvent the steps mentioned above and click on Run Now if they intend to schedule the task for immediate execution.



Figure 2-9 Standalone Scheduler Tasks Window

Click **Done** or the close window icon (X) to close the window.

#### Standalone Scheduler Tasks

This section displays the following information about each Standalone Scheduler task:

#### Task ID

**Enabled** – Switch to enable or disable the execution of the task.

**Status** – Possible values are: Enabled, Disabled, Completed, Skipped On Delay, Scheduled, Error, Cancelled.

Name - Indicates Process / Flow name

Type – Indicates whether it is Process or Flow

**Description** – Provides a description of the task

**Frequency** – Single or Every x minutes.

**Limit Occurrences** –If this field has a value, the process will run every x minutes for y occurrences.

**Prevent Start During Nightly** – Indicates that the process should not start running when Nightly is in progress. If the process starts running before Nightly start, it will continue running even if the run extends into the Nightly run.

#### **Schedule Date**

#### **Schedule Time**

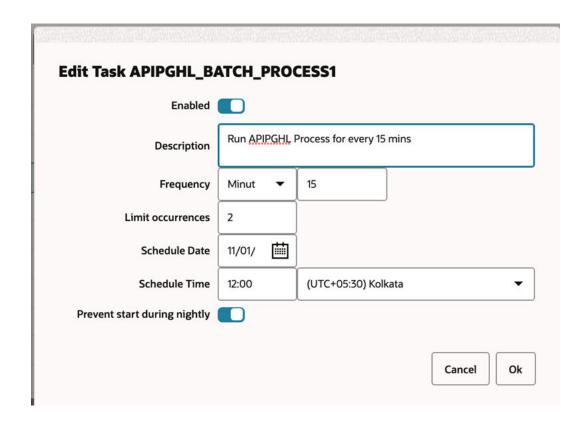
**Next Run In** – Displays the time remaining until the next run.

#### **Time Zone**

See Table Menu Options in Common User Interface Controls for information about the options available in this section.



The user can edit a Standalone task to change any of the fields in the window below. Edits are effective just for the day's run. Permanent changes must be entered in the Scheduler Administration screen.



#### Note:

If the time is left blank for a standalone task, it will execute immediately upon clicking  $\mathbf{O}\mathbf{k}$ .

When the New Scheduler Day is created, if the start time for a certain task has elapsed, the task will be scheduled for the next day. The Next Schedule Run column will show the next time the task will execute.

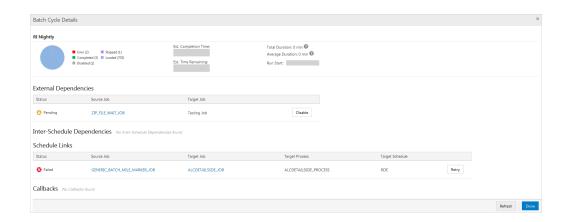
### Task Executions

This section displays the following information about each task execution:

- Execution ID
- Status Possible values are: Completed, Error
- Start Time
- Info If the Status is Error, this field changes to a link which, when clicked, will open a dialog showing the error details.

See Table Menu Options in Common User Interface Controls for information about the options available in this section.

# Batch Cycle Details Screen



The Batch Cycle Details screen displays the following sections:

### Header

The header displays the following information about the batch cycle:

Run Status Chart

### Completed Batch Job Statistics

Completed Batch Job Statistics

For completed batch jobs, the batch job header shows the following information:

- Run Start
- Run End
- Total Duration
- Average Duration

#### **Active Batch Job Statistics**

For active batch jobs, the batch job header shows the following information:



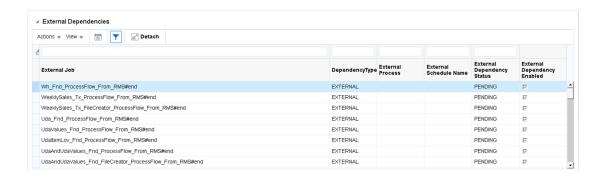
Active Batch Job Statistics are not yet implemented. They will be implemented in a future version of POM.

- Estimated Completion Time
- Estimated Time Remaining
- Total Duration



- Average Duration
- Run Start

## **External Dependencies**

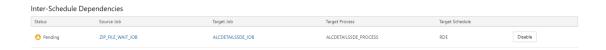


The External Dependencies section lists all the external batch job dependencies for the entire current Schedule. These dependencies are only shown if the system level external dependencies indicator is turned on. An external dependency is usually a dependency on a customer's internal process. This dependency is released once the customer calls an endpoint into POM for a specific POM job.

The following information is displayed for each external dependency:

- Status
- Source Job Click to open the job in the Batch Job Details screen. The source job is a
  job in the current schedule which is dependent on the external (target) job.
- Target Job The job that, when complete, will release the dependency which the source job is waiting on.
- A Disable/Enable button to disable or enable the dependency.

# Inter-Schedule Dependencies



The Inter-Schedule Dependencies section lists all the inter-schedule batch job dependencies for the entire current Schedule. These dependencies are only show if the system level inter-schedule dependencies indicator is turned on. An inter-schedule dependency links the current schedule and a target schedule where a job in the target schedule is dependent on the completion of a job in the current schedule.

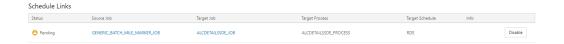
The following information is displayed for each inter-schedule dependency:

- Status
- Source Job Click to open the job in the Batch Job Details screen.



- Target Job Click to open the job in the Batch Job Details screen. Target job is dependent on the source job.
- Target Process Process containing the target job.
- Target Schedule Schedule containing the target process/job.
- A Disable/Enable button to disable or enable the dependency.

#### Schedule Links



A Schedule Link links the current schedule and a target schedule where the current schedule does not start until the completion of a job in the target schedule.

The following information is displayed for each schedule link:

- Status
- Source Job Click to open the job in the Batch Job Details screen. The job in the current schedule which starts the current batch when the Target Job completes.
- Target Job Click to open the job in the Batch Job Details screen. The job in the
  Target Schedule which when completes fulfills the dependency for the Source Job
  in the current schedule.
- Target Process The process which the Target job belongs to. The schedule whose job is a dependency for the job in the current schedule.
- Info Shows information regarding error if failed or skipped.
- Target Schedule
- If it was not successful, a Retry button to retry the schedule link.

### Callbacks



The Callbacks section lists all the external status update request and response callbacks based on the External Status Update mode set in the External System Configuration screen.

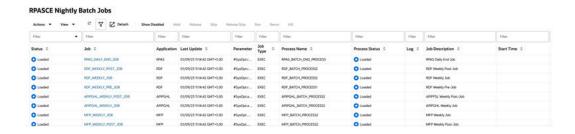
The following information is displayed for each callback:

- Status
- Job Click to open the job in the Batch Job Details screen.



- Process Process containing the job.
- Date of callback
- A Payload link to display the Callback Payload Window for the callback.
- An Info link to display the Callback Info Window describing the callback response.
- If the callback was not successful, a Retry button to retry the callback.

## Nightly and Recurring Batch Jobs



The Batch Jobs section lists all the batch jobs for the selected schedule and the selected cycle – Nightly or Recurring. The table displays the following information:

#### Status

- Loaded Jobs are in loaded state when the scheduler day is first created.
- Pending Job is waiting to run.
- Completed Job ran successfully on the system.
- Error A failure occurred due to an issue in the environment or the job's application.
- Held An administrator placed the job on hold.
- Skipped An administrator has skipped the running of the job so the remaining jobs in the cycle can proceed.
- Running Job is currently running on the system.
- Long Running The job's run time has exceeded a threshold. If a Threshold Run Time is specified for the job on the Edit Job popup of the Batch Administration screen, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (specified on the Edit Settings popup of the System Configuration screen) times the average run time of that job. For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, then the job is considered long running if it has been running for at least 9 minutes. A notification is sent when a job is deemed long running.
- Disabled Job was disabled by an administrator on the Batch Administration screen.
- System Held Job was placed on hold by the system due to a lack of resources to run it.
- Skipped on Error Job was preconfigured to be skipped on a failure.
- Waiting Job is waiting for completion of pre-dependencies (Hourly Cycle, Nightly Cycle, External Dependency and Inter-Schedule Predecessor Jobs).



- Job Click to open the job in the Batch Job Details screen.
- Application
- Last Update
- Parameter
- Job Type Depending on the value, determines if a job is service based or shell script based.
- Process Name
- Process Status
- Log When the job is in error, this field will display a down-arrow icon which when clicked will display the content of the log.
- Job Description
- Start Time
- End Time
- Duration
- Average Run Time
- Average Historical Run Time
- Number of Runs
- Error Source
- Waiting
- Waiting Reasons

### Action Menu and Icons

See Action Menu and Icons for common actions that can be performed through the Action menu and the icons. You can also perform the following actions:

Table 2-1 Batch Jobs - Actions Menu/Icons and Description

Actions Menu/Icons	Description
Show Disabled	Use the <b>Actions</b> > <b>Show Disabled</b> or <b>Show Disabled</b> . By Default, the table won't show any jobs with Disabled Status. Use Show Disabled button or action to see the list of Disabled job.
Hold	Use the <b>Actions</b> > <b>Hold</b> or the <b>Hold</b> button to put the process on hold.
Skip	Use the <b>Actions</b> > <b>Skip</b> or the <b>Skip</b> button to skip the process.
Run	Use the <b>Actions</b> > <b>Run</b> or the <b>Run</b> button to run the process immediately.
Rerun	Use the <b>Actions &gt; Rerun</b> or the <b>Rerun</b> button to run the job again.



Table 2-1 (Cont.) Batch Jobs - Actions Menu/Icons and Description

Actions Menu/Icons	Description
Kill	Use the <b>Action&gt;kill</b> or the <b>Kill</b> button to stop the execution of the job.
	The job needs to be running for this action to be enabled. When the Kill command is enacted on the screen one of two confirmation messages opens depending on whether a cleanup script is associated with the job being killed.
	If a cleanup script is associated with the job, the confirmation message presented is "a cleanup will be performed after this job is terminated. It is advisable to wait a few minutes after termination before proceeding with the remaining batch schedule" This is because it may take a minute or so for the cleanup to complete.
	If a cleanup script is not associated with the job, the user is cautioned to make sure he or she is sure about proceeding without a cleanup script.
	That maybe be acceptable, as not all jobs require cleanup when terminated. The confirmation message in this case is "there is no post termination cleanup script associated with this job. the job will be terminated but not post cleanup will be performed. This may or may not be ok for this job. Check with Oracle Support if this is a concern.
Edit Parameters	Use the <b>Actions</b> > <b>Edit Parameters</b> or the <b>Edit Parameters</b> button to edit the parameters for the job. The new parameters are only effective for the current day's batch run.

### View Menu

See View Menu for information about the options in the View menu.

### Status Details for Job

Certain status values on the Batch Jobs section such as 'Error' or 'Long Running' act as a link. When clicked a popup is displayed containing more details about why the job is in the given status and helpful suggestions for resolving the issue. An example is shown below for a job in error.





### Standalone Batch Jobs

The standalone tab displays the job run details for the Standalone cycle in master-detail form. The master table contains the list of ad hoc flows/ processes and the detail table shows the list of jobs under a selected flow/ process.

Figure 2-10 Standalone Entities



The Standalone Entities section displays a master table that lists the following information:

#### Status

- Loaded Jobs are in loaded state when the scheduler day is first created.
- Completed Job ran successfully on the system.
- Error A failure occurred due to an issue in the environment or the job's application.
- Cancelled Flows/processes which are in Loaded status, are marked cancelled when the scheduler day is closed.



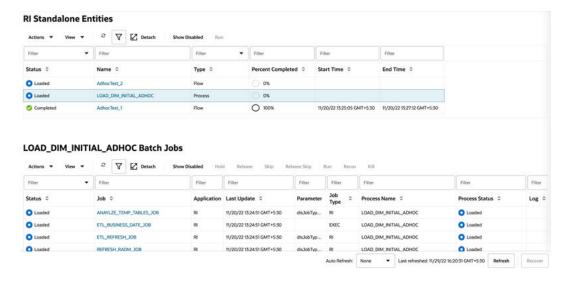
- Name
- Type
  - Flow
  - Process
- Percent Completed
- Start Time
- End Time

### Action Menu and Icons

See Table Menu Options in Common User Interface Controls for information about the options available in this section. You can also perform the following actions:

Actions Menu/Icons	Description
Show Disabled	Use the <b>Actions</b> > <b>Show Disabled</b> or <b>Show Disabled</b> . By Default, the table won't show any jobs with Disabled Status. Use <b>Show Disabled</b> button or action to see the list of Disabled jobs.
Run	Use the <b>Actions</b> > <b>Run</b> or the <b>Run</b> button to run the process or flow immediately.

