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Audience

The audience for this upgrade guide is database administrators (DBAs) and system administrators. Upgrading Oracle Clinical requires the skills listed below. If you want assistance, engage Oracle Consulting.

**Database Administrators**

Upgrading Oracle Clinical requires a level of knowledge equivalent to having mastered the material in the Oracle Architecture and Administration course for DBAs. You must be able to read and edit SQL*Plus scripts, run SQL scripts, and review logs for Oracle errors. For ongoing administration, additional training as a DBA is essential.

**System Administrators**

Upgrading and maintaining an Oracle Clinical network requires expertise in the following skill areas:

- UNIX operating systems
  - Creating and managing user accounts and groups
  - Upgrading Oracle database software and patches
  - Identifying space on a file system for Oracle database tablespaces
  - Setting and using environment variables
- Microsoft Windows operating systems
  - Creating and managing user accounts and groups
  - Upgrading Oracle software
  - Managing settings through the Control Panel and Administrative Tools
  - Managing network printers
  - Creating services

**User Documentation**

The latest product documentation for Oracle Clinical and Oracle Clinical Remote Data Capture Onsite is available on the Oracle Help Center at
Revision History

August 2017: First version of this guide.

April 2018: The second version of this guide includes information on prefixing the location for tablespace datafiles with the ASM disk group name in UNIX while running the installer.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.
Prepare to Upgrade Oracle Clinical

This chapter includes:

- Supported Upgrade Paths
- Check Installation Documentation
- Architecture
- Network Topology
- Software Requirements
- Supported Configurations with Oracle Data Guard and RAC
- Download the Software
- Use the Silent Installer (Optional)
- Choose a Character Set
- Apply the Latest Oracle Clinical Patches
- Integrating Oracle Clinical with Other Products and Options

**Note:** During upgrade you see references to OLSA and OPA in the software (such as in directory names, file names, and screen text). They stand for earlier organization names Oracle Life Sciences Applications (OLSA) and Oracle Pharmaceutical Applications (OPA). Oracle Clinical and Oracle Clinical Remote Data Capture (RDC) are now part of the Oracle Health Sciences Global Business Unit (HSGBU).

**Note:** RDC and Oracle Clinical Licenses The installation of Oracle Clinical automatically includes the installation of Oracle Clinical Remote Data Capture Onsite (RDC). However, Oracle Clinical licenses do not cover entering data at remote sites. Separate Remote Data Capture Onsite licenses are required for remote site use. Your Oracle Clinical license includes a Restricted Use license for Remote Data Capture that permits the licensed Oracle Clinical user population to use Remote Data Capture at the sponsor’s or CRO’s location, but not at the clinical site.
1.1 Supported Upgrade Paths

This chapter describes the recommended approach to upgrading an existing Oracle Clinical installation to Release 5.2. Supported upgrade paths are from:

- Release 4.6.6
- Release 5.0 or 5.0.1
- Release 5.1

1.2 Check Installation Documentation

Check these additional resources.

1.2.1 My Oracle Support Articles

Visit the My Oracle Support website at https://support.oracle.com for the most up-to-date installation information, including:

- Oracle Clinical 5.2 Release Notes (ID 2221824.1)
- OLSA Known Installation and Configuration Issues (ID 1572864.1)
- Oracle Health Sciences (Life Sciences/Pharmaceutical/Healthcare) Supported Technology Stacks (Article ID 180430.1)
- Oracle Clinical Summary of Patches Available (ID 121863.1)
- Oracle Clinical/RDC Product Information Center (ID 1331795.1): Check here for new notes and White Papers, including the performance White Paper and the Installation Verification Test, which are not available at the time of publication of this document.

1.2.2 User Documentation

The most current Oracle Clinical and Oracle Clinical Remote Data Capture (RDC) Onsite user documentation is located on oracle.com at:

http://docs.oracle.com/health-sciences/oc-rdc-52/index.html

This includes the Oracle Clinical, Oracle Clinical Remote Data Capture, and Oracle Thesaurus Management System Security Configuration Guide.

1.3 Architecture

The architecture for Oracle Clinical consists of three tiers: the database tier, the application tier, and the client tier.

Figure 1–1 illustrates the architecture and technology stack for Oracle Clinical.
The **database tier** in an Oracle Clinical environment includes Oracle Database, the Oracle Clinical database server, one or more Oracle Clinical databases, and the Oracle Clinical parameterized submission (PSUB) process, which is the batch processor for Oracle Clinical. Optionally, the database tier can include SAS. The database tier can run on UNIX or Windows. (However, a Real Application Clusters (RAC) installation is supported only on UNIX.)

The **application tier** must be installed on Windows. It has three parts:

- **Oracle Application Server**, which includes Oracle Forms Server and servlet, Oracle Reports Server and servlet, Oracle HTTP Server, and Oracle JVM (Java Virtual Machine) and supports the following Oracle Clinical components:
  - **Oracle Clinical Forms Server** — performs all forms processing, communicates the display changes to the client, and calls forms to query, update, select, and delete data from the database for the Oracle Forms-based applications: Oracle Clinical and the RDC Administration module.
  - **Oracle Clinical Reports Server** — runs most batch reports, schedules all jobs, including PSUB jobs, and runs job sets. In addition, it creates PDF output for Patient Data Reports, Blank Casebook Reports, and Audit Reports.
  - **Oracle Clinical Graphic Layout Editor** — supports creating CRF layouts from Oracle Clinical DCIs.
  - **Oracle Clinical Servlet** — supports file viewing
  - **DLLs** — used for data entry in both Oracle Clinical and RDC Onsite
- **Oracle WebLogic Server** and **Oracle Application Developer’s Runtime, also known as Oracle Application Developer’s Framework (ADF)** — support Oracle Clinical Remote Data Capture Onsite.
- **Oracle Business Intelligence (BI) Publisher** — runs the Patient Data Report and the Blank Casebook Report.
The **client tier** communicates users’ input to the application tier. It must run on Windows through a browser, using native Oracle JVM. Both the RDC Onsite data entry Java script and the Oracle Clinical PDF Plug-In, which is required for graphic layout design, run on the client tier. See Section 9.5, "Make the Oracle Clinical PDF Plug-in Available to Users" for more information.

The Oracle HTTP Server (OHS) handles the communication between clients and the application tier.
1.4 Network Topology

Figure 1–2 Network Topology

Figure 1–2 shows how the Oracle Clinical and RDC Onsite components and technology stack are related and provides an example of how the product can be installed. The left side of the Application Tier—APPHOST1—is a standard installation, while the whole—with APPHOST2—shows a multi-node middle tier installation using Oracle Clusterware.
In the **client tier**, end users’ browsers communicate via HTTPS with the Oracle HTTP Server (OHS), which is located inside a firewall. When users log in, OHS detects the product they logged in to and consults formsweb.cfg to connect them to the appropriate application tier service.

The **application tier** comprises Oracle Application Server and Oracle WebLogic Server. The integrated tier has two domains:

- **FRDomain** includes the Oracle Forms runtime service and Forms Server, and the Oracle Reports Server and engine. It also includes the WebLogic Server Admin Server and Oracle Enterprise Manager.

  The Oracle Application Server domain must be named FRDomain and must use port number 7001.

- **OPADomain** includes the WebLogic Server Administration Console, WebLogic Server Java, and Managed Server of OPADomain, which are required to run RDC Onsite and, if you have Oracle Thesaurus Management System (TMS) installed, the TMS Browser and TMS reports. It also contains the database connections. Note that when you install the Oracle Enterprise Manager in the FRDomain, it serves for monitoring the OPADomain as well.

  The Oracle Clinical Installer automatically creates the OPADomain. OPADomain must use port number 7101.

You can distribute the application tier over multiple nodes in a network using Oracle Clusterware. The Admin Server is required only on the primary node.

In Oracle Clinical 5.2, there are two node managers: one for FRDomain and the other for OPADomain. Before installing Oracle Clinical, you must start the FRDomain Node Manager; see Section 9.10.1, "Start the FRDomain Node Manager". The Installer will configure the OPADomain Node Manager.

The **database tier** includes Oracle Database with Oracle Clinical and (optionally) Oracle Thesaurus Management System. Remote Data Capture Onsite uses the Oracle Clinical database. The diagram shows a distributed installation using Oracle Real Application Clusters (RAC); this is one example of how it can be installed.

### 1.5 Software Requirements

- Table 1–1, "Oracle Clinical Database Tier Technology Stack"
- Table 1–2, "Oracle Clinical and RDC Onsite Application Tier Technology Stack"
- Table 1–3, "Oracle Clinical and RDC Onsite Client Tier Technology Stack"

For technology stack updates, see (ID 180430.1) on My Oracle Support. *Oracle Health Sciences (Life Sciences/ Pharmaceutical/ Healthcare) Supported Technology Stacks* (Article ID 180430.1).
### Table 1–1 Oracle Clinical Database Tier Technology Stack

<table>
<thead>
<tr>
<th>Component</th>
<th>Supported Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System</td>
<td>Oracle Linux 7.2 with Unbreakable Enterprise Kernel (UEK), 64 bit (US English)</td>
</tr>
<tr>
<td></td>
<td>Oracle Linux 6.4 with Unbreakable Enterprise Kernel (UEK), 64 bit (US English)</td>
</tr>
<tr>
<td></td>
<td>Oracle Solaris SPARC 10 and 11, 64-bit architecture (US English)</td>
</tr>
<tr>
<td></td>
<td>HP Itanium 11.31; 64-bit architecture (US English)</td>
</tr>
<tr>
<td></td>
<td>Microsoft Windows Server 2012 Release 2 (US English)</td>
</tr>
<tr>
<td>Oracle Database</td>
<td>Oracle Database 12c: Release 2 (12.1.0.2)Enterprise Edition, 64-bit</td>
</tr>
<tr>
<td>Compiler</td>
<td>For Oracle Linux x86-64: GCC-4.8.5; command to identify compiler is gcc -v</td>
</tr>
<tr>
<td></td>
<td>For Oracle Solaris SPARC 10 and 11: Sun Studio 12.4 Sun C 5.13; command to identify compiler is cc -V</td>
</tr>
<tr>
<td></td>
<td>For HP Itanium: HP C/aC++ for Integrity Servers B3910B A.06.12; command to identify compiler is <code>which cc</code></td>
</tr>
<tr>
<td>Optional Software</td>
<td>SAS 9.4—Note that if you install the Oracle Clinical database tier on Windows, you must install SAS on Windows.</td>
</tr>
<tr>
<td></td>
<td>Oracle Real Application Clusters (RAC) on Sun, HP, and Linux, including Exadata</td>
</tr>
<tr>
<td></td>
<td>Oracle Virtual Machine (OVM) 3.2</td>
</tr>
<tr>
<td></td>
<td>Visual C++ in Microsoft Visual Studio 2012 (x64 distributed)—Note that you must install Microsoft Visual Studio 2012 to install Oracle WebLogic Server 12c (12.2.1.2) and Oracle forms and Reports 12c (12.2.1.2). Can be used to invoke Data Capture API methods from custom clients.</td>
</tr>
</tbody>
</table>

