## Oracle® GoldenGate Using Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace



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Oracle GoldenGate Using Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace, Release 21.3

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## Contents

### 1 Get started

| About Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace | 1-1  |
|--|------|
| How it works   | 1-1  |
| Overview of Oracle GoldenGate and supporting technologies                    | 1-1  |
| Concepts   | 1-2  |
| Before you begin   | 1-3  |
| What you need  | 1-3  |
| Required policies  | 1-4  |
| Set up the source and target databases for replication                       | 1-5  |
| Create a custom Virtual Cloud Network (VCN)                                  | 1-5  |
| About Oracle Cloud Marketplace   | 1-10 |
| Resources  | 1-11 |
| Cross Cloud Functionality  | 1-11 |

### 2 Provision

| Find Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace   | 2-1 |
|---|-----|
| Deploy Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace | 2-1 |
| Review stack resources  | 2-5 |
| Review VCN details  | 2-5 |
| Review Compute Instances  | 2-5 |
| Review Block Volumes  | 2-6 |
| Monitor Grid Infrastructure startup   | 2-7 |
|   |     |

### 3 Prepare

| Task 1: Configure the Source and Target Databases for Oracle GoldenGate | 3-1 |
|---|-----|
| Task 2: Configure the Oracle GoldenGate Environment                     | 3-4 |

### 4 Use

| Monitor ACFS replication | 4-1 |
|--------------------------|-----|
| Managing Planned Outages | 4-2 |



### 5 Get help

| Submit a Service Request                                  | 5-1 |
|---|-----|
| Known issues  | 5-1 |
| Terraform destroy fails if instances are in stopped state | 5-2 |



## 1 Get started

Learn what you need to get started with Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace.

Topics in this section:

- About Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace
- Before you begin
- About Oracle Cloud Marketplace

### About Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace

Oracle GoldenGate Maximum Availability Hub was designed to save you time in setting up and configuring your Oracle GoldenGate high availability solution.

It provides high availability by configuring a 2-node cluster server for fast and simple failover, and disaster recovery by leveraging Oracle Advanced Cluster File System (ACFS) replication to another identical GoldenGate hub server on a separate 2-node cluster server.

### How it works

When you deploy Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace, a terraform script creates the necessary networking resources, two 2-node RAC clusters, installs the grid infrastructure and XAG, and then the required resources to set up ACFS Replication between the two clusters.

After the stack is deployed, you can set up ACFS switchover between the primary and standby clusters. See xxx.

### Overview of Oracle GoldenGate and supporting technologies

Explore the technologies required to replicate data between databases.

#### **Oracle GoldenGate**

Oracle GoldenGate provides real-time, log-based change data capture and delivery between homogenous and heterogeneous systems. It lets you construct a cost-effective and low-impact real-time data integration and continuous availability solution.

Oracle GoldenGate replicates data from committed transactions with transaction integrity and minimal overhead on your existing infrastructure. The architecture supports multiple data replication topologies, such as one-to-many, many-to-many, cascading, and bidirectional. Its wide variety of use cases includes real-time business intelligence; query offloading; zero-downtime upgrades and migrations; and active-active databases for data distribution, data synchronization, and high availability.



Oracle GoldenGate Microservices Architecture provides REST-enabled services. The RESTenabled services provide remote configuration, administration, and monitoring through HTML5 web pages, command line interfaces, and APIs.

Recommended Oracle GoldenGate 21c (and higher releases) introduces unified build support, so that a single software installation supports capturing and applying replicated data to multiple major Oracle Database versions (11g Release 2 to 21c). This is possible because an Oracle GoldenGate installation includes the required Oracle Database client libraries without requiring a separate database ORACLE HOME installation.

#### **Oracle Grid Infrastructure Agents**

Oracle Grid Infrastructure Agents (XAG) are Oracle Grid Infrastructure components that provide the high availability (HA) framework to application resources and resource types managed through the agent management interface, AGCTL. This framework provides a complete, ready-to-use solution that contains pre-defined Oracle Grid Infrastructure resource configurations and agents to integrate applications for complete application HA.

The Oracle Grid Infrastructure Agents provide pre-defined Oracle Clusterware resources for Oracle GoldenGate, Siebel, Oracle PeopleSoft, JD Edwards, and Oracle WebLogic Server, as well as Apache and MySQL applications. Using the agent for Oracle GoldenGate simplifies the creation of dependencies on the source and target databases, the application VIP, and the Advanced Cluster File System (ACFS) mount point. The agent command line utility (AGCTL) is used to start and stop Oracle GoldenGate, and can also be used to relocate Oracle GoldenGate between the nodes in the cluster.

#### **Oracle Advanced Cluster File System (ACFS)**

Oracle ACFS can be used to store Oracle GoldenGate files.

Oracle Advanced Cluster File System (Oracle ACFS) is a multi-platform, scalable file system, and storage management technology that extends Oracle Automatic Storage Management (Oracle ASM) functionality to support all customer files.

Oracle ACFS leverages Oracle Clusterware for cluster membership state transitions and resource-based high availability. Oracle ACFS is bundled into the Oracle Grid Infrastructure (GI) allowing for integrated optimized management of databases, resources, volumes, and file systems.

### Concepts

Familiarize yourself with common concepts and abbreviations you're sure to encounter when working with Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace.

| Concept or abbreviation | Definition  |
|-------------------------|---|
| ACFS                    | Advanced cluster file system  |
| ASM                     | Automatic storage management  |
| ASMLIB                  | Oracle Database automatic storage management<br>support library.                              |
| CRS                     | Cluster ready services  |
| DNS                     | Domain name service   |
| GI                      | Grid infrastructure   |
| OCI                     | Oracle Cloud Infrastructure   |
| OPatch                  | A Java based utility that enables the application and rollback of patches to Oracle software. |



| Concept or abbreviation | Definition                                  |
|-------------------------|---|
| RAC                     | Real application clusters                   |
| SCAN                    | Single client access name                   |
| VCN                     | Virtual cloud network                       |
| VIP                     | Virtual IP                                  |
| VM                      | Virtual machine                             |
| VNIC                    | Vritual network interface card              |
| XAG                     | Oracle Grid Infrastructure standalone agent |

### Before you begin

### What you need

Here are the prerequisites required to deploy Oracle GoldenGate Maximum Availability Hub:

- Oracle Cloud Account
- Access to an assigned Oracle Cloud Tenant
- Policies to create compute node resources within the Oracle Cloud Tenant
- Local SSH/RSA Key

#### Create an SSH/RSA Key

To work with the Oracle Cloud Infrastructure once the Oracle GoldenGate Compute Node is built, you have to provide a SSH Public Key during the interview process that will allow you to log in to the node once built.

In order to build your SSH keys, perform the following steps:

**1.** Open a Terminal window and start the key generation program by typing the following command:

\$ ssh-keygen

2. Enter the path to store this file. By default, this gets saved in your home directory under a hidden folder called .ssh. Change this default location, if required.

Enter file in which to save the key (/Users/johndoe/.ssh/id rsa): <Return>

3. Enter a passphrase for using your key.

Enter passphrase (empty for no passphrase): <passphrase>

4. Re-enter the passphrase to confirm it.

Enter same passphrase again: <passphrase>

5. Check the results.



The key fingerprint (a colon separated series of 2 digit hexadecimal values) is displayed. Check if the path to the key is correct. In the above example, the path is /Users/johndoe/.ssh/id rsa.pub. You have now created a public or private key pair.

#### Note:

For generating key pair on Windows platform, refer to Creating a Key Pair section in *Oracle Cloud Infrastructure Documentation*.

### **Required policies**

You may need assistance from your Service administrator to add these policies to your compartment.

Add the following required policies before you deploy the Oracle GoldenGate Maximum Availability Hub stack:

- Allow group <ggowner> to manage instance-family in compartment <Compartment Name>
- Allow group <ggowner> to manage orm-family in compartment <Compartment Name>
- Allow group <ggowner> to manage volume-family in compartment <Compartment Name>
- Allow group <ggowner> to use virtual-network-family in compartment <Compartment Name>
- Allow group <ggowner> to manage public-ips in compartment <Compartment Name>
- Allow group <ggowner> to use tag-namespaces in tenancy
- Allow group <ggowner> to inspect compartments in tenancy

Where <*ggowner*> is an example for a group and <*Compartment Name*> is an example of a compartment. The following are permission names: *instance-family*, *orm-family*, *volume-family*, *virtual-network-family*, and *public-ips*.

#### Note:

- The manage public-ips permission is required only if you give the instance a
  public IP address. Oracle GoldenGate uses reserved IP addresses so that the
  public address is preserved across stack upgrades.
- The Networks compartment is an assumption that the customers follow the practice of having a separate network group manage the network resources for all users in the tenancy. If the tenancy instead allows you to create network resources of your own, then the policy would be: Allow group <marketplace-permissions> to manage virtual-network-family in compartment </marketplace-Test>.

Use one of the following examples to assign privileges required for VIP reassignment

Create a dynamic group, OracleIdentityCloudService/VIP-Reassignment, with the following rule for any compartment that requires access:

Any {Instance.compartment.id = '<Compartment OCID>' }



For each compartment listed, add the following required policy for the dynamic group to use APIs to reassign the VIP to another instance in failover events:

Allow dynamic-group 'OracleIdentityCloudService'/'VIP-Reassignment' to
{ PRIVATE\_IP\_READ, PRIVATE\_IP\_UPDATE, VNIC\_ASSIGN, VNIC\_UNASSIGN,
VNIC\_ATTACHMENT\_READ, INSTANCE\_INSPECT } in compartment
<child\_compartment\_name>

• Instances created by the Oracle GoldenGate Maximum Availability Hub stack are tagged with the tag namespace, GG DEV, and tag key, ogg-high-availability.

