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Preface


For release notes for earlier releases not covered here, refer to the Oracle Fusion Middleware library on the Oracle Help Center for the release you need.

Audience

This document is intended for administrators and developers who work with Oracle Business Process Management components.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Accessible Access to Oracle Support

Oracle customers who have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Related Documents

Refer to the Oracle Fusion Middleware library on the Oracle Help Center for additional information.

- For Oracle Business Process Management information, see Oracle Business Process Management.
- For Oracle SOA Suite information, see Oracle SOA Suite.
- For versions of platforms and related software for which Oracle products are certified and supported, review the Certification Matrix on OTN.

Conventions

The following text conventions are used in this document:
## Convention

<table>
<thead>
<tr>
<th>Convention</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>boldface</strong></td>
<td>Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.</td>
</tr>
<tr>
<td><em>italic</em></td>
<td>Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.</td>
</tr>
<tr>
<td>monospace</td>
<td>Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.</td>
</tr>
</tbody>
</table>
New Features

There are no new features for Release 12c (12.2.1.x) of Oracle Business Process Management.
Known Issues and Workarounds

Known issues and workarounds for Release 12c (12.2.1.4.0) of Oracle Business Process Management are:

- **Migration of BPM Projects in Business Process Composer Fails During Upgrade from 11g to 12c (12.2.1.4.0)**
- **soa-infra Not ACTIVE on SOA Server Start**
- **Invalid Data Objects Appear in Database After Migration of BPM Projects from 11g to 12c**
- **Error Occurs When Deploying a Human Task**
- **Error Occurs When Submitting a Form**
- **Approve and Reject Links in Email Notification Do Not Work in Microsoft Outlook**
- **[Iphone 6 generic ] Worklist / SOA Composer App Crashes on Launching**
- **BPM Task List Contents Not Showing in Processportal**
- **Waiting for Monitor Entry Error Message**
- **Pending JDev Changes for Summary Field Mapping Feature**
- **Web Forms Do Not Support Digital Signatures**
- **Future Participant Editing Does Not Work on Duplicate Participant**
- **Group Still Exists After Deletion in Workspace**
- **JDeveloper Verbal Rules Fact Usage Not Honored**

### 2.1 Migration of BPM Projects in Business Process Composer Fails During Upgrade from 11g to 12c (12.2.1.4.0)

**Issue**

Bug Number: 30273495

Impacted Releases: 12.2.1.4.0 and later releases

Impacted Platforms: All

When you upgrade Oracle Business Process Management from 11g to 12c (12.2.1.4.0), BPM projects in Business Process Composer may not migrate successfully.

**Workaround**

1. Before starting the upgrade, export all BPM Projects from Business Process Composer to make a backup. See Importing and Exporting Projects.
2. Complete the upgrade from 11g to 12c (12.2.1.4.0), as described in Upgrading SOA Suite and Business Process Management.
3. Open the backed up 11g BPM projects in JDeveloper 12c (12.2.1.4.0).
4. Follow the prompts in JDeveloper to migrate the BPM projects to 12c (12.2.1.4.0).
5. After the migration completes, import the migrated BPM projects into Business Process Composer. See Importing and Exporting Projects.

2.2 soa-infra Not ACTIVE on SOA Server Start

**Issue**
Bug Number: 30202866
Impacted Releases: 12.2.1.4.0 and later releases
Impacted Platforms: All
Upon starting the SOA server, the soa-infra application may intermittently fail to change to ACTIVE state.

**Workaround**
Restart the SOA server.

2.3 Invalid Data Objects Appear in Database After Migration of BPM Projects from 11g to 12c

**Issue**
Bug Number: 23588725
Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1.0 and later releases
Impacted Platforms: All
When you migrate BPM projects from 11g to 12c, a few TRS packages do not get migrated. These TRS packages will appear as invalid data objects in the database.

**Workaround**
No workaround required as these unmigrated TRS packages do not cause any loss of functionality.

2.4 Error Occurs When Deploying a Human Task

**Issue**
Bug Number: 29665677
Impacted Releases: 12.2.1.4.0 and later releases
Impacted Platforms: All
When you deploy a project that contains a process with a human task, an error appears in the server logs:

1. Create a project, then create a process, and then add a human task to the process.
2. Deploy the project.

The server logs display an entry with an error similar to the following:

```
<Apr 18, 2019 12:38:04.549 AM PDT> <Error>
oracle.soa.services.workflow.soa>
<BEA-000000> <<WorkflowServiceEngine.undeploy(ComponentModel componentModel)
> Error occurred during undeployment of human task component ApprovalTask, taskDefinitionId default/DefaultRequestApproval!5.0/ApprovalTask. The error was: Issue while login> java.lang.RuntimeException: Issue
```

**Workaround**

The error does not impact the deployment, or the functionality of the project. You can ignore this error.

### 2.5 Error Occurs When Submitting a Form

**Issue**

- **Bug Number:** 28977414
- **Impacted Releases:** 12.2.1.4.0 and later releases
- **Impacted Platforms:** All

An error message error appears after you submit a form:

1. Create a project, then create a process, then create a form, and use the form in the process.
2. Deploy the project.
3. Log in to Workspace with a user that can access the form.
4. Fill in the form, and submit it.