### Table 1–2 Oracle Clinical and RDC Onsite Application Tier Technology Stack

<table>
<thead>
<tr>
<th>Component</th>
<th>Supported Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System</td>
<td>Microsoft Windows Server 2012 Release 2</td>
</tr>
<tr>
<td>Oracle WebLogic Server</td>
<td>Oracle WebLogic Server 12c: Release 2 (12.2.1.2)</td>
</tr>
<tr>
<td>Oracle Fusion Middleware Infrastructure</td>
<td>Oracle Fusion Middleware Infrastructure 12c: Release 2 (12.2.1.2)</td>
</tr>
<tr>
<td>Oracle Application Development Framework</td>
<td>Oracle Application Development Framework 12c: Release 2 (12.2.1.2)</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> Included with Oracle Fusion Middleware Infrastructure.</td>
</tr>
<tr>
<td>Oracle Forms and Reports</td>
<td>Oracle Forms and Reports 12c: Release 2 (12.2.1.2)</td>
</tr>
<tr>
<td>Oracle Java Development Kit (JDK)</td>
<td>Oracle Java Development Kit 1.8 Update 111 or later (JDK 1.8 is also known as JDK 8)</td>
</tr>
<tr>
<td>Oracle Java Runtime Environment (JRE)</td>
<td>Oracle Java Runtime Environment (JRE) 1.8, also known as JRE 8</td>
</tr>
<tr>
<td>Microsoft Visual Studio</td>
<td>Visual C++ in Microsoft Visual Studio 2012 (x64 distributed)—Required for Oracle WebLogic Server 12c (12.2.1.2) and Oracle Forms and Reports 12c (12.2.1.2). Can be used to invoke Data Capture API methods from custom clients.</td>
</tr>
</tbody>
</table>
To verify that your system fits the requirements listed in Table 1–1, “Oracle Clinical Database Tier Technology Stack” do the following in UNIX or Windows:

**UNIX**  To verify UNIX operating system details, enter the following command:

```
uname -a
```

In addition, to verify the update version for Linux, enter the following command:

```
cat /etc/issue
```

**Windows**  To verify Windows operating system details, navigate to the Control Panel, then System and Security, then System.

---

### 1.5.1 Database Tier Operating System Requirements

Oracle Clinical 5.2 supports a distributed environment over a network or within an Exadata machine without using Oracle Clinical replication.

This section contains:

- Supported Configurations with Oracle Real Application Clusters (RAC)
- Supported Configurations with Oracle Data Guard

---

## 1.6 Supported Configurations with Oracle Data Guard and RAC

Oracle Clinical 5.2 supports a distributed environment over a network or within an Exadata machine without using Oracle Clinical replication.

This section contains:

- Supported Configurations with Oracle Real Application Clusters (RAC)
- Supported Configurations with Oracle Data Guard
1.6.1 Supported Configurations with Oracle Real Application Clusters (RAC)

Oracle Clinical was re-architected in Release 5.0 to support Oracle Real Application Clusters (RAC). The Parameterized Submission process (PSUB), which runs and schedules most jobs in Oracle Clinical, no longer uses DBMS pipes, which can only be used within a single database instance, for communication between the user session and the PSUB service. It now uses Oracle Advanced Queuing.

Because databases have traditionally been constrained to run only on a single server, customers have typically followed a hardware “scale-up” strategy for the database tier: Whenever the database server becomes a bottleneck to overall application performance, the server is replaced with a larger, faster machine. While this approach is well understood, it can be highly disruptive to ongoing business.

Oracle Real Application Clusters (RAC) provides an alternative approach for scaling database performance. It is designed to tolerate server failures with little impact to mission-critical applications and users. As workloads and user connections are increased, additional nodes (servers) can be easily added to the cluster. Each server runs against the same database simultaneously. This approach is less disruptive to ongoing business operations, more reliable, and less expensive to implement.

RAC nodes can be individual computers in a network or nodes on an Oracle Exadata machine. RAC shares the database internally among all nodes so that even if the node where the database was originally installed goes down, the other nodes can still access the database. You can configure RAC nodes as follows:

1.6.1.1 Node 1: Install and Set Up Everything Required for Oracle Clinical

- Oracle Real Application Clusters (RAC)—installed with Oracle Database
- Oracle Clinical database server code
- Oracle Clinical database(s)
- Run the Oracle Clinical PSUB service on this node (one per database)
- Create user-specific PSUB log file directories for randomization, batch data load, and labs batch jobs that require input files
- Enter PSUB-related values in local reference codelist OCL_STATE
- Install SAS 9.4 (Optional)

1.6.1.2 Node 2: Install the Minimum Required as a RAC Node

Install Oracle Database with Oracle Real Application Clusters (RAC). You can have multiple nodes set up this way, each accessing the same database(s). Additional nodes set up this way improve database performance.

1.6.1.3 Node 3: Install Everything Required for Oracle Clinical as Backup

In case either the PSUB service or Node 1 itself fails, install all required software on another node so that you can start the PSUB service as quickly as possible to continue normal operation. PSUB can run on only one server at a time.

A node set up this way also improves performance but requires additional maintenance; any Oracle Clinical database server patches you install on the primary node (Node 1 in this example) must also be installed on this node.

- Install Oracle Real Application Clusters (RAC) and Oracle Database
- Install Oracle Clinical database server code (includes PSUB server code)
Create the same PSUB directory structure as on Node 1 so that the OCL_STATE reference codelist values on the middle tier still work. If you use NFS to share the files, users will still be able to access files for jobs performed on the other node unless the node itself fails. For more information, see Section 6, "Set Up the Parameterized Submission Process".

**Note:** You do not need to reinstall the Oracle Clinical database.

You can have multiple nodes set up this way, each accessing the same database(s).

### 1.6.1.3.1 Recommended Options for RAC

Oracle Clinical 5.2 is supported with an Oracle Real Applications Cluster (RAC) distributed database installation on UNIX. Oracle recommends:

- Configuring a Maximum Availability Architecture (MAA) in which you use Oracle RAC for both your primary and standby database, synchronized using Oracle Data Guard.

- Using the Single Client Access Name (SCAN) option. This RAC feature provides a single name for clients to access Oracle databases running in a cluster. The benefit is that the client's connect information does not need to change if you add or remove nodes in the cluster. Having a single name to access the cluster allows clients to use the EZConnect client and the simple JDBC thin URL to access any database running in the cluster, independent of which server(s) in the cluster the database is active. SCAN provides load balancing and failover for client connections to the database. The SCAN works as a cluster alias for databases in the cluster.

- SCAN is configured during the installation of Oracle Grid Infrastructure that is distributed with Oracle Database. Oracle Grid Infrastructure is a single Oracle Home that contains Oracle Clusterware and Oracle Automatic Storage Management (ASM). You must install Oracle Grid Infrastructure first in order to use Oracle RAC.

- Oracle® Database 2 Day + Real Application Clusters Guide both at [http://docs.oracle.com/cd/E16655_01/nav/portal_16.htm](http://docs.oracle.com/cd/E16655_01/nav/portal_16.htm)

- Grid Infrastructure Single Client Access Name (SCAN) Explained (My Oracle Support Article ID 887522.1).

- Oracle Data Guard and other high availability documentation at [http://docs.oracle.com/database/121/nav/portal_14.htm](http://docs.oracle.com/database/121/nav/portal_14.htm)

### 1.6.2 Supported Configurations with Oracle Data Guard

The following Oracle Data Guard configurations are supported. All Oracle Clinical components (database server, database) must be installed on each node.

- Standalone server with Oracle Data Guard failover
- Oracle Clusterware for One Node with Oracle Data Guard failover
- Oracle RAC One Node with Oracle Data Guard failover
- Multi-node RAC with Oracle Data Guard failover

Oracle Data Guard is included in Oracle Database Enterprise Edition.
1.7 Download the Software

- Section 1.7.1, "Create Staging Areas"
- Section 1.7.2, "Download the Oracle Clinical 5.2.0.0.x and Oracle Thesaurus Management System 5.2.1.0.x Media Pack"
- Section 1.7.3, "Download Patches from My Oracle Support"
- Section 1.7.4, "Download Oracle Java Development Kit"
- Section 1.7.5, "Download the Java Runtime Environment"
- Section 1.7.6, "Download Adobe Reader"
- Section 1.7.7, "Download JSpell (Optional)"

1.7.1 Create Staging Areas

1. Create one staging area each on the database server and on the application server.
2. Create one directory, in each staging area, for each media pack disk, patch, or other software unit, and give the directory a logical name.

<table>
<thead>
<tr>
<th>Disk or Patch Name</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Clinical Release 5.2 Documentation</td>
<td><a href="https://www.oracle.com/technetwork/documentation/hsgbu-clinical-407519.html">https://www.oracle.com/technetwork/documentation/hsgbu-clinical-407519.html</a></td>
</tr>
<tr>
<td>Oracle Clinical Release 5.2</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle Database 12c Release 2 (12.1.0.2) — Linux x86-64</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle Database 12c Release 2 (12.1.0.2) — Solaris Sparc 64</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle Database 12c Release 2 (12.1.0.2) — HP IA</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle Database 12c Release 2 (12.1.0.2) — Windows x64</td>
<td>Media pack</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Disk or Patch Name</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Clinical Release 5.2 Documentation</td>
<td><a href="https://www.oracle.com/technetwork/documentation/hsgbu-clinical-407519.html">https://www.oracle.com/technetwork/documentation/hsgbu-clinical-407519.html</a></td>
</tr>
<tr>
<td>Oracle Clinical Release 5.2</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle WebLogic Server 12c Release 2</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle Fusion Middleware Infrastructure Installer for Oracle WebLogic Server 12c</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle Forms and Reports 12c Release 2 (12.2.1.2) for Microsoft Windows x64 (64-bit) (part of the Oracle Application Server)</td>
<td>Media pack</td>
</tr>
<tr>
<td>Oracle Java Database Connectivity (patches 19028811 and 21043834)</td>
<td>My Oracle Support</td>
</tr>
<tr>
<td>Oracle Reports Developer patch 22334822</td>
<td>My Oracle Support</td>
</tr>
<tr>
<td>Oracle Forms patch 25143879</td>
<td>My Oracle Support</td>
</tr>
<tr>
<td>Oracle Clinical PDF Plug-In (patch 12733341)</td>
<td>My Oracle Support</td>
</tr>
</tbody>
</table>
1.7.2 Download the Oracle Clinical 5.2.0.0.x and Oracle Thesaurus Management System 5.2.1.0.x Media Pack

**Table 1–5 (Cont.) Software to Download to the Application Server Staging Area**

<table>
<thead>
<tr>
<th>Disk or Patch Name</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Java Development Kit 1.8 Update 111 or later (JDK 1.8 is also known as JDK 8); see Section 1.7.4, &quot;Download Oracle Java Development Kit&quot;</td>
<td>My Oracle Support</td>
</tr>
<tr>
<td>Java Runtime Environment (JRE) 1.8; see Section 1.7.5, &quot;Download the Java Runtime Environment&quot;</td>
<td><a href="http://www.oracle.com">www.oracle.com</a></td>
</tr>
<tr>
<td>Adobe Reader; see Section 1.7.6, &quot;Download Adobe Reader&quot;</td>
<td><a href="http://www.adobe.com">http://www.adobe.com</a></td>
</tr>
<tr>
<td>JSpell Spell Checker SDK for J2EE; see Section 1.7.7, &quot;Download JSpell (Optional)&quot;</td>
<td><a href="http://www.jspell.com">http://www.jspell.com</a></td>
</tr>
</tbody>
</table>

**Note:** To receive a physical media pack with all the required DVDs, contact Oracle Support. To expedite your request you can either call Oracle Support directly or open a Service Request (SR) selecting problem category: Version Update Request.

