

Oracle® Retail Process Orchestration and Monitoring User Guide



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Contents

Send Us Your Comments

Preface

1	Common User Interface Controls	
	Logging on to the Application	1
	Application Launch	2
	Navigation Area	3
	Favorites	3
	Mark as Favorite	4
	Unmark as Favorite	5
	Pin Favorite	5
	Search Favorites	7
	Edit Favorite Window	7
	Tasks	9
	Notifications	10
	Notification Badge	11
	Notification Sidebar	12
	Search Bar	13
	Filtering Panel	14
	Grouping Panel	15
	Results Panel - List View	16
	Results Panel - Grouped View	17
	Results Panel - Summarized View	18
	Notifications Tab	19
	Reports	22
	Settings	22
	Table Menu Options	23
	Action Menu and Icons	24
	View Menu	24
	Screen Level Action - Icons and Buttons	25
	Application Help and About Application Links	25

Language Selection	26
Logging Out of the Application	27

2 Process Orchestration and Monitoring

Oracle Digital Assistant	1
Batch Monitoring	2
Header	3
Schedule Tiles	8
Batch Jobs Header	10
Run Status Chart	10
Completed Batch Job Statistics	11
Active Batch Job Statistics	11
Batch Information	11
Execution Requests Window	12
Execution Requests	12
Execution Details	13
Agent Job Requests Window	13
Agent Job Requests	14
Scheduler Tasks	15
Nightly/Recurring Scheduler Tasks	16
Task Executions	16
Standalone Scheduler Tasks	18
Standalone Scheduler Tasks	18
Task Executions	20
Batch Cycle Details Screen	21
Header	21
External Dependencies	22
Inter-Schedule Dependencies	22
Custom Dependencies	23
Schedule Links	23
Callbacks	24
Nightly and Recurring Batch Jobs	24
View Live Log	26
Action Menu and Icons	26
View Menu	27
Skip Recurring Flow(s)	27
Status Details for Job	28
Analyze Error	29
Rerun Multiple Jobs	29
Multi-Select Jobs	30
Standalone Batch Jobs	30

Left Pane of the Screen	31
Right Pane of the Screen	31
Action Menu and Icons	32
Standalone Execution Details	33
Batch Job Details	35
Execution Requests	36
Executions	37
Pre Dependencies	37
Post Dependencies	38
External Dependencies	38
Inter-Schedule Dependencies	38
Schedule Links	39
Callbacks	39
Callback - Payload Window	40
Callback - Info Window	40
Footer	41
Status	41
Scheduler	42
Execution Engine	42
Environment Statuses	42
Download Cycle Summary	43
Scheduler Administration Window	44
Execution Engine Configuration	44
Health Check	45
Activity Feed	46
System Configuration	49
Configure New Schedule	49
Schedule Settings and Connections Configuration	51
Edit Settings	56
Edit Throttling	58
Edit Environment	59
Job Agent Configuration Window	60
Edit External Configuration	61
Job Types	64
Create / Edit Job Type	65
System Settings	67
Edit System Settings	68
Remove Existing Schedule	69
Global Edit	69
Batch Administration	70
Batch Administration Header	71
Batch Tiles	76

Batch List	76
Actions Menu and Icons	76
View Menu	77
View Flow Diagram	77
Nightly	81
Recurring	87
Standalone	88
Batch Job Details	102
Scheduler Administration	105
Nightly Scheduler Task Administration	106
Recurring Scheduler Tasks Administration	108
Standalone Scheduler Tasks Administration	109
Schedule Maintenance	112
Download Files	114
Download Previous Configuration	114
Download POM Seed File	114
Footer	114
AMS Utilities	115
Manual Job Run	116
Override Job Status	116
Override Execution Request Status	118
Audit Events	119
Align Business Dates	121
Skip Recurring Flow(s)	122
Data Migration	123
Migration	124
Migration Landing Page	124
Active Migration	124
View Detail	125
Restart Migration	126
Cancel Migration	126
Completed Migration	127
Scheduled Migration	127
Scheduled Migration - Detail	128
Scheduled Migration - Stop	128
Scheduled Migration - Edit	129
Create New Migration	129
Environment Configuration	130
Integrated Product Selection	130
Integrated Product Warning	130
Scheduling	131
Once Now	131

Once Later	131
Setup Recurring Schedule	132
Migration Configuration	133
Reports	135
Nightly Batch Summary	135
Batch Timings Bar Graph	139
Batch Failures	140
Batch Jobs Timeline	140

3 User Roles

Roles	1
Functional Access by Role	2

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Oracle® Retail Process Orchestration and Monitoring User Guide

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Preface

The *Oracle Retail Process Orchestration and Monitoring User Guide* describes the tracking and managing of batch jobs.

Audience

This guide is for system administrators and operations personnel, integrators and implementation staff personnel as well as users of the module.

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- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail Product documentation is available on the following website <https://docs.oracle.com/en/industries/retail/html>

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Oracle Retail Cloud Services and Business Agility

Oracle Retail (Product Name) Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing

significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Common User Interface Controls

Oracle Retail applications, such as the Oracle Retail Process Orchestration and Monitoring (POM) application, include some common interface options and controls that you can use throughout the application workflow. The following sections describe these user interface controls in more detail.

Although you may have more than one Oracle Retail application installed on your system, each application may use many of the same interface components and abide by common rules and constraints.

You can quickly access the tasks of current applications and switch to other applications from the Navigation bar. For more information on the Navigation bar, see the [Navigation Area](#) section.

The following topics are covered in this chapter:

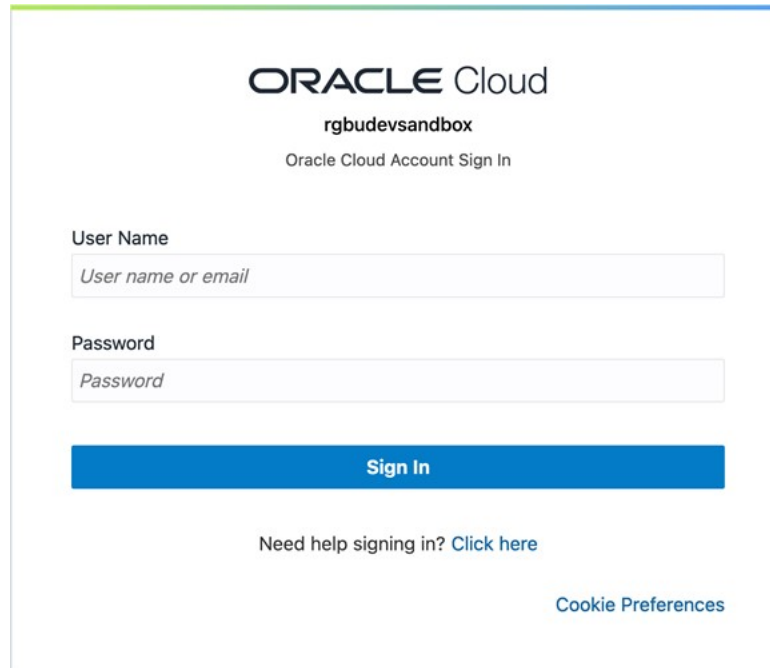
- [Logging on to the Application](#)
- [Navigation Area](#)
- [Table Menu Options](#)
- [Logging Out of the Application](#)

Logging on to the Application

To log on to the application:

1. Go to the URL for the application in a web browser.

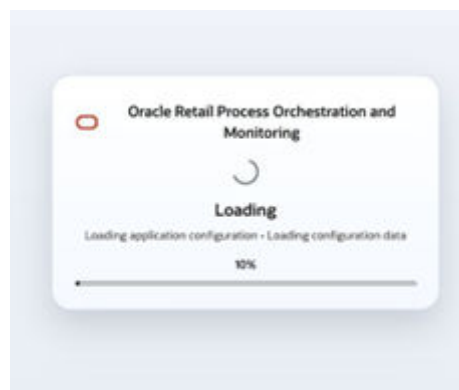
The Welcome Screen opens.

Figure 1-1 Welcome ScreenThe image shows the Oracle Cloud Account Sign In page. At the top, it says "ORACLE Cloud" in a large font, followed by "rgbudevsandbox" and "Oracle Cloud Account Sign In" in smaller text. Below this, there are two input fields: "User Name" with a placeholder "User name or email" and "Password" with a placeholder "Password". A blue "Sign In" button is positioned below the password field. At the bottom, there is a link "Need help signing in? Click here" and a link "Cookie Preferences" on the right side.

2. Provide the following login information:
 - a. Enter your user name in the **Username** field.
 - b. Enter your password in the **Password** field.
3. Click **Login**.

Application Launch

When the POM application is launched, a loading screen is displayed while the application configuration and services are initialized.

Figure 1-2 Application Launch Loading Screen

Navigation Area

You can quickly access the tasks of current applications and switch to other applications from the Navigation bar.

Figure 1-3 Navigation Bar



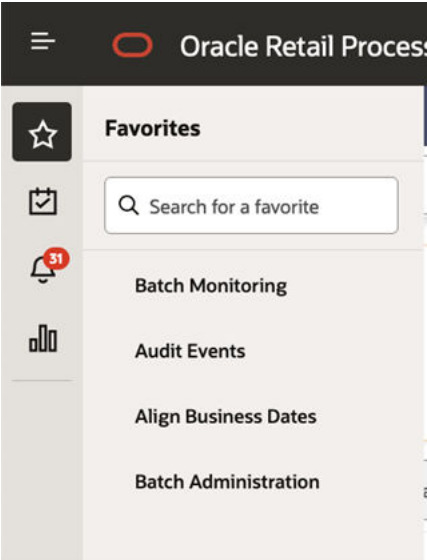
The following Navigation bar options are common across all the applications:

- [Favorites](#)
- [Tasks](#)
- [Notifications](#)
- [Reports](#)
- [Settings](#)

Favorites

The **Favorites** option provides the ability to bookmark the templates that are used frequently by a user. It provides quick and easy access to frequently used workflows. These bookmarks save you navigation time through the task list and allow you to access commonly used templates quickly. Favorites menu can be accessed using the star icon available on the left-side menu bar.

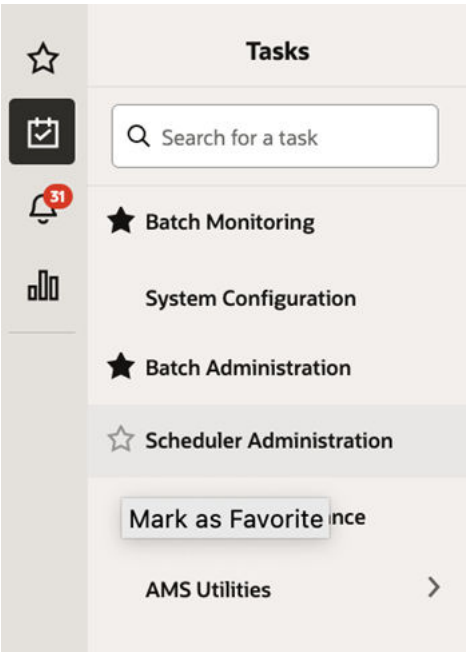
Figure 1-4 Favorites Menu



Mark as Favorite

By clicking the star icon next to a task name, you can add a task to the Favorites list. A full star next to a task name indicates that it is a Favorite. The icon is visible only when you hover over the task. New favorites are always added to the end of the list, and they can be reordered in the **Edit Favorites** page.

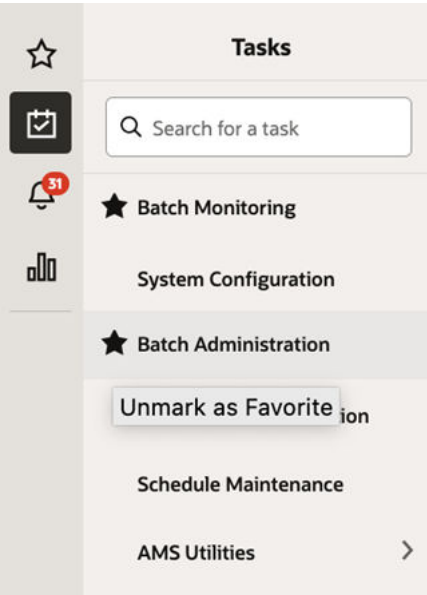
Figure 1-5 Mark as Favorite



Unmark as Favorite

By clicking the star icon next to a task name, you can remove a task from the Favorites list. An empty star next to a task name indicates that it is not a Favorite. The icon is visible only when you hover over on the task.

Figure 1-6 Unmark as Favorite



Pin Favorite

By clicking the pin icon in the Favorites menu, a favorite task can be pinned to the navigation bar to easily access them. A full pin next to a task name indicates that it is pinned. To unpin a task, click the pin icon again to display an empty pin icon. Pinned favorites can also be managed from the Edit Favorites page.

Figure 1-7 Pin Favorite

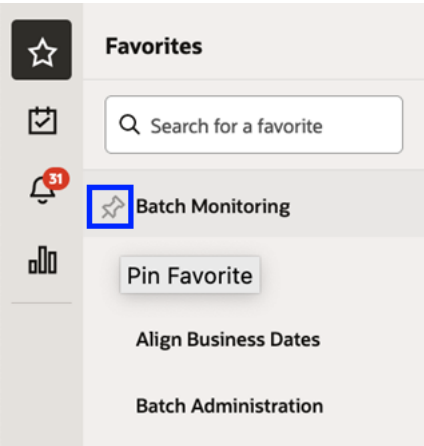
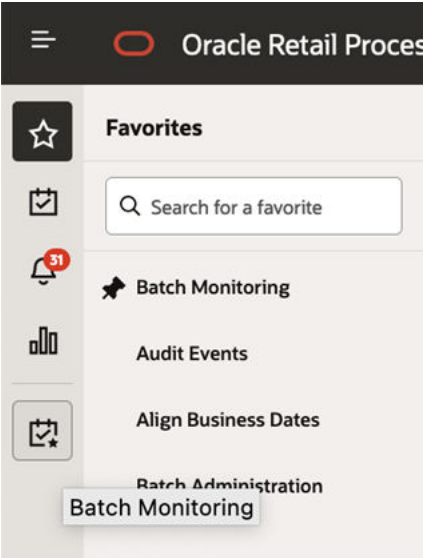
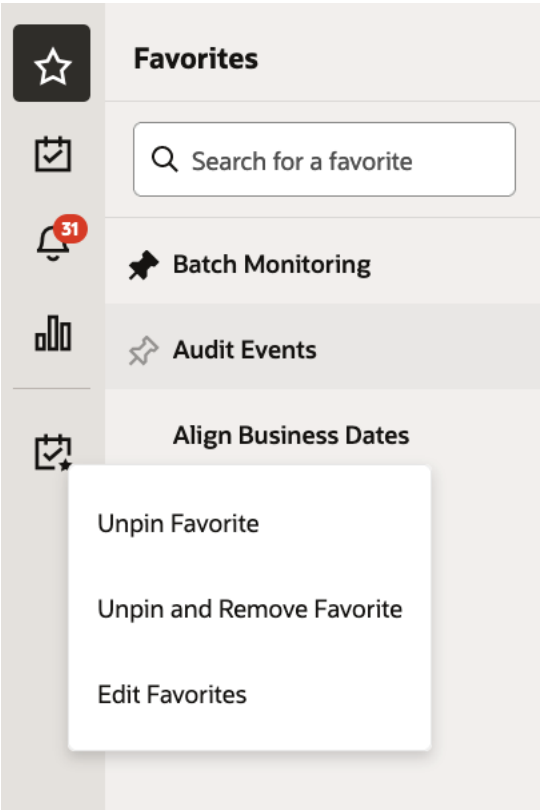


Figure 1-8 Pinned Favorite in Navigation Bar



You can also unpin or remove a pinned favorite on the navigation bar by using the context menu option, removing it from Favorites. The context menu option allows you to open the Edit Favorites page.

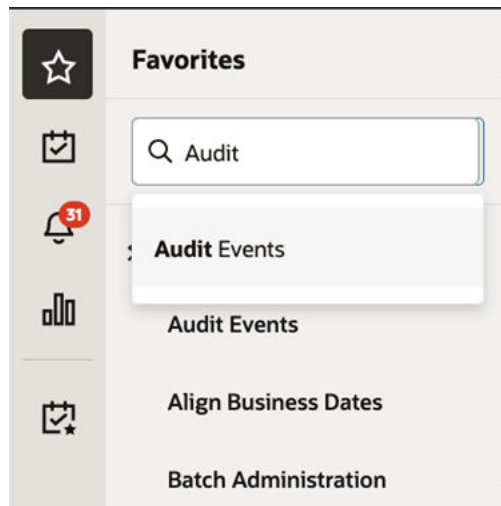
Figure 1-9 Unpin Favorite



Search Favorites

You can also search the bookmarked tasks in the Favorites menu by using the search option. Start typing in the search input to find the matching favorite task and then select a favorite from the search result to open that task.

Figure 1-10 Search Favorites



Edit Favorite Window

You can organize, rename, pin and unpin Favorites in the Edit Favorites window. Click **Edit Favorites** on the footer for the Favorites menu to open the Edit Favorites window.

Figure 1-11 Edit Favorite

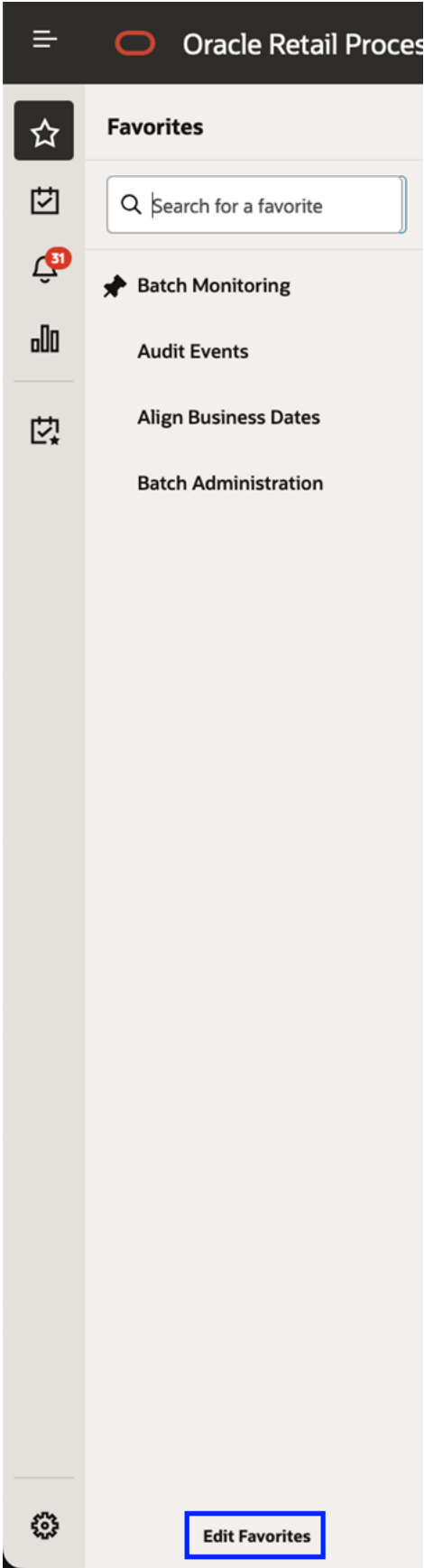
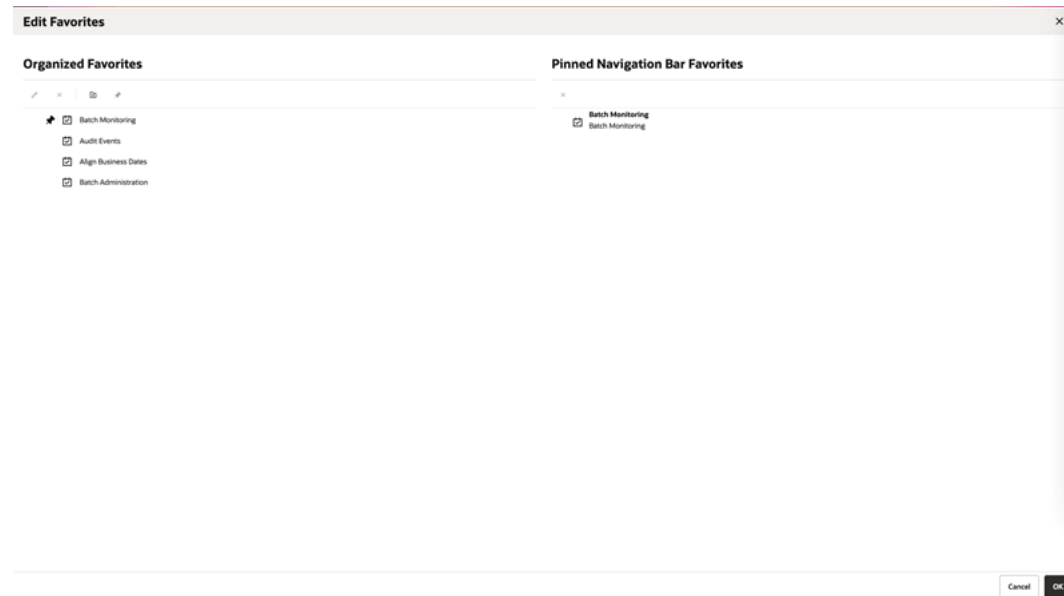


Figure 1-12 Edit Favorites Window

Following actions can be performed from Edit Favorites window:

- Create Folder
- Edit a Favorite or Folder
- Delete Favorite or Folder
- Organize Favorites
- Toggle a Pin
- Pinned Navigation Bar Favorites

Tasks

Oracle Retail applications support a variety of navigational tools and methods that allow you to move efficiently between application pages. Information on how to use and manage each of the tools and methods is included in this section.

A task is a set of links to a series of task flows organized in a specific sequence to accomplish a business process or procedure. For example, tasks can be defined for common multi-step procedures or processes so that you can quickly step through tasks. By navigating sequentially to the pages outlined in the task, you are assisted in stepping through the business process or activity.

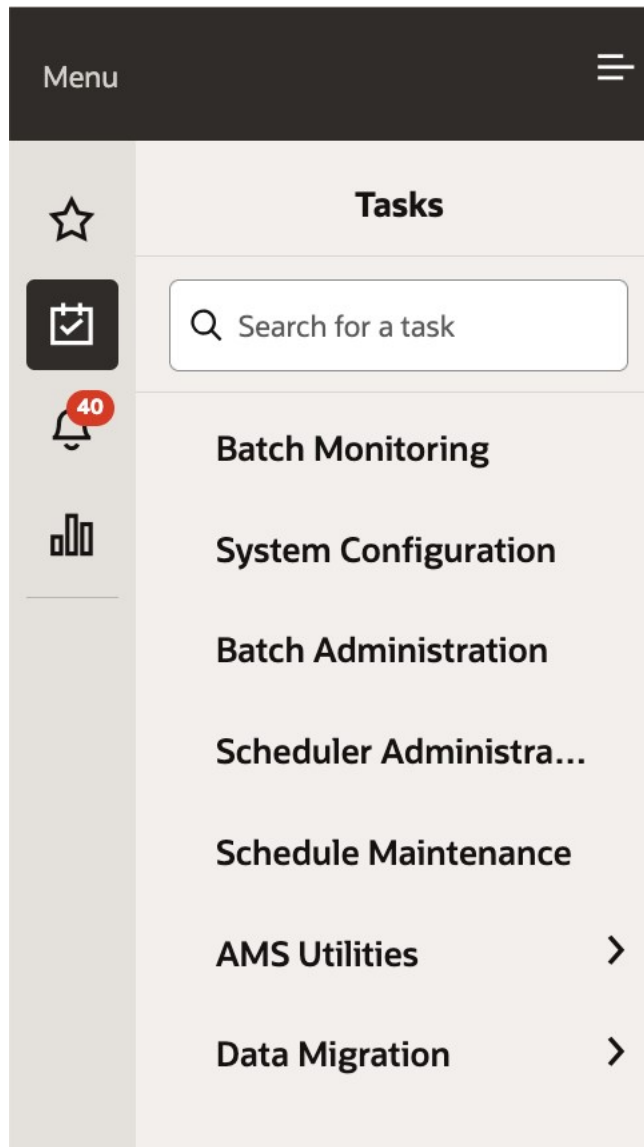
Your Tasks list appears on the top left side of the home page. All of the tasks to which you have access are listed on the Tasks window. You can either click on the specific task name to open or use the Task Search component to search for a Task that you want to open.

To begin working with a task, choose the application feature or process from the list.

Note

Your task menu may appear slightly different, depending on your retail application.

Figure 1-13 Tasks Menu

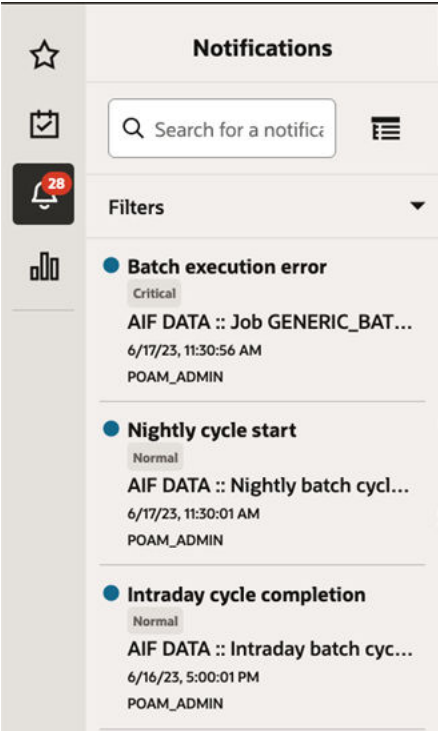


Notifications

The Notifications option brings events within the application to your attention.

See the following examples:

Figure 1-14 Notifications

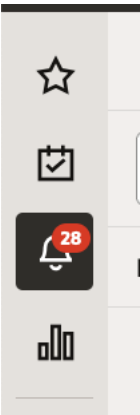


Notification Badge

The Notification Badge displays the number of unread notifications for the user in the sidebar menu. The Notification Badge displays '99+' when there are more than 99 notifications.

The notification count is periodically refreshed at regular intervals. This interval is determined by a system-configured value.

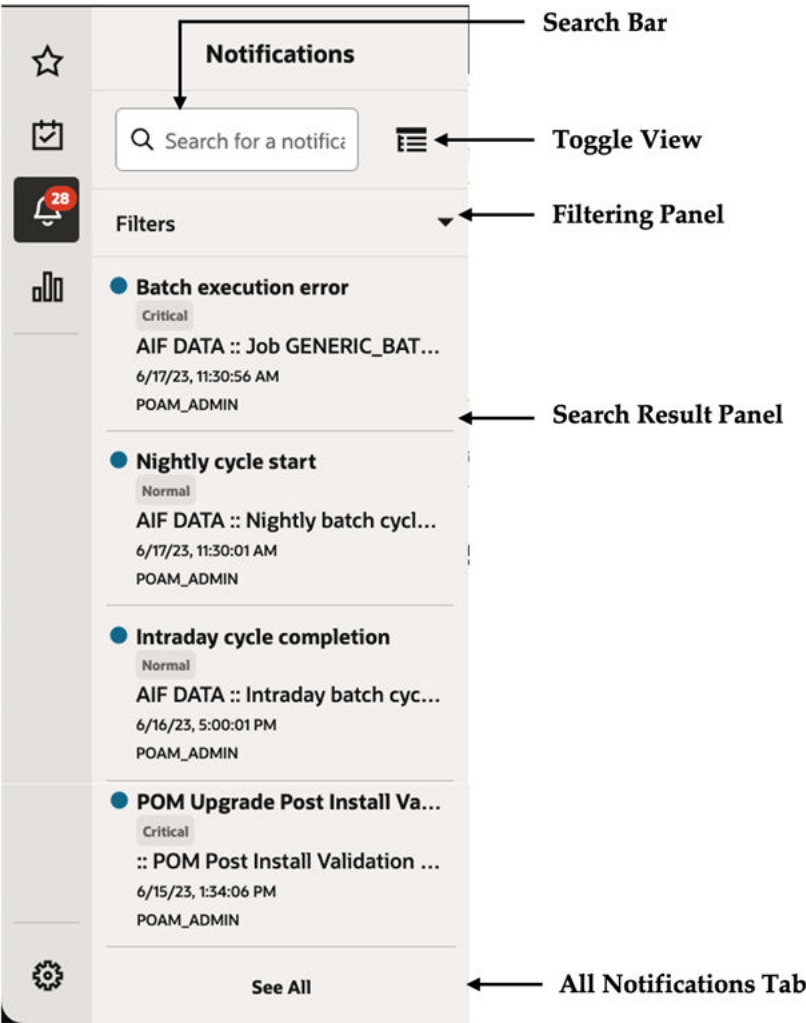
Figure 1-15 Notification Badge



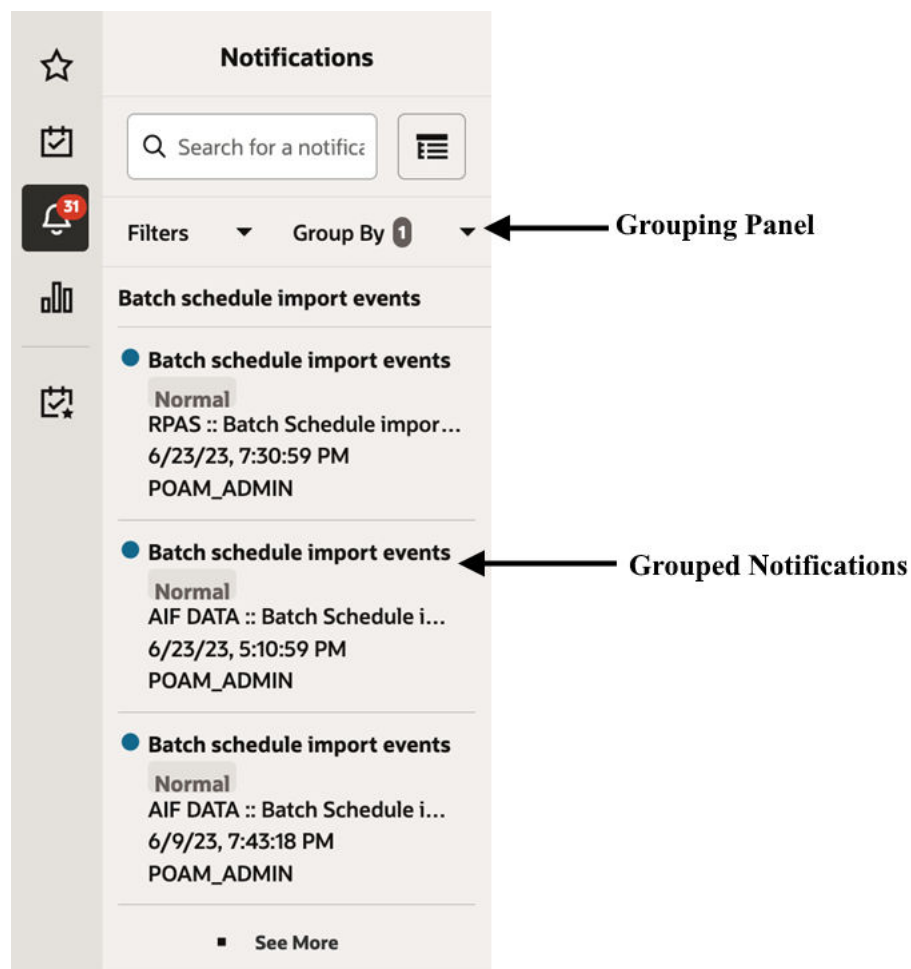
Notification Sidebar

When you click the Notification icon, a Notifications Sidebar is shown that displays the most recent set of unread notifications in the notifications screen (depending on the filter set).

Figure 1-16 Notifications Sidebar



When Toggle View is activated:



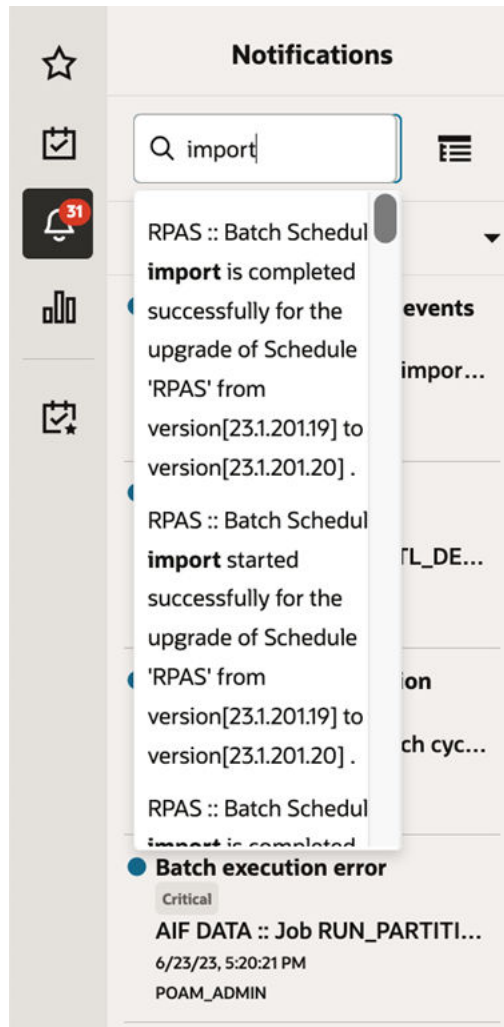
Each component of the Notifications Sidebar is discussed in detail in the following sections.

Search Bar

A search bar at the top of the panel allows for searching through notifications. The search bar has auto-suggest enabled, so it displays notifications as the user types.

Right next to the search bar is the 'List/Group' view toggle button. This causes the Notification results to be displayed either in a flat or grouped view.

Figure 1-17 Search Bar



Filtering Panel

The Filtering Panel allows you to filter notifications based on the creation Time Period, Type and Severity.

The values for the Time Period and Severity components are pre-seeded constants. The Type drop-down lists all the notification types available in the system.

When you click the **Apply** button, notifications that match the criteria are shown in the Results Panel.

Figure 1-18 Filtering Panel

☆

☑

🔔

31

📊

☑

Notifications

🔍

Search for a notificat

☰

Filters

▲

Group By

1

▼

Time Period

Any

▼

Type

All

Severity

All

Reset

Cancel

Apply

Grouping Panel

This panel allows you to group notifications based on different attributes.
The values of the 'Group by' and the 'Then by' components are pre-seeded.

Figure 1-19 Grouping Panel

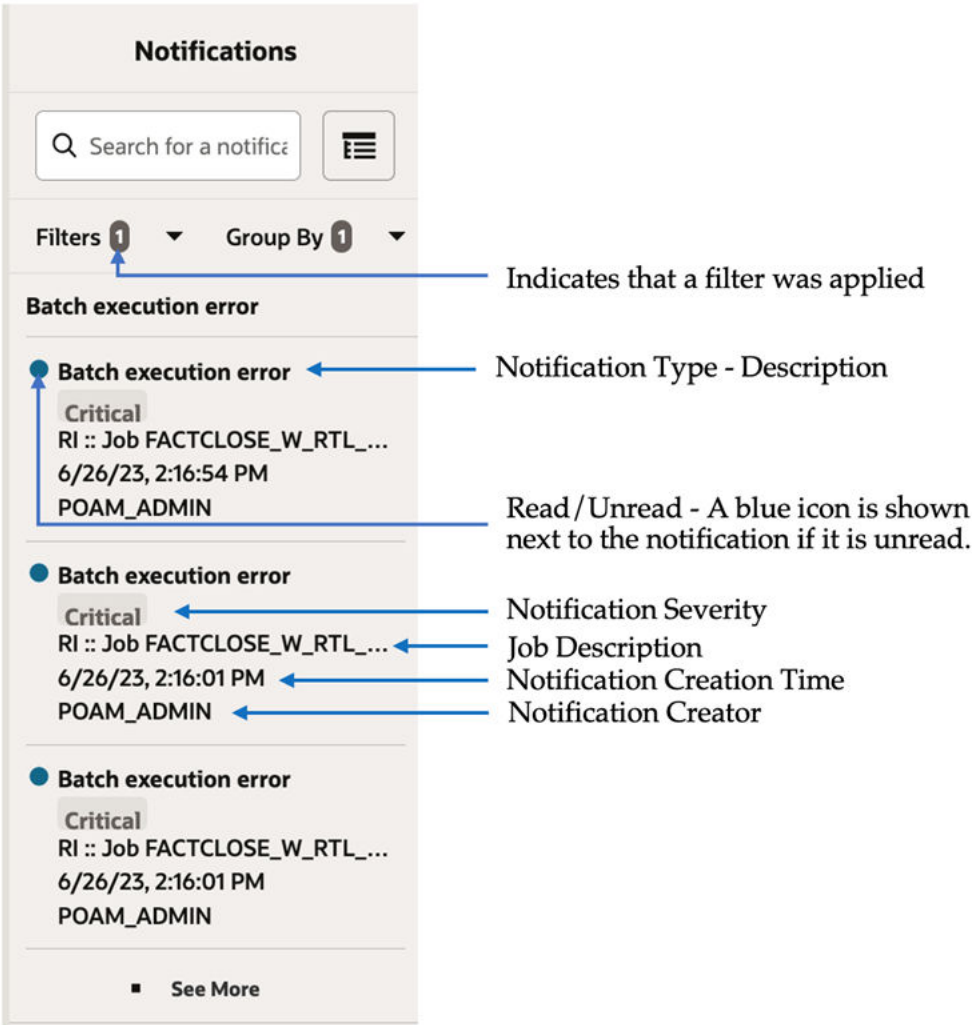
The screenshot shows a 'Notifications' panel with a sidebar on the left containing icons for star, checklist, notifications (with a red '31' badge), bar chart, and another checklist. The main panel has a search bar labeled 'Search for a notificat...', a 'Filters' dropdown, and a 'Group By' dropdown with a '1' badge. Below these are two more dropdowns: 'Group By' with 'Type' selected, and 'Then By' with 'No Selection' selected. At the bottom are 'Reset', 'Cancel', and 'Apply' buttons.

Results Panel - List View

When no selection is made in the Grouping panel, the Results Panel displays notifications in a list format.

The image below shows a simple search without any filtering or grouping.

Figure 1-20 Results Panel - List View



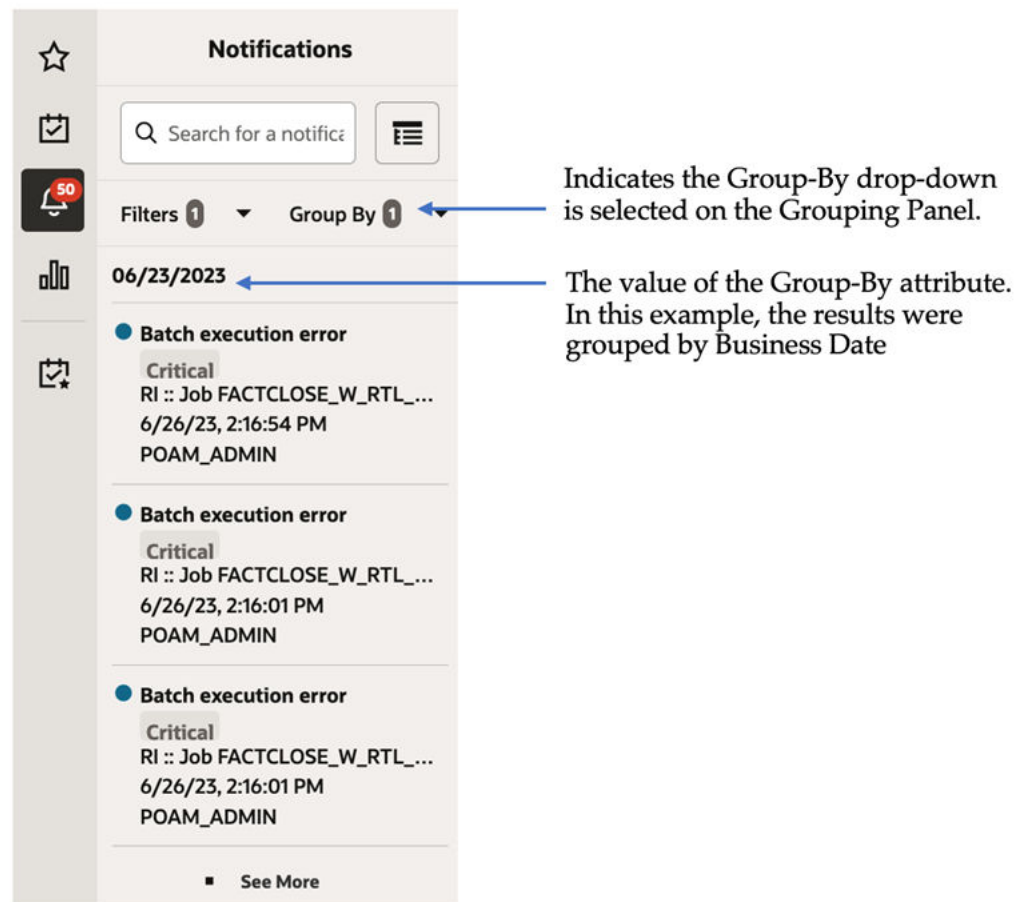
Results Panel - Grouped View

Results Panel - Grouped View

Notifications are displayed in a grouped format within the Results panel, when the Group By drop-down in the Grouping Panel is selected.

Notifications are displayed in groups with three notifications shown for each group.

Figure 1-21 Results Panel - Grouped View



For each group, three notifications are shown followed by a 'See More' link. When you click this link, up to 25 notifications are displayed for that group.

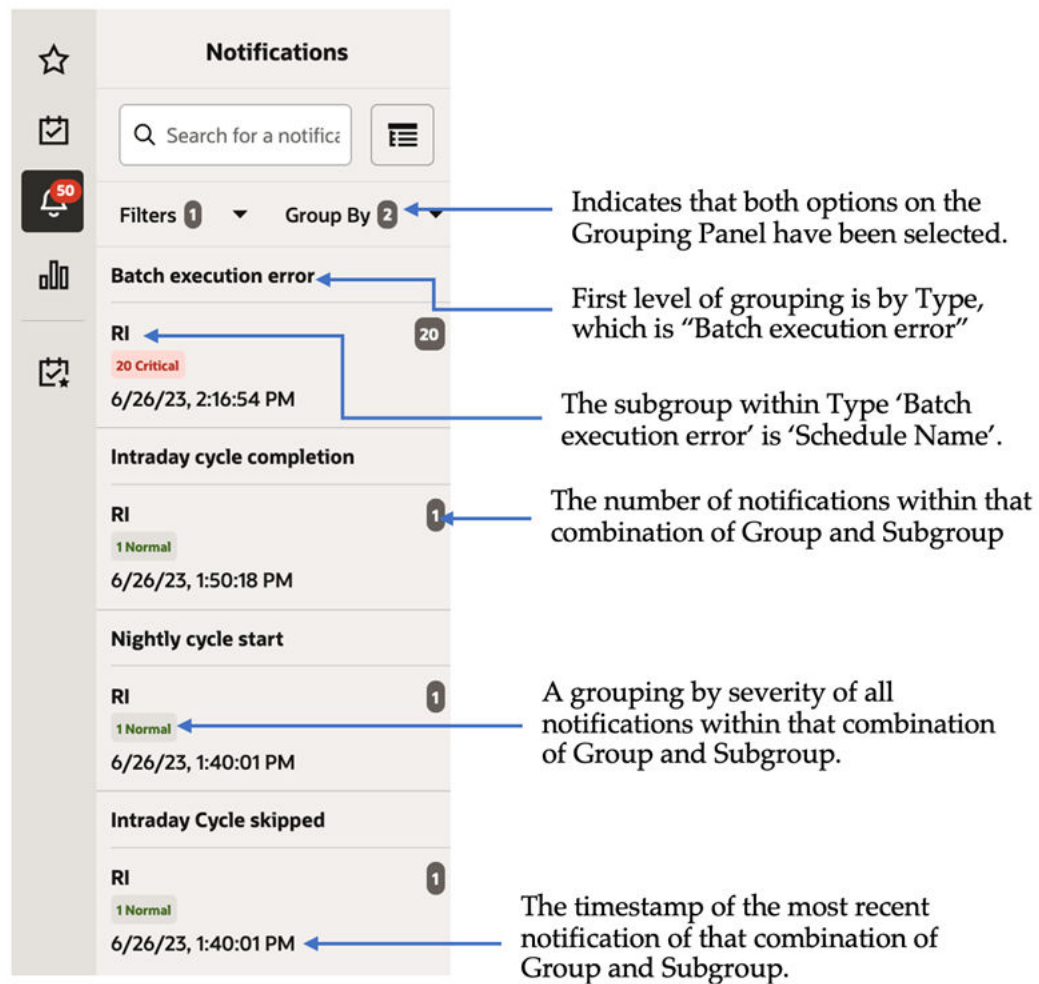
Results Panel - Summarized View

Notifications are summarized as shown in this example, when both the Group By and the Then By dropdowns in the Grouping Panel are selected.

