

Oracle® Retail Supplier Evaluation Cloud Service

Release Readiness Guide



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ORACLE®

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Preface

This guide outlines the information you need to know about Oracle Retail Supplier Evaluation Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Supplier Evaluation Cloud Service.

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When contacting Customer Support, please provide the following:

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- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Supplier Evaluation Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

Oracle Retail Supplier Evaluation Cloud Service 25.1.401.0 is a Critical Update.

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Supplier Evaluation Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Note

Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - **Medium:** These UI or process-based features are typically comprised of field, validation, or program changes. Therefore, the potential impact to users is moderate.
 - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
MFCS Item Integration (Inbound)	Product	Medium	No	Configure system parameters.

Table 1-1 (Cont.) Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
JET UI Supplier Form	Supplier	Medium	No	Enable JET UI forms.
Audit/Visit and Confirm Details Notification	Supplier	Small	No	Configure system parameters.
Process & Activity Brief Extract Filters	Process	Small	Yes	No
JET UI List View Improvements	All	Small	Yes	No

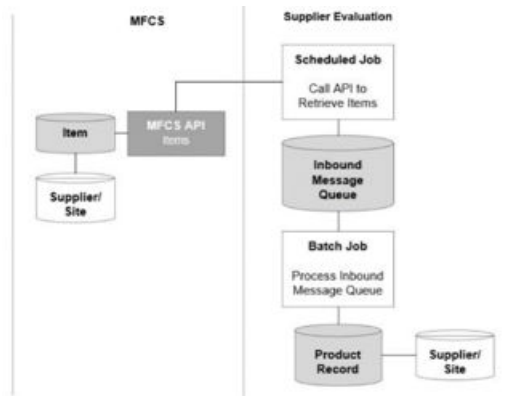
MFCS Item Integration (Inbound)

The existing integration of Supplier Sites from Merchandising Foundation Cloud Service (MFCS) is extended to include the integration of Items from MFCS, as a means of automatically creating Product Records corresponding to the MFCS items at Style or SKU level.

The interface is one-way, from MFCS to ORSE. It is managed in ORSE using the existing integration architecture to call the MFCS API for retrieval of items, and the creation/update of Product Records in ORSE; the MFCS supplier and item codes being the common identifiers.

The key features of the integration are:

- Automated call is scheduled in ORSE to retrieve the latest MFCS item data (based on the same concept as the existing MFCS-ORSE Supplier Site integration).
- Utilizes an existing standard MFCS Item API.
- Dynamically synchronizes items/product between the systems based on approval in MFCS.
- Ability to define whether items are integrated at Style or SKU level.
- Creation and update of ORSE Product Records.
- Stores MFCS item number in the supplier/site specific ORSE Product Record as common identifier (the MFCS item number may be used by multiple suppliers).
- Just basic data such as item number, title, status and supplier/site is mapped, with predefined default values used where necessary to populate mandatory fields.
- Prerequisites are the existing MFCS-ORSE Supplier Site integration is enabled, and the Product Codes table in the Product Record is enabled.
- If it does not already exist, a Retailer User is created with the name *TBC* as part of the installation. This is used as a default if a Technologist or other contact cannot be derived when creating a Product Record through integration.



Note

See the *Oracle Retail Supplier Evaluation Cloud Service Administration Guide* for details of the configurable system parameters.

JET UI Supplier Form

This release includes the Supplier form as part of the transition of forms to the new JET UI design.

The Supplier form is used to maintain the details of the individual supplier records, such as name & address and contact details, billing and invoicing information, showing associated Site and Product Records.

For Supplier users, the Supplier form is presented as their *Company* form.

The new JET UI form is based on the Oracle Redwood design standard, giving a common look and feel with other Oracle Retail products.

With JET UI enabled, the new JET UI Supplier form can be enabled with the *JET UI Forms Enabled* system parameter; or individual users can enable the forms using the new *Preview JET UI Forms* setting in their User Preferences.

Examples

The **Details** page contains the main supplier and contact details:

The screenshot shows the 'Supplier Details' page for '075 supplier B'. The 'Details' tab is selected, showing fields for Name, Email, Phone, and Address. The 'Billing Details' tab is also visible, showing fields for Billing Address and Invoicing Information.

The **Billing Details** page contains the billing and invoicing details:

The screenshot shows the 'Billing Details' page for '075 supplier B'. The 'Billing Address' section contains fields for Local Address and Business Language Address. The 'Invoicing Information' section contains fields for Invoicing System, Invoicing Method, Invoicing Unit, Currency, Further Information, and Alternative API Code.

The **Associated Records** page contains lists of the associated Contacts, Sites and Product Records:

The screenshot shows the 'Associated Records' page for '075 supplier B'. The 'Contacts' tab is selected, showing a list of associated contacts. The 'Sites' and 'Products' tabs are also visible. The 'Info' panel on the right shows details for the selected record.