To download the software:

1. Go to [https://edelivery.oracle.com](https://edelivery.oracle.com) and log in.
2. From the Search by list, select Product.
3. In the field next to the Search by list, type Oracle Clinical.
4. From the Select Platform list, select the checkbox for your operating system.
5. Click Continue.
6. Review the media packs you want to download, and click Continue.
7. Read the license agreement and select the checkbox to accept the license agreement.
8. Click Continue.
9. Download each disk into a recognizably named directory in the appropriate staging area.
10. Extract each part_number.zip file into a meaningfully named directory.
11. For the Oracle Clinical software, extract the appropriate .zip file for the server:
    - On the database server, extract server_code_platform.zip.
    - On the application server, extract oc_middletier_installer.zip.

1.7.3 Download Patches from My Oracle Support

To download a patch from My Oracle Support:

1. Go to My Oracle Support at [https://support.oracle.com](https://support.oracle.com) and sign in.
2. Click the Patches & Updates tab, then enter the patch number in the Patch Name or Number is field and click Search.
3. Click the link for your operating system and download the patch file to a recognizably named directory in the appropriate staging area.
4. Extract the .zip file.

1.7.4 Download Oracle Java Development Kit

To download and install JDK:

2. In the Search Knowledge Base field in the upper right, enter: 1439822.1
   A page appears with a list of documents.
3. Click the link All Java SE Downloads on MOS [Article ID 1439822.1].
4. Scroll down the list of JDK versions to Oracle JDK 8 Update 111 (Patch 24359908).

   **Note:** Check Oracle Clinical Summary of Patches Available (Article ID 121863.1) on My Oracle Support to see if a more recent version is supported.

5. Click the patch number link.
6. Select Microsoft Windows x64 (64-bit) and click ReadMe to read the release notes and Download to download the patch to the staging area in a recognizably named directory.

Installation instructions are in Section 8.5, "Install Oracle Java Development Kit".

1.7.5 Download the Java Runtime Environment

Oracle Clinical and the RDC Administration application require that Java Standard Edition (SE) Runtime Environment (JRE) 1.8.0.111—also known as JRE 8 Update 111—exist on the user's computer.

The Launch page is configured to prompt users to install JRE if it does not exist on their computer. To make this work, you need to download JRE into the $OPA_HOME/html directory and rename it; see Section 9.4, "Make the Java Runtime Environment Available for Download".

To download JRE:

1. On the application server, go to the following Oracle Web site:
   

2. Under Java SE 8u111, click the Download button for JRE.
3. Select the Windows x86 Offline version.

   **Note:** This is the version for 32-bit browsers (not operating systems). The default browser for Windows machines is 32-bit, but Windows machines also come with a 64-bit version. To support the 64-bit version, you must either customize your Launch page to point to sunjpi64.exe or instruct users with 64-bit browsers to download the 64-bit version of JRE from the link in Step 1.

4. Download it to the staging area in a recognizably named directory.
1.7.6 Download Adobe Reader

Adobe Reader is required on the Reports Server and on client computers. At this time, no particular version is required.


1.7.7 Download JSpell (Optional)

The Oracle Clinical Graphic Layout Editor supports the JSpell Spell Checker SDK for Java J2EE for use in checking the spelling of text objects in graphic layouts.

The JSpell Spell Checker SDK is a third-party product from Page Scholar Inc. You must purchase the product separately.

1. Download JSpell SDK for Java J2EE from http://www.jspell.com/java-spell-checker.html to the staging area in a recognizably named directory.

2. Extract jspellsdk.zip.

Additional instructions are in Section 9.7, "Install and Configure JSpell Spell Checker SDK (Optional)".

1.8 Use the Silent Installer (Optional)

You can run any of the Oracle Universal Installers—including the Oracle Clinical Database Server, Database, Front End, or Reports Server Installers—in silent mode. This may be useful to promote uniform installations in multiple sites or computers.

Oracle Clinical ships with .rsp (response) files that include parameter prompts and sample parameter values for each component. They are located on the Oracle Clinical and Oracle Thesaurus Management System 5.1 media pack disk under Disk1\stage\Response in the .zip file for the application server or for the appropriate database operating system.

Table 1–6 lists each Oracle Clinical component, the response file name for each, and the section of this guide with information on the Installer parameters for each.

<table>
<thead>
<tr>
<th>Component Installed</th>
<th>Response File</th>
<th>Parameter Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Clinical Database Server for Linux</td>
<td>oracle.pharma.oc.server.unix.Complete.rsp</td>
<td>Section 4.1.4</td>
</tr>
<tr>
<td>Oracle Clinical Database Server for Solaris</td>
<td>oracle.pharma.oc.server.unix.Complete.rsp</td>
<td>Section 4.1.4</td>
</tr>
<tr>
<td>Oracle Clinical Database Server for HP</td>
<td>oracle.pharma.oc.server.unix.Complete.rsp</td>
<td>Section 4.1.4</td>
</tr>
<tr>
<td>Oracle Clinical Database Server for Windows</td>
<td>oracle.pharma.oc.server.windows.Complete.rsp</td>
<td>Section 5.1.1</td>
</tr>
<tr>
<td>Oracle Clinical Database—fresh installation</td>
<td>oracle.pharma.oc.db.install.Complete.rsp</td>
<td>Section 5.2.2</td>
</tr>
<tr>
<td>Oracle Clinical Database—upgrade and configure</td>
<td>oracle.pharma.db.upgrade.install_type_1.rsp</td>
<td>Section 5.2.2</td>
</tr>
<tr>
<td>Oracle Clinical Database—reruns all the re-createable object scripts (views, packages, functions etc) against the database</td>
<td>oracle.pharma.db.upgrade.install_type_2.rsp</td>
<td>Section 5.2.2</td>
</tr>
<tr>
<td>Oracle Clinical Front End</td>
<td>oracle.pharma.oc.frontend.Custom.rsp</td>
<td>Section 9.1</td>
</tr>
<tr>
<td>Oracle Clinical Reports Server</td>
<td>oracle.pharma.oc.reportserver.Complete.rsp</td>
<td>Section 10.1</td>
</tr>
</tbody>
</table>
1. Open the file in a text editor and enter values directly
2. Run the file.
   In UNIX:
   `.runInstaller`

   Or, if the database server has multiple Oracle Homes, then enter:
   `.runInstaller -invPtrLoc ORACLE_HOME/oraInst.loc`

   For example:
   `.runInstaller -invPtrLoc /u01/app/oracle/product/121010_qa/oraInst.loc`

   In Windows (as an administrator):
   `setup.exe -responseFile response_file_name`

3. When you run the file at each location, edit the local parameters as required.
   Alternatively, you can run the Installer once, entering values on screen, and record the
   process to create a response file.
   In UNIX:
   `.runInstaller`

   Or, if the database server has multiple Oracle Homes, then enter:
   `.runInstaller -invPtrLoc ORACLE_HOME/oraInst.loc`

   In Windows (as an administrator):
   `setup.exe -record -destinationFile complete_path_to_response_file_name`

For more information about using response files see the 12.1.0.2 Oracle Database
Installation Guide for your operating system:

- **Linux**: [http://docs.oracle.com/database/121/LADBI/app_nonint.htm#LADBI7831](http://docs.oracle.com/database/121/LADBI/app_nonint.htm#LADBI7831)
- **Solaris**: [http://docs.oracle.com/database/121/SSDBI/app_nonint.htm#SSDBI7831](http://docs.oracle.com/database/121/SSDBI/app_nonint.htm#SSDBI7831)
- **HP**: [http://docs.oracle.com/database/121/HPDBI/app_nonint.htm#HPDBI7831](http://docs.oracle.com/database/121/HPDBI/app_nonint.htm#HPDBI7831)
- **Windows**: [http://docs.oracle.com/database/121/NTDBI/advance.htm#NTDBI009](http://docs.oracle.com/database/121/NTDBI/advance.htm#NTDBI009)

### 1.9 Choose a Character Set

For Oracle Clinical and RDC, Oracle strongly recommends that you use the AL32UTF8 character set. However, these applications also support UTF8, US7ASCII, WE8ISO8859P1, or any single byte character set.

Oracle Clinical and RDC use the NLS_LANG environment variable in the
opasettings/opasettings.bat file to control the language, territory, and character set
used for database connections. The NLS_LANG variable concatenates the three components as LANGUAGE_TERRITORY.CHARSET.

Restrictions:
Apply the Latest Oracle Clinical Patches

- You must use the **same character set on the database tier and the application tier**. Otherwise Oracle Clinical may store some special characters incorrectly in the database.

- You must set the `LANGUAGE_TERRITORY` components of the NLS_LANG variable to `american_america`.

- You must set the `CHARSET` component of the NLS_LANG variable to **match the character set of the database**.

For more information, see Section 4.1.7.3, "Review the opa_settings File" for UNIX and Section 5.1.5.2, "Review the opa_settings.bat File" for Windows.

1.10 Apply the Latest Oracle Clinical Patches

1. Check My Oracle Support article *Oracle Clinical Summary of Patches Available* (Article ID 121863.1) for the latest patch set and patches, and apply it/them.

1.11 Integrating Oracle Clinical with Other Products and Options

You can integrate Oracle Clinical with some other products and options and develop applications that read data from Oracle Clinical. Each product listed below must be purchased separately.

1.11.1 Oracle Clinical Remote Data Capture Onsite

Oracle Clinical Remote Data Capture Onsite (RDC Onsite) is an electronic data capture (EDC) Web application that works with studies that are defined and designed using Oracle Clinical. You can use RDC Onsite to collect, perform immediate validation on, review, verify, approve, and report clinical data collected during a patient visit in a clinical study. Patient data is stored in the Oracle Clinical database. You can use Oracle Clinical features including batch validation, discrepancy management, mass changes, and data extract with data collected using RDC Onsite.

