

Oracle® Retail Store Inventory Operations Cloud Services Release Readiness Guide



Release 19.11

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

This guide outlines the information you need to know about Oracle Retail Store Inventory Operations Cloud Services new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Store Inventory Operations Cloud Services.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Store Inventory Operations Cloud Services is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

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Feature Summary

Oracle Retail Store Inventory Operations Cloud Services includes the following applications:

- Oracle Retail Enterprise Inventory Cloud Service (EICS)
- Oracle Retail Store Operations Cloud Service (SOCS)

 **Note:**

There are no functional enhancements in this release. See the [Noteworthy Resolved Issues](#) for more information about the contents in this update.

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Client System Requirements and Supported Products

This chapter covers the Client System requirements and products supported for Oracle Retail Store Inventory Operations Cloud Services.

Client System Requirements

**Note:**

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Supported Oracle Products

**Note:**

The + sign signifies all later Service Updates and Major Updates of the product.

Application	Supported Version
Oracle Retail Merchandising Foundation Cloud Service	19.0+
Oracle Retail Pricing Cloud Service	19.0+
Oracle Retail Integration Cloud Service	19.0+
Oracle Retail Order Management System Cloud Service	19.1+
Oracle Retail Order Broker Cloud Service	19.1+
Oracle Warehouse Management Cloud	19D+
Oracle Retail Xstore Point of Service	19.0+

Application	Supported Version
Oracle Retail Merchandising System	16.0+
Oracle Retail Warehouse Management System	16.0+

Store Operations Cloud Service (SOCS) Mobile Version Requirements

Mobile Application	Supported Version
Store Operations Cloud Service (SOCS)	19.11

The SOCS Mobile Application Archive (MAA) can be downloaded from [Oracle Software Delivery Cloud](#).

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Noteworthy Resolved Issues

The following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
SOCS	3601798	For DSD receiving, UIN spaces are getting removed.