

# Oracle® Retail Xstore Suite

## Release Notes



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Oracle Retail Xstore Suite Release Notes, Release 23.0.1

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# Preface

This document highlights the major changes for Release of Oracle Retail Xstore Suite. As part of Oracle Retail Xstore Point of Service, these release notes include information about Xstore Point of Service Mobile and Xenvironment.

## **Audience**

This document is intended for the users and administrators of the Oracle Retail Xstore Suite.

## **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

## **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## **Customer Support**

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

## **Oracle Help Center (docs.oracle.com)**

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

## **Comments and Suggestions**

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: [retail-doc\\_us@oracle.com](mailto:retail-doc_us@oracle.com)

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## Oracle Retail Xstore Suite

This document highlights the major changes for Release 23.0.1 of Oracle Retail Xstore Suite.

### Overview

Oracle Retail Xstore Suite 23.0.1 includes the products below.

#### Oracle Retail Xstore Point of Service

Oracle Retail Xstore Point of Service is a point-of-sale application that provides the capabilities to carry out day-to-day transactions and conduct daily store activities. Tasks such as scanning items, applying price adjustments, tendering, and printing receipts as well as processing returns and web orders can be performed. Store operations including opening the store, managing registers and tills, and closing the store can be handled through Oracle Retail Xstore Point of Service. As part of Oracle Retail Xstore Point of Service, these release notes include information about Xstore Point of Service Mobile and Xenvironment.

#### Oracle Retail Xstore Office

Oracle Retail Xstore Office is a central web-based management console that provides for the effortless management of the data and configurations that empower your associates. The user interface within Oracle Retail Xstore Office provides streamlined functionality that guides users through configuration changes, data changes, and deployments. Granular security access can create a custom experience for users of all access levels. Multiple support tools and alerts enable IT leaders to take a proactive approach to managing multiple installations.

### Hardware and Software Requirements

See the Oracle Retail Xstore Suite Implementation and Security Guide for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility

### Functional Enhancements

This section describes the functional enhancements for this release.

## Country Accelerator Enhancements

Xstore Point of Service functionality has been extended to include the following in version 23.0.1.

### Italy Country Accelerator

The following functional enhancements have been implemented for the Country Pack Italy.

#### Instant Lottery

Enhancements have been implemented for the Instant Lottery functionality to comply with the legal requirements.

## Technical Enhancements

This section addresses the technical enhancements included in Oracle Retail Xstore Suite System Release 23.0.1.

### Middleware

Oracle Retail Xstore Suite Release 23.0.1 supported for use with the following Middleware components:

- Tomcat 9.0.84

## Defect Fixes Documentation

A defect fix is a modification to the base Oracle Retail Xstore Point of Service code (for example, a bug fix, a performance enhancement, a functional enhancement, or a technical enhancement). The file named `DEFECT_MODULE_XREF_XSTORE_23.0.1.xlsx` lists every defect number and the modules and scripts that are added or modified in the release. The file is posted to My Oracle Support at the following location: Oracle Retail Defect Document Listings (Doc ID: 2021275.1).

## Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
Tax	35631678	Fixed an issue where the tax for warranty items was being doubled in unverified returns.

Affected Component	Defect Number	Description
Special Orders	35631686	The Special Order functionality “To Customer” computes taxes based on the destination location instead of the current store location now.
Tax Free	35578250	Fixed an issue where the AUTH_PROCESSING ('connecting to web interface' message) is loaded on Xstore and Xstore needs to be restarted to be unlocked.
Quick Items	35996792	Fixed an issue where it was not possible to change the items pages on the Quick Items tab.
Warranty Items	35737390	Fixed an issue where it was not possible to return warranty items when the original transaction was resumed.
Xstore Certificates	35921946	A user-facing prompt has been added when a certificate is expired or going to expire.
Discounts	35670975	Fixed an issue where it was possible to add multiple exclusive discounts to a single line item.
Xstore Office/Tax Service Avalara	35815085	Fixed an issue with the tax service integration Avalara.
Xenvironment	35693495	Fixed in issue with Xstore updates on nonlead registers.
Send Sale	35375486	Fixed an issue where the prefilled address on a Send Sale was removed from the shipping information form when the Back button was used.
Tenders	35827558	Fixed an issue where franking checks resulted in an error.
Setup	36057916	Fixed an issue where libraries were missing during Xstore POS and Xstore Office setup.
Country Accelerator Poland/Tax Code	35207152	The tax code is printed on the invoice now.
Logs	35954017	Fixed an issue where the Xstore event log would show two READ requests to the SAP CRM endpoint when the operator was using the Customer Account Maintenance functionality on a register.
Dataloader	35952933	Fixed an issue where the Dataloader would stop processing when a malformed line was encountered in a mnt file.
Backoffice	36098896	When opening and closing the browser from the backoffice, Xstore no longer displays an exception.

## Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance,

and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned depreciations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Xstore Suite Supplemental Documentation Library [Doc ID 1994467.1](#) .

## Related Documentation

For more information, see the following documents in the Oracle Retail Xstore Suite 23.0.1 documentation set:

- *Oracle Retail Xstore Suite Implementation and Security Guide*
- *Oracle Retail Xstore Suite Country Accelerator Technical Guide*
- *Oracle Retail Xstore Suite Country Accelerator User Guide*

## Supplemental Training

The following documents are available through My Oracle Support. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Transfer of Information (TOI) Material (Doc ID 732026.1)

For applicable products, online training is available to Oracle supported customers. These online courses provide release-specific product knowledge that enables your functional and technical teams to plan, implement and/or upgrade and support Oracle Retail applications effectively and efficiently.

## Oracle Retail Learning Subscriptions at Oracle University

Oracle Retail Learning Subscriptions at Oracle University The Oracle Retail Learning Subscription is a digital training solution for anyone on your team seeking training on Oracle Retail Products. With the learning subscription you get the key elements of an effective learning program and the conveniences of a digital format, making this training unmatched in the industry.

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- 12 months of 24/7 access to a comprehensive set of high quality videos delivered by Oracle experts.
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- Flexibility to search, access and learn about specific topics of interest.

The learning subscription enables current users to continually refresh and upgrade their product skills. It also enables new employees with a self-paced learning guide to



help them quickly become proficient on Oracle Retail Products. For training opportunities, see the following web site:

<http://www.oracle.com/education>