

Oracle Utilities Data Intelligence

Data Intelligence User Guide



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Preface

Learn how to use Oracle Utilities Data Intelligence.

Audience and Scope

This guide is intended for consumers and creators of visualizations and workbooks using Oracle Utilities Data Intelligence. Consumers work with their favorite visualizations and workbooks delivered with the application or built by your organization. Creators understand the business needs of the consumers and create visualizations and workbooks that answers their business questions.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <https://www.oracle.com/corporate/accessibility/>.

Conventions

The table below describes the conventions used in this document.

Text Conventions

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

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Get Started with Oracle Utilities Data Intelligence

Oracle Utilities Data Intelligence is a suite of analytics applications that provides real-time access to data in the on-premise [Oracle Utilities Customer To Meter](#) application and in cloud services such as [Oracle Customer Cloud Service](#) and [Oracle Meter Solution Cloud Service](#). It is powered by Oracle Autonomous Data Warehouse and Oracle Analytics Cloud, and it offers a library of ready-to-use, best practice key metrics across customer and meter applications to help you make quick and collaborative decisions. It includes rich pre-built analytical subject areas, measures, key performance indicators, and workbooks that allow you to create visualizations from your data and derive strategic insights.

About Subject Areas

One of the key benefits of Oracle Utilities Data Intelligence is that it comes with predefined subject areas that are specific to the utilities industry.

A subject area is a data model that presents business data for analysis in a manner that reflects the structure of the business. Subject areas enable analysts to structure queries in the same intuitive fashion as they ask business questions.

The subject areas of Oracle Utilities Data Intelligence are simple and mask the complexity of the underlying data structure.

For examples of questions that subject areas can help you answer, see the [Oracle Utilities Data Intelligence Analytics Reference Guide](#).

About Oracle Data Visualization

Oracle Utilities Data Intelligence leverages [Oracle Data Visualization](#), which is a component of [Oracle Analytics Cloud](#).

Oracle Data Visualization enables you to easily create visualizations and workbooks that reveal trends in your company's data and help you answer questions and discover important insights about your business. Creating visualizations and workbooks is easy in [Oracle Data Visualization](#). The application is designed so that your data analysis work is flexible and exploratory.

Exploring data in [Oracle Data Visualization](#) is different than using pre-built analytics and dashboards because it allows you to experiment with your data by adding or removing columns, creating filters, or applying different visualizations to your data. You can understand your data from different perspectives and fully explore your data to find correlations, discover patterns, and see trends.

For more information, see [Explore, Visualize, and Analyze Data](#).

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Supported Source Application Versions

The tables below specify the source application versions which are supported in the 26.6 Oracle Utilities Data Intelligence release.

Supported Cloud Applications

Source Cloud Application	Version
Customer Care and Billing Cloud Service	<ul style="list-style-type: none">• 24C• 25.4• 25.10• 26.4
Customer Cloud Service	<ul style="list-style-type: none">• 24C• 25.4• 25.10• 26.4
Digital Asset Cloud Service	<ul style="list-style-type: none">• 24C• 25.4• 25.10• 26.4
Meter Solution Cloud Service	<ul style="list-style-type: none">• 24C• 25.4• 25.10• 26.4
Work and Asset Cloud Service	<ul style="list-style-type: none">• 24C• 25.4• 25.10• 26.4

Supported On-Premises Applications

Application	Version
Customer Care and Billing	<ul style="list-style-type: none">• 2.9.0.2.0• 25.4• 25.10
Customer to Meter	<ul style="list-style-type: none">• 2.9.0.2.0• 25.4• 25.10
Digital Asset Management	<ul style="list-style-type: none">• 25.10
Meter Data Management	<ul style="list-style-type: none">• 2.5.0.2.0• 25.4• 25.10
Work and Asset Management	<ul style="list-style-type: none">• 2.4.0.2.0• 25.4• 25.10

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Access Oracle Utilities Data Intelligence Content

Your "Welcome to Data Intelligence" email contains a direct link to the service. Simply click this link and sign in. The URL for your service is `servername/ui/dv/` for Oracle Utilities Data Intelligence business user application content. For example, the `servername` component might look something like `https://<ClientSpecificServerURL>.com/ui/dv`. When you log in, you see your Home page, which has links to all of the features and content available to you. Some examples of content you can access include:

- **Subject Areas:** A subject area is a logical grouping of data that can be analyzed in a manner that reflects the structure of the business.
- **Workbooks:** A workbook is a grouping of canvases which can include data from one or more subject areas.
- **Canvases:** A canvas is a page within a workbook that contains one or more visualizations.

To access Oracle Utilities Data Intelligence content (including workbooks):

1. Click the **Navigator** bar and select **Catalog**.
2. Navigate to `Shared Folders/Utilities`.
3. Navigate to the subfolders under `/Utilities` to find workbooks related to a specific topic or subject area. These workbooks contain data and canvases you can use to answer questions about your business. The subfolders include:
 - `/AMI`
 - `/Common`
 - `/Customer`
 - `/Customer Insights`
 - `/Digital Asset`
 - `/Grid Insights`
 - `/Meter`
 - `/Work and Asset`

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Customize Your Oracle Utilities Data Intelligence Home Page

You can configure your Oracle Utilities Data Intelligence Home Page to display only the information that is most useful to you. See [Customize Your Oracle Fusion Data Intelligence Home Page](#) in the Fusion Data Intelligence documentation for more tips and detailed guidance.

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Explore, Visualize, and Analyze Data

There are many ways that you can explore, visualize, and analyze data in Oracle Utilities Data Intelligence. You can create workbooks, add data elements, create and apply filters, and more. See [Visualize Data](#) in the Oracle Analytics Cloud documentation for more information. You can also use the table below to find links to more specific tasks and instructions.

Task	Description
Add notes to canvases and tie notes to specific data points	You can add notes to canvases and tie notes to specific data points. See Add Notes to a Visualization .
Use conditional formatting to highlight important data events in your visualizations	Use conditional formatting to highlight important data events in your visualizations so that you can take action. See Enable a Conditional Formatting Rule .
Update the settings for multiple columns of a dataset at the same time	Save time when changing settings for multiple columns. Multi-select columns in the Metadata view to change the Data Type, the Treat As setting, the aggregation type, and the hide setting for more than one column at once. See Configure Columns Properties in a Dataset .
Update the shared properties of all visualizations on a canvas at the same time	Multi-select visualizations on a canvas to easily change shared properties for groups of content. See Work with Multiple Visualizations on a Canvas .
Use improved sort options in Visualizations to clearly see the sort order and any sort conflicts	Sort data in a visualization by a column that's not included in the visualization. See Sort, Drill, Select Data, and Apply Statistics in Visualization Canvases .
Enter your own tooltip text to display when you hover over a visualization title	Enter your own tooltip text to display when you hover over a visualization title. See About Visualization Properties .

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Where Do I Go for More Information?

There are many books, videos, and other resources available on how to use the data visualization features of Oracle Utilities Data Intelligence. See [Explore, Visualize, and Analyze Data](#) and [How Do I Share Analytics Content?](#), both of which contain links to more detailed instructions in the Oracle Analytics Cloud online help.