

# Oracle® Database Appliance

## Release Notes



Release 19.23 for Linux x86-64

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May 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Oracle Database Appliance Release Notes, Release 19.23 for Linux x86-64

F95870-02

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# Preface

Oracle Database Appliance is an optimized, prebuilt database system that is easy to deploy, operate, and manage. By integrating hardware and software, Oracle Database Appliance eliminates the complexities of nonintegrated, manually assembled solutions. Oracle Database Appliance reduces the installation and software deployment times from weeks or months to just a few hours while preventing configuration and setup errors that often result in suboptimal, hard-to-manage database environments.

- [Audience](#)
- [Documentation Accessibility](#)
- [Related Documents](#)
- [Conventions](#)

## Audience

This guide is intended for anyone who configures, maintains, or uses Oracle Database Appliance:

- System administrators
- Network administrators
- Database administrators
- Application administrators and users

This book does not include information about Oracle Database architecture, tools, management, or application development that is covered in the main body of Oracle Documentation, unless the information provided is specific to Oracle Database Appliance. Users of Oracle Database Appliance software are expected to have the same skills as users of any other Linux-based Oracle Database installations.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Related Documents

For more information about Oracle Database Appliance, go to <http://www.oracle.com/goto/oda/docs> and click the appropriate release.

For more information about using Oracle Database, go to <http://docs.oracle.com/database/> and select the database release from the menu.

For more information about Oracle Integrated Lights Out Manager 3.2, see [https://docs.oracle.com/cd/E37444\\_01/](https://docs.oracle.com/cd/E37444_01/).

For more details about other Oracle products that are mentioned in Oracle Database Appliance documentation, see the Oracle Documentation home page at <http://docs.oracle.com>.

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action or terms defined in the text.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.
# prompt	The pound (#) prompt indicates a command that is run as the root user.

# 1

## What's New in This Release

Oracle Database Appliance release 19.23 supports Oracle Database 19c functionality on Oracle Database Appliance hardware models.

### New Features

This release supports Oracle Database Appliance models X10-HA, X10-L, X10-S, X9-2-HA, X9-2L, X9-2S, X8-2-HA, X8-2M, X8-2S, X7-2-HA, X7-2M, and X7-2S. You can create a bare metal deployment on Oracle Database Appliance or patch or upgrade your existing bare metal deployment to Oracle Database Appliance release 19.23. You can also create and patch Oracle Database Appliance DB systems. Read the chapter *Known Issues with Oracle Database Appliance in This Release* for critical fixes before deploying Oracle Database Appliance release 19.23.

For Oracle Database 19c features, see the Oracle Database Documentation Library at <https://docs.oracle.com/en/database/oracle/oracle-database/index.html>.

The following new features are available in this release:

- **Provisioning and patching of Oracle Database Appliance bare metal deployments, KVM, and DB systems**  
This release supports provisioning and patching of bare metal deployments, KVM, and DB systems with Oracle Database Appliance release 19.23 on X10-HA, X10-L, X10-S, X9-2-HA, X9-2L, X9-2S, X8-2-HA, X8-2M, X8-2S, X7-2-HA, X7-2M, and X7-2S.  
See the chapter *Provisioning Oracle Database Appliance Bare Metal System* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.
- **Upgrading Oracle Database Appliance to Oracle Linux 8 on Oracle Database Appliance X9-2, X8-2, and X7-2 on Bare Metal Systems and DB Systems**  
Starting with Oracle Database Appliance release 19.21, the operating system is Oracle Linux 8 for Oracle Database Appliance X9, X8, and X7 hardware models.  
See the chapter *Upgrading Oracle Database Appliance to Release 19.23 Using Data Preserving Reprovisioning* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.
- **Support for Oracle Database 21c and 19c databases on Oracle Database Appliance DB Systems**  
This release supports creation of databases of Oracle Database releases 21.8, 19.23, 19.22, 19.21, and 19.20 on DB systems. The Oracle Grid Infrastructure software installed is of the same version as the Oracle Database version you install. The version is specified in the DB system JSON payload, with the attribute `version` for `database`.  
For details on the JSON file changes for creating Oracle Database 21c and 19c databases on DB systems, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.
- **Support for Enabling Multi-User Access on Oracle Database Appliance DB Systems Using ODACLI commands or BUI**  
This release supports enabling multi-user access on DB systems using ODACLI commands or BUI.

For details on enabling multi-user access and for the JSON file changes, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Support for Passwordless Multi-User Access on Oracle Database Appliance Bare Metal and DB Systems**

This release supports passwordless multi-user access, where you create multiple users with different roles that restrict them from accessing resources created by other users and also restrict the set of operations they can perform using ODACLI commands.

For details on enabling passwordless multi-user access and for the JSON file changes, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Support for Multiple Databases on Oracle Database Appliance DB Systems**

This release supports deployment of multiple databases on a DB system on Oracle Database Appliance using ODACLI commands and BUI.

For details on enabling this feature and creating the DB system with multiple databases, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Support for Configuring External ASR on Oracle Database Appliance**

This release supports configuring external ASR on Oracle Database Appliance using ODACLI commands and BUI.

See the chapter *Configuring and Using Oracle ASR* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **ODACLI Command Enhancements**

There are changes to ODACLI command options in this release. Use the `--help` option with a command to view the supported options for the command in this release.

For more information, see the chapter *Oracle Database Appliance Command-Line Reference* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Access to Oracle Database Appliance documentation from the Browser User Interface**

You can access the Oracle Database Appliance documentation set for this release from the Browser User Interface.

There is a search box at the top right hand corner of the BUI. Search results are links to documentation pages shown as a new window in the BUI. When you click the **Help** button, links from the documentation relevant to the context of the tab are displayed. Along with the search results from the Oracle Database Appliance documentation pages, BUI also provides relevant Frequently Asked Questions (FAQs) for the search query. Additionally, you can also search on DCS error codes such as DCS-10001, DCS-10032, and so on in the search box and get the links to documentation pages containing these error codes. When you specify the search query, relevant documentation, FAQs, and DCS error codes links are displayed in a new window in the BUI.

For the latest updates to the documentation for a release, see the online Oracle Database Appliance documentation library at <https://docs.oracle.com/en/engineered-systems/oracle-database-appliance/index.html>.

- **Oracle Grid Infrastructure and Oracle Database Updates**

The following Oracle Grid Infrastructure and Oracle Database updates (April 2024 Oracle Database Release Update) for bare metal systems are available in this release:

- 19.23.0.0.240416

Additionally, note that the release also includes Oracle Grid Infrastructure and Oracle Database 21.8 updates (October 2022 Oracle Database Release Update 21.8.0.0.221018) for DB systems. Note that to update your databases on Oracle Database Appliance to releases later than Oracle Database 21.8 in the Oracle Database 21c release, you must use out-of-cycle patching functionality.

### Oracle Grid Infrastructure Clone, Oracle Database Clone, and ISO Image Patches

See the chapter *Oracle Database Appliance Release 19.23 Patches* for patch details and links.

Oracle Database Appliance patches are available in My Oracle Support. When selecting a patch, ensure that you select Oracle Database Appliance release 19.23 from the drop down list.

- **Oracle Database Appliance 19.23.0.0.0 Server Patch for Bare Metal Systems:** Use patch 36524605 to update your bare metal deployment to Oracle Database Appliance release 19.23. You must download the Server Patch, Oracle Grid Infrastructure clone file, and the Oracle Database clone file to update your deployment to release 19.23.
- **Oracle Database Appliance 19.23.0.0.0 GI Clone for ODACLI/DCS Stack:** Use patch 30403673 to update your deployment to this Oracle Database Appliance release. You also use this patch to perform an initial deployment of Oracle Database Appliance. The bundle contains the latest Oracle Grid Infrastructure components for deployment on an Oracle Database Appliance in the "shipped from factory" state, or an Oracle Database Appliance that has been re-imaged using the operating system ISO Image. This patch is for all Oracle Database Appliance Hardware Models (bare metal).
- **Oracle Database Appliance RDBMS Clone for ODACLI/DCS Stack:** Use the Oracle Database 19.23.0.0.240416 Software Clone file to create 19.23.0.0.240416 Oracle Database homes. Patch 30403662 provides the database clone for this update. This patch is for all Oracle Database Appliance Hardware Models (bare metal systems).
- **Oracle Database Appliance 19.23.0.0.0 DB System Image Download for KVM:** Use the KVM Database System template to deploy KVM-based virtualization for Oracle Database Appliance release 19.23. Patch 32451228 provides the software for this update.
- **Oracle Database Appliance 19.23.0.0.0 OS ISO Image for all Platforms:** Use this patch to reimage the operating system for Oracle Database Appliance 19.23. Patch 30403643 provides the software for this update.
- **Oracle Database Appliance 21.8.0.0.221018 GI Clone for DB Systems:** Use patch 33152235 to perform an initial deployment of Oracle Database Appliance on DB Systems for creating Oracle Database 21c databases. This patch is for Oracle Database Appliance Hardware Models with DB systems only.
- **Oracle Database Appliance 21.8.0.0.221018 Database Clone File for DB Systems:** Use the Oracle Database 21.8.0.0.221018 Software Clone file to create 21.8.0.0.221018 Oracle Database homes. Patch 33152237 provides the database clone for this update. This patch is for Oracle Database Appliance Hardware Models with DB systems only.