Figure 2-11 Standalone Entities and the Related Batch Jobs

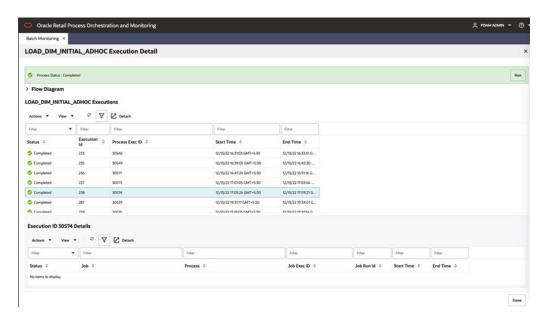


Clicking on a row in the Standalone Entities table, refreshes the Batch Jobs table, lists the jobs of the selected standalone flow/process and displays the information similar to what is listed in the Nightly and Recurring Batch Jobs section above.



### Standalone Execution Details

Figure 2-12 Standalone Executions

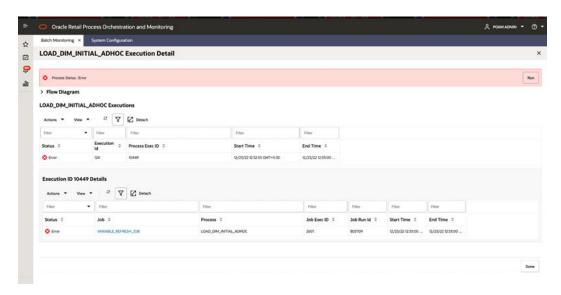


Clicking on an entity link (for example, LOAD\_DIM\_INITIAL\_ADHOC) from the Standalone Entities (master) table opens a new modal window displaying the Batch Execution details. The following information is displayed about each execution.

- Status
  - Loaded Jobs are in loaded state when the scheduler day is first created.
  - Completed Job ran successfully on the system.
  - Error A failure occurred due to an issue in the environment or the job's application.
  - Cancelled Flow which are in Loaded status, are marked cancelled when the scheduler day is closed.
- Execution ID
- Process Exec ID
- Start Time
- End Time



Figure 2-13 Standalone Execution Detail



The following information about the jobs executed for each Execution ID is displayed when an Execution row is selected.

- Status
  - Loaded Jobs are in loaded state when the scheduler day is first created.
  - Disabled Job is in disabled state.
  - Completed Job ran successfully on the system.
  - Skipped Job is in skipped.
  - Skipped\_On\_Error Job is in skipped when it throws an error
  - Error A failure occurred due to an issue in the environment or the job's application.
  - Held Job is in held state.
- Job Name of the job
- Process Name of the process
- Job Exec ID
- Job Run ID
- Start Time
- End Time

Clicking on the job link (for example, VARIABLE\_REFRESH\_JOB) from the Execution Details table opens the Batch Job details in a new modal window and provides detailed information about a batch job

## **Batch Job Details**

The Batch Job Details screen provides detailed information about a batch job.

Depending upon the status of the job, one or more of the following buttons will be available at the top of the screen:

- Hold
- Run This is available only for Standalone jobs.
- Release
- Release Skip
- Rerun
- Skip

Figure 2-14 Batch Job Details

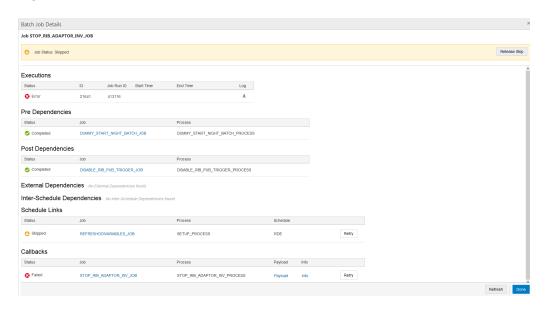
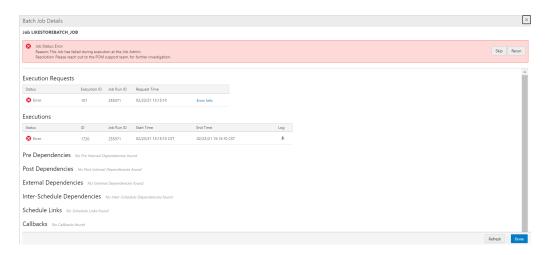


Figure 2-15 Batch Job Details with Status Information



# **Execution Requests**

If the job was executed, this section displays the following information about the job execution:



- Status
- Execution ID
- Request Time
- Error Info This will only show in case of an error status.

#### **Executions**

If the job was executed, this section displays the following information about the job execution:

- Status
- ID
- Job Run ID
- Start Time
- End Time
- Log Provides a link to download the execution log.

## Pre Dependencies

This section displays the following information about job pre-dependencies:

- Status
- Job Click to open the job in the Batch Job Details screen.
- Process
- A Disable/Enable button is available for jobs that have not yet completed.

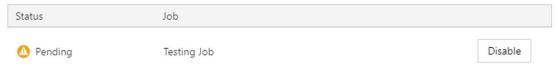
## Post Dependencies

This section displays the following information about job post-dependencies:

- Status
- Job Click to open the job in the Batch Job Details screen.
- Process
- A Disable/Enable button is available for jobs that have not yet completed.

## **External Dependencies**

### **External Dependencies**





An external dependency is usually a dependency on a customer's internal process. This dependency is released once the customer calls an endpoint into POM for a specific POM job. This section displays the following information about job external dependencies:

- Status
- Job Click to open the job in the Batch Job Details screen. The job that, when complete, will release the dependency which the currently displayed job is waiting on.
- A Disable/Enable button is available for jobs that have not yet completed.

## Inter-Schedule Dependencies



An inter-schedule dependency links the current schedule and a target schedule where a job in the target schedule is dependent on the completion of the currently displayed job in the current schedule. This section displays the following information about job inter-schedule dependencies:

- Status
- Job Click to open the job in the Batch Job Details screen. Job which is dependent on the source job.
- Process Process containing the job.
- Schedule Schedule containing the process/job.
- A Disable/Enable button is available for jobs that have not yet completed.

### Schedule Links



This section displays the following information about schedule links for a job:

- Status
- Job Click to open the job in the Batch Job Details screen. The job in the Target Schedule that., when completed, will fulfill the dependency for the currently displayed schedule.
- Process The process the job belongs to.
- Schedule The schedule whose job is a dependency for the job in the current schedule.



- Info Shows information regarding error if failed or skipped.
- A **Disable/Enable** button is available for jobs that have not yet completed.
- A Retry button is available for schedule links with a Skipped or Failed status.

#### **Callbacks**



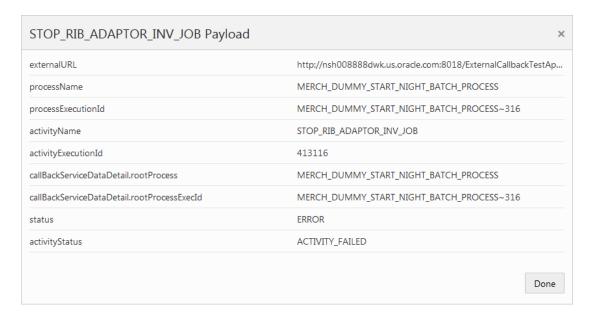
This section displays the external status update request and response callbacks based on the External Status Update mode set in the External System Configuration screen. This section displays the following information about job callbacks:

- Status
- Job Click to open the job in the Batch Job Details screen.
- Process
- A Payload link to display the Callback Payload Window for the callback.
- An Info link to display the Callback Info Window describing the callback response.
- A Retry button is available for callbacks with a Skipped or Failed status.

### Callback - Payload Window

The callback payload window shows the field name and value for each field in the payload. Select **Done** to close the window.

Figure 2-16 Callback Payload Window





### Callback - Info Window

The callback info window shows information about a request and response.

Select **Done** to close the window.

Figure 2-17 Callback Info Window



### Footer



The screen can be set to auto refresh periodically by selecting the pre-defined interval from the **Auto Refresh** list. By default, this value is set to None on page load.

Use the **Refresh** button to refresh the screen immediately.

Use the **Recover** button to automatically attempt fixing system failures and resume the schedule. This is useful if there is a system or communications failure that interrupts the execution of a schedule.

Last refreshed shows the time and date of the last refresh of the interface.

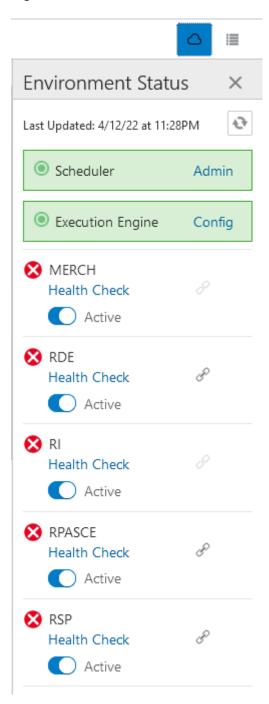
## **Status**

#### Status

The Status sidebar displays information about the Scheduler, Execution Engine, and the environments that Process Orchestration and Monitoring communicates with to execute batches.



Figure 2-18 Status Sidebar



## Scheduler

Displays the status of the Scheduler, and an **Admin** link to enable or disable the scheduler for a particular batch schedule in the **Scheduler Administration** window.

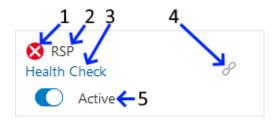
### **Execution Engine**

Displays the status of the execution engine, and a **Config** show configuration of the execution engine in Execution Engine Configuration.

#### **Environment Statuses**

Displays the following for each environment:

Figure 2-19 Environment Status



- 1. **Status** Icon indicating the current status of the integration with the environment. This will be either success ♥ or error ♥.
- **2. Environment** Abbreviation of the environment name.
- 3. Health Check Opens the Health Check for the environment.
- Link An icon which indicates if Inter-Schedule Dependencies are enabled or disabled.
- 5. Active/Suspended Switch Toggle button to suspend or activate the schedule. Suspending the schedule prevents new job run requests from being processed by POM. Jobs that are already running will keep running and won't be terminated. Activating the schedule causes POM to resume processing all job requests for the schedule.

## **Download Cycle Summary**

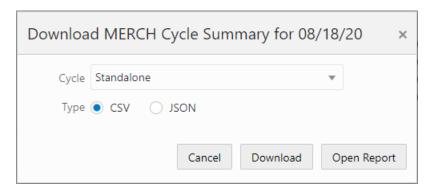
Use the Download Cycle Summary window to download information about a completed batch cycle:

1. Click **Download Cycle Summary** in the Batch Jobs Header.

The Batch Cycle Summary window opens.



Figure 2-20 Download Cycle Summary Window



- 2. Use the **Cycle** menu to select the cycle for which to download the summary.
- 3. Select the Type of data to download: CSV (comma-separated values) or JSON.
- Click **Download** to download the summary file, or click **Cancel** to close the window without downloading.

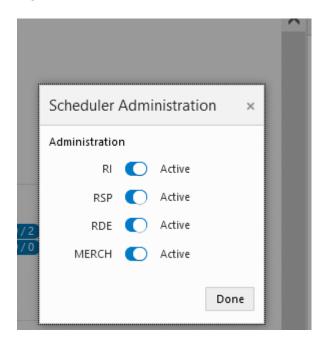
### Scheduler Administration Window

The Scheduler Administration window allows you to enable or disable batch schedules.

When the Scheduler is disabled for a particular schedule, tasks will still be scheduled and will still trigger at the specified time but will immediately move to the Cancelled state.

Select the **Done** button to close the window.

Figure 2-21 Scheduler Administration Window





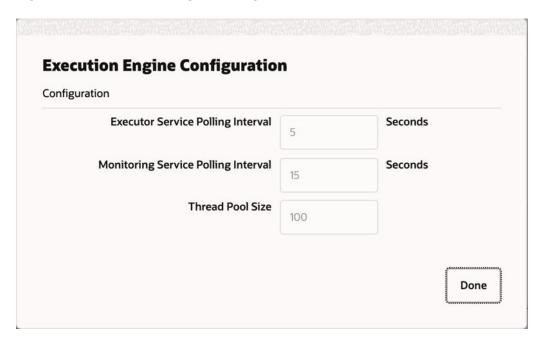
### **Execution Engine Configuration**

The Execution Engine Configuration window displays configuration of communication between the user interface and the execution engine.

Select the **Done** button to close the window.