Installing Oracle Clinical also installs Oracle Remote Data Capture (RDC) Onsite. For information about using RDC, see the *Oracle Clinical Remote Data Capture Onsite User’s Guide*. For license information, see RDC and Oracle Clinical Licenses.

1.11.2 Oracle Thesaurus Management System

Oracle Thesaurus Management System (TMS) allows you to code specified patient data to standard terminologies such as MedDRA and WHO-Drug so that the data can be accurately analyzed. When fully integrated with Oracle Clinical, TMS processes new and updated patient data during each Oracle Clinical batch validation and either automatically codes incoming data—those that match standard terms exactly or match previously manually coded terms exactly—or creates an omission that must be manually coded in TMS. TMS can return to Oracle Clinical related terms from one or more levels of the standard terminology—for example the preferred term and system organ class in MedDRA, or the preferred name and Anatomical-Therapeutic-Chemical Level 1 term in WHO-Drug—for each coded term, associated with the correct RDCI (collected CRF).

You can install TMS and Oracle Clinical on the same application tier or on different application tiers. You must install both products on the same database if you want integrate the two systems. Oracle recommends installing Oracle Clinical before TMS.
For more information, see the *Oracle Thesaurus Management System Installation Guide* and the *Oracle Thesaurus Management System User’s Guide*.

### 1.11.3 Oracle Life Sciences Data Hub

Oracle Life Sciences Data Hub (Oracle LSH) is a powerful data warehouse and transformation tool with built-in version control, data auditing, lifecycle management, and validation tools. Oracle LSH includes adapters specifically designed to load most metadata and patient data from Oracle Clinical into Oracle LSH. In Oracle LSH you can then, for example, create your own reports on study patient data, merge data from multiple trials and create reports on cross-study data, and view data using state-of-the-art visualization tools.

You can load Oracle Clinical metadata and Oracle LSH converts it to appropriate LSH objects, for example:

- Oracle LSH loads all Oracle Clinical Questions and converts them to Oracle LSH Variables.
- If a Question is associated with a Discrete Value Group (DVG) in Oracle Clinical, Oracle LSH converts the Question to a Parameter and converts its DVG values to a list of allowable values for the Parameter.
- Oracle LSH loads all Oracle Clinical Question Groups and converts them to Oracle LSH Table definitions with Columns based on the Variables corresponding to each Question in the Question Group.

Other Oracle Clinical adapters include:

- Oracle Clinical SAS and Oracle Data Extract Views—load patient data from views you create in Oracle Clinical
- Oracle Clinical Stable Interface—loads the metadata of all Oracle Clinical tables that are part of Oracle Clinical’s stable interface.
- Oracle Clinical Design and Definition—loads DCMs, DCIs, Procedures, Copy Groups, and Data Extract queries and templates.
- Oracle Clinical Labs—load lab reference ranges and associated information from Oracle Clinical Labs-related tables.
- Oracle Clinical Randomization—loads real or dummy treatment pattern information for Oracle Clinical studies.
- Oracle Clinical Study Data—loads study-specific non-patient data into LSH, including discrepancies, data clarification forms, patient status information, and page tracking information.

In addition, other non-Oracle Clinical-specific adapters allow you to load data from any Oracle table or view, text file, SAS data set, or SAS CPORT or XPORT file.

### 1.11.4 SAS

Oracle Clinical supports integration with the statistical software application SAS 9.4 for data extract.

### 1.11.5 Custom Applications for Oracle Clinical

You can build custom applications for Oracle Clinical:

- See the *Oracle Clinical Stable Interface Technical Reference Manual* for proprietary information about data access, internal tables, and APIs. The Oracle Clinical Stable
Interface provides access to data and a smooth transition between Oracle Clinical versions. Contact Oracle Support to obtain a free electronic copy of the manual. You must be a licensed customer.

- See the Oracle Clinical Application Programming Interface Guide for information about using Oracle Clinical’s Data Capture API.
If you are currently using a release of Oracle Clinical earlier than Release 4.6.6, you must first upgrade Oracle Database, the Oracle Clinical database server and Oracle Clinical databases to Release 4.6.6.

- Upgrade to Release 4.6.2 if you are using a release prior to 4.6.2.
- Upgrade to Release 4.6.6 after upgrading to 4.6.2, or if you are using a release higher than 4.6.2 and lower than 4.6.6.

### 2.1 Upgrade to Release 4.6.2

If you are currently using a release of Oracle Clinical prior to Release 4.6.2, you must first upgrade Oracle Database, the Oracle Clinical database server and Oracle Clinical databases to Release 4.6.2.

**Note:** You do NOT need to install the 4.6.2 application tier because the technology stack is new in Release 5.x and you must do a fresh install of the whole application tier.

If you are already using Release 4.6.2 or higher, you can skip this section.

1. Open a Service Request (SR) on My Oracle Support at https://support.oracle.com to download the Release 4.6.2 media, which are no longer publicly available.
5. Do Section 12.4, “Installing Oracle Clinical 4.6.2 on the database server.” This step is needed to upgrade databases to 4.6.2.
6. Do Section 12.5, “Upgrading Oracle Clinical 4.6.2 to the New Oracle 11gR2 Oracle Home” to upgrade your databases to the new Oracle Home.
7. Do Section 12.6, “Upgrading Database Objects to Oracle Clinical 4.6.2”
8. Check section 12.9, "Repairing Oracle Clinical Data." If you have not already run the Find and Fix scripts that are available, run them now.


### 2.2 Upgrade to Release 4.6.6

1. If you are on Release 4.6.2, 4.6.3, 4.6.4, or 4.6.5, upgrade to Release 4.6.6 following instructions in the Release 4.6.6 release notes on My Oracle Support, document ID 1459178.1.

**Note:** You do NOT need to install the 4.6.6 application tier because the technology stack is new in Release 5.x and you must do a fresh install of the whole application tier.

2. In addition:
   - If you are upgrading from Oracle Clinical 4.5.x, follow instructions in the *Oracle Clinical Administrator’s Guide* "Troubleshooting" chapter, "Managing High Sequence Numbers" section.
   - If you are upgrading from Oracle Clinical 4.6.x check the same documentation to proactively determine whether you need to reseed any sequences.
Part I

Upgrade the Database Tier

Part I contains the following chapters:

- Chapter 3, "Upgrade Oracle Database Server Code and Databases"
- Chapter 4, "Upgrade Oracle Clinical Database Components on UNIX"
- Chapter 5, "Upgrade the Oracle Clinical Database Server on Windows"
- Chapter 6, "Set Up the Parameterized Submission Process"
- Chapter 7, "Set Up SAS"
3

Upgrade Oracle Database Server Code and Databases

This chapter includes:

- Stop Processes
- Back Up Your Database(s)
- Upgrade the Database to Oracle Database 12c Release 2 (12.1.0.2)
- Set Initialization Parameters
- Create a Secret Store Directory

3.1 Stop Processes

Before you start to upgrade your system to Oracle Clinical 5.2, complete the preliminary tasks described in this section:

3.1.1 Stop PSUB

Stop PSUB on the database.

To stop PSUB on UNIX:

The preferred way to stop the PSUB service is with a utility, from the opapps account, after setting the correct environment. The TNS_ADMIN environment variable must be set to the location of the sqlnet.ora file. The Installer puts sqlnet.ora in the opapps Home directory; see "Setting TNS_ADMIN on UNIX" in the Oracle Clinical Administrator’s Guide.

If you are upgrading from a release lower than 5.0

1. Log in to the operating system of the local computer with the rxcpod account.
2. Set the environment variables for the database and code environment.
3. Enter the following command:

   ```bash
   stop_psub database_name code_environment rxcpod_password
   ```

If you are upgrading from Release 5.0.x

Use the echo command to check the setting, then stop PSUB.

1. Log in to the operating system of the local computer in the opapps account.
2. Set the environment variables for the database and code environment.
3. Enter the following command:

```bash
echo $TNS_ADMIN
setenv TNS_ADMIN $OPA_HOME
stop_psub database_name code_environment Wallet_alias
```

**To stop PSUB on Windows:**
1. Navigate to the Services control panel.
2. Highlight the PSUB service.
3. Click Stop.

### 3.1.2 Prevent Access to Oracle Clinical Databases

You must ensure that no data entry is performed, and no jobs that update data (such as batch validation) run during the upgrade process.

To prevent users from accessing the data:
1. Place the database in restricted mode.
2. Provide restricted session access to the following accounts:
   - OPA
   - RXC
   - RXA_DES
   - RXC_SERVLETST
   - SYSTEM
3. After you complete the upgrade, remove the restricted access from the databases and user accounts.

### 3.1.3 Stop Replication (If Applicable)

If you have a distributed environment in which you replicate data and metadata among multiple databases using one of Oracle Clinical’s replication features, stop all replication before continuing the upgrade.

**Tip:** You must upgrade all databases in your Oracle Clinical installation to Oracle Clinical 5.2 before setting up, or resuming, replication in any of them.

#### 3.1.3.1 Prepare All Replication Environments

When upgrading a database, you must either ensure that all incremental replications are up-to-date or perform full definition replications for each study and Global Library after you complete the upgrade. New Mandatory columns do not have values in the journal tables the system uses for both incremental replication and auditing. It would violate the audit trail to back-populate the journal tables with values for the new Mandatory fields, which are left null. An incremental replication that draws upon journal records created prior to the upgrade fails with the following error:

```
Mandatory column is null.
```

Use caution when applying the percent symbol (%) wildcard to specify which studies to bring across when doing a full study replication. The % wildcard pulls over all studies that are available for replication from all owning locations. (A study is
available for replication if its **Ready to Rep** check box is selected.) If your company has many studies at multiple locations, consider specifying studies uniquely.

### 3.1.3.2 Stop Standard Replication

To stop standard replication activities in your installation:

- Cease the initiation of any new standard replication activities.
- Ensure that no replication commands are issued, and no replication batch jobs are executed, until all database upgrades are complete.

In a distributed environment:

1. Perform either an incremental or a full replication so that all sites are consistent.
2. Suspend replication.
3. Upgrade all databases in a replicated set. Do not restart replication until you finish upgrading all databases in a replicated set.

If you follow these instructions, you need only perform incremental replication after the upgrade. If you do not make all sites consistent before the upgrade, you must perform full replication after the upgrade.

### 3.1.3.3 Stop Symmetric Replication

Because symmetric replication operates independently of Oracle Clinical, you must stop the database activities that control the symmetric replication activities. In addition, you must stop the symmetric replication activities for each database in your installation.