### Related Topics

- Using Passwordless Multi-User Access on Oracle Database Appliance
- Deploying Multiple Databases on DB Systems on Oracle Database Appliance
- Provisioning Oracle Database Appliance Bare Metal System
- Patching Oracle Database Appliance X10
- Oracle Database Appliance Command-Line Interface
- Configuring and Using Oracle Auto Service Request (Oracle ASR)

- Troubleshooting Data Preserving Reprovisioning Upgrades
- Viewing Oracle Database Appliance Error Correlation Reports
- [Known Issues with Oracle Database Appliance in This Release](#)  
The following are known issues deploying, updating, and managing Oracle Database Appliance in this release.
- FAQs on Data Preserving Reprovisioning

# 2

## Component Versions for Oracle Database Appliance

Review the component versions available for Oracle Database Appliance for supported hardware models for this release.

- [Component Versions for Oracle Database Appliance X10 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X10-S, X10-L, and X10-HA.
- [Component Versions for Oracle Database Appliance X9-2 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X9-2S, X9-2L, and X9-2-HA.
- [Component Versions for Oracle Database Appliance X8-2 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X8-2S, X8-2M, and X8-2-HA.
- [Component Versions for Oracle Database Appliance X7-2 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X7-2S, X7-2M, and X7-2-HA.

### Component Versions for Oracle Database Appliance X10 Models

The matrix displays the component versions available for Oracle Database Appliance for X10-S, X10-L, and X10-HA.

**Table 2-1 Component Versions for X10-HA, X10-L, and X10-S in Oracle Database Appliance Release 19.23**

Component Name	X10-HA	X10-S and X10-L
External HBA Silverthorn EXT-B	23.00.01.00	23.00.01.00
OS Disk Micron 7450 NVME M.2 SSD 480GB (Max)	E2MU200	E2MU200
NVMe (firmware version)	9CV1R410	9CV1R410
ILOM (Oracle Integrated Lights Out Manager)	5.1.3.20.c.r155642	5.1.3.20.c.r155642
BIOS	84050200	84050200
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.9.2.600-1	2.4.9.2.600-1
Oracle Linux	8.9	8.9
AHF (Oracle Autonomous Health Framework)	23.11.1	23.11.1
MySQL	8.0.36	8.0.36

**Table 2-1 (Cont.) Component Versions for X10-HA, X10-L, and X10-S in Oracle Database Appliance Release 19.23**

Component Name	X10-HA	X10-S and X10-L
Kernel	kernel-uek-5.4.17-2136.329.3.1.el8uek.x86_64	kernel-uek-5.4.17-2136.329.3.1.el8uek.x86_64
GI_HOME	19.23.0.0.240416	19.23.0.0.240416
DB_HOME	19.23.0.0.240416	19.23.0.0.240416
Oracle Auto Service Request (Oracle ASR)	23.2.0	23.2.0

## Component Versions for Oracle Database Appliance X9-2 Models

The matrix displays the component versions available for Oracle Database Appliance for X9-2S, X9-2L, and X9-2-HA.

**Table 2-2 Component Versions for X9-2-HA, X9-2L, and X9-2S in Oracle Database Appliance Release 19.23**

Component Name	X9-2-HA	X9-2S and X9-2L
Controller	16.00.08.00	Not applicable
Expander	0310	Not applicable
SSD	RXG0	Not applicable
NVMe (firmware version)	Not applicable	2CV1RC51
OS Disk (SSD firmware version)	XC311132	XC311132
ILOM (Oracle Integrated Lights Out Manager)	5.1.3.20.a.r155563	X9-2S: 5.1.3.20.a.r155563 X9-2L: 5.1.3.20.a.r155563
BIOS	69090902	X9-2S: 69090902 X9-2L: 69090902
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.9.2.600-1	2.4.9.2.600-1
Oracle Linux	8.9	8.9
AHF (Oracle Autonomous Health Framework)	23.11.1	23.11.1
MySQL	8.0.36	8.0.36
Kernel	kernel-uek-5.4.17-2136.329.3.1.el8uek.x86_64	kernel-uek-5.4.17-2136.329.3.1.el8uek.x86_64
GI_HOME	19.23.0.0.240416	19.23.0.0.240416
DB_HOME	19.23.0.0.240416	19.23.0.0.240416
Oracle Auto Service Request (Oracle ASR)	23.2.0	23.2.0

## Component Versions for Oracle Database Appliance X8-2 Models

The matrix displays the component versions available for Oracle Database Appliance for X8-2S, X8-2M, and X8-2-HA.

**Table 2-3 Component Versions for X8-2-HA, X8-2M, and X8-2S in Oracle Database Appliance Release 19.23**

Component Name	X8-2-HA	X8-2S and X8-2M
Controller	16.00.08.00	Not applicable
Expander	0310	Not applicable
SSD	A967	Not applicable
NVMe (firmware version)	Not applicable	VDV1RL06
OS Disk (SSD firmware version)	N2010121 or XC311132	N2010121
ILOM (Oracle Integrated Lights Out Manager)	5.1.3.20.r153621	X8-2S: 5.1.3.20.r153621 X8-2M: 5.1.3.20.r153621
BIOS	52110200	X8-2S: 52110200 X8-2M: 52110200
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.9.2.600-1	2.4.9.2.600-1
Oracle Linux	8.9	8.9
AHF (Oracle Autonomous Health Framework)	23.11.1	23.11.1
MySQL	8.0.36	8.0.36
Kernel	kernel-uek-5.4.17-2136.329.3.1.el8uek.x86_64	kernel-uek-5.4.17-2136.329.3.1.el8uek.x86_64
GI_HOME	19.23.0.0.240416	19.23.0.0.240416
DB_HOME	19.23.0.0.240416	19.23.0.0.240416
Oracle Auto Service Request (Oracle ASR)	23.2.0	23.2.0

## Component Versions for Oracle Database Appliance X7-2 Models

The matrix displays the component versions available for Oracle Database Appliance for X7-2S, X7-2M, and X7-2-HA.

**Table 2-4 Component Versions for X7-2-HA, X7-2M, and X7-2S in Oracle Database Appliance Release 19.23**

Component Name	X7-2-HA	X7-2S and X7-2M
Controller	16.00.08.00	Not applicable
Expander	0310	Not applicable
SSD	A170 For the HDD/SSD option: A374/A087	A170
NVMe (firmware version)	Not applicable	QDV1RF32
OS Disk (SSD firmware version)	N2010121	N2010121
ILOM (Oracle Integrated Lights Out Manager)	5.1.3.20.r153596	5.1.3.20.r153596
BIOS	41140200	41140200
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.9.2.600-1	2.4.9.2.600-1
Oracle Linux	8.9	8.9
AHF (Oracle Autonomous Health Framework)	23.11.1	23.11.1
MySQL	8.0.36	8.0.36
Kernel	kernel- uek-5.4.17-2136.329.3.1.el8uek.x86_64	kernel- uek-5.4.17-2136.329.3.1.el8uek.x86_64
GI_HOME	19.23.0.0.240416	19.23.0.0.240416
DB_HOME	19.23.0.0.240416	19.23.0.0.240416
Oracle Auto Service Request (Oracle ASR)	23.2.0	23.2.0

# 3

## Oracle Database Appliance 19.23 Patches

Get information about Oracle Database Appliance patches for this release, the download locations, and how to apply the patches.

- [Patching from Previous Releases](#)  
Understand the minimum versions for patching Oracle Database Appliance to later releases.
- [Minimum Software Version Requirements](#)  
Review the minimum software version requirements for installing this release of Oracle Database Appliance.
- [Oracle Database Appliance Bare Metal System and KVM Patches](#)  
Download the patches available for Oracle Database Appliance in My Oracle Support, get information on the prerequisites, and how to apply the patches.

### Patching from Previous Releases

Understand the minimum versions for patching Oracle Database Appliance to later releases.

Oracle recommends that you patch your Oracle Database Appliance deployment to within the previous four releases. There may be a minimum patch-level requirement for upgrades to certain releases. With this release of Oracle Database Appliance, there are a few changes to the patching procedure. Ensure that you follow the sequence of steps for patching your appliance as described in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.



#### See Also:

For supported Oracle Database releases on Oracle Database Appliance, see *My Oracle Support Note 2757884.1* at <https://support.oracle.com/rs?type=doc&id=2757884.1>.

Use the following table as an indicator for minimum requirements for patching to a release.