This window displays the following configurations:

Figure 2-22 Execution Engine Configuration Window



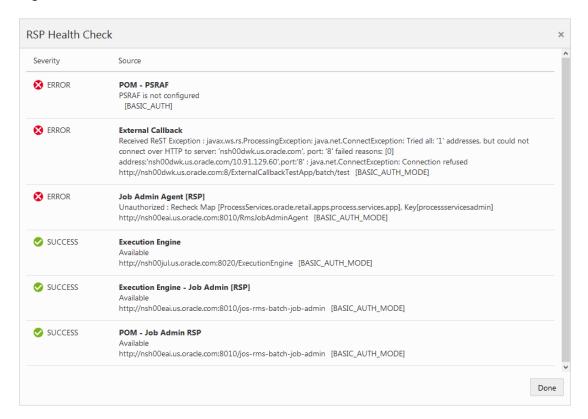
- Executor Service Polling Interval Determines the number of seconds between each polling interval for the batch execution process on Process Orchestration and Monitoring.
- Monitoring Service Polling Interval Determines the number of seconds between each polling interval for the monitoring process on Process Orchestration and Monitoring.
- Thread Pool Size Maximum number of concurrent threads permitted for use by the Execution Engine.

### Health Check

The Health Check window displays the status of the processes communicating with the environment.



Figure 2-23 Health Check Window



This window displays the following for each communication process:

- Severity The severity of any errors in communication:
  - SUCCESS The process communicates successfully.
  - ERROR The process is not communicating with the environment.
- **Source** The name of the process and the response received by the process.

# **Activity Feed**

The Batch Monitoring screen includes an Activity Feed icon at the top right corner.



When the icon is clicked, the Activity Feed panel opens on the right side of the screen. The panel displays up to seven days' worth of activities performed both by the system and by users through the user interface.

Click the close window icon (X) to close the window.



Figure 2-24 Activity Feed



# **System Configuration**

The System Configuration screen allows an administrator to modify parameters and connection properties for the environments integrated with Process Orchestration and Monitoring. It also allows an administrator to maintain POM application level configurations.

Select **System Configuration** in the **Navigation** Area to open the System Configuration screen and select the Schedules tab. This tab displays the schedule level configurations for each schedule setup for this environment.

Schedules System Global Edit Configure New Schedule RI 21.13.20 RDE 21.18.001.20 RSP 21.5.100.10 MERCH 21.6 RPASCE 19.0. Rusiness Date: 03/22/22 Business Date: 01/19/22 Business Date: 01/22/22 Business Date: 02/12/22 System Options Last Schedule Update: Last Schedule Update: Last Schedule Update: Last Schedule Update: Last Schedule Settinas Settings Settings Settings Settings Data Retention Days Data Retention Days Data Retention Days 30 Data Retention Days 35 Data Retentio Long Run Av Long Run Average Time Multiplier Long Run Average Time Multiplier Long Run Average Time Multiplier External Dependencies Enabled External Dependencies Enabled External Dependencies Enabled External Dependencies Enabled External Depo InterSchedule Dependencies Disabled Disabled InterSchedule Dependencies Enabled Throttlina Throttling Throttling Throttling Throttling Job Agent ALLOC Throttle Limit 12 Job Agent RIS Throttle Limit 13 Job Agent RDE Throttle Limit 12 Job Agent RIS Throttle Limit Job Agent RF Environment Environment Environment Environmen Environment 22.1.201.0 ALLOC 22.1.201.0 22.1.201.0 RDE 22.1.201.0 RPASCE RMS 22.1.201.0 External Configuration External Configuration External Configuration External Configuration External Co External Status Update Mode FAILED External Status Update Mode External Status Update Mode External Status Update Mode External Statu Credentials Credentials Credentials Credentials Job Type Job Type Job Type Job Type No Job Types Configured No Job Types Configured No Job Types Configured No Job Types CITCUSTOM

Figure 2-25 System Configuration

# Configure New Schedule

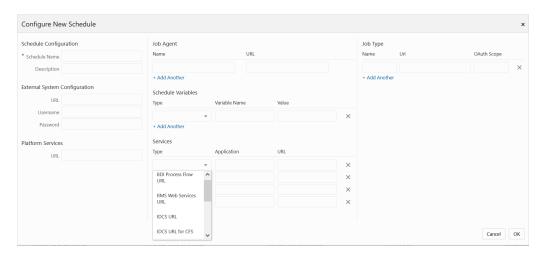
When POM is first installed for a specific customer, it does not include any application batch schedules out of the box such as Merchandising, Retail Intelligence, and so on. An Oracle administrator or a system integrator needs to first configure those schedules before they can be loaded (from a batch schedule spreadsheet). Configuring a new schedule entails setting up schedule properties such as the schedule name and description, customer environment information for callbacks. It also entails setting up the location of different components and services with which different POM components need to interact to function properly.

Configuring a new schedule is typically done upon provisioning the environment by Oracle operations. If for any reason the configuration has not yet been done by Oracle, an administrator can alternatively accomplish that through the UI.

To configure a new schedule, click the **Configure New Schedule** button at the top right of the Schedules tab of the System Configuration screen. The Configure New Schedule window is displayed.



Figure 2-26 Configure New Schedule



The following new schedule information can be set on this window:

- Schedule Configuration This is for identifying and describing the schedule.
   Attributes for this section are:
  - Schedule Name A short identifier of the new schedule. This usually matches
    the main application name such as Merchandising, RI, and so on.
  - Description A short description of the schedule.
- External System Configuration This identifies an external system, typically a
  customer's environment. This is needed for optionally notifying the customer's
  system of a job failure or success. This feature is also referred to as Callback.
  Attributes for this section are:
  - URL
  - Username
  - Password
- **Platform Services** Internal Oracle services for retrieving information stored there by other applications or systems. Attribute for this section is:
  - URL
- Job Agent The Job Agent is a component of POM responsible for submitting the
  request to execute a batch job. This is usually deployed in the same location as
  the application where the jobs actually run. If the schedule being configured
  contains multiple applications, it is optional to add an agent for each application.
  This isn't a common practice however as an agent can handle running multiple
  applications. Attribute for this section is:
  - URL
- Schedule Variables These variables hold System (POM) level configurations such as IDCS or OCI IAM URL, or Job level configurations such as batch directory, DB\_ALIAS, and so on. The job level configurations can also be defined on the batch schedule spreadsheet. Attributes for this section are:
  - Type Job or System
  - Variable Name



- Value
- Services This section allows for entry of services POM integrates with. These include the BDI Process Services, IDCS or OCI IAM, and all services corresponding to the different applications with service-type batch jobs. Attributes for this section are:
  - Type This is a drop down for all the possible service types; for example, the RI Web Services URL which POM would use to invoke RI service-based batch jobs.
  - Application Application Name to which this service corresponds such as RI.
  - URL
- **Job Type** This is an optional section for setting up one or more custom job types other than the standard, pre-defined job types provided by the retail applications, such as EXEC, RI, RASE, BDI, RDS, OB, OMS, and RPAS. The user then associates a custom job type with the base URL for endpoints at the destination system. These are endpoints for starting a job, restarting a job, killing a job, checking status of a job, fetching the log for a job, and validating the URL. By setting up a custom job type, the user must then create a custom schedule spreadsheet containing jobs with that job type. When this batch schedule runs, POM executes that job using the corresponding, defined Start endpoint. If the user misses the opportunity to configure the job type at this point, they do have the opportunity to add that using the Job Type Configuration screen (see Create / Edit Job Type for more information). Attributes for this section are:
  - Name A short, alphanumeric identifier of the job type. This typically reflects the system or application where associated jobs are to be executed (for example, RDS).
  - URL Base URL for endpoints at the destination system where batch is to be invoked (for example, https://server/services/batch).
  - OAuth Scope Authentication scope for accessing the batch endpoints at the above URL.

# Schedule Settings and Connections Configuration

Select the **Schedules** tab on the **System Configuration** screen to configure the settings and connections for an environment.

The following information is shown for each environment:

#### MERCH 21.6

- Schedule name abbreviation.
- Schedule version number.

Business Date: 08/19/20 Last Schedule Update:

Business Date - Date for which the specific schedule's batches will run next.



The system options are a set of key-value pair of attributes and values specific to
the given schedule such as location of directories or throttle enabling setting.
System options can also be used to define shell script warning or error exit codes.
If any such codes are specified, they will cause a shell script based job to fail or
complete with warning.

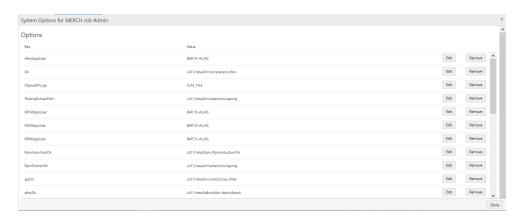
Examples of system options:

**Last Schedule Update** - Last date on which the schedule was updated.

System Options link

Each Schedule is associated with a number of system options specific to its environment and settings. Those can be edited by clicking the **System Options** link located next to the Business Date.

Figure 2-27 Edit System Options



The system options are a set of key-value pair of attributes and values specific to the given schedule such as location of directories or throttle enabling setting. System options can also be used to define shell script warning or error exit codes. If any such codes are specified, they will cause a shell script based job to fail or complete with warning.

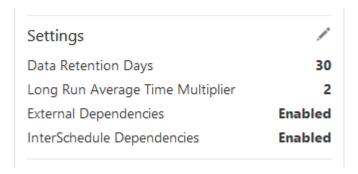
Examples of system options:

Key	Value
enableThrottling	FALSE
WarningCode110	Some input files were not processed
ErrorCode40	Input file corruption detected

The user can edit the values, add or remove options.

Settings - See Edit Settings for details.





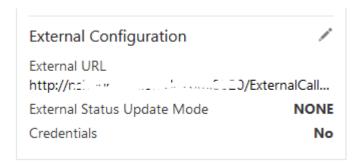
- Data Retention Days
- Long Run Average Time Multiplier
- External Dependencies
- InterSchedule Dependencies
- Throttling See Edit Throttling for details.



- Job Agent Throttle Limit
- Environment See Edit Environment for details.

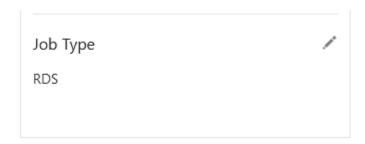


- Job Agent name (for example, RPASCE). This also acts as a link which, when clicked, opens the Job Agent Configuration Window.
- Job Agent version
- External Configuration See Edit External Configuration for details.





- External URL
- External Status Update Mode
- Credentials
- Job Type See Create / Edit Job Type for details.

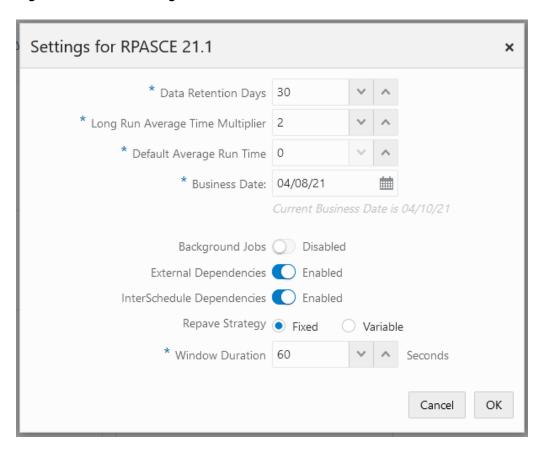


Job Type - For example, RDS.

# **Edit Settings**

To edit the settings for an environment, click the edit icon  $\checkmark$  in the Settings section to open the Settings window.

Figure 2-28 Edit Settings Window



The following settings are available in this window:

- Data Retention Days Number of days for which data is to be retained
- Long Run Average Time Multiplier Used to calculate when a job is considered long running.

If a Threshold Run Time is specified on the Edit Job popup of the Batch Administration screen, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds this Long Run Average Time Multiplier times the average run time of that job. For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, then the job is considered long running if it has been running for at least 9 minutes. A notification is sent when a job is deemed long running.

- **Default Average Time** Used instead of multiplying a job's average run time by the Multiplier (on this screen) when the job does not have run history. This is to determine whether a job can run on a certain node when the Node Repaving is upcoming. For example, say a node's repaving is taking place in 30 minutes. If a job has a run history and its average runtime multiplied by the Multiplier is greater than 30 minutes, then the job will run on a different node. If however the job has no run history, then this Default Average Time is used instead.
- Business Date The earliest business date for which to run batch schedules. See
   Business Date Explained for an explanation of how POM uses this setting.
- Background Jobs Enable or disable background jobs.
- External Dependencies A switch for enabling or disabling external dependencies.
- InterSchedule Dependencies A switch for enabling or disabling InterSchedule dependencies.
- Repave Strategy This strategy together with the next field's value is used to determine if a job should be allowed to run on a particular server node. When a node is scheduled to be repaved (updated with the latest software patch), no batch job should be running on it when the repave starts. To prevent such a situation, a best guess is needed as to when a node should stop accepting jobs to be run. There are two strategy for determining when that time is:
  - Fixed: Uses the next field's value (Window Duration in seconds) to determine the time at which the node will start rejecting requests for running jobs. For example, if this value is 3600 seconds, the node will stop accepting requests one hour before the repave starts.
  - Variable: Multiplies the next field's value (multiplier) with the job's average run time to determine if the node likely has enough time to run the job to completion. For example, if the multiplier is three and the job about to be submitted for running on this node has an average run time of five minutes and the repave is due to start at a time longer than the 15 minutes (the product of the two numbers), the job will be allowed to run. Otherwise it won't be.