Audit/Visit and Confirm Details Notification

This enhancement provides the ability for clients to control the frequency of the notification emails sent when Audits & Visits are due or overdue, and when Supplier/Site accounts require confirmation that the details are up to date. Currently the notifications are sent on a daily basis. The changes apply to the notifications sent to both Supplier/Site users and to Retailer users.

System parameters are introduced to control the frequency that the emails are to be sent. For example, setting the Audit Overdue email to 7 days would see the email being sent when the Audit initially becomes overdue, then being re-sent every 7 days until it is no longer overdue. If not set, the emails will continue to be sent daily.

Additionally, for the Audits & Visits emails, the notifications can be conditioned on the status of the Site. The Confirm Details emails are already sent based on the status of the Site, and switching on can be controlled by activating or deactivating the email template, so no additional control is needed in this respect.

Process & Activity Brief Extract Filters

The Process & Activity Brief Extract facility has additional filters provided for narrowing down the Process records to include in a single extract:

- **Parent Process**
- **Process Title**
- **Proposed Start Date (From) and Proposed Start Date (To)** – Proposed Start Date (From) includes Processes with a start date later than that specified. Proposed Start Date (To) includes Processes with a start date earlier than that specified. Use of both the filters creates a date range between which Process records will be included.
- **Proposed End Date (From) and Proposed End Date (To)** – Proposed End Date (From) includes Processes with an end date later than that specified. Proposed End Date (To) includes Processes with an end date earlier than that specified. Use of both the filters creates a date range between which Process records will be included.

Additionally, the enhancement includes a new system parameter to increase the number of Processes included in a single extract from the current limit of 800, to a maximum of 5000.

JET UI List View Improvements

Various improvements have been made to the JET UI list views.

- **Categorized Activity List Views** – New categorized list views of Process Activities are provided:
 - **Retailer - All Activities** – Available to Retailer users with the Process Manager or Process Administrator authority profiles. Lists all Activities (excluding Deleted records).
Categorized by users named in the Activity Team, the categorization includes a top-level category for All, and chips to select status (Not Started, Started, Approval Required, and Completed). Quick filters are All, and Overdue (overdue Activities).
 - **Retailer - My Activities** – Available to all Retailer users who have access to the Process module. Lists Activities where the user is Owner, Responsible, or Viewer.
Categorized by Activity Status (Not Started, Started, Approval Required, and Completed), the Categorization includes a top-level category for All. Quick Filters are:

All, Overdue (overdue Activities), and Owner (Activities where the user is listed in the Activity Team as Owner).

- **Supplier - Activities** – Available to all Supplier users who have access to the Process module. Lists Activities where the External Role for the Team in the Activity is set to either Supplier Viewer or Supplier Responsible AND the Supplier or Site fields in the associated Process record are the user's own Supplier or Site.

Categorized by Activity Status (Not Started, Started, Approval Required, and Completed), the categorization includes a top-level category for All. Quick Filters are: All, Overdue (overdue Activities), and Supplier Responsible (Activities where the External Role in the Activity Team is populated with Supplier Responsible).

- **Assignment View Actions** – Actions are provided in the Assignments list views:
 - **Process Change Status** – Available from Assignment links: Processes You are Responsible For, Processes You are Owner For with sub-actions to set status, Set to Created, Set to In Progress, Set to Completed, and Set to Cancelled. Acts the same as the status change action in the Processes list view.
 - **Activity Change Status** – Available from Assignment links: Activities You are Responsible For, Activities You are Owner For, Activities Overdue with sub-actions to set status, Set to Started, Set to Not Started, and Set to Complete. Acts the same as the status change action in the Activities list view. Validates that all the selected Activities meet the criteria to progress to the selected status.
 - **Sites Change Status** – Available from Assignment links: Sites Awaiting Approval with sub-actions to set status: Set to Active. Acts the same as the status change action in the Sites list view.
 - **Documents Mark As Read** – Available from Assignment links: Documents to be Read and Overdue Documents to be Read. Acts the same as the Mark as Read action in the Documents list view.
 - **Documents Mark As Accepted** – Available from Assignment links: Documents to be Read and Overdue Documents to be Read. Acts the same as the Mark as Accepted action in the Documents list view.

Post Release Tasks & Impact on Existing Installation

The following post release tasks and impact on an existing installation must be taken into account as part of this release.

Note

See the Noteworthy Resolved Issues document for 25.1.401.0 for additional post release tasks.

Permissions

A new Scoring Administrator authority profile is introduced which gives administrator access to the Evaluation and Scoring system parameters (the existing Integration Administrator authority profile now only gives access to the MFCS Integration system parameters).