Create the tag namespace, GG\_DEV in the compartment in which you deploy Oracle GoldenGate Maximum Availability Hub. Create the tag key definition ogg-highavailability in the GG\_DEV namespace. Create a dyamic group, OracleIdentityCloudService/VIP-Reassignment-Tag, with the following matching rule to group all instances tagged with the given namespace and tag key:

tag.GG\_DEV.ogg-high-availability.value

Add the following required policy for the dynamic group that assigns privileges to all instances with this namespace and tag, enabling them to reassign the VIP address to other instances. For example:

```
Allow dynamic-group 'OracleIdentityCloudService'/'VIP-Reassignment-Tag' to
{ PRIVATE_IP_READ, PRIVATE_IP_UPDATE, VNIC_ASSIGN, VNIC_UNASSIGN,
VNIC_ATTACHMENT_READ, INSTANCE_INSPECT } in compartment
<child_compartment_name>
```

### Set up the source and target databases for replication

Before you can start replicating data, you should prepare the source or target database to support Oracle GoldenGate. For more information about steps to prepare your Oracle database, see Preparing the Database for Oracle GoldenGate in the *Using Oracle GoldenGate for Oracle Database* Guide.

### Create a custom Virtual Cloud Network (VCN)

You can use an existing VCN or create one when you deploy the Oracle GoldenGate Maximum Availability Hub stack, but ensure that the VCN includes the following network configurations.

#### Before you begin

Take note of the following:

- When you create your VCN, you must create both a client subnet and a cluster subnet. The client subnet can be either public, which allows public access to instances created in the subnet, or private, which prohibits public IP address for instances created in the subnet. The cluster subnet is used only for internal communication between clusters, and must be private.
- If your client subnet is public, you must create and use an Internet Gateway. If your client subnet is private, then you must create and use a NAT Gateway.
- Two sets of security lists and route table rules are required, one set for the client subnet and one set for the cluster subnet. You can use the default security list and route table created when you create the subnet, and create a second security list and route table for



the other subnet, or create two new security lists and route tables for each subnet, ensuring that the required ingress, egress, and route table rules are included as documented below.

#### To create a custom VCN:

- 1. Log in to the Oracle Cloud console with your Oracle Cloud account, if you're not already logged in.
- 2. Create the VCN:
  - a. Open the Oracle Cloud navigation menu, click **Networking**, and then click **Virtual** cloud networks.
  - **b.** On the Virtual Cloud Networks in Compartment page, click **Create VCN**.
  - c. In the Create Virtual Cloud Network panel, complete the following fields:
    - i. For Name, enter a name for the VCN, such as VCN01.
    - ii. Select a **compartment** in which to create the VCN.
    - iii. For **IPv4 CIDR Blocks**, enter an IPv4 CIDR block such as, 10.10.0.0/16, and then press Enter on your keyboard.
  - d. Click Create VCN.
- 3. Create Gateways:
  - Create an Internet Gateway, if the client subnet's access type is public:
    - a. On the Virtual Cloud Network details page, under **Resources**, click **Internet Gateways**.
    - b. Click Create Internet Gateway.
    - c. In the Create Internet Gateway panel, enter a name for the Internet Gateway, such as igwy01, and then click Create Internet Gateway.
  - Create a NAT Gateway for the cluster subnet, or if the client subnet's access type is private:
    - a. Use the breadcrumb to return to the VCN details page.
    - b. On the Virtual Cloud Network details page, under **Resources**, click **NAT Gateways**, and then click **Create NAT Gateway**.
    - c. In the Create NAT Gateway panel, enter a name for the NAT Gateway, such as ngwy01, and then click Create NAT Gateway.
- 4. Create Route Tables and add Route Rules:
  - a. Create a Route Table for the client subnet:
    - i. On the Virtual Cloud Network details page, under **Resources**, click **Route Tables**, and then click **Create Route Table**.
    - ii. For In the Create Route Table panel, enter a name for the Route Table, such as client\_rt01, and then click **Create**.
    - iii. Select the newly created route table.
    - iv. On the Route Table Details page, click Add Route Rules.
    - v. In the Add Route Rules panel, complete the fields as follows:
      - i. For Target Type, select:
        - Internet Gateway, if your client subnet is public.



- **NAT Gateway**, if your client subnet is private.
- ii. For Destination CIDR Block, enter 0.0.0/0
- iii. For Target, select Internet Gateway from the dropdown.
- vi. Click Add Route Rules.
- b. Create a Route Table for the cluster subnet:
  - i. On the Virtual Cloud Network details page, under **Resources**, click **Route Tables**, and then click **Create Route Table**.
  - ii. For In the Create Route Table panel, enter a name for the Route Table, such as cluster rt01, and then click **Create**.
  - iii. Select the newly created route table.
  - iv. On the Route Table Details page, click Add Route Rules.
  - v. In the Add Route Rules panel, complete the fields as follows:
    - i. For Target Type, select NAT Gateway.
    - ii. For Destination CIDR Block, enter 0.0.0.0/0
    - iii. For Target, select Internet Gateway from the dropdown.
  - vi. Click Add Route Rules.
- 5. Create Security Lists:
  - a. Use the breadcrumb to return to the VCN details page.
  - b. On the Virtual Cloud Network details page, under Resources, click Security Lists.
  - c. Create a Security List for the client subnet:
    - i. Click Create Security List.
    - ii. In the Create Security List panel, complete the fields as follows:
      - i. For Name, enter client sl01.
      - ii. Under Allow Rules for Ingress, click + Another Ingress Rule.
      - iii. For Ingress Rule 1,
        - i. For Source Type, select CIDR.
        - ii. For Source CIDR, enter 10.10.0.0/24.
        - iii. For IP Protocol, select ICMP from the dropdown.
        - iv. For Type, enter 8.
        - v. For Description, enter Required for ACFS replication.
        - vi. Click + Another Ingress Rule
      - iv. For Ingress Rule 2,
        - i. For Source Type, select CIDR.
        - ii. For Source CIDR, enter the client subnet CIDR. For example, 10.10.0.0/24.
        - iii. For Source Port Range, enter All
        - iv. For Destination Port Range, enter All.
        - v. For IP Protocol, select TCP from the dropdown.

- vi. For Description, enter Required for GI communication.
- vii. Click + Another Ingress Rule
- v. For Ingress Rule 3,
  - i. For Source Type, select CIDR.
  - ii. For Source CIDR,
    - If the client subnet is public, enter 0.0.0/0.
    - If the client subnet is private, enter 10.10.0/24
  - iii. For Source Port Range, enter All
  - iv. For Destination Port Range, enter 22.
  - v. For IP Protocol, select TCP from the dropdown.
  - vi. For Description, enter Required for SSH.
- vi. For Ingress Rule 4,
  - i. For Source Type, select CIDR.
  - ii. For Source CIDR,
    - If the client subnet is public, enter 0.0.0/0.
    - If the client subnet is private, enter 10.10.0/24
  - iii. For Source Port Range, enter 443
  - iv. For Destination Port Range, enter 443.
  - v. For IP Protocol, select TCP from the dropdown.
  - vi. For Description, enter Required for web access to GoldenGate.
- vii. Under Allow Rules for Egress, click + Another Egress Rule.

viii. For Egress Rule 1,

- i. For Destination Type, select CIDR.
- ii. For Destination CIDR, enter 0.0.0/0.
- iii. For IP Protocol, select All Protocols.
- iii. Click Create Security List.
- d. Create a Security List for the cluster subnet.
  - i. Click Create Security List.
  - ii. In the Create Security List panel, complete the fields as follows:
    - i. For Name, enter cluster sl01.
    - ii. Under Allow Rules for Ingress, click + Another Ingress Rule.
    - iii. For Ingress Rule 1,
      - i. For Source Type, select CIDR.
      - ii. For Source CIDR, enter 10.10.1.0/24.
      - iii. For IP Protocol, select ICMP from the dropdown.
      - iv. For Type, enter All.
      - v. For Code, enter All.



- vi. Click + Another Ingress Rule
- iv. For Ingress Rule 2,
  - i. For Source Type, select CIDR.
  - ii. For Source CIDR, enter 10.10.1.0/24.
  - iii. For Source Port Range, enter All.
  - iv. For Destination Port Range, enter All.
  - v. For IP Protocol, select TCP from the dropdown.
  - vi. Click + Another Ingress Rule
- v. For Ingress Rule 3,
  - i. For Source Type, select CIDR.
  - ii. For Source CIDR, enter 10.10.1.0/24.
  - iii. For Source Port Range, enter All.
  - iv. For Destination Port Range, enter All.
  - v. For IP Protocol, select UDP from the dropdown.
  - vi. Click + Another Ingress Rule
- vi. Under Allow Rules for Egress, click + Another Egress Rule.
- vii. For Egress Rule 1,
  - i. For Destination Type, select CIDR.
  - ii. For **Destination CIDR**, enter 0.0.0/0.
  - iii. For IP Protocol, select All Protocols.
- viii. Click Create Security List.
- 6. Create the client subnet:
  - a. Use the breadcrumb to return to the VCN details page.
  - **b.** On your Virtual Cloud Network details page, under **Resources**, click **Subnets**.
  - c. In the Subnets list, click Create Subnet.
  - d. In the Create Subnet panel, complete the following fields:
    - i. For Name, enter a name for the subnet, such as clientsubnet001.
    - ii. For **Create in Compartment**, select the compartment in which to create the subnet.
    - iii. For Subnet Type, select Regional.
    - iv. For IPv4 CIDR Blocks, enter 10.10.0.0/24.
    - v. For Route Table in Compartment, select the client Route Table created in step 4a (client\_rt01).
    - vi. (Optional) For Subnet Access, select one of the following:
      - Publict Subnet, to allow public IP addresses for instances created in this subnet.
      - Private Subnet, to prohibit public IP addresses for instances created in this subnet.



