

Integration Implementation Assistant

Release Notes



Release 25.10

G55092-01

April 2026

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Integration Implementation Assistant Release Notes, Release 25.10

G55092-01

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Introduction

Welcome to the *Integration Implementation Assistant Release Notes*. These release notes provide an overview of the features in Integration Implementation Assistant Release 25.10.

Quick Links

[Preface](#)

[Release Notes](#)

The latest documentation for this release is available on the [Oracle Utilities Integrations](#) page on [Oracle Help Center](#).

Have a question? Contact your Delivery Team or visit [My Oracle Support](#).

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Preface

The preface includes the following sections:

- [Audience](#)
- [Documentation and Resources](#)
- [Updates to Documentation](#)
- [Documentation Accessibility](#)
- [Conventions](#)
- [Abbreviations](#)

Audience

This document is intended for the following users:

- Implementation partners
- System integrators
- Utility customers

Documentation and Resources

For more information regarding this integration, foundation technology and the edge applications, refer to the following documents:

Product Documentation

Resource	Location
Integration Implementation Assistant	Oracle Utilities Integrations

Additional Documentation

Resource	Location
My Oracle Support	Visit My Oracle Support regularly to stay informed about updates and patches. Access the support site for the edge application Certification Matrix for Oracle Utilities Products (Doc ID 1454143.1) .
Oracle University for training opportunities	http://education.oracle.com/

Updates to Documentation

Documentation updates are posted on the [Oracle Utilities Integrations](#) page as they become available.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the [Oracle's Accessibility Program](#) website.

Access to Oracle Support

Oracle customers have access to electronic support through [My Oracle Support](#). If you are hearing impaired, visit the [Oracle Accessibility Learning and Support](#) website for more information.

Conventions

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
Monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Abbreviations

Term	Expanded Form
IIA	Integration Implementation Assistant
OIC	Oracle Integration Cloud
WACS	Oracle Work and Asset Cloud Service
OFS/FFS	Oracle Field Service/Fusion Field Service

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Release Notes

This release notes outlines the information about new and improved functionality in the Integration Implementation Assistant. Each section includes a brief description of the capability, how to begin using it, and important considerations for implementation teams.

The release notes focus on the following:

- [Solution Overview](#)
- [User Interface](#)
- [Supported Application Documentation](#)
- [Browser-Based Client Versions](#)
- [Feature Summary](#)
- [Known Issues](#)

Solution Overview

The Oracle Utilities Integrations Implementation Assistant is an AI-enabled conversational solution designed to streamline access to integration documentation and implementation guidance for partners, customers, implementers, and Oracle internal teams. The assistant provides natural language access to authoritative Oracle content, including configuration guides, setup instructions, data mapping documentation, and user guides.

Leveraging generative AI and retrieval-augmented generation (RAG), the assistant searches across large volumes of indexed documentation to deliver context-aware, accurate responses with traceability to relevant source materials. Its knowledge base is continuously updated through automated ingestion of content from [Oracle Help Center](#) and other approved sources, ensuring alignment with the latest product capabilities and implementation guidance.

The solution also incorporates user interactions and feedback to continuously refine response quality and expand its knowledge coverage over time. By centralizing integration knowledge into a single conversational interface, the assistant reduces the time required to locate information, improves implementation efficiency, and supports broader adoption of Oracle Utilities integration solutions.

In this release, the Integration Implementation Assistant introduces support for Oracle Utilities Work and Asset Cloud Service integration with Oracle Field Service, as well as related capabilities across Oracle Utilities Work and Asset Cloud Service, Oracle Field Service, and Oracle Integration Cloud.

The key capabilities include:

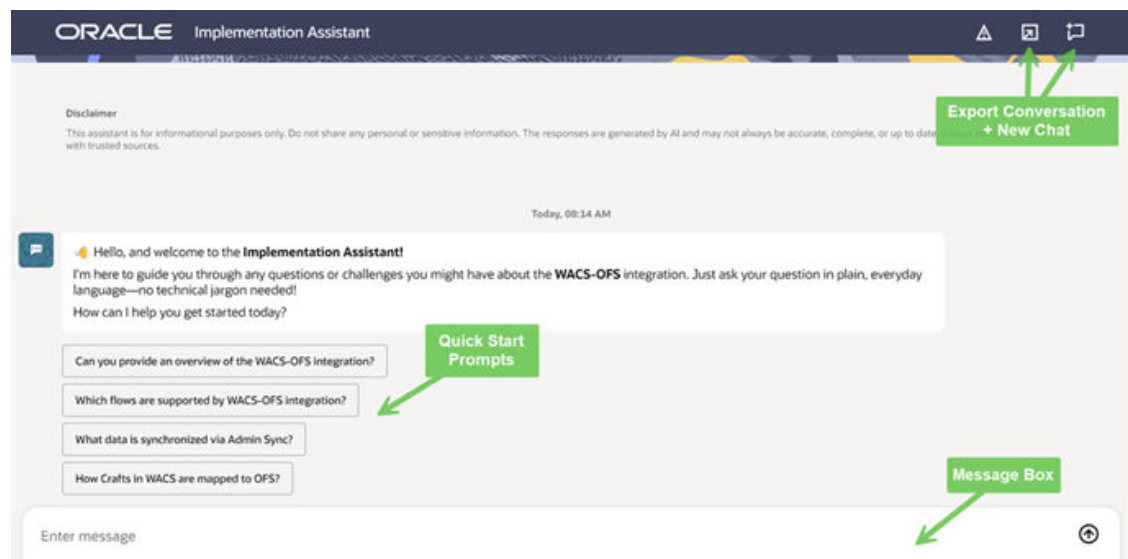
- **Conversational Documentation Access:** Enables users to retrieve implementation guidance using natural language queries.
- **Context-Aware Responses:** Delivers accurate answers by identifying and referencing the most relevant documentation content.
- **Automated Knowledge Ingestion:** Continuously updates the knowledge base with the latest content from approved Oracle sources, such as [Oracle Help Center](#).

- **Continuous Learning and Improvement:** Improves response accuracy through analysis of user interactions and feedback.
- **Centralized Integration Knowledge Repository:** Consolidates multiple documentation sources into a unified, searchable interface.
- **Implementation Guidance:** Provides support for configuration, architecture, best practices, and troubleshooting related to integration implementation.
- **Multi-Audience Support:** Serves Oracle internal teams, partners, implementers, and customers.

User Interface

The following sample interface shows the Oracle Implementation Assistant designed to support users during the setup and understanding of Oracle Utilities Work and Asset Cloud Service Integration to Oracle Field Service.

Figure 3-1 Integration Implementation Assistant User Interface



Key features of this interface include:

- **Export Conversation:** Options to export or download the current conversation for reference, documentation, and knowledge sharing.
- **New Chat:** A chat-based interaction model that delivers real-time guidance and answers to user queries. Starts a new conversation session and clears the current chat context.
- **Quick Start Prompts:** Predefined questions to help users quickly explore common topics such as integration overview, supported flows, and data synchronization.
- **Message Input Box:** Allows users to submit custom questions or prompts in natural language to interact with the assistant.

To access the Integration Implementation Assistant, visit the [Oracle Utilities Integrations](#) page on [Oracle Help Center](#).

Supported Application Documentation

The following table lists the application documentation supported in this solution, along with the corresponding versions:

Table 3-1 Supported Application Documentation

Supported Application	Version
Oracle Utilities Work and Asset Cloud Service Integration to Oracle Field Service	25.10
Oracle Utilities Work and Asset Cloud Service	25.10
Oracle Integration Cloud	Latest
Oracle Field Service	Latest

Browser-Based Client Versions

The following table lists the web browsers that this solution supports:

Table 3-2 Browser-Based Client Versions

Browser	Google Chrome (for Mobility)
Mobile Application	iOS/Android

Feature Summary

This latest release includes the following features:

- AI Powered Conversational Interface:** The Integration Implementation Assistant provides a natural language chatbot interface that allows users to ask questions about Oracle Utilities integrations and receive contextual answers. Users can quickly locate relevant implementation guidance without manually searching through large documentation sets.
- Intelligent Documentation Retrieval:** The assistant uses a vector-based retrieval engine to search indexed documentation repositories and identify the most relevant information for each user question. By leveraging retrieval augmented generation techniques, the assistant combines semantic search with generative AI to deliver responses grounded in official documentation.
- Automated Knowledge Ingestion and Updates:** The system includes an automated pipeline that continuously ingests updated documentation from approved sources, such as the [Oracle Help Center](#). Newly published or updated materials are processed and converted into embedding that are stored in the vector database, ensuring the assistant reflects the most current product documentation and implementation guidance.
- Context Aware Implementation Guidance:** The assistant provides guidance on configuration steps, implementation workflows, integration architecture, and best practices. Responses are generated based on the most relevant documentation sections and are tailored to the context of the user question, helping implementers and partners resolve issues faster.
- Centralized Integration Knowledge Platform:** The assistant consolidates multiple documentation sources including configuration guides, setup instructions, user guides, and

data mapping documents into a unified knowledge platform. This enables internal teams, partners, and customers to access integration knowledge through a single conversational interface.

- **Continuous Learning and Response Improvement:** The assistant incorporates user feedback and interaction patterns to improve response quality over time. Feedback mechanisms allow users to evaluate answers, enabling the system to refine responses and expand its knowledge base based on real implementation scenarios.
- Source citations linking responses to the relevant documentation.

Known Issues

There are no known issues at the time of this release.