# Oracle® Retail Store Inventory Operations Cloud Service
# Release Readiness Guide

Release 19.5

F54974–02

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ORACLE®

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# Contents

# Preface

This guide outlines the information you need to know about Oracle Retail Store Inventory Operations Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

**Audience**

This document is intended for the users and administrators of the Oracle Retail Store Inventory Operations Cloud Service.

**Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc

**Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

**Customer Support**

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

**Oracle Help Center (docs.oracle.com)**

Oracle Retail product documentation is available on the Oracle Help Center at https://docs.oracle.com/en/industries/retail/index.html.

(Data Model documents can be obtained through My Oracle Support.)

**Comments and Suggestions**

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

**Oracle Retail Cloud Services and Business Agility**

Oracle Retail Store Inventory Operations Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

# 1
# Feature Summary

This chapter describes the feature enhancements in this release.

## Noteworthy Enhancements - N/A

There are no enhancements in this update. See the Noteworthy Resolved Issues for more information about the contents in this update.

# 2

# Client System Requirements and Supported Products

This chapter covers the Client System requirements and products supported for Oracle Retail Store Inventory Operations Cloud Services.

## Client System Requirements

> **Note:**
>
> Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the Oracle Software Web Browser Support Policy for additional information.

## Supported Oracle Products

| Application | Latest Supported Version |
| --- | --- |
| Oracle Retail Merchandising Foundation Cloud Service | 19.0+ |
| Oracle Retail Pricing Cloud Service | 19.0+ |
| Oracle Retail Integration Cloud Service | 19.0+ |
| Oracle Retail Order Management System Cloud Service | 19.1+ |
| Oracle Retail Order Broker Cloud Service | 19.1+ |
| Oracle Warehouse Management Cloud | 19D+ |
| Oracle Retail Xstore Point of Service | 19.0+ |
| Oracle Retail Merchandising System | 16.0+ |
| Oracle Retail Warehouse Management System | 16.0+ |

# Store Operations Cloud Service (SOCS) Mobile Version Requirements

| Mobile Application | Supported Version |
|---|---|
| Store Operations Cloud Service (SOCS) | 19.5 |

The SOCS Mobile Application Archive (MAA) can be downloaded from Oracle Software Delivery Cloud.

# 3

# Noteworthy Resolved Issues

This following table highlights specific key fixes that are included in this release. In some cases, only a percentage of the overall fixed defects are listed.

| Affected Component | Defect Number | Description |
| --- | --- | --- |
| EICS | 34001538 | The file template download of user assignment is failing with a severe system error. |
| EICS | 33994489 | Not all records from the ITEM_LOC_IN table are getting loaded into SIOCS. |
| EICS | 33983460 | The stock count unit and amount snapshot batch job updates the incorrect snapshot. |
| EICS | 33976624 | The stock count export file to thirdparty/onprem RMS is not extracted to the correct path. |
| EICS | 33963752 | The ad hoc stock counts are not populating the price variance, price, and price type fields. |
| EICS | 33934621 | The Transaction History tab on Item Detail displays an old transaction. |
| EICS | 33933869 | The Store Importer job is populating STORE.LOCALE_COUNTRY as null. |
| EICS | 33917193 | The Item Loc importer job fails with ORA-0001: MULTIPLE WH LOC TO PHYSICAL LOC. |
| EICS | 33895887 | The Store Importer job DELETE&SEED fails with ORA-02292 when the starter store exists. |
| EICS | 33885888 | THIRDPARTYSTOCKCOUNTIMPORT fails with ORA-02290: OPEN_STOCK_COUNT NOT UPDATED. |
| EICS | 33872683 | U&A Stock Count authorized results are not including zero SOH items from the file. |
| SOCS | 33821585 | The default carrier setting does not reflect on SOCS. |
| SOCS | 33813201 | MAF : a restricted container with instock UINs can be adjusted. |

| Affected Component | Defect Number | Description |
|---|---|---|
| EICS | 33789873 | Transfer receiving a carton with zero quantity is allowed for a user without permission. |
| EICS | 33743983 | The batch config setting is ignored by batch jobs. |

# 4

# Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Store Inventory Operations Cloud Service Documentation Library at Doc ID 2614551.1.