The summary view displays various groups and within them subgroups based on the selections on the Grouping panel. For each subgroup, a count of the notifications within that subgroup, grouped by severity is displayed.

The example here depicts a grouping by department, then by class.

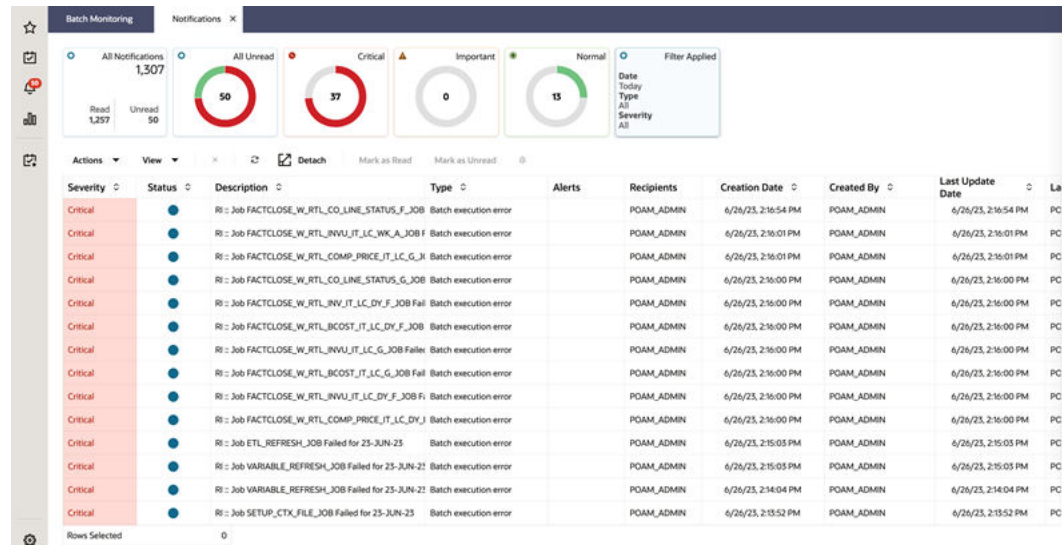
Figure 1-22 Results Panel - Summarized View



Notifications Tab

The Notifications tab opens when you click the 'See All' link at the bottom of the Notifications side panel.

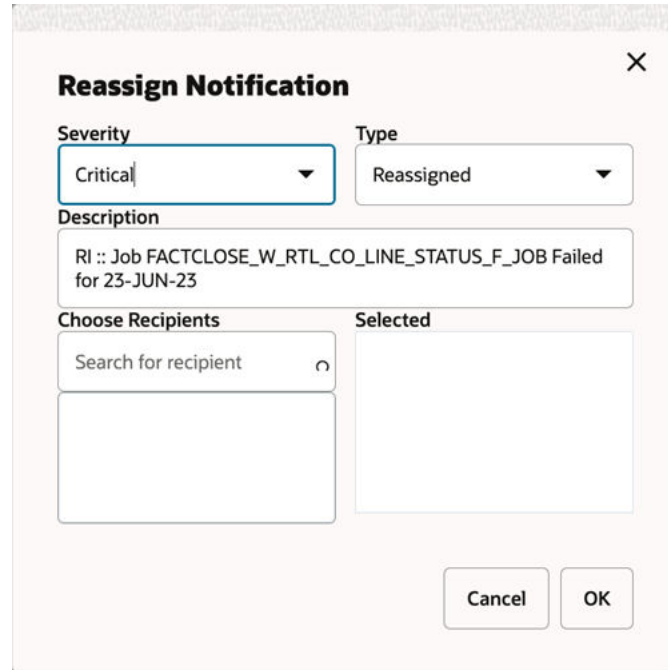
Figure 1-23 Notifications Tab



This tab lists all the notifications for the logged-in user, regardless of whether they are in Read or Unread status. Information tiles display a break-up of the total notifications by severity. Clicking these tiles refreshes the table below to display only those notifications that are relevant to that tile.

You can perform the following operations from this tab.

- Delete  - The table allows for multiple selection and hence multiple notifications can be deleted at a time. Use the row header to select the row.
- Refresh  - This refreshes the list of notifications in the table.
- Mark as Read - Multiple Unread Notifications can be marked as Read by clicking this button.
- Mark as Unread - Multiple Read Notifications can be marked as Unread by clicking this button.
- Reassign Notifications  - Notifications can be reassigned to individual recipients or a group by clicking the Reassign Notifications icon. On selecting a row in the All Notifications table, and clicking the icon, the reassign notification popup is displayed. The Type is set to Reassigned by default, and the Severity and Description are pre-populated from the selected row; you can then change any of these values and assign the notification to one or more recipients.

Figure 1-24 Reassign Notification


The dialog box titled "Reassign Notification" contains the following fields and controls:

- Severity:** A dropdown menu currently showing "Critical".
- Type:** A dropdown menu currently showing "Reassigned".
- Description:** A text area containing the text "RI :: Job FACTCLOSE_W_RTL_CO_LINE_STATUS_F_JOB Failed for 23-JUN-23".
- Choose Recipients:** A section with a search input field labeled "Search for recipient" and a list box below it.
- Selected:** An empty list box for selecting recipients.
- Buttons:** "Cancel" and "OK" buttons at the bottom right.

The All Notifications table displays the following columns:

- **Severity** - A colored label indicating the Notification Severity.
- **Status** - If the status is unread, an icon  is shown. Otherwise, it is blank.
- **Description** - The description of the notification itself.
- **Type** - The description of the Notification Type for the notification.
- **Alerts** -
- **Recipients** - In case of individual notifications, this column contains the user ID of the user to whom the notification is assigned. When the notification is assigned to multiple users, it displays the text 'Multiple' and enables a context popup which lists all the recipients. This field is empty when the notification is assigned to a group associated with a type.
- **Creation Date** - Timestamp showing the date and time of creation.
- **Created By** - User ID of the user who created the notification.
- **Last Updated Date** - Timestamp showing the date and time when the last update was made.
- **Last Updated By** - User ID of the user who last updated the notification.
- **Application ID** - Unique identifier that identifies the application. Not visible by default.
- **Department** - The Department associated with the notification. Not visible by default.
- **Class** - The Class associated with the notification. Not visible by default.
- **Subclass** - The Subclass associated with the notification. Not visible by default.
- **Location** - The Location associated with the notification. Not visible by default.
- **Supplier** - The Supplier associated with the notification. Not visible by default.
- **Performance** - The Performance value associated with the notification. Not visible by default.

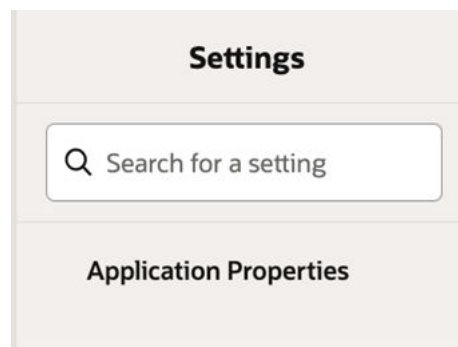
- Brand - The Brand associated with the notification. Not visible by default.
- Rollup Count - The Rollup Count associated with the notification. Not visible by default.
- Additional Information - Refers to the Additional Information attribute associated with the notification. Not visible by default.

Reports

The functionality of Reports works similar to the Tasks menu.

Settings

The Settings icon on the Navigation Bar displays the application's Settings menu when clicked. This menu differs per application and for POM, it contains the Application Properties menu item.



Application Properties

Application properties are key-value pairs of parameters and configuration settings used by POM to operate efficiently and to control the application's behavior. For instance, a property may exist to turn off certain features within the application or to set limits on different event timings. This screen is restricted to administrators as application inner-working expertise is needed for understanding the impact of each property.

Application properties are grouped by Deploy Names, so one needs to be provided for the search to return results.

Each property is provided with a default value in case a property value is not set. Each is also provided with a Deployment Restart attribute, which indicates whether a server restart is needed for a new value to take effect.

Application Properties x

Search

Deploy Name: POM Key: Key Name: Key Description: Reset Search

Actions View Filter Filter Filter Filter Filter Filter

Deploy Name	Key Name	Key	Current Value	Default Value	Deployment Restart	Key Description
POM	MDF Syncing strategy for APPAREL schedule	APPAREL.mdf.sync.unmatched.module		IGNORE	No	This property will be used to determine how to sync
POM	MDF Version for APPAREL schedule	APPAREL.mdf.version		1.2	No	This property is passed as an HTTP header to th
POM	Skip Job Completion Flag for APPAREL schedu	APPAREL.skip.job.completion.check		false	No	This property will be used to determine whether to
POM	Throttling Sync Strategy for APPAREL schedule	APPAREL.sync.throttling.job.admin		MANDATORY	No	This property determines if JOS Throttling can b
POM	MDF Syncing strategy for BCT-RPASCE schedul	BCT-RPASCE.mdf.sync.unmatched.mor		IGNORE	No	This property will be used to determine how to syn
POM	MDF Version for BCT-RPASCE schedule	BCT-RPASCE.mdf.version		1.2	No	This property is passed as an HTTP header to th
POM	Skip Job Completion Flag for BCT-RPASCE schv	BCT-RPASCE.skip.job.completion.check		false	No	This property will be used to determine whether to
POM	Throttling Sync Strategy for BCT-RPASCE sched	BCT-RPASCE.sync.throttling.job.admin		MANDATORY	No	This property determines if JOS Throttling can b
POM	MDF Syncing strategy for DFDf schedule	DFDf.mdf.sync.unmatched.modules.re		IGNORE	No	This property will be used to determine how to syn
POM	MDF Version for DFDf schedule	DFDf.mdf.version		1.2	No	This property is passed as an HTTP header to th

The Application Properties page provides the following features:

- Search for application properties
- Filter application properties
- Sort application properties
- Update the value of an application property using the Edit Property dialog shown below:

Edit Property x

Key: APPAREL.mdf.sync.unmatched.modules.resolve Category Description: Configurable Process Services Model properties

Key Name: MDF Syncing strategy for APPAREL schedule Default Value: IGNORE

Key Description: This property will be used to determine how to sync unmatched modules in MDF. Valid values for this property are IGNORE and DISABLE. By default, it is set to IGNORE. Deployment Restart: No

Deploy Name: POM Current Value:

Category: POM Process Services properties Last Updated By: Last Updated Date:

Reset to Default Cancel OK

Table Menu Options

Note

Figure 1-25, Figure 1-26 are representations and may be different for every window/table/popup.

The Actions menu, View menu, and icons are displayed in the form of a table. For more information on these options, see the sections [Action Menu and Icons](#) and [View Menu](#).

Action Menu and Icons

The Actions menu provides the option to take different actions related to entries in the table. Depending on the nature of the table, these actions can be add, view, delete or edit table rows, create by moving to a new screen or export the table contents to the spreadsheet. Alternatively these actions can also be performed by using the icon buttons on the table toolbar. For more information on the icon/buttons, see the [Screen Level Action - Icons and Buttons](#).

In some tables, it may also contain some table specific actions.

Figure 1-25 Action Menu and Icons

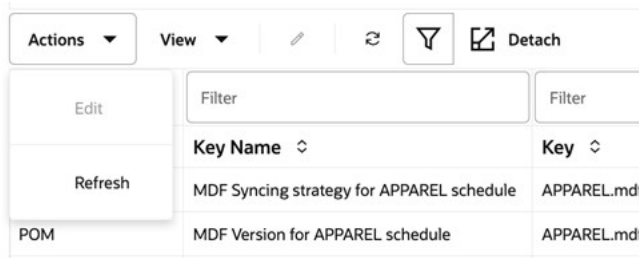


Table 1-1 Actions Menu/Icons and Descriptions

Actions Menu/Icon	Description
Refresh and Refresh icon 	Select Actions > Refresh or the Refresh icon  to update the records in the table.
Filter icon 	Select the Filter icon  to open fields that will filter the results. Use the filter fields to only show the rows matching or containing the entered information.
Detach and Detach Icon 	Select Actions > Detach or the Detach icon  to open the table in a separate window.

View Menu

The View menu provides the options for managing the table columns and sorting and filtering the table data.

In some tables you have the option to choose a saved custom view, which is an arrangement of columns different from the default view of the table.

Figure 1-26 View Menu

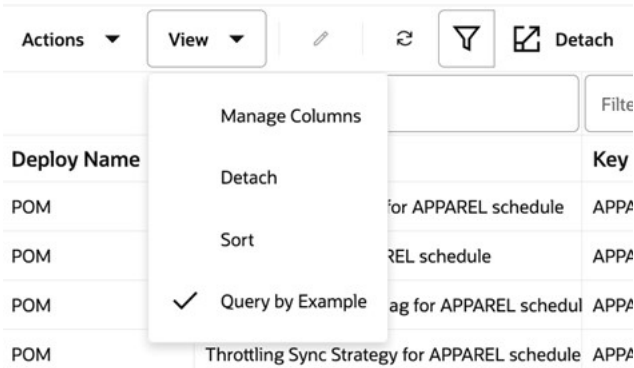


Table 1-2 View Menu/Icons and Descriptions

View Menu List	Description
Manage Columns	You can show or hide columns and change the order of the columns by selecting View > Manage Columns . This View menu option is only available for tables with a large number of columns. Note that the changes performed on the Manage Columns popup are persisted on the browser's cache and therefore are lost when the cache is cleared or when the browser is changed. Persistence of column preferences will be switched to the database in a future release, thereby preserving those preferences even when browser cache is cleared or when the browser is changed.
Detach and Detach icon 	You can view the tables in the application in a separate window by selecting View > Detach or by using the Detach icon  .
Query by Example	You can filter the items by one or multiple column values by selecting View > Query by Example .

Screen Level Action - Icons and Buttons

The screen level actions display the icons and buttons.

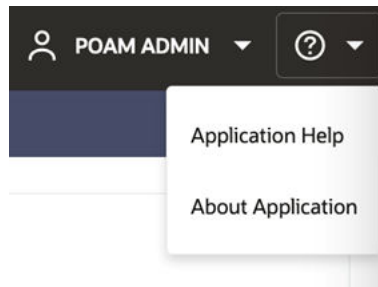
Table 1-3 Screen Level Action - Icons/Buttons and Description

Icons/Buttons	Description
Close window 	Click the  icon to close the window.

Application Help and About Application Links

Use the Help list menu on the top right of the window, to open tabs for Application Help or About Application.

Figure 1-27 Application Help Menu

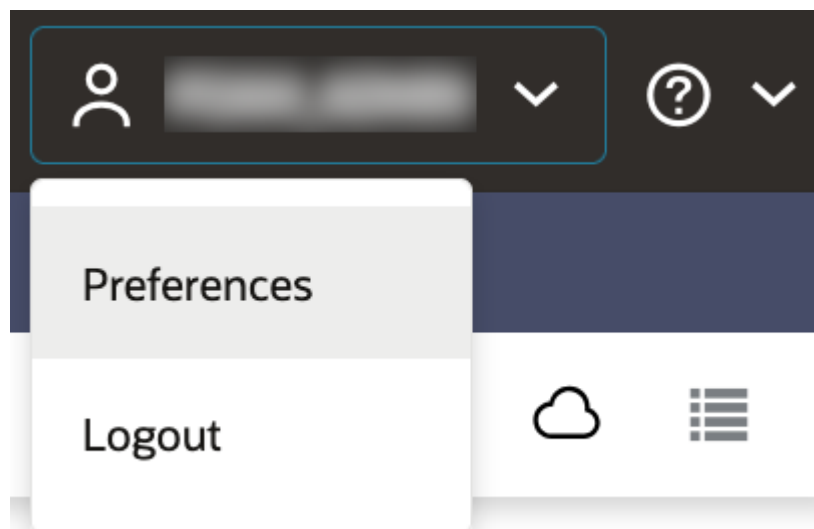


Language Selection

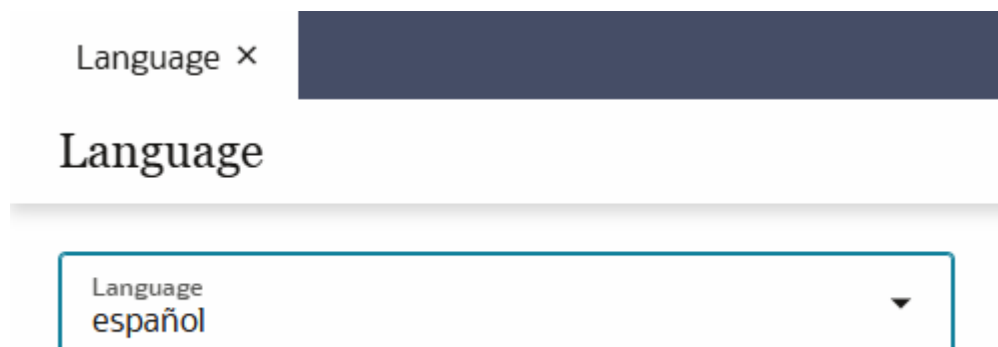
The user can choose the language from the **User Preferences** on the UI.

Use the dropdown menu next to the user name:

1. Select **Preferences**.



This will display the **Language** selection screen.

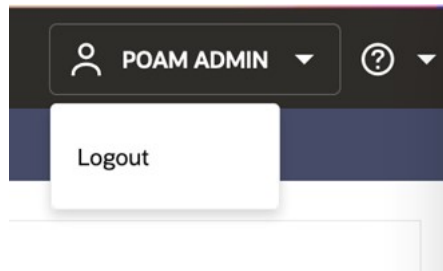


2. Select the desired language.
3. Select the **Save** button:
 - a. Select **Yes** in the confirmation dialog.
 - b. The UI changes to the selected language.

Logging Out of the Application

Use the **User** list menu on the top right of the window, to log out of the application.

Figure 1-28 Logging Out of the Application



2

Process Orchestration and Monitoring

The Process Orchestration and Monitoring (POM) application is a user interface for scheduling, tracking and managing batch jobs. It's also a facility for migrating data from one environment to another.

Process Orchestration and Monitoring has the following tabs:

- [Oracle Digital Assistant](#)
- [Batch Monitoring](#)
- [System Configuration](#)
- [Batch Administration](#)
- [Scheduler Administration](#)
- [Schedule Maintenance](#)
- [AMS Utilities](#)
- [Data Migration](#)
- [Reports](#)

Oracle Digital Assistant

POM includes the POM Assistant, an AI-powered assistant integrated with Oracle Digital Assistant. The assistant is designed to help users find information and answer questions about POM using the User Guide, Implementation Guide, and Oracle's internal POM support knowledge base. The POM Assistant can be accessed by clicking the POM Assistant icon



located at the bottom-right corner of the application.

Note

Oracle Digital Assistant is applicable only to Production environments.

Figure 2-1 POM Assistant



Batch Monitoring

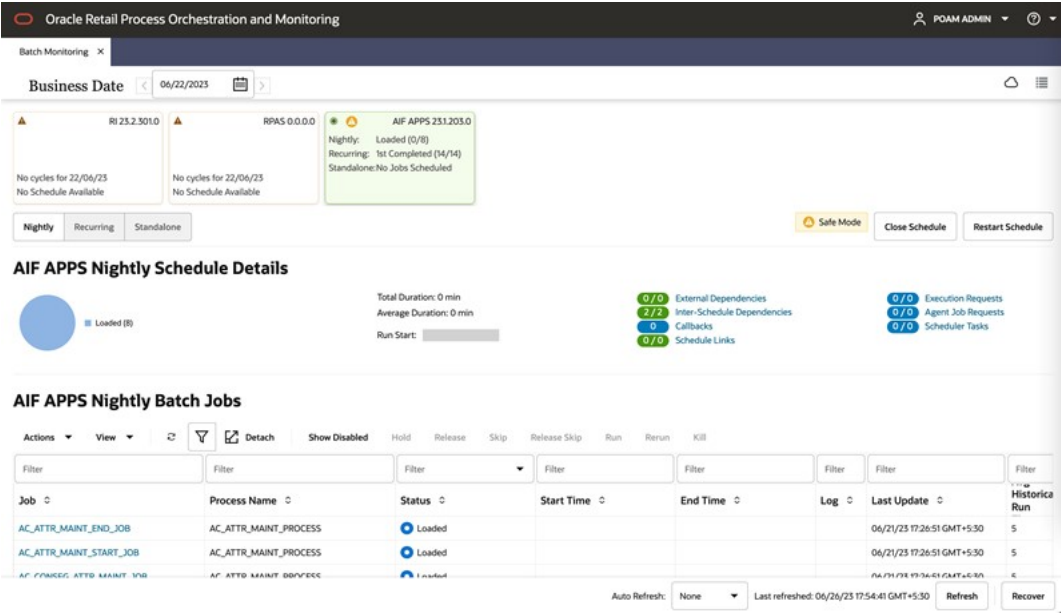
Batch Monitoring

The Batch Monitoring tab provides a runtime view of the statuses and dependencies with regard to the different batch cycles for the selected business day.

Select **Batch Monitoring** in the [Navigation Area](#) to open the Batch Monitoring tab.

The application will by default open for a business date where at least one schedule is active. If none found, it will open for the most recent business date where at least one schedule is active.

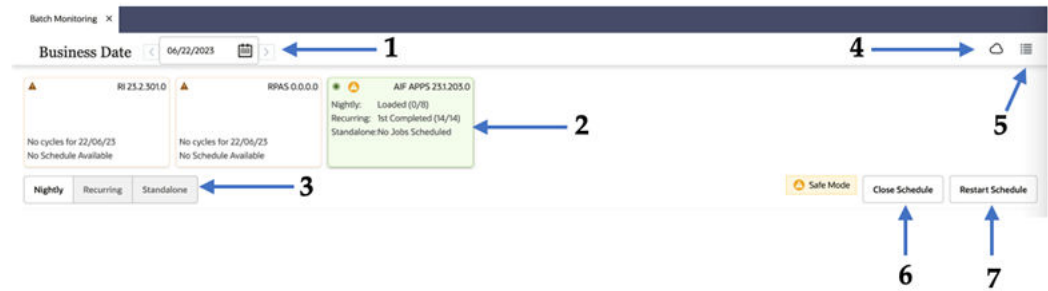
Figure 2-2 Batch Monitoring



Header

The header displays information about the batches displayed in the Batch Monitoring tab. You can also use the header selection to choose which schedule batches to display.

Figure 2-3 Batch Monitoring Header



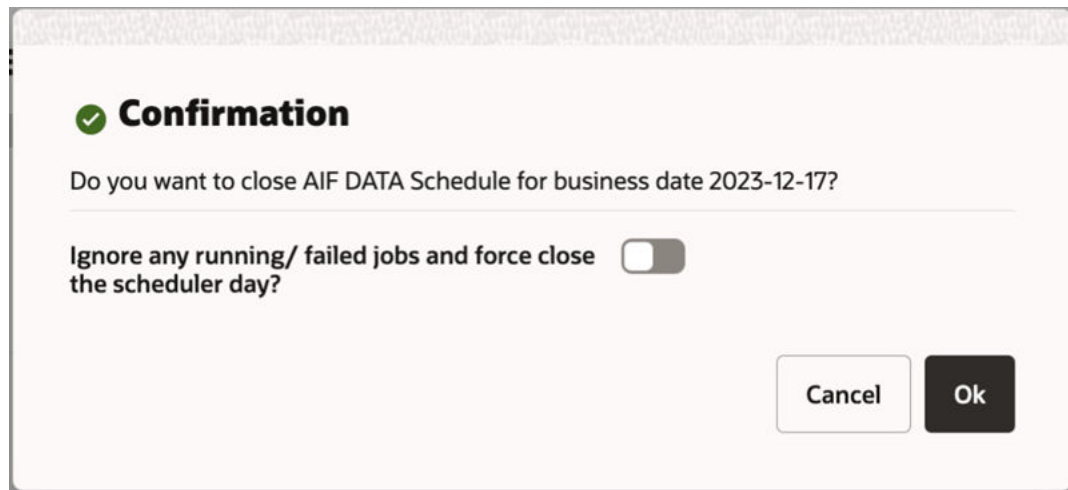
- 1. Business Date** - Displays the business date for the oldest schedules displayed in Batch Monitoring.
Use this field to select the oldest schedule displayed in Batch Monitoring.
- 2. Environments** - Displays information about each environment integrated with Process Orchestration and Monitoring.
Select one of these panels to display information about that environment's batch processes.
- 3. Monitoring Cycle** - Displays the monitoring cycle of the batches displayed.
Select a monitoring cycle to see the batches scheduled for that cycle. The following monitoring cycles are available:

- Nightly
 - Recurring
 - Standalone
4. **Environment Status Icon** - Click this icon to display a panel at the right side of the screen showing the status of the Scheduler, Execution Engine and the environments. The user can also manage the information displayed. See [Status](#) for more information.
 5. **Activity Feed** - Click this icon to display a panel at the right side of the screen containing activities performed by the system and by the user.
 6. **Close Schedule** - Use this button to close the schedule. This button only appears for Active schedules.

Note

Schedule will only close if the respective business date doesn't have any Running/Error job(s).

POM also provides the option to ignore this validation.

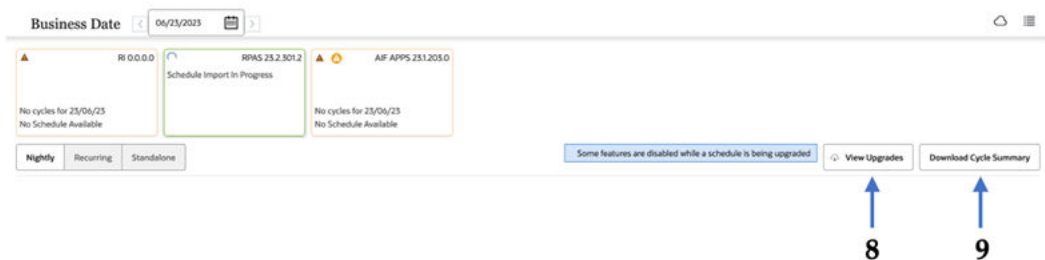
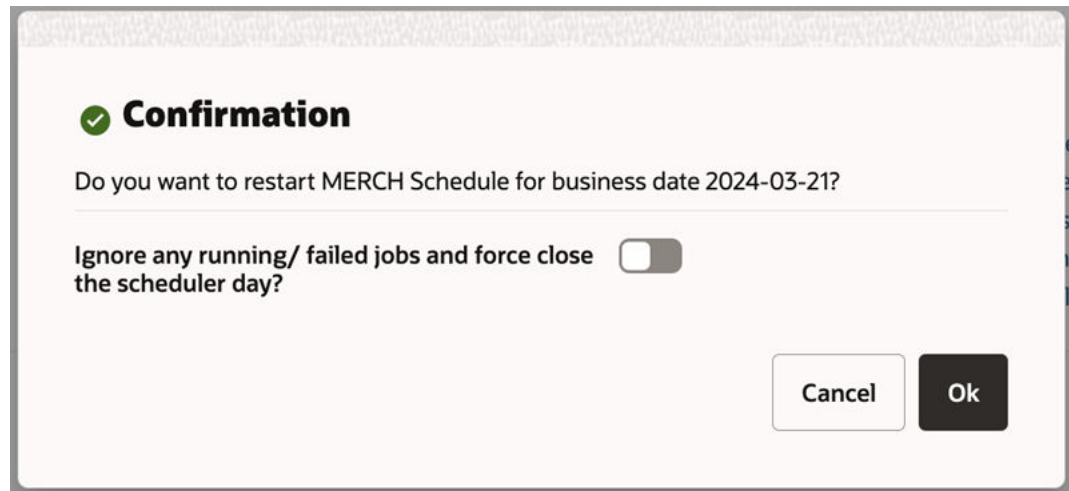


7. **Restart Schedule** - Use this button to restart the schedule. This button only appears for Active schedules.

Note

Just like the Close Schedule, schedule will only restart if the respective business date doesn't have any Running/Error job(s).

POM also provides the option to ignore this validation.



8. **View Upgrades** - Use this button to navigate to the Schedule Maintenance screen to view more details on an upgrade when it is in progress or in error.
9. **Download Cycle Summary** - Use this button to download a summary for the selected business day and completed schedule. When clicked, the [Download Cycle Summary](#) dialog opens, allowing the user to choose the **Cycle** format (**CSV** or **JSON**), and **Summary** type (applicable only for Nightly runs: **Quick** or **Full**). Based on the selection, either a brief or detailed cycle summary is downloaded.
 - **Full Summary** - Downloads all files related to the completed schedule, including the email content in .html format, job details, run details and the custom dependencies details in CSV format.
 - **Quick Summary** - Downloads the job details CSV file for the selected completed schedule.

The Full Summary is available only for Nightly cycles run on version 26.1.x or later; for earlier versions, a Quick Summary is downloaded by default.

Download TEST Cycle Summary for 3/25/2...

Cycle

Nightly

▼

Summary

☒ Quick

☐ Full

Format

☒ CSV

☐ JSON

Cancel

Download

Download TEST Cycle Summary for 3/25/2...

Cycle

Nightly

▼

Summary

☐ Quick

☒ Full

 Full summary is not available for Nightly runs prior to POM Version 26.1.x. You can Download Quick Summary instead.

Cancel

Download

Business Date

< 3/25/2025 >



MERCH 22.5

Nightly: Loaded (0/400)

Recurring: 24th Disabled (0/0)

Standalone: Loaded (1/157)

TEST 24.2

Nightly: Completed (39/39)

Recurring: 12th Disabled (0/0)

Standalone: Completed (1/1)

Last Schedule Date: 4/1/2025

Nightly

Recurring

Standalone

Safe Mode

View Timeline Report

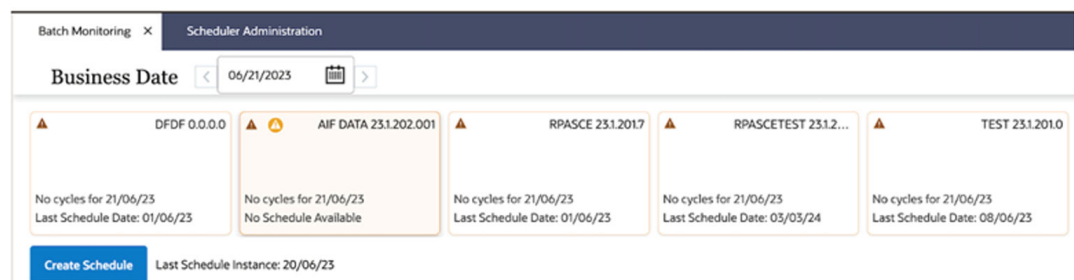
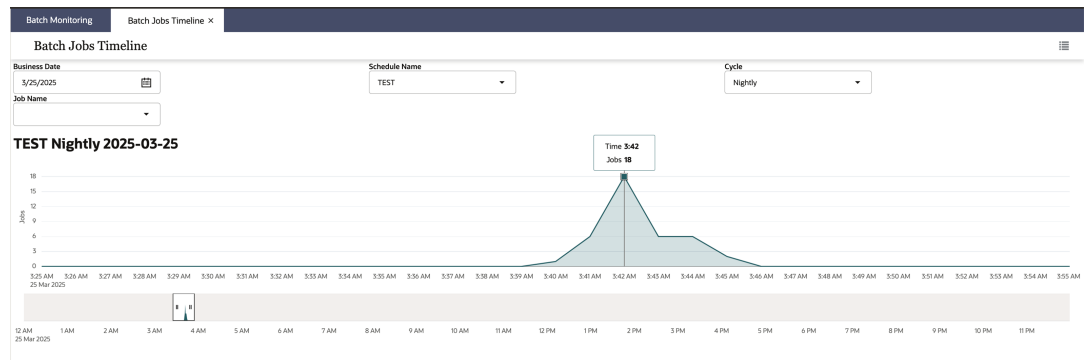
Download Cycle Summary

10

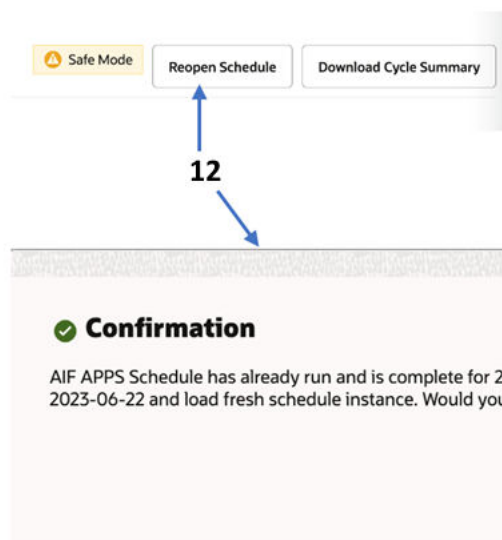
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G58509-01
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July 14, 2026
Page 6 of 141

- 10. View Timeline Report** - Use this button to view the timeline of a completed batch schedule for Nightly, Recurring, and Standalone.



- 11. Create Schedule** - Use this button to create a new Scheduler Day. This button only appears when a schedule tile is selected for which there is no open Scheduler Day. Click this button to create a new Scheduler Day for the selected schedule for the business date following the last schedule instance.



- 12. Reopen Schedule** - Use this button to reopen a closed schedule for the latest scheduler day. This button only displays for an already completed schedule for the business day shown. Reopening the schedule will clear the execution history for that day. A confirmation message is displayed; for example: AIF APPS Schedule has already run and is complete

for 2023-06-22. Re-opening will clear the execution history for 2023-06-22 and load fresh schedule instance. Would you like to proceed?

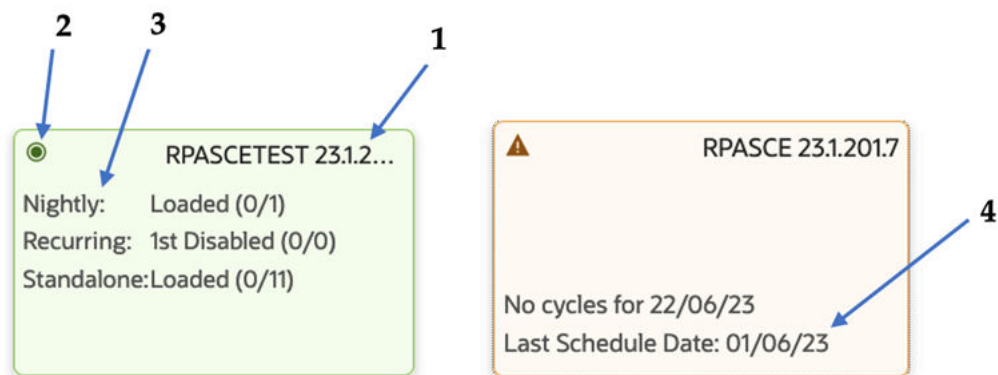
Schedule Tiles

Each schedule tile displays information for a batch schedule that POM is responsible for running.

Select a tile to display the list of batch processes for that schedule.

Each panel displays the following information:

Figure 2-4 Schedule Tile



1. **Schedule name and Version** - Displays the abbreviation of the application or application group and the software version. The display schedule name can alternatively be displayed here instead of the default schedule name. The display schedule name can be configured on the **Schedule** tab of the Batch Schedule spreadsheet.
2. **Run Status** - Displays the status of the batch processes:
 - Completed (green check mark icon)
 - Active (green target icon)
 - Error (red X icon)
 - No activity (amber triangle icon)
 - Suspended (pause icon)
 - Safe mode (Amber circle icon with a warning icon inside of it)
 - Patch Mode (Amber circle icon with a warning icon inside of it)
3. **Monitoring Cycles and Statuses** - Displays the number of completed and total jobs for a nightly / recurring cycle and the number of completed and total ad hoc flows / processes for a standalone cycle.
4. **Last Schedule Date** - Indicates the last date on which the batch processes were configured.

 Note

- A green tile with a green target icon in the top left indicates that the schedule is in progress.
- A green tile with a green checkmark icon in the top left indicates that the schedule has completed.
- A red tile with a red cloud icon indicates that a new schedule version upgrade has failed. Navigate to the [Schedule Maintenance](#) screen by clicking on the **View Upgrades** button to address the failure.
- A blue spinner icon in the top left of the tile (2) indicates that the schedule is in the process of being upgraded to a new version. The user can navigate to the [Schedule Maintenance](#) screen by clicking on the View Upgrades button to check the progress of the upgrade.

When a schedule is being upgraded or when the schedule upgrade has failed, the user is prevented from most activities on the Batch Monitoring and on the Batch Administration screen.

Some features are disabled while a schedule is being upgraded

 Some features are disabled while a schedule is being imported

 Some features are disabled while a schedule is in a failed state

- An amber warning circle icon in the top left of the tile (2) indicates that the schedule is set to run in safe mode. This means that the batch schedule will simulate a complete run but without the jobs actually executing on the application server. Aside from the amber warning circle icon displayed in the top left of the tile, an amber 'Safe Mode' message is displayed in the area right below the tile area.

 **Safe Mode**

- An amber warning circle icon in the top left of the tile also indicates that patching is currently in progress and run executions will be paused until the patching completes. Aside from the amber warning circle icon displayed in the top left of the tile, an amber 'Patch Mode' message is displayed in the area right below the tile area.

 **Patch Mode**

- An amber tile indicates that there is no instance of the schedule for the selected business date.

Batch Jobs Header

The batch jobs header displays the following information:

Figure 2-5 Batch Jobs Header



Run Status Chart

The run status chart shows a chart summary of the status of the different batches (including the number of batch jobs with that status) that are included in the selected cycle for the selected schedule. The possible statuses are:

- **Loaded** - Jobs are in loaded state when the scheduler day is first created.
- **Pending** - Job is waiting to run.
- **Completed** - Job ran successfully on the system.
- **Error** - A failure occurred due to an issue in the environment or the job's application.
- **Held** - An administrator placed the job on hold.
- **Skipped** - An administrator has skipped the running of the job so the remaining jobs in the cycle can proceed.
- **Running** - Job is currently running on the system.
- **Long Running** - The job's run time has exceeded a threshold. If a Threshold Run Time is specified for the job on the Edit Job popup of the Batch Administration screen, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (specified on the Edit Settings popup of the System Configuration screen) times the average run time of that job + Long Running Tolerance Level. The value for the Long Running Tolerance Level can be overridden by changing the value of batch schedule variable **defaultLongRunningToleranceLevel** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, and the Long Running Tolerance Level is 6 minutes, then the job is considered long running if it has been running for at least 15 minutes. A notification is sent when a job is deemed long running.

If the **Threshold Run Time** field for a job is 0 or blank, and there is no history of job run, the job will be considered long-running when its run time exceeds the default long running threshold run time of 10 minutes. This default value can be overridden by changing the value of batch schedule variable **defaultLongRunningThresholdRunTime** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

- **Disabled** - Job was disabled by an administrator on the [Batch Administration](#) screen.
- **System Held** - Job was placed on hold by the system due to a lack of resources to run it.

- Skipped on Error - Job was preconfigured to be skipped on a failure.
- Waiting - Job is waiting for completion of pre-dependencies (Hourly Cycle, Nightly Cycle, External Dependency and Inter-Schedule Predecessor Jobs).

Completed Batch Job Statistics



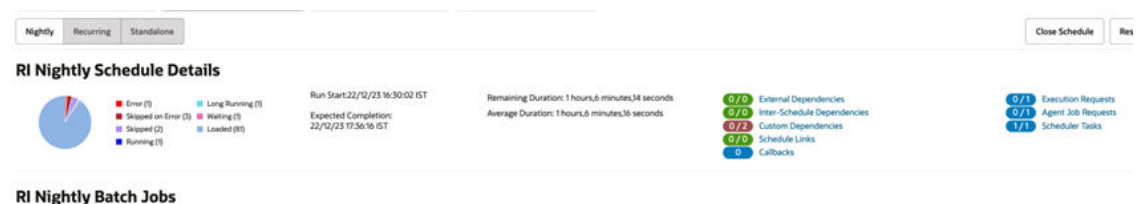
Note

Completed Batch Job Statistics are displayed only for Nightly and Recurring cycles.

For completed batch jobs, the batch job header shows the following information:

- Run Start
- Run End
- Total Duration
- Average Duration

Active Batch Job Statistics



For active batch jobs, the batch job header shows the following information:

- Run Start
- Expected Completion - Only Nightly jobs are considered in the calculation of the Expected Completion time. Dependencies, such as external dependencies, inter-schedule dependencies, and custom dependencies of Nightly jobs on Adhoc Flows are not considered in the calculation and may impact Expected Completion time.
- Remaining Duration
- Average Duration

Batch Information

The batch information area displays the following information about the batch process results:

Execution Requests - Displays the number of completed executions and the total number of execution requests. Click to open the [Execution Requests Window](#).

Agent Job Requests - Displays the number of completed and total number of Agent job requests. Click to open the [Agent Job Requests Window](#) for the schedule and cycle selected.

Scheduler Tasks - Displays all tasks scheduled to run during the current scheduler day. Click to open the [Scheduler Tasks](#) window.

External Dependencies - Displays the number of successful and total number of external dependencies. Click to open the [Batch Cycle Details Screen](#).

Inter-Schedule Dependencies - Displays the number of successful and total number of inter-schedule dependencies. Click to open the [Batch Cycle Details Screen](#).

Callbacks - Displays the number of successful and total number of callbacks. Click to open the [Batch Cycle Details Screen](#).

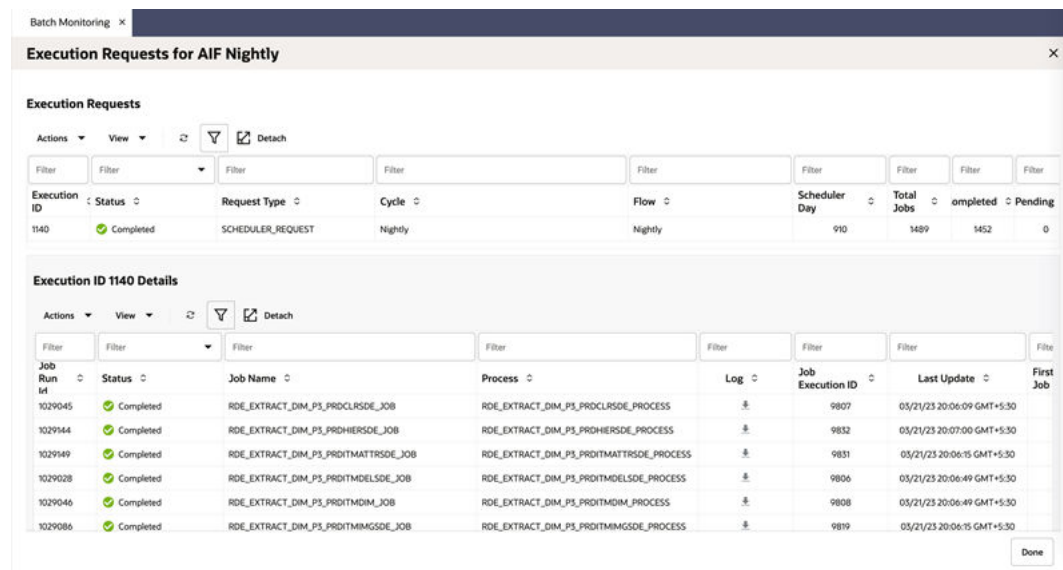
Schedule Links - Displays the number of successful and total number of schedule links. Click to open the [Batch Cycle Details Screen](#).

Execution Requests Window

The Execution Requests window displays information about execution requests for a batch.

Click **Done** or the close window icon  to close the window.