#### Note:

If a job does not have a run history (therefore does not have an average runtime), then the Default Average Time (also defined on this screen) is used instead of multiplying a job's average run time by the multiplier field defined next.



• **Window Duration / Multiplier** - This field is dynamically altered on the screen depending on the previous field's value and is used in conjunction with the previous field. See the previous field's explanation for details.

Select **OK** to save the changes, or select **Cancel** to exit the window without saving changes.

### **Business Date Explained**

When the business date is initially set, it's supposed to be set as the First Run Business Date. It's meant for the POM application to compare to the Current Business Date (shown below the Business Date on the screen). If the (First Run) Business Date is earlier than the Current Business Date, POM will run the next batch schedule for the day after the Current Business Date. If the (First Run) Business Date is later than the Current Business Date, POM will run the next batch schedule for that date rather than the day after the Current Business Date.



The Current Business Date advances automatically every time batch completes for the day

The reason the (First Run) Business Date is updatable on this screen, is to give the ability to start the next schedule run at that date, skipping some run days. Here are a couple example scenarios:

#### Scenario 1: Common Scenario

System Configuration screen's Business Date: 11/28/2019

System Configuration screen's Current Business Date: 08/12/2019

The next batch schedule run will be for business date 08/13/2019.

When that batch run starts, the Current Business Date advances to 08/13/2019 and the screen is updated accordingly.

#### Scenario 2: Skip a Few Days

System Configuration screen's Business Date: 11/28/2019

System Configuration screen's Current Business Date: 08/12/2019

User changes the Business Date on the System Configuration screen to 08/18/2019

The next schedule run will be for business date 08/18/2019.

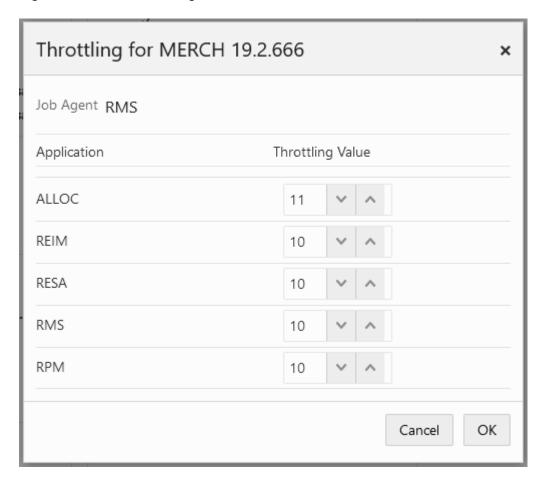
When that batch run starts, the Current Business Date moves to 08/18/2019 (since the (First Run) Business Date is greater than Current Business Date) and the screen will be updated accordingly. The (First Run) Business date will remain at 08/18/2019 until changed by an administrator on this screen.

## **Edit Throttling**

The throttling settings can be changed by selecting the edit icon in the Throttling section to open the Throttling window.



Figure 2-29 Edit Throttling Window



This window allows for update of the throttling value for each application hosted on this Job Agent.

Select **OK** to save the changes, or select **Cancel** to exit the window without saving changes.

### **Edit Environment**

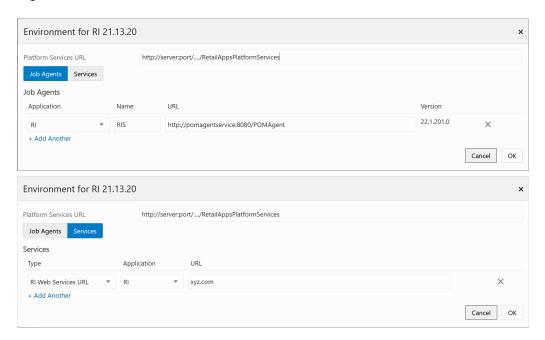
The environment settings can be changed by selecting the edit icon in the Environment section to open the Environment window.



One schedule can be supported by one or multiple Job Agents. Usually, the mapping is one Job Agent to an application.

Also, the Job Agent is a component of POM responsible for submitting the request to execute a batch job.

Figure 2-30 Edit Environment Window



At the top of the Environment window, the user can set the Platform Services URL.

The window then provides two tabs: the **Job Agents** tab and the **Services** tab.

On the Job Agents tab, the user can add or change the following Agent related information:

- Application application name
- Name Agent's name
- Job Agent Version Release version of the Agent
- Job Agent URL

On the Service tab, the user can add or change services related information. These are services that POM integrates with, such as BDI Process Services, IDCS or OCI IAM, and all services corresponding to the different applications with service-type batch jobs.

Select **OK** to save the changes, or select **Cancel** to exit the window without saving changes.

# Job Agent Configuration Window

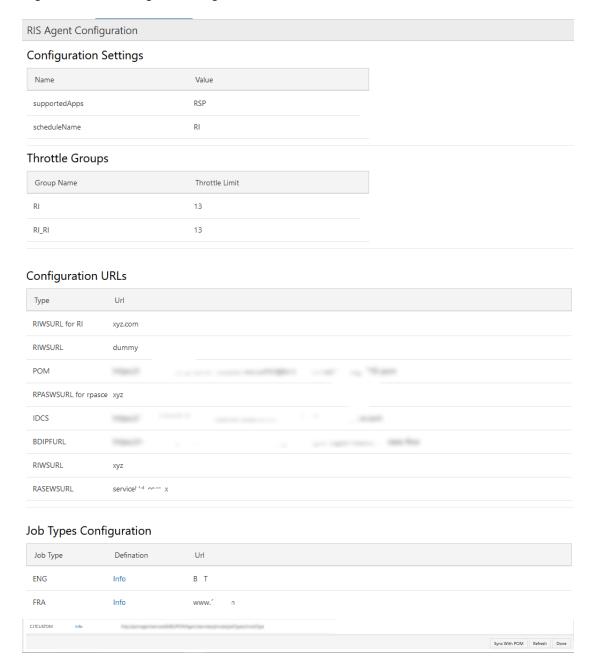
The Job Agent Configuration window displays configuration information about the selected Agent.

An Agent is the component usually deployed alongside the application for which the batch runs. It receives requests from the POM application, usually deployed on a common server. These requests direct the agent to invoke the actual job execution on the target application.

Select the **Done** button to close the window.



Figure 2-31 Job Agent Configuration Window



This window displays information about the Agent's **Configuration Settings**, **Throttle Groups** and **Job Types**.

It also displays a **Configuration URLs** section which lists service URLs that POM needs to operate. These include service URLs for calling endpoints to execute batch in the case where the jobs are service-based (versus shell-script-based) and are of pre-defined job types such as RI, RASE and RPAS.

The **Throttle Groups** section displays throttle limits (the maximum number of job that can execute concurrently). These are defined either on the batch schedule spreadsheet or on the **Throttling** section of this **System Configuration** screen.



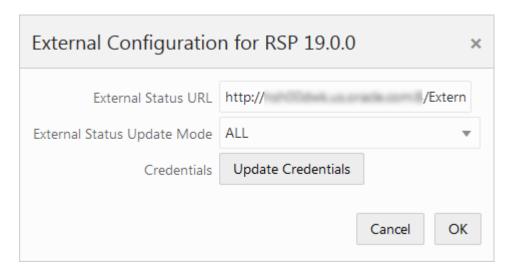
The **Job Types Configuration** section displays all custom job types defined either on the batch schedule spreadsheet or on the **Job Type** section of this **System Configuration** screen.

This window also features a **Sync With POM** button (formerly called **Publish**). When clicked, it will synchronize the information on this screen from POM to the Job Agent. These changes are also synchronized automatically to the Job Agent upon the daily creation of a new scheduler day.

# **Edit External Configuration**

The external configuration settings can be changed by selecting the edit icon in the External Configuration section to open the External Configuration window.

Figure 2-32 Edit External Configuration Window



The following settings are available in this window:

- External Status URL Customer system's URL that is called when POM is to notify the customer's system. Note that this calling feature is also referred to as Callback.
- External Status Update Mode Job status for which POM is to call the customer's URL. This menu has the following options:
  - ALL POM will make a call for each job's execution regardless of success or failure.
  - FAILED POM will make a call only for failed jobs.
  - NONE POM will never make a call.
- Update Credentials When clicked, User Name and Password fields are shown.
   Setting these values will update the credentials POM uses to call the customer's URL.

Select **OK** to save the changes, or select **Cancel** to exit the window without saving changes.

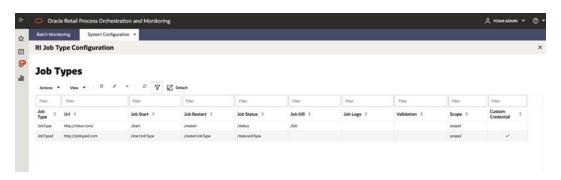


## Job Types

Job Types window displays a table of configured job types. The user can edit or delete an existing row, or create a new job type.

See the "Generic ReST Jobs" chapter of the *POM Implementation Guide* for additional details on setting up custom schedules with custom job types.

Figure 2-33 Job Types Table



Each row contains the fields:

- **Job Type** A short, alphanumeric identifier of the job type. This typically reflects the system or application where associated jobs are to be executed (for example, RDS).
- **URL** Base URL for endpoints at the destination system where batch is to be Invoked (for example, https://server/services/batch).
- Job Start Endpoint for invoking the execution of a job.
- Job Restart Endpoint for restarting the execution of a job after failure.
- Job Status Endpoint for POM to fetch the status of a started job.
- **Job Kill** Endpoint for terminating the execution of a running job.
- **Job Logs** Endpoint for fetching the log(s) for a job.
- Validation Endpoint for validating that the endpoints are reachable.
- Scope Authentication scope for accessing the above endpoints.
- Custom Credential Displays a tick mark if the credential is custom created by the user for that job type. Else, blank.

## Create / Edit Job Type

A new job type can be created by selecting the Create icon in the **Job Types** section to open the **Job Type Configuration** window. Alternatively, an existing job type configuration can be changed by selecting the edit icon ...



Figure 2-34 Create Job Type

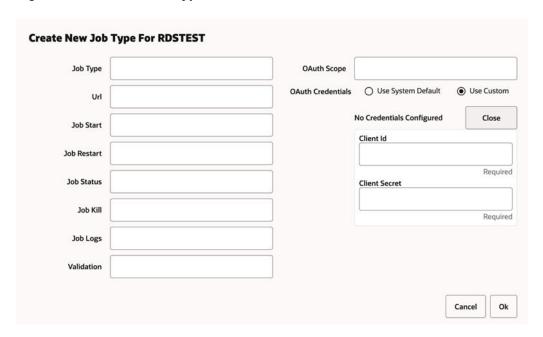
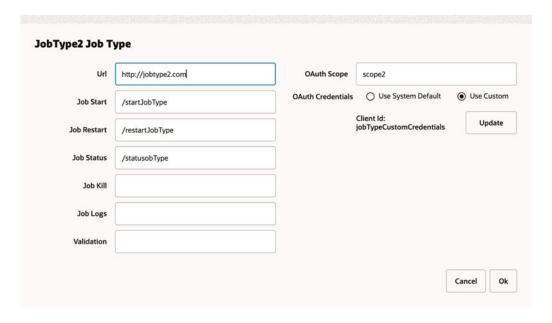


Figure 2-35 Edit Job Type



Note:

If the selected job type is using custom credentials, the popup will also show the corresponding client id.

Select  $\mathbf{OK}$  to save the changes, or select  $\mathbf{Cancel}$  to exit the window without saving changes.

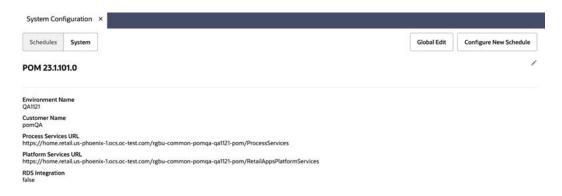


See the "Generic ReST Jobs" chapter of the *POM Implementation Guide* for additional details on setting up custom schedules with custom job types.

## System Settings

Select the System tab in the System Configuration screen to view the system configuration for Process Orchestration and Monitoring.