**Table 3-1 Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
19.23.0.0	<p>For bare metal systems:</p> <ul style="list-style-type: none"> <li>• 19.22.0.0</li> <li>• 19.21.0.0</li> <li>• 19.20.0.0</li> <li>• 19.19.0.0</li> </ul> <p><b>Note:</b> If your deployment is on Oracle Database Appliance release 19.19 or 19.20, then use Data Provisioning Reprovisioning to upgrade your appliance. If your deployment is on Oracle Database Appliance release 19.22 or 19.21, then patch your appliance.</p>
19.22.0.0	<p>For bare metal systems:</p> <ul style="list-style-type: none"> <li>• 19.21.0.0</li> <li>• 19.20.0.0</li> <li>• 19.19.0.0</li> <li>• 19.18.0.0</li> </ul> <p><b>Note:</b> If your deployment is on Oracle Database Appliance release 19.18, 19.19, or 19.20, then use Data Provisioning Reprovisioning to upgrade your appliance. If your deployment is on Oracle Database Appliance release 19.21, then patch your appliance.</p>
19.21.0.0	<p>For bare metal systems:</p> <ul style="list-style-type: none"> <li>• 19.20.0.0</li> <li>• 19.19.0.0</li> <li>• 19.18.0.0</li> <li>• 19.17.0.0</li> </ul> <p>Only for Oracle Database Appliance X10, patch from 19.20.0.1 on bare metal systems.</p>
19.20.0.0	<p>For bare metal systems:</p> <ul style="list-style-type: none"> <li>• 19.19.0.0</li> <li>• 19.18.0.0</li> <li>• 19.17.0.0</li> <li>• 19.16.0.0</li> </ul>
19.19.0.0	<p>For bare metal systems:</p> <ul style="list-style-type: none"> <li>• 19.18.0.0</li> <li>• 19.17.0.0</li> <li>• 19.16.0.0</li> <li>• 19.15.0.0</li> </ul>
19.18.0.0	<p>For bare metal systems:</p> <ul style="list-style-type: none"> <li>• 19.17.0.0</li> <li>• 19.16.0.0</li> <li>• 19.15.0.0</li> <li>• 19.14.0.0</li> </ul>
19.17.0.0	<p>For bare metal systems:</p> <ul style="list-style-type: none"> <li>• 19.16.0.0</li> <li>• 19.15.0.0</li> <li>• 19.14.0.0</li> <li>• 19.13.0.0</li> </ul>

**Table 3-1 (Cont.) Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
19.16.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.15.0.0</li> <li>• 19.14.0.0</li> <li>• 19.13.0.0</li> <li>• 19.12.0.0</li> </ul>
19.15.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.14.0.0</li> <li>• 19.13.0.0</li> <li>• 19.12.0.0</li> <li>• 19.11.0.0</li> </ul>
19.14.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.13.0.0</li> <li>• 19.12.0.0</li> <li>• 19.11.0.0</li> <li>• 19.10.0.0</li> </ul>
19.13.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.12.0.0</li> <li>• 19.11.0.0</li> <li>• 19.10.0.0</li> <li>• 19.9.0.0</li> </ul> For virtualized platform deployments: <ul style="list-style-type: none"> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> </ul>
19.12.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.11.0.0</li> <li>• 19.10.0.0</li> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> </ul>
19.11.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.10.0.0</li> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> <li>• 19.7.0.0</li> </ul>
19.10.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> <li>• 19.7.0.0</li> <li>• 19.6.0.0</li> </ul>
19.9.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.8.0.0</li> <li>• 19.7.0.0</li> <li>• 19.6.0.0</li> <li>• 19.5.0.0</li> </ul> For virtualized platform deployments: <ul style="list-style-type: none"> <li>• 19.8.0.0</li> </ul>

**Table 3-1 (Cont.) Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
19.8.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.7.0.0</li> <li>• 19.6.0.0</li> <li>• 19.5.0.0</li> </ul> For virtualized platform deployments: <ul style="list-style-type: none"> <li>• 18.8.0.0</li> </ul>
19.7.0.0	<ul style="list-style-type: none"> <li>• 19.6.0.0</li> <li>• 19.5.0.0</li> </ul>
19.6.0.0	<ul style="list-style-type: none"> <li>• 18.8.0.0</li> </ul>
18.8.0.0	<ul style="list-style-type: none"> <li>• 18.7.0.0</li> <li>• 18.5.0.0</li> <li>• 18.3.0.0</li> </ul>
18.7.0.0	<ul style="list-style-type: none"> <li>• 18.5.0.0</li> <li>• 18.3.0.0</li> </ul>
18.5.0.0	<ul style="list-style-type: none"> <li>• 18.3.0.0</li> </ul>
18.3.0.0	<ul style="list-style-type: none"> <li>• 12.2.1.4.0</li> <li>• 12.2.1.3.0</li> <li>• 12.2.1.2.0</li> <li>• 12.1.2.12</li> </ul>
12.2.1.4.0	<ul style="list-style-type: none"> <li>• 12.2.1.3.0</li> <li>• 12.2.1.2.0</li> <li>• 12.1.2.12</li> </ul>
12.2.1.3.0	<ul style="list-style-type: none"> <li>• 12.2.1.2.0</li> <li>• 12.1.2.12</li> </ul>
12.2.1.2.0	<ul style="list-style-type: none"> <li>• 12.1.2.12</li> </ul> <p><b>Note:</b> 12.2.1.2.0 is not supported on virtualized platform.</p>
12.1.2.12	<ul style="list-style-type: none"> <li>• 12.1.2.11</li> <li>• 12.1.2.10</li> <li>• 12.1.2.9</li> <li>• 12.1.2.8</li> </ul>
12.1.2.11	<ul style="list-style-type: none"> <li>• 12.1.2.10</li> <li>• 12.1.2.9</li> <li>• 12.1.2.8</li> <li>• 12.1.2.7</li> </ul>
12.1.2.10	<ul style="list-style-type: none"> <li>• 12.1.2.9</li> <li>• 12.1.2.8</li> <li>• 12.1.2.7</li> <li>• 12.1.2.6</li> </ul>
12.1.2.9	<ul style="list-style-type: none"> <li>• 12.1.2.8</li> <li>• 12.1.2.7</li> <li>• 12.1.2.6</li> </ul>
12.1.2.5	12.1.2.0 to 12.1.2.4
12.1.2.0.0	2.2.0.0.0 to 2.10.0.0.0
2.2.0.0.0	2.1.0.3.1 or earlier

Release 12.2.1.1.0 is only supported on X7–2 models and hence is not listed in the table.

**Related Topics**

- Patching Oracle Database Appliance

## Minimum Software Version Requirements

Review the minimum software version requirements for installing this release of Oracle Database Appliance.

You can provision and patch to Oracle Database Appliance release 19.23 on Oracle Database Appliance X10 bare metal systems from Oracle Database Appliance release 19.20.0.1, 19.21, and 19.22. You can also provision and patch Oracle Database Appliance DB systems on KVM to release 19.23.

For Oracle Database Appliance X9-2 and earlier, you can provision and upgrade to Oracle Database Appliance release 19.23 on from Oracle Database Appliance releases 19.20 and 19.19. You can patch your appliance from Oracle Database Appliance releases 19.22 and 19.21. You can also provision and patch Oracle Database Appliance DB systems on KVM to release 19.23.

## Oracle Database Appliance Bare Metal System and KVM Patches

Download the patches available for Oracle Database Appliance in My Oracle Support, get information on the prerequisites, and how to apply the patches.

When downloading a patch from My Oracle Support, select Oracle Database Appliance release 19.23 from the release list.

**Table 3-2 Oracle Database Appliance Patches for Oracle Database Appliance Release 19.23**

Patch Type	Patch Number	Description	Resources
Oracle Database Appliance Server Patch for Bare Metal Systems	<a href="#">36524605</a>	Use the server patch to update your deployment to Oracle Database Appliance release 19.23. You must download the Server Patch, Oracle Grid Infrastructure clone file, and the Oracle Database clone file to update your deployment to release 19.23.	For patching to Oracle Database Appliance release 19.23: Patching Oracle Database Appliance For upgrading from Oracle Database Appliance release 19.20 and earlier on X9-2 and earlier: Upgrading Oracle Database Appliance

**Table 3-2 (Cont.) Oracle Database Appliance Patches for Oracle Database Appliance Release 19.23**

Patch Type	Patch Number	Description	Resources
Oracle Database Appliance 19.23.0.0.0 GI Clone for ODACLI/DCS Stack	<a href="#">30403673</a>	Use patch 30403673 to update your deployment to this Oracle Database Appliance release. You also use this patch to perform an initial deployment of Oracle Database Appliance. The bundle contains the latest Oracle Grid Infrastructure and database components for deployment on an Oracle Database Appliance after re-imaging Oracle Database Appliance with the Oracle Database Appliance ISO Image for release 19.23.	Provisioning Oracle Database Appliance Software
Oracle Database Appliance RDBMS Clone for ODACLI/DCS Stack	<a href="#">30403662</a>	Use Oracle Database Appliance Database Clone 19.23.0.0.240416 for ODACLI/DCS stack to create 19.23.0.0.0 database homes for the ODACLI/DCS stack.	Provisioning Oracle Database Appliance Software
Oracle Database Appliance 19.23.0.0.0 OS ISO Image for all Platform	<a href="#">30403643</a>	Use the ISO image to re-image the operating system for Oracle Database Appliance 19.23. Re-imaging a server installs the new operating system on the local disks on that server.	Re-imaging Oracle Database Appliance
Oracle Database Appliance 19.23.0.0.0 DB System Image Download for KVM	<a href="#">32451228</a>	Use the KVM DB System template to deploy KVM-based virtualization for Oracle Database Appliance 19.23.	Managing DB Systems in KVM Deployment
Oracle Database Appliance 21.8.0.0.221018 GI Clone for DB Systems	<a href="#">33152235</a>	Use the Oracle Grid Infrastructure 21c clone file to deploy Oracle Grid Infrastructure 21c on DB system.	Managing DB Systems in KVM Deployment
Oracle Database Appliance 21.8.0.0.221018 Database Clone for DB Systems	<a href="#">33152237</a>	Use the Oracle Database Appliance 21c clone file to deploy Oracle Database 21c database on DB system.	Managing DB Systems in KVM Deployment

# 4

## Known Issues with Oracle Database Appliance in This Release

The following are known issues deploying, updating, and managing Oracle Database Appliance in this release.

