

Oracle® Retail Store Inventory Operations Cloud Service Release Readiness Guide



Release 19.8

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

This guide outlines the information you need to know about Oracle Retail Store Inventory Operations Cloud Service new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

Audience

This document is intended for the users and administrators of the Oracle Retail Store Inventory Operations Cloud Service.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: <https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/retail/index.html>.

(Data Model documents can be obtained through My Oracle Support.)

Comments and Suggestions

Please give us feedback about Oracle Retail Help and Guides. You can send an e-mail to: retail-doc_us@oracle.com

Oracle Retail Cloud Services and Business Agility

Oracle Retail Store Inventory Operations Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

1

Feature Summary

 **Note:**

There are no functional enhancements in this release. This release contains quarterly technical updates, defect fixes, and security updates.

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Client System Requirements and Supported Products

This chapter covers the Client System requirements and products supported for Oracle Retail Store Inventory Operations Cloud Services.

Client System Requirements

**Note:**

Oracle Retail assumes that the retailer has ensured its Operating System has been patched with all applicable Windows updates.

The following web browsers are supported:

- Mozilla Firefox
- Microsoft Edge
- Google Chrome (Desktop)

Microsoft has deprecated Internet Explorer 11 in Windows 10 and recommends using Edge as the default browser. Refer to the [Oracle Software Web Browser Support Policy](#) for additional information.

Supported Oracle Products

Application	Latest Supported Version
Oracle Retail Merchandising Foundation Cloud Service	19.0+
Oracle Retail Pricing Cloud Service	19.0+
Oracle Retail Integration Cloud Service	19.0+
Oracle Retail Order Management System Cloud Service	19.1+
Oracle Retail Order Broker Cloud Service	19.1+
Oracle Warehouse Management Cloud	19D+
Oracle Retail Xstore Point of Service	19.0+
Oracle Retail Merchandising System	16.0+
Oracle Retail Warehouse Management System	16.0+

Store Operations Cloud Service (SOCS) Mobile Version Requirements

Mobile Application	Supported Version
Store Operations Cloud Service (SOCS)	19.8

The SOCS Mobile Application Archive (MAA) can be downloaded from [Oracle Software Delivery Cloud](#).

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Noteworthy Resolved Issue

This following table highlights a specific key fix that is included in this release. In some cases, only a percentage of the overall fixed defects are listed.

Affected Component	Defect Number	Description
EICS	32558300	The ITEM_PURGE job fails with a Transaction Timed Out After 7201 Seconds error.
EICS	35042905	In the Stock Count screen, the SOH column needs to show the snapshot at the time of the count.
EICS	35225378	A cancelled purchase receipt does not update the QUANTITY_TOTAL in the database.

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Deprecated Features

As part of the continuous delivery model for cloud services, features and technical components of a solution may be removed or replaced to enhance the security, performance, and overall quality of the cloud service. When this occurs, the deprecation of a feature or component will be announced in advance, allowing customers sufficient time to anticipate the change and transition to any enhanced replacement feature/component. After the deprecation is announced, the deprecated feature or component will remain in the solution until the planned removal date and will not be enhanced or made compatible with other new features.

For the full schedule of planned deprecations for this product, see the Deprecation Advisory accessed from the following MOS Documentation Library: Oracle Retail Store Inventory Operations Cloud Service Documentation Library at [Doc ID 2614551.1](#).