

Oracle® Retail Xstore Office Cloud Service

Release Readiness Guide



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Preface

This guide outlines the information you need to know about Oracle Retail Xstore Office Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Xstore Office Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Xstore Office Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Xstore Office Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.



Note:

Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
New ReSA Web Service	Integration with ReSA	Large	Needs to be Enabled	Yes
Enhanced RTLog file Integration	Integration with ReSA	Large	Enabled by Default	Yes

Table 1-1 (Cont.) Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Publish POS Log Updates	POSLog	Small	Enabled by Default	No
Inactivity Timeout	UI	Small	Enabled by Default	No
Tax Service Integration Avalara	Tax Integration	Large	Needs to be Enabled	Yes
RMFCS Integration	Integration	Large	Needs to be Enabled	Yes
Addressed Internal and Technical Enhancements	N/A	Small	Enabled by Default	No

Resolved Issues

This release includes resolutions to logged issues in various functional areas. For specific descriptions of the resolved issues, see [Noteworthy Resolved Issues](#).

New and Updated Options

This section describes the new and updated options.

Functional Enhancement

This section describes the functional enhancements for this release.

New ReSA Web Service

Introduced a new REST web service and added a ReSA Broadcaster type. Enhanced ReSA Broadcaster to allow custom mapping files can be added and previewed.

Enhanced RTLog file Integration

For RTLog flat file integration, the default configuration for the RTlog generators when integrated with ReSA has been updated to now create .zip files. As a result, if XOCS is integrated with ReSA via SFTP or FTS, please ensure that it is configured to accept .zip files.

**Note:**

The .dat file is only available for SFTP and FTS, but not the default configuration.

Publish POS Log Updates

The ability to view status of published POS log transactions and republish.

Inactivity Timeout

The ability to configure the inactivity timeout interval to determine the inactivity session timeframe.

Tax Service Integration Avalara

Avalara is the external tax service for Xstore. Avalara provides tax data in mnt data format. Xstore Office reaches out to this external tax service to fetch data periodically or on-demand.

RMFCS Integration

Introduced an Oracle Retail Merchandise Foundation Cloud Service (RMFCS) integration where merchandising and pricing data can be requested directly from merchandising and pricing cloud services. This can be configured through the Integration Manager.

Addressed Internal and Technical Enhancements

Ongoing technical and security enhancements to the Oracle Retail Xstore Office Cloud Service application.

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Browser Requirements and Supported Products

This chapter covers the Client System requirements and products supported for Oracle Retail Xstore Office Cloud Services.

Browser Requirements



Note:

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Supported Oracle Products

This chapter covers the Client System requirements supported for Oracle Retail Xstore Office Cloud Service.

Application	Latest Supported Version
Oracle Retail Merchandising System (RMS)	16.0.2
Oracle Retail Merchandising Foundation Cloud Service (MFCS)	21.0
Oracle Retail Customer Engagement (ORCE)	19.3+
Oracle Retail Order Broker (OROB)	19.5+
Omnichannel Cloud Data Service (OCDS)	19.1+
Oracle Retail XBRi Loss Prevention	18.4

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Noteworthy Resolved Issues

The file named DEFECT MODULE XREF XOCS_21.0.xlsx lists every defect number and the modules and scripts that are added or modified in the release. The file is posted to My Oracle Support at the following location: Oracle Retail Defect Document Listings (Doc ID: 2021275.1).