Figure 2-36 System Information Screen

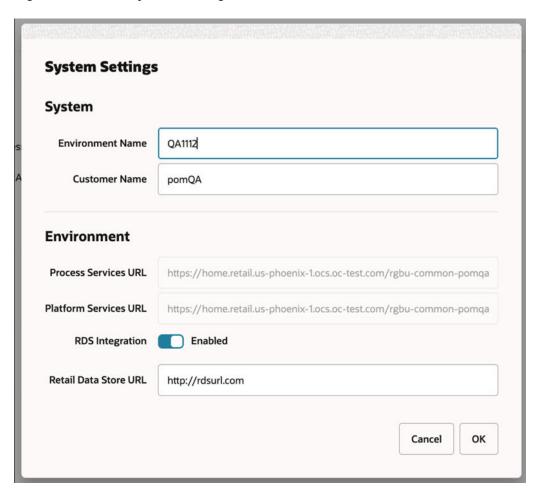


## **Edit System Settings**

Select the edit icon / (not shown) located at the rightmost of the System Information window to enable the editing of information on this window.



Figure 2-37 Edit System Settings Window



The following settings are available in this window:

- Environment Name This is the physical environments name such as '<customer name> stage 1'.
- Customer Name
- Process Services URL This URL is set at install time and cannot be changed on this window. It shows the value of POM's services URL.
- RDS Integration Flag indicating whether POM is integrated with Retail Data Store (RDS)..
- Retail Data Store URL Shows the value of the RDS URL. It can be updated on this window.'

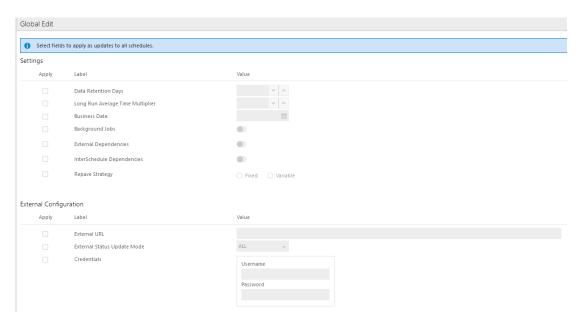
Select **OK** to save the changes, or select **Cancel** to exit the window without saving changes.

### Global Edit

Select the Global Edit button to open the Global Edit screen. This screen sets configurations for all the schedules. Refer to the sections above for explanation of the different configurations.



Figure 2-38 Global Edit Screen



Use the **Apply** check boxes to activate the fields for the settings to be applied to all schedules. The following settings can be applied to all schedules:

- Data Retention Days
- Long Run Average Time Multiplier
- Business Date
- Background Jobs
- External Dependencies
- InterSchedule Dependencies
- External URL
- External Status Update Mode
- Repave Strategy
- Credentials:
  - Username
  - Password

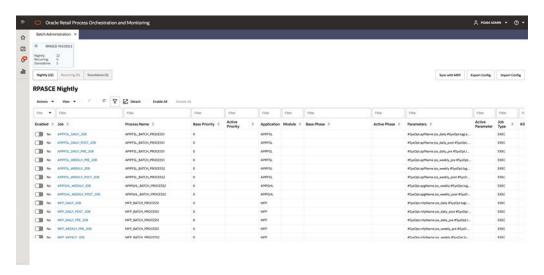
## **Batch Administration**

The batch administration screen provides the ability to maintain information specific to the batch schedule.

Select **Batch Administration** in the **Navigation** Area to open the Batch Administration tab.



Figure 2-39 Batch Administration



### **Batch Administration Header**

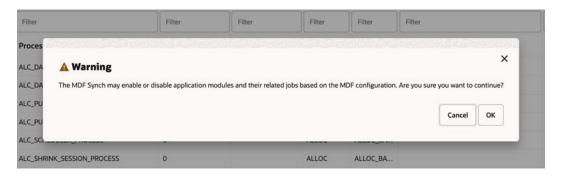
The Batch Administration header includes the following options:

- Batch Tiles There is a batch tile for each software environment Process
   Orchestration and Management connects to. Select a tile to show the batch
   processes for that environment. See Batch Tiles for more information about these
   tiles.
- 2. Cycle Tabs Displays the cycles for which batch information is to be maintained. Select a cycle tab to see the batch details for that cycle. The following cycles are available:
  - Nightly
  - Recurring
  - Standalone
- 3. Sync with MDF MDF is the Module Definition Framework maintained in the Retail Home Customer Module Management module of Retail Home. Using the Sync with MDF button in POM will sync the modules defined in POM with those in Retail Home. Nightly jobs belonging to those modules are then enabled or disabled based on their state in Retail Home.

When **Sync with MDF** is clicked for the selected application schedule, the user is presented with a warning message advising that jobs may be enabled or disabled as a result of the synch action.



Figure 2-40 MDF Sync – Warning Message



After the sync is complete, a JSON file with the batch schedule summary is downloaded. This file contains the current and previous status of an application and module in MDF and POM after sync.

The following is a sample of that JSON file:

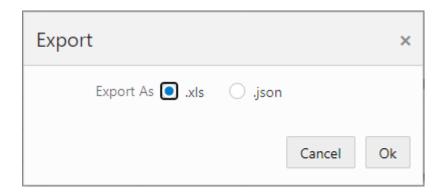
```
{
    "scheduleName": "RI", "synced": true, "enabledModules": [
            "state": "MATCHED MODULE",
            "mdfStatus": "ENABLED",
            "prevMdfStatusInPom": "ENABLED",
            "prevStatusInPom": "ENABLED",
            "publishToPom":true,
            "applicationName": "RI",
            "moduleName": "RMI SI ONORDER",
            "matchedModule":true
        },
            "state": "MATCHED MODULE",
            "mdfStatus": "ENABLED",
            "prevMdfStatusInPom": "ENABLED",
            "prevStatusInPom": "ENABLED",
            "publishToPom":true,
            "applicationName": "RI",
            "moduleName": "RMI SI WHOLESALE",
            "matchedModule":true
        },
            "state": "MATCHED MODULE",
            "mdfStatus": "ENABLED",
            "prevMdfStatusInPom": "DISABLED",
            "prevStatusInPom": "ENABLED",
            "publishToPom":true,
            "applicationName": "RI",
            "moduleName": "RCI SI SALES",
            "matchedModule":true
    ]
```



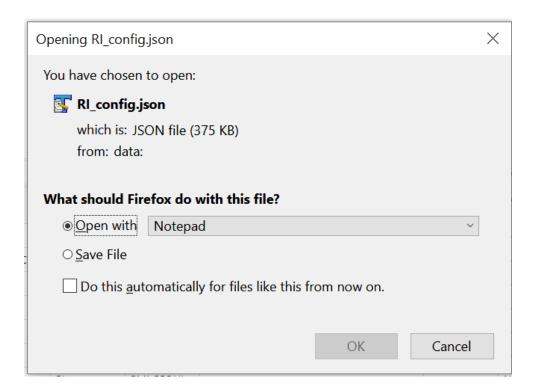
Also, the status of the updated jobs is changed to either 'Loaded' or 'Disabled' based on the modules activation/deactivation in Retail Home's Customer Modules Management.

4. **Export Config** - Use this button to export configurations for the selected schedule and cycle. These configurations include Scheduler tasks, throttle limit values, data retention values, notifications settings and (most importantly) which jobs are enabled or disabled.

When clicked, the user is presented with a dialog for selecting the type of file to export (JSON or Excel)



Depending on the user's browser setting, the file is either saved in the default local file system directory or a file save/open dialog is presented first.



If the export is done for the purpose of applying the same configurations on another environment (Lift & Shift), the user is recommended to export to a JSON

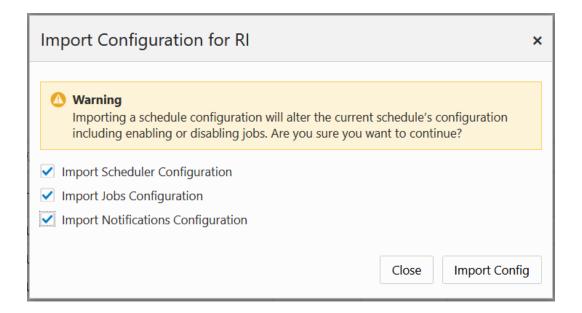


file. This file is then used in the Import Config function (explained below) to import the configurations into another environment.

The user has the option to manipulate the exported file before importing back into the same environment or a different one. In that case an export to an Excel file is more suitable for ease of manipulation. Caution needs to be taken when manipulating the content of the exported file, especially for maintaining proper data format.

Refer to the "Export/Import Schedule Configuration" chapter of the *Process Orchestration* and *Monitoring Implementation Guide* for details on applying changes to the exported spreadsheet before importing it back in.

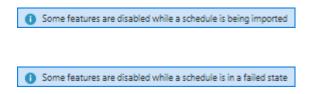
5. **Import Config** - Use this button to import new batch configurations for the selected schedule and cycle. When clicked, the user is presented with a dialog to select the desired type of import.



The user can select to import Scheduler tasks configuration and/or Jobs configuration and/or Notifications configuration. The jobs configuration includes such settings as throttle values, data retention values, enabled/disabled setting and Job Start/Completion notifications. The Scheduler tasks are those directives for the POM Scheduler to run the different batch cycles at specified times. The Notifications configuration includes e-mail addresses and retention periods associated with the different notification types.

Once the import type is selected and the Import Config button is clicked, the user is presented with a file selector dialog (not shown). User can then choose to import a JSON or an Excel file.

6. When a schedule is being upgraded using the Schedule Maintenance screen or when the schedule upgrade has failed or when a schedule is being synced, the user is prevented from most activities on the Batch Monitoring and on the Batch Administration screen.



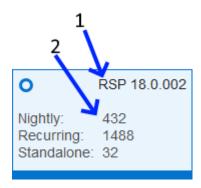


Some features are disabled while a schedule is being synched

## **Batch Tiles**

Each tile displays the following information:

Figure 2-41 Batch Tile



- Schedule Name and Version Displays the abbreviation of the application or application group and the software version.
- 2. Cycles and Statuses Displays the number of batch jobs for nightly / recurring cycle and number of ad hoc flows / processes for standalone cycle.

## **Batch List**

The information in the batch list depends upon the cycle chosen:

- Nightly
- Recurring
- Standalone

### Actions Menu and Icons

Actions Menu and Icons

See Action Menu and Icons for common actions that can be performed through the Action menu and the icons. You can also perform the following actions:

Table 2-2 Batch Jobs - Actions Menu/Icons and Description

Actions Menu/Icons	Description
Edit and Edit icon	Select an item in the table, then select <b>Actions</b> > <b>Edit</b> or the edit icon to edit the item.
Enable All	Use the <b>Actions</b> > <b>Enable All</b> or the <b>Enable All</b> button to put the process on hold.
Disable All	Use the <b>Actions</b> > <b>Disable All</b> or the <b>Disable All</b> button to skip the process.



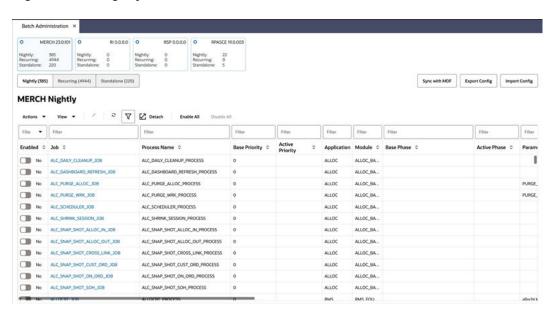
#### View Menu

See View Menu for information about the options in the View menu.

### Nightly

The nightly cycle displays the following information for each batch:

Figure 2-42 Nightly Batch List



- Enabled
- Job Click the Job to open the batch in the Batch Job Details screen.
- Process Name
- Base Priority An optional number between 1 and 10 (10 being highest priority) assigned
  to a process-job combination. This number determines the execution priority for the job
  amongst concurrent job run requests in a limited throttled setting. The base priority is the
  value initially seeded from the spreadsheet for this process-job.
- Active Priority The current priority (1-10) value once altered from the UI. This value if
  present supersedes the base priority.
- Application A schedule may be made up of multiple applications. There needs to be at least one application.
- Module An application may be made up of multiple modules. Modules within an application are optional.
- Base Phase An optional alphanumeric phase assigned to a process-job for grouping of
  jobs in the Nightly cycle. This is used for reporting purposes only. The Nightly Summary
  Report will then report total run time and elapsed time by Phase. The base phase is the
  value initially seeded from the spreadsheet for this process-job.
- Active Phase The current phase value once altered from the UI. This value, if present, supersedes the base phase.



