

Oracle® Database for Retail Store Applications Release Notes



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ORACLE®

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Preface

This document provides information about the Oracle Database for Retail Store Applications media pack.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

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Oracle Database for Retail Store Applications

This document includes information about the following:

- Components in Oracle Database for Retail Store Applications
- Location of Oracle Retail Xstore Point of Service Guides
- Support Policy
- Licensing Information

Components in Oracle Database for Retail Store Applications

Oracle Database for Retail Store Applications includes the following component:

- Oracle Database Enterprise Edition

This component may be installed on the Oracle Retail Xstore Point of Service client devices.

Location of Technical Component Guides

The guides for installation and administration of the technical components are available on the Oracle Help Center (OHC) in online and printable formats:

- Oracle Database Enterprise Edition:
<https://docs.oracle.com/database/122/index.html>
- Oracle Retail Xstore Point of Service documentation set:
<https://docs.oracle.com/en/industries/retail/index.html>

Support Policy

The components of the Oracle Database for Retail Store Applications are supported as separate products. You can find details about our industry-leading support policy online. Navigate to the following web site:

www.oracle.com/support

If you have questions regarding installation, upgrade, or support, please contact the Global Support Center. For business related questions, please contact Customer Care.

Licensing Information

Licensing of the Oracle Database for Retail Store Applications components is restricted to supporting the Oracle Retail Xstore Point of Service product.

The media pack may include products beyond those which you have licensed. Additional products for which you have not purchased a license may be used only on a trial basis. For

information on the licenses that you have ordered, please refer to your Oracle® Ordering Document. For information on trial license terms and conditions, please refer to the Oracle Software Delivery Cloud Trial License Agreement.