- vii. For Security Lists, select the client Security List created in step 5c (client\_sl01).
- e. Click Create Subnet.
- 7. Create the cluster subnet:
  - a. On your Virtual Cloud Network details page, click Create Subnet.
  - b. In the Create Subnet panel, complete the following fields:
    - i. For Name, enter a name for the subnet, such as clustersubnet001.
    - ii. For **Create in Compartment**, select the compartment in which to create the subnet.
    - iii. For IPv4 CIDR Blocks, enter an IPv4 CIDR block such as, 10.10.1.0/24.
    - iv. For Route Table in Compartment, select the client Route Table created in step 4b (cluster\_rt01).
    - v. For Subnet Access, select Private Subnet.
    - vi. For Security Lists, select the client Security List created in step 5d (client\_sl01).
  - c. Click Create Subnet.
- 8. Create a private view:
  - a. Use the Oracle Cloud console search bar to search for private view.
  - b. In the search results, under Services, select Private views (DNS Management).
  - c. On the Private views page, click Create private view.
  - d. In the Create private view panel, enter a name, such as goldengate\_dns\_view, and then click Create.
- 9. Create a zone:
  - a. Use the Oracle Cloud console search bar to search for zones.
  - b. In the search results, under Services, select Zones (DNS Management).
  - c. On the Zones page, click Private zones, and then click Create zone.
  - d. In the Create private zone panel, enter a Zone name, such as goldengate.com, and then click Create.
  - e. Ensure that the DNS private view selected is the private view created in step 8, and then click **Create**.
- **10.** Update the associated DNS resolver:
  - a. Use the breadcrumb to return to the **Networking** page, and then select **Virtual cloud networks** from the Networking menu.
  - b. On the Virtual Cloud Networks page, select your VCN.
  - c. On the Virtual Cloud Network details page, in the VCN information card, locate DNS Resolver, and click the VCN name.
  - d. On the Private resolver details page, click Manage private views.
  - e. In the Manage private views panel, select the DNS private view created in step 8 from the dropdown, and then click **Save changes**.

### About Oracle Cloud Marketplace

On Oracle Cloud Marketplace, you can find value-added applications and services that complement your existing Oracle Cloud solutions.



### Resources

The Oracle GoldenGate Maximum Availability Hub image on Oracle Cloud Marketplace contains the latest Oracle GoldenGate 21c release that is available at the time of provisioning an instance.

The primary Oracle GoldenGate software is installed on the compute node under the /u01/app/oracle/goldengate/gg21c directory. The secondary Oracle GoldenGate software is installed ...

#### **Supported Compute Shapes**

Oracle GoldenGate runs on different OCI Compute Sizes. The following table provides details on the supported OCI Compute Sizes:

| Compute Shape       | OCPU | Memory (GB) | Max Network<br>Bandwidth |
|---------------------|------|-------------|--------------------------|
| VM.Standard2.1      | 1    | 15          | 1 Gbps                   |
| VM.Standard2.4      | 4    | 60          | 4.1 Gbps                 |
| VM.Standard2.8      | 8    | 160         | 8.2 Gbps                 |
| VM.Standard2.16     | 16   | 240         | 16.4 Gbps                |
| VM.Standard2.24     | 24   | 320         | 24.6 Gbps                |
| VM.Standard3.Flex   | 32   | 512 GB      | 32 Gbps                  |
| VM.Standard.E3.Flex | 64   | 1024 GB     | 40 Gbps                  |
| VM.Standard.E4.Flex | 64   | 1024 GB     | 40 Gbps                  |

For pricing details on compute nodes, please refer to OCI Pricing. For more information about OCPU, memory, and network bandwidth for extended memory VM shapes, see Extended Memory VM Instances.

#### **Block Storage**

The following table provides details on the default block storage configuration used by Oracle GoldenGate on Oracle Cloud Marketplace.

| Volume      | Default Size | Configurable |
|-------------|--------------|--------------|
| Boot        | 200GB        | No           |
| Swap        | 256GB        | Yes          |
| Deployments | 1024GB       | Yes          |

For pricing details on block storage, please refer to Oracle Storage Cloud Pricing.

### **Cross Cloud Functionality**

Oracle GoldenGate is designed for large scale, cloud based architectures and Oracle GoldenGate on Oracle Cloud Marketplace is a key to many cloud-based solutions. By using Oracle GoldenGate from the Oracle Cloud Marketplace, you can replicate data from on premise to the Oracle Cloud, between data points within the Oracle Cloud, or even between third party clouds.

#### **Network Recommendations**

The network recommendations listed here primarlily apply for Oracle to Oracle replication, but the general rules apply to all platforms supported by Oracle GoldenGate. This applies to Oracle GoldenGate on-premise, in 3rd party clouds, in the Oracle cloud, and OCI-GoldenGate.

- For Capture: If you run Oracle GoldenGate remotely (on a separate server from the database that Oracle GoldenGate is capturing from), then the round trip ping time must be less than 80ms. For Integrated Extract, only the changes to tables that are being captured are sent to the Extract process itself.
- **For Replicat**: If you run Oracle GoldenGate remotely (on a separate server from the database that Oracle GoldenGate is applying changes to) then the round trip ping time must be less than 5ms.
- For Oracle GoldenGate to Oracle GoldenGate communication: The Oracle GoldenGate trail files grows at about 30-40% of the generated redo log volume (if you are capturing 100% of the data). That means that Oracle GoldenGate sends about 30-40% of the generated redo log volume across the network. If the network is not able to scale to this volume, then you can enable compression on the trail file data being sent across the network. This compression can typically achieve 8:1 compression ratios or better. You can also modify the TCP window socket size and buffers as well.

The following table provides a matrix on cross cloud support for replication by using Oracle GoldenGate on the Oracle Cloud Marketplace:

| oss-Cloud Support |
|-------------------|
|                   |

| Technology                | Remote Capture | Remote Apply |
|---------------------------|----------------|--------------|
| Oracle Cloud              | Yes            | Yes          |
| Amazon Web Services (AWS) | Yes            | Yes          |
| Microsoft Azure           | Yes            | Yes          |

## 2 Provision

Learn how you can find and deploy Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace.

#### Topics in this section:

- Find Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace
- Deploy Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace
- Review stack resources
- Monitor Grid Infrastructure startup

### Find Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace

To locate Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace:

- 1. Log in to Oracle Cloud Marketplace.
- 2. In the Search field, enter Oracle GoldenGate.
- 3. From the search results, select Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace.

### Deploy Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace

After you find Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace, you can deploy it using the provided Stack Listing. This TerraForm Stack prompts you for specific information and then builds the Oracle Cloud Infrastructure Compute Nodes with the desired hardware settings, configures the desired network settings, and starts the Grid Infrastructure and Oracle GoldenGate installations.

#### Before you begin

- Ensure that you add all required policies before you proceed.
- You have the option to create a new Virtual Cloud Network (VCN) or using an existing one. If using an existing VCN, ensure that the network configuration meets the requirements as documented in Create a custom Virtual Cloud Network (VCN).

To deploy Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace using the Stack Listing:

- 1. On the Oracle GoldenGate Maximum Availability Hub Application page, select **Get App**.
- 2. Select Commercial Market or Government Market, and then click Sign In.
- 3. Enter the tenancy name for Cloud Account Name, and then click Next.
- 4. Sign in to the Identity provider.



- 5. On the Oracle GoldenGate application page, provide the following information, and then click Launch Stack:
  - Select Version It provides a list of available versions for the listing.
  - **Select Compartment** Specifies the compartment where the compute node will be built. It is generally the location that you have access to build the compute node.
  - **Terms of Use** Review the Oracle standard Terms and Restrictions, and then select the checkbox.
- 6. Fill in the required Stack information:
  - **Name** Name of the Stack. It has a default name and provides a date time stamp. You can edit this detail, if required.
  - **Description** Description of the Stack that you are creating.
  - **Create In Compartment** It defaults to the compartment you have selected on the Oracle GoldenGate application page.
  - Tags (optional) Tags are a convenient way to assign a tracking mechanism but are not mandatory. You can assign a tag of your choice for easy tracking. You have to assign a tag for some environments for cost analysis purposes.
  - Click Next.
- 7. Fill in the required details to configure variables. This information is required to build the cluster compute nodes with for Oracle GoldenGate Maximum Availability Hub.
  - a. For Name for New Resources, enter:
    - i. **Cluster Prefix**: The prefix to identify the cluster. You can change the default prefix and enter up to 8 characters.

#### Note:

This prefix must be unique within the Compartment.

ii. **Hostname Prefix**: The prefix to identify an instance in the cluster. You can change the default prefix and enter up to 8 characters.

#### Note:

Two clusters are created. Two nodes are created in each cluster. Add details how to identify each cluster/node.

- b. For VCN Settings, complete the following fields:
  - i. **Create New Network**: Select this check box if you wish to create a new network resource.
    - If you select this check box, the Create New Network wizard appears allowing you to add and edit the new network information.
    - If you do not select this check box, the Create New Network wizard does not appear and the compute node is created with the existing network options in the VCN.
  - ii. VCN Network Compartment: Compartment in which to create new or to use existing network resources.