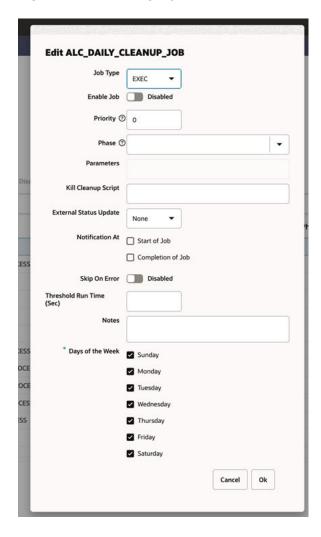
- Parameters A job may be run with a list of input parameters. This column always shows the original list of parameters.
- Active Parameter This column shows the customized list of parameters.
- Job Type A Job Type is an attribute of a Job in POM and signifies the kind of Job that is run. POM has the following pre-built Job types. Other custom job type can be used that are built using the Job Type feature of the System Configuration screen.
  - EXEC For all shell-script based jobs
  - RI DIS-based jobs for the RI schedule
  - RASE DIS-based jobs for the RSP schedule
  - BDI BDI Jobs
  - RPAS RPAS-Web Service jobs for the RPAS schedule
  - OB OB-based jobs for the OB schedule
  - OMS OMS-based jobs for the OMS schedule
  - RDS RDS-based jobs
- Kill Cleanup Script Name of a script that will be executed after the kill is performed. This is an optional field as not all jobs require cleanup after termination.
- External Status Update Job status for which POM is to call a customer's URL.
   The URL is defined in the External Configuration section of the System Configuration screen. This column has the following possible values:
  - ALL POM will make a call for this job's execution regardless of success or failure.
  - FAILED POM will make a call only for if this job fails.
  - NONE POM will not make a call.
- Notification At
  - Start of Job Send notification of type JobStarted when the selected job starts.
  - Completion of Job Send notification of type JobCompleted when the selected job completes successfully. Note that there is a separate notification of type Error that is sent when a job fails.
- Skip On Error Skip this job if it fails.
- Threshold Run Time (Seconds) Amount of time greater than which the job is deemed long running. If a Threshold Run Time is specified here, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (defined on the Edit Settings popup of the System Configuration screen) times the average run time of that job. For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, then the job is considered long running if it has been running for at least 9 minutes. A notification is sent when a job is deemed long running.
- Notes
- Job Name



- Job Wrapper Name
- Days of the Week Days of the week for which the job is to be run.

The user can select a batch job and click the Edit icon to edit the job information.

Figure 2-43 Edit Nightly Batch Window



The following information can be updated for each batch from the Edit window:

- Job Type Choose from following pre-built Job types:
  - EXEC For all shell-script based jobs
  - RI DIS-based jobs for the RI schedule
  - RASE DIS-based jobs for the RSP schedule
  - BDI BDI Jobs
  - RPAS RPAS-Web Service jobs for the RPAS schedule
  - OB OB-based jobs for the OB schedule
  - OMS OMS-based jobs for the OMS schedule



RDS – RDS-based jobs

Other custom job type can be used that are built using the Job Type feature of the System Configuration screen.

- Enable Job Enable or disable a job
- Priority The user can change the Priority of a job with a value from 1-10 (With 10 being the highest and 1 being the lowest and 0 as default value meaning no priority set). As long as the Priority is not modified on the UI, it can be overridden from the spreadsheet. However, once modified on the UI, the priority cannot be overridden from the spreadsheet, but only from the UI.
- Phase The user can select a saved phase (if any) from the dropdown. Alternatively the user can type in a new alphanumeric value.
- Parameters Add or remove from the customized list of parameters, if allowed for that batch.
- Kill Cleanup Script Name of a script that will be executed after a kill is performed.
- External Status Update Job status for which POM is to call a customer's URL.
   The URL is defined in the External Configuration section of the System Configuration screen. This column has the following possible values:
  - ALL POM will make a call for this job's execution regardless of success or failure.
  - FAILED POM will make a call only for if this job fails.
  - NONE POM will not make a call.
- Notification At
  - Start of Job Send notification of type JobStarted when the selected job starts execution.
  - Completion of Job Send notification of type JobCompleted when the selected job completes successfully. Note that there is a separate notification of type Error that is sent when a job fails.
- Skip On Error Skip this job if it fails.
- Threshold Run Time (Seconds) Amount of time greater than which the job is deemed long running. If a Threshold Run Time is specified here, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (defined on the Edit Settings popup of the System Configuration screen) times the average run time of that job. For example, if a job's Threshold Run Time is 60 seconds, then the job is considered long running if it has been running for at least 60 seconds. A notification is sent when a job is deemed long running.
- Notes
- Days of the Week Days of the week for which the job is to be run.

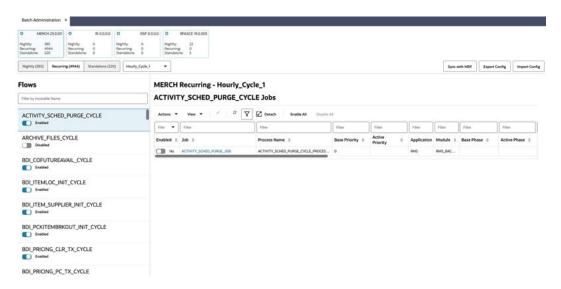
### Recurring

The Recurring cycle includes an **Hourly Cycle** menu. Select an hour in this menu to choose the hour of the day during which the displayed jobs will run.

The recurring cycle includes the following information for each batch:



Figure 2-44 Recurring Batch List



- Flows Select a flow in the Flows list to view all jobs for that flow. The following information is shown for each flow:
  - Flow Name
  - Enabled or Disabled
- Jobs The Jobs list shows the following information for each job. The user can also
  update the job by selecting it and clicking on the Edit icon. Refer to the Nightly cycle
  above for an explanation of each field:
  - Enabled
  - Job Click the Job to open the batch in the Batch Job Details screen.
  - Process Name
  - Base Priority
  - Active Priority
  - Application
  - Module
  - Base Phase
  - Active Phase
  - Parameters
  - Active Parameter
  - Job Type Job Type of 'EXEC' Indicates that the job executable is shell script based.
     All other job types, such as 'BDI', 'RI', and so on, indicate that the job is service-based. Service-based job types require different configurations than shell-script based.
  - Kill Cleanup Script Name of a script that will be executed after the kill is performed.
     This is an optional field as not all jobs require cleanup after termination.
  - External Status Update



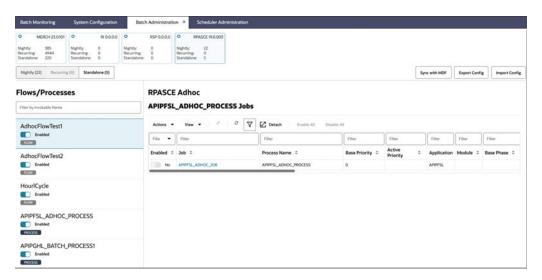
- Skip On Error
- Threshold Run Time (Seconds)
- Notes
- Job Name
- Job Wrapper Name
- Days of the Week

The user can select a batch and click the Edit icon to edit the batch. Refer to the Nightly cycle above for an explanation of each field in the Edit window.

### Standalone

The standalone cycle includes the following information for each flow, process and job:

Figure 2-45 Standalone Batch Sections



- Flows/Processes (listed on the left pane of the screen) Select a flow or process in the Flows/Processes list to view all jobs for that flow. The following information is shown for each flow/process:
  - Flow/Process Name
  - Enabled or Disabled
  - Flow/Process Label
- Jobs (listed on the right pane of the screen)- The Jobs list shows the following information for each job. The user can also update the job by selecting it and clicking on the Edit icon. Refer to the Nightly cycle above for an explanation of each field:
  - Enabled
  - Job Click the Job to open the batch in the Batch Job Details screen.
  - Process Name
  - Base Priority

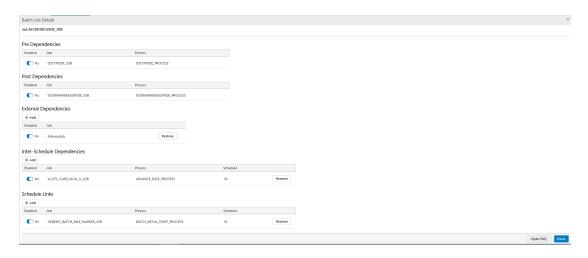


- Active Priority
- Application
- Module
- Base Phase
- Active Phase
- Parameters
- Active Parameter
- Job Type Job Type of 'EXEC' Indicates that the job executable is shell script based.
   All other job types, such as 'BDI', 'RI', and so on, indicate that the job is service-based.
   Service-based job types require different configurations than shell-script based.
- Kill Cleanup Script Name of a script that will be executed after the kill is performed.
   This is an optional field as not all jobs require cleanup after termination.
- External Status Update
- Skip On Error
- Threshold Run Time (Seconds)
- Notes
- Job Name
- Job Wrapper Name
- Days of the Week

#### **Batch Job Details**

The Batch Job Details screen allows maintenance of various types of dependencies associated with a batch job.

Figure 2-46 Batch Job Details





### Pre Dependencies

This section displays the following information about a job's pre-dependencies:

- Enabled Switch to enable or disable the pre-dependency.
- Job
- Process

#### Post Dependencies

This section displays the following information about a job's post-dependencies:

- Enabled Switch to enable or disable the post-dependency.
- Job
- Process

### **External Dependencies**

This section allows for the maintenance of the following information about a job's external dependencies. An external dependency is normally a process internal to a customer's system.

- Enabled Switch to enable or disable the external dependency.
- Job
- A Remove button is available to delete the external dependency.

#### Inter-Schedule Dependencies

This section allows for the maintenance of the following information about a job's interschedule dependencies. An inter-schedule dependency is a dependency for the current job on a job belonging to another batch schedule. The job for which this Jobs Detail screen is shown will wait for the job entered here.

- Enabled Switch to enable or disable the inter-schedule dependency.
- Job Name of job belonging to the other schedule.
- Process Name of process containing Job.
- Schedule Name of other schedule containing the dependency.
- A Remove button is available to delete the inter-schedule dependency.

#### Schedule Links

This section allows for the maintenance of the following information about schedule links for a job. Schedule links are a way to link schedules together where the completion of the job in the current schedule causes the start of execution of the dependent schedule.

- Enabled Switch to enable or disable the schedule link.
- Job Name of job belonging to the dependent schedule.
- Process Name of process containing Job.



- Schedule Name of the dependent schedule.
- A Remove button is available to delete the schedule link.

## **Scheduler Administration**

The Scheduler Administration screen displays information about the different cycles' Scheduler tasks and allows for their administration.

When an application's batch schedule is initially seeded in POM, Scheduler tasks are created for each of the different Nightly, Recurring, and Standalone cycles. An administrator would then access the Scheduler Administration screen to configure the execution schedule for all available tasks according to customer's needs.

A scheduler task can be configured in one of many frequencies as depicted in the table and Edit task screenshot below:

Frequency	Description
DAILY	Run daily at the specified time
WEEKLY	Run every <day a="" of="" week=""> at the specified time</day>
ONCE	Run once at a specified date and time
MONTHLY	Run on a monthly basis, e.g., on the 15th of each month at a specified time
MONTHLY_START	Runs at the beginning of a month
MONTHLY_END	Runs at the end of a month

The Standalone (or Adhoc) cycle support a recurrence within each of the above frequencies.

Recurrence	Description
SINGLE	Will run just once at the time defined on the frequency
MULTIPLE	Will run multiple times at regular intervals starting at the time defined on the frequency

The following are restrictions enforced on scheduler task frequencies:

- Recurring cycle supports only Daily frequency.
- Nightly cycle supports only Daily and Weekly frequencies and no recurrence.
- When Nightly is setup with Weekly frequency, it needs to be setup for every day of the week. This is due to the fact that when Nightly completes for a certain day, it sets up the schedule for the next business day which cannot be skipped.



Edit Task RI\_INTRADAY\_CYCLE Enabled (UTC+05:30) Calcutta - India Standard Time Schedule Time Zone Frequency Daily **Schedule Details** Daily Once Run Every Day At Weekly Monthly (by Date) Cancel Ok Monthly (First Day of Month) Monthly (Last Day of Month)

Figure 2-47 Edit Scheduler Task Window

It is important to note that POM considers the POM business date, not the system date, to identify the day/ date, while scheduling tasks.

## Nightly Scheduler Task Administration

On the Scheduler Administration screen, the user selects a schedule tile at the top of the screen and the Nightly tab right below the tile area. The Nightly cycle's Scheduler task is shown in the tasks table of the figure below.