To stop symmetric replication for one database in your installation:

1. Log in as the **REPSYS** user.
2. Check the replication queue for all pending jobs.
   - List the pending jobs in the queue:
     ```sql
     select * from DEFTRAN;
     ```
   - Push these pending transactions:
     ```sql
     dbms_defer_sys.execute(destination=>'other sites.WORLD',
                             execute-as-user=>TRUE);
     ```
3. Disable the replication queues until the upgrade is complete.
   - List the jobs in the queue:
     ```sql
     select * from USER_JOBS;
     ```
   - Locate all the job ID numbers for all push transactions (`dbms_defer_sys.execute` transactions)
   - Stop each of these jobs by running:
     ```sql
     dbms_jobs.broken(job_id,TRUE);
     ```

---

**Note:** This command halts *all* symmetric replication operations in and out of the affected database, including non-Oracle Clinical replication.

4. Stop all modifications to the database.
As much as possible, avoid making changes to programs, projects, organization units, regions, planned studies, factors, strata, active substances, drugs, or treatment regimens.

5. Quiesce the databases by executing this command against the master database:
   ```sql
   execute dbms_repcat.suspend_master_activity ('RXA_DES');
   ```

6. Drop the replication group from both databases:
   ```sql
   execute dbms_repcat.drop_master_repgroup ('RXA_DES');
   ```

### 3.2 Back Up Your Database(s)

1. Back up your database(s).

### 3.3 Upgrade the Database to Oracle Database 12c Release 2 (12.1.0.2)

**Note:** Perform steps in this section *only* if you are upgrading from an Oracle Clinical version other than Oracle Clinical 5.1.

Do one of the following:
- Upgrade in Place
- Clone Your Database

**Note:** Choose to configure the database to accept connections as a service *instead of a SID*. Service name **requirements** for Oracle Clinical include:
  - The service name must be less than 15 characters long.
  - It must not include the domain.
  - It must be **all lowercase**.

The Oracle Clinical Installer no longer works if you set up connections using the SID.

**Note:** If you are installing the Oracle Clinical database on a pluggable Oracle 12.1.0.2 database (PDB), see My Oracle Support article ID 1910177.1, *How To Configure TNS / SQLNET using the local_listener parameter for Pluggable Database In Oracle 12c, Allowing a SQLNET Connection to the PDB.*

**Note:** If you are upgrading a the Oracle Database Server on Windows, be sure there is only one Oracle Home, and that the path points to the 12.1.0.2 home. Otherwise, you will not be able to start PSUB.
3.3.1 Upgrade in Place

1. Create an Oracle Database Container Database (CDB) to use one or more pluggable databases. (If you are upgrading multiple databases, you still need only one CDB.) OR create one non-CDB (11g-style) database.

Update the listener and tnsnames.ora either before or after the next step.

2. Upgrade your database to Oracle Database 12.1.0.2 using the Database Upgrade Assistant (DBUA) following Method 1 described in "Upgrading to Oracle Database 12c (12.1.0.2)" at http://www.oracle.com/technetwork/database/upgrade/upgrading-oracle-database-wp-12c-1896123.pdf.

3.3.2 Clone Your Database

1. Create an Oracle Database Container Database (CDB) to use one or more pluggable databases. (If you are upgrading multiple databases, you still need only one CDB.) OR create one non-CDB (11g-style) database.

Update the listener and tnsnames.ora either before or after the next step.


3.4 Set Initialization Parameters

After the upgrade completes:

1. Set the init.ora parameters. See Table 3–1 for parameter values.

2. Stop and then start the database to activate the modified init.ora parameters.

Notes: Do NOT SET the DB_DOMAIN parameter. In Release 5.1 onward, this causes problems with the Patient Data Report generation.

If you set up the EVENT parameter in the init.ora file to trace unique key constraints before upgrading, you should set the event parameter back to its required value. See Table 3–1 for details.

If your init.ora file includes the REMOTE_OS_AUTHENT parameter, make sure that it is not set to TRUE. It can be set to FALSE or be absent.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>COMPATIBLE</td>
<td>12.0.0.0</td>
<td>Specifies the release with which the Oracle server must maintain compatibility.</td>
</tr>
<tr>
<td>DB_BLOCK_SIZE</td>
<td>16384 bytes</td>
<td>You cannot change this value after you create the database.</td>
</tr>
<tr>
<td>DB_CACHE_SIZE</td>
<td>150 MB</td>
<td>Recommended value for 50 to 60 concurrent users. Adjust this value according to your organization’s needs.</td>
</tr>
<tr>
<td>DB_DOMAIN</td>
<td>null</td>
<td><strong>DO NOT set this value.</strong> In Release 5.1 onward, setting this value causes problems with the Patient Data Report generation.</td>
</tr>
</tbody>
</table>
### Table 3–1  Required and Recommended Initialization Values in the init.ora File

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>DB_FILES</td>
<td>200</td>
<td>Oracle adds needed space to the control files up to the number specified in the DB_FILES parameter.</td>
</tr>
<tr>
<td>EVENT</td>
<td>31151 trace name context forever, level 0x100</td>
<td>Required for HTML generation. NOTE: Do not include the EVENT parameter when you create the database. Once the database is created, you can add the EVENT parameter to the init.ora file.</td>
</tr>
<tr>
<td>JAVA_POOL_SIZE</td>
<td>50 MB</td>
<td>Recommended value for 50 to 60 concurrent users. You can change the value of this parameter after installation. (Set greater than 150 MB with Oracle AERS, minimum.)</td>
</tr>
<tr>
<td>JOB_QUEUE_PROCESSSES</td>
<td>10</td>
<td>Developer-specific parameter. You can change the value of this parameter after installation.</td>
</tr>
<tr>
<td>LARGE_POOL_SIZE</td>
<td>50 MB</td>
<td>Recommended value for 50 to 60 concurrent users.</td>
</tr>
<tr>
<td>MEMORY_MAX_TARGET</td>
<td>1000 MB (minimum)</td>
<td>Adjust this value according to your organization’s needs.</td>
</tr>
<tr>
<td>MEMORY_TARGET</td>
<td>1000 MB (minimum)</td>
<td>Adjust this value according to your organization’s needs.</td>
</tr>
<tr>
<td>NLS_DATE_FORMAT</td>
<td>DD-MON-RRRR</td>
<td>Determines the format in which client applications running on the Windows server transfer date information to and from the database. The format must specify the year as RRRR.</td>
</tr>
<tr>
<td>NLS_LENGTH_SEMANTICS</td>
<td>BYTE</td>
<td>The CHAR value for this parameter is not supported.</td>
</tr>
<tr>
<td>OPEN_CURSORS</td>
<td>800 or greater</td>
<td>You can change the value of this parameter after installation.</td>
</tr>
<tr>
<td>OPTIMIZER_DYNAMIC_SAMPLING</td>
<td>2 or greater</td>
<td>The default setting is 2. Oracle recommends using dynamic sampling for Batch Data Load temporary tables; see the Oracle Clinical Administrator’s Guide.</td>
</tr>
<tr>
<td>OPTIMIZER_FEATURES_ENABLE</td>
<td>12.1.0.2</td>
<td>Acts as an umbrella for enabling a series of optimizer features based on an Oracle release number. NOTE: Oracle Clinical 5.2 is certified on the Oracle Database 12c (12.1.0.2) optimizer features; see Section 4.2.5.4, “Run Scripts to Gather Schema Statistics for the Oracle Database Optimizer”.</td>
</tr>
<tr>
<td>OPTIMIZER_MODE</td>
<td>CHOOSE</td>
<td>If you run Oracle Clinical’s statistics gathering scripts, the CHOOSE value sets Oracle Optimizer to apply the execution plan that best minimizes response time. See the Oracle Database documentation for more information. (CHOOSE is the default value when you specify 11.2.0.4 as the value of OPTIMIZER_FEATURES_ENABLE.)</td>
</tr>
<tr>
<td>PGA_AGGREGATE_TARGET</td>
<td>200 MB</td>
<td>Recommended value for 50 to 60 concurrent users. You can change the value of this parameter after installation.</td>
</tr>
<tr>
<td>REMOTE_LOGIN_PASSWORDFILE</td>
<td>EXCLUSIVE</td>
<td>The database must be set up to use password file authentication.</td>
</tr>
<tr>
<td>SEC_CASE_SENSITIVE_LOGON</td>
<td>FALSE</td>
<td>Lets you enter passwords without case sensitivity.</td>
</tr>
<tr>
<td>SESSIONS</td>
<td>500 or greater</td>
<td>You can change the value of this parameter after installation.</td>
</tr>
<tr>
<td>SGA_MAX_SIZE</td>
<td>600 MB (minimum)</td>
<td>Recommended value for 50 to 60 concurrent users. Adjust this value according to your organization’s needs.</td>
</tr>
<tr>
<td>SGA_TARGET</td>
<td>600 MB (minimum)</td>
<td>Recommended value for 50 to 60 concurrent users. Adjust this value according to your organization’s needs.</td>
</tr>
</tbody>
</table>
Create a Secret Store Directory

Table 3–1  (Cont.) Required and Recommended Initialization Values in the init.ora File

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>SHARED_POOL_SIZE</td>
<td>150 MB (minimum)</td>
<td>Recommended value for 50 to 60 concurrent users. You can change the value of this parameter after installation.</td>
</tr>
<tr>
<td>UNDO_MANAGEMENT</td>
<td>AUTO</td>
<td>Specifies which undo space management mode the system uses. When set to AUTO, the instance starts in Automatic Undo Management (AUM) mode.</td>
</tr>
<tr>
<td>UTL_FILE_DIR</td>
<td><code>opa_home/xmltemp</code></td>
<td>Specifies each directory you access. Required to support Oracle Clinical PDF layout generation and Oracle AERS.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>For Windows environments, samples of the valid syntax are as follows:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>UTL_FILE_DIR=c:\e2b\import</td>
</tr>
<tr>
<td></td>
<td></td>
<td>UTL_FILE_DIR=c:\opapps\xmltemp</td>
</tr>
<tr>
<td></td>
<td></td>
<td>In a UNIX environment, UTL_FILE_DIR requires an entry with two specified paths: one with and one without a trailing slash. Add these lines before any other UTL_FILE_DIR entries:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>UTL_FILE_DIR=/usr/opapps/oc/xmltemp/</td>
</tr>
<tr>
<td></td>
<td></td>
<td>UTL_FILE_DIR=/usr/opapps/oc/xmltemp</td>
</tr>
</tbody>
</table>

3.5 Create a Secret Store Directory

1. Create a directory that is accessible to the opapps user and different from the Oracle Wallet location.
   
   Example location: `opa_home/sec_store/db_name`
   
   The Installer fails if this directory is not created before running the Installer.
Create a Secret Store Directory
This chapter describes how to upgrade the Oracle Clinical database server on a UNIX computer.