- iii. New VCN DNS Name: DNS Name to assign to new VCN.
- iv. New VCN CIDR: A default CIDR is generated, but you can change it, if needed.
- v. New Public Subnet DNS Name (optional): Name assigned to the new public subnet. You can leave this field blank if you want to create a subnet with DNS disabled.
- vi. New Public Subnet CIDR: A default CIDR is generated, but you can change it, if needed.
- vii. New Private Subnet DNS Name (optional): Name assigned to the new private subnet. You can leave this field blank if you want to create a subnet with DNS disabled.
- viii. New Private Subnet CIDR: A default CIDR is generated, but you can change it, if needed.
- c. For Client Subnet Settings, complete the following fields:
  - i. Select Private Subnet to create or use the VCN's private subnet.



If you are using a private IP address to access the compute node, you have to set up an IPSec VPN or FastConnect connection. Refer to OCI documentation for more details.

- ii. If Private Subnet is not selected, then Assign Public IP is selected by default, and the VCN's public subnet will be used.
- iii. Select the Client Subnet from the dropdown.
- d. Select the **Cluster Subnet Setting** from the dropdown. This private subnet is used only for internal cluster communication, and must be different from the Client subnet selection.
- e. For Instance Settings, complete the following fields:
  - i. Select the primary cluster's availability domain from the **Primary Availability Domain** dropdown.
  - ii. Select the standby cluster's availability domain from the **Standby Availability Domain** dropdown.
  - iii. Select a Compute Shape. Supported shapes are:
    - VM.Standard2.1
    - VM.Standard2.4
    - VM.Standard2.8
    - VM.Standard2.16
    - VM.Standard2.24
    - VM.Standard3.Flex
    - VM.Standard.E3.Flex
    - VM.Standard.E4.Flex

### Note:

If you select a Flex shape, then you must enter the **Number of OCPUs**, and **Amount of Memory (GB)**.

- iv. For Custom Volume Sizes- Select this option to customize the size of the new block storage volumes that are built for the compute node.
   Block Storage (Custom Volume Sizes)
  - i. Swap Volume Size: Default value is 256GB
  - ii. Deployment Volume Size: Default value is 1024GB (includes Trail files, CacheManager, and Config files)
  - iii. Deployment Volume VPUs: Default value is 10 VPUs
- f. For Create Oracle GoldenGate Deployment, complete the following fields:
  - i. Deployment Name: Name to assign to the Oracle GoldenGate Deployment.
  - ii. **Deployment Autonomous Database**: Select if deployment connects to an Autonomous Database. If selected, select the **Compartment** in which the Autonomous Database resides, and then select the **Autonomous Database** instance to which the deployment will connect.
- g. For Shell Access, paste the SSH Public Key to allow access as the opc user.
- h. Click Next.
- 8. On the **Review** page, review the information you provided, select **Run apply** on the created stack, and then click **Create**.

You're brought to the **Stacks Job Details** page. The stack takes a few minutes to create. You can monitor the creation of the compute nodes in the Log section of the page. As the primary and standby clusters and their nodes are created, the following information is outputted to the log for each cluster:

- cluster\_name
- domain
  - dns
  - ip\_address
  - ip\_type
- nodes
  - node1 hostname
  - node1 ip\_address
  - node1 ip\_type
  - node2 hostname
  - node2 ip\_address
  - node2 ip\_type

In total, four Virtual Machines (VMs) are created, two for the primary cluster, and two for the standby cluster.

After the status changes to SUCCEEDED, you can view the compute nodes created under **Instances**.





Completion of the stack only indicates the creation of the network resources, clusters and nodes, and allocation of block volume. To monitor the status of Grid Infrastructure (GI) and Oracle GoldenGate installations, you must SSH to the primary cluster's node1 and access the /tmp/startupScript.log file. See Monitor Grid Infrastructure startup.

To review all the resources created as a result of this job, see Review stack resources.

### **Review stack resources**

After the stack creation completes, take a moment to review the resources that were created.

### **Review VCN details**

Use the following steps to review the network resources created for Oracle GoldenGate Maximum Availability Hub.

To review network resources created:

- 1. Use the Oracle Cloud console navigation menu to navigate to **Networking**, and then **Virtual Cloud Networks**.
- 2. In the Virtual Cloud Networks list, select <cluster-prefix> VCN.
- 3. On the VCN details page, the Subnets section lists the private and public subnet that were created.
- 4. In the VCN Information section of the VCN detail page, click **DNS resolver**.
- 5. On the Private resolver details page, the Associated private views section lists created private view. Click goldengate\_dns\_view.
- 6. In the Private zones list, click goldengate.com.
- 7. In the Records section of the goldengate.com zone page, both the primary and standby dns records were added. Take note of the RDATA value for the primary cluster.

### **Review Compute Instances**

Use the following steps to review the Compute Instances (nodes) created for Oracle GoldenGate Maximum Availability Hub.

To review the Compute Instances created:

- 1. Use the Oracle Cloud console navigation menu to navigate to **Compute**, and then **Instances**.
- 2. In the list of Instances, you can select a primary or standby node to view its details.



### Note:

A total of four nodes were created, two for the primary cluster, and two for the standby cluster. The naming conventions are as follows:

- Primary cluster nodes:
  - <cluster-prefix>1-<node-prefix>1
  - <cluster-prefix>1-<node-prefix>2
- Standby cluster nodes:
  - <cluster-prefix>2-<node-prefix>1
  - <cluster-prefix>2-<node-prefix>2
- 3. Each node has public and private network interfaces. On the Instance's details page, click **Attached VNICs** to review this information.

### Note:

The IP address that was shown in the DNS record for the primary cluster is the same as shown in the list of IPv4 Addresses of the primary VNIC for <cluster-prefix>1-<node-prefix>1.

- Each node also has attached block volumes. On the Instance's details page, click Attached Block Volumes to view:
  - cluster-gidisk: Storage volume for the Grid Infrastructure. This is shared between the two nodes in the cluster.
  - cluster-oggdisk: Storage volume for Oracle GoldenGate. This is shared between the two nodes in the cluster.

### Note:

Automatic storage management cluster file system (ACFS) replication of this storage volume occurs between the primary and standby clusters.

<instance-name>-swap: This is dedicated to the node and not shared.

### **Review Block Volumes**

Use the following steps to review Block Volumes created for Oracle GoldenGate Maximum Availability Hub.

To review Block Volumes created:

#### Note:

You can also view Attached Block Volumes for each Compute Instance (node) from Compute Instance's details page.



- Use the Oracle Cloud console navigation menu to navigate to Storage, and then Block Volumes.
- 2. On the Block Volumes page, all block volumes created as part of the stack job is listed here. Select a block volume to view its details:
  - <cluster-prefix>1-oggdisk
  - <cluster-prefix>2-oggdisk

  - <cluster-prefix>2-gidisk
  - <cluster-prefix>1-<node-prefix>1-swap
  - <cluster-prefix>1-<node-prefix>2-swap
  - <cluster-prefix>2-<node-prefix>1-swap
  - <cluster-prefix>2-<node-prefix>2-swap

### Monitor Grid Infrastructure startup

It can take up to 20 minutes for the Grid Infrastructure (GI) installation to complete. SSH into node1 of the primary cluster to monitor this process.

To SSH into node1 of the primary cluster and monitor the GI installation:

- 1. Get the Public IP address of node1 of the primary cluster:
  - a. In the Oracle Cloud console, in the navigation menu, click **Compute**, and then **Instances**.
  - b. In the Instances list, locate your node1 of the primary cluster, and then copy its **Public** IP.

#### 🚫 Tip:

The naming convention of your primary cluster's node1 is <clusterprefix>1-<node-prefix>1.

- 2. Use a terminal application or Cloud Shell to SSH into node1 of the primary cluster.
- Open /tmp/startupScript.log in a supported text editor, for example: vi /tmp/ startupScript.log.
- 4. Monitor the messages outputted to this file until you see xag.Marketplace.goldengate is ONLINE. This indicates that the GI installation completed, and Oracle GoldenGate is ready for you to use.

You can now log in to the Oracle GoldenGate deployment.



## 3 Prepare

Learn how to prepare your maximum availability solution.

# Task 1: Configure the Source and Target Databases for Oracle GoldenGate

The source and target Oracle GoldenGate databases should be configured using the following recommendations.

Perform the following steps to complete this task:

- Step 1.1 Database Configuration
- Step 1.2 Create the Database Replication Administrator User
- Step 1.3 Create the Database Services

#### Step 1.1 - Database Configuration

The source and target Oracle GoldenGate databases should be configured using the following recommendations:

| Configuration                     | Scope   | Example  |
|-----------------------------------|---|--|
| Enable Archivelog Mode            | Source and Target   | SQL> ARCHIVE LOG LIST<br>Database log  |
|                                   |   | mode Archive<br>Mode<br>Automatic  |
|                                   |   | archival Enabled<br>Archive<br>destination                                     |
|                                   |   | USE_DB_RECOVERY_FILE_DEST<br>Oldest online log<br>sequence 110                 |
|                                   |   | Next log sequence to<br>archive 113<br>Current log<br>sequence 113             |
|                                   |   | Sequence 115   |
| Enable FORCE LOGGING              | Source and Target   | ALTER DATABASE FORCE<br>LOGGING;   |
| ENABLE_GOLDENGATE_REPLICAT<br>ION | Source, Target, and Standbys  | ALTER SYSTEM SET<br>ENABLE_GOLDENGATE_REPLICATIO<br>N=TRUE SCOPE=BOTH SID='*'; |
| Supplemental Logging              | Source<br>Required on Target for cases<br>when replication reverses | ALTER DATABASE ADD<br>SUPPLEMENTAL LOG DATA;                                   |



| Configuration  | Scope   | Example  |  |
|--|---|--|--|
| Add schema or table level logging for replicated objects | Source  | ADD SCHEMATRANDATA or ADD T  |  |
|  | Required on Target for cases when replication reverses    |  |  |
| STREAMS_POOL_SIZE  | Source  | The value of   |  |
|  | Required on Target for cases<br>when replication reverses | set to the following value:  |  |
|  |   | STREAMS_POOL_SIZE =  |  |
|  |   | Replicats) * 1GB) * 1.25)  |  |
|  |   | For example, in a database with 2<br>Extracts and 2 integrated<br>Replicats: |  |
|  |   | STREAMS_POOL_SIZE = 4GB *<br>1.25 = 5GB                                      |  |
|  |   | ALTER SYSTEM SET<br>STREAMS_POOL_SIZE=5G<br>SCOPE=BOTH SID='*';              |  |

For the steps on preparing the database for Oracle GoldenGate, see Preparing the Database for Oracle GoldenGate.