Figure 2-6 Execution Requests Window



Execution Requests for AIF Nightly

Execution Requests

Actions View Filter Detach

Execution ID	Status	Request Type	Cycle	Flow	Scheduler Day	Total Jobs	Completed	Pending
1140	Completed	SCHEDULER_REQUEST	Nightly	Nightly	910	1489	1452	0

Execution ID 1140 Details

Actions View Filter Detach

Job Run Id	Status	Job Name	Process	Log	Job Execution ID	Last Update	First Job
1029045	Completed	RDE_EXTRACT_DIM_P3_PRODCLRSDE_JOB	RDE_EXTRACT_DIM_P3_PRODCLRSDE_PROCESS		9807	05/21/23 20:06:09 GMT+5:30	
1029144	Completed	RDE_EXTRACT_DIM_P3_PRODHRSDE_JOB	RDE_EXTRACT_DIM_P3_PRODHRSDE_PROCESS		9832	05/21/23 20:07:00 GMT+5:30	
1029149	Completed	RDE_EXTRACT_DIM_P3_PRODTMATTRSDE_JOB	RDE_EXTRACT_DIM_P3_PRODTMATTRSDE_PROCESS		9831	05/21/23 20:06:15 GMT+5:30	
1029028	Completed	RDE_EXTRACT_DIM_P3_PRODTMDELSDE_JOB	RDE_EXTRACT_DIM_P3_PRODTMDELSDE_PROCESS		9806	05/21/23 20:06:49 GMT+5:30	
1029046	Completed	RDE_EXTRACT_DIM_P3_PRODTMDIM_JOB	RDE_EXTRACT_DIM_P3_PRODTMDIM_PROCESS		9808	05/21/23 20:06:49 GMT+5:30	
1029086	Completed	RDE_EXTRACT_DIM_P3_PRODTMIMGSDJOB	RDE_EXTRACT_DIM_P3_PRODTMIMGSDJOB_PROCESS		9819	05/21/23 20:06:15 GMT+5:30	

Done

Execution Requests

This section displays the following information about each execution request in the batch process:

- Execution ID
- Status

- Request Type
- Cycle
- Flow
- Scheduler Day
- Total Jobs
- Completed
- Pending
- Skipped
- Failed
- System Held
- Submitting
- Submitted

See [Table Menu Options](#) in the [Common User Interface Controls](#) for information about the options available for this section.

Execution Details

This section displays the following information about each job run by the execution request:

- Job Run ID
- Status
- Job Name
- Process Name
- Log – Download log in text file format.
- Job Execution ID
- Last Update
- First Job
- Error Info

See [Table Menu Options](#) in the [Common User Interface Controls](#) for information about the options available in this section.

Agent Job Requests Window

The Agent Job Requests window displays information about batch requests submitted to the POM Agent. The agent is the component of POM usually deployed on the application server where the batch jobs actually execute.

Click **Done** or the close window icon (✕) to close the window.

Figure 2-7 Agent Job Requests Window

The screenshot shows the 'AIF Nightly Agent Job Requests' window. It features a 'Job Agent' dropdown set to 'RI'. Below the title bar, there are tabs for 'Actions', 'View', and 'Detach'. The main area contains a table with the following columns: Status, Request ID, Type, Job, Process, Payload, Info, Agent ID, Application Name, and Create Date. The table lists 12 job requests, all with a status of 'Completed' and a 'Create Date' of '05/21/25 20:15:03 Gv'.

Status	Request ID	Type	Job	Process	Payload	Info	Agent ID	Application Name	Create Date
Completed	10382	EXEC	SI_W_RTL_INVAD1_IT_IC_DY_FS_JOB	STAGING_SI_W_RTL_INVAD1...	Payload		risbatchclient...	RI	05/21/25 20:15:03 Gv
Completed	10388	RI	STG_SI_EMPLOYEE_JOB	STG_SI_EMPLOYEE_PROCESS	Payload		risbatchclient...	RI	05/21/25 20:14:38 Gv
Completed	10390	EXEC	STAGING_SI_W_RTL_ICM_IT_IC_DY_FS_JOB	STAGING_SI_W_RTL_ICM_IT...	Payload		risbatchclient...	RI	05/21/25 20:14:38 Gv
Completed	10392	RI	W_RTL_DIFF_GRP_DS_TL_STG_JOB	STG_W_RTL_DIFF_GRP_DS_T...	Payload		risbatchclient...	RI	05/21/25 20:14:53 Gv
Completed	10393	RI	W_RTL_BCOST_IT_IC_DY_FS_STG_JOB	STG_W_RTL_BCOST_IT_IC_D...	Payload		risbatchclient...	RI	05/21/25 20:14:53 Gv
Completed	10396	RI	W_LOCALIZED_STRING_GS_STG_JOB	STG_W_LOCALIZED_STRING...	Payload		risbatchclient...	RI	05/21/25 20:14:53 Gv
Completed	10399	EXEC	SI_W_MCAL_PERIOD_DS_JOB	STAGING_SI_W_MCAL_PERIO...	Payload		risbatchclient...	RI	05/21/25 20:15:03 Gv
Completed	10400	EXEC	SI_W_EXCH_RATE_GS_JOB	STAGING_SI_W_EXCH_RATE...	Payload		risbatchclient...	RI	05/21/25 20:15:03 Gv
Completed	10405	RI	W_RTL_SUPPLIER_TRAIT_DS_STG_JOB	STG_W_RTL_SUPPLIER_TRAI...	Payload		risbatchclient...	RI	05/21/25 20:15:08 Gv
Completed	10405	RI	STG_SI_PRODUCT_JOB	STG_SI_PRODUCT_PROCESS	Payload		risbatchclient...	RI	05/21/25 20:15:08 Gv
Completed	10407	RI	W_RTL_INVRECLASS_IT_IC_DY_FS_STG_J...	STG_W_RTL_INVRECLASS_IT...	Payload		risbatchclient...	RI	05/21/25 20:15:08 Gv

Agent Job Requests

This section displays the following information about each Agent job request in the batch process:

- Status - Possible values are Complete, Running, Error, and Loaded
- Request ID - Agent request ID
- Type - Possible values are REST_EXEC (shell script based job) or RI/RASE/RDS/RPAS/BDI/OB/OMS which are all values for service based jobs
- Job - job name
- Process - Process name
- Payload - Service payload in case the type corresponds to a service based job
- Info - Error Information in case the request is in Error status
- Agent ID - The identifier of the Agent which Initiates the job execution request
- Application Name
- Create Date
- Start Time
- End Time
- Last Update Time
- Execution Request Id
- Job Run Id

See [Table Menu Options](#) in the [Common User Interface Controls](#) for information about the options available in this section.

Scheduler Tasks

The Scheduler Tasks window displays information about tasks that are scheduled to run during the current scheduler day. See the Scheduler Administration section of this chapter.

When the new scheduler day is created every day (at the end of the Nightly batch run), it creates the scheduler tasks according to the way they are set up in the Scheduler Administration screen.

Figure 2-8 Nightly Scheduler Task Window

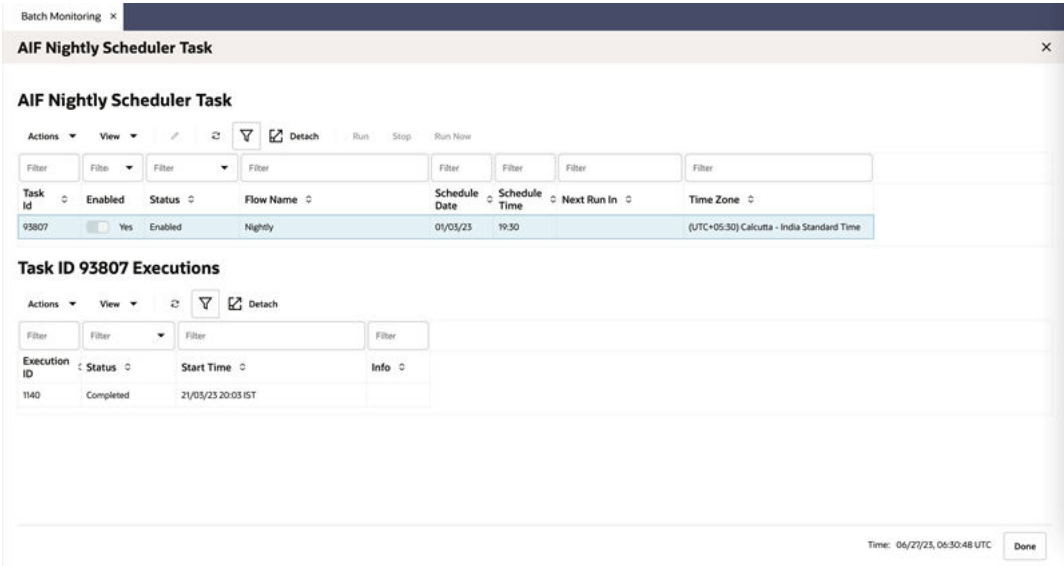
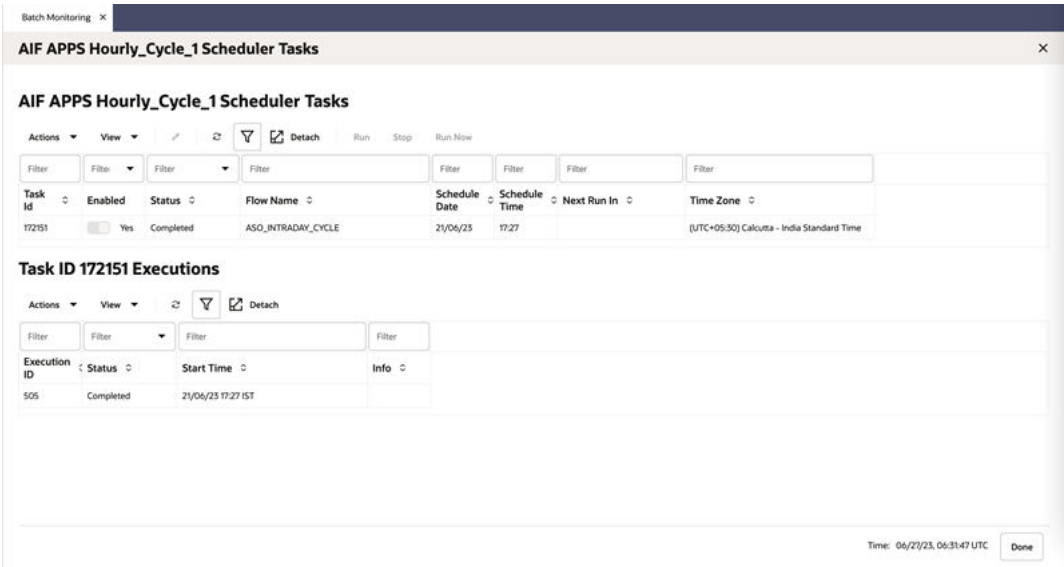


Figure 2-9 Recurring Scheduler Tasks Window



Click **Done** or the close window icon (X) to close the window.

The Scheduler Tasks window for the Nightly and Recurring cycles display the same task attributes listed below. The difference is that there is only one Nightly task for a scheduler day whereas there could be multiple Recurring flows running throughout the day.

Nightly/Recurring Scheduler Tasks

This section displays the following information about each Nightly/Recurring Scheduler task:

- Task ID
- Enabled - Switch to enable or disable the execution of the task
- Status - Possible values are: Enabled, Disabled, Completed, Skipped On Delay, Scheduled, Error, or Cancelled
- Flow Name - Nightly or recurring flow name
- Schedule Date
- Schedule Time
- Time Zone

Note

When the New Scheduler Day is created, if the start time for a certain task has elapsed, the task will be scheduled for the next day. The Next Schedule Run column will show the next time the task will execute.

See [Table Menu Options](#) in [Common User Interface Controls](#) for information about the options available for this section.

Task Executions

This section displays the following information about each task executions:

- Status - Possible values are: Completed, Error
- Start Time
- Info - If the Status is Error, this field changes to a link which, when clicked, will open a dialog showing error details.

See [Table Menu Options](#) in [Common User Interface Controls](#) for information about the options available in this section.

The user can edit the Nightly or Recurring tasks to change the time they run for the day. Permanent changes need to be entered in the Scheduler Administration screen.

Note

If the user makes a change to the time, he or she needs to click the **Run** action to schedule the task.

It is alternatively possible for the user to circumvent the steps mentioned above and click on Run Now if they intend to schedule the task for immediate execution.

When **Run** or **Run Now** is clicked, confirmation windows are displayed based on the time zone and current business date.

Figure 2-10 The scheduled time in the given time zone is past the current date

The dialog is titled "Confirmation" with a green checkmark icon. The text inside reads: "You are about to start the Nightly task for business date (20/06/2023) at 7:18 PM on 12/06/23 (US/Hawaii) and it impacts the next day's nightly cycle schedule, since RI has 'One Nightly Cycle Per Calendar Day' rule enabled. Would you like you continue?". Below this is a text input field labeled "Comment" with the placeholder text "Please add comments" and a "Required" label to its right. At the bottom, there is a note: "Please note that scheduled start time (12/06/2023, 6:00 PM) of the next business day's (21/06/2023) nightly cycle also has passed, hence it would be scheduled to run on 13/06/23, 6:00 PM (US/Hawaii)". At the bottom right are "Cancel" and "Ok" buttons.

Figure 2-11 The scheduled time in the given time zone has not passed the current date

The dialog is titled "Confirmation" with a green checkmark icon. The text inside reads: "You are about to start the Nightly task for business date (20/06/2023) at 7:16 PM on 12/06/23 (US/Hawaii) and it impacts the next day's nightly cycle schedule, since RI has 'One Nightly Cycle Per Calendar Day' rule enabled. Would you like you continue?". Below this is a section titled "Would you prefer to," followed by two radio button options:
1. ☒ Honour the rule and move next business day's (21/06/2023) nightly to the next calendar day, which is 10:00 PM on 13/06/23 (US/Hawaii)
2. ☐ Override the above rule and keep the next business day's (21/06/2023) nightly as per the original schedule, which is 10:00 PM on 12/06/23 (US/Hawaii)
Below the options is a text input field labeled "Comment" with the placeholder text "Please add comments" and a "Required" label to its right. At the bottom right are "Cancel" and "Ok" buttons.

Also, for the task to be editable, it must be in a state other than Scheduled. If it is in a Scheduled state, the user can click the stop action, which puts the task in a Cancelled state, and it will then be editable.

Edit Task Nightly

Enabled

☐

Schedule Date

06/29

Schedule Time

12:00 PM

(UTC+05:30) Calcutta - India Standard Time

▼

Cancel

Ok

Standalone Scheduler Tasks

Figure 2-12 Standalone Scheduler Tasks Window

MERCH Standalone Scheduler Tasks

MERCH Standalone Scheduler Tasks

Actions

View

Run

Stop

Run Now

Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter
Mandatory	Task Id	Enabled	Status	Name	Type	Description	Frequency	Limit occurrences	Prevent start during nightly
No	143286	☐ Yes	Scheduled	OTBPMG_PROCESS_ADHOC	Process	Scheduling Adhoc job using sch...	Single	1	
No	143929	☐ Yes	Scheduled	SM_RMS_IMPORT_PO_RECEIPT_ADHOC_PROCESS	Process	Release job	Every 3 minutes		
No	143930	☐ Yes	Scheduled	SM_RMS_IMPORT_AGROUT_ADHOC_PROCESS	Process	Release job	Every 3 minutes		
No	143931	☐ Yes	Scheduled	SM_RMS_IMPORT_DSD_RECEIPT_ADHOC_PRO...	Process	Release job	Every 3 minutes		
No	143932	☐ Yes	Scheduled	SM_RMS_IMPORT_STORE_ORDER_REVIEW_ADH...	Process	Release job	Every 3 minutes		
No	143933	☐ Yes	Scheduled	SM_RMS_IMPORT_STOCK_ORDER_STATUS_ADH...	Process	Release job	Every 3 minutes		
No	143934	☐ Yes	Scheduled	SM_RMS_IMPORT_INV_ADHOC_PROCESS	Process	Release job	Every 3 minutes		
No	143935	☐ Yes	Scheduled	SM_RMS_IMPORT_RTV_ADHOC_PROCESS	Process	Release job	Every 3 minutes		
No	143936	☐ Yes	Scheduled	SM_RMS_IMPORT_STOCK_ORDER_RECEIPT_AD...	Process	Release job	Every 3 minutes		
No	143937	☐ Yes	Scheduled	SM_RMS_IMPORT_STOCK_COUNT_SCHEDULE...	Process	Release job	Every 3 minutes		
No	143938	☐ Yes	Scheduled	SM_RMS_IMPORT_INVENTORY_REQUEST_ADH...	Process	Release job	Every 3 minutes		
No	143939	☐ Yes	Scheduled	MERCHAP_DELTA_OMNI_ITEM_LOC_ADHOC_PR...	Process	Running MERCHAP jobs	Every 5 minutes		

Click **Done** or the close window icon (X) to close the window.

Standalone Scheduler Tasks

This section displays the following information about each Standalone Scheduler task:

Mandatory - Indicates whether scheduling the task is mandatory.

Task ID

Enabled – Switch to enable or disable the execution of the task.

Status – Possible values are: Enabled, Disabled, Completed, Skipped On Delay, Scheduled, Error, Cancelled.

Name – Indicates Process / Flow name

Type – Indicates whether it is Process or Flow

Description – Provides a description of the task

Frequency – Single or Every x minutes.

Limit Occurrences –If this field has a value, the process will run every x minutes for y occurrences.

Prevent Start During Nightly – Indicates that the process should not start running when Nightly is in progress. If the process starts running before Nightly start, it will continue running even if the run extends into the Nightly run.

Schedule Date

Schedule Time

Next Run In – Displays the time remaining until the next run.

Time Zone

Click **Done** or the close window icon (X) to close the window.

See [Table Menu Options](#) in [Common User Interface Controls](#) for information about the options available in this section.

The user can edit a Standalone task to change any of the fields in the window below. Edits are effective just for the day's run. Permanent changes must be entered in the Scheduler Administration screen.

Edit Task CONV_PO_SHIP_PROCESS_ADHOC

Enabled ☐

Description Run CONV_PO_SHIP_PROCESS_ADHOC once

Frequency Single ▼

Schedule Date /2023

Schedule Time 12:00 AM (UTC+05:30) Kolkata ▼

Prevent start during nightly ☐

Cancel Ok

Edit Task CONV_PO_SHIP_PROCESS_ADHOC

Enabled ☐

Description

Frequency

Limit occurrences

Schedule Date

Schedule Time

Prevent start during nightly ☐

Note

If the time is left blank for a standalone task, it will execute immediately upon clicking **Ok**.

When the New Scheduler Day is created, if the start time for a certain task has elapsed, the task will be scheduled for the next day. The Next Schedule Run column will show the next time the task will execute.

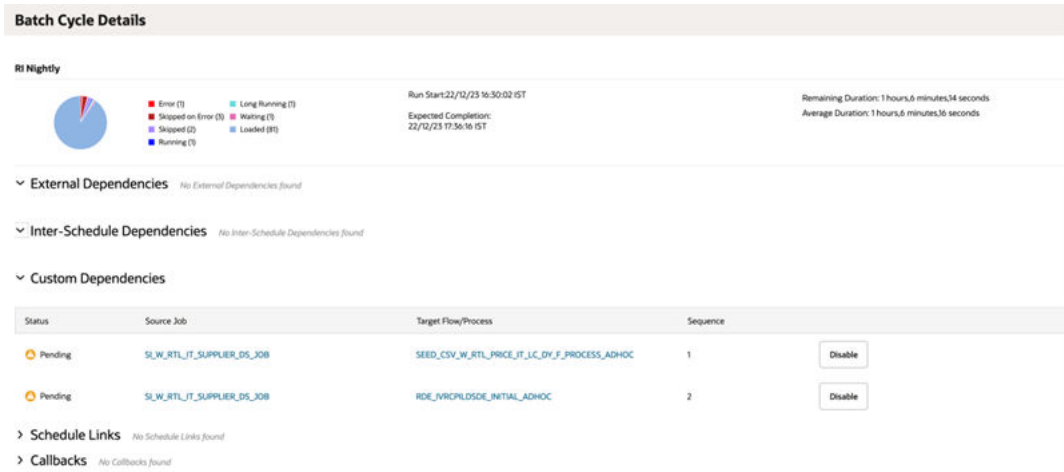
Task Executions

This section displays the following information about each task execution:

- Execution ID
- Status - Possible values are: Completed, Error
- Start Time
- Info - If the Status is Error, this field changes to a link which, when clicked, will open a dialog showing the error details.

See [Table Menu Options](#) in [Common User Interface Controls](#) for information about the options available in this section.

Batch Cycle Details Screen



The Batch Cycle Details screen displays the following sections:

Header

The header displays the following information about the batch cycle:

- [Run Status Chart](#)

Completed Batch Job Statistics

Completed Batch Job Statistics

For completed batch jobs, the batch job header shows the following information:

- Run Start
- Run End
- Total Duration
- Average Duration

Active Batch Job Statistics

For active batch jobs, the batch job header shows the following information:

Note

Active Batch Job Statistics are not yet implemented. They will be implemented in a future version of POM.

- Run Start
- Expected Completion

- Remaining Duration
- Average Duration

External Dependencies

External Dependencies			
Status	Source Job	Target Job	
 Pending	AP_BATCH_AGG_D_JOB	EXTERNAL_TESTING	<button>Disable</button>

The External Dependencies section lists all the external batch job dependencies for the entire current Schedule. These dependencies are only shown if the system level external dependencies indicator is turned on. An external dependency is usually a dependency on a customer's internal process. This dependency is released once the customer calls an endpoint into POM for a specific POM job.

The following information is displayed for each external dependency:

- **Status**
- **Source Job** - Click to open the job in the [Batch Job Details](#) screen. The source job is a job in the current schedule which is dependent on the external (target) job.
- **Target Job** - The job that, when complete, will release the dependency which the source job is waiting on.

Inter-Schedule Dependencies

Inter-Schedule Dependencies					
Status	Source Job	Target Job	Target Process	Target Schedule	
 Pending	AP_BATCH_AGG_D_JOB	AGG_UTILITY_JOB	AGGREGATION_UTILITY_ADHOC	RI	<button>Disable</button>
 Disabled	AP_POST_DATA_INP_START_JOB	AC_CLUSTER_SET_EXPORT_END_JOB	AC_CLUSTER_SET_EXPORT_PROCESS	RSP	<button>Enable</button>
 Disabled	AP_POST_DATA_INP_START_JOB	DT_EXPORT_END_JOB	DT_EXPORT_PROCESS	RSP	<button>Enable</button>

The Inter-Schedule Dependencies section lists all the inter-schedule batch job dependencies for the entire current Schedule. These dependencies are only show if the system level inter-schedule dependencies indicator is turned on. An inter-schedule dependency links the current schedule and a target schedule where a job in the target schedule is dependent on the completion of a job in the current schedule.

The following information is displayed for each inter-schedule dependency:

- **Status**
- **Source Job** - Click to open the job in the [Batch Job Details](#) screen.
- **Target Job** - Click to open the job in the [Batch Job Details](#) screen. Target job is dependent on the source job.
- **Target Process** - Process containing the target job.
- **Target Schedule** - Schedule containing the target process/job.
- A **Disable/Enable** button to disable or enable the dependency.

Custom Dependencies

Custom Dependencies

Status	Target Flow/Process	Sequence	
 Pending	AM1_CFLOW	1	<button>Disable</button>
 Pending	MERCHAPI_DELTA_OMNI_ORG_HIER_STR_WH_ADHOC_PROCESS	2	<button>Disable</button>

A Custom Dependency includes entities (processes/flows) that execute prior to the current job in Nightly or Recurring cycles where the dependency is placed. Once the dependency completes successfully, the nightly or recurring job is triggered.

Note

Custom Dependency is not applicable for Standalone/Adhoc jobs.

The following information is displayed for each custom dependency link:

- **Status** – Pending or Complete
- **Target Flows/Process** – List of Adhoc Flows or Processes based on the Target Entity selection.
- **Sequence** - The sequence of execution of the target flow/process.

Schedule Links

Schedule Links

Status	Source Job	Target Job	Target Process	Target Schedule	Info
 Pending	GENERIC_BATCH_MILE_MARKER_JOB	ALCDETAILSSDE_JOB	ALCDETAILSSDE_PROCESS	RDE	<button>Disable</button>

A Schedule Link links the current schedule and a target schedule where the current schedule does not start until the completion of a job in the target schedule.

The following information is displayed for each schedule link:

- **Status**
- **Source Job** - Click to open the job in the [Batch Job Details](#) screen. The job in the current schedule which starts the current batch when the Target Job completes.
- **Target Job** - Click to open the job in the [Batch Job Details](#) screen. The job in the Target Schedule which when completes fulfills the dependency for the Source Job in the current schedule.
- **Target Process** - The process which the Target job belongs to. - The schedule whose job is a dependency for the job in the current schedule.
- **Info** - Shows information regarding error if failed or skipped.

- Target Schedule
- If it was not successful, a **Retry** button to retry the schedule link.

Callbacks

Callbacks

Status	Job	Process	Date	Payload	Info	
Failed	W_INT_ORG_DH_RTL_TMP_JOB	LOAD_DIM_INITIAL_ADHOC		Payload	Info	Retry
Failed	W_RTL_ORG_RECLASS_TMP_JOB	LOAD_DIM_INITIAL_ADHOC		Payload	Info	Retry

The Callbacks section lists all the external status update request and response callbacks based on the External Status Update mode set in the External [System Configuration](#) screen.

The following information is displayed for each callback:

- Status
- Job - Click to open the job in the [Batch Job Details](#) screen.
- Process - Process containing the job.
- Date of callback
- A **Payload** link to display the [Callback - Payload Window](#) for the callback.
- An **Info** link to display the [Callback - Info Window](#) describing the callback response.
- If the callback was not successful, a **Retry** button to retry the callback.

Nightly and Recurring Batch Jobs

MERCH Nightly Batch Jobs									
Actions	View	Details	Show Disabled	Hold	Release	Skip	Release Skip	Run	Re-run
Job	Process Name	Status	Start Time	End Time	Log	Last Update	Avg Hrs	Params	Duration
ALC_DAILY_CLEANUP_JOB	ALC_DAILY_CLEANUP_PROCESS	Skipped				22/02/23 12:56:32 IST	0		
Nightly_normal_job2	Nightly_Dummy_Process	Skipped				22/02/23 12:44:40 IST	0	#SysOpt...	
BDI_Brand_Fnd_FF_From_RMS_EOW_JOB	BDI_Brand_Fnd_FF_From_RMS_PROCESS...	Skipped on Error				22/02/23 12:51:04 IST	0	Brand_Fnd...	
BDI_COFutureAvail_Tx_FF_From_RMS_JOB	BDI_COFutureAvail_Tx_FF_From_RMS_PR...	Skipped on Error				22/02/23 12:51:13 IST	0	COFutureA...	
BDI_Calendar_Fnd_FF_From_RMS_EOW_JOB	BDI_Calendar_Fnd_FF_From_RMS_PROCE...	Skipped on Error				22/02/23 12:51:04 IST	0	Calendar...	
BDI_CurrConvRates_Fnd_FF_From_RMS_E...	BDI_CurrConvRates_Fnd_FF_From_RMS_P...	Skipped on Error				22/02/23 12:51:05 IST	0	CurrConvR...	
BDI_Diff_Fnd_FF_From_RMS_EOW_JOB	BDI_Diff_Fnd_FF_From_RMS_PROCESS_EOW	Skipped on Error				22/02/23 12:51:05 IST	0	Diff_Fnd_P...	
BDI_InvRealScore_Tx_FF_From_RMS_JOB	BDI_InvRealScore_Tx_FF_From_RMS_PRO...	Skipped on Error				22/02/23 12:51:42 IST	0	InvRealSb...	

The Batch Jobs section lists all the batch jobs for the selected schedule and the selected cycle – Nightly or Recurring. The table displays the following information:

- Status
 - Loaded - Jobs are in loaded state when the scheduler day is first created.
 - Pending - Job is waiting to run.
 - Completed - Job ran successfully on the system.
 - Error - A failure occurred due to an issue in the environment or the job's application.

- Held - An administrator placed the job on hold.
- Skipped - An administrator has skipped the running of the job so the remaining jobs in the cycle can proceed.
- Running - Job is currently running on the system.
- Long Running - The job's run time has exceeded a threshold. If a Threshold Run Time is specified for the job on the Edit Job popup of the Batch Administration screen, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (specified on the Edit Settings popup of the System Configuration screen) times the average run time of that job + Long Running Tolerance Level. The value for the Long Running Tolerance Level can be overridden by changing the value of batch schedule variable **defaultLongRunningToleranceLevel** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, and the Long Running Tolerance Level is 6 minutes, then the job is considered long running if it has been running for at least 15 minutes. A notification is sent when a job is deemed long running.

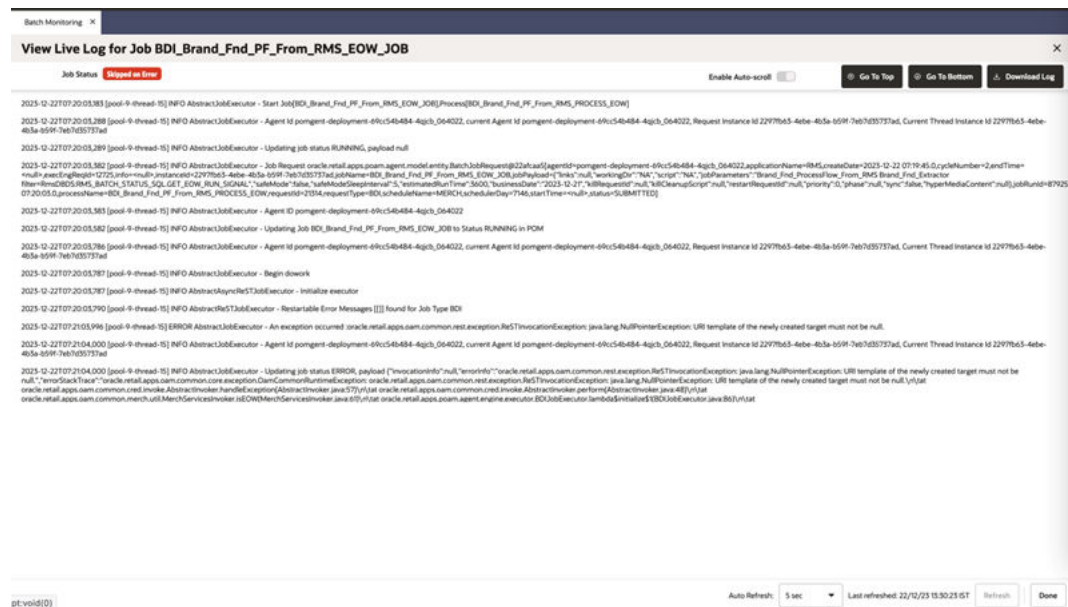
If the **Threshold Run Time** field for a job is 0 or blank, and there is no history of job run, the job will be considered long-running when its run time exceeds the default long running threshold run time of 10 minutes. This default value can be overridden by changing the value of batch schedule variable **defaultLongRunningThresholdRunTime** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

- Disabled - Job was disabled by an administrator on the [Batch Administration](#) screen.
- System Held - Job was placed on hold by the system due to a lack of resources to run it.
- Skipped on Error - Job was preconfigured to be skipped on a failure.
- Waiting - Job is waiting for completion of pre-dependencies (Hourly Cycle, Nightly Cycle, External Dependency and Inter-Schedule Predecessor Jobs).
- Job - Click to open the job in the [Batch Job Details](#) screen.
- Application
- Last Update
- Parameter
- Job Type - Depending on the value, determines if a job is service based or shell script based.
- Process Name
- Process Status
- Log - When the job is in error, this field will display a down-arrow icon which when clicked will display the content of the log. There's also a '[View Live Log](#)' icon which when clicked will show the streaming log.
- Job Description
- Start Time
- End Time
- Duration

- Average Run Time
- Average Historical Run Time
- Number of Runs
- Error Source
- Waiting
- Waiting Reasons

View Live Log

The View Live Log window displays the live log of the running jobs.



The following options are seen in the window.

- **Enable Auto-scroll** – When this switch is turned on, the log auto scrolls to view the next page.
- **Go to Top** – Scroll to the top of the page.
- **Go to Bottom** – Scroll to the bottom of the page.
- **Download Log** – Downloads and displays the content of the log.
- **Auto Refresh (Footer)** – Live log refresh interval.

Action Menu and Icons

See [Action Menu and Icons](#) for common actions that can be performed through the Action menu and the icons. You can also perform the following actions:

Table 2-1 Batch Jobs - Actions Menu/Icons and Description

Actions Menu/Icons	Description
Show Disabled	Use the Actions > Show Disabled or Show Disabled . By Default, the table won't show any jobs with Disabled Status. Use Show Disabled button or action to see the list of Disabled job.
Hold	Use the Actions > Hold or the Hold button to put the process on hold.
Skip	Use the Actions > Skip or the Skip button to skip the process.
Run	Use Actions > Run or the Run button to run the job manually and immediately. Run is disabled for both Nightly and Recurring Cycles but jobs from both of the cycles can be run from AMS Utilities > Manual Job Run menu.
Rerun	Use the Actions > Rerun or the Rerun button to run the job again.
Kill	Use the Action>kill or the Kill button to stop the execution of the job. The job needs to be running for this action to be enabled. When the Kill command is enacted on the screen one of two confirmation messages opens depending on whether a cleanup script is associated with the job being killed. If a cleanup script is associated with the job, the confirmation message presented is "a cleanup will be performed after this job is terminated. It is advisable to wait a few minutes after termination before proceeding with the remaining batch schedule" This is because it may take a minute or so for the cleanup to complete. If a cleanup script is not associated with the job, the user is cautioned to make sure he or she is sure about proceeding without a cleanup script. That maybe be acceptable, as not all jobs require cleanup when terminated. The confirmation message in this case is "there is no post termination cleanup script associated with this job. the job will be terminated but not post cleanup will be performed. This may or may not be ok for this job. Check with Oracle Support if this is a concern.
Edit Parameters	Use the Actions > Edit Parameters or the Edit Parameters button to edit the parameters for the job. The new parameters are only effective for the current day's batch run.

View Menu

See [View Menu](#) for information about the options in the View menu.

Skip Recurring Flow(s)

A job in a recurring flow can be skipped by selecting the job and clicking the **Skip** button in the table toolbar. The confirmation pop up (below) opens asking the user if the job should be skipped for the currently selected recurring cycle or for this and all subsequent recurring cycles as well.

Skip W_RTL_SLS_IT_LC_DY_TMP_JOB

 **Warning**

Skipping a job may result in data corruption. You are required to enter a detailed reason for this action.

Would you like to skip this job

☒ for just the execution of currently selected recurring cycle ?

☐ for all execution(s) as part of the currently selected and all subsequent recurring cycles ?

Comments

Enter a reason for this action that is at least fifteen non-repeating characters for audit purposes.

Required

Cancel

Skip

Refer [Skip Recurring Flow\(s\)](#) under “AMS Utilities” to skip an entire flow in one or more hourly cycle(s).

Status Details for Job

Certain status values on the Batch Jobs section such as 'Error' or 'Long Running' act as a link. When clicked a popup is displayed containing more details about why the job is in the given status and helpful suggestions for resolving the issue. An example is shown below for a job in error.

Details on Error Job ALLOCBT_JOB

Reason This Job has failed during execution at the Agent.
Possible Resolution Please reach out to the Oracle support team, for further investigation.

Error Info Moving the Job 3865 to ERROR status since Agent pomgent-deployment-b744f88f8-7lhx9_085011 is found to be inactive / shutdown

Job Execution ID

3865

Start Time

03/25/23 10:49:30 GMT+5:30

End Time

03/25/23 12:14:57 GMT+5:30

Last Updated

03/25/23 12:14:57 GMT+5:30

Execution Request ID

1174

Execution Request Status

ERROR

Download Log

Cancel

Ok

Analyze Error

POM provides an Analyze Error feature for failed batch jobs. This feature uses AI to analyze job failures and provides a summary of the error, possible root causes, and recommended actions. The analysis helps users diagnose issues more efficiently and take appropriate steps to resolve them.

Analyze Error

Summary

The job 'ORCV_DEAL_INT_EDIDU_JOB' under the schedule 'RSCH' failed during execution at the Agent with a 'Not Found' error.

Why this may have happened

- The Job Agent is not properly configured or is experiencing issues.
- There is a mismatch or problem with the job configuration or the Agent assignment.
- The downstream service or endpoint being called by the job is not available or returning a 'Not Found' error.

Steps to fix

- 1 Check the Job Agent configuration and ensure it is correctly set up and assigned to the schedule 'RSCH' and the job 'ORCV_DEAL_INT_EDIDU_JOB'.
- 2 Verify the job configuration and parameters to ensure they are correct and properly defined.
- 3 Try restarting the failed job to see if it resolves the issue.
- 4 Check the logs and error details for any specific error messages or clues that may indicate the root cause of the failure.
- 5 If the issue persists, reach out to the Oracle support team for further investigation and assistance, providing them with the execution request ID '196197' for reference.

AI-generated responses may be inaccurate or incomplete. Review before taking action.

Done

Note

The Analyze Error feature is only available in Production environments.

Rerun Multiple Jobs

Multiple failed jobs can be selected on the Batch Monitoring table and restarted by clicking the **Rerun Failed Job(s)** button from the table toolbar.

Rerun Failed Job(s) for MERCH Nightly

Warning
The following list may include jobs with Error Source of Job Agent. This indicates that those jobs may have actually started running before failing. Restarting those jobs may result in data corruption, so caution must be exercised before clicking the Rerun button. Jobs with Error Source of POM likely failed due to a technical issue before starting to run and are therefore safe to restart.

Filter with Process/Job name or Error Source
purge

☐	Process Name	Job	Status	Error Source	Error Info	Execution ID	Job Run Id
☐	REIM_PURGE_PROCESS	REIM_PURGE_JOB	Error	POM	Job Agent call failed : POM Agent URL is not defined / configured	468	229
☐	ALC_PURGE_ALLOC_PROCESS	ALC_PURGE_ALLOC_JOB	Error	POM	Job Agent call failed : POM Agent URL is not defined / configured	468	228
☐	ALC_PURGE_WRK_PROCESS	ALC_PURGE_WRK_JOB	Error	POM	Job Agent call failed : POM Agent URL is not defined / configured	468	228

Rerun action will restart all the selected job(s). Would you like to continue?

Cancel Rerun

Multi-Select Jobs

Multiple jobs can be selected on the Batch Monitoring table and all actions like Run, Rerun, Hold, Skip, Kill, and so on can be performed on the selected jobs. The pop-up window below opens for every action performed, asking the user to enter a comment before performing the action.

Performing HOLD Action

Warning
The action HOLD will be performed on all the jobs listed below. Please review the list and provide comment to move forward.

Process Name	Job	Status	Job Run Id	Application	Job Type	Error Source
Nightly_Dummy_Process	Nightly_normal_job2	Loaded	8794884	ALLOC	DUMMY	
BDI_Brand_Fnd_PF_From_RMS_PROCESS_EOW	BDI_Brand_Fnd_PF_From_RMS_EOW_JOB	Loaded	8792535	RMS	BDI	
BDI_COFutureAvail_Tx_PF_From_RMS_PROCESS	BDI_COFutureAvail_Tx_PF_From_RMS_JOB	Loaded	8792560	RMS	BDI	

Comment

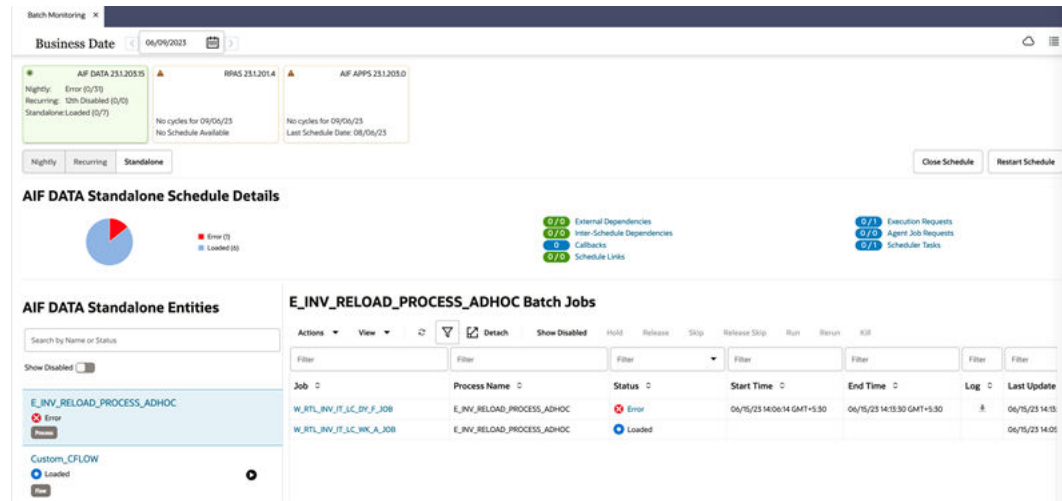
Required

Cancel Hold

Standalone Batch Jobs

The standalone cycle includes the following information for each flow, process and job:

Figure 2-13 Standalone Batch Sections



Left Pane of the Screen

- **Search by Name or Status** - Search for an invocable by entering a search term and clicking **Enter**. An invocable can be a flow or a process that does not belong to a flow.
- **Show Disabled** - When this switch is enabled, disabled processes and flows are also listed on the left panel.
- **Flows/Processes** - The following information is shown for each flow/process:
 - **Flow/Process Name**
 - **Status**
 - * **Loaded** - A flow or process is in a Loaded state when the scheduler day is first created.
 - * **Completed** - A flow or process that ran successfully on the system.
 - * **Error** - A failure of a flow or process occurred due to an issue in the environment or the job's application.
 - * **Cancelled** - A flow or process in a Loaded status is marked as Cancelled when the scheduler day is closed.
 - **Flow/Process Label**
 -  **Run Icon** - Click on the play button to run the adhoc flow/process. It is available only when the status of the flow/process is in a Loaded or Completed status.

Right Pane of the Screen

Click a row in the left panel of the Standalone Entities table to refresh the Batch Jobs table, list the jobs for the selected standalone flow/process, and display information similar to what is listed in the [Nightly and Recurring Batch Jobs](#) section above.

Action Menu and Icons

See [Table Menu Options](#) in [Common User Interface Controls](#) for information about the options available in this section. You can also perform the following actions:

Actions Menu/Icons	Description
Show Disabled	Use the Actions > Show Disabled or Show Disabled . By Default, the table won't show any jobs with Disabled Status. Use Show Disabled button or action to see the list of Disabled jobs.
Run	Use the Actions > Run or the Run button to immediately run the individual job of the process or flow.
Skip	Use the Actions > Skip or the Skip button to skip the batch job immediately. Based on the status of the job (Loaded or Error), a warning pop up opens if the job needs to be skipped for the current failed execution or for the immediate next execution or for all job executions on the current business date.

Figure 2-14 Skip Warning – Job is in ‘Loaded’ or ‘Completed’ status

Skip A3_ADHOC_JOB2

Warning

Skipping a job may result in data corruption. You are required to enter a detailed reason for this action.

Would you like to skip this job

☒ for just the immediate next execution of the job ?

☐ for all the job executions on the current business date ?

Comments

Enter a reason for this action that is at least fifteen non-repeating characters for audit purposes.

Required

Cancel

Skip

Figure 2-15 Skip Warning – Job is in ‘Error’ status

Date: 08/06/23

Skip W_RTL_INV_IT_LC_DY_F_JOB

Warning

Skipping a job may result in data corruption. You are required to enter a detailed reason for this action.

Would you like to skip this job

☒ for just the current failed execution of the job ?

☐ for all the job executions on the current business date ?

Comments

Enter a reason for this action that is at least fifteen non-repeating characters for audit purposes.

Required

Cancel **Skip**

Standalone Execution Details

Figure 2-16 Standalone Executions

Oracle Retail Process Orchestration and Monitoring

Batch Monitoring x

LOAD_DIM_INITIAL_ADHOC Execution Detail

Process Status: Completed Run

> Flow Diagram

LOAD_DIM_INITIAL_ADHOC Executions

Status	Execution Id	Process Exec ID	Start Time	End Time
Completed	255	30540	12/15/22 16:31:03 GMT+5:30	12/15/22 16:33:51 G...
Completed	255	30549	12/15/22 16:39:05 GMT+5:30	12/15/22 16:42:30 ...
Completed	256	30571	12/15/22 16:47:26 GMT+5:30	12/15/22 16:51:16 G...
Completed	257	30575	12/15/22 17:01:05 GMT+5:30	12/15/22 17:05:56 ...
Completed	258	30574	12/15/22 17:05:26 GMT+5:30	12/15/22 17:09:21 G...
Completed	281	30639	12/15/22 19:31:17 GMT+5:30	12/15/22 19:34:01 G...
Failed/Not Executed	349	1000%	12/15/22 17:10:06 GMT+5:30	12/15/22 17:10:54 G...

Execution ID 30574 Details

Status	Job	Process	Job Exec ID	Job Run Id	Start Time	End Time
No items to display.						

Done

Clicking on a flow/process link from the left panel of the Standalone Entities table opens a new modal window displaying the Batch Execution details. The following information is displayed about each execution.

