

Oracle® Retail Xstore Office Cloud Service

Release Readiness Guide



Release 25.1.301.0
G34929-03
August 2025

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Preface

This guide outlines the information you need to know about Oracle Retail Xstore Office Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Xstore Office Cloud Service.

Documentation Accessibility

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Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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To contact Oracle Customer Support, access My Oracle Support at the following URL:

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Xstore Office Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

This chapter describes the feature enhancements in this release.

Noteworthy Enhancements

This guide outlines the information you need to know about new or improved functionality in the Oracle Retail Xstore Office Cloud Service update and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Note

Where new fields, User Interface (UI) changes, or glossary entries are introduced as part of a change, the portal owner may need to apply their own translations of the core system text.

Column Definitions

- **Feature:** Provides a description of the feature being delivered.
- **Module Impacted:** Identifies the module impacted associated with the feature, if any.
- **Scale:** Identifies the size of the feature. Options are:
 - **Small:** These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.
 - **Large:** These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.
- **Delivered:** Is the new feature available for use immediately after upgrade or must the feature be enabled or configured? If no, the feature is non-disruptive to end users and action is required (detailed steps below) to make the feature ready to use.
- **Customer Action Required:** You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Table 1-1 Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
Archive Existing Broadcaster Configuration	Data Management	Small	Yes	No
Data Publisher Activity View	Data Management	Small	Yes	No

Table 1-1 (Cont.) Noteworthy Enhancements

Feature	Module Impacted	Scale	Delivered	Customer Action Required?
On Demand Data Push for MFCS Integration	Data Management	Small	Yes	No
Extract Broadcaster Failure Records	Administration	Small	Yes	No
Retail Home Tile for Daily Sales Report	Administration	Small	Yes	No
Index Creation on Custom Table Support	Administration	Small	Yes	No
Enhanced Virus Scan Support	Administration	Medium	Yes	No
Register Count by Month Report	Reporting	Small	Yes	No

New and Updated Options

This section describes the new and updated options.

Functional Enhancements

This section describes the functional enhancements for this release.

Archive Existing Broadcaster Configuration

Added the ability to archive existing, inactive broadcasters. Archived broadcasters can be restored if needed. The current “Enabled” column has been changed to “Status” with statuses of “Active”, “Inactive”, and “Archived”.

Data Publisher Activity View

Added support to view the status of all Data Publisher Request Activity, updated the Deployment Results screen to reflect Oracle Retail Merchandising Foundation Cloud Service (MFCS) data refresh requests, and added the DeploymentID to the Deployment Detail screen.

On Demand Data Push for MFCS Integration

Added support for functionality to enhance self-service recovery in Xadmin when data integrity problems are found or suspected by a retailer.

Extract Broadcaster Failure Records

Added support to view the Broadcaster Error Logs via the Support Tools function.

Retail Home New Tile for Daily Sales Report

Created a new Retail Home Tile that displays a retailers Daily Sales Report which includes Total Stores, Total Transaction Count, and Total Net Sales for the Organization in the tile URL when the Tile is displayed.

Index Creation on Custom Table Support

Created the ability to add, delete and modify indexes on custom tables when dtx files are uploaded to Xadmin.

Enhanced Virus Scan Support

Added support for Enhanced Virus Scanning for complex and large .zip files. The user interface for file uploads has been updated to have a three step process – Upload, Scan and when done with Scanning, Deploy. This process will also be in place for the File Upload API. As a result of this enhanced virus scanning, the scanning of large, complex files will take time that Retailers will need to plan for in their Deployment Planning and Scheduling. Specifically, files larger than 1 gigabyte can take longer periods of time before they will be available in their auto deploy folders. The behavior for downloading JAR files has been changed to download priority "Immediate" as the only option. Retailers are advised to be aware of this enhanced virus scan support for large and complex files including updaters and upgrader files. For 25.1.301.0 Retailers should plan to test all their large and complex Updater/Upgrader files and large mnt/XLOAD files in their Stage/NPE environments to ensure that they do not have any issues in their Prod Environments. The *Oracle Retail Xstore Office Cloud Services User Guide* has been updated to reflect these changes.

Register Count by Month

Created a new report in both cloud and on premise Xstore Office that lists the number of registers, per store, for the entire organization by month.

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Browser Requirements and Supported Products

This chapter covers the Client System requirements and products supported for Oracle Retail Xstore Office Cloud Services.

Browser Requirements

Note

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Supported Oracle Products

Application
Oracle Retail Merchandising System (RMS)
Oracle Retail Merchandising Foundation Cloud Service (MFCS)
Oracle Retail Customer Engagement (ORCE)
Oracle Retail Order Orchestration Cloud Service (OOCs), formerly known as Order Broker Cloud Service
Omnichannel Cloud Data Service (OCDS)
Oracle Retail XBRi Loss Prevention
Oracle Retail Data Store (RDS)

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Noteworthy Resolved Issues

For the Noteworthy Resolved Issues document for this release, see the following on My Oracle Support (MOS): Oracle Retail Xstore Suite Supplemental Documentation Library [Doc ID 1994467.1](#).

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Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

Deprecations for HTML Item Messages and Oracle Retail Pricing Cloud Service version 1 have been added.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Xstore Suite Supplemental Documentation Library [Doc ID 1994467.1](#) .