#### Step 1.2 - Create the Database Replication Administrator User

The source and target databases need a GoldenGate administrator user created, with appropriate privileges assigned as follows:

- For the multitenant container database (CDB):
  - Source database, GoldenGate Extract must be configured to connect to a user in the root container database, using a c##
  - Target database, a separate GoldenGate administrator user is needed for each pluggable database (PDB).
  - For further details on creating a GoldenGate administrator in an Oracle Multitenant Database, see Configuring Oracle GoldenGate in a Multitenant Container Database.
- For non-CDB databases, see Establishing Oracle GoldenGate Credentials

As the oracle OS user on the source database system, execute the following SQL instructions to create the database user for Oracle GoldenGate and assign the required privileges:

```
[opc@exadb1_node1 ~]$ sudo su - oracle
[oracle@exadb1_node1 ~]$ source dbName.env
[oracle@exadb1_node1 ~]$ sqlplus / as sysdba
# Source CDB
SQL>
alter session set container=cdb$root;
create user c##ggadmin identified by "ggadmin_password" container=all default
tablespace USERS temporary tablespace temp;
alter user c##ggadmin quota unlimited on users;
grant set container to c##ggadmin container=all;
grant alter system to c##ggadmin container=all;
grant create session to c##ggadmin container=all;
```



```
grant alter any table to c##ggadmin container=all;
grant resource to c##ggadmin container=all;
exec
dbms_goldengate_auth.grant_admin_privilege('c##ggadmin',container=>'all');
# Source PDB
SQL>
alter session set container=pdbName;
create user ggadmin identified by "ggadmin_password" container=current;
grant create session to ggadmin container=current;
grant alter any table to ggadmin container=current;
grant resource to ggadmin container=current;
exec dbms_goldengate_auth.grant_admin_privilege('ggadmin');
```

As the oracle OS user on the target system, execute the following SQL instructions to create the database user for Oracle GoldenGate and assign the required privileges:

```
[opc@exadb2_node1 ~]$ sudo su - oracle
[oracle@exadb2_node1 ~]$ source dbName.env
[oracle@exadb2_node1 ~]$ sqlplus / as sysdba
```

```
# Target PDB
SQL>
alter session set container=pdbName;
create user ggadmin identified by "ggadmin_password" container=current;
grant alter system to ggadmin container=current;
grant create session to ggadmin container=current;
grant alter any table to ggadmin container=current;
grant resource to ggadmin container=current;
grant dv_goldengate_admin, dv_goldengate_redo_access to ggadmin
container=current;
exec dbms goldengate auth.grant admin privilege('ggadmin');
```

#### Step 1.3 - Create the Database Services

If the source and target databases are running the recommended configuration on an Oracle RAC cluster with Oracle Data Guard, a role-based service must be created that allows the Extract or Replicat processes to connect to the correct Data Guard primary database instance.

When using a source multitenant database, a separate service is required for the root container database (CDB) and the pluggable database (PDB) that contains the schema being replicated. For a target multitenant database, a single service is required for the PDB.

As the oracle OS user on the primary database system, use dbaascli to find the CDB and PDB name, as shown here:

```
[opc@exadb1_node1 ~]$ sudo su - oracle
[oracle@exadb1_node1 ~]$ source dbName.env
[oracle@exadb1_node1 ~]$ dbaascli database getDetails
--dbname dbName |egrep 'dbName|pdbName'
"dbName" : "dbName",
    "pdbName" : "pdbName",
```



As the oracle OS user on the primary and standby database systems, create and start the CDB database service using the following command:

```
[opc@exadb1_node1 ~]$ sudo su - oracle
[oracle@exadb1_node1 ~]$ source dbName.env
[oracle@exadb1_node1 ~]$ srvctl add service -db $ORACLE_UNQNAME
-service dbName.goldengate.com -preferred ORACLE_SID1
-available ORACLE SID2 -role PRIMARY
```

As the oracle OS user on the primary and standby database systems, create and start the PDB database service using the following command:

```
[oracle@exadb1_node1 ~]$ srvctl add service -db $ORACLE_UNQNAME
-service dbName.pdbName.goldengate.com -preferred ORACLE_SID1
-available ORACLE SID2 -pdb pdbName -role PRIMARY
```

As the oracle OS user on the primary and standby database systems, start and verify that the services are running, as shown here:

```
[oracle@exadb1_node1 ~]$ srvctl start service -db $ORACLE_UNQNAME -role
[oracle@exadb1_node1 ~]$ srvctl status service -d $ORACLE_UNQNAME |grep
goldengate
```

```
Service dbName.goldengate.com is running on instance(s) SID1
Service dbName.goldengate.com is running on instance(s) SID1
```

Note:

Repeat step 1.3 in the source and target database system.

### Task 2: Configure the Oracle GoldenGate Environment

Perform the following steps to complete this task:

- Step 2.1 Create the Database Credentials
- Step 2.2 Create the Autostart Profile
- Step 2.3 Configure Oracle GoldenGate Processes

#### Step 2.1 - Create the Database Credentials

With the Oracle GoldenGate deployment created, use the Oracle GoldenGate Administration Service home page to create the database credentials using the above TNS alias names. See figure 4 below for an example of the database credential creation using the TNS alias.

From a client machine with access to the GGHUB, create a ssh tunnel to connect to the Oracle GoldenGate Administration Service:

\$ ssh -N -L <local port>:<vip>:443 -p 22 <gghub-node>

As the oggadmin user, create the database credentials:

**ORACLE** 

- 1. Log in into the Administration Service: https://localhost:<localPort>/ <instance name>/adminsrvr.
- 2. Click Configuration under Administration Service.
- 3. Click the plus button to Add Credentials under the Database tab.
- 4. Add the required information for the source and target CDB and PDB:

| Region   | Container | Domain     | Alias    | User ID                                  |
|----------|-----------|------------|----------|--|
| Region 1 | CDB       | GoldenGate | Reg1_CDB | c##ggadmin@ <tns<br>_alias&gt;</tns<br>  |
| Region 1 | PDB       | GoldenGate | Reg1_PDB | ggadmin@ <tns_ali<br>as&gt;</tns_ali<br> |
| Region 2 | CDB       | GoldenGate | Reg2_CDB | c##ggadmin@ <tns<br>_alias&gt;</tns<br>  |
| Region 2 | PDB       | GoldenGate | Reg2_PDB | ggadmin@ <tns_ali<br>as&gt;</tns_ali<br> |

#### Step 2.2 - Create the Autostart Profile

Create a new profile to automatically start the Extract and Replicat processes when the Oracle GoldenGate Administration Server is started. Then, restart if any Extract or Replicat processes are abandoned. With GoldenGate Microservices, auto start and restart is managed by Profiles.

Using the Oracle GoldenGate Administration Server GUI, create a new profile that can be assigned to each of the Oracle GoldenGate processes:

- 1. Log in to the Administration Service on the Source and Target GoldenGate.
- 2. Click on Profile under Administration Service.
- 3. Click the **plus (+)** sign next to Profiles on the Managed Process Settings home page.
- 4. Enter the details as follows:
  - Profile Name: Start\_Default
  - Description: Default auto-start/resteart profile
  - Default Profile: Yes
  - Auto Start: Yes
  - Auto Start Options
    - Startup Delay: 1 min
    - Auto Restart: Yes
  - Auto Restart Options
    - Max Retries: 5
    - Retry Delay: 30 sec
    - Retries Window: 30 min
    - Restart on Failure only: Yes
    - Disable Task After Retries Exhausted: Yes
- 5. Click Submit

#### Step 2.3 - Configure Oracle GoldenGate Processes



When creating Extract, Distribution Paths, and Replicat processes with Oracle GoldenGate Microservices Architecture, all files that need to be shared between the GGHub nodes are already shared with the deployment files stored on a shared file system.

Listed below are essential configuration details recommended for running Oracle GoldenGate Microservices on GGhub for Extract, Distribution Paths, and Replicat processes.

Perform the following sub-steps to complete this step:

- Step 2.3.1 Create the Database Credentials
- Step 2.3.2 Replicat Configuration
- Step 2.3.3 Distribution Path Configuration

#### Step 2.3.1 - Extract Configuration

When creating an Extract using the Oracle GoldenGate Administration Service GUI interface, leave the Trail SubDirectory parameter blank so that the trail files are automatically created in the deployment directories stored on the shared file system. The default location for trail files is the /<deployment directory>/var/lib/data directory.

### Note:

To capture from a multitenant database, you must use an Extract configured at the root level using a c## account. To apply data into a multitenant database, a separate Replicat is needed for each PDB because a Replicat connects at the PDB level and doesn't have access to objects outside of that PDB.

For GoldenGate Extract processes using Data Guard configurations that are using redo transport Maximum Performance or Maximum Availability modes, the following parameter must be added to the Extract process parameter file **on the primary system** to avoid losing transactions and resulting in logical data inconsistencies:

#### TRANLOGOPTIONS HANDLEDLFAILOVER

This parameter prevents Extract from extracting transaction data from redo that has not yet been applied to the Data Guard standby database. This is crucial to preventing Oracle GoldenGate from replicating data to a target database that does not exist in the source standby database.