- Status
 - Loaded – Jobs are in loaded state when the scheduler day is first created.
 - Completed – Job ran successfully on the system.
 - Error – A failure occurred due to an issue in the environment or the job's application.
 - Cancelled – Flow which are in Loaded status, are marked cancelled when the scheduler day is closed.
- Execution ID
- Process Exec ID
- Start Time
- End Time

Figure 2-17 Standalone Execution Detail

The following information about the jobs executed for each Execution ID is displayed when an Execution row is selected.

- Status
 - Loaded - Jobs are in loaded state when the scheduler day is first created.
 - Disabled - Job is in disabled state.
 - Completed - Job ran successfully on the system.
 - Skipped - Job is in skipped.
 - Skipped_On_Error - Job is in skipped when it throws an error
 - Error - A failure occurred due to an issue in the environment or the job's application.
 - Held – Job is in held state.
- Job – Name of the job

- Process – Name of the process
- Job Exec ID
- Job Run ID
- Start Time
- End Time

Clicking on the job link (for example, VARIABLE_REFRESH_JOB) from the Execution Details table opens the Batch Job details in a new modal window and provides detailed information about a batch job

Batch Job Details

The Batch Job Details screen provides detailed information about a batch job.

Depending upon the status of the job, one or more of the following buttons will be available at the top of the screen:

- Hold
- Run - This is available only for Standalone jobs.
- Release
- Release Skip
- Rerun
- Skip

Figure 2-18 Batch Job Details

Batch Job Details						
Job AC_ATTR_MAINT_END_JOB						
Job Status: Completed						
Execution Requests						
Status	Execution ID	Job Run ID	Request Time	Log		
Completed	1387	5025665	09/12/23 14:10:36 GMT+5:30	Log		
Executions						
Status	ID	Job Run ID	Start Time	End Time	Log	Job Log
Completed	3601	5025665	09/12/23 14:10:31 GMT+5:30	09/12/23 14:10:36 GMT+5:30	Log	Job Log
Pre Dependencies						
Status	Job	Process				
Skipped	AC_CUSTOMER_TCA_MAINT_JOB	AC_ATTR_MAINT_PROCESS				

Figure 2-19 Batch Job Details – Continued

Batch Job Details

Job Status: Completed

> Execution Requests

No Execution Requests found

> Executions

No Executions found

> Pre Dependencies

Status	Job	Process
Completed	LOAD_ITEM_FORECAST_WEEKLY_JOB	RPAS_END_PROCESS
Completed	GL_EXTRACT_JOB	GL_EXTRACT_PROCESS
Completed	BDI_RFI_FinGenLdgr_Tx_FF_From_RMS_JOB	BDI_RFI_FinGenLdgr_Tx_FF_From_RMS_PROCESS

> Post Dependencies

Status	Job	Process
Completed	ALC_SHRNK_SESSION_JOB	ALC_SHRNK_SESSION_PROCESS

> External Dependencies

No External Dependencies found

> Inter-Schedule Dependencies

No Inter-Schedule Dependencies found

> Custom Dependencies

No Custom Dependencies found

> Schedule Links

No Schedule Links found

> Callbacks

No Callbacks found

Refresh

Done

Figure 2-20 Batch Job Details with Status Information

Batch Job Details

Job: GENERIC_BATCH_MILE_MARKER_JOB

Job Status: Error

Reason: This Job has failed during execution at the Agent.
Resolution: Application script has failed. Please look into the application logs for further details, work with the respective application teams to fix the issue if required and restart the Job

Skip

Rerun

> Execution Requests

Status	Execution ID	Job Run ID	Request Time	Log
Error	12726	8809473	22/12/23 16:30:54 GMT+5:30	Error Info

> Executions

Status	ID	Job Run ID	Start Time	End Time	Log	Job Log
Error	21545	8809473	22/12/23 16:30:54 GMT+5:30	22/12/23 16:30:54 GMT+5:30		

> Pre Dependencies

> Post Dependencies

> External Dependencies

No External Dependencies found

> Inter-Schedule Dependencies

No Inter-Schedule Dependencies found

> Custom Dependencies

No Custom Dependencies found

> Schedule Links

No Schedule Links found

> Callbacks

No Callbacks found

Refresh

Done

Execution Requests

Status	Execution ID	Job Run ID	Request Time	Log
Error	601	2550915	06/26/23 20:07:33 GMT+5:30	Error Info

Execution Requests

Status	Execution ID	Job Run Id	Request Time	Log
✔ Completed	511	2073840	06/06/23 14:33:29 GMT+5:30	↓

If the job was executed, this section displays the following information about the job execution:

- Status
- Execution ID
- Request Time
- Log - Provides a link to download the execution log
- Error Info - This will only show in case of an error status

Executions

Executions

Status	ID	Job Run ID	Start Time	End Time	Log	Job Log
✔ Completed	3601	5025665	09/12/23 14:10:31 GMT+5:30	09/12/23 14:10:36 GMT+5:30	↓	↓

If the job was executed, this section displays the following information about the job execution:

- Status
- ID
- Job Run ID
- Start Time
- End Time
- Log -Provides a link to download the detailed execution log. This log, unlike the Job Log, contains more information related to POM application activities rather than just Job execution activities.
- Job Log -Provides a link to download the job execution log.

Pre Dependencies

Pre Dependencies

Status	Job	Process
✔ Completed	RI_IW_CUSTOM_9_JOB	RI_IW_CUSTOM_PROCESS

This section displays the following information about job pre-dependencies:

- Status

- Job - Click to open the job in the [Batch Job Details](#) screen.
- Process
- A **Disable/Enable** button is available for jobs that have not yet completed.

Post Dependencies

Post Dependencies

Status	Job	Process
✓ Completed	RI_IW_CUSTOM_END_JOB	RI_IW_CUSTOM_PROCESS

This section displays the following information about job post-dependencies:

- Status
- Job - Click to open the job in the [Batch Job Details](#) screen.
- Process
- A **Disable/Enable** button is available for jobs that have not yet completed.

External Dependencies

External Dependencies

Status	Source Job	Target Job
⚠ Skipped	AP_BATCH_AGG_D_JOB	EXTERNAL_TESTING

An external dependency is usually a dependency on a customer's internal process. This dependency is released once the customer calls an endpoint into POM for a specific POM job. This section displays the following information about job external dependencies:

- Status
- Job - Click to open the job in the [Batch Job Details](#) screen. The job that, when complete, will release the dependency which the currently displayed job is waiting on.
- A **Disable/Enable** button is available for jobs that have not yet completed.

Inter-Schedule Dependencies

Inter-Schedule Dependencies

Status	Source Job	Target Job	Target Process	Target Schedule
⚠ Skipped	AP_BATCH_AGG_D_JOB	AGG_UTILITY_JOB	AGGREGATION_UTILITY_ADHOC	RI
⚠ Disabled	AP_POST_DATA_IMP_START_JOB	AC_CLUSTER_SET_EXPORT_END_JOB	AC_CLUSTER_SET_EXPORT_PROCESS	RSP
⚠ Disabled	AP_POST_DATA_IMP_START_JOB	DT_EXPORT_END_JOB	DT_EXPORT_PROCESS	RSP

An inter-schedule dependency links the current schedule and a target schedule where a job in the target schedule is dependent on the completion of the currently displayed job in the current schedule. This section displays the following information about job inter-schedule dependencies:

- Status
- Job - Click to open the job in the [Batch Job Details](#) screen. Job which is dependent on the source job.
- Process - Process containing the job.
- Schedule - Schedule containing the process/job.
- A **Disable/Enable** button is available for jobs that have not yet completed.

Schedule Links

Schedule Links

Status	Job	Process	Schedule	Info
 Pending	ALCDETAILSSDE_JOB	ALCDETAILSSDE_PROCESS	RDE	<button>Disable</button>

This section displays the following information about schedule links for a job:

- Status
- Job - Click to open the job in the [Batch Job Details](#) screen. The job in the Target Schedule that, when completed, will fulfill the dependency for the currently displayed schedule.
- Process - The process the job belongs to.
- Schedule - The schedule whose job is a dependency for the job in the current schedule.
- Info - Shows information regarding error if failed or skipped.
- A **Disable/Enable** button is available for jobs that have not yet completed.
- A **Retry** button is available for schedule links with a Skipped or Failed status.

Callbacks

Callbacks

Status	Job	Process	Date	Payload	Info
 Failed	W_INT_ORG_DH_RTL_TMP_JOB	LOAD_DIM_INITIAL_ADHOC		Payload	Info <button>Retry</button>

This section displays the external status update request and response callbacks based on the External Status Update mode set in the External [System Configuration](#) screen. This section displays the following information about job callbacks:

- Status
- Job - Click to open the job in the [Batch Job Details](#) screen.
- Process
- A **Payload** link to display the [Callback - Payload Window](#) for the callback.

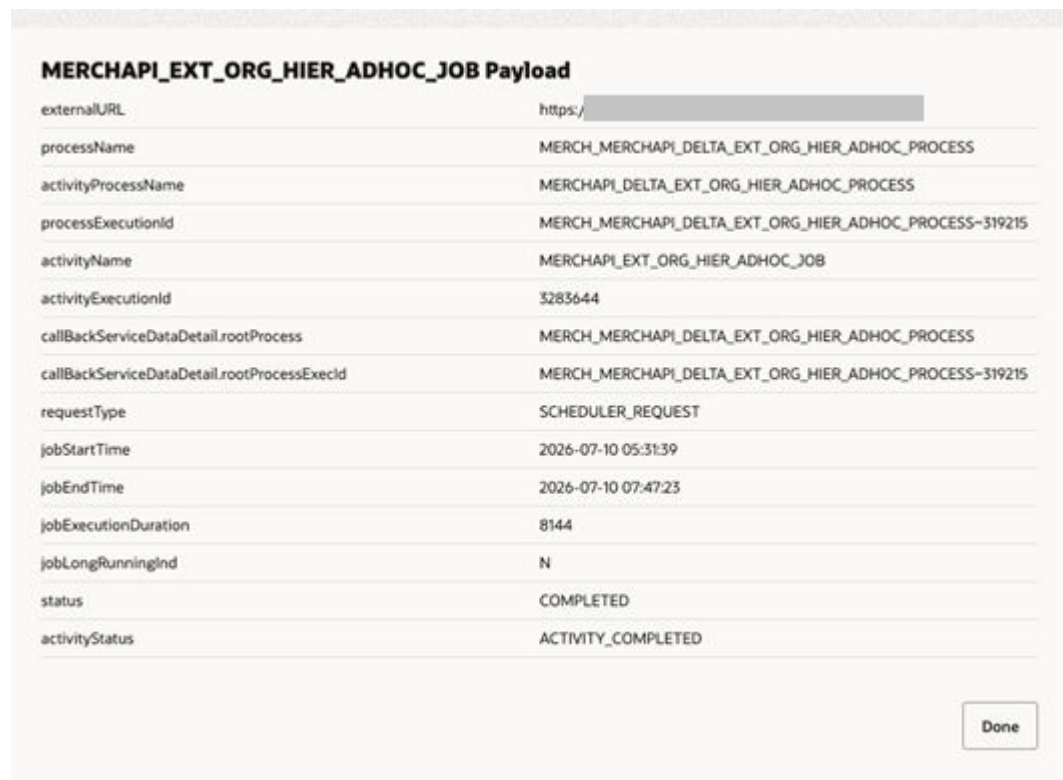
- An **Info** link to display the [Callback - Info Window](#) describing the callback response.
- A **Retry** button is available for callbacks with a Skipped or Failed status.

Callback - Payload Window

The callback payload window shows the field name and value for each field in the payload.

Select **Done** to close the window.

Figure 2-21 Callback Payload Window



externalURL	https://
processName	MERCH_MERCHAPI_DELTA_EXT_ORG_HIER_ADHOC_PROCESS
activityProcessName	MERCHAPI_DELTA_EXT_ORG_HIER_ADHOC_PROCESS
processExecutionId	MERCH_MERCHAPI_DELTA_EXT_ORG_HIER_ADHOC_PROCESS-319215
activityName	MERCHAPI_EXT_ORG_HIER_ADHOC_JOB
activityExecutionId	3283644
callBackServiceDataDetail.rootProcess	MERCH_MERCHAPI_DELTA_EXT_ORG_HIER_ADHOC_PROCESS
callBackServiceDataDetail.rootProcessExecId	MERCH_MERCHAPI_DELTA_EXT_ORG_HIER_ADHOC_PROCESS-319215
requestType	SCHEDULER_REQUEST
jobStartTime	2026-07-10 05:31:39
jobEndTime	2026-07-10 07:47:23
jobExecutionDuration	8144
jobLongRunningInd	N
status	COMPLETED
activityStatus	ACTIVITY_COMPLETED

Done

Callback - Info Window

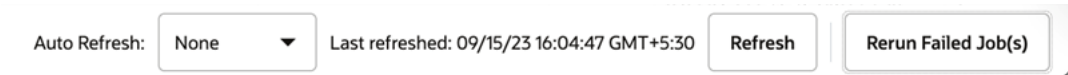
The callback info window shows information about a request and response.

Select **Done** to close the window.

Figure 2-22 Callback Info Window



Footer



The screen can be set to auto refresh periodically by selecting the pre-defined interval from the **Auto Refresh** list. By default, this value is set to None on page load.

Use the **Refresh** button to refresh the screen immediately.

Use the **Rerun Failed Job(s)** button to open a pop-up list of all failed jobs in the cycle regardless of the reason for failure. The user can then select the jobs they want bulk-restarted.

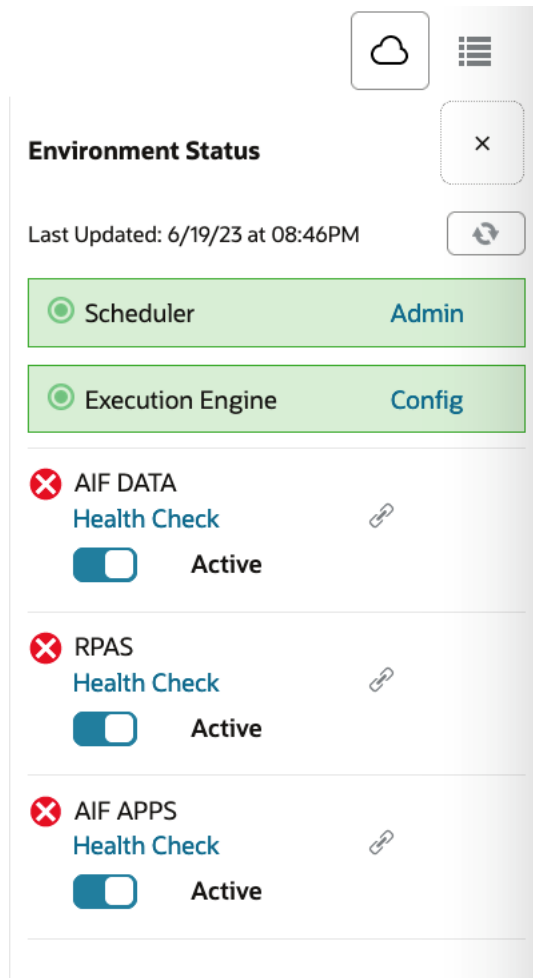
Last refreshed shows the time and date of the last refresh of the interface.

Status

Status

The Status sidebar displays information about the Scheduler, Execution Engine, and the environments that Process Orchestration and Monitoring communicates with to execute batches.

Figure 2-23 Status Sidebar



Scheduler

Displays the status of the Scheduler, and an **Admin** link to enable or disable the scheduler for a particular batch schedule in the [Scheduler Administration](#) window.

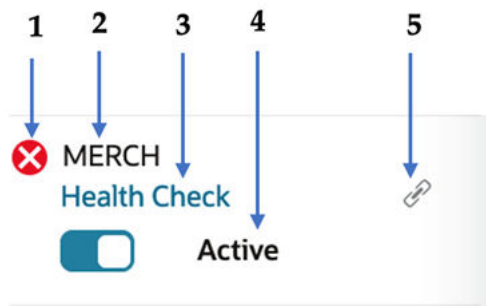
Execution Engine

Displays the status of the execution engine, and a **Config** show configuration of the execution engine in [Execution Engine Configuration](#).

Environment Statuses

Displays the following for each environment:

Figure 2-24 Environment Status



1. **Status** - Icon indicating the current status of the integration with the environment. This will be either success or error .
2. **Schedule** - Display Name of the Schedule
3. **Health Check** - Opens the [Health Check](#) for the schedule.
4. **Active/Suspended Switch** - Toggle button to suspend or activate the schedule. Suspending the schedule prevents new job run requests from being processed by POM. Jobs that are already running will keep running and won't be terminated. Activating the schedule causes POM to resume processing all job requests for the schedule.
5. **Link** - An icon which indicates if Inter-Schedule Dependencies are enabled or disabled.

Download Cycle Summary

Use the Download Cycle Summary window to download information about a completed batch cycle:

1. Click **Download Cycle Summary** in the [Batch Jobs Header](#).
The Batch Cycle Summary window opens.

Figure 2-25 Download Cycle Summary Window

2. Use the **Cycle** menu to select the cycle for which to download the summary.
3. Select the **Type** of data to download: **CSV** (comma-separated values) or **JSON**.
4. Click **Download** to download the summary file, or click **Cancel** to close the window without downloading.
5. Click **Open Report** to open the Batch Jobs Timeline window.

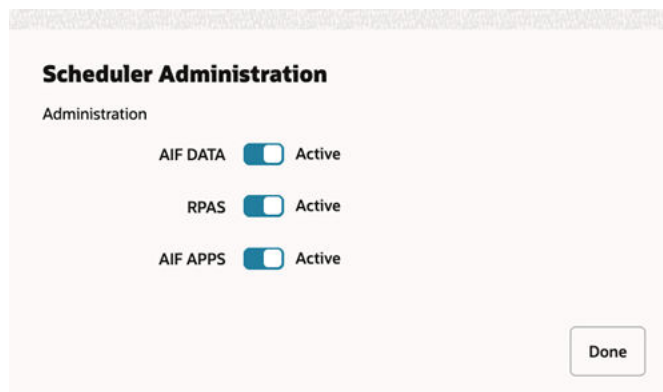
Scheduler Administration Window

The Scheduler Administration window allows you to enable or disable batch schedules.

When the Scheduler is disabled for a particular schedule, tasks will still be scheduled and will still trigger at the specified time but will immediately move to the Cancelled state.

Select the **Done** button to close the window.

Figure 2-26 Scheduler Administration Window



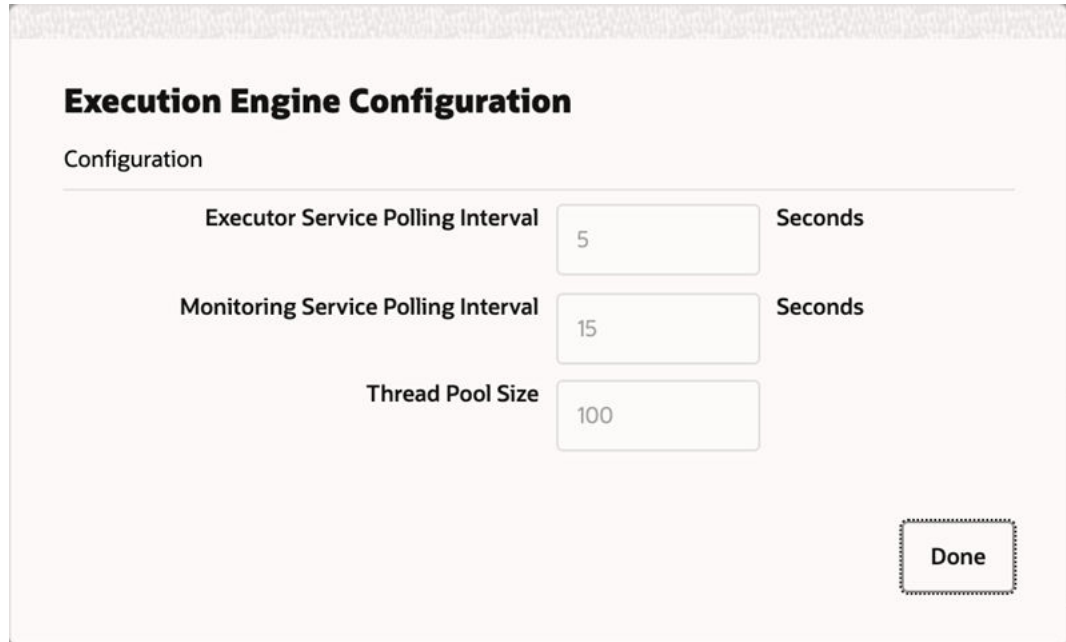
Execution Engine Configuration

The Execution Engine Configuration window displays configuration of communication between the user interface and the execution engine.

Select the **Done** button to close the window.

This window displays the following configurations:

Figure 2-27 Execution Engine Configuration Window



The image shows a configuration window titled "Execution Engine Configuration". Below the title is a section labeled "Configuration". There are three input fields: "Executor Service Polling Interval" with a value of 5, "Monitoring Service Polling Interval" with a value of 15, and "Thread Pool Size" with a value of 100. Each of the first two fields has a "Seconds" label to its right. A "Done" button is located in the bottom right corner of the window.

Configuration	Value	Unit
Executor Service Polling Interval	5	Seconds
Monitoring Service Polling Interval	15	Seconds
Thread Pool Size	100	

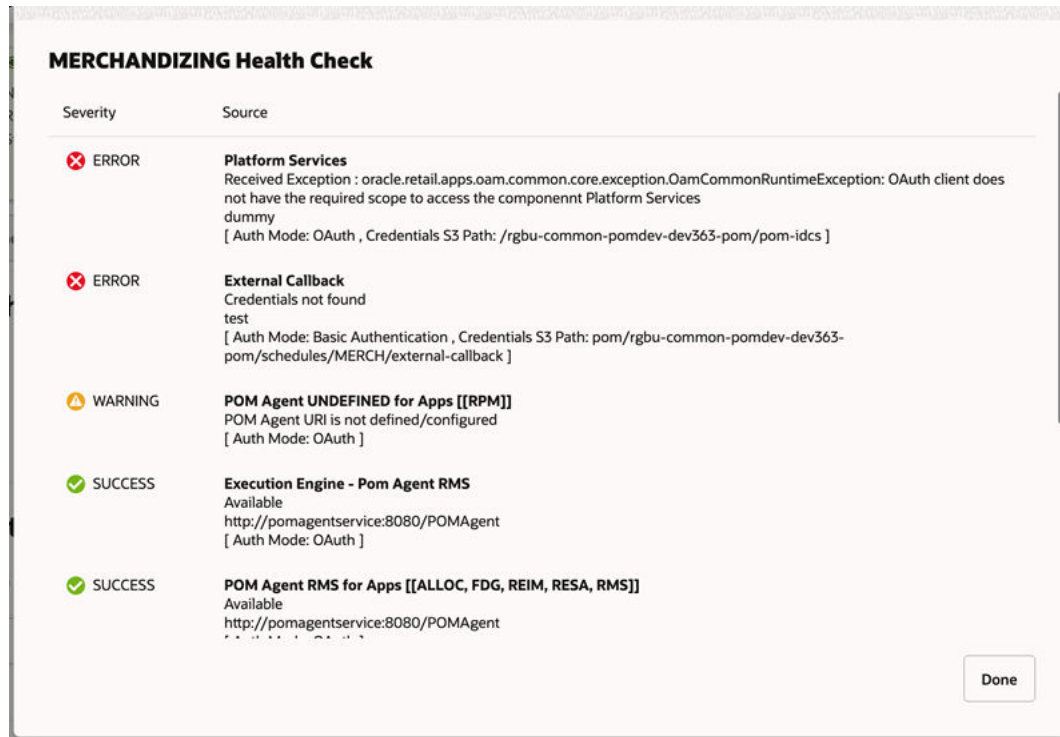
Done

- **Executor Service Polling Interval** - Determines the number of seconds between each polling interval for the batch execution process on Process Orchestration and Monitoring.
- **Monitoring Service Polling Interval** - Determines the number of seconds between each polling interval for the monitoring process on Process Orchestration and Monitoring.
- **Thread Pool Size** - Maximum number of concurrent threads permitted for use by the Execution Engine.

Health Check

The Health Check window displays the status of the processes communicating with the environment.

Figure 2-28 Health Check Window



This window displays the following for each communication process:

- **Severity** - The severity of any errors in communication:
 -  **SUCCESS** - The process communicates successfully.
 -  **ERROR** - The process is not communicating with the environment.
 -  **WARNING** – POM Agent is not configured / not mapped to any application.
- **Source**
 - The name of the process
 - The response received by the process
 - POMAgent URL
 - Auth Mode and S3 path (if applicable)

Activity Feed

The Batch Monitoring screen includes an Activity Feed icon at the top right corner.



When the icon is clicked, the Activity Feed panel opens on the right side of the screen. The panel displays up to seven days' worth of activities performed both by the system and by users through the user interface.

Click the close window icon (✕) to close the window.

Figure 2-29 Activity Feed



Activity Feed

×

Search by date or text



Business Date : 13/09/2023

Scheduler Day Started
No Comments
15/09/2023, 15:49:51 GMT+5:30
amish.sinha@Oracle.com

Business Date : 12/09/2023

Skipped Elapsed Hourly Flow(s)
Skipped elapsed hourly cycle(s) [all available] for all enabled flows as part of Nightly request start since Nightly is waiting for 12-SEP-23
12/09/2023, 14:05:39 GMT+5:30
System

Business Date : 12/09/2023

Scheduler Task Run
Action Performed on [Nightly/DUMMY_START_NIGHT_BATCH_PROCESS] with Comment [Run Job Dummy_Nightly from Rpas test Nightly for day 09/12/23]
12/09/2023, 14:05:37 GMT+5:30
amish.sinha@Oracle.com

Business Date : 12/09/2023

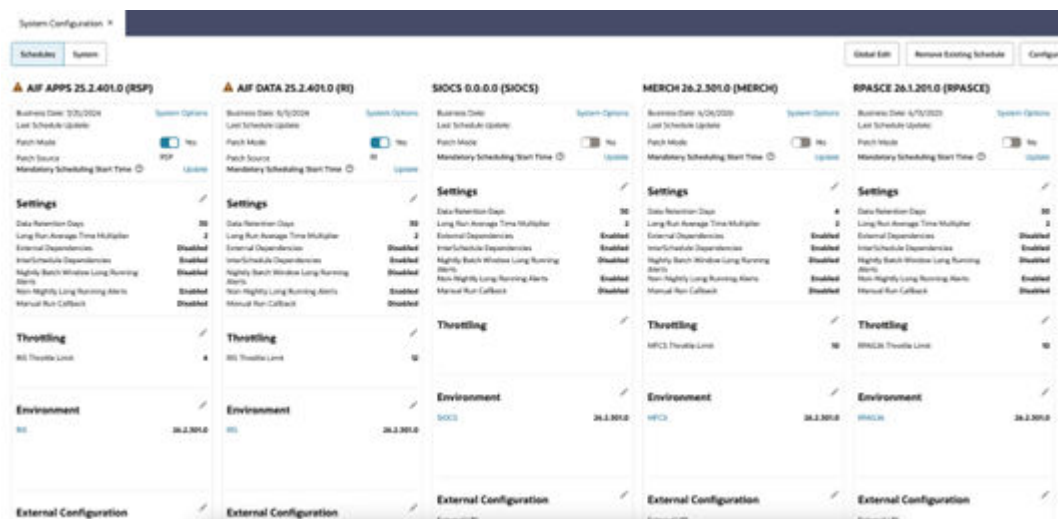
Scheduler Day Started
No Comments
12/09/2023, 14:05:24 GMT+5:30
amish.sinha@Oracle.com

System Configuration

The System Configuration screen allows an administrator to modify parameters and connection properties for the environments integrated with Process Orchestration and Monitoring. It also allows an administrator to maintain POM application-level configurations.

Select **System Configuration** in the [Navigation Area](#) to open the System Configuration screen and select the Schedules tab. This tab displays the schedule level configurations for each schedule setup for this environment.

Figure 2-30 System Configuration



Configure New Schedule

When POM is first installed for a specific customer, it does not include any application batch schedules out of the box such as Merchandising, Retail Intelligence, and so on. An Oracle administrator or a system integrator needs to first configure those schedules before they can be loaded (from a batch schedule spreadsheet). Configuring a new schedule entails setting up schedule properties such as the schedule name and description, customer environment information for callbacks. It also entails setting up the location of different components and services with which different POM components need to interact to function properly.

Configuring a new schedule is typically done upon provisioning the environment by Oracle operations. If for any reason the configuration has not yet been done by Oracle, an administrator can alternatively accomplish that through the UI.

To configure a new schedule, click the **Configure New Schedule** button at the top right of the Schedules tab of the [System Configuration](#) screen. The Configure New Schedule window is displayed.

Figure 2-31 Configure New Schedule

The following new schedule information can be set on this window:

- **Schedule Configuration** - This is for identifying and describing the schedule. Attributes for this section are:
 - **Schedule Name (Mandatory)** - A short identifier of the new schedule. This usually matches the main application name such as Merchandising, RI, and so on. The Schedule Name must be 10 characters or less
 - **Description (Mandatory)** - A short description of the schedule.
- **External System Configuration (Optional)** - This identifies an external system, typically a customer's environment. This is needed for optionally notifying the customer's system of a job failure or success. This feature is also referred to as Callback. Attributes for this section are:
 - **URL**
 - **Username**
 - **Password**
- **Platform Services (Optional)** - Internal Oracle services for retrieving information stored there by other applications or systems. Attribute for this section is:
 - **URL**
- **Job Agent (Mandatory)** - The Job Agent is a component of POM responsible for submitting the request to execute a batch job. This is usually deployed in the same location as the application where the jobs actually run. The same agent can be used for multiple schedules. If the schedule being configured contains multiple applications, it is optional to add an agent for each application. This isn't a common practice however as an agent can handle running multiple applications. Attribute for this section is:
 - **URL**

Note

For custom schedules, the Agent URL must be set to <http://pomagentservice:8080/POMAgent>. This will enable POM to use its internal/common Agent to run jobs.

- **Schedule Variables (Optional)** - These variables hold System (POM) level configurations such as IDCS or OCI IAM URL, or Job level configurations such as batch directory, DB_ALIAS, and so on. The job level configurations can also be defined on the batch schedule spreadsheet. Attributes for this section are:
 - **Type** - Job or System
 - **Variable Name**
 - **Value**
- **Services (Optional)** - This section allows for entry of services POM integrates with. These include the BDI Process Services, IDCS or OCI IAM, and all services corresponding to the different applications with service-type batch jobs. Attributes for this section are:
 - **Type** - This is a drop down for all the possible service types; for example, the RI Web Services URL which POM would use to invoke RI service-based batch jobs.
 - **Application** - Application Name to which this service corresponds such as RI.
 - **URL**
- **Job Type (Optional)** - This is an optional section for setting up one or more custom job types other than the standard, pre-defined job types provided by the retail applications, such as REST_EXEC, RI, RASE, BDI, RDS, OB, OMS, and RPAS. The user then associates a custom job type with the base URL for endpoints at the destination system. These are endpoints for starting a job, restarting a job, killing a job, checking status of a job, fetching the log for a job, and validating the URL. By setting up a custom job type, the user must then create a custom schedule spreadsheet containing jobs with that job type. When this batch schedule runs, POM executes that job using the corresponding, defined Start endpoint. If the user misses the opportunity to configure the job type at this point, they do have the opportunity to add that using the Job Type Configuration screen (see [Create / Edit Job Type](#) for more information). Attributes for this section are:
 - **Name** – A short, alphanumeric identifier of the job type. This typically reflects the system or application where associated jobs are to be executed (for example, RDS).
 - **URL** – Base URL for endpoints at the destination system where batch is to be invoked (for example, <https://server/services/batch>).
 - **OAuth Scope** – Authentication scope for accessing the batch endpoints at the above URL.
- **Seed Nightly Cycle (Optional)** - This is an optional section to auto-seed the nightly jobs in the new schedule. Entering a Schedule Name and turning on this switch creates a basic batch schedule by seeding the Nightly cycle with default start and end jobs.

Schedule Settings and Connections Configuration

Select the **Schedules** tab on the [System Configuration](#) screen to configure the settings and connections for an environment.

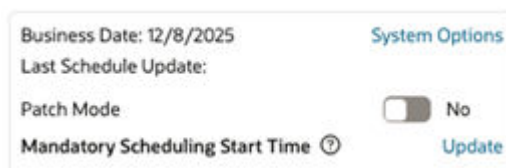
The following information is shown for each environment:

RI 23.2.301.0 (RI)

- Display Schedule Name.
- Schedule version number.
- Schedule name abbreviation (in parenthesis).

① Note

This is the name to be used when calling POM APIs.



The screenshot shows a user interface for the POM Scheduler. It includes a 'Business Date' field set to '12/8/2025', a 'Last Schedule Update' field, a 'Patch Mode' toggle switch currently set to 'No', and a 'Mandatory Scheduling Start Time' field with an information icon. A 'System Options' link is visible in the top right, and an 'Update' button is at the bottom right.

- **Business Date** - Date for which the specific schedule's batches will run next.
- The system options are a set of key-value pair of attributes and values specific to the given schedule such as location of directories or throttle enabling setting. System options can also be used to define shell script warning or error exit codes. If any such codes are specified, they will cause a shell-script-based job to fail or complete with warning.

Examples of system options:

- **Last Schedule Update** - Last date on which the schedule was updated.
 - **Patch Mode** - Enable/disable the patch mode to activate/cancel a patch respectively. This switch is turned on when the POM application or an individual schedule is in the process of being patched. In this case, POM will block any new execution requests for the affected schedule(s). The switch is then turned off when the patch is done. It is not recommended for users to alter this switch on this screen except to turn it off in some situations. The most common situation is when patching is held up or errors out and the patch is to be ignored so that users can resume using the application.
 - **Patch Source** - Multiple applications can now put a Batch Schedule in patch mode, when needing to pause batch to upgrade their schedule or for other reasons. Patch source will show all the source systems that have put the schedule in patch mode. put the schedule in patch mode.
- **Mandatory Scheduling Start Time**

POM Scheduler supports scheduling tasks based on the Nightly start time. If the Nightly batch is managed by an external scheduler and is not scheduled in POM, specify the Nightly start time using this option. This ensures that tasks configured with the Nightly Start scheduling option are scheduled correctly.

Figure 2-32 Mandatory Scheduling Start Time

Mandatory Scheduling Start Time - MERCH

Update these settings only when this schedule does not use the POM scheduler to run Nightly. POM uses these UTC values when Nightly is started through an external scheduler or execution (Schedule) links.

Copy Monday to All

Monday
3:00 AM

Tuesday
3:00 AM

Wednesday
3:00 AM

Thursday
3:00 AM

Friday
3:00 AM

Saturday
3:00 AM

Sunday
3:00 AM

Cancel

Ok

- System Options link**
Each Schedule is associated with a number of system options specific to its environment and settings. Those can be edited by clicking the **System Options** link located next to the Business Date.

Figure 2-33 Edit System Options

System Configuration

System Options for MERCH Job Admin

Options

Key	Value	Active Value		
EnsureOneNightlyPerDay	TRUE	TRUE	Edit	Remove
AllocAppUser	BATCH-ALIAS	BATCH-ALIAS	Edit	Remove
Dir	/u01/retail/rms/oracle/proc/bin	/u01/retail/rms/oracle/proc/bin	Edit	Remove
PayloadPurge	FLAT_FILE	FLAT_FILE	Edit	Remove
PostingExtractPath	/u01/retail/rms/batch/outgoing	/u01/retail/rms/batch/outgoing	Edit	Remove
REIMAppUser	BATCH-ALIAS	BATCH-ALIAS	Edit	Remove
RMSAppUser	BATCH-ALIAS	BATCH-ALIAS	Edit	Remove
RPMAppUser	BATCH-ALIAS	BATCH-ALIAS	Edit	Remove

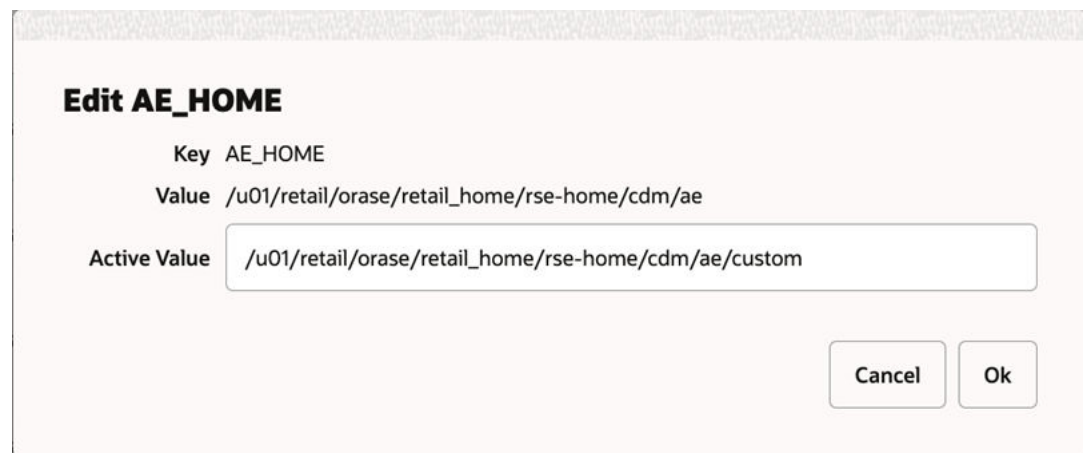
Done

The system options are a set of key-value pair of attributes and values specific to the given schedule such as location of directories or throttle enabling setting. System options can also be used to define shell script warning or error exit codes. If any such codes are specified, they will cause a shell-script-based job to fail or complete with warning.

Examples of system options:

Key	Value
enableThrottling	FALSE
WarningCode110	Some input files were not processed
ErrorCode40	Input file corruption detected

The user can alter the value of a system option by adding an Active Value in the Edit window.



Edit AE_HOME

Key AE_HOME

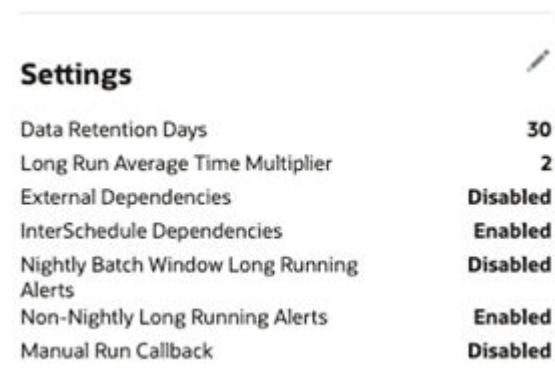
Value /u01/retail/orase/retail_home/rse-home/cdm/ae

Active Value

Cancel Ok

The user can also add and remove options.

- **Settings** - See [Edit Settings](#) for details.



Settings

Data Retention Days 30

Long Run Average Time Multiplier 2

External Dependencies Disabled

InterSchedule Dependencies Enabled

Nightly Batch Window Long Running Alerts Disabled

Non-Nightly Long Running Alerts Enabled

Manual Run Callback Disabled

- Data Retention Days
- Long Run Average Time Multiplier
- External Dependencies

- InterSchedule Dependencies
- Nightly Batch Window Long Running Alerts
- Non-Nightly Long Running Alerts
- Manual Run Callback
- **Throttling** - See [Edit Throttling](#) for details.

Throttling		
RIS Throttle Limit	12	

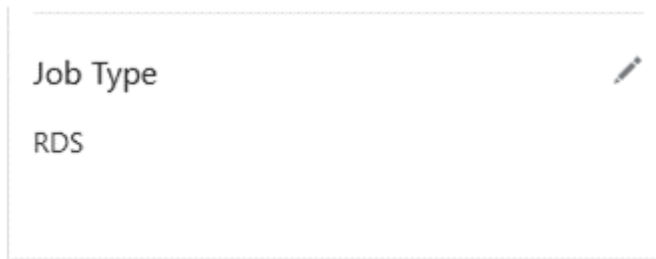
- Job Agent Throttle Limit
- **Environment** - See [Edit Environment](#) for details.

Environment		
RIS	Unknown	

- Job Agent name (for example, RPASCE). This also acts as a link which, when clicked, opens the [Job Agent Configuration Window](#).
- Job Agent version
- **External Configuration** - See [Edit External Configuration](#) for details.

External Configuration		
External URL		
http://externalstatusurl		
External Status Update Mode	ALL	
Credentials	No	

- External URL
- External Status Update Mode
- Credentials
- **Job Type** - See [Create / Edit Job Type](#) for details.



Job Type

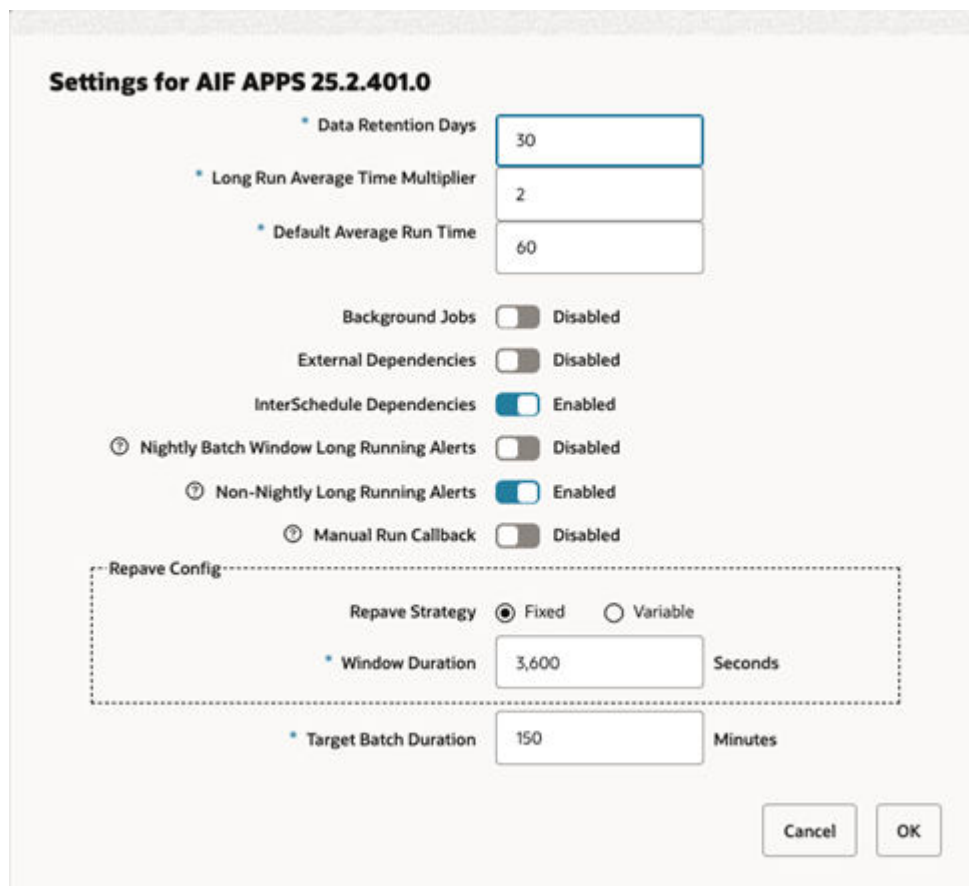
RDS

- **Job Type** - For example, **RDS**.

Edit Settings

To edit the settings for an environment, click the edit icon  in the Settings section to open the Settings window.

Figure 2-34 Edit Settings Window



Settings for AIF APPS 25.2.401.0

- * Data Retention Days: 30
- * Long Run Average Time Multiplier: 2
- * Default Average Run Time: 60
- Background Jobs: ☐ Disabled
- External Dependencies: ☐ Disabled
- InterSchedule Dependencies: ☒ Enabled
- ⓘ Nightly Batch Window Long Running Alerts: ☐ Disabled
- ⓘ Non-Nightly Long Running Alerts: ☒ Enabled
- ⓘ Manual Run Callback: ☐ Disabled
- Repave Config:
 - Repave Strategy: ☒ Fixed ☐ Variable
 - * Window Duration: 3,600 Seconds
 - * Target Batch Duration: 150 Minutes

Cancel OK

The following settings are available in this window:

- **Data Retention Days** - Number of days for which data is to be retained.

Note

By default, logs are retained for 30 days, based on the Object Store retention setting.

- **Long Run Average Time Multiplier** - Used to calculate when a job is considered long running.