- [Known Issues When Patching Oracle Database Appliance](#)  
Understand the known issues when patching Oracle Database Appliance to this release.
- [Known Issues When Deploying Oracle Database Appliance](#)  
Understand the known issues when provisioning or deploying Oracle Database Appliance.
- [Known Issues When Managing Oracle Database Appliance](#)  
Understand the known issues when managing or administering Oracle Database Appliance.

### Known Issues When Patching Oracle Database Appliance

Understand the known issues when patching Oracle Database Appliance to this release.

- [Error in updating the operating system when patching the server](#)  
When patching the server, the operating system may not be updated.
- [Error in upgrading Oracle AFD-enabled DB system](#)  
When upgrading a DB system with Oracle ASM Filter Driver (Oracle AFD) during Data Preserving Reprovisioning, an error may be encountered.
- [Incorrect job status during Data Preserving Reprovisioning](#)  
When upgrading your deployment, an error may be encountered.
- [Error in upgrading a database](#)  
When upgrading a database, an error may be encountered.
- [Error in database patching](#)  
When patching a database on Oracle Database Appliance, an error may be encountered.
- [Component version not updated after patching](#)  
After patching the server to Oracle Database Appliance release 19.16, the `odacli describe-component` command does not display the correct Intel Model 0x1528 Ethernet Controller version, if the current version is 8000047B or 8000047C.
- [Error in restore node process in Data Preserving Reprovisioning](#)  
In the Data Preserving Reprovisioning process, during node restore, an error may be encountered.
- [Error in restore node process in Data Preserving Reprovisioning](#)  
In the Data Preserving Reprovisioning process, during node restore, an error may be encountered.
- [Error messages in log entries in Data Preserving Reprovisioning](#)  
In the Data Preserving Reprovisioning process, during node restore, the log entries may display error messages though the overall status of the job is displayed as `SUCCESS`.

- [Error in server patching](#)  
When patching Oracle Database Appliance which already has STIG V1R2 deployed, an error may be encountered.
- [AHF error in prepatch report for the update-dbhome command](#)  
When you patch server to Oracle Database Appliance release 19.23, the `odacli update-dbhome` command may fail.
- [Errors when running ORAchk or the odacli create-prepatchreport command](#)  
When you run ORAchk or the `odacli create-prepatchreport` command, an error is encountered.
- [Error in patching prechecks report](#)  
The patchung prechecks report may display an error.
- [Error message displayed even when patching Oracle Database Appliance is successful](#)  
Although patching of Oracle Database Appliance was successful, an error message may be displayed.
- [Server status not set to Normal when patching](#)  
When patching Oracle Database Appliance, an error is encountered.
- [Error when patching to 12.1.0.2.190716 Bundle Patch](#)  
When patching Oracle Database release 12.1.0.2 to Oracle Database 12.1.0.2.190716 Bundle Patch, an error is encountered.
- [Patching of M.2 drives not supported](#)  
Patching of M.2 drives (local disks SSDSCKJB48 and SSDSCKJB480G7) is not supported.

## Error in updating the operating system when patching the server

When patching the server, the operating system may not be updated.

The following error message is displayed:

```
DCS-10001:Internal error encountered: Failed to patch OS.
```

Run the following command:

```
rpm -q kernel-uek
```

If the output of this command displays multiple RPM names, then perform the workaround.

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Remove the following RPMs:

```
# yum remove kernel-uek-4.14.35-1902.11.3.1.el7uek.x86_64  
# yum remove kernel-uek-4.14.35-1902.301.1.el7uek.x86_64
```

This issue is tracked with Oracle bug 34154435.

## Error in upgrading Oracle AFD-enabled DB system

When upgrading a DB system with Oracle ASM Filter Driver (Oracle AFD) during Data Preserving Re provisioning, an error may be encountered.

### Problem Description

When you upgrade a DB system with Oracle AFD using Data Preserving Re provisioning to Oracle Database Appliance release 19.22, with Oracle Grid Infrastructure or Oracle Database release 19.21 or earlier, then an error may be encountered at the "Restore node - DPR" step.

### Failure Message

The following error message is displayed in the database alert.log:

```
ORA-00600: internal error code, arguments: [kfnRConnect!asename], [DATA], [],  
[], [], [], [], [], [], [], [], []
```

### Hardware Models

All Oracle Database Appliance hardware models x9-2 and earlier running Oracle Grid Infrastructure 19.21

### Workaround

Do not upgrade the existing Oracle AFD-enabled DB system with Oracle Grid Infrastructure or Oracle Database release 19.21 till the fix for bug 36114443 is available in the Oracle Grid Infrastructure and Oracle Database clone files.

### Bug Number

This issue is tracked with Oracle bug 36296849.

## Incorrect job status during Data Preserving Re provisioning

When upgrading your deployment, an error may be encountered.

### Problem Description

When a job is marked as `Success`, it means that all of its tasks have completed successfully and none of them are still running. However, there may be cases where the `odacli describe-job` command result incorrectly displays a task in a running state, even though the job itself has successfully completed.

### Command Details

```
# odacli describe-job
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

None. Ignore the error.

## Bug Number

This issue is tracked with Oracle bug 35970784.

## Error in upgrading a database

When upgrading a database, an error may be encountered.

### Problem Description

When you create Oracle ASM databases, the RECO directory may not have been created on systems provisioned with the OAK stack. This directory is created when the first RECO record is written. After successfully upgrading these systems using Data Preserving Reprovisioning to Oracle Database Appliance release 19.15 or later, if you attempt to upgrade the database, an error message may be displayed.

### Failure Message

When the `odacli upgrade-database` command is run, the following error message is displayed:

```
# odacli upgrade-database -i 16288932-61c6-4a9b-beb0-4eb19d95b2bd -to
b969dd9b-f9cb-4e49-8e0d-575a0940d288
DCS-10001:Internal error encountered: dbStorage metadata not in place:
DCS-12013:Metadata validation error encountered: dbStorage metadata missing
Location info for database database_unique_name..
```

### Command Details

```
# odacli upgrade-database
```

### Hardware Models

All Oracle Database Appliance X6-2HA and X5-2 hardware models

### Workaround

1. Verify that the `odacli list-dbstorages` command displays `null` for the redo location for the database that reported the error. For example, the following output displays a null or empty value for the database unique name `F`.

```
# odacli list-dbstorages
```

ID	Destination Location	Total	Used	Type	DBUnique Name Available	Status
...						
...						
...						
198678d9-c7c7-4e74-9bd6-004485b07c14				ASM	F	CONFIGURED
DATA	+DATA/F	4.89 TB	1.67 GB	4.89		
TB						
REDO	+REDO/F	183.09 GB	3.05 GB	180.04		
GB						

```
RECO          8.51 TB
...
...
...
```

In the above output, the RECO record has a null value.

2. Manually create the RECO directory for this database. If the database unique name is `dbuniq`, then run the `asmcmd` command as the `grid` user.

```
asmcmd
```

3. Run the `mkdir` command.

```
asmcmd> mkdir +RECO/dbuniq
```

4. Verify that the `odacli list-dbstorages` command output does not display a null or empty value for the database.
5. Rerun the `odacli upgrade-database` command.

### Bug Number

This issue is tracked with Oracle bug 34923078.

## Error in database patching

When patching a database on Oracle Database Appliance, an error may be encountered.

### Problem Description

When applying the `datapatch` during patching of database on Oracle Database Appliance, an error message may be displayed.

### Failure Message

When the `odacli update-database` command is run, the following error message is displayed:

```
Failed to execute sqlpatch for database ...
```

### Command Details

```
# odacli update-database
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

1. Run the following SQL\*Plus command:

```
alter system set nls_sort='BINARY' SCOPE=SPFILE;
```

2. Restart the database using `srvctl` command.

3. Retry applying the datapatch with `dbhome/OPatch/datapatch -verbose -db dbUniqueName`.

#### Bug Number

This issue is tracked with Oracle bug 35060742.

## Component version not updated after patching

After patching the server to Oracle Database Appliance release 19.16, the `odacli describe-component` command does not display the correct Intel Model 0x1528 Ethernet Controller version, if the current version is 8000047B or 8000047C.