Assign the new Scoring Administrator (SCORING ADMINISTRATOR) authority profiles to user roles and users, as appropriate.

Add the entries below to the bottom of the Admin page of the Permissions spreadsheet.

Record (A)	Authority Profile (B)	Menu Option (C)	Sub Menu Option (D)	Action (E)	Data Record (F)	User Mode (L)	Access Level (M)
Admin	SCORING ADMINISTRATOR	Admin	Manage Supplier Evaluation Type			NORMAL	Y
Admin	SCORING ADMINISTRATOR				SUPPLIER EVALUATION TYPE	NORMAL	F
Admin	SCORING ADMINISTRATOR	Admin	Manage Supplier Evaluation Scoring Rules			NORMAL	Y
Admin	SCORING ADMINISTRATOR				SUPPLIER EVALUATION SCORING RULES	NORMAL	F
Admin	SCORING ADMINISTRATOR			SET TO ACTIVE	SUPPLIER EVALUATION SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR			SET TO INACTIVE	SUPPLIER EVALUATION SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR			NEW VERSION	SUPPLIER EVALUATION SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR				SUPPLIER EVALUATION SCORING CRITERIA	NORMAL	F
Admin	SCORING ADMINISTRATOR				SUPPLIER EVALUATION SCORE	NORMAL	F
Admin	SCORING ADMINISTRATOR			SET TO ACTIVE	SUPPLIER EVALUATION SCORE	NORMAL	Y
Admin	SCORING ADMINISTRATOR			SET TO INACTIVE	SUPPLIER EVALUATION SCORE	NORMAL	Y
Admin	SCORING ADMINISTRATOR			NEW VERSION	SUPPLIER EVALUATION SCORE	NORMAL	Y
Admin	SCORING ADMINISTRATOR	Admin	Manage Supplier Evaluation Score			NORMAL	Y
Admin	SCORING ADMINISTRATOR	Admin	Manage Supplier Evaluation Site Type Group			NORMAL	Y
Admin	SCORING ADMINISTRATOR				SUPPLIER EVALUATION SITE TYPE GROUP	NORMAL	F
Admin	SCORING ADMINISTRATOR				SUPPLIER EVALUATION SCORING RULE SCORE DETAIL	NORMAL	F
Admin	SCORING ADMINISTRATOR	Admin	Manage Entity Scoring Rules			NORMAL	Y

Record (A)	Authority Profile (B)	Menu Option (C)	Sub Menu Option (D)	Action (E)	Data Record (F)	User Mode (L)	Access Level (M)
Admin	SCORING ADMINISTRATOR				ENTITY SCORING RULES	NORMAL	F
Admin	SCORING ADMINISTRATOR			SET TO ACTIVE	ENTITY SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR			SET TO INACTIVE	ENTITY SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR			NEW VERSION	ENTITY SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR				ENTITY SCORING CRITERIA	NORMAL	F
Admin	SCORING ADMINISTRATOR				ENTITY SCORING RULE SCORE DETAIL	NORMAL	F
Admin	SCORING ADMINISTRATOR				REVIEW SCORE	NORMAL	F
Admin	SCORING ADMINISTRATOR			SET TO ACTIVE	REVIEW SCORE	NORMAL	Y
Admin	SCORING ADMINISTRATOR			SET TO INACTIVE	REVIEW SCORE	NORMAL	Y
Admin	SCORING ADMINISTRATOR			NEW VERSION	REVIEW SCORE	NORMAL	Y
Admin	SCORING ADMINISTRATOR	Admin	Manage Review Score			NORMAL	Y
Admin	SCORING ADMINISTRATOR				REVIEW SCORING RULE SCORE DETAIL	NORMAL	F
Admin	SCORING ADMINISTRATOR	Admin	Manage Review Scoring Rules			NORMAL	Y
Admin	SCORING ADMINISTRATOR				REVIEW SCORING RULES	NORMAL	F
Admin	SCORING ADMINISTRATOR			SET TO ACTIVE	REVIEW SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR			SET TO INACTIVE	REVIEW SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR			NEW VERSION	REVIEW SCORING RULES	NORMAL	Y
Admin	SCORING ADMINISTRATOR				REVIEW SCORING CRITERIA	NORMAL	F

The instructions for downloading and uploading the amended Permissions spreadsheet are as follows:

1. Log in as an Oracle Authorized Administrator user and go to Company > Admin > Roles & Permissions.
2. Open the Permissions page.
3. Download the active spreadsheet by selecting the row with *true* in the Active Permissions column, click *Download Selected*, and save locally.
4. Edit the downloaded spreadsheet, make the changes described above, then save the spreadsheet.

5. Upload the edited spreadsheet by clicking *Upload Permissions*, select the spreadsheet, and click *Ok*.
6. Apply the changes by selecting the uploaded spreadsheet row, click *Process Selected*, and then click *Ok* to confirm.