If this parameter is not specified, after a data loss failover of the source database it is possible to have data in the target database that is not present in the source database, leading to logical data inconsistencies.

By default, after 60 seconds, a warning message will be written to the Extract report file when the Extract is stalled due to not being able to query the standby database applied SCN information. For example:

WARNING OGG-02721 Extract has been waiting for the standby database for 60 seconds.

The amount of time before the warning message is written to Extract report file can be adjusted using the Extract parameter "TRANLOGOPTIONS HANDLEDLFAILOVER STANDBY\_WARNING".



If the Extract is still not able to query the standby database applied SCN information after 30 minutes (default), the Extract process will abend, logging the following message in the Extract report file:

```
ERROR OGG-02722 Extract abended waiting for 1,800 seconds for the standby database to be accessible or caught up with the primary database.
```

If the standby database becomes available before the default 30 timeout expires, Extract continues mining data from the source database and reports the following message to the report file:

```
INFO OGG-02723 Extract resumed from stalled state and started
processing LCRs.
```

The timeout value of 30 minutes can be adjusted using the Extract parameter "TRANLOGOPTIONS HANDLEDLFAILOVER STANDBY\_ABEND <value>", where value is the number of seconds the standby is unavailable before abending.

If the standby database will be unavailable for a prolonged duration, such as during a planned maintenance outage, and you wish Extract to continue extracting data from the primary database, remove the "TRANLOGOPTIONS HANDLEDLFAILOVER" parameter from the Extract parameter file and restart Extract (see example below in Figures 4 to 6). Remember to set the parameter after the standby becomes available.

#### Note:

If extracting from a primary database continues while the standby is unavailable, a data loss failover could result after the standby becomes available, and not all the primary redo was applied before a failover. The GoldenGate target database will contain data that does not exist in the source database.

If the Extract process has been assigned an auto restart profile, after a Data Guard role transition, the Extract process will automatically restart. Extract will continue to mine redo data from the new primary database, ignoring the current state of the new standby database, until a default 5-minute timeout period expires. After this time, if the standby is not available Extract will abend with the following errors:

```
INFO OGG-25053 Timeout waiting for 300 seconds for standby database
reinstatement. Now enforcing HANDLEDLFAILOVER.
ERROR OGG-06219 Unable to extract data from the Logmining server
OGG$CAP_XXXX.
ERROR OGG-02078 Extract encountered a fatal error in a processing thread
and is
abending.
```

Extract will continue to automatically restart, based on the GoldenGate Microservices auto restart profile, and failing due to reaching the HANDLEDLFAILOVER timeout, until the number retries is reached or the new standby database becomes available.

During the timeout period following a database role transition, the HANDLEDLFAILOVER parameter is automatically suspended, so data will be replicated to the Oracle GoldenGate replica database without consideration of the source standby database not being kept up to



date. The timeout period for the standby database to start up before Extract abends can be adjusted using the Extract parameter TRANLOGOPTIONS DLFAILOVER TIMEOUT.

It is recommended that you leave DLFAILOVER\_TIMEOUT at the default of 5 minutes, to allow the old primary to convert to a standby. If the new standby database will be unavailable for an extended period of time or completely gone, then in order for Extract to start and remain running, you must remove the HANDLEDLFAILOVER parameter from the Extract parameter file. After removing the parameter, Extract no longer waits until redo has been applied to the standby database before extracting the data.

During the time it takes for the standby database to come back online and apply all the redo from the primary database, there will be data divergence between it and the Oracle GoldenGate replica database. This will be resolved once the standby database is up to date. At which point, add the HANDLEDLFAILOVER parameter back into the integrated Extract process parameter file, and then stop and restart the Extract.

When Oracle Data Guard Fast-Start Failover is disabled, such that the broker can automatically fail over to a standby database in the event of loss of the primary database, you must specify an additional integrated Extract parameter shown below.

TRANLOGOPTIONS FAILOVERTARGETDESTID n

This parameter identifies which standby database the Oracle GoldenGate Extract process must remain behind, with regards to not extracting redo data that has not yet been applied to the standby database.

If Oracle Data Guard Fast-Start Failover is disabled, and you don't specify the additional integrated Extract parameter FAILOVERTARGETDESTID, the extract will abend with the following errors:

```
ERROR OGG-06219 Unable to extract data from the Logmining server
OGG$CAP_XXXX.
ERROR OGG-02078 Extract encountered a fatal error in a processing thread and
is
abending.
```

To determine the correct value for FAILOVERTARGETDESTID, use the LOG\_ARCHIVE\_DEST\_N parameter from the GoldenGate source database which is used for sending redo to the source standby database. For example, if LOG\_ARCHIVE\_DEST\_2 points to the standby database, then use a value of 2.

As the oracle user on the primary database system, execute the following command:



reopen=300

optional compression=disable max\_failure=0

db\_unique\_name="<db\_name>" net\_timeout=30, valid for=(online logfile,all roles)

In this example, the Extract parameter would be set to the following:

TRANLOGOPTIONS FAILOVERTARGETDESTID 2

Create the Extract:

- 1. Log in to the Oracle GoldenGate Administration Server
- 2. Click in Overview under Administration Service
- 3. Click the plus button to Add Extract
- 4. Select Integrated Extract
- 5. Add the required information as follows:
  - Process Name: EXT\_1
  - Description: Extract for Region 1 CDB
  - Intent: Unidirection
  - Begin: Now
  - Trail Name: aa
  - Credential Domain: GoldenGate
  - Credential Alias: Reg1\_CDB
  - Register to PDBs: PDB Name
- 6. Click Next
- 7. If using CDB Root Capture from PDB, add the SOURCECATALOG parameter with the PDB Name
- 8. Click Create and Run

#### Step 2.3.2 - Replicat Configuration

Oracle generally recommends using integrated parallel Replicat which offers better apply performance for most workloads when the GGHUB is in the same region as the target Oracle GoldenGate database.

The best apply performance can be achieved when the network latency between the GGHUB and the target database is as low as possible. The following configuration is recommended for the remote Replicat running on the Oracle GGHUB.

- APPLY\_PARALLELISM Disables automatic parallelism, instead of using MAX\_APPLY\_PARALLELISM and MIN\_APPLY\_PARALLELISM, and allows the highest amount of concurrency to the target database. It is recommended to set this as high as possible based on available CPU of the hub and the target database server.
- MAP\_PARALLELISM Should be set with a value of 2 to 5. With a larger number of appliers, increasing the Mappers increases the ability to hand work to the appliers.
- BATCHSQL applies DML using array processing which reduces the amount network overheads with a higher latency network. Be aware that if there are many data conflicts,



BATCHSQL results in reduced performance, as rollback of the batch operations followed by a re-read from trail file to apply in non-batch mode.

#### Step 2.3.2.1 - Create the Checkpoint Table

The checkpoint table is a required component for Oracle GoldenGate Replicat processes. After connecting to the database from the Credentials page of the Administration Service, you can create the checkpoint table.

Create the checkpoint table in the target deployment:

- 1. Log in to the Oracle GoldenGate Administration Server
- 2. Click in Configuration under Administration Service.
- 3. Click on **Database** and **Connect** to the target database or PDB:
- 4. Click the plus (+) sign next to Checkpoint. The Add Checkpoint page is displayed.
- 5. Enter the details as follows:
  - Checkpoint Table: ggadmin.chkp\_table
- 6. Click Submit

Refer to Oracle GoldenGate with Oracle Database Guide for more information on the checkpoint table.

#### Step 2.3.2.2 - Add a Replicat

After you've set up your database connections and verified them, you can add a Replicat for the deployment by following these steps:

- 1. Log in to the Oracle GoldenGate Administration Server
- 2. Click theplus (+) sign next to **Replicats** on the Administration Service home page. The Add Replicat page is displayed.
- 3. Select a Replicat type and click Next.
- 4. Enter the details as follows:
  - Process Name: REP\_1
  - Description: Replicat for Region 2 PDB
  - Intent: Unidirectional
  - Credential Domain: GoldenGate
  - Credential Alias: Reg2\_PDB
  - Source: Trail
  - Trail Name: aa
  - Begin: Position in Log
  - Checkpoint Table: "GGADMIN"."CHKP\_TABLE"
- 5. Click Next
- 6. From the Action Menu, click Start.

#### Step 2.3.3 - Distribution Path Configuration

Distribution paths are only necessary when trail files need to be sent to an additional Oracle GoldenGate Hub in a different, or even the same, region as described in the following figure.





#### Figure 3-1 Oracle GoldenGate Distribution Path

When using Oracle GoldenGate Distribution paths with the NGINX Reverse Proxy, additional steps must be carried out to ensure the path client and server certificates are configured.

More instructions about creating distribution paths are available in *Using Oracle GoldenGate Microservices Architecture*. A step-by-step example is in the following video, "Connect an onpremises Oracle GoldenGate to OCI GoldenGate using NGINX," to correctly configure the certificates.

Here are the steps performed in this sub-step:

- Step 2.3.3.1 Download the Target Server's Root Certificate, and then upload it to the source Oracle GoldenGate
- Step 2.3.3.2 Create a user in the Target Deployment for the Source Oracle GoldenGate to use
- Step 2.3.3.3 Create a Credential in the Source Oracle GoldenGate
- Step 2.3.3.4 Create a Distribution Path on the Source Oracle GoldenGate to the Target
  Deployment
- Step 2.3.3.5 Verify the Connection in the Target Deployment Console Receiver Service

### Step 2.3.3.1 - Download the Target Server's Root Certificate, and then upload it to the source Oracle GoldenGate

Download the target deployment server's root certificate and add the CA certificate to the source deployment Service Manager.