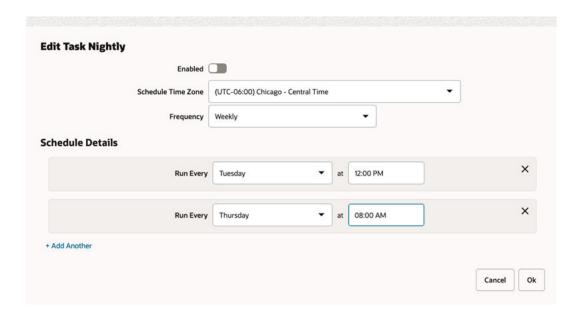


There is only one Nightly Scheduler task, as there is only one Nightly batch run.

Oracle Retail Process Orchestration and Monitoring Scheduler Administration × 公 MERCH 22.22 RPASCE 2.76 RI 22.2.303.56 O 世 Nightly: ٥ 2304 ە00 Recurring (2304) Standalone (4) Nightly (1) **MERCH Nightly Scheduler Task** Detach Enabled ○ Flow Name ○ Task Configuration ○ Run Every Day At 1:59 PM (UTC), 1 Time Yes Nightly

Figure 2-48 Nightly Scheduler Task Administration

The user selects the only row available for the Nightly task, clicks the edit icon then edits the scheduler configuration in the Edit Task Nightly popup. The popup includes the following schedule information for the Nightly task:



- Enabled/Disabled
- Scheduled Time Zone
- Frequency Possible values are: Daily, Once, Weekly, Monthly (By Date), Monthly (First Day of Month), and Monthly (Last Day of Month). However, only the Daily and Weekly frequencies are feasible for the Nightly cycle.

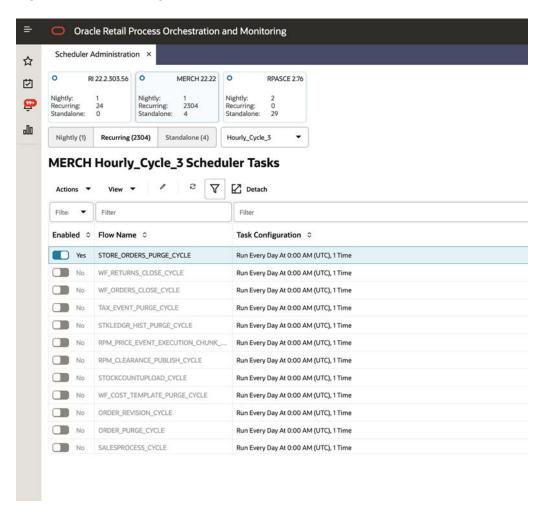


- Schedule Details Based on the Frequency selection, the Schedule Details refreshes accordingly:
  - Frequency: Daily 'Run Every Day At' <Time AM/PM>.Note that when using the Daily frequency, Nightly will run at the same time every day.
  - Frequency: Weekly 'Run Every' <Day of the week> 'at' <Time AM/PM>.Add
     Another: Adds another weekday for the same task.Note that when using the
     Weekly Frequency for the Nightly cycle, it needs to be scheduled for every day
     of the week. Also note that by using the Weekly Frequency, you can schedule
     Nightly to run at different times on different days.
  - Selecting any of the other frequencies (Once or any of the Monthly modes) results in Error Message: Nightly cycle supports only Daily and Weekly frequencies.

## **Recurring Scheduler Tasks Administration**

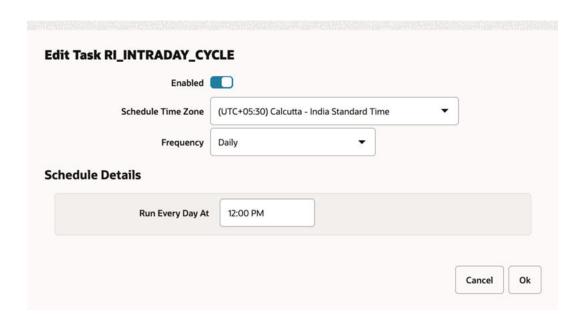
On the Scheduler Administration screen, the user selects a schedule tile at the top of the screen then the Recurring tab right below the tile area then the hourly flow from the drop down to the right of the Recurring tab. The Recurring flow's Scheduler tasks are shown in the tasks table.

Figure 2-49 Recurring Scheduler Tasks Administration





The user selects a task in the table, clicks the edit icon, then edits the scheduler configuration in the Edit Task popup. The popup includes the following schedule information for the selected task:



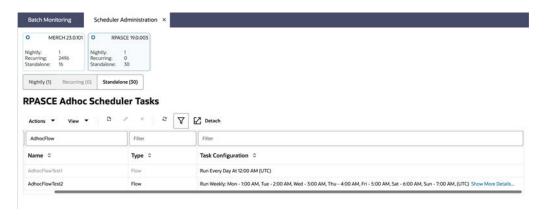
- Enabled/Disabled
- Scheduled Time Zone
- Frequency Possible values are: Daily, Once, Weekly, Monthly (By Date), Monthly (First Day of Month), and Monthly (Last Day of Month). However, only the Daily frequency are feasible for the Recurring cycle.
- Schedule Details Based on the Frequency selection, the Schedule Details refreshes accordingly:
  - Frequency: Daily'Run Every Day At' <Time AM/PM>.
  - Selecting any of the other frequencies (Once, Weekly or any of the Monthly modes) results in Error Message: Recurring cycle supports only Daily frequency.

## Standalone Scheduler Tasks Administration

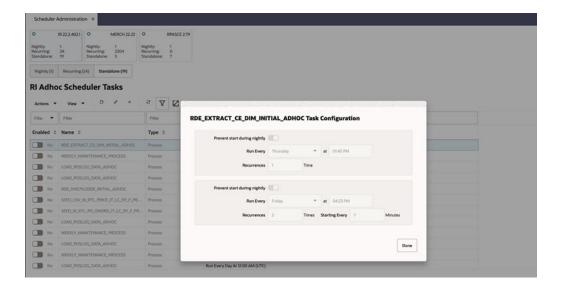
In the Scheduler Administration screen, the user selects a schedule tile at the top of the screen and the Standalone tab right below the tile area. The Standalone cycle's Scheduler tasks are shown in the tasks table.



Figure 2-50 Standalone Scheduler Tasks Administration



If the row's Task Configuration column contains a **Show More Details** link, clicking the link opens a pop-up window displaying the task's schedule.



The user can either edit the schedule time for each task in-line, or select a task then click the edit icon to change any of the fields shown in the Edit popup below.

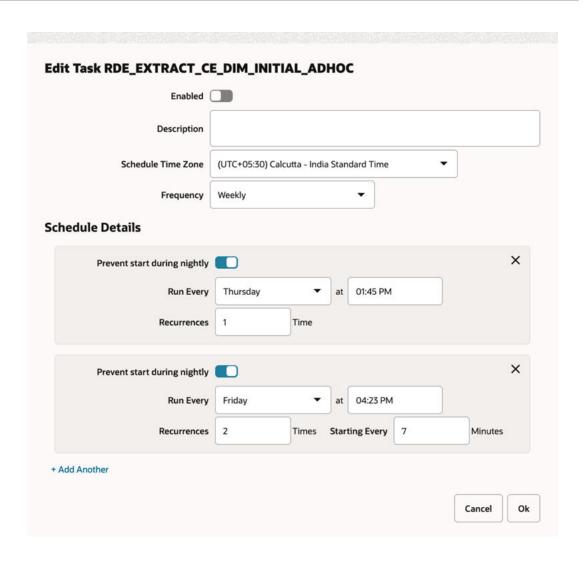
The user selects a task in the table, clicks the edit icon then edits the scheduler configuration in the Edit Task popup. The popup includes the following schedule information for the selected task:

The user can also create and delete Standalone scheduler tasks.



The user has the option to enter a blank time as long as a frequency in minutes is entered. This will cause the first occurrence to execute immediately.





#### Note:

The **Prevent start during nightly** switch prevents the task from running while the Nightly batch is running. However, it won't stop a run that is in progress when the Nightly process starts.

- Enabled/Disabled
- Scheduled Time Zone
- Frequency Possible values are: Daily, Once, Weekly, Monthly (By Date), Monthly (First Day of Month), and Monthly (Last Day of Month).
- If the 'Recurrences' is more than 1, then 'Starting Every n Minutes' has to be specified.
- Schedule Details Based on the Frequency selection, the Schedule Details refreshes accordingly:
  - Frequency: DailyPrevent start during nightly: Enabled/Disabled'Run Every Day At'
     Time AM/PM>Recurrences: <n number of times> TimesStarting Every <Interval> Minutes



- Frequency: OncePrevent start during nightly: Enabled/Disabled'Run Once At'
   Date & Time AM/PM>Recurrences: <n number of times> TimesStarting
   Every <Interval> Minutes
- Frequency: WeeklyPrevent start during nightly: Enabled/Disabled'Run Every'
   Day of the week> 'at' <Time AM/PM>Recurrences: <n number of times>
   TimesStarting Every <Interval> MinutesAdd Another: Adds another weekday for the same task.
- Frequency: Monthly (By Date)Prevent start during nightly: Enabled/
   Disabled'Run Every Month on the' <nth day of the month> 'at' < Time AM/PM</li>
   >Recurrences: <n number of times> TimesStarting Every <Interval> Minutes
- Frequency: Monthly (First Day of Month)Prevent start during nightly: Enabled/ Disabled'Run on the First Day of Every Month at' < Time AM/PM</li>
   Recurrences: <n number of times> TimesStarting Every <Interval> Minutes
- Frequency: Monthly (Last Day of Month)Prevent start during nightly: Enabled/ Disabled'Run on the Last Day of Every Month at' < Time AM/PM</li>
   Recurrences: <n number of times> TimesStarting Every <Interval> Minutes

## Schedule Maintenance

The Schedule Maintenance screen displays information about the batch schedule upgrade results. You can upgrade a batch schedule to a new version through this screen.

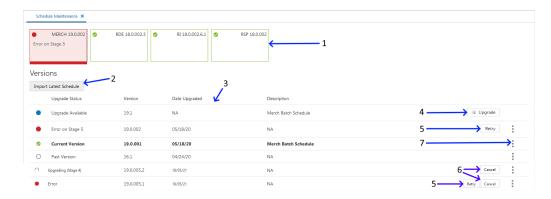
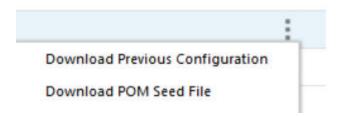


Figure 2-51 Schedule Maintenance Tab

- 1. Batch Tiles There is a batch tile for each schedule available in Process Orchestration and Management. Select a tile to show the history of the selected schedule's upgrades or available upgrades.
- **2. Import Latest Schedule** Use this button to upgrade the selected schedule from a spreadsheet. When clicked, a file selector dialog is displayed (not shown).
  - The import file is a spreadsheet.
- 3. Update History Status List Displays information about each past or available upgrade of the batch schedule. This menu displays the following information for each batch upgrade:
  - Upgrade Status



- Version
- Date Upgraded
- Description
- **4. Upgrade** Use this button to upgrade the schedule. This button only appears for schedules for which an upgrade available.
- **5. Retry** Use this button to retry a failed update. This button only appears for schedules that have not completed successfully. The retry will resume the upgrade from the failed step.
- **6. Cancel** Use this button to cancel the upgrade for an ongoing upgrade as long as it's in stage 4 or less, or to cancel an upgrade in an error state.
  - When an ongoing upgrade is cancelled, it is marked as Error. The user can then either click the **Cancel** button again to remove the attempted upgrade so it can be started over, or click the **Retry** button to resume the upgrade from the failed step.
- Download files menu Use this menu to download schedule files. See Download Files for more information.



### **Download Files**

Click on the ellipses then select from the download files menu to download files for an upgrade version. This menu has the following options:

- Download Previous Configuration
- Download POM Seed File

## **Download Previous Configuration**

Use the **Download Previous Configuration** option to download a file containing the specific schedule version configurations. This file is in JSON format.

#### Download POM Seed File

Use the **Download POM Seed File** to download an SQL file with POM seed data for the specific schedule version.

## Footer

The screen can be set to auto refresh periodically by selecting the pre-defined interval from the **Auto Refresh** list. By default, this value is set to 30 minutes on page load which means the Auto Refresh is turned off.

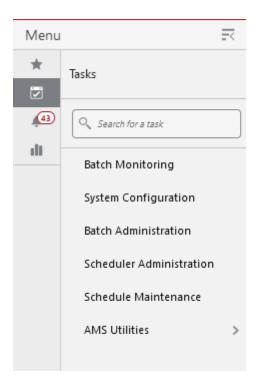
Use the **Refresh** button to refresh the screen immediately.

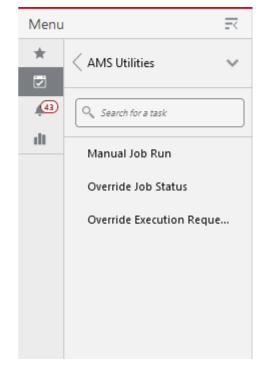
**Last refreshed** shows the time and date of the last refresh of the interface.