If a Threshold Run Time is specified on the Edit Job popup of the Batch Administration screen, then a job is deemed long running if its current run time exceeds that value.

Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds this Long Run Average Time Multiplier times the average run time of that job + Long Running Tolerance Level. The value for the Long Running Tolerance Level can be overridden by changing the value of batch schedule variable **defaultLongRunningToleranceLevel** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, and the Long Running Tolerance Level is 6 minutes, then the job is considered long running if it has been running for at least 15 minutes. A notification is sent when a job is deemed long running.

If the Threshold Run Time field for a job is 0 or blank, and there is no history of job runs, a job will be considered long-running when its run time exceeds the default long running threshold run time of 10 minutes. This default value can be overridden by changing the value of batch schedule variable **defaultLongRunningThresholdRunTime** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

- **Default Average Time** - Used instead of multiplying a job's average run time by the Multiplier (defined on this screen) when the job does not have run history. This is to determine whether a job can run on a certain node when the Node Repaving is upcoming. For example, say a node's repaving is taking place in 30 minutes. If a job has a run history and its average runtime multiplied by the Multiplier is greater than 30 minutes, then the job will run on a different node. If however the job has no run history, then this Default Average Time is used instead.
- **Background Jobs** - Enable or disable background jobs.
- **External Dependencies** - A switch for enabling or disabling external dependencies.
- **InterSchedule Dependencies** - A switch for enabling or disabling InterSchedule dependencies.
- **Nightly Batch Window Long Running Alerts** A switch for enabling or disabling long-running alerts when the Nightly batch is projected to miss the target batch duration. To take advantage of this option, a customer needs to make sure the Target Batch Duration (defined a few bullets down) is set to a reasonable time period.
- **Non-Nightly Long Running Alerts** A switch for enabling or disabling long-running alerts for non-Nightly runs, including Ad Hoc and Hourly executions.
- **Manual Run Callback** A switch for enabling or disabling External Status Updates or Callbacks for manually run jobs.
- **Repave Strategy** - This strategy together with the next field's value is used to determine if a job should be allowed to run on a particular server node. When a node is scheduled to be repaved (updated with the latest software patch), no batch job should be running on it when the repave starts. To prevent such a situation, a best guess is needed as to when a node should stop accepting jobs to be run. There are two strategies for determining when that time is:

- **Fixed:** Uses the next field's value (Window Duration - in seconds) to determine the time at which the node will start rejecting requests for running jobs. For example, if this value is 3600 seconds, the node will stop accepting requests one hour before the repave starts.
- **Variable:** Multiplies the next field's value (multiplier) with the job's average run time to determine if the node likely has enough time to run the job to completion. For example, if the multiplier is three and the job about to be submitted for running on this node has an average run time of five minutes and the repave is due to start at a time longer than the 15 minutes (the product of the two numbers), the job will be allowed to run. Otherwise, it won't be.

Note

If a job does not have a run history (therefore does not have an average runtime), then the Default Average Time (also defined on this screen) is used instead of multiplying a job's average run time by the multiplier field defined next.

- **Window Duration / Multiplier** - This field is dynamically altered on the screen depending on the previous field's value and is used in conjunction with the previous field. See the previous field's explanation for details.
- **Target Batch Duration** - This is in minutes. This value is used as a target/baseline on the bar graph in the Batch Timings section of the Nightly Batch Summary report. See the [Nightly Batch Summary](#) report in the [Reports](#) section of this guide.

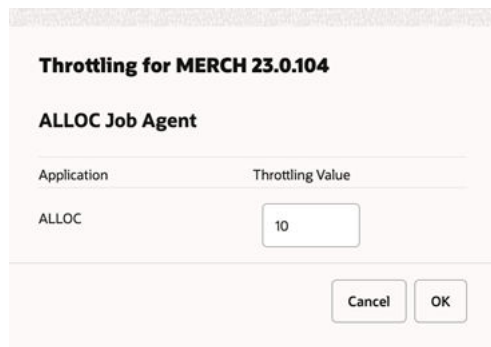
It is also used in conjunction with the Nightly Batch Window Long Running Alerts switch defined above.

Select **OK** to save the changes or select **Cancel** to exit the window without saving changes.

Edit Throttling

The throttling settings can be changed by selecting the edit icon  in the Throttling section to open the Throttling window.

Figure 2-35 Edit Throttling Window



Throttling for MERCH 23.0.104

ALLOC Job Agent

Application	Throttling Value
ALLOC	10

Cancel OK

This window allows for update of the throttling value for each application hosted on this Job Agent.

Select **OK** to save the changes or select **Cancel** to exit the window without saving changes.

Edit Environment

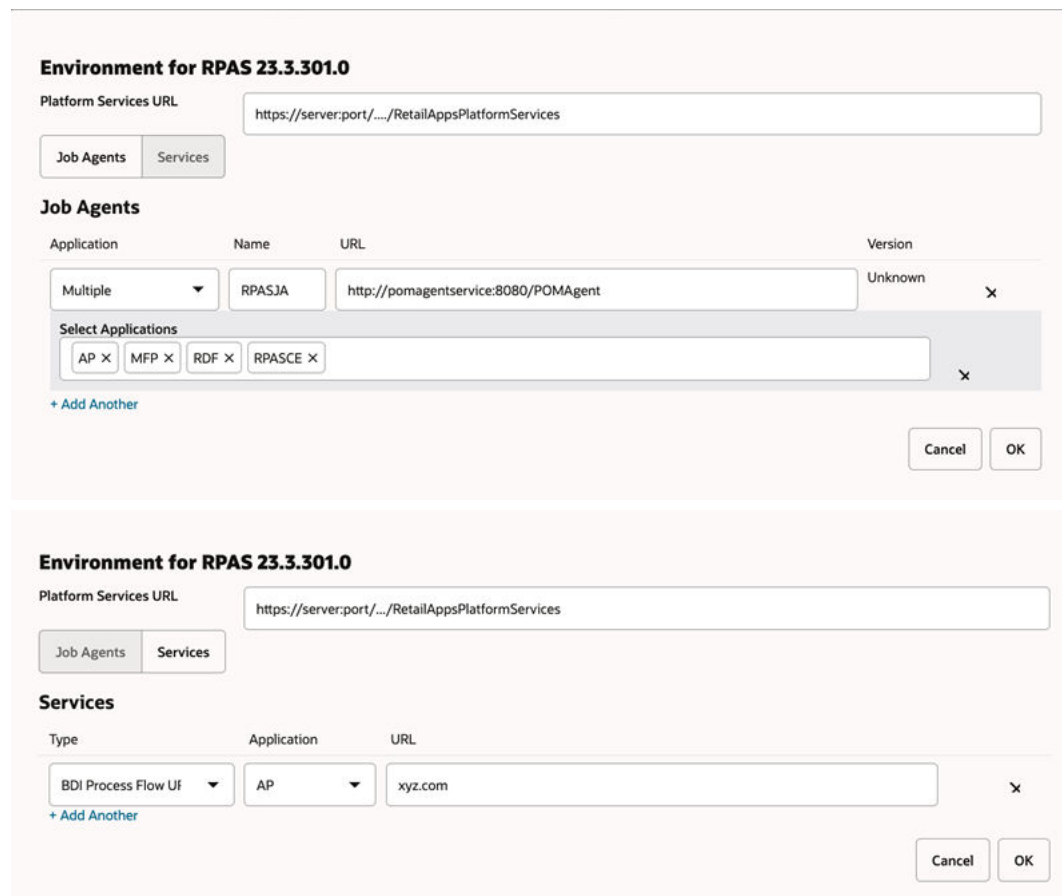
The environment settings can be changed by selecting the edit icon  in the Environment section to open the Environment window.

Note

One schedule can be supported by one or multiple Job Agents. Usually, the mapping is one Job Agent to an application.

Also, the Job Agent is a component of POM responsible for submitting the request to execute a batch job.

Figure 2-36 Edit Environment Window



The screenshot displays the 'Edit Environment' window for 'RPAS 23.3.301.0'. The window is divided into two main sections: 'Job Agents' and 'Services'.

Job Agents Tab:

- Platform Services URL:** A text field containing 'https://server:port/.../RetailAppsPlatformServices'.
- Job Agents Table:** A table with columns 'Application', 'Name', 'URL', and 'Version'. The 'Application' column has a dropdown menu with 'Multiple' selected. The 'Name' column contains 'RPASJA'. The 'URL' column contains 'http://pomagentservice:8080/POMAgent'. The 'Version' column contains 'Unknown'.
- Select Applications:** A section with a list of application names: 'AP', 'MFP', 'RDF', and 'RPASCE', each with a close button (X).
- + Add Another:** A link to add a new job agent.
- Buttons:** 'Cancel' and 'OK' buttons at the bottom right.

Services Tab:

- Platform Services URL:** A text field containing 'https://server:port/.../RetailAppsPlatformServices'.
- Services Table:** A table with columns 'Type', 'Application', and 'URL'. The 'Type' column has a dropdown menu with 'BDI Process Flow Uf' selected. The 'Application' column contains 'AP'. The 'URL' column contains 'xyz.com'.
- + Add Another:** A link to add a new service.
- Buttons:** 'Cancel' and 'OK' buttons at the bottom right.

At the top of the Environment window, the user can set the Platform Services URL.

The window then provides two tabs: the **Job Agents** tab and the **Services** tab.

On the Job Agents tab, the user can add or change the following Agent related information:

- **Application** - application name

- **Name** - Agent's name
- **Job Agent Version** - Release version of the Agent
- **Job Agent URL**

On the Service tab, the user can add or change services related information. These are services that POM integrates with, such as BDI Process Services, IDCS or OCI IAM, and all services corresponding to the different applications with service-type batch jobs.

Select **OK** to save the changes or select **Cancel** to exit the window without saving changes.

Job Agent Configuration Window

The Job Agent Configuration window displays configuration information about the selected Agent.

An Agent is the component usually deployed alongside the application for which the batch runs. It receives requests from the POM application, usually deployed on a common server. These requests direct the agent to invoke the actual job execution on the target application.

Select the **Done** button to close the window.

Figure 2-37 Job Agent Configuration Window

The screenshot shows the 'RPASCE Agent Configuration' window. It has a title bar 'System Configuration' with a close button. The main content is divided into three sections: 'Configuration Settings', 'Throttle Groups', and 'Configuration URLs'.

Configuration Settings

Name	Value
supportedApps	AP,MFP,RDF,RPASCE
isRDSIntegrated	true
scheduleName	RPASCETEST

Throttle Groups

Group Name	Throttle Limit
RPASCETEST	10
RPASCETEST_AP	10
RPASCETEST_MFP	10
RPASCETEST_RDF	10
RPASCETEST_RPASCE	10

Configuration URLs

Type	Url
IDCS	https://idcs-ca69887b7ea4451ebdf967e2a383629e.identity.c9dev2.oc9qadev.com
POM	https://home.retail.us-phoenix-1.ocs.oc-test.com/rgbu-common-pomdev-dev1210-pom
RDSURL	ugiyftucxgghvj
RPASWSURL	http://pomagentservice:8080/POMAgent



Job Type	Definition	Url
CUSTOM	Info	http://customjob.com

This window displays information about the Agent's **Configuration Settings**, **Throttle Groups** and **Job Types**.

It also displays a **Configuration URLs** section which lists service URLs that POM needs to operate. These include service URLs for calling endpoints to execute batch in the case where the jobs are service-based (versus shell-script-based) and are of pre-defined job types such as RI, RASE and RPAS.

The **Throttle Groups** section displays throttle limits (the maximum number of jobs that can execute concurrently). These are defined either on the batch schedule spreadsheet or on the **Throttling** section of this [System Configuration](#) screen.

The **Job Types Configuration** section displays all custom job types defined either on the batch schedule spreadsheet or on the **Job Type** section of this [System Configuration](#) screen.

This window also features a **Sync With POM** button (formerly called **Publish**). When clicked, it will synchronize the information on this screen from POM to the Job Agent. These changes are also synchronized automatically to the Job Agent upon the daily creation of a new scheduler day.

Edit External Configuration

The external configuration settings can be changed by selecting the edit icon  in the External Configuration section to open the External Configuration window. The ReST service call for External Status Update (Callback) allows both Basic Auth and OAuth2.

Figure 2-38 Edit External Configuration Window - Basic

External Configuration for AIF DATA 25.1.101.0

External Status URL

External Status URL Desc

External Status Update Mode

Auth Type

Username RGBU_POM_QA1304_APPID

Credentials

Figure 2-39 Edit External Configuration Window - OAuth

External Configuration for AIF DATA 25.1.101.0

External Status URL

External Status URL Desc

External Status Update Mode NONE ▼

Auth Type OAuth ▼

OAuth URL

OAuth URL Description

OAuth Scope

Client Id RGBU_POM_QA1304_APPID

Credentials

The following settings are available in this window:

- **External Status URL** - Customer system's URL that is called when POM is to notify the customer's system. Note that this calling feature is also referred to as Callback.
- **External Status URL Description** - An optional description of the external system's URL.
- **External Status Update Mode** - Job status for which POM is to call the customer's URL. This menu has the following options:
 - **ALL** - POM will make a call for each job's execution regardless of success or failure.
 - **FAILED** - POM will make a call only for failed jobs.

- **NONE** - POM will never make a call.
- **Auth Type** - The authentication type to use for the external callback URL. The value can be OAuth or Basic.
- **OAuth URL** - The URL to obtain the token from the authentication provider. This is only required for Auth Type of OAuth.
- **OAuth URL Description** - The description of the authentication provider. This is an optional field and only available for Auth Type of OAuth.
- **OAuth Scope** - The scope to request for the token from the authentication provider. This is only required for Auth Type of OAuth.
- **Update Credentials** - When clicked, Username and Password fields are shown. Setting these values will update the credentials POM uses to call the customer's URL.

Select **OK** to save the changes or select **Cancel** to exit the window without saving changes.

Job Types

Job Types window displays a table of configured job types. The user can edit or delete an existing row or create a new job type.

See the “Generic ReST Jobs” chapter of the *POM Implementation Guide* for additional details on setting up custom schedules with custom job types.

Figure 2-40 Job Types Table

Job Type	Url	Job Start	Job Restart	Job Status	Job Kill	Job Logs	Validation	Scope	Custom Credential
JobType1	http://idsw.com/	/start	/restart	/status	/kill			scope1	
JobType2	http://jobtype2.com	/startJobType	/restartJobType	/statusJobType				scope2	✓

Each row contains the fields:

- **Job Type** - A short, alphanumeric identifier of the job type. This typically reflects the system or application where associated jobs are to be executed (for example, RDS).
- **URL** - Base URL for endpoints at the destination system where batch is to be Invoked (for example, https://server/services/batch).
- **Job Start** - Endpoint for invoking the execution of a job.
- **Job Restart** - Endpoint for restarting the execution of a job after failure.
- **Job Status** - Endpoint for POM to fetch the status of a started job.
- **Job Kill** - Endpoint for terminating the execution of a running job.
- **Job Logs** - Endpoint for fetching the log(s) for a job.
- **Validation** - Endpoint for validating that the endpoints are reachable.
- **Scope** - Authentication scope for accessing the above endpoints.

- **Custom Credential** - Displays a tick mark if the credential is custom created by the user for that job type. Else, blank.

Create / Edit Job Type

A new job type can be created by selecting the Create icon  in the **Job Types** section to open the **Job Type Configuration** window. The system default OAuth Credentials can be used for authentication.

Alternatively, custom credentials with the IDCS URL and the Client ID and Client Secret can be used for authentication using an IDCS instance other than POM's.

Figure 2-41 Create Job Type – Using System Default OAuth Credentials



Create New Job Type For SIOCS

Job Type	vAgent/services/private/jobTypes/mockType	OAuth Scope	rgbu:siocs:integration-DEV101
Url	/siocs-int-services/api/batches/v1/job/start	OAuth Credentials	☒ Use System Default ☐ Use Custom
Job Start	siocs-int-services/api/batches/v1/job/restart		
Job Restart	/siocs-int-services/api/batches/v1/job/status		
Job Status	/siocs-int-services/api/batches/v1/job/kill		
Job Kill	/siocs-int-services/api/batches/v1/job/log		
Job Logs	/siocs-int-services/api/batches/ping		
Validation	/siocs-int-services/api/batches/validation		

Figure 2-42 Create Job Type – Using Custom OAuth Credentials – IDCS URL

Create New Job Type For SIOCS

Job Type	/Agent/services/private/jobTypes/mockType	OAuth Scope	rgbu:siocs:integration-DEV101
Url	/siocs-int-services/api/batches/v1/job/start	OAuth Credentials	☐ Use System Default ☒ Use Custom
Job Start	siocs-int-services/api/batches/v1/job/restart	☒ IDCS Slice IDCS Url i383629e.identity.c9dev2.oc9qadev.com ☒ Credential No Credentials Configured Create	
Job Restart	/siocs-int-services/api/batches/v1/job/status		
Job Status	/siocs-int-services/api/batches/v1/job/kill		
Job Kill	/siocs-int-services/api/batches/v1/job/log		
Job Logs	/siocs-int-services/api/batches/ping		
Validation	/siocs-int-services/api/batches/validation		

Figure 2-43 Create Job Type – Using Custom OAuth Credentials – Client ID and Secret

Create New Job Type For SIOCS

Job Type	/Agent/services/private/jobTypes/mockType	OAuth Scope	rgbu:siocs:integration-DEV101
Url	/siocs-int-services/api/batches/v1/job/start	OAuth Credentials	☐ Use System Default ☒ Use Custom
Job Start	siocs-int-services/api/batches/v1/job/restart	☒ IDCS Slice IDCS Url https://idcs-ca69887b7ea4451ebdf967e ☒ Credential No Credentials Configured Cancel Client Id RGBU_STG_5009 Client Secret ***** Required	
Job Restart	/siocs-int-services/api/batches/v1/job/status		
Job Status	/siocs-int-services/api/batches/v1/job/kill		
Job Kill	/siocs-int-services/api/batches/v1/job/log		
Job Logs	/siocs-int-services/api/batches/ping		
Validation	/siocs-int-services/api/batches/validation		

Additionally, an existing job type configuration can be changed by selecting the edit icon .

Figure 2-44 Edit Job Type

Note

If the selected job type is using custom credentials, the popup will also show the corresponding client id.

Select **OK** to save the changes or select **Cancel** to exit the window without saving changes.

See the “Generic ReST Jobs” chapter of the *POM Implementation Guide* for additional details on setting up custom schedules with custom job types.

System Settings

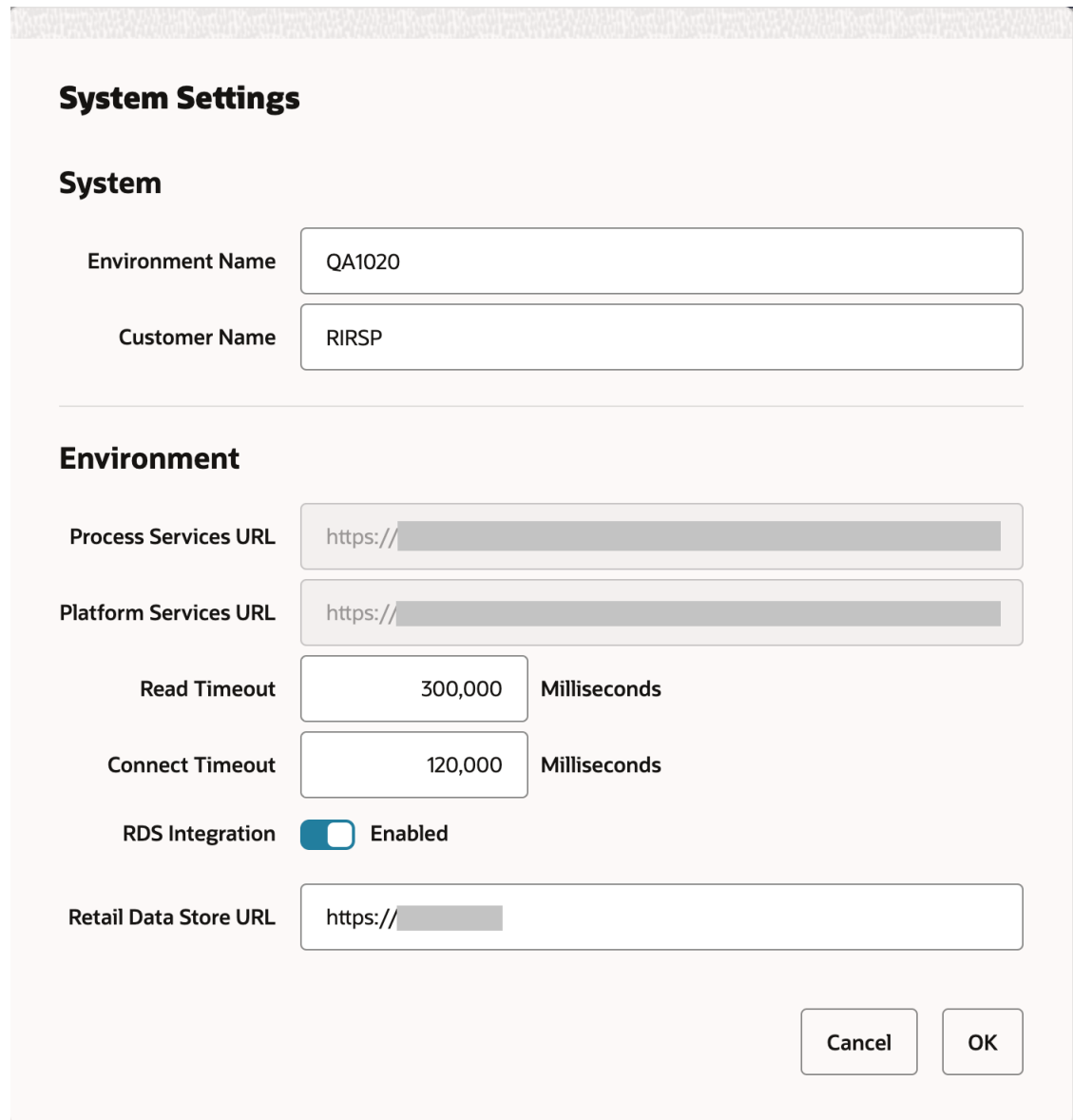
Select the **System** tab in the System Configuration screen to view the system configuration for Process Orchestration and Monitoring.

Figure 2-45 System Information Screen

Edit System Settings

Select the edit icon  (not shown) located at the rightmost of the System Information window to enable the editing of information on this window.

Figure 2-46 Edit System Settings Window



System Settings

System

Environment Name QA1020

Customer Name RIRSP

Environment

Process Services URL https://

Platform Services URL https://

Read Timeout 300,000 Milliseconds

Connect Timeout 120,000 Milliseconds

RDS Integration ☒ Enabled

Retail Data Store URL https://

Cancel OK

The following settings are available in this window:

- **Environment Name** – This is the physical environments name such as <customer name> stage 1.
- **Customer Name**
- **Process Services URL** – This URL is set at install time and cannot be changed on this window. It shows the value of POM's services URL.

- **Read Timeout** – This field sets an execution time limit on network calls made by POM. The default is 300000 milliseconds (5 mins). Although the field has no on-screen validation, the maximum timeout is bound by the Load Balancer maximum configuration for ReST endpoints, which at this time is 300000 milliseconds (5 mins).
- **Connect Timeout** – This field sets the connection establishment time limit on network calls made by POM. The default is 120000 milliseconds (2 mins). Although the field has no on-screen validation, the maximum timeout is bound by the Load Balancer maximum configuration for ReST endpoints, which at this time is 300000 milliseconds (5 mins).
- **RDS Integration** – Flag indicating whether POM is integrated with Retail Data Store (RDS)..
- **Retail Data Store URL** – Shows the value of the RDS URL. It can be updated on this window. It can be updated only when the RDS Integration switch is enabled.

Select **OK** to save the changes or select **Cancel** to exit the window without saving changes.

Remove Existing Schedule

Select the **Remove Existing Schedule** button to open the **Remove Schedule** dialog. This screen removes the selected schedule (from the drop down) from the POM Application.

Figure 2-47 Remove Schedule Screen

Remove Schedule

Warning
This action completely removes the selected schedule data from the System and cannot be undone

Select Schedule: RPAS

* Comment: RPAS Schedule - Remove

Cancel Ok

Global Edit

Select the Global Edit button to open the Global Edit screen. This screen sets configurations for all the schedules. Refer to the sections above for explanation of the different configurations.

Figure 2-48 Global Edit Screen

Global Edit [X]

Select fields to apply as updates to all schedules.

Settings

Apply	Label	Value
☐	Data Retention Days	
☐	Long Run Average Time Multiplier	
☐	Background Jobs	☐
☐	External Dependencies	☐
☐	InterSchedule Dependencies	☐
☐	Repave Strategy	☐ Fixed ☐ Variable

External Configuration

Apply	Label	Value
☐	External URL	
☐	External Status Update Mode	ALL
☐	Credentials	Username Password

Cancel OK

Use the **Apply** check boxes to activate the fields for the settings to be applied to all schedules. The following settings can be applied to all schedules:

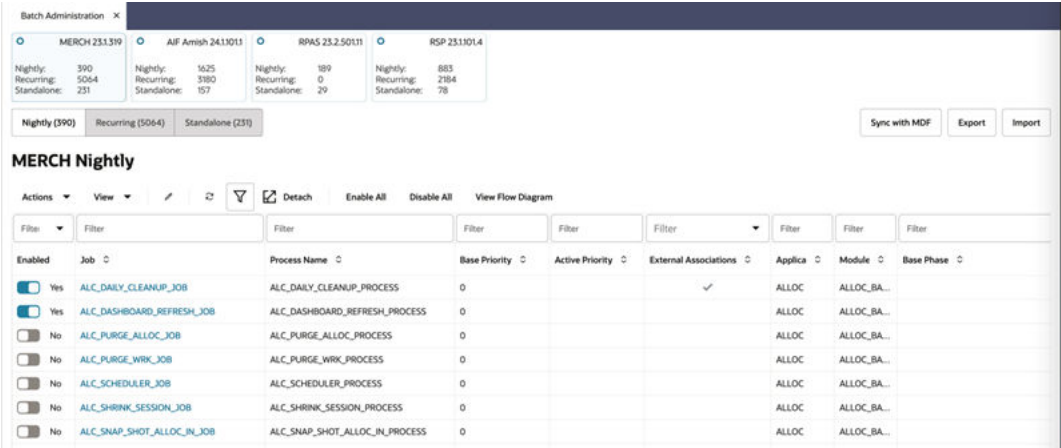
- Data Retention Days
- Long Run Average Time Multiplier
- Background Jobs
- External Dependencies
- InterSchedule Dependencies
- External URL
- External Status Update Mode
- Repave Strategy
- Credentials:
 - Username
 - Password

Batch Administration

The batch administration screen provides the ability to maintain information specific to the batch schedule.

Select **Batch Administration** in the [Navigation Area](#) to open the Batch Administration tab.

Figure 2-49 Batch Administration



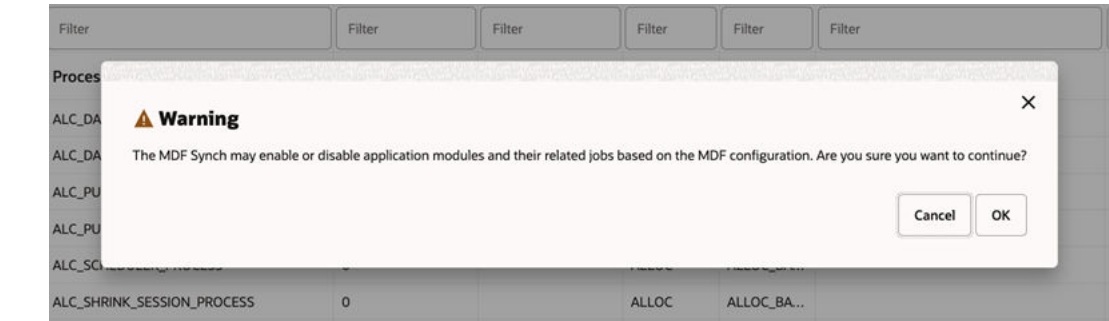
Batch Administration Header

The Batch Administration header includes the following options:

1. **Batch Tiles** - There is a batch tile for each software environment Process Orchestration and Management connects to. Select a tile to show the batch processes for that environment. See [Batch Tiles](#) for more information about these tiles.
2. **Cycle Tabs** - Displays the cycles for which batch information is to be maintained.
Select a cycle tab to see the batch details for that cycle. The following cycles are available:
 - Nightly
 - Recurring
 - Standalone
3. **Sync with MDF** – MDF is the Module Definition Framework maintained in the Retail Home Customer Module Management module of Retail Home. Using the **Sync with MDF** button in POM will sync the modules defined in POM with those in Retail Home. Nightly jobs belonging to those modules are then enabled or disabled based on their state in Retail Home.

When **Sync with MDF** is clicked for the selected application schedule, the user is presented with a warning message advising that jobs may be enabled or disabled as a result of the synch action.

Figure 2-50 MDF Sync – Warning Message



After the sync is complete, a JSON file with the batch schedule summary is downloaded. This file contains the current and previous status of an application and module in MDF and POM after sync.

The following is a sample of that JSON file:

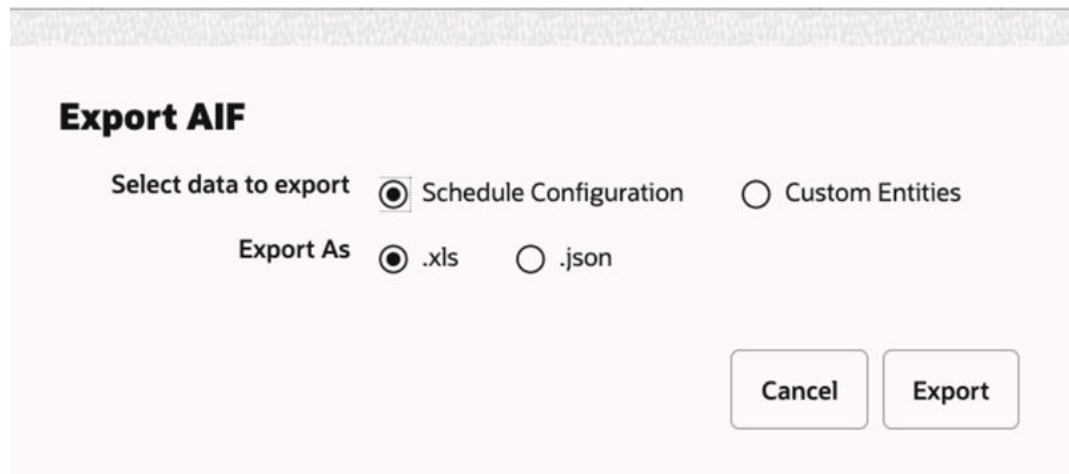
```
{
  "scheduleName":"RI","synced":true,"enabledModules": [
    {
      "state":"MATCHED_MODULE",
      "mdfStatus":"ENABLED",
      "prevMdfStatusInPom":"ENABLED",
      "prevStatusInPom":"ENABLED",
      "publishToPom":true,
      "applicationName":"RI",
      "moduleName":"RMI_SI_ONORDER",
      "matchedModule":true
    },
    {
      "state":"MATCHED_MODULE",
      "mdfStatus":"ENABLED",
      "prevMdfStatusInPom":"ENABLED",
      "prevStatusInPom":"ENABLED",
      "publishToPom":true,
      "applicationName":"RI",
      "moduleName":"RMI_SI_WHOLESALE",
      "matchedModule":true
    },
    {
      "state":"MATCHED_MODULE",
      "mdfStatus":"ENABLED",
      "prevMdfStatusInPom":"DISABLED",
      "prevStatusInPom":"ENABLED",
      "publishToPom":true,
      "applicationName":"RI",
      "moduleName":"RCI_SI_SALES",
      "matchedModule":true
    }
  ]
}
```

Also, the status of the updated jobs is changed to either 'Loaded' or 'Disabled' based on the module activation/deactivation in Retail Home's Customer Modules Management.

4. **Export** - Use this button to export Schedule Configuration or Custom Entities for the selected schedule and cycle. Schedule configuration includes Scheduler tasks, throttle limit values, data retention values, notifications settings and (most importantly) which jobs are enabled or disabled. Custom Entities include schedule customizations that a user has performed on this Batch Administration screen such as addition of custom flows, processes and jobs.

When clicked, the user is presented with a dialog for selecting the data to export – **Schedule Configuration** or **Custom Entities**.

If 'Schedule Configuration' is selected, then the type of file to export (Excel or JSON) also has to be selected.



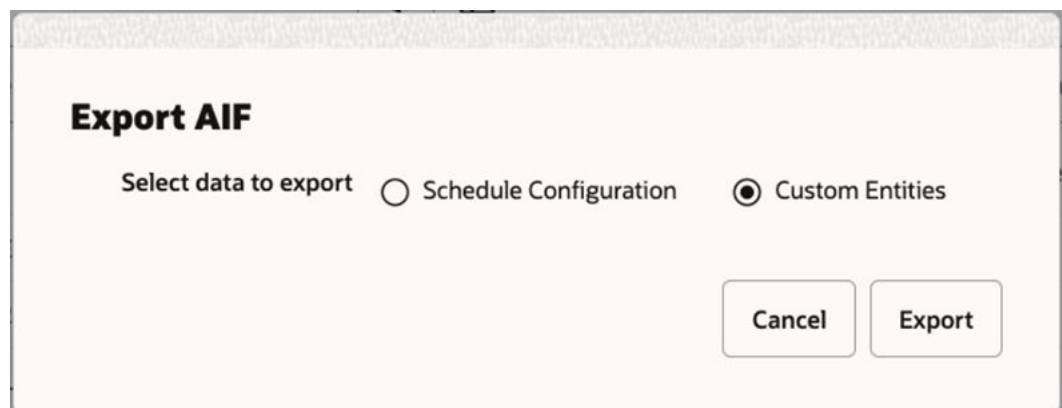
Export AIF

Select data to export ☒ Schedule Configuration ☐ Custom Entities

Export As ☒ .xls ☐ .json

Cancel Export

Custom Entities can only be exported as JSON.

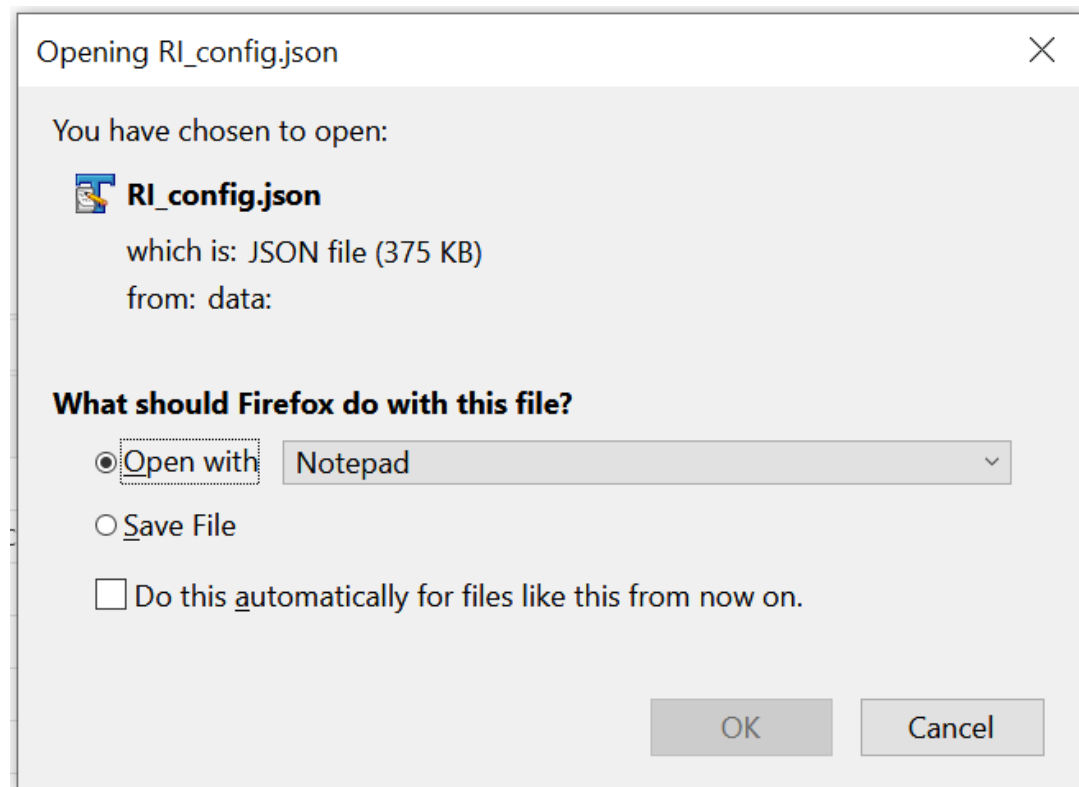


Export AIF

Select data to export ☐ Schedule Configuration ☒ Custom Entities

Cancel Export

Depending on the user's browser setting, the file is either saved in the default local file system directory or a file save/open dialog is presented first.



If the export is done for the purpose of applying the same configurations on another environment (Lift & Shift), the user is recommended to export to a JSON file. This file is then used in the Import Config function (explained below) to import the configurations into another environment.

The user has the option to manipulate the exported file before importing back into the same environment or a different one. In that case an export to an Excel file is more suitable for ease of manipulation. Caution needs to be taken when manipulating the content of the exported file, especially for maintaining proper data format.

Refer to the "Export/Import Schedule Configuration" chapter of the *Process Orchestration and Monitoring Implementation Guide* for details on applying changes to the exported spreadsheet before importing it back in.

5. **Import** - Use this button to import Schedule Configuration or Custom Entities for the selected schedule and cycle. When clicked, the user is presented with a dialog to select the desired type of data to import – **Schedule Configuration** or **Custom Entities**. See [Export](#) above for a brief explanation of each.

Import AIF APPS

Warning
Importing a schedule configuration will alter the current schedule's configuration including enabling or disabling jobs. Are you sure you want to continue?

Select data to import

☒ Schedule Configuration ☐ Custom Entities

☒ Import Scheduler Configuration
☐ Import Jobs Configuration
☐ Import Notifications Configuration
☐ Import system scheduler tasks as regular scheduler tasks

Cancel Import

If the **Schedule Configuration** import is selected, the user can select to import Scheduler tasks configuration and/or Jobs configuration and/or Notifications configuration. The jobs configuration includes such settings as throttle values, data retention values, enabled/disabled setting and Job Start/Completion notifications. The Scheduler tasks are those directives for the POM Scheduler to run the different batch cycles at specified times. The Notifications configuration includes e-mail addresses and retention periods associated with the different notification types.

When Import Scheduler Configuration is selected, an additional option becomes available that allows you to import all System tasks as regular tasks. Enabling this option converts all imported System tasks to regular tasks during the import process.

Import AIF

Warning
Importing a schedule configuration will alter the current schedule's configuration including enabling or disabling jobs. Are you sure you want to continue?

Select data to import

☐ Schedule Configuration ☒ Custom Entities

Cancel Import

The user can also select to import **Custom Entities** and provide the JSON file containing the custom entities' data.

Once the import type is selected and the **Import** button is clicked, the user is presented with a file selector dialog (not shown). User can then choose to import a JSON or an Excel file.

6. When a schedule is being upgraded using the Schedule Maintenance screen or when the schedule upgrade has failed or when a schedule is being synced, the user is prevented from most activities on the Batch Monitoring and on the Batch Administration screen.

Some features are disabled while a schedule is being imported

Some features are disabled while a schedule is in a failed state

Some features are disabled while a schedule is being synched

Batch Tiles

Each tile displays the following information:

Figure 2-51 Batch Tile



Schedule Name and Version - Displays the abbreviation of the application or application group and the software version. The display schedule name can alternatively be displayed here instead of the default schedule name. The display schedule name can be configured on the **Schedule** tab of the Batch Schedule spreadsheet

Batch List

The information in the batch list depends upon the cycle chosen:

- [Nightly](#)
- [Recurring](#)
- [Standalone](#)

Actions Menu and Icons

Actions Menu and Icons

See [Action Menu and Icons](#) for common actions that can be performed through the Action menu and the icons. You can also perform the following actions:

Table 2-2 Batch Jobs - Actions Menu/Icons and Description

Actions Menu/Icons	Description
Edit and Edit icon 	Select an item in the table, then select Actions > Edit or the edit icon  to edit the item.
Enable All	Use the Actions > Enable All or the Enable All button to put the process on hold.
Disable All	Use the Actions > Disable All or the Disable All button to skip the process.

View Menu

See [View Menu](#) for information about the options in the View menu.

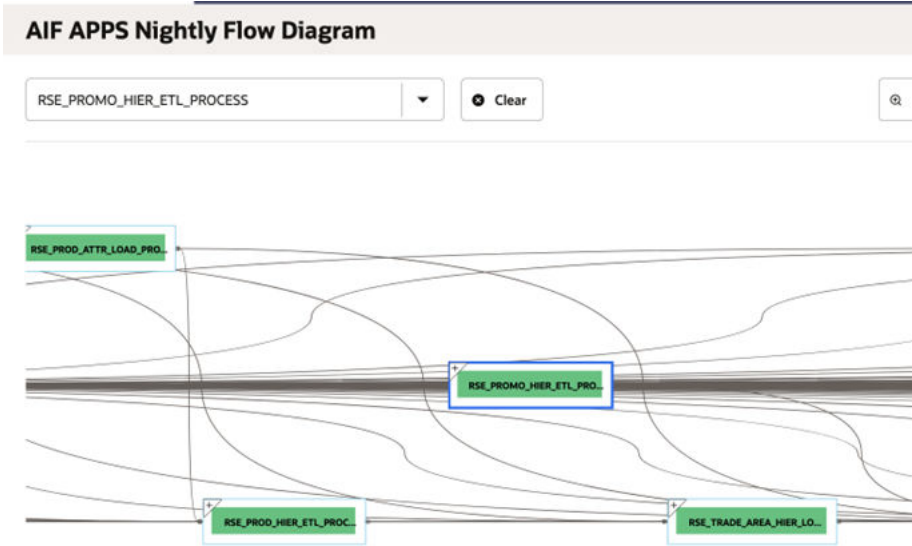
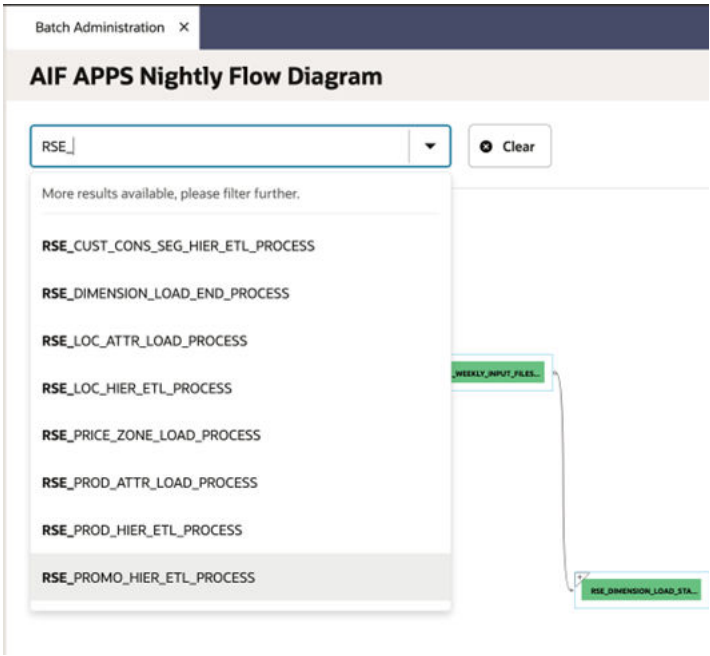
View Flow Diagram

When clicked, the **View Flow Diagram** button displays a visual representation of a flow. It shows a flow diagram of the processes in a flow and their dependencies as links. This is applicable for Nightly, Recurring and Standalone cycles. The user can then click on a particular Process in the diagram to see the list of its jobs in the sequential order of execution.