An error message appears, and the server logs display an entry with an error similar to the following:

```
[2018-11-27T05:34:53.879-08:00] [soa_server1] [ERROR] []
[oracle.adfinternal.view.faces.context.RichExceptionHandler] [tid: [ACTIVE].ExecuteThread: '11' for queue: 'weblogic.kernel.Default (self-tuning)'][userId: jcooper1][ecid: dbca6d64-e37a-415b-b48a-badd2ed3dd7-00001836,0][APP: OracleBPMWorkspace][partition-name: DOMAIN][tenant-name: GLOBAL][DSID: 0000MTLJY13FW7VL129DlflfBVs0000OH] ADF_FACES-30200: For more information, please see the server's error log for an entry beginning with: The UIViewRoot is null. Fatal exception during PhaseId: RESTORE_VIEW 1.[[
```
2.6 Approve and Reject Links in Email Notification Do Not Work in Microsoft Outlook

**Issue**

Bug Number: 18858843  
Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1.0 and later releases  
Impacted Platforms: All

Approve and Reject links in Thai, Arabic, and Korean languages do not open in an email notification when you use Microsoft Outlook as the email client. This is a limitation of Microsoft Outlook. This happens when the email body length exceeds the maximum limitation in Microsoft Outlook. [http://support.microsoft.com/kb/q182985](http://support.microsoft.com/kb/q182985). This issue might also occur in other languages if the task title in the email subject is too long.

**Workaround**

Use the Mozilla Thunderbird email client to open tasks with a long subject line.

2.7 [Iphone 6 generic ] Worklist / SOA Composer App Crashes on Launching

**Issue**

Bug Number: 21764484  
Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1.0 and later releases  
Impacted Platforms: All

The Worklist application crashes on launch on iPhone 6 plus while using the Safari browser.

**Workaround**

Upgrade to a newer IOS version (for example, 8.4.1).

2.8 BPM Task List Contents Not Showing in Processportal

**Issue**

Bug Number: 21772408  
Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1.0 and later releases
Impacted Platforms: All

If Oracle HTTP Server is not used, the integration of BPM Task information into Oracle Webcenter does not work.

Workaround

For the integration of Oracle BPM into Oracle WebCenter to work, use Oracle HTTP Server on both installations.

## 2.9 Waiting for Monitor Entry Error Message

### Issue

Bug Number: 21444641

Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1.0 and later releases

Impacted Platforms: All

You may see an error message similar to the following indicating a long block chain at oracle.bpm.bpmn.engine.service.BPMAuditTrail.logEvent:

```
$2239 daemon prio=5 os_prio=0 tid=0x000000001d631000 nid=0x5da6
waiting for monitor entry [0x000000005ff00000] java.lang.Thread.State:
BLOCKED (on object monitor) at oracle.bpm.bpmn.engine.service.audit.persistence.AuditKeyGenerator.nextId(AuditKeyGenerator.java:116) - waiting to lock <0x000000072f41ad70> (a java.lang.Object) at oracle.bpm.bpmn.engine.service.BPMAuditTrail.logEvent(BPMAuditTrail.java:125)
```

### Workaround

Increase the AuditEventBatchSize from 10 to 50. In Enterprise Manager, AuditEventBatchSize can be found under SOA Administration / BPMN Properties.

## 2.10 Pending JDev Changes for Summary Field Mapping Feature

### Issue

Bug Number: 17039859

Impacted Releases: All Releases

Impacted Platforms: All

When creating a summary field mapping, when the Insert Into Expression button is clicked, BPM Studio does not warn if a payload expression is not present in the xpath expression.
2.11 Web Forms Do Not Support Digital Signatures

Issue
Bug Number: 16992692
Impacted Releases: All Releases
Impacted Platforms: All
Web forms currently do not support digital signatures.

Workaround
No workaround available

2.12 Future Participant Editing Does Not Work on Duplicate Participant

Issue
Bug Number: 13990543
Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1.0 and later releases
Impacted Platforms: All
When a substitution rule is used in a task, the resulting participant list may include duplicate participants that can't be edited.

Workaround
No workaround available.

2.13 Group Still Exists After Deletion in Workspace

Issue
Bug Number: 21470654
Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1. and later releases
Impacted Platforms: All
After deleting an approval group in Process Workspace, the approval group still exists.

Workaround
Repeat the deletion. The approval group is deleted on the second attempt.
2.14 JDeveloper Verbal Rules Fact Usage Not Honored

**Issue**

Bug Number: 21310445

Impacted Releases: 12.1.3, 12.2.1, 12.2.1.1 and later releases

Impacted Platforms: All

Verbal rules will work only with auto-generated business phrases. When creating verbal rules that include other business phrases used for input/output, error messages in BPM Studio are generated indicating that the business phrases are unreferenced, even though they have been declared. For example, you might see an error message similar to:

RUL-05163: The fact type "myFact" is not used in any ruleset called by this decision function.
RUL-05164: The fact type "myFact2" is referenced, but is not asserted nor input.

**Workaround**

There is no workaround available.