This chapter includes:

- Upgrade the Oracle Clinical Database Server
- Upgrade Oracle Clinical Databases
- Preserve Your Database Customizations
- Upgrade Installations that Use Replication

Note: See "Use the Silent Installer (Optional)" on page 1-14 for instructions for running the Installer as a file with pre-entered parameter values.

4.1 Upgrade the Oracle Clinical Database Server

This section describes the tasks that you complete to upgrade Oracle Clinical 5.2 on UNIX database servers.

4.1.1 Grant Access for the opapps Account

1. Grant write access for the opapps account to the ORACLE_HOME directory and its contents.

4.1.2 Set Permissions

After you install Oracle Database and before you install the Oracle Clinical component, you must:

- Change Permissions for Running oraenv Script
- Grant Access to the ORACLE_HOME Directory
- Set Permissions for the Oracle Inventory Directory

Note: You might have to perform these steps whenever you apply an HSGBU-approved Critical Patch Update, or any Oracle software that uses the Oracle Database ORACLE_HOME directory.
4.1.2.1 Change Permissions for Running oraenv Script

With the Bourne shell, you use the Oracle environment-setting script (oraenv) when granting write access to the ORACLE_HOME directory.

However, the oraenv script gives an error if run by a non-Oracle user. To avoid this error:

1. Set the following directory and file permissions:

   
<table>
<thead>
<tr>
<th>Permissions</th>
<th>Owner</th>
<th>Group</th>
<th>File or Directory</th>
<th>Date Modified</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>drwxrwxr-x</td>
<td>oracle</td>
<td>oinstall</td>
<td>inventory</td>
<td>Apr 11 19:11</td>
<td></td>
</tr>
<tr>
<td>drwxrwxr-x</td>
<td>oracle</td>
<td>oinstall</td>
<td>ContentsXML</td>
<td>Apr 11 18:29</td>
<td></td>
</tr>
<tr>
<td>-rwxrwxrwx</td>
<td>oracle</td>
<td>oinstall</td>
<td>oraclehomeproperties.xml</td>
<td>Apr 11 13:15</td>
<td></td>
</tr>
</tbody>
</table>

4.1.2.2 Grant Access to the ORACLE_HOME Directory

Because the Oracle Clinical Installer checks if the ORACLE_HOME directory exists and if it has write access, you must change the access settings for this directory before you install Oracle Clinical.

To grant write access to the ORACLE_HOME directory and its contents:

1. Log in to the server as the oracle user.
2. Find the Oracle environment-setting script to define ORACLE_HOME:
   - For C shell, use coraenv.
   - For Bourne shell, use oraenv.
   
   These shells are located under your Oracle Database 12c Release 2 (12.1.0.2) installation.
   
   Note that the oraenv script gives an error if run by a non-Oracle user. To avoid this error, see Section 4.1.2.1, "Change Permissions for Running oraenv Script".
3. Grant group users modification access to all files in the ORACLE_HOME directory:

   chmod -R g+rw $ORACLE_HOME

   If you receive any warning messages, you can ignore them.

4.1.2.3 Set Permissions for the Oracle Inventory Directory

To set the permissions for the Oracle Inventory (oraInventory) directory:

1. Log in to the server as the oracle user.
2. Locate the path for the oraInventory directory. The location is defined in the inventory_loc parameter in the /var/opt/oracle/oraInst.loc file.

   For example, suppose you enter:
   
   more /var/opt/oracle/oraInst.loc
   
   The system might return the oraInventory location as:
   
   inventory_loc=/u01/app/oraInventory

3. Give recursive read and write permission for the oraInventory directory to the group:

   chmod -R g+rw /oraInventory_location

   For example:
   
   chmod -R g+rw /u01/app/oraInventory

   If you receive any warning messages, you can ignore them.
4. Modify protections on the oraInventory directory to ensure that the group you set up as the oinstall group has write access:

   chmod -R g+w oraInventory

   Use oinstall instead of dba because the dba group membership gives you access to databases, which is a security issue. The oinstall group gives you access to the Oracle Inventory.

4.1.3 Check for an ORA-29548 Error

1. Log in to the UNIX server computer as the opapps user.

2. Set the UNIX environment:

   opa_setup database_name code_environment

3. Connect to SQL*Plus as the SYS user:

   sqlplus sys/password

4. Run the following command to check for the ORA-29548 error:

   select dbms_java.get_jdk_version() from dual;

   If no error appears and the command retrieves the JDK version, skip to Section 4.1.4, "Gather Required Information".

   If you see the following error, continue with the next step to fix it:

   ERROR at line 1:
   ORA-29548: Java system class reported: release of classes.bin in the database does not match that of the oracle executable

5. To correct the ORA-29548 error, run the following script:

   start update_javavm_db.sql

4.1.4 Gather Required Information

Have the following information ready to enter in the Installer:

1. Home Details: The ORACLE_HOME location, which is where you installed Oracle Database 12c Release 2 (12.1.0.2); for example:

   root:app/oracle/product/12102/dbhome

2. If you are installing in a RAC installation, the names of all RAC nodes where the same product(s) should be installed.

3. OPA Home: the directory where Oracle Clinical will be installed; Oracle recommends:

   Drive:\opapps

4. Owner of Oracle Clinical Server Code must be opapps

5. Location for files oratab, tnsnames; for example:

   ■ /etc
   ■ $ORACLE_HOME/network/admin

6. RXC_USER: Choose directory for RXC_USER; Oracle recommends:

   Drive:\opapps
7. Oracle Wallet location and password. The Installer uses these to create the database Wallet in the location you specify. If you are upgrading, you can enter the existing location and password.

The database Wallet stores the password for two accounts:

- The OCPSUB proxy account, which is used for database access for parameterized submission (PSUB) jobs. If your installation includes multiple databases using either replication or RAC, each database needs an OCPSUB account. Its credentials are created in this Wallet by the Installer.
- The RXC_DISC_REP account. If you use disconnected replication you must insert credentials for this account manually.

4.1.5 Prepare to Install the Oracle Clinical Database Server Software

1. Log in to the database server as the opapps user.

2. Change the primary group of the opapps account to the group that owns the Oracle Inventory:

   ```
   newgrp inst_group
   ```

   where `inst_group` is the name of the group that owns the Oracle Inventory. You specified the name during the Oracle Database installation. Typically, this user group is oinstall.

   This temporary change is necessary so that the Installer can update the Oracle Home.

3. Set the X Window display output to the IP address of your local computer. Use the standard format for IP addresses.

   For example:

   ```
   setenv DISPLAY 123.45.67.89
   ```

4. Locate the Oracle Clinical software in the directory in the staging area on the database server where you downloaded it; see Section 1.7, "Download the Software".

5. Open the ldflags file at `root: app/oracle/product/12.1.0.2/lib` and add the following flag:

   ```
   -lnnz12
   ```

4.1.6 Upgrade the Oracle Clinical Database Server Software

1. Log in to the server computer using the opapps account.

2. In the staging area, locate the directory where you downloaded Oracle Clinical and extract the .zip file if you have not already done so.

3. Navigate to this location:

   ```
   server_code_platform\Disk1\install
   ```

4. Change protections on all files to 755:

   ```
   chmod 755 *
   ```
5. Run one of the following commands, depending on whether or not you are using Oracle Real Application Cluster (RAC):
   - For a non-RAC installation:
     ```
     ./runInstaller
     ```
     Or, if the database server has multiple Oracle Homes, then enter:
     ```
     ./runInstaller -invPtrLoc ORACLE_HOME/oraInst.loc
     ```
     For example:
     ```
     ./runInstaller -invPtrLoc /u01/app/oracle/product/121010_qa/oraInst.loc
     ```
   - For a RAC installation:
     ```
     ./runInstaller -local
     ```
     Or, if the database server has multiple Oracle Homes, then enter:
     ```
     ./runInstaller -local -invPtrLoc ORACLE_HOME/oraInst.loc
     ```
     For example:
     ```
     ./runInstaller -invPtrLoc /u01/app/oracle/product/121010_qa/oraInst.loc
     ```
     This ensures that the installation is performed only on the local node.

6. In the Select a Product to Install page, select **OC Server for UNIX 5.2.0.0.x**.

7. Follow the instructions on the installation screens, providing the information you assembled in Section 4.1.4, "Gather Required Information".

8. You can review the progress of the installation:
   - Open another terminal session as the opapps user.
   - To review the relinking progress, run the following:
     ```
     tail -f $OPA_HOME/oc/52/relink_rxc.log
     ```
   - Open the installActions\_timestamp.log in the oraInventory/logs directory.

### 4.1.7 Perform Post-Upgrade Tasks

This section describes the following tasks that you perform to complete the upgrade of Oracle Clinical database server on a UNIX computer:
4.1.7.1 Complete the Setup of the opapps Account

1. Create the log directory for opapps in the following location:
   \( OPA\_HOME/\log \)
2. Define the environment variables for the opapps user:
   a. Open the `.cshrc` file. This file is located in the home directory after you log in as the opapps user. You can use the following command to view the hidden .cshrc file:
      
      `ls -altr`
   b. Add the following lines to the .cshrc file:
      
      ```
      set path=( $path \$ORACLE\_HOME/bin \$ORACLE\_HOME/lib )
      setenv RXC\_LOG \$OPA\_HOME/log
      source \$OPA\_HOME/bin/copa_setup_alias
      ```
      
      where:
      
      \$ORACLE\_HOME is the directory where you installed Oracle Database 12c Release 2 (12.1.0.2).
      
      \$OPA\_HOME is the directory where you installed Oracle Clinical database server.
   c. Source the .cshrc file when you finish editing it:
      
      `source .cshrc`

4.1.7.2 Limit Permissions on the XMLTEMP Folder

To reduce security risks, you should limit permissions on the XMLTEMP folder for all database server installations.

1. Log in as opapps.
2. Go to the \$OPA\_HOME directory.
3. Enter:

   ```
   chmod 777 <XMLTEMP>
   ```

4.1.7.3 Review the opa_settings File

The Installer creates the opa_settings file and enters all necessary entries and default values for the Oracle Clinical environment.

1. Review the opa_settings file in the following directory:
   \$OPA\_HOME/bin
2. Adjust the default values for the Oracle Clinical environment, if necessary.

   See the Oracle Clinical Administrator’s Guide for a list of the environment variables and for information about changing, adding, and verifying values.
Note:
- The `db_env_setting` records in `opa_settings` define a default value for particular environment variables that are set when the application calls `opa_setup`. You can override the default values for all databases or for a particular database.
- See Section 1.9, "Choose a Character Set".
- `NLS_DATE_FORMAT` must be set to DD-MON-RRRR. It is possible to override this setting for display in RDC Onsite, the Patient Data Report, and Oracle Clinical data entry, but the value in `opa_settings` must be DD-MON-RRRR.