Figure 2-52 Flow Diagram

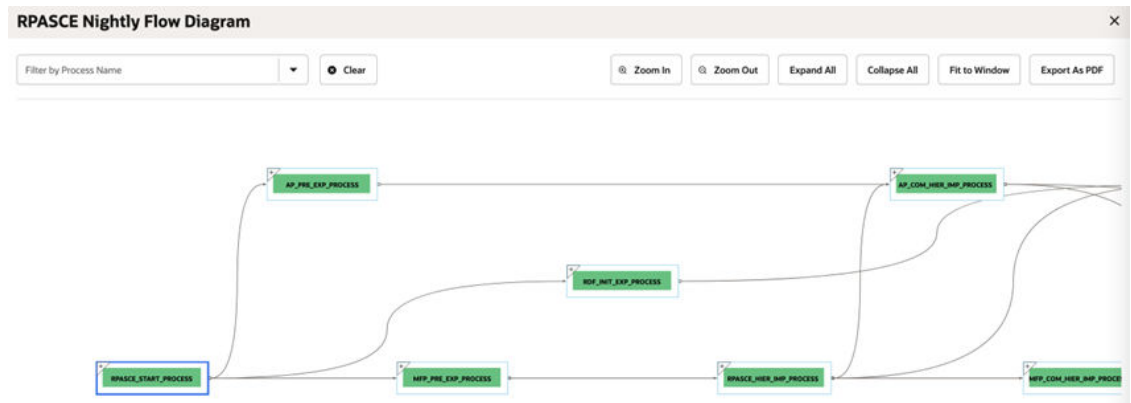
Filter by Process Name

When filtered by the Process Name, the flow Diagram displays and highlights the Process Name in blue.



Zoom In

Zoom in the flow diagram to get a larger view of a section of the flow.



Zoom Out

Zoom out the flow diagram to view more processes.

Expand All

The **Expand All** button expands all the processes to get a view of their jobs. Individual processes also can be expanded by clicking on the + sign in the left top corner of each process block.

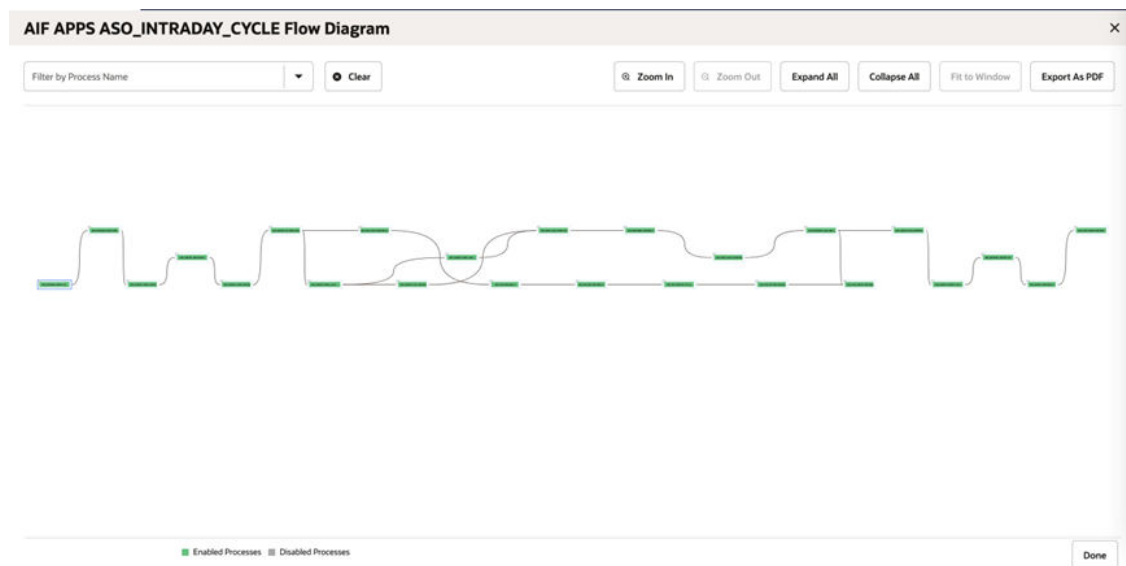


Collapse All

The **Collapse All** button collapses all processes, hiding their jobs.

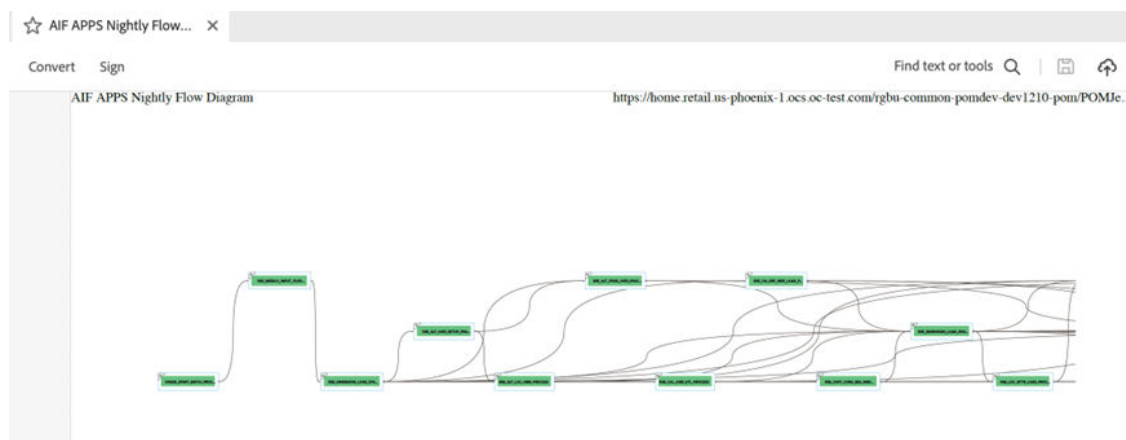
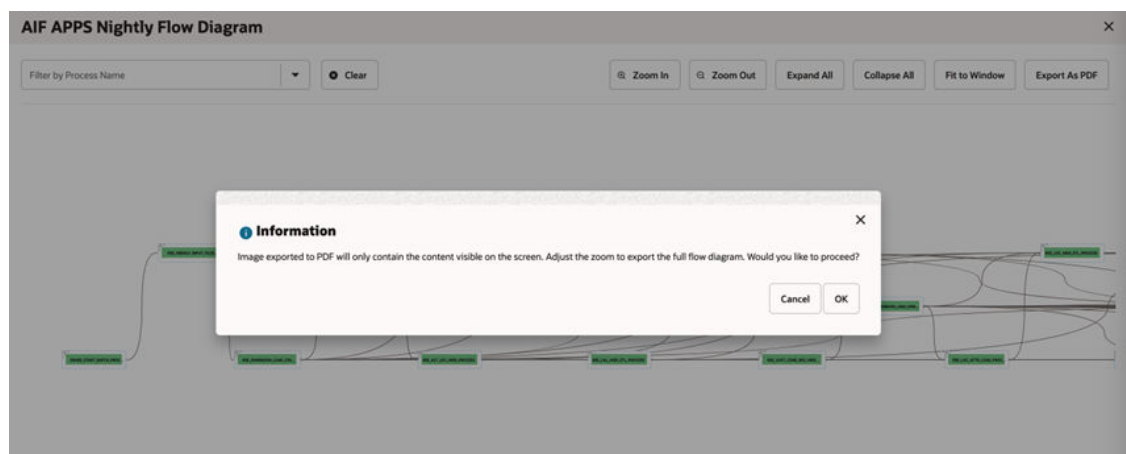
Fit to Window

Fit to Window fits the complete Flow Diagram in the browser window.



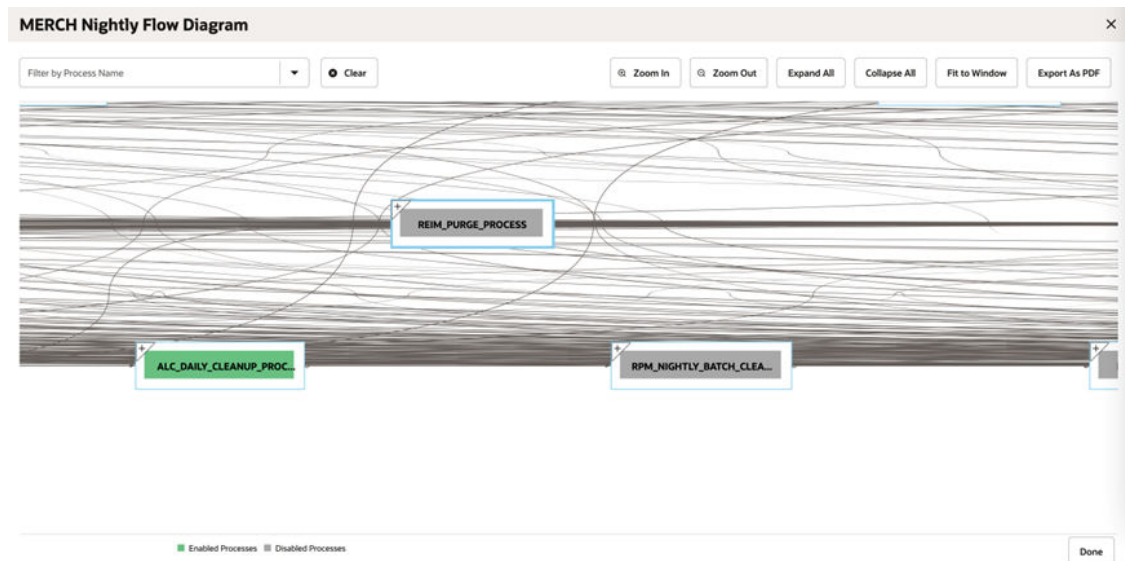
Export as PDF

Export as PDF exports the visible section of the screen to PDF.



Enabled / Disabled Process

Enabled and disabled processes are shaded in green and grey respectively. The labels can also be seen in the footer.



Linked Processes

When hovered over a link, the linked processes details are displayed.



Nightly

The nightly cycle displays the following information for each batch:

Figure 2-53 Nightly Batch List

Mandatory	Enabled	Job	Process Name	Base Priority	Active Priority	External Associations	Application	Module	Base Phase
No	Yes	AC_BN_ATRN_MNMT_JOB	AC_ATRN_MNMT_PROCESS	0			REP	AC_BN_Bn	AP_LOAD
No	Yes	AC_CREDIT_ATRN_MNMT_JOB	AC_ATRN_MNMT_PROCESS	0			REP	AC_Required	AP_LOAD
No	Yes	AC_CUSTOMER_TCL_MNMT_JOB	AC_ATRN_MNMT_PROCESS	0			REP	CS_Required	AP_LOAD
No	Yes	AC_CUSTOCL_ATRN_MNMT_JOB	AC_ATRN_MNMT_PROCESS	0			REP	AC_Required	AP_LOAD
No	Yes	AC_CREDIT_ATRN_MNMT_JOB	AC_ATRN_MNMT_PROCESS	0			REP	AC_Required	AP_LOAD
No	Yes	AC_PROD_ATRN_MNMT_JOB	AC_ATRN_MNMT_PROCESS	0			REP	AC_Required	AP_LOAD
No	Yes	AC_STORE_ATRN_MNMT_JOB	AC_ATRN_MNMT_PROCESS	0			REP	AC_Required	AP_LOAD
No	Yes	AC_CLUSTER_SET_EXPORT_END_JOB	AC_CLUSTER_SET_EXPORT_PROCESS	0			REP	CS_Batch_AC	AP_EXPORT
No	Yes	AC_CLUSTER_SET_EXPORT_JOB	AC_CLUSTER_SET_EXPORT_PROCESS	0			REP	CS_Batch_A	AP_EXPORT
No	Yes	AC_CLUSTER_SET_EXPORT_START_JOB	AC_CLUSTER_SET_EXPORT_PROCESS	0			REP	CS_Batch_AC	AP_EXPORT
No	Yes	AC_CLUSTER_SET_EXPORT_JOB	AC_CLUSTER_SET_EXPORT_PROCESS	0			REP	CS_Batch_E	AP_EXPORT
No	Yes	AC_CLUSTER_TNPL_COPY_JOB	AC_CLUSTER_TNPL_COPY_PROCESS	0			REP	CS_TNPLT_2	PLD_EXPORT

- **Mandatory** - Indicates whether the jobs is configured to always run by application.
- **Enabled**
- **Job** - Click the Job to open the batch in the [Batch Job Details](#) screen.
- **Process Name**
- **Base Priority** - An optional number between 1 and 10 (10 being highest priority) assigned to a process-job combination. This number determines the execution priority for the job amongst concurrent job run requests in a limited throttled setting. The base priority is the value initially seeded from the spreadsheet for this process-job.
- **Active Priority** - The current priority (1-10) value once altered from the UI. This value if present supersedes the base priority.
- **External Associations** – Indicates with a checkmark whether the job is associated with any enabled external association such as Custom Dependency, Inter-Schedule Dependency, Schedule Link and External Dependency. The batch list table can also be filtered based on the External Associations using the Filter dropdown in the column.
- **Application** - A schedule may be made up of multiple applications. There needs to be at least one application.
- **Module** - An application may be made up of multiple modules. Modules within an application are optional.
- **Base Phase** - An optional alphanumeric phase assigned to a process-job for grouping of jobs in the Nightly cycle. This is used for reporting purposes only. The Nightly Summary Report will then report total run time and elapsed time by Phase. The base phase is the value initially seeded from the spreadsheet for this process-job.
- **Active Phase** - The current phase value once altered from the UI. This value, if present, supersedes the base phase.
- **Base Parameter** - A job may be run with a list of input parameters. This column always shows the original list of parameters.
- **Active Parameter** - This column shows the customized list of parameters.

- Job Type - A Job Type is an attribute of a Job in POM and signifies the kind of Job that is run. POM has the following pre-built Job types. Other custom job type can be used that are built using the Job Type feature of the System Configuration screen.
 - REST_EXEC - For all shell-script based jobs
 - RI - DIS-based jobs for the RI schedule
 - RASE - DIS-based jobs for the RSP schedule
 - BDI - BDI Jobs
 - RPAS - RPAS-Web Service jobs for the RPAS schedule
 - OB – OB-based jobs for the OB schedule
 - OMS – OMS-based jobs for the OMS schedule
 - RDS – RDS-based jobs
- Kill Cleanup Script - Name of a script that will be executed after the kill is performed. This is an optional field as not all jobs require cleanup after termination.
- External Status Update - Job status for which POM is to call a customer's URL. The URL is defined in the External Configuration section of the System Configuration screen. This column has the following possible values:
 - ALL - POM will make a call for this job's execution regardless of success or failure.
 - FAILED - POM will make a call only for if this job fails.
 - NONE - POM will not make a call.
- Notification At
 - Start of Job – Send notification of type JobStarted when the selected job starts.
 - Completion of Job - Send notification of type JobCompleted when the selected job completes successfully. Note that there is a separate notification of type Error that is sent when a job fails.
- Skip On Error - Skip this job if it fails.
- Threshold Run Time (Seconds) - Amount of time greater than which the job is deemed long running. If a Threshold Run Time is specified here, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (defined on the Edit Settings popup of the System Configuration screen) times the average run time of that job + Long Running Tolerance Level. The value for the Long Running Tolerance Level can be overridden by changing the value of batch schedule variable **defaultLongRunningToleranceLevel** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, and the Long Running Tolerance Level is 6 minutes, then the job is considered long running if it has been running for at least 15 minutes. A notification is sent when a job is deemed long running.

If the Threshold Run Time field for a job is 0 or blank, and there is no history of job runs, the job will be considered long-running when its run time exceeds the default long running threshold run time of 10 minutes. This default value can be overridden by changing the value of batch schedule variable **defaultLongRunningThresholdRunTime** on the System Options screen accessed from the System Configuration screen. The value is in seconds.
- Notes
- Job Name

- Job Wrapper Name
- Days of the Week - Days of the week for which the job is to be run.

The user can select one or multiple batch job(s) and click the Edit icon to edit information for one or more batch jobs.

Figure 2-54 Edit Nightly Batch Window for One Job

Edit ALC_DAILY_CLEANUP_JOB

Job Type: EXEC

Enable Job: ☐ Disabled

Priority: 0

Phase: [dropdown]

Parameters: [text area]

Kill Cleanup Script: [text area]

External Status Update: None

Notification At: ☐ Start of Job
☐ Completion of Job

Skip On Error: ☐ Disabled

Threshold Run Time (Sec): [text area]

Notes: [text area]

* Days of the Week: ☒ Sunday
☒ Monday
☒ Tuesday
☒ Wednesday
☒ Thursday
☒ Friday
☒ Saturday

Cancel Ok

Figure 2-55 Edit Nightly Batch Window for Multiple Jobs

Edit Job(s)

Updating Job(s) AP_BATCH_AGG_D_JOB,AP_BATCH_AGG_END_JOB,AP_BATCH_AG...

☐ **Enabled** ⓘ ☐

☐ **Skip On Error** ☐

☐ **Priority** ⓘ

☐ **Phase** ⓘ

☐ **Notification At** ☐ Start of Job
☐ Completion of Job

☐ **Threshold Run Time (Sec)**

☐ **External Status Update**

☐ **Days of the Week** ☐ Sunday
☐ Monday
☐ Tuesday
☐ Wednesday
☐ Thursday
☐ Friday
☐ Saturday

The following information can be updated for each batch from the Edit window:

- Job Type – Choose from following pre-built Job types:
 - REST_EXEC - For all shell-script based jobs
 - RI - DIS-based jobs for the RI schedule
 - RASE - DIS-based jobs for the RSP schedule
 - BDI - BDI Jobs
 - RPAS - RPAS-Web Service jobs for the RPAS schedule
 - OB – OB-based jobs for the OB schedule
 - OMS – OMS-based jobs for the OMS schedule
 - RDS – RDS-based jobs. Unlike all other job types, jobs with an RDS job type run synchronously and therefore have a max execution limit of 5 minutes. This limit is configurable on the System Configuration screen.

Other custom job type can be used that are built using the Job Type feature of the System Configuration screen.

- **Enable Job** – Enable or disable a job
- **Priority** - The user can change the Priority of a job with a value from 1-10 (With 10 being the highest and 1 being the lowest and 0 as default value meaning no priority set). As long as the Priority is not modified on the UI, it can be overridden from the spreadsheet. However, once modified on the UI, the priority cannot be overridden from the spreadsheet, but only from the UI.
- **Phase** – The user can select a saved phase (if any) from the dropdown. Alternatively, the user can type in a new alphanumeric value.
- **Parameters** – Add or remove from the customized list of parameters, if allowed for that batch.
- **Kill Cleanup Script** - Name of a script that will be executed after a kill is performed.
- **External Status Update** - Job status for which POM is to call a customer's URL. The URL is defined in the External Configuration section of the System Configuration screen. This column has the following possible values:
 - **ALL** - POM will make a call for this job's execution regardless of success or failure.
 - **FAILED** - POM will make a call only for if this job fails.
 - **NONE** - POM will not make a call.
- **Notification At**
 - **Start of Job** – Send notification of type JobStarted when the selected job starts execution.
 - **Completion of Job** - Send notification of type JobCompleted when the selected job completes successfully. Note that there is a separate notification of type Error that is sent when a job fails.
- **Skip On Error** - Skip this job if it fails.
- **Threshold Run Time (Seconds)** - Amount of time greater than which the job is deemed long running. If a Threshold Run Time is specified here, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (defined on the Edit Settings popup of the System Configuration screen) times the average run time of that job + Long Running Tolerance Level. The value for the Long Running Tolerance Level can be overridden by changing the value of batch schedule variable **defaultLongRunningToleranceLevel** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, and the Long Running Tolerance Level is 6 minutes, then the job is considered long running if it has been running for at least 15 minutes. A notification is sent when a job is deemed long running.

If the Threshold Run Time field for a job is 0 or blank and there is no history of job runs, the job will be considered long running when its run time exceeds the default long running threshold run time of 10 minutes. This default value can be overridden by changing the value of batch schedule variable **defaultLongRunningThresholdRunTime** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

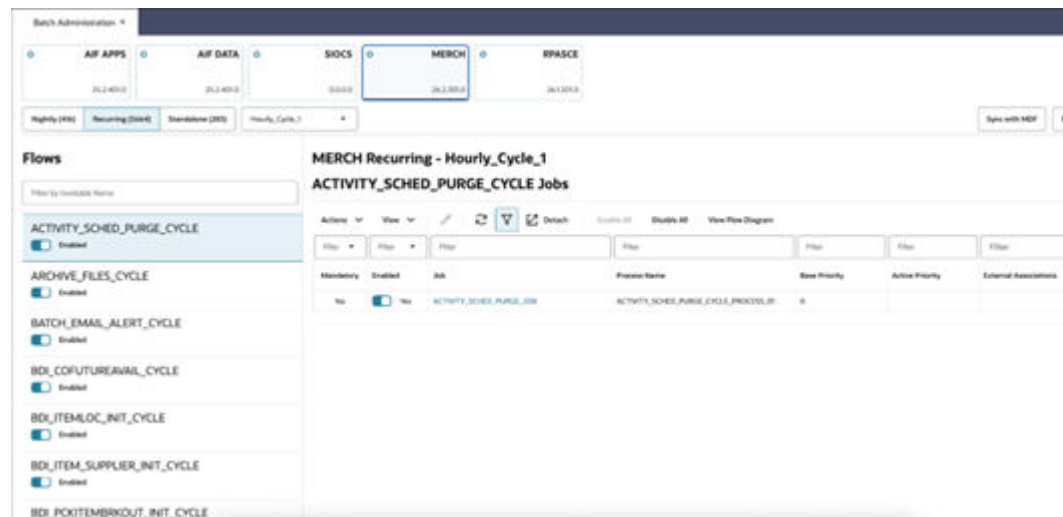
- **Notes**
- **Days of the Week** - Days of the week for which the job is to be run.

Recurring

The Recurring cycle includes an **Hourly Cycle** menu. Select an hour in this menu to choose the hour of the day during which the displayed jobs will run.

The recurring cycle includes the following information for each batch:

Figure 2-56 Recurring Batch List



- Flows - Select a flow in the Flows list to view all jobs for that flow. The following information is shown for each flow:
 - Flow Name
 - Enabled or Disabled
- Jobs - The Jobs list shows the following information for each job. The user can also update the job by selecting it and clicking on the Edit icon. Refer to the Nightly cycle above for an explanation of each field:
 - Mandatory - Indicates whether the jobs is configured by Oracle to always run. It cannot be disabled on the UI.
 - Enabled
 - Job - Click the Job to open the batch in the [Batch Job Details](#) screen.
 - Process Name
 - Base Priority
 - Active Priority
 - Application
 - Module
 - Base Phase
 - Active Phase
 - Parameters

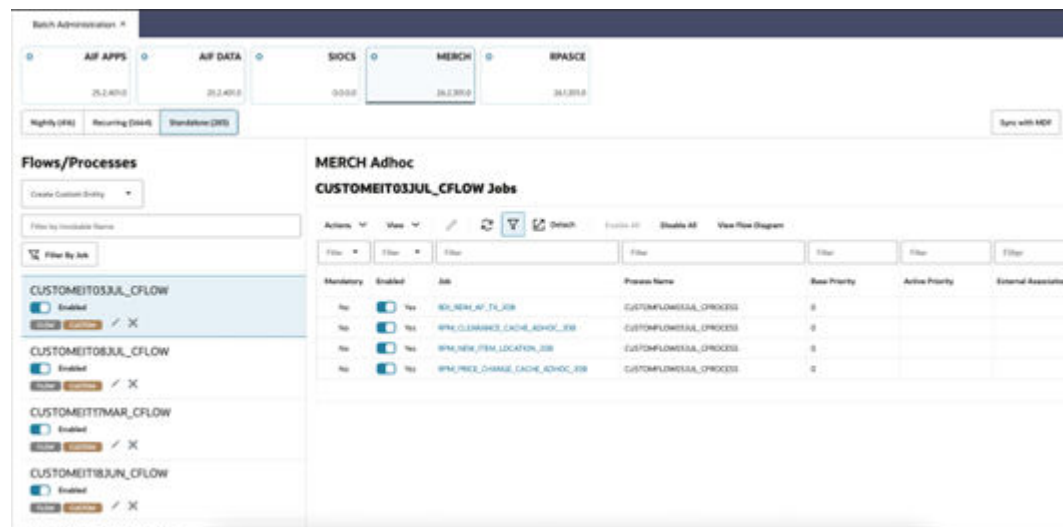
- Active Parameter
- Job Type - Job Type of 'REST_EXEC' Indicates that the job executable is shell script based. All other job types, such as 'BDI', 'RI', and so on, indicate that the job is service-based. Service-based job types require different configurations than shell-script based.
- Kill Cleanup Script - Name of a script that will be executed after the kill is performed. This is an optional field as not all jobs require cleanup after termination.
- External Status Update
- Skip On Error
- Threshold Run Time (Seconds)
- Notes
- Job Name
- Job Wrapper Name
- Days of the Week

The user can select a batch and click the Edit icon to edit the batch. Refer to the [Nightly](#) cycle above for an explanation of each field in the Edit window.

Standalone

The standalone cycle includes the following information for each flow, process, and job:

Figure 2-57 Standalone Batch Sections



Left Pane of the Screen

- Create Custom Entities - The following options are listed when clicked:
 - Create Flow
 - Create Process
- Filter by Invokable Name – Search for an invokable by entering a search term and clicking on Enter. An invokable can be a flow or a process that does not belong to a flow.

- Filter by Job – Search for invocable by entering job name or job-enabled value.
- Flows/Processes - The following information is shown for each flow/process:
 - Flow/Process Name
 - Enabled or Disabled
 - Flow/Process Label

Right Pane of Screen

- Jobs - Select an invocable (flow or process) from the left pane to view all jobs for that flow or process. The Jobs list shows the following information for each job. The user can also update the job by selecting it and clicking on the Edit icon. Refer to the [Nightly](#) cycle above for an explanation of each field:
 - Mandatory - Indicates whether the jobs is configured by Oracle to always run. It cannot be disabled on the UI.
 - Enabled
 - Job - Click the Job to open the batch in the [Batch Job Details](#) screen.
 - Process Name
 - Base Priority
 - Active Priority
 - Application
 - Module
 - Base Phase
 - Active Phase
 - Parameters
 - Active Parameter
 - Job Type - Job Type of 'REST_EXEC' Indicates that the job executable is shell script based. All other job types, such as 'BDI', 'RI', and so on, indicate that the job is service-based. Service-based job types require different configurations than shell-script based.
 - Kill Cleanup Script - Name of a script that will be executed after the kill is performed. This is an optional field as not all jobs require cleanup after termination.
 - External Status Update
 - Skip On Error
 - Threshold Run Time (Seconds)
 - Notes
 - Job Name
 - Job Wrapper Name
 - Days of the Week

Create Custom Entities - Create Flow

The user can select Create Custom Entities and click on the **Create Flow** option to create a new flow and its associated process(es) and job(s).

The following information can be added to create a new flow:

- **New Flow Details**

- Flow Name – Name of the flow ending with _CFLOW
- Comment
- Description

- **Processes in Flow**

Processes can be added to the flow by either creating a new process or adding an existing process or importing processes from an existing flow.

1. Create New Process

As this is the first process in the flow, the **Processes in Flow** field is populated with this process as shown below, marking it as the First and Last process.

Create Flow

MERCH

1 Add Process ————— 2 Add Job

New Flow Details

* Flow Name: CUSTOM_FLOW_DEMO_CFLOW
Description:
* Comment: CUSTOM_FLOW_DEMO_CFLOW Comment

Processes in Flow

1 Process(s) have been added to this Flow. Create New Process, Add Existing Process, or Import Process from Existing Flow

Filter	Filter	Filter	Filter
Predecessor Process	Process Name	Successor Process	Number of Jobs
None	CUSTOM_FLOW_DEMO_CPROCESS	None	0

2. Add Existing Process

As we have already created the first process for the custom flow, the first process is the Predecessor for the next created process.

Add Existing Process

Select Process: CUSTOM_1_CPROCESS

Select Predecessor: CUSTOM_FLOW_DEMO_CPROCESS X

Cancel Ok

Create Flow

MERCH

1 Add Process ————— 2 Add Job

New Flow Details

* Flow Name: CUSTOM_FLOW_DEMO_CFLOW
Description:
* Comment: CUSTOM_FLOW_DEMO_CFLOW Comment

Processes in Flow

2 Process(s) have been added to this Flow. Create New Process, Add Existing Process, or Import Process from Existing Flow

Filter	Filter	Filter	Filter
Predecessor Process	Process Name	Successor Process	Number of Jobs
None	CUSTOM_FLOW_DEMO_CPROCESS	COPY_CUSTOM_1_CPROCESS	0
CUSTOM_FLOW_DEMO_CPROCESS	COPY_CUSTOM_1_CPROCESS	None	1

3. Import Process from Existing Flow – Select All

Import Process from Flow

Select Flow

Option ☒ Select All ☐ Import Selective Process

All processes from the selected flow are added.

New Flow Details

Flow Name

CUSTOM_FLOW_DEMO_CFLOW

Description

Comment

CUSTOM_FLOW_DEMO_CFLOW Comment

Processes in Flow

7 Process(s) have been added to this Flow. [Create New Process](#), [Add Existing Process](#), or [Import Process from Existing Flow](#)

Actions

View

Detail

Filter	Filter	Filter	Filter
Predecessor Process	Process Name	Successor Process	Number of Jobs
Add CUSTOM_FLOW_DEMO_CPROCESS COPY_CUSTOM_1_CPROCESS COPY_CUSTOM_PROCESS_TEST_1_CPROCESS COPY_COPY_CUSTOM_3_CPROCESS COPY_COPY_CUSTOM_CPROCESS COPY_COPY_CUSTOM_CPROCESS COPY_CUSTOM_PROCESS_TEST_2_CPROCESS	CUSTOM_FLOW_DEMO_CPROCESS COPY_CUSTOM_1_CPROCESS COPY_CUSTOM_PROCESS_TEST_1_CPROCESS COPY_COPY_CUSTOM_3_CPROCESS COPY_COPY_CUSTOM_CPROCESS COPY_CUSTOM_PROCESS_TEST_2_CPROCESS COPY_COPY_CUSTOM_2_CPROCESS	COPY_CUSTOM_1_CPROCESS COPY_CUSTOM_PROCESS_TEST_1_CPROCESS COPY_COPY_CUSTOM_CPROCESS COPY_CUSTOM_PROCESS_TEST_2_CPROCESS COPY_CUSTOM_2_CPROCESS Last	0 1 1 1 2 3

4. Import Process from Existing Flow – Import Selective Process

Import Process from Flow

Select Flow

CUSTOM_FLOW_TEST_CFLOW

Option

☐ Select All

☒ Import Selective Process

Select Process

☐	Process Name	Number of Jobs
☐	CUSTOM_PROCESS_TEST_1_CPROCESS	1
☐	COPY_CUSTOM_3_CPROCESS	1
☐	COPY_CUSTOM_CPROCESS	1
☐	COPY_CUSTOM_1_CPROCESS	2
☒	CUSTOM_PROCESS_TEST_2_CPROCESS	2
☐	COPY_CUSTOM_2_CPROCESS	3

Cancel

Ok

Only the selected processes from the flow are added.

MERCH

1

2

Add Process

Add Job

New Flow Details

* Flow Name

CUSTOM_FLOW_DEMO_CFLOW

* Comment

CUSTOM_FLOW_DEMO_CFLOW Comment

Description

Processes in Flow

7 Process(s) have been added to this Flow - Create New Process, Add Existing Process, or Import Process from Existing Flow

Filter

Filter

Filter

Filter

Predecessor Process	Process Name	Successor Process	Number of Jobs
Start	CUSTOM_FLOW_DEMO_CPROCESS	COPY_CUSTOM_1_CPROCESS	0
CUSTOM_FLOW_DEMO_CPROCESS	COPY_CUSTOM_1_CPROCESS	COPY_CUSTOM_PROCESS_TEST_1_CPROCESS	1
COPY_CUSTOM_1_CPROCESS	COPY_CUSTOM_PROCESS_TEST_1_CPROCESS	COPY_COPY_CUSTOM_3_CPROCESS	1
COPY_CUSTOM_PROCESS_TEST_1_CPROCESS	COPY_COPY_CUSTOM_3_CPROCESS	COPY_COPY_CUSTOM_CPROCESS	1
COPY_COPY_CUSTOM_3_CPROCESS	COPY_COPY_CUSTOM_CPROCESS	COPY_CUSTOM_PROCESS_TEST_2_CPROCESS	1
COPY_COPY_CUSTOM_CPROCESS	COPY_CUSTOM_PROCESS_TEST_2_CPROCESS	COPY_COPY_CUSTOM_2_CPROCESS	2
COPY_CUSTOM_PROCESS_TEST_2_CPROCESS	COPY_COPY_CUSTOM_2_CPROCESS	End	3

After adding the desired processes, click the **Next** button to add job(s) to the processes. Every process in the custom flow should have at least one job.

- **Jobs in Process**

New or existing jobs can be added to the selected Process by either creating a new job or adding an existing job or importing a job from an existing process.

1. Create New Job

Figure 2-58 Create New Job – Job Type: REST_EXEC

Create Job

* Job Name: Job name should end with _CJOB

Description:

* Job Type: REST_EXEC

* Application: ALLOC

* Skip On Error: ☐

* Fixed Parameter: ☐

Base Parameter:

Kill Cleanup Script:

Threshold Run Time (Sec):

* Days of the Week:

☐ Sunday

☐ Monday

☐ Tuesday

☐ Wednesday

☐ Thursday

☐ Friday

☐ Saturday

Required

Cancel Ok

Figure 2-59 Create New Job – Job Type other than REST_EXEC (For example, RI, RDS, BDI, and so on)

Create Job

* Job Name: Job name should end with _CJOB

Description:

* Job Type: RI

* Application: RI

* Skip On Error: ☐

* Fixed Parameter: ☐

Parameters:

Kill Cleanup Script:

Threshold Run Time (Sec):

* Days of the Week:

☐ Sunday

☐ Monday

☐ Tuesday

☐ Wednesday

☐ Thursday

☐ Friday

☐ Saturday

Required

Cancel Ok

- **Job Name**

Uniquely identifies a job. The Job Name should be in upper case with no spaces. Use an underscore if needed. It should end with _CJOB. If the same job is part of multiple processes (for example, different parameters are passed), define a separate job for it.

- **Description**

Short description of the batch job. There should be no special characters.

- **Job Type**

- * Can be one of the following values: REST_EXEC, RI, RASE, BDI, RPAS, OMS, OB, or RDS.

- * Can also be a custom job type defined either in the **JobType** tab of the Batch Schedule spreadsheet or built using the **Job Type** feature on the System Configuration screen.
- **Application**
This holds the application that the batch job belongs to. It should be a valid application defined in the **Application** tab of the Batch Schedule spreadsheet.
- **Skip On Error**
If the switch is on, it indicates that the job should be skipped if it fails, and the batch schedule should continue to run. Otherwise, the batch schedule is stopped.
- **Fixed Parameter**
If the switch is on, it indicates that the parameter value can be changed on the Batch Administration screen. The switch should be on if the parameter cannot have a default value, or if the parameter can have different values.
- **Script Directory (Applicable only for REST_EXEC Job Type)**
Directory where the executable batch script is located.
- **Batch Name (Applicable only for REST_EXEC Job Type)**
The name of the batch script to be executed which is located within the Script Directory.
- **Job Wrapper Name (Applicable only for REST_EXEC Job Type)**
Name of the batch file that encloses the executable batch scripts.
- **Base Parameter**
 - * This holds the entire parameter value to be passed into the job. This field is case sensitive.
 - * For parameters that can have multiple values (for example, purge days parameter), provide a default value so that the batch can still be executed.
 - * A placeholder parameter #JobCtxt.businessDate can be used for jobs that require a POM business date parameter (DDMMYYYY format).
- **Kill Cleanup Script**
Absolute path of the cleanup script to be run after killing a shell script (REST_EXEC) type job from the POM UI. It can include arguments as well along with the script.

For example: /u01/retail/app/batch/app_cleanup_script.sh
- **Days of the Week**
Days of the week for which the job is to be run if scheduled. Select all if job is to be run every day of the week.

For example, if a job is part of a process that runs every day and Days of the Week is set to MONDAY and FRIDAY, this job will only run on those two days while the rest of the jobs may run every day.
- **Threshold Run Time (Sec)**
Amount of time greater than which the job is deemed long running. If a **Threshold Run Time** is specified here, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (defined on the Edit Settings popup of the System

Configuration screen) times the average run time of that job + Long Running Tolerance Level. The value for the Long Running Tolerance Level can be overridden by changing the value of batch schedule variable

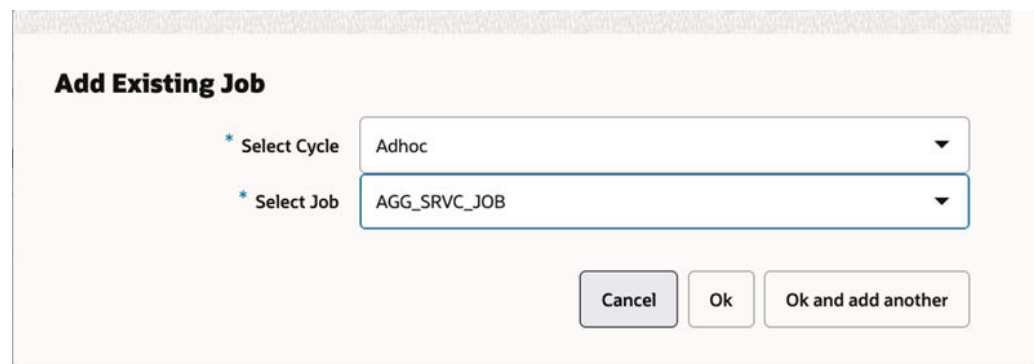
defaultLongRunningToleranceLevel on the System Options screen accessed from the System Configuration screen. The value is in seconds.

For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, and the Long Running Tolerance Level is 6 minutes, then the job is considered long running if it has been running for at least 15 minutes. A notification is sent when a job is deemed long running.

If the Threshold Run Time field for a job is 0 or blank and there is no history of job runs, the job will be considered long-running when its run time exceeds the default long running threshold run time of 10 minutes. This default value can be overridden by changing the value of batch schedule variable

defaultLongRunningThresholdRunTime on the System Options screen accessed from the System Configuration screen. The value is in seconds.

2. Add Existing Job



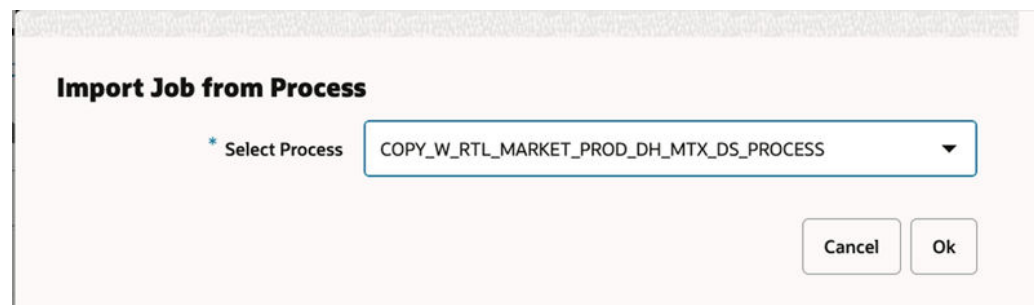
Add Existing Job

* Select Cycle Adhoc

* Select Job AGG_SRVC_JOB

Cancel Ok Ok and add another

3. Import Job from Existing Process



Import Job from Process

* Select Process COPY_W_RTL_MARKET_PROD_DH_MTX_DS_PROCESS

Cancel Ok

After adding the desired job(s), click the **Create** button in the footer to create the custom flow with its associated process and jobs.

The screenshot displays the Oracle Retail Process Orchestration and Monitoring interface. The top navigation bar shows 'Batch Administration' and 'POAM ADMIN'. The main content area is divided into two panes. The left pane, titled 'Flows/Processes', lists several entities: CUSTOM_FLOW (disabled), CUSTOM_FLOW_TEST_CFLOW (disabled), MERCHAPI_DELTA_OMNI_ORG_HIER_STR_WH_AD (enabled), LIKESTOREBATCH_PROCESS_ADHOC (enabled), and RPM_PROMOTION_CACHE_ADHOC_PROCESS (disabled). The right pane, titled 'MERCH Adhoc CUSTOM_FLOW_TEST_CFLOW Jobs', shows a table of jobs. The table has columns for Job, Process Name, Base Priority, Active Priority, Application, Module, and Base Phase. The jobs listed include COPY_CUSTOM_1_CPROCESS, COPY_CUSTOM_2_CPROCESS, and CUSTOM_PROCESS_TEST_1_CPROCESS.

The custom flow and its jobs are created and displayed in the **Standalone** tab. A **Custom** tag is also seen along with the flow name in the left pane to indicate that it was a custom, user-created flow, as opposed to being seeded from the batch schedule spreadsheet.

Enable the Custom Flow

The custom flow is disabled by default and can be enabled by clicking the enable/disable switch. Enabling the Custom Flow also enables its batch jobs.

The screenshot displays the Oracle Retail Process Orchestration and Monitoring interface. The top navigation bar shows 'Batch Administration' and 'POAM ADMIN'. The main content area is divided into two panes. The left pane, titled 'Flows/Processes', lists several entities: CUSTOM_FLOW (disabled), CUSTOM_FLOW_TEST_CFLOW (enabled), MERCHAPI_DELTA_OMNI_ORG_HIER_STR_WH_AD (enabled), LIKESTOREBATCH_PROCESS_ADHOC (enabled), and RPM_PROMOTION_CACHE_ADHOC_PROCESS (disabled). The right pane, titled 'MERCH Adhoc CUSTOM_FLOW_TEST_CFLOW Jobs', shows a table of jobs. The table has columns for Job, Process Name, Base Priority, Active Priority, Application, Module, and Base Phase. The jobs listed include COPY_CUSTOM_1_CPROCESS, COPY_CUSTOM_2_CPROCESS, and CUSTOM_PROCESS_TEST_1_CPROCESS.

Edit the Custom Flow

The Custom Flow can be edited by clicking on the **Edit** icon below the flow name. The user can then edit the flow details, add/edit/delete processes and add/edit/delete jobs.

Delete the Custom Flow

The Custom Flow can be deleted by clicking the **Delete** icon below the flow name. For audit purposes, a comment is required when deleting a custom flow.

Create Custom Entities - Create Process

The user can select **Create Custom Entities** and click the **Create Process** option to create a new process and its associated job(s).

The following information can be added to create a new process:

- **New Process Details**
 - Process Name – Name of the process ending with `_CPROCESS`.
 - Comment

- Description
- **Jobs in New Process**

New or existing jobs can be added to the selected Process by either creating a new job or adding an existing job or importing a job from an existing process.

1. Create New Job

— Job Name

Uniquely identifies a job. The Job Name should be in upper case with no spaces. Use an underscore if needed. It should end with _CJOB. If the same job is part of multiple processes (for example, different parameters are passed), define a separate job for it.

— Description

Short description of the batch job. There should be no special characters.

— Job Type

- * Can be one of the following values: REST_EXEC, RI, RASE, BDI, RPAS, OMS, OB, and RDS.
- * Can also be a custom job type defined either in the **JobType** tab of the Batch Schedule spreadsheet or built using the **Job Type** feature of the System Configuration screen.
- * Note that, unlike all other job types, a job of job type RDS runs synchronously and therefore have an execution limit of 5 minutes. This limit is configurable on the System Configuration screen.

— Application

This holds the application that the batch job belongs to. It should be a valid application defined in the **Application** tab of the Batch Schedule spreadsheet.

— Skip On Error

If the switch is on, it indicates that the job should be skipped if it fails, and the batch schedule should continue to run. Otherwise, the batch schedule is stopped.

— Fixed Parameter

If the switch is on, it indicates if the parameter value can be changed on the Batch Administration screen. The switch should be on if the parameter cannot have a default value, or if the parameter can have different values.

– Parameters

- * This holds the entire parameter value to be passed into a shell script type job. This field is case sensitive.
- * For parameters that can have multiple values (for example, purge days parameter), provide a default value so that the batch can still be executed.
- * Placeholder parameter `#JobCtxt.businessDate` can be used for jobs that require a POM business date parameter (DDMMYYYY format).

– Kill Cleanup Script

Absolute path of the cleanup script to be run after killing a shell script (REST_EXEC) type job from the POM UI. It can include arguments as well along with the script.

For example: `/u01/retail/app/batch/app_cleanup_script.sh`

– Days of the Week

Days of the week for which the job is to be run if scheduled. Select all if job is to be run every day of the week. For example if a job is part of a process that runs every day and Days of the Week is set to MONDAY and FRIDAY, this job will only run on those two days while the rest of the jobs may run every day.

