Oracle® Retail Xstore Office Cloud Service
Release Readiness Guide

Release 21.1

F57792–02

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ORACLE®

Oracle Retail Xstore Office Cloud Service Release Readiness Guide, Release 21.1

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Contents

Preface

This guide outlines the information you need to know about Oracle Retail Xstore Office Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Xstore Office Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Xstore Office Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Xstore Office Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

> ✏️ **Note:**
>
> Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. There fore, the potential impact to users is minimal.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1   Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Logs		Large	Enabled by Default	
Pay By Link Set Up		Large	Enabled by Default	Yes

Table 1-1   (Cont.) Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Retail Data Store (RDS) Availability		Medium	With License Purchase	Yes

Resolved Issues

This release includes resolutions to logged issues in various functional areas. For specific descriptions of the resolved issues, see Noteworthy Resolved Issues.

New and Updated Options

This section describes the new and updated options.

Functional Enhancement

This section describes the functional enhancements for this release.

Logs

Logs can be viewed and exported from the System Manager Menu.

Pay By Link Set Up

The Pay By Link Set Up has been implemented with this release. The Pay By Link Set Up function allows you to input the HMAC Key through the UI and save it to the Xadmin DB.

> **Note:**
>
> The Pay By Link Set Up function is only available when you use Ayden as your payment provider.
>
> The Pay By Link Set Up function requires Xstore version 21.0 or higher.

Retail Data Store (RDS) Availability

Oracle Retail Data Store enables retailers to unlock the value of their data through a comprehensive set of tools, enabling virtually unlimited extensibility while abstracting those workloads from those of the original Oracle Retail cloud services. This toolset allows the retailer to create a wide variety of functionality that they can tailor specifically to their own business processes. Examples include custom web services to expose specific data elements, custom integration (inbound and outbound), reporting and analytics, and custom user interfaces for capture retailer-specific data.

A separate subscription different from Xstore Office Cloud Service is required for Oracle Retail Data Store, which is composed of two parts:

- Oracle Retail Data Compute Cloud Service – this portion of the subscription covers compute resources available to the cloud service and allows a retailer to add compute to their solution as necessary for their extensions.

- Oracle Retail Data Storage Cloud Service – this portion of the subscription covers data storage resources available to the cloud service and allows a retailer to add storage to their solution as necessary for these extensions.

For more information about RDS, see its documentation set on the Oracle Help Center.

2

Browser Requirements and Supported Products

This chapter covers the Client System requirements and products supported for Oracle Retail Xstore Office Cloud Services.

Browser Requirements

> **Note:**
>
> Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

Supported Oracle Products

This chapter covers the Client System requirements supported for Oracle Retail Xstore Office Cloud Service.

Application	Latest Supported Version
Oracle Retail Merchandising System (RMS)	16.0.2
Oracle Retail Merchandising Foundation Cloud Service (MFCS)	22.1.301.0
Oracle Retail Customer Engagement (ORCE)	20.4+
Oracle Retail Order Broker (OROB)	21.0+
Omnichannel Cloud Data Service (OCDS)	19.1+
Oracle Retail XBRi Loss Prevention	18.4
Oracle Retail Data Store (RDS)	22.1.301.0

3

Noteworthy Resolved Issues

The file named DEFECT MODULE XREF XOCS_21.1.xlsx lists every defect number and the modules and scripts that are added or modified in the release. The file is posted to My Oracle Support at the following location: Oracle Retail Defect Document Listings (Doc ID: 2021275.1).

This following table highlights specific key fixes that are included in this release.

Affected Component	Defect Number	Description
Deployment	33564019	Fixed an issue with the progress bar when uploading a file.
RTLog Generator	33891395	Fixed an issue with the REST API call Get Published RTLogs.
Italy Country Accelerator — Electronic Invoices	34023075	Electronic invoices can be exported to Xcenter/Xadmin again.
Reports	33740888	Fixed an issue with the Flash Sales By Employee report.
DataLoader	34171498	Fixed an issue where the process failed to load lines to the STORE:XXX organization level using the UPDATE_SELECT command.
Invoices	34067934	Fixed an issue with reprinting an invoice when the invoice was issued at a different POS than the original transaction.

4

Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Xstore Suite Supplemental Documentation Library Doc ID 1994467.1 .