System Text

The following features include new system text:

- JET UI Supplier Form
- Audit/Visit and Confirm Details Notifications
- Process & Activity Brief Extract Filters
- JET UI List View Improvements

System text records are added automatically during the release process, however any translation overrides must be added manually, by the retailer administrator.

Application Program Interfaces (APIs)

The following API is affected by this release. Consider if changes need to be made to any external systems that call the API.

- **Product REST API:** The MFCS Item Integration (Inbound) feature adds the Integration Source field.

For further information on the data content, see the associated Data Dictionary documents.

Post Release Configuration and Testing

The following feature has post release configuration and testing requirements:

- MFCS Item Integration (Inbound)
- Audit/Visit and Confirm Details Notifications
- Process & Activity Brief Extract Filters

MFCS Item Integration (Inbound)

Set the **system parameters** in the MFCS Integration page, to enable the integration if it is required, including:

- The **Messages per Call** system parameter controls how many records are retrieved or sent per call to the MFCS integration APIs. The recommended setting is 100.
- Consider the setting of the whether Product Records represent a single or multiple variants before enabling the integration. The recommended and default method is *single variant*, where the **Allow Creation of Multiple Products** system parameter is No. This means a Product Record represents a single variant of a product, and the item integration will create a separate Product Record for each item variant. The setting cannot be changed once the first Product Record or Specification has been created.
- A Retailer User is created with the name *TBC* as part of a new installation. This is used as a default if a Technologist or other contact cannot be derived when creating a Product Record through integration.

Audit/Visit and Confirm Details Notifications

The enhancement includes new system parameter (in the Audits & Visits and Login pages) which can be set to enable the feature:

- **Audit/Visit Due Email Frequency (Days)** is a number of days by which the Audit/Visit Due email will be sent. By default the value is blank, meaning the emails will continue to be sent to the existing daily frequency.
- **Audit/Visit Overdue Email Frequency (Days)** is a number of days by which the Audit/Visit Overdue email will be sent. By default the value is blank, meaning the emails will continue to be sent to the existing daily frequency.
- **Supplier/Site Details Reminder Frequency (Days)** is a number of days by which the Supplier/Site Details Reminder email will be sent. By default the value is blank, meaning the emails will continue to be sent to the existing daily frequency.
- **Notify if Site Status** is a multi-selector of Site Statuses to set at which statuses a Site will have the Audit/Visit notification due and overdue notifications sent. By default, Active and Awaiting Approval are selected.

This may mean that an Audit/Visit notification may still appear in a user's Assignments, but email notifications will not be sent if the Site is not at an applicable status.

If the client is already using these emails, it is recommended to include testing to ensure that they are still sent as expected.

Process & Activity Brief Extract Filters

Clients who utilize the Process & Activity Brief Extract function should test that their existing extracts continue to return expected results.

The enhancement includes a new **Process & Activity Brief Extract Limit** system parameter (in the Global page) which can be set to increase the current limit of 800 Processes included in a single extract, up to 5000.

Note that the system parameter is applicable only to the Process & Activity Brief Extract, which is managed through the report schedule, and not the separate Process and Activity Brief extracts from list views.

Enabling Identity Management Notifications

As an IDCS or OCI IAM Administrator, verify that Notifications are enabled in the corresponding Stage / Production tenant.

Enabling User Roles

If they do not already exist, configure the *Power User*, *Account Administrator*, *Assistant Technologist*, and *Site Inspector* user roles, and assign to the appropriate users.

The instructions for downloading and uploading the amended Permissions spreadsheet are as follows:

1. Log in as an Oracle Authorized Administrator user and go to Company > Admin > Roles & Permissions.
2. Open the Permissions page.

3. Download the active spreadsheet by selecting the row with *true* in the Active Permissions column, click *Download Selected*, and save locally.
4. Edit the downloaded spreadsheet, make the changes described above, then save the spreadsheet.
5. Upload the edited spreadsheet by clicking *Upload Permissions*, select the spreadsheet, and click *Ok*.
6. Apply the changes by selecting the uploaded spreadsheet row, click *Process Selected*, and then click *Ok* to confirm.

2

Browser Requirements

Note

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

3

Noteworthy Resolved Issues

For the Noteworthy Resolved Issues document for this release, see the following on My Oracle Support (MOS): Oracle Retail Supplier Evaluation Cloud Service Documentation Library at [Doc ID 2877111.1](#).

4

Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

In this release, the following change is made for the previously announced deprecation:

- **Removal of Basic Authentication**

The ability to use Basic Authentication to access the APIs is removed.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Supplier Evaluation Cloud Service Documentation Library at [Doc ID 2877111.1](#).