#### Hardware Models

All Oracle Database Appliance hardware models

#### Workaround

Manually update the Ethernet controllers to 00005DD or 800005DE using the `fwupdate` command.

This issue is tracked with Oracle bug 34402352.

## Error in restore node process in Data Preserving Reprovisioning

In the Data Preserving Reprovisioning process, during node restore, an error may be encountered.

If incorrect VIP names or VIP IP addresses are configured, then the detach completes successfully but the command `odacli restore-node -g` displays a validation error. This is because the earlier releases did not validate VIP names or VIP IP addresses before provisioning.

#### Hardware Models

All Oracle Database Appliance hardware models

#### Workaround

Follow these steps:

Manually edit the file `/opt/oracle/oak/restore/metadata/provisionInstance.json` with the correct VIP names or VIP IP addresses. Retry the command `odacli restore-node -g`. For fixing VIP names or VIP IP addresses, `nslookup` can be used to query hostnames and IP addresses.

This issue is tracked with Oracle bug 34140344.

## Error in restore node process in Data Preserving Reprovisioning

In the Data Preserving Reprovisioning process, during node restore, an error may be encountered.

The following error message may be displayed:

```
DCS-10045: groupNames are not unique.
```

This error occurs if the source Oracle Database Appliance is an OAK version. This is because on the DCS stack, the same operating system group is not allowed to be assigned two or more roles.

#### Hardware Models

All Oracle Database Appliance hardware models

#### Workaround

Follow these steps:

Manually edit the file `/opt/oracle/oak/restore/metadata/provisionInstance.json` with unique group names for each role. Retry the command `odacli restore-node -g`.

This issue is tracked with Oracle bug 34042493.

## Error messages in log entries in Data Preserving Re provisioning

In the Data Preserving Re provisioning process, during node restore, the log entries may display error messages though the overall status of the job is displayed as `SUCCESS`.

For Oracle Database Appliance running the DCS stack starting with Oracle Database Appliance release 12.2.1.4.0, the command `odacli restore-node -d` performs a set of ignorable tasks. Failure of these tasks does not affect the status of the overall job. The output of the command `odacli describe-job` may report such failures. These tasks are:

```
Restore of user created networks
Restore of object stores
Restore of NFS backup locations
Restore of backupconfigs
Relinking of backupconfigs to databases
Restore of backup reports
```

In the sample output above, even if these tasks fail, the overall status of the job is marked as `SUCCESS`.

#### Hardware Models

All Oracle Database Appliance hardware models being upgraded using the Data Preserving Re provisioning process

#### Workaround

Investigate the failure using the `dcs-agent.log`, fix the errors, and then retry the command `odacli restore-node -d`.

This issue is tracked with Oracle bug 34512193.

## Error in server patching

When patching Oracle Database Appliance which already has STIG V1R2 deployed, an error may be encountered.

On an Oracle Database Appliance deployment with release earlier than 19.23, if the Security Technical Implementation Guidelines (STIG) V1R2 is already deployed, then when you patch to 19.23 or earlier, and run the command `odacli update-server -f version`, an error may be displayed.

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

The STIG V1R2 rule OL7-00-040420 tries to change the permission of the file `/etc/ssh/ssh_host_rsa_key` from '640' to '600' which causes the error. During patching, run the command `chmod 600 /etc/ssh/ssh_host_rsa_key` on both nodes.

This issue is tracked with Oracle bug 33168598.

## AHF error in prepatch report for the update-dbhome command

When you patch server to Oracle Database Appliance release 19.23, the `odacli update-dbhome` command may fail.

The following error message is displayed in the pre-patch report:

```
Verify the Alternate Archive      Failed      AHF-4940: One or more log archive
Destination is Configured to     destination and alternate log
archive                           destination settings are not as
Prevent Database Hangs          recommended
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Follow these steps:

1. Run the `odacli update-dbhome` command with the `-f` option.

```
/opt/oracle/dcs/bin/odacli update-dbhome --dbhomeid 7c67c5b4-
f585-4ba9-865f-c719c63c0a6e -v 19.23.0.0.0 -f
```

This issue is tracked with Oracle bug 33144170.

## Errors when running ORAchk or the odacli create-prepatchreport command

When you run `ORAchk` or the `odacli create-prepatchreport` command, an error is encountered.

The following error messages may be seen:

```
One or more log archive destination and alternate log archive destination
settings are not as recommended
Software home check failed
```

### Hardware Models

Oracle Database Appliance hardware models bare metal deployments

### Workaround

Run the `odacli update-dbhome`, `odacli create-prepatchreport`, `odacli update-server` commands with the `-sko` option. For example:

```
odacli update-dbhome -j -v 19.23.0.0.0 -i dbhome_id -sko
```

This issue is tracked with Oracle bugs 30931017, 31631618, and 31921112.

## Error in patching prechecks report

The patching prechecks report may display an error.

The following error message may be displayed:

```
Failure in the pre-patch report caused by "AHF-5190: operating system boot device order is not configured as recommended"
```

### Hardware Models

Oracle Database Appliance X-7 hardware models

### Workaround

Run the `odacli update-server` or `odacli update-dbhome` command with the `-f` option.

This issue is tracked with Oracle bug 33631256.

## Error message displayed even when patching Oracle Database Appliance is successful

Although patching of Oracle Database Appliance was successful, an error message may be displayed.

The following error is seen when running the `odacli update-dcscomponents` command:

```
# time odacli update-dcscomponents -v 19.23.0.0.0
^[[ADCS-10008:Failed to update DCScomponents: 19.23.0.0.0
Internal error while patching the DCS components :
DCS-10231:Cannot proceed. Pre-checks for update-dcscomponents failed. Refer
to /opt/oracle/dcs/log/-dcscomponentsPreCheckReport.log on node 1 for
details.
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

This is a timing issue with setting up the SSH equivalence.

Run the `odacli update-dcscomponents` command again and the operation completes successfully.

This issue is tracked with Oracle bug 32553519.

## Server status not set to Normal when patching

When patching Oracle Database Appliance, an error is encountered.

When patching the appliance, the `odacli update-server` command fails with the following error:

```
DCS-10001:Internal error encountered: Server upgrade state is not NORMAL
node_name
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

1. Run the command:

```
Grid_home/bin/cluvfy stage -post crsinst -collect cluster -gi_upgrade -n
all
```

2. Ignore the following two warnings:

```
Verifying OCR Integrity ...WARNING
PRVG-6017 : OCR backup is located in the same disk group "+DATA" as OCR.
```

```
Verifying Single Client Access Name (SCAN) ...WARNING
RVG-11368 : A SCAN is recommended to resolve to "3" or more IP
```

3. Run the command again till the output displays only the two warnings above. The status of Oracle Custerware status should be `Normal` again.
4. You can verify the status with the command:

```
Grid_home/bin/crsctl query crs activeversion -f
```

This issue is tracked with Oracle bug 30099090.

## Error when patching to 12.1.0.2.190716 Bundle Patch

When patching Oracle Database release 12.1.0.2 to Oracle Database 12.1.0.2.190716 Bundle Patch, an error is encountered.

The ODACLI job displays the following error:

```
DCS-10001:Internal error encountered: Failed to run SQL script: datapatch
script.
```

The data patch log contains the entry "Prereq check failed, exiting without installing any patches."

### Hardware Models

All Oracle Database Appliance hardware models bare metal deployments

### Workaround

Install the same patch again.

This issue is tracked with Oracle bugs 30026438 and 30155710.

## Patching of M.2 drives not supported

Patching of M.2 drives (local disks SSDSCKJB48 and SSDSCKJB480G7) is not supported.

These drives are displayed when you run the `odacli describe-component` command. Patching of neither of the two known versions 0112 and 0121 of the M.2 disk is supported.

### Hardware Models

Oracle Database Appliance bare metal deployments

### Workaround

None

This issue is tracked with Oracle bug 30249232.

## Known Issues When Deploying Oracle Database Appliance

Understand the known issues when provisioning or deploying Oracle Database Appliance.

- [Error in creating Oracle AFD-enabled DB system](#)  
When creating a DB system with Oracle ASM Filter Driver (Oracle AFD), an error may be encountered.
- [Error in creating a DB system](#)  
When creating a DB system, an error may be encountered.
- [Error in creating a VM](#)  
When creating an application VM, an error may be encountered.
- [Error in configuring Oracle ASR](#)  
When configuring Oracle ASR, an error may be encountered when registering Oracle ASR Manager due to an issue while contacting the transport server.
- [Error in creating a DB system](#)  
If the `customRoleSeparation` field is not present in the DB system creation template, then an error may be encountered when creating the DB system.
- [Error in attaching or detaching a vnetwork](#)  
When running an `odacli modify-dbsystem` job to attach or detach a vnetwork, an error may be encountered.
- [Error in starting the DB System](#)  
When starting a DB system on an Oracle Database Appliance, an error may be encountered.
- [Error in creating a DB system](#)  
When creating a DB system, an error may be encountered.

- [Error when upgrading DB systems with Data Preserving Reprovisioning](#)  
When upgrading your DB systems during Data Preserving Reprovisioning, an error may be encountered.
- [Error in creating database](#)  
When creating a database on Oracle Database Appliance, an error may be encountered.
- [Error in creating two DB systems](#)  
When creating two DB systems concurrently in two different Oracle ASM disk groups, an error is encountered.
- [Error in creating DB system](#)  
When creating a DB system on Oracle Database Appliance, an error may be encountered.
- [Error in adding JBOD](#)  
When you add a second JBOD to your Oracle Database Appliance deployment on which a DB system is running, an error is encountered.
- [Error in provisioning appliance after running cleanup.pl](#)  
Errors encountered in provisioning appliance after running `cleanup.pl`.
- [Error encountered after running cleanup.pl](#)  
Errors encountered in running `odacli` commands after running `cleanup.pl`.
- [Errors in clone database operation](#)  
Clone database operation fails due to errors.

## Error in creating Oracle AFD-enabled DB system

When creating a DB system with Oracle ASM Filter Driver (Oracle AFD), an error may be encountered.

### Problem Description

When you create a DB system with Oracle AFD on Oracle Database Appliance release 19.22, with Oracle Grid Infrastructure or Oracle Database release 19.21 or earlier, then an error may be encountered at the "Install DB System" step.

### Failure Message

The following error message is displayed in the `database alert.log`:

```
WARNING: group 2 (RECO) has missing disks  
ORA-15040: diskgroup is incomplete  
WARNING: group 2 is being dismounted
```

### Command Details

```
# odacli create-dbsystem
```

### Hardware Models

All Oracle Database Appliance hardware models running Oracle Grid Infrastructure 19.21

### Workaround

This issue is fixed in Oracle Grid Infrastructure 19.22 Release Update (RU). Create the DB system using Oracle Grid Infrastructure and Oracle Database release 19.22.

You can create DB system without enabling Oracle AFD by specifying `enableAFD=false` in the DB system JSON file during DB system creation.

Do not patch or upgrade the existing Oracle AFD-enabled DB system with Oracle Grid Infrastructure or Oracle Database release 19.21 till the fix for bug 36114443 is available in the Oracle Grid Infrastructure and Oracle Database clone files.

#### Bug Number

This issue is tracked with Oracle bug 36300713.

## Error in creating a DB system

When creating a DB system, an error may be encountered.

#### Problem Description

If a database with same DB name, but with different DB unique name, is present in another DB system, then the `create-dbsystem` process may fail with the following error:

```
DCS-12200:The resource of type Database with name \"TDG1Qs\" already exists  
in Database System: n1
```

You can reuse the DB name across bare metal and DB systems when you create the DB system, but not when you create a database on DB system.

#### Command Details

```
# odacli create-dbsystem
```

#### Hardware Models

All Oracle Database Appliance hardware models

#### Workaround

To reuse DB name across bare metal and DB systems, create or `irestore` the database as needed on already provisioned DB systems.

#### Bug Number

This issue is tracked with Oracle bug 36613023.

## Error in creating a VM

When creating an application VM, an error may be encountered.

#### Problem Description

When creating an application VM with an ISO image as the source, and `--extra-args` option in the `odacli create-vm` command, the operation may fail with the following error:

```
DCS-10001:Internal error encountered: ERROR Kernel arguments are only  
supported with location or kernel installs.
```

### Command Details

```
# odacli create-vm
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Use installation tree as the source instead of ISO image, with the `--extra-args` option in the `odacli create-vm` command.

### Bug Number

This issue is tracked with Oracle bug 36626987.

## Error in configuring Oracle ASR

When configuring Oracle ASR, an error may be encountered when registering Oracle ASR Manager due to an issue while contacting the transport server.

### Failure Message

The following error message is displayed:

```
DCS-10045:Validation error encountered: Registration failed : Please check the agent logs for details.
```

### Command Details

```
# odacli configure-asr
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Retry configuring Oracle ASR using the `odacli configure-asr` command.

### Bug Number

This issue is tracked with Oracle bug 36363437.

## Error in creating a DB system

If the `customRoleSeparation` field is not present in the DB system creation template, then an error may be encountered when creating the DB system.

### Problem Description

When creating a DB system, the following error message may be displayed:

```
DCS-10001:Password ***** 'grid' is not specified
```

### Command Details

```
# odacli create-dbsystem
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Add the `customRoleSeparation` field in the DB system creation template.

### Bug Number

This issue is tracked with Oracle bug 36305068.

## Error in attaching or detaching a vnetwork

When running an `odacli modify-dbsystem` job to attach or detach a vnetwork, an error may be encountered.

### Failure Message

The following error message is displayed:

```
BM error: DCS-10001:Internal error encountered: Error creating job 'Create network in DB System 'name'.  
DB System error: DCS-10001:Internal error encountered: DCS agent is not running on all nodes.
```

### Command Details

```
# odacli modify-dbsystem
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Retry the `odacli modify-dbsystem` command without specifying other options that restart the DB system VMS such as `--memory, -m`.

### Bug Number

This issue is tracked with Oracle bug 36370497.

## Error in starting the DB System

When starting a DB system on an Oracle Database Appliance, an error may be encountered.

### Problem Description

If DBVM is undefined using `virsh undefine dbvm_name`, then the `odacli start-dbsystem` command may fail to run.

### Failure Message

The following error message may be displayed:

```
DCS-10001:Internal error encountered: error: failed to get domain 'dbvm_name'
```

### Hardware Models

All Oracle Database Appliance hardware models running Oracle Database Appliance release 19.21

### Workaround

Run `virsh define /u05/app/sharedrepo/dbsystem/.ACFS/snaps/vm_dbvm_name/dbvm_name.xml` to define the VM. Then start the DB system.

### Bug Number

This issue is tracked with Oracle bug 36051738.

## Error in creating a DB system

When creating a DB system, an error may be encountered.

### Problem Description

When creating a DB system, the following errors may be encountered:

- The `odacli create-dbsystem` job may be stuck in the `running` status for a long time.
- Other DB system or application VM lifecycle operations such as create, start, or stop VM jobs may be stuck in the `running` status for a long time.
- Any `virsh` command such as `virsh list` command process may not respond.
- The command `ps -ef | grep libvirtd` displays that there are two `libvirtd` processes. For example:

```
# ps -ef |grep libvirtd
root      5369      1  0 05:27 ?           00:00:03 /usr/sbin/libvirtd
root      27496   5369  0 05:29 ?           00:00:00 /usr/sbin/libvirtd <<<
```

The second `libvirtd` process (pid 27496) is stuck and causes the job hang.

### Command Details

```
# odacli create-dbsystem
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Delete the second `libvirtd`, that is, the one spawned by the first `libvirtd`, for example, pid: 27496 in the above example.

### Bug Number

This issue is tracked with Oracle bug 34715675.

## Error when upgrading DB systems with Data Preserving Re provisioning

When upgrading your DB systems during Data Preserving Re provisioning, an error may be encountered.

### Problem Description

If you created DB systems on Oracle Database Appliance release 19.16 or earlier, and patched your DB systems to Oracle Database Appliance release 19.19 or 19.20 without patching to 19.17 or 19.18, and upgraded your bare metal system to Oracle Database Appliance release 19.21, you may encounter an error when updating the DCS admin on the DB system during the DB system upgrade using Data Preserving Re provisioning.

### Failure Message

When upgrading DB systems using Data Preserving Re provisioning, the following error message is displayed:

```
DCS-10001:Internal error encountered: Failed to update dcs-  
admin-19.21.0.0.0_LINUX.X64_DATE.x86_64.rpm on node NODENAME  
Found RPM release version: 19.21.0.0.0  
Validating dcs-admin version  
/bin/sh: /opt/oracle/oak/pkgrepos/dcsadmin/19.21.0.0.0/  
dcsadminversioncheck.sh: Permission denied  
Current verison 19.20.0.0.0 cannot be patched to 19.21.0.0.0
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Update the `/etc/exports` file on the bare metal system as follows:

1. Check the IP address in the `/etc/exports` file with the incorrect export options. The IP address with the issue do not contain the `no_root_squash` export option. For example, `ASM_IP1:/opt/oracle/oak/pkgrepos`.
2. Unexport `ASM_IP1`.

- a. Locate the string to unexport:

```
grep "/opt/oracle/oak/pkgrepos" /var/lib/nfs/etab |awk -F "(" ' \
{print $1}'| awk '\{print $2:"$1}'| grep ASM_IP1
```

The line is in the format 192.168.17.X:/opt/oracle/oak/pkgrepos.

- b. Run an unexport with the IP address:

```
exportfs -u ASM_IP1:/opt/oracle/oak/pkgrepos
```

3. Modify the `/etc/exports` file and add `no_root_squash` option. Edit the `/etc/exports` file and find the row which has `ASM_IP1`. Modify the export options for particular line from `(ro,sync,no_subtree_check,crossmnt)` to `(ro,sync,no_subtree_check,crossmnt,no_root_squash)`.
4. Export the `ASM_IP1` again.