### 4.1.7.4 Check for Oracle Clinical Databases on a UNIX Server

As part of the implementation of the PDR hyperlinks on superscripts, a new script post-processes DCI Form Version templates to insert hyperlink placeholders. This process can fail with error ORA-27369, when a database post-install step has not been completed. For example, for a database on HP-UX, refer to [https://docs.oracle.com/cd/B28359_01/install.111/b32072/post_inst_task.htm#BJFEHEGG](https://docs.oracle.com/cd/B28359_01/install.111/b32072/post_inst_task.htm#BJFEHEGG). You can also refer to My Oracle Support Article ID 391820.1, Scheduled Job Running Shell.

### 4.2 Upgrade Oracle Clinical Databases

This section describes how to run Installer to upgrade each database.

**Note:** If you are upgrading to a RAC environment, you must import your database(s) to a single RAC node before running the Installer to upgrade it.

If you are upgrading your database using export and import, do the following:

1. Perform one of the following:
   - If you are upgrading your database through export and import:
     a. Make sure `GLOBAL_NAME` does not include the domain name. To do so, leave `DB_DOMAIN` null when you create the target database instance.
   - If you are upgrading an existing database:
     You can successfully install Oracle Clinical in a pluggable database only if the database is configured to receive connections as SERVICE rather than the SID. The `DB_NAME` in OCL_STATE reference codelist must match the service name. Further, the `OWNING_LOCATION` and `LOCATION_CODE` in several tables must match the `DB_NAME`. The `OWNING_LOCATION` and `LOCATION_CODE` have a limit of maximum 15 characters. Therefore, the `SERVICE` name and `DB_NAME` also have a limit of maximum 15 characters. To satisfy this limitation, remove the domain name from the `GLOBAL_NAME` and `DB_NAME`. To do so:
     a. Back up your database.
     b. Connect to SQL*Plus as the `SYS` user:

```
sqlplus sys/password
```
c. Check the current database global name:

    select * from global_name;

d. Update the props$ table to update the global_name:

    update props$ set value$='New name without domain' where name = 'GLOBAL_DB_NAME';
    commit;

e. Verify that the global database name does not include the domain name:

    select * from global_name;

2. Reset the OWNING_LOCATION and LOCATION_CODE so that they match. For instructions, see Cloning Oracle Clinical and TMS 4.6.x, 5.0.x, and 5.1.x Databases, available under Article ID 883213.1 on My Oracle Support.

4.2.1 Gather Required Information

Make sure you have the information below before you start the Installer. The information is not in quite the same order as displayed in the Installer for upgrading databases but it is the same information.

You have the option to skip the upgrade but rerun all recreatable object scripts (views, packages, functions, and so on) against the database.

1. The ORACLE_HOME location, which is where you installed Oracle Database 12.1.0.2; for example:

    root:/app/oracle/product/12.1.0.2/dbhome

2. OPA Home: the directory where Oracle Clinical will be installed; Oracle recommends:

    /pharm/home/opapps

3. SAS View: the directory where Oracle Clinical will generate SAS views; Oracle recommends:

    - UNIX: $OPA_HOME/sas_view
    - Windows: %OPA_HOME%\sas_view

**Note:** The upgrade Installer does not prompt for this value.

4. Enter the service name for the database to be installed

5. Enter the database server name and database port.

6. Know if you plan to use either Automatic Storage Management (ASM) or Real Application Clusters (RAC). This affects the Installer behavior for validating tablespaces.

7. Location for tablespace datafiles. You can change the default sizes by editing the script before running the Installer.

   If you had selected Yes in the previous step, prefix the location for tablespace datafiles with "<ASM disk group name>/". For example, <ASM disk group name>/location for tablespace datafiles>.

   To get the location for tablespace datafiles, execute the following command:
8. Provide the database configuration parameter.

9. Location and password for the Wallet created during Oracle Clinical database server installation to store credentials for OCPSUB and RXC_DISC_REP.

10. You will need to enter passwords for the following:
   - SYS
   - SYSTEM
   - RXC_MAA
   - RXC_PD
   - RXC_REP
   - RXC_DISC_REP
   - OPA
   - RXC
   - TMS
   - RXA_DES
   - RXA_LR
   - OCPSUB
   - RXA_WS
   - RDC_MIDTIER_PROXY

---

**Note:** When you upgrade a database, the Installer does not prompt for the following passwords.

- RXA_READ
- RXA_RAND
- RXA_ACCESS
- OPS$OPAPPS

---

**Note:** For information on changing the passwords for these accounts on a regular basis to avoid expiration, see the Oracle Clinical Administrator’s Guide.

11. A database seed number between 1 and 99. Each database in an Oracle Clinical installation (or group of databases that are replicating with each other) must have a unique seed starting number.

12. Database host name and port number

13. Global library code. There can be only one Global Library location. If you have only one database, this value should be the same as the database host name. If you are using Oracle Clinical replication and have multiple databases, enter the host name for the database designated as the Global Library location.
14. Location of the secret store folder you created in Section 3.5, "Create a Secret Store Directory".

4.2.2 Run the Installer

To start the upgrade of an Oracle Clinical database on a UNIX database server:

1. Log in to the server computer as the opapps user.
2. Change the primary group of the opapps account to the group that owns the Oracle Inventory:
   
   ```
   newgrp inst_group
   ```

   where `inst_group` is the name of the group that owns the Oracle Inventory. You specified the name during the Oracle Database 12c Release 2 (12.1.0.2) installation. Typically, this user group is `oinstall`.

   This temporary change is necessary so that the Installer can update the Oracle Inventory.

3. Set the X Window display output to the IP address of your local computer. Use the standard format for IP addresses, for example:
   
   ```
   setenv DISPLAY 123.45.67.89
   ```

4. Navigate to this location in the folder where you extracted the server code; see Section 1.7, "Download the Software":
   
   ```
   server_code_platform\Disk1\install
   ```

5. Change protections on files to 755:
   
   ```
   chmod 755 *
   ```

6. Start the Installer:
   
   - For a non-RAC installation:
     
     ```
     .\runInstaller
     ```

     Or, if the database server has multiple Oracle Homes, then enter:
     
     ```
     .\runInstaller -invPtrLoc ORACLE_HOME/oraInst.loc
     ```

     For example:
     
     ```
     .\runInstaller -invPtrLoc /u01/app/oracle/product/121010_qa/oraInst.loc
     ```

   - For a RAC installation:
     
     ```
     .\runInstaller
     ```

     Or, if the database server has multiple Oracle Homes, then enter:
     
     ```
     .\runInstaller -local -invPtrLoc ORACLE_HOME/oraInst.loc
     ```

     For example:
     
     ```
     .\runInstaller -invPtrLoc /u01/app/oracle/product/121010_qa/oraInst.loc
     ```

     This ensures that the installation is performed only on the local node.

   The Installer opens to the Welcome screen. Click Next.

7. In the Select a Product to Install screen, select OC Database Upgrade 5.2.0.0.x. Follow instructions on screen, entering the information indicated in Section 4.2.1,
8. Reset the privileges for the opapps account:

```
newgrp group
```

where group is the name of your original primary group for the opapps account.

### 4.2.3 Review the Log Files for Upgrade Results and Errors

The Installer generates numerous log files and saves the files to the following location:

```
$ORACLE_BASE/oraInventory/logs
```

For example:

```
/u01/app/oraInventory/logs
```

The rest of this section describes finding errors in the log files (as logfile), and descriptions of known errors.

#### 4.2.3.1 Find Errors

To simplify reviewing upgrade results:

1. Run these commands for each of the database upgrade log files:

   - **Oracle Linux:** From the command line, enter:
     
     ```
     opa_setup database 52
cd $RXC_INSTALL
     /bin/grep -n -E '^ORA-|^PLS-|^SP2-' logfile | more
     ```
   
   - **Oracle Solaris SPARC:** From the command line, enter:
     
     ```
     opa_setup database 52
cd $RXC_INSTALL
/usr/xpg4/bin/grep -E '^ORA-|^PLS-|^SP2-' logfile | more
     ```
   
   - **HP-UX Itanium:** From the command line, enter:
     
     ```
     opa_setup database 52
cd $RXC_INSTALL
/usr/bin/grep -n -E '^ORA-|^PLS-|^SP2-' logfile | more
     ```

#### 4.2.3.2 Known Error Messages

1. See My Oracle Support Article ID 386941.1, *OLSA 4.6.x and 4.7.x Known Install and Configuration Issues*, for a description of any error messages.

#### 4.2.3.3 Reencrypt Account Passwords

If the installation fails to reencrypt any password, it does not list them as errors. Instead, it lists them in the log files in a section titled, "Passwords for the following schema accounts were not converted."

1. Check if the "Passwords for the following schema accounts were not converted" section exists and if it lists any accounts.

2. If there are any accounts, reencrypt them using the set_pwd command.

   For instructions, see the *Oracle Clinical Administrator’s Guide*.

Normally, if you are upgrading from 5.0 or higher and have not changed the location of the Secret Store directory, you do not need to rerun set_pwd.
4.2.4 Compile Invalid Objects

When upgrading the Oracle Clinical database, the Installer calls and runs compile_all_invalid.sql to compile invalid objects. However, to reduce the time required to run the script and to ensure that the installation completes in a timely manner, the compile_all_invalid.sql script does not compile these invalid objects:

- Packages owned by RXC_PD (that is, the validation and derivation procedures that you have created). The package name starts with RXC_PD.
- Data Extract views that belong to a study. In the database, these views are owned by an internal user whose name starts with study_name$.
- Objects owned by any ops$ account. The compile_all_invalid.sql script ignores objects if the owner has a dollar symbol ($) in the name.

To view the list of invalid objects:

1. Open the following log file:
   
   $RXC_INSTALL\compile_all_invalid_database.log

To compile the remaining invalid objects, use instructions in the following sections.

4.2.4.1 Compile PL/SQL Code Before Running the Script

If you have any PL/SQL code referenced from your generated procedures, ensure that these objects are valid before running the compile_schema_invalid.sql script.

For example, if you created a schema named X that contains all the PL/SQL code referenced from your generated procedures, first run:

```sql
compile_schema_invalid.sql X
```

Then run:

```sql
compile_schema_invalid.sql RXC_PD
```

4.2.4.2 Run the compile_schema_invalid.sql Script

1. Log in to the UNIX database server computer as the opapps user.
2. Set the UNIX environment:
   
   ```
   opa_setup database_name code_environment
   ```
   
   where:
   
   - `database` is the name of this database instance.
   - `code_environment` is the value in the opa_settings file for this code environment. For Oracle Clinical 5.2, the default value is 52.
3. Change to the RXC_INSTALL directory:
   
   ```
   cd $RXC_INSTALL
   ```
4. Start an SQL*Plus session, and connect to the database as sys:
   
   ```
   sqlplus sys/sys_password as sysdba
   ```
5. Run the script as shown in Table 4–1.
6. Check the log file to verify that the script compiled the invalid objects successfully:

$RXC_INSTALL\compile_schema_invalid_database.log

### 4.2.5 Perform Post-Upgrade Database Tasks

Do each of the following tasks.

