

# Oracle® Retail Xstore Office Cloud Service

## Release Readiness Guide



Release 23.2.301.0

F80900-01

July 2023

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# Preface

This guide outlines the information you need to know about Oracle Retail Xstore Office Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

## **Audience**

This document is intended for the users and administrators of the Oracle Retail Xstore Office Cloud Service.

## **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

## **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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To contact Oracle Customer Support, access My Oracle Support at the following URL:

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## **Oracle Help Center (docs.oracle.com)**

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

## **Comments and Suggestions**

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: [retail-doc\\_us@oracle.com](mailto:retail-doc_us@oracle.com)

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### **Oracle Retail Cloud Services and Business Agility**

Oracle Retail Xstore Office Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

# 1

## Feature Summary

This chapter describes the feature enhancements in this release.

### Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Xstore Office Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.



#### Note:

Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

#### Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
  - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
  - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

**Table 1-1 Noteworthy Enhancements**

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
<a href="#">Oracle Retail Payment Cloud Service Integration</a>	Integration Management	Small	Yes	Yes
<a href="#">Collect and Receive Cloud Service Integration</a>	Personality Maintenance	Small	Yes	Yes

**Table 1-1 (Cont.) Noteworthy Enhancements**

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
<a href="#">Oracle Retail Home Integration</a>	Personality Maintenance	Small	Yes	Yes
<a href="#">Store Status Report</a>	Reports	Small	Yes	No
<a href="#">Technical Enhancements</a>	NA	Small	Yes	No

## New and Updated Options

This section describes the new and updated options.

### Functional Enhancements

This section describes the functional enhancements for this release.

#### Oracle Retail Payment Cloud Service Integration

Support for integration to the Oracle Retail Payment Cloud Service has been added. This allows retailers to load all the store locations into the Oracle Retail Payment Cloud Service to streamline the setup.

#### Collect and Receive Cloud Service Integration

Xstore can be configured via the Xstore Office Cloud Service UI to communicate with the Collect and Receive Cloud Service (CaR). CaR is a Java-based application deployed on Oracle Cloud Infrastructure along with Oracle Retail Data Store. By configuring the Collect and Receive Cloud Service Integration, Xstore will have the ability to support Same Day Delivery flows.

#### Oracle Retail Home Integration

Retail Home is a portal-type application for the RGBU enterprise. The UI consists of a tile-based configurable dashboard that highlights important metrics and KPIs across RGBU applications. The persona-based dashboards are configured by a Retail Home administrator for each enterprise role. Xstore Office Cloud Service can now be configured to display store status, deployment, and subscription metrics on the RH dashboard. See the *Oracle Retail Home Application Usage Guide* for more information.

#### Store Status Report

A new report was created to showcase all stores and their corresponding open/closed status.

## Technical Enhancements

This section describes the technical enhancements for this release.

### Replication Table

Ability to filter, retrieve, and replublish a list of records to the replication queue via an API.

### Re-Broadcast POSLog Transactions

Ability to re-broadcast POSlog transactions via REST service without needing to interact with the UI.

### Manage Deployment Plans

Ability to retrieve, create, and delete deployment plans via an API.

### Unique Transaction Identifier Enhancement

The Mexico country pack has been enhanced to support Unique Transaction Identifier (UUID).

### SIOCS Integration Enhancements

Enhancements were made to support the REST-based SIOCS integration for Xstore.

# 2

## Browser Requirements and Supported Products

This chapter covers the Client System requirements and products supported for Oracle Retail Xstore Office Cloud Services.

### Browser Requirements



#### Note:

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

### Supported Oracle Products

This chapter covers the Client System requirements supported for Oracle Retail Xstore Office Cloud Service.

Application	Latest Supported Version
Oracle Retail Merchandising System (RMS)	16.0.2
Oracle Retail Merchandising Foundation Cloud Service (MFCS)	22.1.301.0
Oracle Retail Customer Engagement (ORCE)	20.4+
Oracle Retail Order Broker (OROB)	23.2.301.0
Omnichannel Cloud Data Service (OCDS)	19.1+
Oracle Retail XBRI Loss Prevention	18.4
Oracle Retail Data Store (RDS)	22.1.301.0

# 3

## Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Xstore Suite Supplemental Documentation Library [Doc ID 1994467.1](#) .