```
exportfs ASM_IP1:/opt/oracle/oak/pkgrepos
```

### Bug Number

This issue is tracked with Oracle bug 36124601.

## Error in creating database

When creating a database on Oracle Database Appliance, an error may be encountered.

### Problem Description

When creating a database on Oracle Database Appliance, the operation may fail after the `createDatabaseByRHP` task. However, the `odacli list-databases` command displays the status as `CONFIGURED` for the failed database in the job results.

### Failure Message

When you run the `odacli create-database` command, the following error message is displayed:

```
DCS-10001:Internal error encountered: Failed to clear all listeners from
database
```

### Command Details

```
# odacli create-database
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Check the job description of the `odacli create-database` command using the `odacli describe-job` command. Fix the issue for the task failure in the `odacli create-database`

command. Delete the database with the command `odacli delete-database -n db_name` and retry the `odacli create-database` command.

### Bug Number

This issue is tracked with Oracle bug 34709091.

## Error in creating two DB systems

When creating two DB systems concurrently in two different Oracle ASM disk groups, an error is encountered.

When attempting to start the DB systems, the following error message is displayed:

```
CRS-2672: Attempting to start 'vm_name.kvm' on 'oda_server'  
CRS-5017: The resource action "vm_name.kvm start" encountered the following  
error:  
CRS-29200: The libvirt virtualization library encountered the following  
error:  
Timed out during operation: cannot acquire state change lock (held by  
monitor=remoteDispatchDomainCreate)  
. For details refer to "(:CLSN00107:)" in  
"/u01/app/grid/diag/crs/<oda_server>/crs/trace/crsd_orarootagent_root.trc".  
CRS-2674: Start of 'vm_name.kvm' on 'oda_server' failed  
CRS-2679: Attempting to clean 'vm_name.kvm' on 'oda_server'  
CRS-2681: Clean of 'vm_name.kvm' on 'oda_server' succeeded  
CRS-4000: Command Start failed, or completed with errors.
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Do not create two DB systems concurrently. Instead, complete the creation of one DB system and then create the other.

This issue is tracked with Oracle bug 33275630.

## Error in creating DB system

When creating a DB system on Oracle Database Appliance, an error may be encountered.

When running the `odacli create-dbsystem` command, the following error message may be displayed:

```
DCS-10001:Internal error encountered: ASM network is not online in all nodes
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Follow these steps:

1. Manually bring the offline resources online:

```
crsctl start res -all
```

2. Run the `odacli create-dbsystem` command.

This issue is tracked with Oracle bug 33784937.

## Error in adding JBOD

When you add a second JBOD to your Oracle Database Appliance deployment on which a DB system is running, an error is encountered.

The following error message is displayed:

```
ORA-15333: disk is not visible on client instance
```

### Hardware Models

All Oracle Database Appliance hardware models bare metal and dbsystem

### Workaround

Shut down dbsystem before adding the second JBOD.

```
systemctl restart initdcsagent
```

This issue is tracked with Oracle bug 32586762.

## Error in provisioning appliance after running cleanup.pl

Errors encountered in provisioning appliance after running `cleanup.pl`.

After running `cleanup.pl`, provisioning the appliance fails because of missing Oracle Grid Infrastructure image (IMGGI191100). The following error message is displayed:

```
DCS-10042:User oda-cliadmin cannot be authorized.
```

### Hardware Models

All Oracle Database Appliance hardware models for bare metal deployments

### Workaround

After running `cleanup.pl`, and before provisioning the appliance, update the repository as follows:

```
# odacli update-repository -f /**gi**
```

This issue is tracked with Oracle bug 32707387.

## Error encountered after running cleanup.pl

Errors encountered in running `odacli` commands after running `cleanup.pl`.

After running `cleanup.pl`, when you try to use `odacli` commands, the following error is encountered:

```
DCS-10042:User oda-cliadmin cannot be authorized.
```

### Hardware Models

All Oracle Database Appliance hardware models for bare metal deployments

### Workaround

Run the following commands to set up the credentials for the user `oda-cliadmin` on the agent wallet:

```
# rm -rf /opt/oracle/dcs/conf/.authconfig  
# /opt/oracle/dcs/bin/setupAgentAuth.sh
```

This issue is tracked with Oracle bug 29038717.

## Errors in clone database operation

Clone database operation fails due to errors.

If the source database is single-instance or Oracle RAC One Node, or running on the remote node, the clone database operation fails, because the paths are not created correctly in the control file.

Clone database operation may also fail with errors if the source database creation time stamp is too close to the clone operation (at least within 60 minutes).

### Hardware Models

All Oracle Database Appliance high-availability hardware models for bare metal deployments

### Workaround

Create the clone database from the source database instance that is running on the same node from which the clone database creation is triggered.

For Oracle Database 12c and later, synchronize the source database before the clone operation, by running the command:

```
SQL> alter system checkpoint;
```

This issue is tracked with Oracle bugs 29002563, 29002004, 29001906, 29001855, 29001631, 28995153, 28986643, 30309971, and 30228362.

## Known Issues When Managing Oracle Database Appliance

Understand the known issues when managing or administering Oracle Database Appliance.

- [Error in configuring Oracle Data Guard in a multi-user access enabled deployment](#)  
When configuring Oracle Data Guard in a multi-user access enabled deployment, an error may be encountered.
- [Error in upgrading Oracle Data Guard](#)  
When upgrading Oracle Data Guard, an error may be encountered.
- [Error in running a job](#)  
When running a job, an error may be encountered.
- [Error in configuring Oracle Data Guard](#)  
When configuring Oracle Data Guard on Oracle Database Appliance, an error may be encountered.
- [Error in backup of database](#)  
When backing up a database on Oracle Database Appliance, an error is encountered.
- [Error in cleaning up a deployment](#)  
When cleaning up a Oracle Database Appliance, an error is encountered.
- [Error in display of file log path](#)  
File log paths are not displayed correctly on the console but all the logs that were generated for a job have actually logged the correct paths.
- [Error in reinstate operation on Oracle Data Guard](#)  
When running the command `odacli reinstate-dataguard` on Oracle Data Guard an error is encountered.
- [Error in the enable apply process after upgrading databases](#)  
When running the enable apply process after upgrading databases in an Oracle Data Guard deployment, an error is encountered.
- [Failure in Reinstating Oracle Data Guard](#)  
When reinstating Oracle Data Guard on Oracle Database Appliance, an error is encountered.
- [Error in updating Role after Oracle Data Guard operations](#)  
When performing operations with Oracle Data Guard on Oracle Database Appliance, an error is encountered in updating the Role.
- [Inconsistency in ORAchK summary and details report page](#)  
ORAchK report summary on the Browser User Interface may show different counts of Critical, Failed, and Warning issues than the report detail page.
- [The odaeraser tool does not work if oakd is running in non-cluster mode](#)  
After cleaning up the deployment, the Secure Eraser tool does not work if oakd is running in non-cluster mode.

## Error in configuring Oracle Data Guard in a multi-user access enabled deployment

When configuring Oracle Data Guard in a multi-user access enabled deployment, an error may be encountered.

### Problem Description

When you configure Oracle Data Guard in a multi-user access enabled deployment as the ODA-ADMINISTRATOR user, the operation may fail at step `Configure Standby database (Standby site)`.

## Failure Message

The following error message may be displayed:

```
DCS-10001:Internal error encountered: Unable to populate standby database metadata.
```

## Command Details

```
odacli configure-dataguard
```

## Hardware Models

All Oracle Database Appliance hardware models in a multi-user access enabled deployment

## Workaround

On a multi-user access enabled deployment, configure Oracle Data Guard with the role of ODA-DB and user type as System, for example, yoracle as in the following procedure. If the primary system is multi-user access enabled, make sure the primary database is created with this user. If the standby system is multi-user access enabled, make sure the standby database is restored with this user.

1. Obtain the ODA-DB user name on the multi-user access enabled system:

```
[odaadmin@scaoda91006 ~]$ odacli list-users
```

ID	DCS User Name	OS User Name
8564aba2-94b9-4607-8c4f-2cda3bdc6cb5	odaadmin	odaadmin
d9ae7f70-b294-42c1-881a-5f619ec2a851	yoracle	yoracle

2. Switch to the ODA-DB user and configure Oracle Data Guard on the primary and standby systems:

```
[yoracle@oda1 ~] su - yoracle
[yoracle@oda1 ~]$ odacli create-database -n test -u ptest -bn f1 -bp
[yoracle@oda1 ~]$ odacli create-backup -bt Regular-L0 -n test
[yoracle@oda1 ~]$ odacli irestore-database -r backup_report.json -ro
STANDBY -bp -on f1 -u stest
[yoracle@oda1 ~]$ odacli configure-dataguard
Standby site address: oda2
BUI username for Standby site. If Multi-user Access is disabled on Standby
site, enter 'oda-admin'; otherwise, enter the name of the user who has
irestored the Standby database (default: oda-admin): yoracle
BUI password for Standby site:
Database name for Data Guard configuration: test
Primary database SYS password:
*****
***
```

```

*****
Data Guard default settings
Primary site network for Data Guard configuration: Public-network
Standby site network for Data Guard configuration: Public-network
Primary database listener port (TCP): 1521
Standby database listener port (TCP): 1521
Transport type: ASYNC
Protection mode: MAX_PERFORMANCE
Data Guard configuration name: ptest_stest
Active Data Guard: disabled
Do you want to edit this Data Guard configuration? (Y/N, default:N):
Standby database's SYS password will be set to Primary database's after
Data
Guard configuration. Ignore warning and proceed with Data Guard
configuration? (Y/N, default:N): y
*****
***
*****
Configure Data Guard ptest_stest started
*****
***
*****
Step 1: Validate Data Guard configuration request (Primary site)
...
*****
***
*****
Step 11: Create Data Guard status (Standby site)
Description: DG Status operation for db test - NewDgconfig
Job ID: e6b13275-9450-4650-8187-b33f2dd6480f
Started May 16, 2023 00:52:33 AM IST
Create Data Guard status
Finished May 16, 2023 00:52:35 AM IST
*****
***
*****
Configure Data Guard ptest_stest completed
*****
***
*****

```

**Bug Number**

This issue is tracked with Oracle bug 35389339.