– Threshold Run Time (Sec)

Amount of time greater than which the job is deemed long running. If a Threshold Run Time is specified here, then a job is deemed long running if its current run time exceeds that value. Otherwise, if a Threshold Run Time is not specified, then the job is deemed long running when its current run time exceeds the Long Run Average Time Multiplier (defined on the Edit Settings popup of the System Configuration screen) times the average run time of that job + Long Running Tolerance Level. The value for the Long Running Tolerance Level can be overridden by changing the value of batch schedule variable **defaultLongRunningToleranceLevel** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

For example, if a job's average run time is 3 minutes, and the Long Run Average Time Multiplier is 3, and the Long Running Tolerance Level is 6 minutes, then the job is considered long running if it has been running for at least 15 minutes. A notification is sent when a job is deemed long running.

If the Threshold Run Time field for a job is 0 or blank and there is no history of job runs, the job will be considered long-running when its run time exceeds the default long running threshold run time of 10 minutes. This default value can be overridden by changing the value of batch schedule variable **defaultLongRunningThresholdRunTime** on the System Options screen accessed from the System Configuration screen. The value is in seconds.

2. Add Existing Job

Add Existing Job

* Select Cycle: Adhoc

* Select Job: AGG_SRVC_JOB

Cancel Ok Ok and add another

3. Import Job from Existing Process

Import Job from Process

* Select Process: COPY_W_RTL_MARKET_PROD_DH_MTX_DS_PROCESS

Cancel Ok

After creating and adding jobs for the new process, click the **Create** button in the footer to create the custom process with its associated jobs.

Batch Monitoring Batch Administration

Create Process

AIF

* Process Name: CUSTOM_CPROCESS

Description:

* Application: RI

* Comment: CUSTOM_CPROCESS Comment

Jobs in New Process

3 Job(s) have been added to this Process. [Create New Job](#), [Add Existing Job](#), or [Import Job From Existing Process](#)

Actions View Filter Detach

Filter	Job Name	Description	Application
Enabled	CREATE_PARTITION_EXECUTION_JOB		RI
	AGG_UTILITY_PRE_JOB		RI
	W_RTL_MCAL_WEEK_SHIFT_DS_COPY_JOB		RI

Batch Monitoring Batch Administration

AMSH 0.0.0.0 Test-Merch 25.0.0.1 AIF 25.0.0.16 RPASCE 0.0.0.0

Nightly: 0 Recurring: 0 Standalone: 0

Nightly: 385 Recurring: 4944 Standalone: 225

Nightly: 1489 Recurring: 1908 Standalone: 98

Nightly: 0 Recurring: 0 Standalone: 0

Nightly (1489) Recurring (1908) Standalone (98)

Sync with MDF Export Import

Flows/Processes

Create Custom Entities

Filter by Invokable Name

CUSTOM_CPROCESS Disabled

LOAD_PDS_FACT_INITIAL_PROCESS_ADHOC Disabled

RDE_REPLSUPDMSDE_INITIAL_ADHOC Disabled

AIF Adhoc CUSTOM_CPROCESS Jobs

Actions View Filter Detach Enable All Disable All

Filter	Job	Process Name	Base Priority	Active Priority	Application	Module	Base Phase
Enabled	AGG_UTILITY_PRE_JOB	CUSTOM_CPROCESS	0		RI	RCL_OPTO...	
	CREATE_PARTITION_EXECUTION_JOB	CUSTOM_CPROCESS	0		RI	RAP_REQ...	
	W_RTL_MCAL_WEEK_SHIFT_DS_COPY_JOB	CUSTOM_CPROCESS	0		RI	RCL_DAT_S...	

The custom process and its jobs are created and displayed in the **Standalone** tab. A **CUSTOM** tag is also seen along with the process name to indicate that it was a custom, user-created process.

Enable the Custom Process

The custom process is disabled by default and can be enabled by clicking the enable/disable switch.

The screenshot shows the 'Batch Administration' window with the 'Standalone' tab selected. Under 'Flows/Processes', 'CUSTOM_CPROCESS' is listed as 'Enabled'. To the right, the 'AIF Adhoc CUSTOM_CPROCESS Jobs' table is displayed:

Enabled	Job	Process Name	Base Priority	Active Priority	Application	Module	Base Phase
☒	AGG_UTILITY_PRI_JOB	CUSTOM_CPROCESS	0		R	ICL_OPTIO...	
☒	CREATE_PARTITION_EXECUTION_JOB	CUSTOM_CPROCESS	0		R	RAP_REQ...	
☒	W_RTL_MCAL_WEEK_SHIFT_DS_COPY_JOB	CUSTOM_CPROCESS	0		R	ICL_DAT_S...	

Edit the Custom Process

The Custom Process can be edited by clicking the **Edit** icon below the flow name to edit the process details and add/edit/delete jobs.

The 'Edit Process' window shows the details for 'CUSTOM_CPROCESS'. The 'Process Name' is 'CUSTOM_CPROCESS' and the 'Application' is 'R'. Below, the 'Jobs in New Process' table lists the jobs associated with this process:

Enabled	Job Name	Description	Application
☐	CREATE_PARTITION_EXECUTION_JOB		R
☐	AGG_UTILITY_PRI_JOB		R
☐	W_RTL_MCAL_WEEK_SHIFT_DS_COPY_JOB		R

Delete the Custom Process

The Custom Process can be deleted by clicking the **Delete** icon below the flow name. For audit purposes, a comment is required when deleting a custom process.

Batch Job Details

The Batch Job Details screen allows maintenance of various types of dependencies associated with a batch job.

Figure 2-60 Batch Job Details

Oracle Retail Process Orchestration and Monitoring

Batch MonitoringBatch AdministrationSystem Configuration

Batch Job Details

☒ Yes

BDI_RFI_FinGenLgr_Tx_RF_From_RMS_JOB

BDI_RFI_FinGenLgr_Tx_RF_From_RMS_PROCESS

☒ Yes

GL_EXTRACT_JOB

GL_EXTRACT_PROCESS

☒ Yes

LOAD_ITEM_FORECAST_WEEKLY_JOB

RPM_END_PROCESS

Post Dependencies

Enabled

Job

Process

☒ Yes

ALC_SHRNK_SESSION_JOB

ALC_SHRNK_SESSION_PROCESS

External Dependencies

+ Add

Enabled

Job

☒ Yes

External_JOB

Remove

Inter-Schedule Dependencies

+ Add

Enabled

Job

Process

Schedule

☒ Yes

W_RTL_LOC_LDA_MD_G_JOB

AP_ADHOC_01_PROCESS

RPMAS

Remove

Custom Dependencies

+ Add

Edit Sequence

Enabled

Target Flow/Process

Sequence of Execution

☒ Yes

AMT_FLOW

1

Remove

☒ Yes

MERCHAPL_DELTA_OMNI_ORG_HIER_STR_WH_ADHOC_PROCESS

2

Remove

Schedule Links

+ Add

Enabled

Job

Process

Schedule

☒ Yes

AP_ADHOC_01_JOB

AP_ADHOC_01_PROCESS

RPMAS

Remove

Pre Dependencies

This section displays the following information about a job's pre-dependencies:

- Enabled - Switch to enable or disable the pre-dependency.
- Job
- Process

Post Dependencies

This section displays the following information about a job's post-dependencies:

- Enabled - Switch to enable or disable the post-dependency.
- Job
- Process

External Dependencies

This section allows for the maintenance of the following information about a job's external dependencies. An external dependency is normally a process internal to a customer's system.

- Enabled - Switch to enable or disable the external dependency.
- Job
- A **Remove** button is available to delete the external dependency.

Inter-Schedule Dependencies

This section allows for the maintenance of the following information about a job's inter-schedule dependencies. An inter-schedule dependency is a dependency for the current job on a job belonging to another batch schedule. The job for which this Jobs Detail screen is shown will wait for the job entered here.

- Enabled - Switch to enable or disable the inter-schedule dependency.
- Job - Name of job belonging to the other schedule.
- Process - Name of process containing Job.
- Schedule - Name of other schedule containing the dependency.
- A **Remove** button is available to delete the inter-schedule dependency.

Custom Dependencies

This section allows for the maintenance of the following information about a job's custom dependencies. A Custom Dependency is a dependency that includes entities (process/flow) that are executed prior to the current job in Nightly or Recurring cycles. The nightly or recurring job on which the dependency is placed is triggered once the dependency completes successfully.

- **Target Entity** – Option to add either an Adhoc Flow or Adhoc Process
- **Flows/Processes** – List of Adhoc Flows or Processes.
- An **Edit Sequence** button is available to set the sequence of execution for the added target flow/process.

Schedule Links

This section allows for the maintenance of the following information about schedule links for a job. Schedule links are a way to link schedules together where the completion of the job in the current schedule causes the start of execution of the dependent schedule.

- Enabled - Switch to enable or disable the schedule link.
- Job - Name of job belonging to the dependent schedule.
- Process - Name of process containing Job.
- Schedule - Name of the dependent schedule.
- A **Remove** button is available to delete the schedule link.

Scheduler Administration

The Scheduler Administration screen displays information about the different cycles' Scheduler tasks and allows for their administration.

When an application's batch schedule is initially seeded in POM, Scheduler tasks are created for each of the different Nightly, Recurring, and Standalone cycles. An administrator would then access the Scheduler Administration screen to configure the execution schedule for all available tasks according to customer's needs.

Note

Scheduler tasks are not automatically seeded for Adhoc Custom Entities that are created using the **Create Custom Entities** button on the Batch Administration screen. Scheduler tasks for these custom entities need to be manually added using this Scheduler Administration screen.

A scheduler task can be configured in one of many frequencies as depicted in the table and Edit task screenshot below:

Frequency	Description
Daily	Run daily at the specified time
Once	Run once at a specified date and time
Weekly	Run every <day of a week> at the specified time
Monthly (By Date)	Run on a particular day of each month at a specified time; for example, on the 15th of each month at 10pm
Monthly (First Day of the Month)	Runs at the beginning of every month
Monthly (Last Day of the month)	Runs at the end of every month
Monthly (By Weekday)	Runs on the First/Second/Third..../Last weekday of the month. For example, Second Wednesday of the month

The Standalone (or Adhoc) cycle support a recurrence within each of the above frequencies.

Recurrence	Description
Single	Will run just once at the time defined on the frequency
Multiple	Will run multiple times at regular intervals starting at the time defined on the frequency

The following are restrictions enforced on scheduler task frequencies:

- Recurring cycle supports only Daily frequency. It does not support the MULTIPLE recurrence.
- Nightly cycle supports only Daily and Weekly frequencies. It does not support the MULTIPLE recurrence.
- When Nightly is setup with Weekly frequency, it needs to be setup for every day of the week. This is due to the fact that when Nightly completes for a certain day, it sets up the schedule for the next business day which cannot be skipped.

The Standalone (or Adhoc) cycles support scheduling using any of the options described above.

Schedule	Description
Fixed Time	Will Runs the task at the specified time.
Start of Business Date	Will run the task after the start of the business date based on the specified offset. Example: If the task is scheduled to run at the start of the business date with an offset of 10 minutes, it runs 10 minutes after the new business date begins.
Nightly Start	Will run the task before or after the Nightly start time based on the specified offset. Example: If the task is configured to run at the Nightly Start with an offset of 10 minutes Before, it runs 10 minutes before the Nightly start time. If the offset is set to 10 minutes After, it runs 10 minutes after the Nightly start time.

Figure 2-61 Edit Scheduler Task Window

It is important to note that POM considers the POM business date, not the system date, to identify the day/ date, while scheduling tasks.

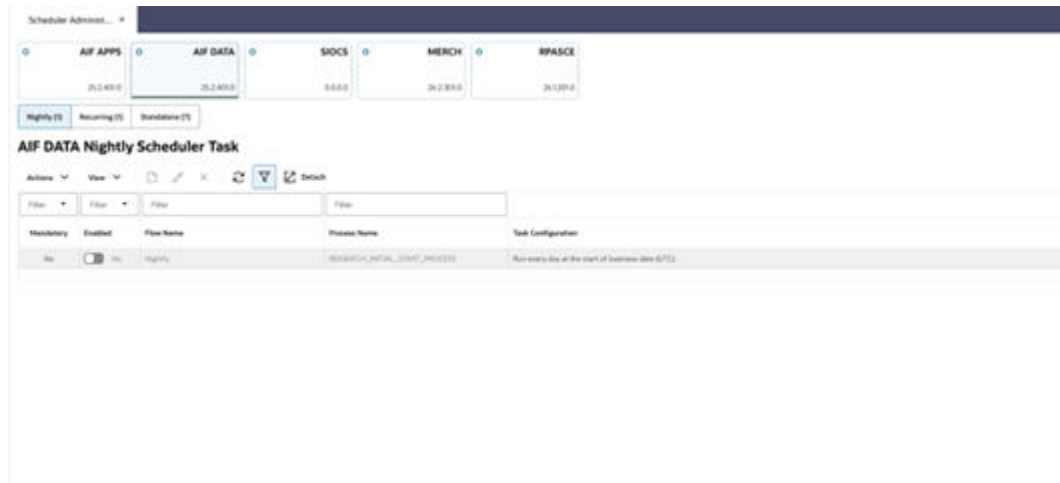
Nightly Scheduler Task Administration

On the Scheduler Administration screen, the user selects a schedule tile at the top of the screen and the Nightly tab right below the tile area. The Nightly cycle's Scheduler task is shown in the tasks table of the figure below.

Note

There is only one Nightly Scheduler task, as there is only one Nightly batch run.

Figure 2-62 Nightly Scheduler Task Administration



The user selects the only row available for the Nightly task, clicks the edit icon then edits the scheduler configuration in the Edit Task Nightly popup. The popup includes the following schedule information for the Nightly task:

The 'Edit Task Nightly' popup window contains the following configuration options:

- Enabled:** A toggle switch that is currently turned on.
- Schedule Time Zone:** A dropdown menu showing '(UTC-06:00) Chicago - Central Time'.
- Frequency:** A dropdown menu showing 'Weekly'.
- Schedule Details:** A section with two rows of configuration:
 - Row 1: 'Run Every' dropdown set to 'Tuesday', 'at' followed by a time input set to '12:00 PM'.
 - Row 2: 'Run Every' dropdown set to 'Thursday', 'at' followed by a time input set to '08:00 AM'.
- + Add Another:** A link to add more schedule details.
- Buttons:** 'Cancel' and 'Ok' buttons at the bottom right.

- Enabled/Disabled
- Scheduled Time Zone
- Frequency - Possible values are: Daily, Once, Weekly, Monthly (By Date), Monthly (First Day of Month), Monthly (Last Day of Month), and Monthly (By Weekday). However, only the Daily and Weekly frequencies are feasible for the Nightly cycle.
- Schedule Details - Based on the Frequency selection, the Schedule Details refreshes accordingly:
 - Frequency: Daily 'Run Every Day At' <Time AM/PM>. Note that when using the Daily frequency, Nightly will run at the same time every day.

- Frequency: Weekly 'Run Every' <Day of the week> 'at' <Time AM/PM>. Add Another: Adds another weekday for the same task. Note that when using the Weekly Frequency for the Nightly cycle, it needs to be scheduled for every day of the week. Also note that by using the Weekly Frequency, you can schedule Nightly to run at different times on different days.
- Selecting any of the other frequencies (Once or any of the Monthly modes) results in Error Message: Nightly cycle supports only Daily and Weekly frequencies.

Recurring Scheduler Tasks Administration

On the Scheduler Administration screen, the user selects a schedule tile at the top of the screen then the Recurring tab right below the tile area then the hourly flow from the drop down to the right of the Recurring tab. The Recurring flow's Scheduler tasks are shown in the tasks table.

Figure 2-63 Recurring Scheduler Tasks Administration

Monitory	Enabled	Flow Name	Process Name	Task Configuration
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00
No	☐	MR_PROMO_PROMO_ORDER_CYCLE	MR_PROMO_PROMO_ORDER_CYCLE_PROCESS	Run every day at the start of business day 0:00

The user selects a task in the table, clicks the edit icon, then edits the scheduler configuration in the Edit Task popup. The popup includes the following schedule information for the selected task:

Edit Task RI_INTRADAY_CYCLE

Enabled ☒

Schedule Time Zone (UTC+05:30) Calcutta - India Standard Time ▼

Frequency Daily ▼

Schedule Details

Run Every Day At 12:00 PM

Cancel Ok

- Enabled/Disabled
- Scheduled Time Zone
- Frequency - Possible values are: Daily, Once, Weekly, Monthly (By Date), Monthly (First Day of Month), Monthly (Last Day of Month), and Monthly (By Weekday). However, only the Daily frequency are feasible for the Recurring cycle.
- Schedule Details - Based on the Frequency selection, the Schedule Details refreshes accordingly:
 - Frequency: Daily 'Run Every Day At' <Time AM/PM>.
 - Selecting any of the other frequencies (Once, Weekly or any of the Monthly modes) results in Error Message: Recurring cycle supports only Daily frequency.

Standalone Scheduler Tasks Administration

In the Scheduler Administration screen, the user selects a schedule tile at the top of the screen and the Standalone tab right below the tile area. The Standalone cycle's Scheduler tasks are shown in the tasks table sorted by name by default.

Figure 2-64 Standalone Scheduler Tasks Administration

Oracle Retail Process Orchestration and Monitoring

Scheduler Address: >

☐ AIF APPS
 ☐ AIF DATA
 ☐ SIOCS
 ☒ MERCH
 ☐ RPASCE

JUL 4 2015
 JUL 4 2015
 00:00
 JUL 5 2015
 JUL 5 2015

MERCH Adhoc Scheduler Tasks

Actions:

Mandatory	Enabled	Name	Type	Description	Task Configuration
No	☒	SAP_RMS_MPORT_STOCK_COUNT_SCHEDULE	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_ADHOC_AIDHOC_PROC0015	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_RH_ADHOC_PROC0015	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_STOCK_ORDER_STOCK_ASH	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_ADHOC_RH_REQUEST_ADM	Process	See RELEASE job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_STOCK_ORDER_REVIEW_ASH	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_STOCK_REQUEST_AIDHOC_PROC	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SPRM_PROD_CANCELS_CANCELS_CANCEL_ASH	Process	Scheduling Adhoc job using wh.	Run Once At 1/2/3/20, 11:00 (America/Chicago). 1 Time
No	☒	SPRM_PROD_CANCELS_AIDHOC	Process	Scheduling Adhoc job using wh.	Run Every Day At 1:00 AM (America/Chicago). 1 Time
No	☒	SAP_RMS_MPORT_RTY_REQUEST_PROC0015	Process	See Release job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_STOCK_ORDER_REQUEST_AD	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes
No	☒	SAP_RMS_MPORT_PROD_REQUEST_AIDHOC_PROC0015	Process	See Release Job	Run every day at the start of business day (day/CutOff). Every 15 Minutes

If the row's Task Configuration column contains a **Show More Details** link, clicking the link opens a pop-up window displaying the task's schedule.

BATCH_EMAIL_ALERT_ADHOC_PROCESS Task Configuration

Nightly Start	Do not start nightly ▼		
Run Every	Thursday ▼	at	4:23 pm
Recurrences	2	Times	Starting Every 7 Minutes

Done

The user can either edit the schedule time for each task in-line, or select a task then click the edit icon to change any of the fields shown in the Edit popup below.

The user selects a task in the table, clicks the edit icon then edits the scheduler configuration in the Edit Task popup. The popup includes the following schedule information for the selected task:

The user can also create and delete Standalone scheduler tasks.

Note

The user has the option to enter a blank time as long as a frequency in minutes is entered. This will cause the first occurrence to execute immediately.

Edit Task OTBPRG_PROCESS_ADHOC

Enabled ☒

Description

Schedule Time Zone

Frequency

Schedule Details

Nightly Start

Run Every

Schedule

Recurrences Times

Nightly Start

Run Every

Schedule Minutes

Recurrences Times Interval Minutes

[+ Add Another](#)

- Enabled/Disabled
- Scheduled Time Zone
- Frequency - Possible values are: Daily, Once, Weekly, Monthly (By Date), Monthly (First Day of Month), Monthly (Last Day of Month), and Monthly (By Weekday).
- If the 'Recurrences' is more than 1, then 'Starting Every n Minutes' has to be specified.
- Schedule Details - Based on the Frequency selection, the Schedule Details refreshes accordingly.
- Nightly Start - This drop-down field has two possible options:
 - The **Prevent start during nightly** drop-down option prevents the task from running while the Nightly batch cycle is running. However, it won't stop a run that is in progress when the Nightly process starts.
 - The **Do not start nightly** drop-down option prevents the Nightly batch cycle from starting when the ad hoc request has arrived. It will also prevent the ad hoc job from starting when the Nightly process is running.
- Schedule – This drop-down field has three possible options:
 - Fixed Time - Runs the task at the specified time.
 - Start of Business Date - Runs the task at the start of the selected business date.
 - Nightly Start - Runs the task relative to the Nightly start time.

Schedule Maintenance

The Schedule Maintenance screen displays information about the batch schedule upgrade results. You can upgrade a batch schedule to a new version through this screen.

Figure 2-65 Schedule Maintenance Tab

The screenshot shows the 'Schedule Maintenance' tab in the Oracle interface. At the top, there are four tabs: 'Batch Monitoring', 'Batch Administration', 'Schedule Maintenance' (selected), and 'System Configuration'. Below the tabs, there are four batch tiles: 'MERCH 231339' (green), 'RPAS 23.2.50111' (red, 'Error on Stage 15'), 'AIF Amish 2433013' (green), and 'RSP 2313014' (green). Below the tiles is an 'Import Latest Schedule' button. Below that is a table with columns: 'Upgrade Status', 'Version', 'Date Upgraded', 'Description', and 'Actions'. The table contains several rows, including 'Upgrade Available' and 'Error (Stage HEALTH_CHECK)'. At the bottom, there are buttons for 'Change Summary', 'View Logs', 'Retry', and 'Skip Failed Stage'.

Upgrade Status	Version	Date Upgraded	Description	Actions
Upgrade Available	24.1.2010	NA	NA	Upgrade
Upgrade Available	24.1	NA	NA	Upgrade
Upgrade Available	23.5.5010	NA	NA	Upgrade
Error (Stage HEALTH_CHECK)	23.2.50111	20/12/23 17:48:50 GMT+5:30	RPASCE Batch Schedule	Change Summary View Logs Retry Skip Failed Stage
Past Version	23.2.50130	20/12/23 17:40:53 GMT+5:30	NA	Change Summary View Logs Restore

1. **Batch Tiles** - There is a batch tile for each schedule available in Process Orchestration and Management. Select a tile to show the history of the selected schedule's upgrades or available upgrades.
2. **Import Latest Schedule** - Use this button to upgrade the selected schedule from a spreadsheet. When clicked, a file selector dialog is displayed (not shown). The import file is a spreadsheet.
3. **Update History Status List** - Displays information about each past or available upgrade of the batch schedule. This menu displays the following information for each batch upgrade:
 - Upgrade Status
 - Version
 - Date Upgraded
 - Description
4. **Actions**
 - **Change Summary** - Use this button to view the schedule change summary. These are the changes that took place in the selected schedule upgrade compared to the previous version. These changes include entities added (Job, Process, Flow, Dependencies, External Assoc), entities removed, and entities modified. The latter include entities that are marked disabled because of having invalid seeded jobs. In other words, if a custom entity uses seeded jobs (from Oracle) that were removed as part of the latest schedule version, then the respective custom entities are marked disabled.

MERCH Schedule Change Summary (231.319 vs 231.318)

Entities Added

119

Entities Removed

24

Entities Modified

4

▼ Dependency

119 Dependency(s) Added

Filter

Process Name	Job Name	Predecessor Process Name	Predecessor Job Name
Recurring_Dummy_Process_21	Recurring_normal_job1	Recurring_Dummy_Process_21	Recurring_dummy_job3
Recurring_Dummy_Process_21	Recurring_normal_job2	Recurring_Dummy_Process_21	Recurring_normal_job1
Recurring_Dummy_Process_22	Recurring_dummy_job1	Recurring_Dummy_Process_21	Recurring_normal_job2
Recurring_Dummy_Process_22	Recurring_dummy_job2	Recurring_Dummy_Process_22	Recurring_dummy_job1
Recurring_Dummy_Process_22	Recurring_dummy_job3	Recurring_Dummy_Process_22	Recurring_dummy_job2
Recurring_Dummy_Process_22	Recurring_normal_job1	Recurring_Dummy_Process_22	Recurring_dummy_job3
Recurring_Dummy_Process_22	Recurring_normal_job2	Recurring_Dummy_Process_22	Recurring_normal_job1
Recurring_Dummy_Process_23	Recurring_dummy_job1	Recurring_Dummy_Process_22	Recurring_normal_job2
Recurring_Dummy_Process_23	Recurring_dummy_job2	Recurring_Dummy_Process_23	Recurring_dummy_job1
Recurring_Dummy_Process_23	Recurring_dummy_job3	Recurring_Dummy_Process_23	Recurring_dummy_job2
Recurring_Dummy_Process_23	Recurring_normal_job1	Recurring_Dummy_Process_23	Recurring_dummy_job3
Recurring_Dummy_Process_23	Recurring_normal_job2	Recurring_Dummy_Process_23	Recurring_normal_job1
Recurring_Dummy_Process_24	Recurring_dummy_job1	Recurring_Dummy_Process_23	Recurring_normal_job2
Recurring_Dummy_Process_24	Recurring_dummy_job2	Recurring_Dummy_Process_24	Recurring_dummy_job1
Recurring_Dummy_Process_24	Recurring_dummy_job3	Recurring_Dummy_Process_24	Recurring_dummy_job2
Recurring_Dummy_Process_24	Recurring_normal_job1	Recurring_Dummy_Process_24	Recurring_dummy_job3
Recurring_Dummy_Process_24	Recurring_normal_job2	Recurring_Dummy_Process_24	Recurring_normal_job1
Recurring_Dummy_Process_17	Recurring_dummy_job1	Recurring_Dummy_Process_16	Recurring_normal_job2
Recurring_Dummy_Process_09	Recurring_dummy_job3	Recurring_Dummy_Process_09	Recurring_dummy_job2

Download Summary

Close

- **View Logs** - Use this button to view the schedule import log for the selected schedule. The log displays the list of activities completed as part of the schedule import along with the status, timestamp and other information such as success log, error message, skip reason, and so on).

Batch Monitoring **Nightly Batch Summary** **Schedule Maintenance** **X** **Audit Events** **Batch Jobs Timeline**

MERCH 23.0.02
R0-Test 251X01.30
EISD-5222 0.0.0.0
RSP-231001A

Versions

Import Latest Schedule

Upgrade Status

Current Version

MERCH 23.0.02 Schedule Import Log

- ▼ CLOSE_INACTIVE_SCHEDULER_DAY - COMPLETED (05/20/23 16:55:44 - 05/20/23 16:55:45)
- Found inactive scheduler day Tue Feb 14 00:00:00 UTC 2023, closing
- > EXPORT_CURRENT_CONFIGURATION - COMPLETED (05/20/23 16:55:45 - 05/20/23 16:55:45)
- > GENERATE_PDM_ARTIFACTS - COMPLETED (05/20/23 16:55:45 - 05/20/23 16:57:02)
- > APPLY_UPGRADE - COMPLETED (05/20/23 16:57:02 - 05/20/23 17:01:58)
- > APPLY_DIRECTIVES - COMPLETED (05/20/23 17:01:58 - 05/20/23 17:01:58)
- > CREATE_TEMP_SCHEDULER_DAY - COMPLETED (05/20/23 17:01:58 - 05/20/23 17:02:08)
- ▼ HEALTH_CHECK - ERROR (05/20/23 17:02:08 - 05/20/23 17:02:07)

Triggering health check

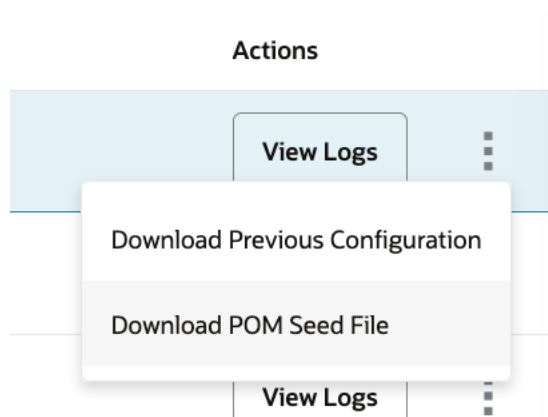
```
HealthCheck complete {"links":{"null":{"scheduleName":"MERCH","displayName":"null","status":"ERROR","errorComponents":["PDM - PSRAF","PDM Agent REM for Apps [REDACTED]","PDM Agent ALLDC - Agent - MERCH Services","PDM Agent REM for Apps [EIGL, RESL, RMG]","PDM Agent REM for Apps [RME]"},"null":{"linkName":"name","PSRAF":"","null":{"credentialAvailable":false,"available":false,"message":"PSRAF is not configured"},"severity":"ERROR","authMode":"BASIC_AUTH","superMediaContent":null},"linkName":"name","ElevationEngine - Path Agent ALLDC","url":"http://jovianmanagement.com/BSD","PDMAgent":"","null":{"credentialAvailable":true,"available":true,"message":"Available"},"severity":"SUCCESS"},"authMode":"OAUTH_SYSTEM_CREDENTIAL_MODE","superMediaContent":null}
```

Done

- **Upgrade** - Use this button to upgrade the schedule. This button only appears for schedules for which an upgrade is available.
- **Retry** - Use this button to retry a failed update. This button only appears for schedules that have not completed successfully. The retry will resume the upgrade from the failed step.
- **Cancel** - Use this button to cancel the upgrade for an ongoing upgrade as long as it's in stage 4 or less, or to cancel an upgrade in an error state.

When an ongoing upgrade is cancelled, it is marked as Error. The user can then either click the **Cancel** button again to remove the attempted upgrade so it can be started over, or click the **Retry** button to resume the upgrade from the failed step.

- **Skip Failed Stage** - Use this button to skip the current stage at which the schedule upgrade has failed. This is usually done if the upgrade process is at a stage after the upgrade and you want to ignore failures such as Health Check for now, as you intend to address it later.
 - **Restore** - Use this button to downgrade/restore to a previous version of the schedule.
5. **Download files menu** - Use this menu to download schedule files. See [Download Files](#) for more information.



Download Files

Click on the ellipses then select from the download files menu to download files for an upgrade version. This menu has the following options:

- [Download Previous Configuration](#)
- [Download POM Seed File](#)

Download Previous Configuration

Use the **Download Previous Configuration** option to download a file containing the specific schedule version configurations. This file is in JSON format.

Download POM Seed File

Use the **Download POM Seed File** to download an SQL file with POM seed data for the specific schedule version.

Footer

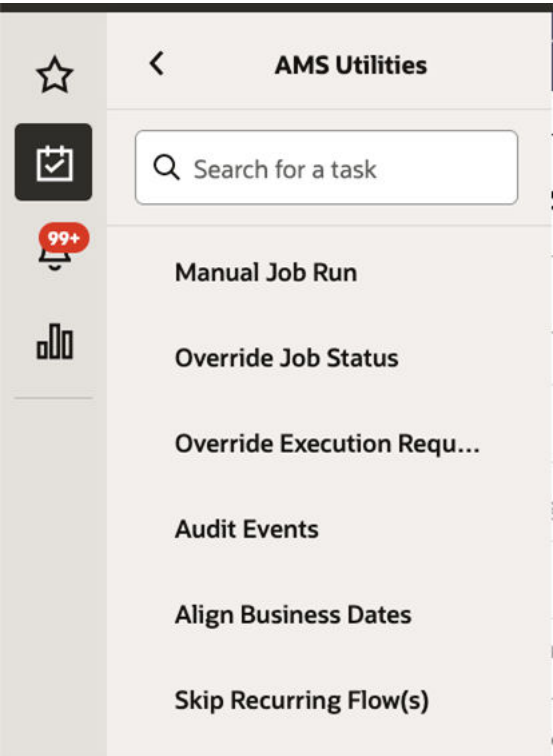
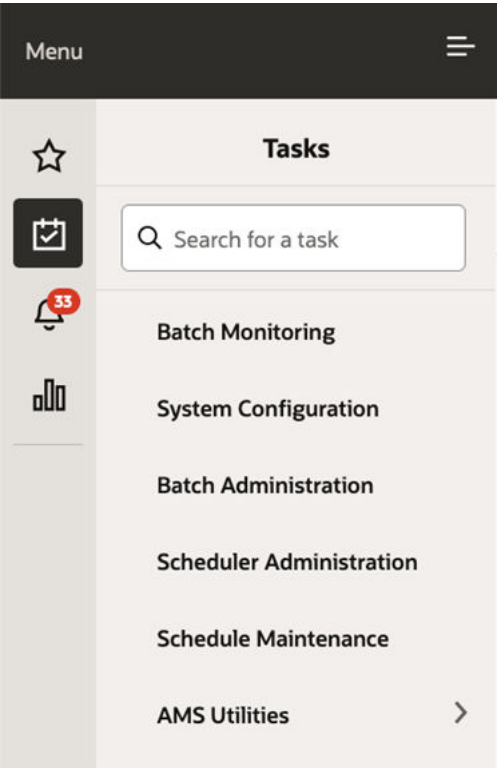
The screen can be set to auto refresh periodically by selecting the pre-defined interval from the **Auto Refresh** list. By default, this value is set to 30 minutes on page load which means the Auto Refresh is turned off.

Use the **Refresh** button to refresh the screen immediately.

Last refreshed shows the time and date of the last refresh of the interface.

AMS Utilities

The AMS Utilities are functions performed only by the Oracle administrators.
Select **AMS Utilities** from the Tasks menu to display the submenu.



The AMS Utilities submenu contains the following tasks:

- [Manual Job Run](#)
- [Override Job Status](#)
- [Override Execution Request Status](#)
- [Audit Events](#)
- [Align Business Dates](#)
- [Skip Recurring Flow\(s\)](#)

Manual Job Run

An Oracle administrator uses the Manual Job Run utility to run a job for a particular schedule from either the Nightly or Hourly cycle. Once the selections are made, the user clicks on Run to submit the job for execution. The user then uses the Batch Monitoring screen to monitor the execution of the job.

Note

A job that is manually run on this UI is run standalone without regard to dependencies.

Figure 2-66 Manual Job Run

Manual Job Run X

Manual Job Run

Running a Job manually would simply run the job without regard to its dependencies. These Jobs will not be re-run when the Cycle is running.

Schedule	RPAS
Cycle	Nightly
Job	AP_BATCH_AGG_END_JOB

Run

Override Job Status

The next AMS Utility is Override Job Status.

Occasionally, a job in POM gets stuck with a status where manual intervention is needed. This is to reset the status and get the job running for instance. This screen is used for this purpose.

Figure 2-67 Override Job Status

Override Job Status

Find Job

ScheduleRPAS

CycleNightlyRecurringStandalone

RPAS Jobs - Standalone

Actions

View

Change Status

Status	Job	Process Name	Start Time	End Time	Last Update
Error	ad10	AP_ADHOC_10_PROCESS	06/26/23 20:07:33 GMT+5:30	06/26/23 20:07:33 GMT+5:30	06/26/23 20:07:33 GMT+5:30
Loaded	d4	Directive_Process			06/26/23 18:58:18 GMT+5:30
Loaded	d6	Directive_Process			06/26/23 18:58:18 GMT+5:30

Select the schedule and the cycle to display all jobs for those selections in the Jobs table.

In the table, select the row for the job you intend to override the status for and click the **Change Status** button or select **Change Status** from the table's Actions menu. The Change Status popup is displayed.

Change Status of Job PMO_RUN_EXEC_PROCESS_JOB

Warning

Excercise extreme caution when overriding a job status as it may lead to unexpected results including data corruption.

Business Date17/3/2025

New Status

Comments

Completed

Error

is at least fifteen non-repeating

Required

Cancel

OK

You are required to enter a comment justifying overriding the job's status.

Notice the warning message. An administrator needs to understand the impact of overriding the status as it may lead to data corruption if an unintended action takes place.

Override Execution Request Status

The next AMS Utility is Override Execution Request Status.

Occasionally, a job in the POM's Execution Engine gets stuck with a status where manual intervention is needed. This is to reset the status and get the job running for instance. This screen is used for this purpose.

Figure 2-68 Override Job Execution Status

Override Execution Req... X

Find Job

Schedule RPAS

Cycle Nightly Recurring Standalone

RPAS Execution Requests - Standalone

Actions View Filter Detach

Execution ID	Status	Cycle	Flow	Total Jobs
601	Loaded	Adhoc	Adhoc	2

Execution ID 601 Details

Actions View Filter Detach Change Status

Job Run Id	Status	Job Name	Process	Job Execution ID	Last Update
2550915	Error	ad10	AP_ADHOC_10_PROCESS	4001	06/26/23 20:07:33 GMT+5:30
2550694	Loaded	AP_ADHOC_10_JOB	AP_ADHOC_10_PROCESS		

Select the schedule and the cycle to display all jobs for those selections in the Jobs table.

Select the row in the Details table for which you intend to override the status and click the **Change Status** button or select **Change Status** from the table's Actions menu. The Change Status popup is displayed.

Change Status of Job ad10

Warning
Exercise extreme caution when overriding an execution request status as it may lead to unexpected results including data corruption.

Business Date: 23/06/23

New Status:

Comments:

Required

Cancel OK

You are required to enter a comment justifying overriding the job's current status.

Notice the warning message. An administrator needs to understand the impact of overriding the current status as it may lead to data corruption if an unintended action takes place.

Audit Events

An Oracle administrator uses the Audit Events utility to view the list of audit events associated with the selected schedule. Whenever the system or user triggers any of the actions listed below, a corresponding audit event is created with the related details.

Here's a sample screen listing some sample audit events. The audit events can be filtered based on the following:

- Schedule Name
- Event Type
- Event Severity – High / Medium / Low

Event Id	Severity	Event Type	Event Description	User	Timestamp	User Comment	Business Date	
11251	High	MANUAL_JOB_RUN	Job Ran Manually	amish.sinha@Oracle.com	09/14/23 16:52:47 GMT+5:30	Running the cflow	2023-09-13	Te
11181	High	MANUAL_JOB_RUN	Job Ran Manually	amish.sinha@Oracle.com	09/14/23 16:51:00 GMT+5:30	Running the job	2023-09-13	Te
11179	Medium	UNSET_PATCH_MODE	Unset Patch Mode	POAM_ADMIN	09/14/23 16:26:44 GMT+5:30	Disable patching		
11176	Medium	SET_PATCH_MODE	Setting Patch Mode	POAM_ADMIN	09/14/23 16:20:47 GMT+5:30	enabling patch mode		
11174	High	SKIP_RESTART_SCHEDULE_UPGR...	Schedule Upgrade Skipped	amish.sinha@Oracle.com	09/14/23 15:12:49 GMT+5:30			
11246	High	START_SCHEDULE_UPGRADE	Schedule Upgrade Started	amish.sinha@Oracle.com	09/14/23 14:03:35 GMT+5:30			
11171	High	CANCEL_SCHEDULE_UPGRADE	Schedule Upgrade Cancelled	amish.sinha@Oracle.com	09/14/23 14:03:15 GMT+5:30			
11170	High	START_SCHEDULE_UPGRADE	Schedule Upgrade Started	amish.sinha@Oracle.com	09/14/23 14:00:55 GMT+5:30			

The actions that trigger an audit event are listed below:

#	Screen	Actions
1	Batch Monitoring	- Manual Close/Create/Restart scheduler day - Job actions (Run/Hold/Skip and so on) - Enabled/Disable Scheduler - Suspend/enable the Schedule - Schedule task creation or manual run - Enable/disable dependencies - Manual Flow Run - Manual Process Run - Cycle Recover - Update Job Parameter
2	Batch Administration	- Enable/Disable Jobs - Job configuration update - MDF Sync - Export/Import configuration - Schedule Config - Custom Entities - Custom Batch Entity (Create/Update/Delete) - Enabled/Disable Invokable - Enable All/ Disable All action
3	System Configuration	- Update environment settings (URLs) - Update / Remove external configuration - Update System settings - Create/Update/Delete of custom job type - New Schedule Creation - System Option Update
4	Scheduler Administration	- Enable/disable a scheduler task - Configuration update - Scheduler Task delete

#	Screen	Actions
5	Schedule Maintenance	Schedule upgrade
6	AMS Utilities	- Manual job run - Exec request status update - Job status update - Align business date - Skip Recurring Flow(s)

Align Business Dates

An Oracle Administrator uses **Align Business Dates** to align the business dates for the schedules.

The Schedules Configuration screen shows all available schedules and their statuses.

The screenshot shows the Oracle Retail Process Orchestration and Monitoring interface. The main title is "Oracle Retail Process Orchestration and Monitoring". Below the title, there are two tabs: "Batch Monitoring" and "Align Business Dates". The "Align Business Dates" tab is selected. The main content area is titled "Schedules Configuration". Below this title, there are several icons for actions: "Actions", "View", "Refresh", "Filter", "Detach", and "Align Business Dates". The "Align Business Dates" button is highlighted. Below the icons is a table with the following data:

Schedule Name	Current Business Date	Dependent Schedules	Scheduler Day Status
RI	2023-05-15	RSP	Active
Test-Merch	2023-05-27	NO_DEPENDENCIES	Completed
RSP	2023-05-14	RI	Active
TEST	2023-05-23	NO_DEPENDENCIES	Active
RPASCE	2023-05-30	NO_DEPENDENCIES	Active

Select the Schedule Name and click the **Align Business Date** button to align the business date for a schedule.

Align Business Dates for RI

Note
Aligning the business dates will impact the currently running batches and also scheduler day would be restarted after the business dates alignment. If Update Dependent Schedules toggle is enabled, business dates would be aligned for the selected schedule (RI) and dependent schedule(s) (RSP).

* Business Date  Required

Advance Date Only  ☐ Disabled

Update Dependent Schedules  ☐ Disabled

* Comments Enter comments for auditing Required

Select a **Business Date**, add **Comments** and click the **OK** button to align that business date for the selected schedule.

Optionally, toggle the **Advance Date Only** switch to enforce only business date advancement for the selected schedule and for the dependent schedules if applicable. You can also toggle the **Update Dependent Schedules** switch to enforce business date alignment for all inter-schedule dependent schedules and for schedules linked through execution links.

Skip Recurring Flow(s)

An Oracle Administrator uses **Skip Recurring Flow(s)** to skip a flow in a specific hourly cycle or in all hourly cycles.

Figure 2-69 Skip a Single Hourly Cycle

Skip Recurring Flow(s)

Schedule

Flow

Cycle ☒ Single

☐ Range

Comments Required

Figure 2-70 Skip a Range of Hourly Cycles

Skip Recurring Flow(s)

Schedule

RSP

Flow

ASO_INTRADAY_CYCLE

Cycle

☐ Single

☒ Range

From

Hourly_Cycle_2

To

Hourly_Cycle_4

Comments

Please provide comment

Required

Skip

Select a **Schedule**, a **Flow** for the selected Schedule, a Single or Range of Cycle(s), add **Comments** and click the **Skip** button to skip the specified cycles of the recurring flow.

Data Migration

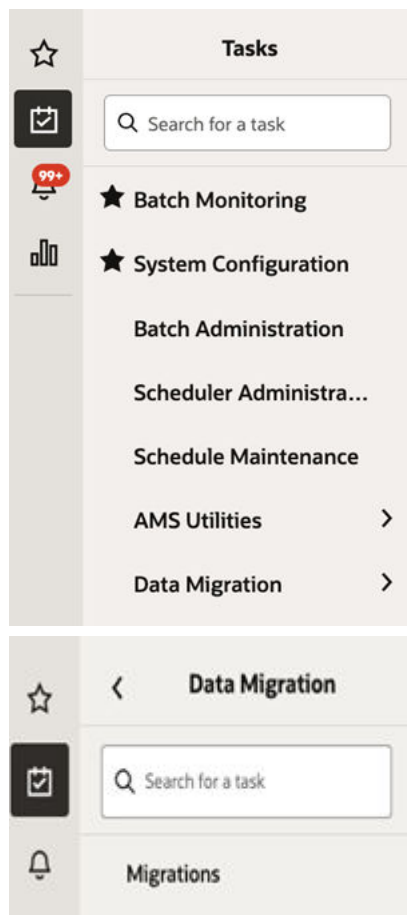
POM includes a Data Migration feature that allows certain retail users to refresh data from one environment to another. This feature is under an incremental development and, at this point, only available to the Retail Analytics and Planning (RAP) customers. An administrative user can request an ADW Clone to be performed from one environment to another; for example, production to stage. This feature is accessible through the Data Migration option of the POM Tasks menu.

This menu option is available only to users that are assigned to the following roles:

Table 2-3 Data Migration Operations – Roles and Privileges

Role	Privileges
DM_ADMINISTRATOR_JOB	Retailer administrators who can perform all actions on the Data Migration Configuration and Operations screens.
DM_MONITOR_JOB	Retailer users who can only view and restart data migrations that are in progress. Users in this role cannot initiate new migrations.