- 1. Log in to the Administration Service on the Target GoldenGate.
- 2. Follow "Step 2 Download the target server's root certificate" in the video "Connect an onpremises Oracle GoldenGate to OCI GoldenGate using NGINX."

### Step 2.3.3.2 - Create a user in the Target Deployment for the Source Oracle GoldenGate to use

Create a user in the target deployment for the distribution path to connect to:



- 1. Log in to the Administration Service on the Target GoldenGate.
- 2. Click on Administrator under Administration Service.
- 3. Click the plus (+) sign next to Users.
- 4. Enter the details as follows:
  - Username: ggnet
  - Role: Operator
  - Type: Password
- 5. Click Submit

#### Step 2.3.3.3 - Create a Credential in the Source Oracle GoldenGate

Create a credential in the source deployment connecting the target deployment with the user created in the previous step. For example, a domain of OP2C and an alias of WSSNET.

- 1. Log in to the Administration Service on the Source Oracle GoldenGate.
- 2. Click in Configuration under Administration Service.
- 3. Click the plus (+) sign next to Credentials on the Database home page.
- 4. Enter the details as follows:
  - Credential Domain: OP2C
  - Credential Alias: wssnet
  - User ID: ggnet
- 5. Click Submit

### Step 2.3.3.4 - Create a Distribution Path on the Source Oracle GoldenGate to the Target Deployment

A path is created to send trail files from the Distribution Server to the Receiver Server. You can create a path from the Distribution Service. To add a path for the source deployment:

- 1. Log in to the Distribution Service on the Source Oracle Goldengate.
- Click the plus (+) sign next to Path on the Distribution Service home page. The Add Path page is displayed.
- 3. Enter the details as follows:

| Option                       | Description  |
|------------------------------|--|
| Path Name                    | Select a name for the path.  |
| Source: Trail Name           | Select the Extract name from the drop-down list,<br>which populates the trail name automatically. If it<br>doesn't, enter the trail name you provided while<br>adding the Extract.   |
| Generated Source URI         | Specify localhost for the server's name; this allows the distribution path to be started on any of the Oracle RAC nodes.   |
| Target Authentication Method | Use 'UserID Alias'   |
| Target                       | Set the <b>Target</b> transfer protocol to wss (secure web socket). Set the <b>Target Host</b> to the target hostname/VIP that will be used for connecting to the target system along with the <b>Port Number</b> that NGINX was configured with (default is 443). |



| Option               | Description  |
|----------------------|--|
| Domain               | Set the <b>Domain</b> to the credential domain created above in Step 2.3.3.3, for example, OP2C.   |
| Alias                | The <b>Alias</b> is set to the credential alias wssnet, also created in Step 2.3.3.3.  |
| Auto Restart Options | Set the distribution path to restart when the<br>Distribution Server starts automatically. This is<br>required, so that manual intervention is not<br>required after a RAC node relocation of the<br>Distribution Server. It is recommended to set the<br>number of <b>Retries</b> to 10. Set the <b>Delay</b> , which is<br>the time in minutes to pause between restart<br>attempts, to 1. |

### 4. Click Create Path.

5. From the Action Menu, click Start.



Discover different use cases for Oracle GoldenGate Maximum Availability Hub on Oracle Cloud Marketplace.

### Monitor ACFS replication

Learn to monitor ACFS replication.

Use the following command to monitor ACFS replication:

/sbin/acfsutil repl info -c -v /mnt/acfs gg

You can use the command on both the primary and standby databases.

For example, running the command on the primary cluster where ACFS is mounted produces the following output:

```
[oracle@oggclt1-node1 ~]$ /sbin/acfsutil repl info -c -v /mnt/acfs_gg
Site: Primary
Primary hostname: prim.oggclt.goldengate.com
Primary path: /mnt/acfs_gg
Primary status: Running
Background Resources: Active
```

```
Standby connect string: oracle@stby.oggclt.goldengate.com
Standby path: /mnt/acfs_gg
Replication interval: 0 days, 0 hours, 0 minutes, 0 seconds
Sending primary as of: Wed Mar 06 17:12:34 2024
Status: Sending incremental differences
Lag Time: 00:00:34 (Constant mode)
Retries made: 0
Last send started at: Wed Mar 06 17:12:35 2024
Last send completed at: In progress
Next send starts at: On send completion
Replicated tags:
Data transfer compression: On
ssh strict host key checking: On
Debug log level: 3
Replication ID: 0x966f1b11
```

The next example demonstrates the command run on the standby cluster where ACFS is mounted:

```
[oracle@oggclt2-node1 ~]$ /sbin/acfsutil repl info -c -v /mnt/acfs_gg
Site: Standby
Primary hostname: prim.oggclt.goldengate.com
Primary path: /mnt/acfs gg
```



Standby connect string: oracle@stby.oggclt.goldengate.com Standby path: /mnt/acfs\_gg Replication interval: 0 days, 0 hours, 0 minutes, 0 seconds Last sync time with primary: Wed Mar 06 17:17:18 2024 Receiving primary as of: Wed Mar 06 17:17:18 2024 Status: Receive Completed Last receive started at: Wed Mar 06 17:17:19 2024 Last receive completed at: Wed Mar 06 17:17:25 2024 Elapsed time for last receive: 0 days, 0 hours, 0 minutes, 6 seconds Data transfer compression: On ssh strict host key checking: On Debug log level: 3 Replication ID: 0x966f1b11

### Managing Planned Outages

When there is a requirement to perform planned maintenance on the GoldenGate hub, some of the CRS resources should be stopped and disabled to prevent them from restarting, or from causing undesirable results when incorrectly instigating a file system failover, or stopping GoldenGate from running. Use the following recommendations in the event of a planned outage of the primary or standby hub clusters.

For all planned maintenance events:

- Operating system software or hardware updates and patches
- Oracle Grid Infrastructure interim or diagnostic patches
- Oracle Grid Infrastructure quarterly updates under the Critical Patch Update (CPU) program, or Oracle Grid Infrastructure release upgrades
- GGHub software life cycle, including:
  - Oracle GoldenGate
  - Oracle Grid Infrastructure Agent
  - NGINX

#### Caution:

Ensure all resources are in an ONLINE state and ora.oggdata.gg\_acfs\_vol.acfs resource state details is mounted on /mnt/acfs\_gg, STABLE on any primary node cluster before you initiate cluster switchover on the standby cluster. You can run the following command to check the resource status:

crsctl stat res -t

High Availability Solutions with Target Outage Time:

Seconds to minutes where GoldenGate replication is temporarily suspended

Step 1: Software update of idle GGHub node

Step 2: GGhub Node Relocate



Step 3: Software update of the remaining inactive GGHub node

#### **GGHub Node Relocate**

As the oracle user on the primary GGHub system, relocate the Oracle GoldenGate Instance:

[oracle@gghubad11 ~]\$ agctl status goldengate

Goldengate instance 'Marketplace' is running on gghubad12

[oracle@gghubad11 ~]\$ time agctl relocate goldengate Marketplace

real 0m43.984s user 0m0.156s sys 0m0.049s

As the oracle user on the primary GGHub system, check the status of the Oracle GoldenGate Instance:

[oracle@gghubad11 ~]\$ agctl status goldengate

Goldengate instance 'Marketplace' is running on gghubad11

#### GGHub Role Reversal for DR events or to move GGHub in the same region as the target database

GGHUB role reversal performs an ACFS role reversal so that the standby becomes the new primary. With both primary and standby file systems online, the acfsutil repl failover command ensures that all outstanding primary file system changes are transferred and applied to the standby before the role reversal completes.

When should we use GGHUB role reversal:

- To move the GGHUB deployment close to the target database for replication performance.
- To support site outage
- To support site maintenance

As the oracle user on the current standby file system GGhub node, execute the script to perform the ACFS role reversal:

```
[oracle@gghub stby1]$ sh /u01/oracle/scripts/acfs role reversal.sh -m /mnt/
acfs gg -d Marketplace
***********
##
ACFS Primary Site: prim.oggcl.goldengate.com
ACFS Standby Site: stby.oggcl.goldengate.com
***********
##
Site:
                  Primary
Primary status:
                  Running
Status:
                  Sending incremental differences
                  00:00:24 (Constant mode)
Lag Time:
Retries made:
                  0
```



```
Wed Jun 05 15:46:04 2024
Last send started at:
Last send completed at: In progress
***********
##
Site:
                   Standby
Last sync time with primary: Wed Jun 05 15:45:41 2024
Status:
               Receiving incremental differences
Last receive started at:
                  Wed Jun 05 15:46:05 2024
Last receive completed at: In progress
***********
##
Wed Jun 5 15:46:05 GMT 2024 - Begin Stop GoldenGate Marketplace
Wed Jun 5 15:46:08 GMT 2024 - End Stop GoldenGate Marketplace
*****
##
Wed Jun 5 15:46:08 GMT 2024 - Begin Role Reversal
Wed Jun 5 15:47:25 GMT 2024 - End Role Reversal
***********
##
ACFS Primary Site: stby.oggcl.goldengate.com
ACFS Standby Site: prim.oggcl.goldengate.com
*****
##
                 Primarv
Site:
Primary status:
                Running
Status:
                Send Completed
                00:00:00
Lag Time:
Retries made:
                 0
Last send started at: Wed Jun 05 15:47:12 2024
Last send completed at: Wed Jun 05 15:47:23 2024
******
##
Site:
                     Standby
Last sync time with primary: Wed Jun 05 15:47:12 2024
                    Receive Completed
Status:
                   Wed Jun 05 15:47:18 2024
Last receive started at:
                    Wed Jun 05 15:47:18 2024
Last receive completed at:
***********
##
Wed Jun 5 15:47:25 GMT 2024 - Begin Start GoldenGate Marketplace
Wed Jun 5 15:49:49 GMT 2024 - End Start GoldenGate Marketplace
**************
##
```

As the oracle user on the current new primary file system GGhub node, check the status of the Oracle GoldenGate deployment:

[oracle@gghub\_stby1]\$ agctl status goldengate
Goldengate instance 'Marketplace' is running on gghub\_stby1

### Managing unplanned outages

#### Expected impact with unplanned outages

When an unplanned outage occurs on either the primary or standby GGHub clusters, there are some instructions to ensure the continuous operation of GoldenGate. Use the following GGHUB failure use cases to guide you in the event of an unplanned outage of the primary and standby GGHUB systems.