## Error in upgrading Oracle Data Guard

When upgrading Oracle Data Guard, an error may be encountered.

**Problem Description**

If you configured Oracle Data Guard on a multi-user access enabled Oracle Database Appliance release 19.19 system, as odaadmin user, then this Oracle Data Guard configuration may not display when you run the odacli list-dataguardstatus command. If you upgrade this system to Oracle Database Appliance release 19.23 using Data Preserving Re provisioning,

then the Validate Database Service presence step in the the create-preupgradereport precheck may fail for the Oracle Data Guard database.

The following error message is displayed:

```
One or more pre-checks failed for [DB]
```

### Command Details

```
# odacli create-preupgradereport
```

```
# odacli describe-preupgradereport
```

### Task Level Failure message

```
"The following services [TDG1yn_ro, TDG1yn_rw, Y6Z_ro, Y6Z_rw] created on  
database  
'TDG1yn' can result in a failure in 'detach-node'
```

### Hardware Models

All Oracle Database Appliance hardware models X9-2, X8-2, and X7-2

### Workaround

For each service listed, do the following:

1. Stop the service reported:

```
srvctl stop service -d db_unique_name -service service_name
```

2. Remove the service:

```
srvctl remove service -d db_unique_name -service service_name
```

### Bug Number

This issue is tracked with Oracle bug 36610040.

## Error in running a job

When running a job, an error may be encountered.

### Problem Description

Due to distributed lock conflict during DCS infrastructure connection callback, an error may be encountered when running a job.

### Failure Message

The following error message is displayed:

```
DCS-10058:DCS agent is not running on all nodes.
```

### Command Details

Any ODACLI command

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Restart the DCS agent service on each node in a sequential manner, one after another:

```
# systemctl restart initdcsagent
```

### Bug Number

This issue is tracked with Oracle bug 36380550.

## Error in configuring Oracle Data Guard

When configuring Oracle Data Guard on Oracle Database Appliance, an error may be encountered.

### Problem Description

When you configure Oracle Data Guard on the second node of the standby system on an Oracle Database Appliance high-availability deployment, the operation may fail at step **Configure Standby database (Standby site) in the task Reset Db sizing and hidden parameters for ODA best practice.**

### Command Details

```
odacli configure-dataguard
```

### Hardware Models

All Oracle Database Appliance hardware models high-availability deployments

### Workaround

Run `odacli configure-dataguard` on the first node of the standby system in the high-availability deployment

### Bug Number

This issue is tracked with Oracle bug 33401667.

## Error in backup of database

When backing up a database on Oracle Database Appliance, an error is encountered.

After successful failover, running the command `odacli create-backup` on new primary database fails with the following message:

```
DCS-10001:Internal error encountered: Unable to get the  
rman command status commandid:xxx
```

```
output:STATUS
-----
[COMPLETED WITH WARNINGS] error:.
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Follow these steps:

1. On the new primary database, connect to RMAN as `oracle` and edit the archivelog deletion policy.

```
rman target /
RMAN> CONFIGURE ARCHIVELOG DELETION POLICY TO BACKED UP 1 TIMES TO
'SBT_TAPE';
```

2. On the new primary database, as the `root` user, take a backup:

```
odacli create-backup -in db_name -bt backup_type
```

This issue is tracked with Oracle bug 33181168.

## Error in cleaning up a deployment

When cleaning up a Oracle Database Appliance, an error is encountered.

During cleanup, shutdown of Clusterware fails because the NFS export service uses Oracle ACFS-based clones repository.

### Hardware Models

All Oracle Database Appliance hardware models with DB systems

### Workaround

Follow these steps:

1. Stop the NFS service on both nodes:

```
service nfs stop
```

2. Clean up the bare metal system. See the *Oracle Database Appliance Deployment and User's Guide* for your hardware model for the steps.

This issue is tracked with Oracle bug 33289742.

## Error in display of file log path

File log paths are not displayed correctly on the console but all the logs that were generated for a job have actually logged the correct paths.

### Hardware Models

All Oracle Database Appliance hardware models with virtualized platform

### Workaround

None.

This issue is tracked with Oracle bug 33580574.

## Error in reinstate operation on Oracle Data Guard

When running the command `odacli reinstate-dataguard` on Oracle Data Guard an error is encountered.

Following are the errors reported in `dcs-agent.log`:

```
DCS-10001:Internal error encountered: Unable to reinstate Dg." and can further find this error "ORA-12514: TNS:listener does not currently know of service requested
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Ensure that the database you are reinstating is started in MOUNT mode.

To start the database in MOUNT mode, run this command:

```
srvctl start database -d db-unique-name -o mount
```

After the command completes successfully, run the command `odacli reinstate-dataguard job`. If the database is already in MOUNT mode, this can be a temporary error. Check the Data Guard status again a few minutes later with `odacli describe-dataguardstatus` or `odacli list-dataguardstatus`, or check with `DGMGRL> SHOW CONFIGURATION`; to see if the reinstatement is successful.

This issue is tracked with Oracle bug 32367676.

## Error in the enable apply process after upgrading databases

When running the enable apply process after upgrading databases in an Oracle Data Guard deployment, an error is encountered.

The following error message is displayed:

```
Error: ORA-16664: unable to receive the result from a member
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Follow these steps:

1. Restart standby database in upgrade mode:

```
srvctl stop database -d <db_unique_name>  
Run PL/SQL command: STARTUP UPGRADE;
```

2. Continue the enable apply process and wait for log apply process to refresh.
3. After some time, check the Data Guard status with the DGMGRL command:

```
SHOW CONFIGURATION;
```

This issue is tracked with Oracle bug 32864100.

## Failure in Reinstating Oracle Data Guard

When reinstating Oracle Data Guard on Oracle Database Appliance, an error is encountered.

The `odacli reinstate-dataguard` command fails with the following error:

```
Message:  
DCS-10001:Internal error encountered: Unable to reinstate Dg.
```

The `dcs-agent.log` file has the following error entry:

```
ORA-12514: TNS:listener does not currently know of service requested in  
connect descriptor
```

### Hardware Models

All Oracle Database Appliance hardware models with Oracle Data Guard configuration

### Workaround

Follow these steps:

1. Make sure the database you are reinstating is started in MOUNT mode. To start the database in MOUNT mode, run this command:

```
srvctl start database -d db-unique-name -o mount
```

2. After the above command runs successfully, run the `odacli reinstate-dataguard` command.

This issue is tracked with Oracle bug 32047967.

## Error in updating Role after Oracle Data Guard operations

When performing operations with Oracle Data Guard on Oracle Database Appliance, an error is encountered in updating the Role.

The `dbRole` component described in the output of the `odacli describe-database` command is not updated after Oracle Data Guard switchover, failover, and reinstate operations on Oracle Database Appliance.

### Hardware Models

All Oracle Database Appliance hardware models with Oracle Data Guard configuration

### Workaround

Run `odacli update-registry -n db --force/-f` to update the database metadata. After the job completes, run the `odacli describe-database` command and verify that `dbRole` is updated.

This issue is tracked with Oracle bug 31378202.

## Inconsistency in ORAchk summary and details report page

ORAchk report summary on the Browser User Interface may show different counts of Critical, Failed, and Warning issues than the report detail page.

### Hardware Models

Oracle Database Appliance hardware models bare metal deployments

### Workaround

Ignore counts of Critical, Failed, and Warning issues in the ORAchk report summary on the Browser User Interface. Check the report detail page.

This issue is tracked with Oracle bug 30676674.

## The odaeraser tool does not work if oakd is running in non-cluster mode

After cleaning up the deployment, the Secure Eraser tool does not work if oakd is running in non-cluster mode.

### Hardware Models

All Oracle Database Appliance Hardware bare metal systems

### Workaround

After cleanup of the deployment, `oakd` is started in the non-cluster mode, and it cannot be stopped using `"odaadmcli stop oak"` command. In such a case, if the Secure Erase tool is run, then the `odaeraser` command fails.

Use the command `odaadmcli shutdown oak` to stop `oakd`.

This issue is tracked with Oracle bug 28547433.