## **AMS Utilities**

The AMS Utilities are functions performed only by the Oracle administrators.

Select **AMS Utilities** from the Tasks menu to display the submenu.





The AMS Utilities submenu contains the following tasks:

- Manual Job Run
- Override Job Status
- Override Execution Request Status

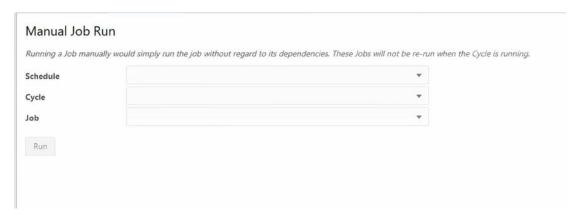
## Manual Job Run

An Oracle administrator uses the Manual Job Run utility to run a job for a particular schedule from either the Nightly or Hourly cycle. Once the selections are made, the user clicks on Run to submit the job for execution. The user then uses the Batch Monitoring screen to monitor the execution of the job.



A job that is manually run on this UI is run standalone without regard to dependencies.

Figure 2-52 Manual Job Run

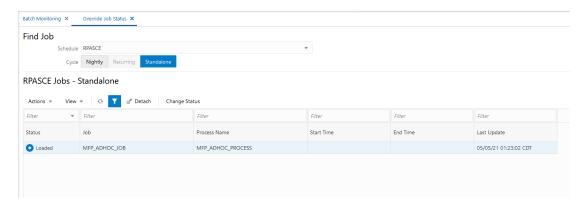


### Override Job Status

The next AMS Utility is Override Job Status.

Occasionally, a job in POM gets stuck with a status where manual intervention is needed. This is to reset the status and get the job running for instance. This screen is used for this purpose.

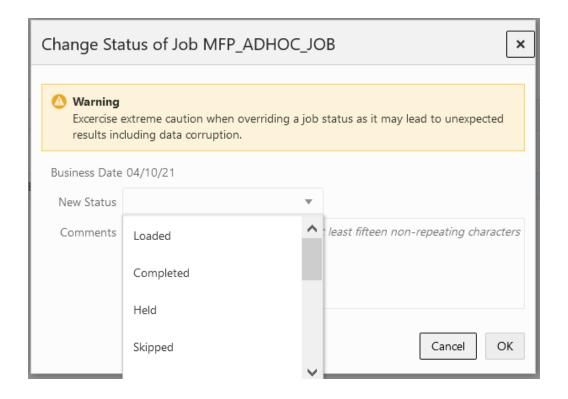
Figure 2-53 Override Job Status



Select the schedule and the cycle to display all jobs for those selections in the Jobs table.

In the table, select the row for the job you intend to override the status for and click the **Change Status** button or select **Change Status** from the table's Actions menu. The Change Status popup is displayed.





You are required to enter a comment justifying overriding the job's current status.

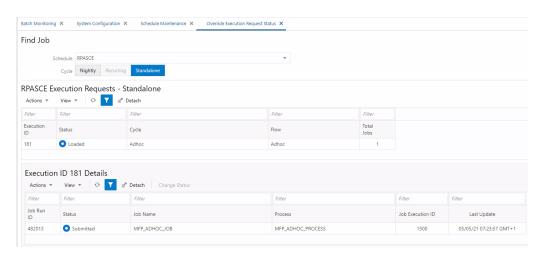
Notice the warning message. An administrator needs to understand the impact of overriding the current status as it may lead to data corruption if an unintended action takes place.

## Override Execution Request Status

The next AMS Utility is Override Execution Request Status.

Occasionally, a job in the POM's Execution Engine gets stuck with a status where manual intervention is needed. This is to reset the status and get the job running for instance. This screen is used for this purpose.

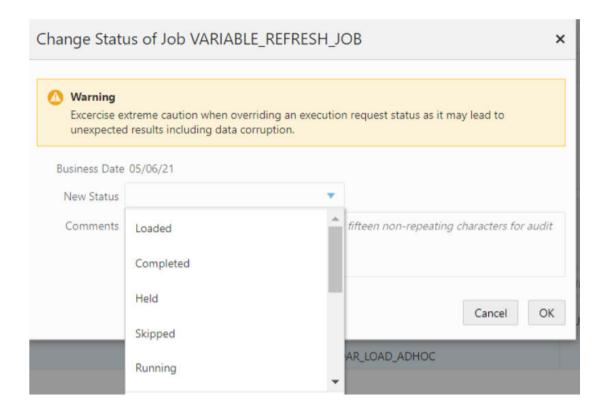
Figure 2-54 Override Job Execution Status





Select the schedule and the cycle to display all jobs for those selections in the Jobs table.

Select the row in the Details table for which you intend to override the status and click the **Change Status** button or select **Change Status** from the table's Actions menu. The Change Status popup is displayed.



You are required to enter a comment justifying overriding the job's current status.

Notice the warning message. An administrator needs to understand the impact of overriding the current status as it may lead to data corruption if an unintended action takes place.



3

## **User Roles**

Roles are used to classify users based on job responsibilities and actions to be performed in the Oracle Retail Process Orchestration and Monitoring application (POM). Using roles, a user's access can be restricted to specific areas or functions within the application. In POM, users must be associated with at least one job role in order to access the application.

The following topics are covered in this chapter:

#### Roles

**Functional Access by Role** 

## Roles

POM comes available with a set of pre-defined roles described in the table below. In addition to the roles, the table contains an alias for each role which is used in the next section for easier reading.



The first two roles have thus far been associated with POM's classic user interface and are being deprecated along with the classic user interface itself. Customers need to migrate to the other four roles before those classic roles are removed.

These roles have been given similar access in the new user interface as the access they had in the classic user interface.

Table 3-1 Roles

Role	Alias	Description
BATCH_MONITORING_JOB	Monitor	One of the classic user interface roles. Users within this role are typically retailer administrators responsible for monitoring and executing batch. They can perform select activities on the Batch Monitor screen to move the schedule along.
BATCH_BUSINESS_JOB	Business User	Another one of the classic user interface roles. Users within this role are typically retailer business users responsible for just monitoring batch and configuring POM to enable callbacks into the Company's systems.



Table 3-1 (Cont.) Roles

Role	Alias	Description
BATCH_ADMINISTRATOR_JOB	Administrator	Users within this role are retailer administrators with full access to all POM actions. They monitor, maintain and configure the batch schedules. They may also maintain POM application configurations for efficient operations. They troubleshoot batch issues and work with Oracle support personnel to address those issues. Finally, they may apply batch schedule patches and upgrades.  Additionally, users assigned this role are given access to the Oracle AMS Utilities screen.
BATCH_VIEWER_JOB	Viewer	Users within this role are retailer business users responsible for just monitoring batch. They have view access to all POM screens except AMS Utilities.
BATCH_SCHEDULE_CONFIGURATIO N_MANAGER_JOB	Schedule Config Mgr	Users within this role are typically retailer administrators responsible for just monitoring batch and configuring external dependencies and callbacks into the Company's systems. They have view access to all POM screens except AMS Utilities.
BATCH_SCHEDULE_ADMINISTRATO R_JOB	Schedule Admin	Users within this role are typically retailer administrators responsible for maintaining monitoring and executing batch. They have view access to all POM screens except AMS Utilities. They can perform select activities on the Batch Monitor screen to move the schedule along. They also have update access to the Batch Administration screen. They can also configure some application properties and can configure a new schedule
BATCH_ORACLE_AMS_ADMINISTRA TOR_JOB	AMS Admin	Users within this role are typically Oracle AMS administrators who monitor, maintain and configure the batch schedules. They also maintain POM application configurations for efficient operations. They troubleshoot batch issues and work with other Oracle development and support personnel to address those issues. Finally they apply POM and batch schedule patches and upgrades.



# Functional Access by Role

This section lists all roles that have update access for each functional aspect of every screen. It is organized by screen, except for the first two tables.

**Table 3-2 External Integration** 

Feature	Roles (aliases) with access
Invoking batch execution from an external system	Monitor Schedule Admin
Requesting the status of a batch execution	Administrator AMS Admin
Releasing dependency on an external process	Aivis Autilit

Table 3-3 POM Task Menu

Feature	Roles (aliases) with access	
Show Batch Monitoring task	Monitor	
	Business User	
	Administrator	
	Viewer	
	Schedule Config Mgr	
	Schedule Admin	
	AMS Admin	
Show System Configuration task	Business User	
	Administrator	
	Viewer	
	Schedule Config Mgr	
	Schedule Admin	
	AMS Admin	
Show Batch Administration task	Administrator	
	Viewer	
	Schedule Config Mgr	
	Schedule Admin	
	AMS Admin	
Show Scheduler Administration task	Administrator	
	Monitor	
	Schedule Admin	
	AMS Admin	
Show Schedule Maintenance task	Administrator	
	Viewer	
	Schedule Config Mgr	
	Schedule Admin	
	AMS Admin	
Show AMS Utilities task	AMS Admin	



Table 3-4 Screen: Batch Monitoring

Feature	Roles (aliases) with update access
Buttons for Create Schedule, Close Schedule and Restart Schedule	Monitor Schedule Admin Administrator AMS Admin
Jobs table on Batch Monitoring screen - Buttons for Run, Rerun, Hold, Release, Skip, Release Skip, and action for Add Comments	Monitor Schedule Admin Administrator AMS Admin
Jobs table Actions menu on Batch Monitoring screen - Edit Parameters (for selected job)	Monitor Schedule Admin Administrator AMS Admin
Job Details screen - Enable/Disable External Dependencies	Monitor Administrator Schedule Config Mgr Schedule Admin AMS Admin
Job Details screen - Retry Schedule Link button	Monitor Administrator AMS Admin
Job Details screen - Retry Callback button	Monitor Administrator AMS Admin
Execution Engine display Configuration	Administrator AMS Admin
Download Job Log	All authenticated users
Download Cycle Summary	All authenticated users
Scheduler Tasks Monitoring and actions	Monitor Administrator Schedule Admin AMS Admin

Table 3-5 Screen: System Configuration

Feature	Roles (aliases) with update access
System tab - Update actions	Administrator
	AMS Admin
Schedule tab - Update actions for general &	Administrator
environment settings	AMS Admin
Schedule tab - Job agent system options	Administrator
dialog	AMS Admin



Table 3-5 (Cont.) Screen: System Configuration

Feature	Roles (aliases) with update access
Schedule tab - Update actions for MDF configuration	Administrator AMS Admin
Schedule tab - Update actions for job agent throttling configuration	Administrator AMS Admin
System tab - Update actions for external configurations	Business User Administrator Schedule Config Mgr Schedule Admin AMS Admin
Global Edit - Settings updates	Administrator AMS Admin
Global Edit - External Configuration updates	Business User Administrator Schedule Config Mgr Schedule Admin AMS Admin
Configure New Schedule	Administrator Schedule Admin AMS Admin

Table 3-6 Screen: Batch Administration

Feature	Roles (aliases) with update access
Export Config and Import Config buttons	Administrator Schedule Admin AMS Admin
Enable/disable switch on each of the Recurring Flows and Jobs within each Flow	Administrator Schedule Admin AMS Admin
Jobs table on main UI - Edit and Enable/Disable actions	Administrator Schedule Admin AMS Admin
Batch Job Details - Enable/Disable Dependencies	Administrator AMS Admin
Batch Job Details - Create/Enable/Disable/ Delete Inter-Schedule Dependencies	Administrator AMS Admin
Batch Job Details - Create/Enable/Disable/ Delete Schedule links	Administrator AMS Admin



Table 3-6 (Cont.) Screen: Batch Administration

Feature	Roles (aliases) with update access
Batch Job Details - Create/Enable/Disable/	Administrator
Delete External Dependencies	Schedule Config Mgr
	Schedule Admin
	AMS Admin

**Table 3-7 Screen: Scheduler Administration** 

Feature	Roles (aliases) with update access
All Functions on the Scheduler	Monitor
Administration screen	Administrator
	Schedule Admin
	AMS Admin

**Table 3-8 Screen: Schedule Maintenance** 

Feature	Roles (aliases) with update access
All actions: Import Latest Schedule button,	Administrator
Upgrade, Retry buttons in table row	AMS Admin
Download Configuration and download POM seed data	

Table 3-9 Screen: AMS Utilities

Feature	Roles (aliases) with update access
Manual Job Run	Administrator
Override Job Status	AMS Admin
Override Execution Request Status	

**Table 3-10 Screen: Application Properties** 

Feature	Roles (aliases) with update access
Application Properties	Schedule Admin
	Administrator
	AMS Admin

