Oracle® Retail Xstore Suite
Release Notes

Release 21.0.2
F79799–02
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ORACLE®

Oracle Retail Xstore Suite Release Notes, Release 21.0.2

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Contents

Preface

This document highlights the major changes for Release 21.0.2 of Oracle Retail Xstore Suite. As part of Oracle Retail Xstore Point of Service, these release notes include information about Xstore Point of Service Mobile and Xenvironment.

Audience

This document is intended for the users and administrators of the Oracle Retail Xstore Suite.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:
- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

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Oracle Retail Xstore Suite

This document highlights the major changes for Release 21.0.2 of Oracle Retail Xstore Suite.

Overview

Oracle Retail Xstore Suite 21.0.2 includes the products below.

Oracle Retail Xstore Point of Service

Oracle Retail Xstore Point of Service is a point-of-sale application that provides the capabilities to carry out day-to-day transactions and conduct daily store activities. Tasks such as scanning items, applying price adjustments, tendering, and printing receipts as well as processing returns and web orders can be performed. Store operations including opening the store, managing registers and tills, and closing the store can be handled through Oracle Retail Xstore Point of Service. As part of Oracle Retail Xstore Point of Service, these release notes include information about Xstore Point of Service Mobile and Xenvironment.

Oracle Retail Xstore Office

Oracle Retail Xstore Office is a central web-based management console that provides for the effortless management of the data and configurations that empower your associates. The user interface within Oracle Retail Xstore Office provides streamlined functionality that guides users through configuration changes, data changes, and deployments. Granular security access can create a custom experience for users of all access levels. Multiple support tools and alerts enable IT leaders to take a proactive approach to managing multiple installations.

Hardware and Software Requirements

See the Oracle Retail Xstore Suite Implementation and Security Guide for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility

Functional Enhancements

This section describes the functional enhancements for this release.

Country Accelerator Enhancements

Xstore Point of Service functionality has been extended to include the following in version 21.0.2.

India Country Accelerator

The following functional enhancements have been implemented for the Country Pack India.

Bill of Supply and Delivery Challan

The Bill of Supply and Delivery Challan have been implemented in Xstore 21.0.2.

France Country Accelerator

The following functional enhancements have been implemented for the Country Pack France.

Certification

Changes have been implemented to comply with NF525 certification.

Poland Country Accelerator

The following functional enhancements have been implemented for the Country Pack Poland.

JPK (Jednolity Plik Kontrolny) Compliance

Changes have been implemented to comply with the specifications for JPK changes for correction invoices.

Simplified Invoices

Receipts with NIP are now considered as Simplified Invoices.

Correction Invoices

Correction Invoices are now issued instead of Credit Notes for returns against invoices, as these are not allowed in Poland.

Portugal Country Accelerator

The following functional enhancements have been implemented for the Country Pack Portugal.

Fatura Completa

Changes have been implemented to be compliant with legal and regulatory requirements. Additionally, Xstore issues a Fatura Completa if the transaction is above 100 Euros and the customer is a company.

Tax Free Shopping

Changes have been implemented to capture all new required tax free data to be compliant with legal and regulatory requirements. This includes the fact that a Fatura Completa is mandatory if a tax-free invoice is issued, that the customer must be from an eligible country and must not be a company, and that the receipt amount and the tax-free amount must match.

Sale Cash Tender Limits

Limits in several countries have been updated based on updated country regulations.

Legal Warranty

Xstore offers the option to mark items subject to legal warranty in the sale receipt printing. In some countries this is a mandatory feature for retailers to operate.

Paperless Receipts

Xstore offers the option to skip sale receipt printing. In some countries this is a mandatory feature that allows retailers to work paperless when needed.

Quick Launch — Updated Desktop UI

The user can access the quick launch functionality when using the updated Desktop UI.

Technical Enhancements

This section addresses the technical enhancements included in Oracle Retail Xstore Suite System Release 21.0.2.

Middleware

Oracle Retail Xstore Suite Release 21.0.2 supported for use with the following Middleware components:

- Tomcat 9.0.65

Defect Fixes Documentation

A defect fix is a modification to the base Oracle Retail Xstore Point of Service code (for example, a bug fix, a performance enhancement, a functional enhancement, or a technical enhancement). The file named DEFECT_MODULE_XREF_XSTORE_21.0.2.xlsx lists every defect number and the modules and scripts that are added or modified in the release. The file is posted to My Oracle Support at the following location: Oracle Retail Defect Document Listings (Doc ID: 2021275.1).

Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
Country Accelerator Mexico/Global Invoice	34492589	Fixed an issue where in case of transactions with non-taxable items, the invoice generated at the end of the day caused an error.
Suspending/Resuming Transactions	34643525	Transactions with Customer Extension table can be resumed now.
Hardware	34334232	Fixed an issue where the use of the Epson TM-T88V receipt printer in combination with the new desktop GUI caused errors.
Country Accelerator Italy/VAT	34709456	Fixed an issue where VAT rates were not synchronized correctly.
POSLog	34383923	The UUID is included in the POSLog now.
Inventory Count	34618427	Fixed an issue where the physical count generated multiple count cycles with duplicate item entries.
Reports	34418903	Fixed issue with the Employee Productivity report.
Reports	34835364	Fixed issue with the Dashboard report
Country Accelerator France/Invoice	34625033	Issues with the invoice layout were fixed.
Promotions	34735859	Fixed an issue where promotions could not be deployed from Customer Engagement Cloud Service to Xstore Office On-Premise.
Xstore Updates	34457419	Fixed an issue where the Xstore update installer updated the xstore.properties file with wrong paths.
Country Accelerator Poland/Invoice	35052629	Fixed an issue where voiding an invoice from the back office generated an empty invoice.
Register Open and Close	35096623	Fixed an issue where if Xstore was shutdown when the cash drawer was left open form the closing count, the register status is unchanged and prevents users from closing the register.

Affected Component	Defect Number	Description
Returns	34724506	Fixed an issue where serialized items could be returned more than once.
Unverified Returns	34833595	Fixed an issue with scanning items for an unverified return.

Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Xstore Suite Supplemental Documentation Library Doc ID 1994467.1 .

Related Documentation

For more information, see the following documents in the Oracle Retail Xstore Suite 21.0.2 documentation set:

- *Oracle Retail Xstore Suite Implementation and Security Guide*

- *Oracle Retail Xstore Suite Country Accelerator Technical Guide*

- *Oracle Retail Xstore Suite Country Accelerator User Guide*

Supplemental Training

The following documents are available through My Oracle Support. Access My Oracle Support at the following URL:

https://support.oracle.com

Transfer of Information (TOI) Material (Doc ID 732026.1)

For applicable products, online training is available to Oracle supported customers. These online courses provide release-specific product knowledge that enables your functional and technical teams to plan, implement and/or upgrade and support Oracle Retail applications effectively and efficiently.

Oracle Retail Learning Subscriptions at Oracle University

Oracle Retail Learning Subscriptions at Oracle University The Oracle Retail Learning Subscription is a digital training solution for anyone on your team seeking training on Oracle Retail Products. With the learning subscription you get the key elements of an effective learning program and the conveniences of a digital format, making this training unmatched in the industry.

You get modern learning at its best, such as:

- 12 months of 24/7 access to a comprehensive set of high quality videos delivered by Oracle experts.
- Periodic updates for new features and product enhancements.
- Flexibility to search, access and learn about specific topics of interest.

The learning subscription enables current users to continually refresh and upgrade their product skills. It also enables new employees with a self-paced learning guide to help them quickly become proficient on Oracle Retail Products. For training opportunities, see the following web site:

http://www.oracle.com/education