Select **Data Migration** from the Tasks menu to display the submenu.



The Data Migration submenu contains the following tasks:

- [Migration](#)

Migration

The Migration screen is used to run data migrations for integrated Oracle Retail products. This Migration feature only supports database cloning on Oracle Autonomous Database. The data migration section explains how users access the Migration screen from the Data Migration task menu, configure and execute a cloning migration, monitor its progress, and review migration details. It focuses on the user workflow within POM and the steps involved in running and managing a supported migration.

Migration Landing Page

The migration landing page is the main working area for migration-level activity. The page contains three tabs: Active Migration, Completed Migration, and Scheduled Migration. Each tab helps the user work with a different stage of the migration lifecycle while keeping the same overall page structure.

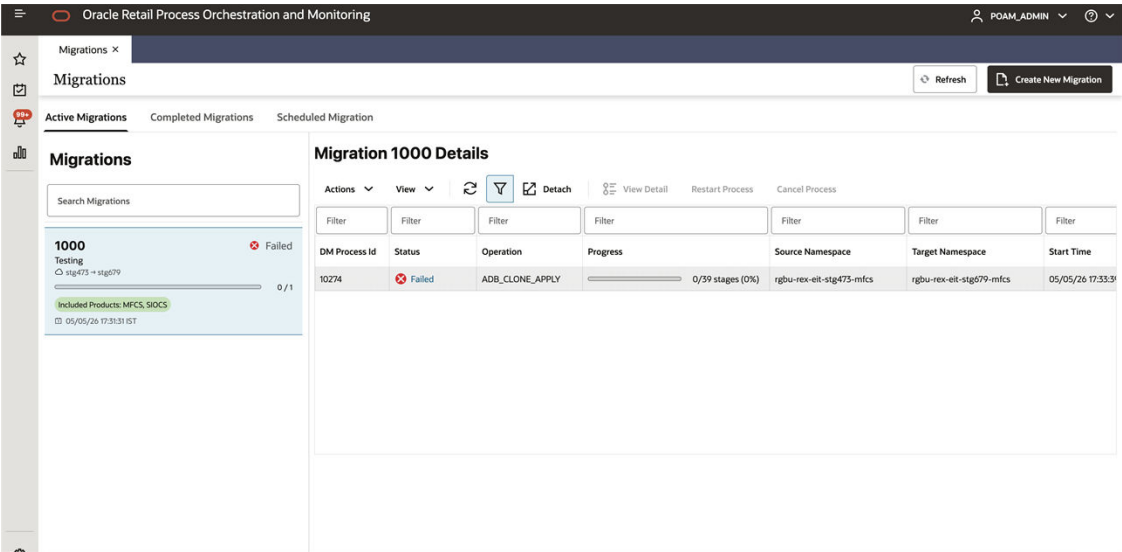
Active Migration

The Active Migration tab displays the migrations that are currently in progress or otherwise active for the selected service. The list on the left helps the user identify the correct migration,

while the details pane on the right shows the process information for the selected migration. This allows the user to review the migration status, operation, source and target namespaces, progress, and start time from a single page.

From the Active Migration tab, the user can use View Detail to review the process stages and logs, Restart Process to continue a failed migration, and Cancel Process to stop an incomplete migration that should not proceed further.

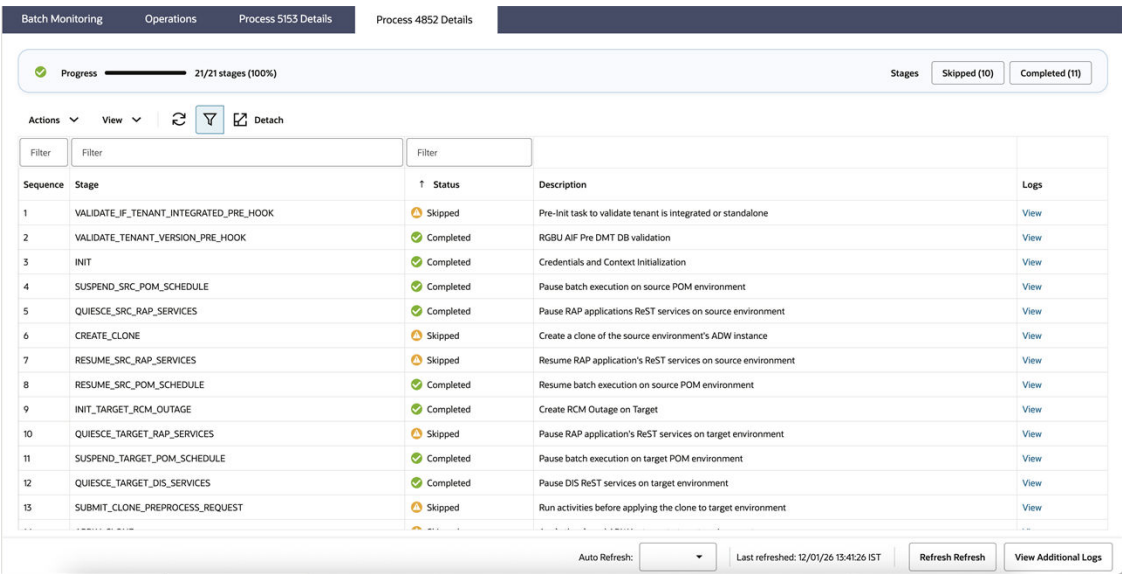
Figure 2-71 Active Migration Tab



View Detail

The View Detail action opens the detailed process view for the selected active migration. This is used when the user needs to review the process stages, logs, and current execution state in more detail.

Figure 2-72 Active Migration - View Detail



Restart Migration

If an active migration fails, the Restart Process action allows the user to continue the process without creating a new migration from the beginning. Depending on the failure condition, the user can retry the failed step or skip the failed step and continue the migration flow.

Figure 2-73 Active Migration - Restart Process

Restart Process ADB_CLONE_APPLY / MFCS

Would you like to restart this process

☒ by retrying the current failed step ?

☐ by skipping the current failed step ?

Comment

Required

Close Restart

Cancel Migration

If an active migration should no longer continue, the Cancel Process action can be used to stop it. This is applicable for migrations that are still incomplete and no longer need to proceed.

Figure 2-74 Active Migration - Cancel Process

Cancel Process

Cancelling this migration will stop the operation after cleanup is complete. Once cleanup finishes, the process will be marked cancelled. Do you want to continue?

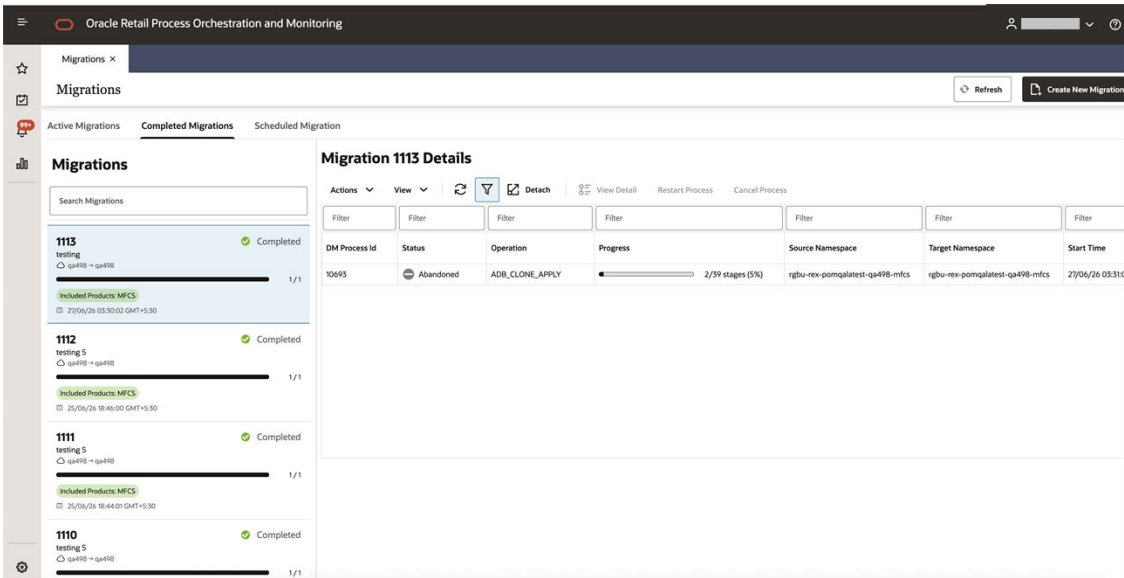
☐ **Skip cleanup**
Stop immediately without cleanup and mark the process abandoned.

Close Cancel Process

Completed Migration

The Completed Migration tab shows the migrations that have already completed. This tab helps the user review completed migrations and confirm that the migration finished as expected. When a completed migration is selected, the user can use View Detail to open the process details and review the steps and logs for the completed process.

Figure 2-75 Completed Migration Tab



Scheduled Migration

The Scheduled Migration tab shows the migrations that are scheduled to run at a later date or time. This tab helps the user review upcoming migrations, confirm when a migration is expected to run, and act when the schedule needs to be changed or the process needs to be started.

From the Scheduled Migration tab, the user can use Stop to prevent a scheduled migration from running and edit the scheduling details of an existing migration.

Figure 2-76 Scheduled Migration Tab

Task Id	Description	Source Instance	Target Instance	Included Products	Excluded Products	Status	Schedules To	Next Run In
389285	test	qa498	qa498	MFCS		Enabled	Run Every Day at 2:55 PM	
389286	testing 1	qa498	qa498	MFCS		Error	Run Every Day at 6:10 PM	
395249	testing 4	qa498	qa498	MFCS		Skipped on Delay	Run Every Day at 3:38 PM	
389288	testing 3	qa498	qa498	MFCS		Cancelled	Run Every Thursday at 5:52 AM	
395250	testing 5	qa498	qa498	MFCS		Cancelled	Run Every Day at 1:16 PM	
433991	testing	qa498	qa498	MFCS		Cancelled	Run Every Day at 10:00 PM	
389287	testing 2	qa498	qa498	MFCS		Scheduled	Run Every Day at 3:42 AM	17h:08m:26s

Scheduled Migration - Detail

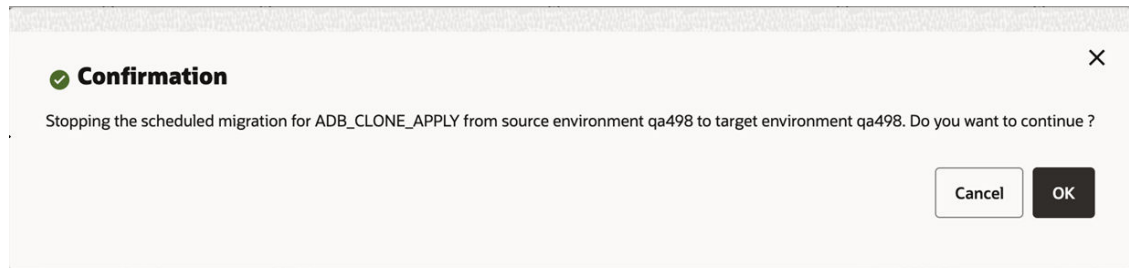
Clicking the Task Id opens the detail dialog for the selected scheduled migration. This allows the user to review the scheduled migration information without leaving the Scheduled Migration tab.

Figure 2-77 Scheduled Migration - Detail Dialog

Migrations	Status	Source Instance	Target Instance	Included Products	Excluded Products	Start Time
1115	Failed	qa498	qa498	MFCS		29/06/26 03:30:04 GMT+5:30
1114	Failed	qa498	qa498	MFCS		28/06/26 03:30:03 GMT+5:30

Scheduled Migration - Stop

The Stop action is used to stop the scheduling of a migration task, preventing it from running in the future. After confirmation, the migration is no longer scheduled to execute according to its existing schedule.

Figure 2-78 Scheduled Migration - Stop

Scheduled Migration - Edit

The **Edit** action is used to modify the configuration of a migration that is in the Completed or Cancelled state. After updating the required configuration, the user can save the changes and reschedule the migration to run using the new settings.

Figure 2-79 Scheduled Migration - Run

Create New Migration

Users can create a new migration by clicking Create New Migration from the landing page. The Create New Migration wizard consists of three steps that guide users through the migration setup process:

Environment Configuration – Select and configure the source and target environments and specify the product(s) to be migrated.

Scheduling – Configure when the migration should run by defining the required scheduling details.

Migration Configuration – Review and configure the migration-specific options before submitting the migration.

Environment Configuration

The first step of the wizard is Environment Configuration. In this step, the user selects the target environment, the product(s), the source environment, and the description for the migration. These fields establish the migration context and determine which related product options are returned in the integrated products section.

The integrated products area shows the products that are linked to the selected source environment and selected product. This helps the user understand which additional products are part of the migration scope before moving to the next step.

Integrated Product Selection

The integrated products section is important because the migration may involve dependent product data. Users can review the listed products and decide whether all integrated products should remain selected for the migration.

Figure 2-80 Create New Migration - Environment Configuration

The screenshot displays the 'Create New Migration' wizard in the Oracle Retail Process Orchestration and Monitoring application. The wizard is divided into three steps: 1. Environment Configuration, 2. Scheduling, and 3. Migration Configuration. The first step, 'Environment Configuration', is currently active. It contains the following fields:

- Target Environment:** A text input field.
- Products:** A dropdown menu with 'MFCS' selected.
- Source Environment:** A dropdown menu.
- Description:** A text input field with 'Testing' entered.

Below these fields is a section titled 'Integrated products' with the subtitle 'Integrated products returned for this source environment and product.' It lists three products, each with a checked checkbox:

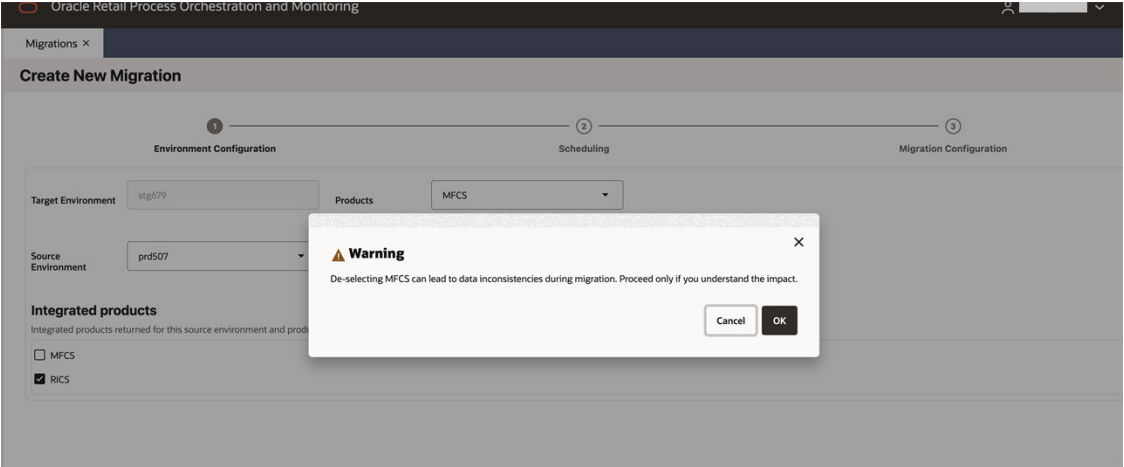
- ☒ MFCS,SI0CS,RSCH
- ☒ RSP,RPASCE
- ☒ RICS

The bottom of the screen shows a navigation bar with buttons for 'Previous', 'Next', and 'Cancel', along with a timestamp 'Time: 03/07/24 09:46:41 UTC'.

Integrated Product Warning

If a user deselects an integrated product, POM displays a warning before continuing. The warning explains that removing the product can cause data inconsistencies during migration and asks the user to confirm the action. This gives the user a final opportunity to reconsider a change that may affect data integrity.

Figure 2-81 Warning for De-selecting an Integrated Product



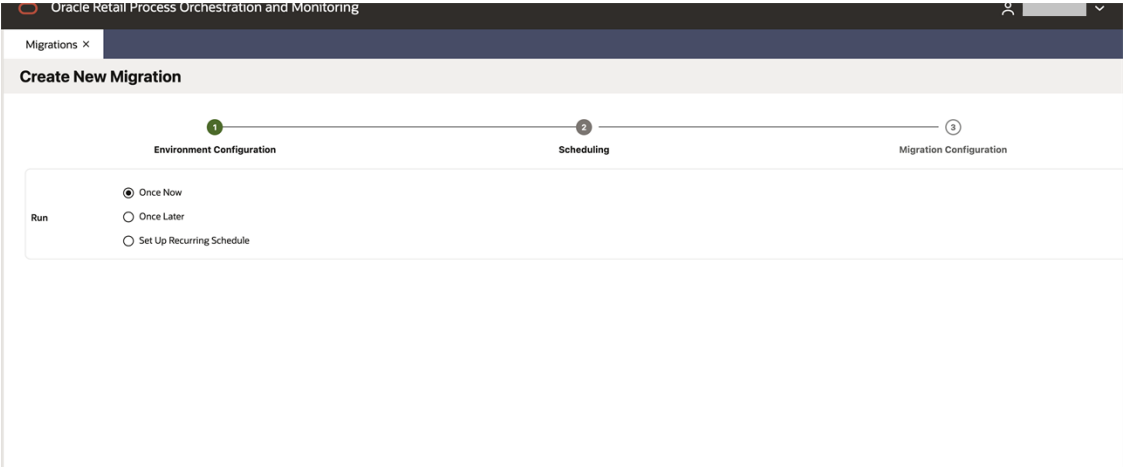
Scheduling

After the environment configuration is complete, the user moves to the Scheduling step. The scheduling page allows the migration to be created for immediate execution, for a single future execution, or for repeated execution on a recurring schedule. This gives the user the flexibility to align the migration with operational timing requirements.

Once Now

When Once Now is selected, the migration is prepared to run immediately after creation. This option is used when the migration should begin as soon as the configuration is complete.

Figure 2-82 Create New Migration - Scheduling - Once Now



Once Later

When Once Later is selected, the migration is scheduled to run one time at the date and time provided by the user. This option is suitable when the migration must be aligned to a business window, support window, or maintenance period.

Figure 2-83 Create New Migration - Scheduling - Once Later

Oracle Retail Process Orchestration and Monitoring

Migrations ×

Create New Migration

1 Environment Configuration 2 Scheduling 3 Migration Configuration

Run

☐ Once Now

☒ Once Later

☐ Set Up Recurring Schedule

Run Once Required

Time: Required

Setup Recurring Schedule

When Set Up Recurring Schedule is selected, the user can define a recurring migration pattern. This is used when the same migration must be repeated at regular intervals rather than being run only once.

Figure 2-84 Create New Migration - Scheduling “Recurring”

Oracle Retail Process Orchestration and Monitoring

Migrations ×

Create New Migration ×

1 Environment Configuration 2 Scheduling 3 Migration Configuration

Run

☐ Once Now

☐ Once Later

☒ Set Up Recurring Schedule

Frequency Select Frequency Required

Time: Required

A data migration can be configured in one of many frequencies as described in the table below:

Frequency	Description
Daily	Run daily at the specified time
Weekly	Run every <day of a week> at the specified time.
Monthly (By Date)	Run on a particular day of each month at a specified time; for example, on the 15th of each month at 10pm.
Monthly (First Day of the Month)	Run at the beginning of every month.

Frequency	Description
Monthly (Last Day of the month)	Run at the end of every month.

Migration Configuration

After the scheduling choices are completed, the user continues to the Migration Configuration step. This step presents the final migration settings based on the schedule option selected earlier in the wizard and allows the user to review the configuration before creating the migration.

For **Once Now** and **Once Later** scheduling options, the user is provided with a set of available intervals from which a selection can be made when interval-based migration is applicable. Each interval defines a valid time window during which the source data is consistent and eligible for migration. The user must choose one of these intervals to continue so that the migration is aligned to a valid source data state and can be processed successfully.

If no valid interval is available for the selected source and target combination, the user is redirected to the point-in-time option. The point-in-time flow allows the user to select a specific migration time within the supported time range, providing an alternative way to continue the migration when a predefined interval cannot be used for the Once Now or Once Later flow.

Figure 2-85 Migration Configuration - Once Now and Once Later

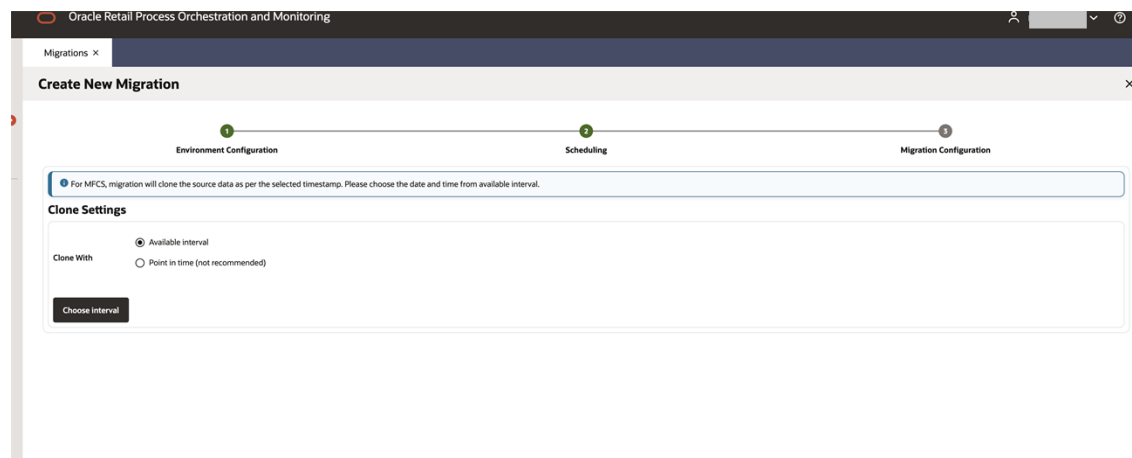


Figure 2-86 Migration Configuration -Available Interval

Available Clone Time Intervals

Select a date, interval, and time within the selected interval

Select Date

12/15/2025

Select Interval

Between: 21:29:13 and 22:03:09 (Duration: 0h 33m 56s)

Select Time

21:31:34

Cancel

OK

Figure 2-87 Migration Configuration “Point in Time

Create New Migration

1

2

3

Environment Configuration

Scheduling

Migration Configuration

For RSP/RPASC, migration will clone the source data as per the selected timestamp. Please choose the date and time from available interval.

Clone Settings

☐ Available Interval

☒ Point in time (not recommended)

Clone With

Clone time

<

July 2026

>

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

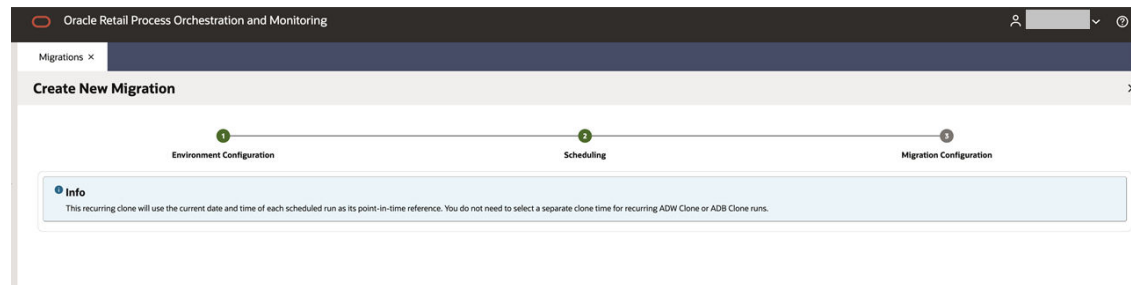
12:00:00 AM UTC

Done

Cancel

For Set Up Recurring Schedule, the Migration Configuration page is displayed in the context of a recurring migration. For recurring clone migrations, the clone operation automatically uses the current date and time of each scheduled execution as the point-in-time reference. As a result, users do not need to specify a separate clone time during migration configuration.

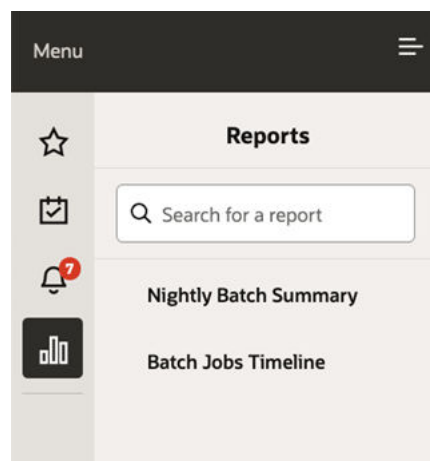
Figure 2-88 Migration Configuration - Recurring Schedule



Once the migration configuration is complete, the user can create the migration with the chosen settings. After creation, the migration becomes available in the migration workspace where its progress can be monitored and the appropriate actions can be taken according to its status.

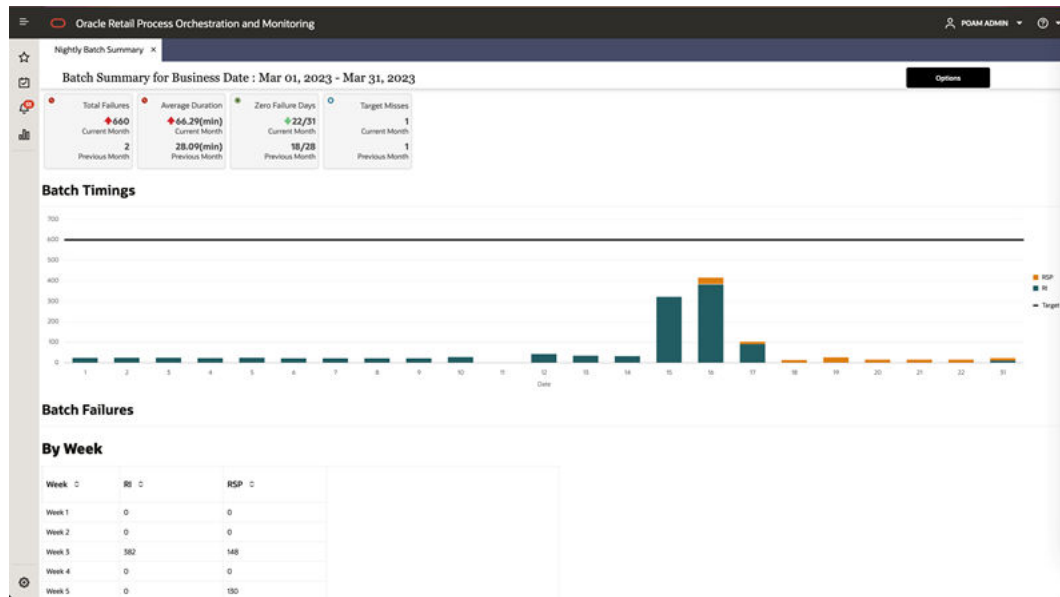
Reports

Select **Reports** from the main menu to display the submenu.



Nightly Batch Summary

The Nightly Batch Summary displays a configurable Batch Summary report, which displays Nightly cycle statistics across select schedules.



Click the **Options** button to select the month and schedule(s) for which the report is to be run. All the schedules are populated by default and can be added or removed as needed. The **Switch to Current Month** button resets the summary report to the current month.

Options

* Select Month: March- 2023

* Select Schedule: MERCH X EBSD-3222 X RI X RSP X

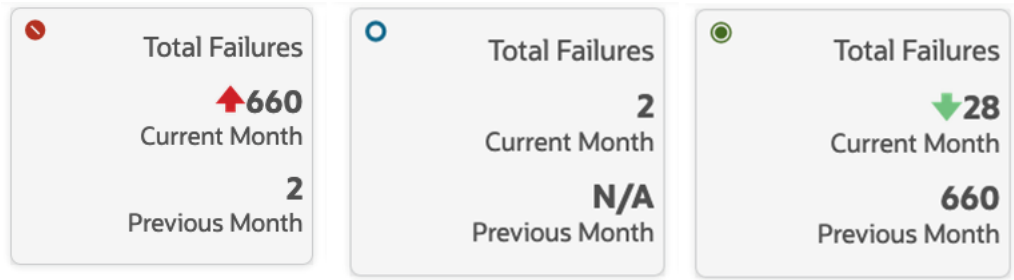
Buttons: Cancel, OK, Switch to Current Month

The statistics displayed as tiles are,

- Total Failures
- Average Duration
- Zero Failure Days
- Target Misses for the current and previous month

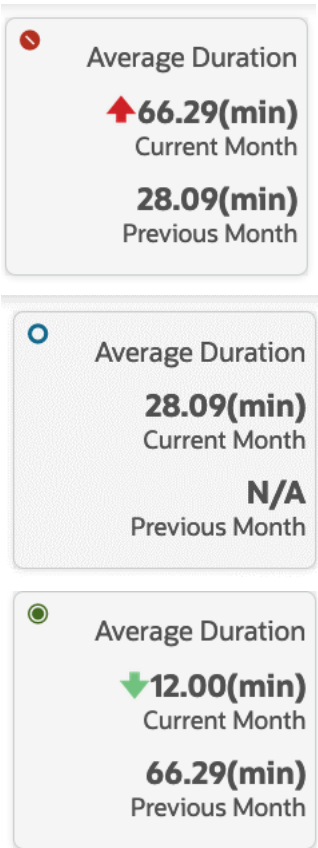
A red icon in the top left corner indicates that the statistics count is a serious concern that needs to be addressed. A blue icon indicates a neutral status and green icon indicates an acceptable failure count.

Tile# 1 – Total Failures



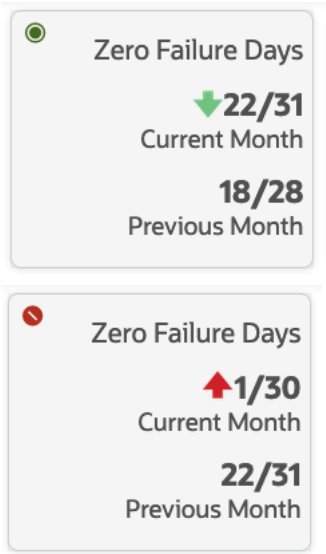
This tile displays the total batch failures for the selected month and schedules. The previous month's failure count is also displayed for comparison.

Tile# 2 – Average Duration



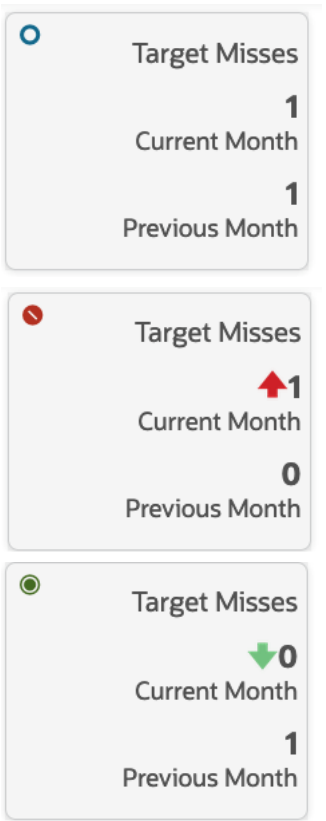
This tile displays the average duration of a batch cycle for the selected month and schedules. The previous month's average duration is also displayed for comparison.

Tile# 3 – Zero Failure Days



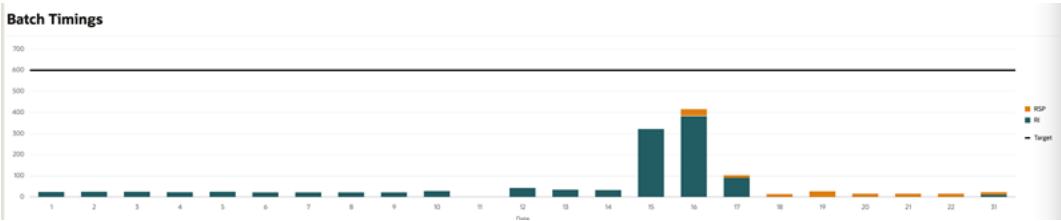
This tile displays the count of the days when a batch completed execution without any failure for the selected month and schedules. The previous month's Zero failures count is also displayed for comparison.

Tile# 4 – Target Misses

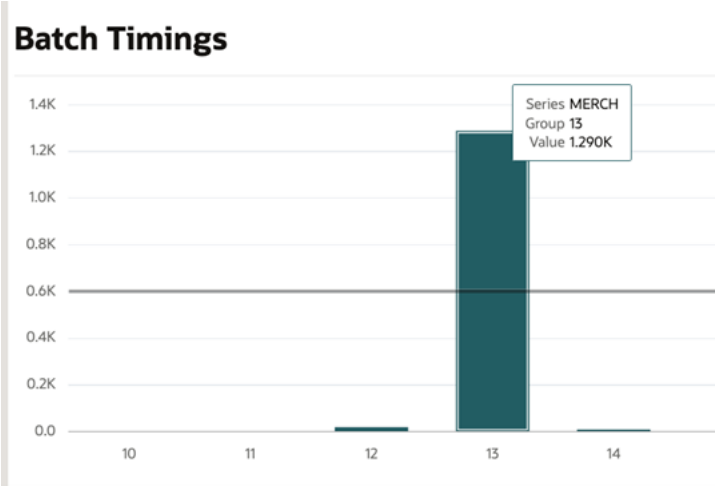


The Target Batch Duration is a threshold that can be set at the schedule level at provisioning time. It can also be added or modified on the System Options screen accessed from the System Configuration screen. This system option's key is TARGET_BATCH_DURATION. A target miss occurs when batch duration for a schedule exceeds this threshold. The Target Misses tile displays the miss count for the month along with the respective Arrow icon color.

Batch Timings Bar Graph



The Batch Timings bar graph by date, shows the Schedule Name(s) in the right margin, along with a bar for each day of the month. Each bar represents a stacked nightly batch duration per schedule for that day.



Batch Failures

Batch Failures

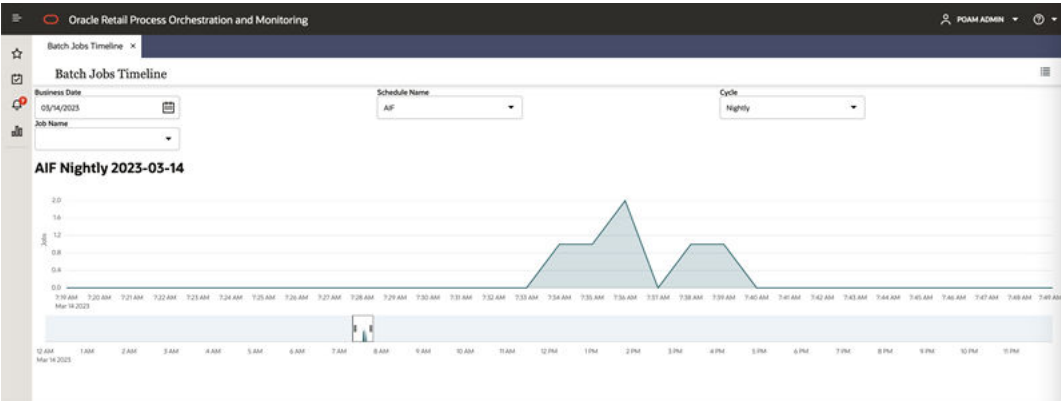
By Week

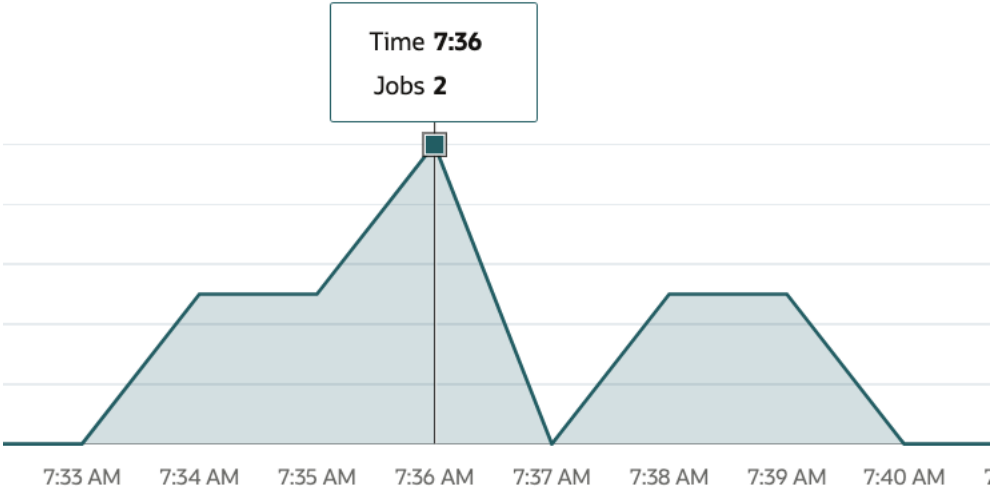
Week ↕	RI ↕	RSP ↕
Week 1	0	0
Week 2	0	0
Week 3	382	148
Week 4	0	0
Week 5	0	130

The Batch Failures section of the report provides the total batch failures on a weekly basis for the selected schedules and month.

Batch Jobs Timeline

The Batch Jobs Timeline report displays the timeline of the jobs executed for the selected Business Date, Schedule, and Cycle. The Batch Jobs Timeline can also be accessed by clicking the **Download Cycle Summary** button, then **Open Report** from the Batch Monitoring screen for a completed schedule.





3

User Roles

Roles are used to classify users based on job responsibilities and actions to be performed in the Oracle Retail Process Orchestration and Monitoring application (POM). Using roles, a user's access can be restricted to specific areas or functions within the application. In POM, users must be associated with at least one job role in order to access the application.

The following topics are covered in this chapter:

[Roles](#)

[Functional Access by Role](#)

Roles

POM comes available with a set of pre-defined roles described in the table below. In addition to the roles, the table contains an alias for each role which is used in the next section for easier reading.

Table 3-1 Roles

Role	Alias	Description
BATCH_ADMINISTRATOR_JOB	Administrator	Users within this role are retailer administrators with full access to all POM actions. They monitor, maintain and configure the batch schedules. They may also maintain POM application configurations for efficient operations. They troubleshoot batch issues and work with Oracle support personnel to address those issues. Finally, they may apply batch schedule patches and upgrades. Additionally, users assigned this role are given access to the Oracle AMS Utilities screen.
BATCH_VIEWER_JOB	Viewer	Users within this role are retailer business users responsible for just monitoring batch. They have view access to all POM screens except AMS Utilities.
BATCH_SCHEDULE_CONFIGURATIO N_MANAGER_JOB	Schedule Config Mgr	Users within this role are typically retailer administrators responsible for just monitoring batch and configuring external dependencies and callbacks into the Company's systems. They have view access to all POM screens except AMS Utilities.

Table 3-1 (Cont.) Roles

Role	Alias	Description
BATCH_SCHEDULE_ADMINISTRATOR_JOB	Schedule Admin	Users within this role are typically retailer administrators responsible for maintaining, monitoring and executing batch. They have view access to all POM screens except AMS Utilities. They can perform select activities on the Batch Monitor screen to move the schedule along. They also have update access to the Batch Administration screen. They can also configure some application properties and can configure a new schedule
BATCH_ORACLE_AMS_ADMINISTRATOR_JOB	AMS Admin	Users within this role are typically Oracle AMS administrators who monitor, maintain and configure the batch schedules. They also maintain POM application configurations for efficient operations. They troubleshoot batch issues and work with other Oracle development and support personnel to address those issues. Finally they apply POM and batch schedule patches and upgrades.
DM_ADMINISTRATOR_JOB	DM Admin	Users within this role are typically retailer administrators responsible for migrating data from one environment to another. They can perform all actions on the Data Migration Configuration and Operations screens.
DM_MONITOR_JOB	DM Monitor	Users within this role are retailer business users responsible for just monitoring data migrations. They can only view and restart data migrations that are in progress. They cannot initiate new migrations.

Functional Access by Role

This section lists all roles that have update access for each functional aspect of every screen. It is organized by screen, except for the first two tables.

Table 3-2 External Integration

Feature	Roles (aliases) with access
Invoking batch execution from an external system	Schedule Admin Administrator
Requesting the status of a batch execution	AMS Admin
Releasing dependency on an external process	

Table 3-3 POM Task Menu

Feature	Roles (aliases) with access
Show Batch Monitoring task	Administrator Viewer Schedule Config Mgr Schedule Admin AMS Admin
Show System Configuration task	Administrator Viewer Schedule Config Mgr Schedule Admin AMS Admin
Show Batch Administration task	Administrator Viewer Schedule Config Mgr Schedule Admin AMS Admin
Show Scheduler Administration task	Administrator Schedule Admin AMS Admin
Show Schedule Maintenance task	Administrator Viewer Schedule Config Mgr Schedule Admin AMS Admin
Show AMS Utilities task	AMS Admin

Table 3-4 Screen: Batch Monitoring

Feature	Roles (aliases) with update access
Buttons for Create Schedule, Close Schedule and Restart Schedule	Schedule Admin Administrator AMS Admin
Jobs table on Batch Monitoring screen - Buttons for Run, Rerun, Hold, Release, Skip, Release Skip, and action for Add Comments	Schedule Admin Administrator AMS Admin
Jobs table Actions menu on Batch Monitoring screen - Edit Parameters (for selected job)	Schedule Admin Administrator AMS Admin
Job Details screen - Enable/Disable External Dependencies	Administrator Schedule Config Mgr Schedule Admin AMS Admin

Table 3-4 (Cont.) Screen: Batch Monitoring

Feature	Roles (aliases) with update access
Job Details screen - Retry Schedule Link button	Administrator AMS Admin
Job Details screen - Retry Callback button	Administrator AMS Admin
Execution Engine display Configuration	Administrator AMS Admin
Download Job Log	All authenticated users
Download Cycle Summary	All authenticated users
Scheduler Tasks Monitoring and actions	Administrator Schedule Admin AMS Admin

Table 3-5 Screen: System Configuration

Feature	Roles (aliases) with update access
System tab - Update actions	Administrator AMS Admin
Schedule tab - Update actions for general & environment settings	Administrator AMS Admin
Schedule tab - Job agent system options dialog	Administrator AMS Admin
Schedule tab - Update actions for MDF configuration	Administrator AMS Admin
Schedule tab - Update actions for job agent throttling configuration	Administrator AMS Admin
System tab - Update actions for external configurations	Administrator Schedule Config Mgr Schedule Admin AMS Admin
Global Edit - Settings updates	Administrator AMS Admin
Global Edit - External Configuration updates	Administrator Schedule Config Mgr Schedule Admin AMS Admin
Configure New Schedule	Administrator Schedule Admin AMS Admin

Table 3-6 Screen: Batch Administration

Feature	Roles (aliases) with update access
Export Config and Import Config buttons	Administrator Schedule Admin AMS Admin
Enable/disable switch on each of the Recurring Flows and Jobs within each Flow	Administrator Schedule Admin AMS Admin
Jobs table on main UI - Edit and Enable/Disable actions	Administrator Schedule Admin AMS Admin
Batch Job Details - Enable/Disable Dependencies	Administrator AMS Admin
Batch Job Details - Create/Enable/Disable/Delete Inter-Schedule Dependencies	Administrator AMS Admin
Batch Job Details - Create/Enable/Disable/Delete Schedule links	Administrator AMS Admin
Batch Job Details - Create/Enable/Disable/Delete External Dependencies	Administrator Schedule Config Mgr Schedule Admin AMS Admin
Create/Edit/Delete Custom Adhoc Entities	Administrator Schedule Admin AMS Admin

Table 3-7 Screen: Scheduler Administration

Feature	Roles (aliases) with update access
All Functions on the Scheduler Administration screen	Administrator Schedule Admin AMS Admin

Table 3-8 Screen: Schedule Maintenance

Feature	Roles (aliases) with update access
All actions: Import Latest Schedule button, Upgrade, Retry buttons in table row	Administrator AMS Admin
Download Configuration and download POM seed data	

Table 3-9 Screen: AMS Utilities

Feature	Roles (aliases) with update access
Manual Job Run	Administrator
Override Job Status	AMS Admin
Override Execution Request Status	
View Audit Events	
Align Business Dates	
Skip Recurring Flow(s)	

Table 3-10 Screen: Application Properties

Feature	Roles (aliases) with update access
Application Properties	Schedule Admin
	Administrator
	AMS Admin

Table 3-11 Screen: Data Migration

Feature	Roles (aliases) with update access
All actions: Agent Configuration, All Data Migration operations	DM Admin
View data migrations in progress, Restart failed migrations	DM Monitor