### Use case #1 – Standby Hub Failure or Primary GGHub cannot communicate with the Standby GGHub

If the primary GGhub cannot communicate with the standby GGhub, the following messages will be output into the primary CRS trace file (crsd\_scriptagent\_grid.trc) on the active cluster node:

```
2023-06-21 12:06:59.506 :CLSDYNAM:1427187456: [acfs_primary]{1:8532:12141}
[check] Executing action script: /u01/oracle/scripts/acfs_primary.scr[check]
2023-06-21 12:07:05.666 :CLSDYNAM:1427187456: [acfs_primary]{1:8532:12141}
[check] WARNING: STANDBY not accessible (attempt 1 of 3))
2023-06-21 12:07:18.683 :CLSDYNAM:1427187456: [acfs_primary]{1:8532:12141}
[check] WARNING: STANDBY not accessible (attempt 2 of 3))
2023-06-21 12:07:31.751 :CLSDYNAM:1427187456: [acfs_primary]{1:8532:12141}
[check] WARNING: STANDBY not accessible (attempt 3 of 3))
2023-06-21 12:07:31.751 :CLSDYNAM:1427187456: [acfs_primary]{1:8532:12141}
[check] WARNING: STANDBY not accessible (attempt 3 of 3))
2023-06-21 12:07:31.751 :CLSDYNAM:1427187456: [acfs_primary]{1:8532:12141}
[check] WARNING: STANDBY not accessible (attempt 3 of 3))
```

At this time, the standby file system is no longer receiving the primary file system changes. The primary file system and Oracle GoldenGate will continue to function unimpeded.

Use the following action plan with this scenario.

- Check the standby file system, using the command acfsutil repl util verifystandby /mnt/acfs\_gg -v to determine why the standby hub is inaccessible.
- After fixing the cause of the communication errors, the standby will automatically catch up applying the outstanding primary file system changes. The warning messages will no longer be reported into the CRS trace file, being replaced with the following message:

2023-06-21 12:15:01.720 :CLSDYNAM:1427187456: [acfs\_primary]{1:8532:12141} [check] SUCCESS: STANDBY file system /mnt/acfs gg is ONLINE

### Use case #2 – Primary GGHub Failure or Standby GGHub cannot communicate with the Primary GGHub

If the standby GGhub cannot communicate with the primary GGhub, the the following messages will be output into the standby CRS trace file (crsd\_scriptagent\_grid.trc) on the active cluster node:

```
2023-06-21 12:24:03.823 :CLSDYNAM:4156544768: [acfs_standby]{1:10141:2}
[check] Executing action script: /u01/oracle/scripts/acfs_standby.scr[check]
2023-06-21 12:24:06.928 :CLSDYNAM:4156544768: [acfs_standby]{1:10141:2}
[check] WARNING: PRIMARY not accessible (attempt 1 of 3)
2023-06-21 12:24:19.945 :CLSDYNAM:4156544768: [acfs_standby]{1:10141:2}
[check] WARNING: PRIMARY not accessible (attempt 2 of 3)
2023-06-21 12:24:32.962 :CLSDYNAM:4156544768: [acfs_standby]{1:10141:2}
[check] WARNING: PRIMARY not accessible (attempt 2 of 3)
```



```
2023-06-21 12:24:32.962 :CLSDYNAM:4156544768: [acfs_standby]{1:10141:2}
[check] WARNING: Problem with PRIMARY file system (error: 222)
```

At this time, it is unlikely that the standby file system is receiving file system changes from the primary file system.

Use the following action plan with this scenario.

- Check the primary file system, using the command acfsutil repl util verifyprimary /mnt/acfs\_gg -v to determine why the primary hub is inaccessible.
- If the primary file system cluster is down and cannot be restarted, run /u01/oracle/ scripts/acfs role reversal outage.sh script:

```
[oracle@gghub_stby1]$ /u01/oracle/scripts/acfs_role_reversal_outage.sh -
m /mnt/acfs_gg -d Marketplace  # Specify the correct mount point
```

Wed May 22 19:41:18 GMT 2024 - Begin Role Reversal Wed May 22 19:41:32 GMT 2024 - End Role Reversal Wed May 22 19:41:32 GMT 2024 - Begin Start GG Marketplace Wed May 22 19:43:06 GMT 2024 - End Start GG Marketplace

- When the old primary file system comes back online, if connectivity is resumed between the new primary and old primary, the old primary file system will automatically convert to the standby.
- If the old primary file system comes back online, but connectivity cannot be established between the primary and standby file systems the acfs\_primary resource will detect that node had crashed, and because connectivity to the standby cannot be confirmed, GoldenGate will not be started. This avoids a 'split-brain' where two file systems think they are both the primary because they cannot communicate with each other.

### Use case #3 – Double Failure Case: Primary GGHub Failure and Standby GGHub Connectivity Failure

If the primary GGhub crashes and communication cannot be established with the standby file system when it comes back online, the following messages will be output into the primary CRS trace file (crsd scriptagent grid.trc) on the active cluster node:

```
2023-06-21 17:08:52.621:[acfs_primary]{1:40360:36312} [start] WARNING:
PRIMARY file system /mnt/acfs_gg previously crashed
2023-06-21 17:08:55.678:[acfs_primary]{1:40360:36312} [start] WARNING:
STANDBY not accessible - disabling acfs primary
```

If an attempt is made to manually restart the primary file system, an additional message will be output into the CRS trace file:

```
2023-06-21 17:25:54.224:[acfs_primary]{1:40360:37687} [start] WARNING:
PRIMARY /mnt/acfs gg disabled to prevent split brain
```

Use the following action plan with this scenario.

 Check the standby file system, using the command acfsutil repl util verifystandby /mnt/acfs gg -v to determine why the standby hub is inaccessible.



• If communication with the the standby file system can re-established, restart GoldenGate on the primary hub:

[oracle@gghub\_prim1]\$ agctl start goldengate <instance\_name> # Specify the GoldenGate instance name

[oracle@gghub\_prim1]\$ agctl status goldengate

Goldengate instance '<instance name>' is running on gghub prim1

• If communication with the standby file system cannot be re-established, use the following commands to restart GoldenGate on the primary hub:

```
[oracle@gghub prim1]$ echo "RESTART" > /mnt/acfs gg/status/acfs primary
```

[oracle@gghub\_prim1]\$ agctl start goldengate <instance\_name> # Specify
the GoldenGate instance name

[oracle@gghub prim1]\$ agctl status goldengate

Goldengate instance '<instance\_name>' is running on gghub\_prim1

• When communication with the standby file system is restored, ACFS Replication will continue to replicate primary file system changes.



## 5 Get help

Should you run into any issues with your Oracle GoldenGate Maximum Availability Hub solution, explore ways to troubleshoot or learn where to get help.

### Submit a Service Request

You can raise a service request with My Oracle Support if you need help resolving issues when working with Oracle GoldenGate Maximum Availability Hub.

My Oracle Support is a customer portal that offers product services through various support tools and contains a repository of useful information, where you can find solution to your issue. To create a service request on My Oracle Support, you must have:

- A Support Identifier which verifies your eligibility for Support services
- A My Oracle Support account
- 1. Access My Oracle Support at https://support.oracle.com/.
- 2. Click the Service Requests tab.
- 3. Click Create Technical SR, and then complete the fields as follows:
  - a. Enter the Problem Summary, with as much detail as possible.
  - b. Enter the Problem Description, with as much detail as possible.
  - c. Enter the Error Codes, if applicable.
  - d. In the Where is the Problem section, click the Software tab.
    - i. For Product, select Oracle GoldenGate.
    - ii. Complete the rest of the fields as needed.
    - iii. For Problem Type, select GoldenGate on OCI (Oracle Cloud Infrastructure) Marketplace connecting to Oracle Database or non-Oracle, depending on your set up.
    - iv. Enter the Support Identifier.
    - v. Select Yes for Is your software running on Oracle Cloud Infrastructure.
    - vi. For Cloud Infrastructure Product, select the appropriate option.
  - e. Select the Severity, and then click Next.
  - f. Complete the contact information fields, and then click **Create SR**.

### Known issues

Discover some common issues you may encounter while using Oracle GoldenGate Maximum Availability Hub and how to work around them.



### Terraform destroy fails if instances are in stopped state

**Description:** If nodes created by the Oracle GoldenGate Maximum Availability Hub stack are in a Stopped state, terraform destroy fails.

**Workaround:** You can perform a terraform destroy on the stack even when instances are stopped.

Normal Oracle GoldenGate 19 and 21 listings don't attach secondary VNIC, while Oracle GoldenGate Maximum Availability Hub requires a secondary VNIC. When trying to destroy the stack, it would attempt to detach the secondary VNIC and in order to do that, the instance should be running. If the instance is down, then it fails to detach the secondary VNIC.

If there are failures for the resource in the terraform destroy logs, you can destroy the resources in the Oracle Cloud console. Once you destroy the resources that were failing, then run the destroy stack again then it should proceed without error. Note that when you destroy the instance, it also destroys all associated resources.