#### 4.2.5.1 Set the Database Time Zone

The Oracle Clinical Remote Data Capture Onsite (RDC Onsite) application uses the dbtimezone value for internal calculations when the Display timestamps in local timezone preference is set.

Oracle recommends setting time zone to a named location rather than a numeric offset so that standard and daylight time adjustments are made automatically.

You can find valid named location strings in the V$TIMEZONE_NAMES view. For example, to find a time zone in the United States, enter the following query:

```
SELECT distinct tzname
FROM V$TIMEZONE_NAMES
WHERE tzname like 'US/%'
```

To set the time zone in the database:

1. Connect to the database as any user that has ALTER DATABASE privileges.
2. Enter the following command:

   ```
   alter database set time_zone='tzname_value';
   
   For example:
   
   alter database set time_zone='US/Eastern';
   ```

#### 4.2.5.2 Pin Database Packages

To improve performance, some of Oracle Clinical’s packages are pin-able packages; pinning allocates a stable memory location so that a package cannot be subjected to being swapped out of memory. Oracle Clinical provides the `rxcdbinit.sql` script in the `rxc_install` directory to pin the database packages.

To pin the database packages located on a UNIX server:

<table>
<thead>
<tr>
<th>To…</th>
<th>Enter this SQL Command…</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compile any invalid objects in RXC_PD</td>
<td><code>start compile_schema_invalid RXC_PD</code></td>
</tr>
<tr>
<td>Compile any invalid objects for the Data Extract views that belong to a study</td>
<td><code>start compile_schema_invalid study_name$%</code></td>
</tr>
<tr>
<td>Compile any invalid objects in OPS$ accounts</td>
<td><code>start compile_schema_invalid OPS$%</code></td>
</tr>
<tr>
<td>Compile any invalid objects in any account that has the dollar symbol ($) in the account name</td>
<td><code>start compile_schema_invalid %$%</code></td>
</tr>
<tr>
<td>Compile all invalid objects in all schemas</td>
<td><code>start compile_schema_invalid %</code></td>
</tr>
</tbody>
</table>

Note that this command compiles all invalid objects, including those in other schemas such as RXC and RXA_DES. However, the `compile_all_invalid.sql` script that the Installer automatically runs after upgrading the Oracle Clinical database already compiles the invalid objects for those schemas.
1. Log in to the UNIX server computer as the opapps user.

2. Set the UNIX environment:
   
   opa_setup database_name code_environment

3. Change to the RXC_INSTALL directory:
   
   cd $RXC_INSTALL

4. Connect to SQL*Plus as the rxc user:
   
   sqlplus rxc/password

5. Run the rxcdbinit.sql script:
   
   start rxcdbinit.sql

   The script pins the database packages and exits upon completion.

   **Note:** You must rerun this script each time you restart the database. Consider creating an entry in the database startup script that runs rxcdbinit.sql automatically.

4.2.5.3 Migrate Users

The requirements for users who need to run PSUB jobs changed in Release 5.0.

1. Run a script to migrate user accounts to the new model, if you have not already done so.

   See the Oracle Clinical Administrator’s Guide for information.

4.2.5.4 Run Scripts to Gather Schema Statistics for the Oracle Database Optimizer

After upgrading to Oracle Clinical 5.2 and setting initialization parameter optimizer_features_enable (see Section 3.4, "Set Initialization Parameters"):

1. Run scripts ocstats.sql and opastats.sql to gather statistics required for the Oracle Database Optimizer to be effective for internally used accounts.

   Failure to execute these scripts can negatively impact performance.

   **Note:** Oracle Clinical 5.2 is certified on the 12c (12.1.0.2) Optimizer.

   For more information on gathering statistics and using dynamic sampling to improve performance, see the Oracle Clinical Administrator’s Guide.

4.2.5.5 Regenerate DCI Forms to Access from Microsoft Edge Browser

For information, see the Oracle Clinical Remote Data Capture Onsite Administrator’s Guide.

4.3 Preserve Your Database Customizations

Since the 12.1.0.2 database server code will be in a different directory from the 11g code, you do not have to copy customized files to save your changes.

When you have finished your database installation:

1. Copy the customized portions of the files into the Release 5.2 version of the file.
All customizable scripts are located in the same directories in Release 5.2 as in Release 4.6.2. For information about customizing them, see the Oracle Clinical Administrator’s Guide.

### Table 4–2 Customizable Database Scripts and Packages

<table>
<thead>
<tr>
<th>File Name</th>
<th>Location</th>
<th>Purpose of Customization</th>
<th>Changed?</th>
</tr>
</thead>
<tbody>
<tr>
<td>ocl_add_user.sql</td>
<td>$RXC_TOOLS</td>
<td>Create new user accounts.</td>
<td>Changed in 5.0 and 5.1</td>
</tr>
<tr>
<td>ocstats.sql</td>
<td>$RXC_INSTALL</td>
<td>Gather statistics; see &quot;Run Scripts to Gather Schema Statistics for the Oracle Database Optimizer&quot; on page 4-14.</td>
<td>New in 5.0, unchanged in 5.1 or 5.2</td>
</tr>
<tr>
<td>opastats.sql</td>
<td>$RXC_INSTALL</td>
<td>Gather statistics; see &quot;Run Scripts to Gather Schema Statistics for the Oracle Database Optimizer&quot; on page 4-14.</td>
<td>New in 5.0, unchanged in 5.1 or 5.2</td>
</tr>
<tr>
<td>rxcptdxvb.sql</td>
<td>$RXC_INSTALL</td>
<td>Customize data extract views.</td>
<td>Not changed</td>
</tr>
<tr>
<td>pop_vb_static_views.sql</td>
<td>$RXC_INSTALL</td>
<td>Customize data extract views.</td>
<td>Not changed</td>
</tr>
<tr>
<td>ocl_client_pb.sql</td>
<td>$RXC_INSTALL</td>
<td>Customize to add PLSQL code to be invoked from various parts of the application.</td>
<td>Not changed</td>
</tr>
<tr>
<td>rxasravw.sql/rxasravw_custom.sql</td>
<td>$RXC_INSTALL</td>
<td>Customize Study Design replication.</td>
<td>Not changed</td>
</tr>
<tr>
<td>rdcpb_client.sql</td>
<td>$RXC_INSTALL</td>
<td>Customize flex fields for DCI Forms.</td>
<td>Not changed</td>
</tr>
<tr>
<td>OCL_UTILS</td>
<td>$RXC_INSTALL</td>
<td>See Oracle Clinical Creating a Study for information on customizing this package for making patients eligible for a PSDV plan and the Oracle Clinical Remote Data Capture Onsite Administrator’s Guide for other uses.</td>
<td>Changed in 5.1, not changed in 5.2</td>
</tr>
</tbody>
</table>

### 4.4 Upgrade Installations that Use Replication

If you use replication and have upgraded all databases:

1. Enable the type(s) of replication you use.

   See the Oracle Clinical Administrator’s Guide for instructions.
This chapter includes:
- Upgrade the Oracle Clinical Database Server
- Upgrade Oracle Clinical Databases

5.1 Upgrade the Oracle Clinical Database Server

This section describes how to install and set up the Oracle Clinical database server.

The Oracle Universal Installer performs the following operations:
- Creates the Oracle Clinical directory structure
- Installs the Oracle Clinical database server
- Sets permissions on the directories
- Creates the environment setup files
- Modifies the environment setup files
- Creates the Oracle Wallet to store credentials for OCPSUB and RXC_DISC_REP
- Creates the directory for storing the SAS files

5.1.1 Gather Required Information

You must have the following information ready to enter in the Installer screens:

1. Home Details: The ORACLE_HOME location, which is where you installed Oracle Database 12.1.0.2; for example:
   
   \drive:app\oracle\product\12.1.0.2\dbhome

2. OPA Home: The directory where Oracle Clinical will be installed; Oracle recommends:
   
   \drive:opapps

3. SAS View: The directory where Oracle Clinical will generate SAS views; Oracle recommends:
   
   \drive:opapps\sas_view

4. Oracle Wallet location and password. The Installer uses these to create the database Wallet in the location you specify. The database Wallet stores the password for two accounts:
5.1.2 Upgrade the Oracle Clinical Database Server Software

1. Log in to the server computer using the opapps account.
2. In the staging area, locate the directory where you downloaded and extracted Oracle Clinical (see Section 1.7, "Download the Software").
3. Run the following file as an administrator:
   
   ```
   Disk1\install\setup.exe
   ```
   
   The Installer opens to the Welcome screen.

   **Note:** See Section 1.8, "Use the Silent Installer (Optional)" for instructions for running the Installer as a file with pre-entered parameter values.

   **Note:** Although there is a button for deinstalling products on the Welcome screen, Oracle does not support using the Installer to deinstall Oracle Clinical or Oracle Clinical Remote Data Capture (RDC) Onsite.

4. In the Select a Product to Install page, select **OC Server for Windows 5.2.0.0.x**.
5. Follow the instructions on the installation screens, providing the information you assembled in Section 5.1.1, "Gather Required Information".

5.1.3 Review the Log Files

1. Review the generated log files located at:
   
   ```
   \Oracle\Inventory\logs
   ```
   
   For example:
   
   ```
   C:\Program Files\Oracle\Inventory\logs
   ```

5.1.4 Oracle Clinical Database Server Directory Structure for Windows

The Installer creates the following directory structure:

```
OPA_HOME
   \bin
```
Upgrade the Oracle Clinical Database Server

Note that OPA_HOME refers to the root installation directory of the Oracle Health Sciences products, which were formerly known as Oracle Pharmaceutical Applications (OPA). You specify the root installation directory when you install the Oracle Clinical database server. Typically, you specify the path to the opapps login directory, for example, drive:\opapps.

5.1.5 Perform Post-Upgrade Tasks

This section describes the tasks you perform to complete the upgrade of Oracle Clinical database server on a Windows computer.

5.1.5.1 Limit Permissions on the XMLTEMP Folder

By default, a Windows installation grants read and write privileges to the XMLTEMP database folder to everyone. To reduce security risks, limit permissions on the XMLTEMP folder for all Windows database server installations.

1. Use Windows Explorer to locate the XMLTEMP folder in the OPA_HOME directory.
2. Right-click on the XMLTEMP folder, and then select Properties from the menu.
3. Click the Sharing tab, then click Advanced Sharing.
4. Select the Share this folder check box to enable sharing with other users on your network.
5. Click Permissions.
6. Give Read and Write (Change) permissions to user oracle.
7. Click OK to save your changes and close the Permissions dialog box.
8. Click OK to save your changes and close the Advanced Sharing dialog box.
9. Click Close to close the Properties dialog box.

5.1.5.2 Review the opa_settings.bat File

On Windows systems, configurations are defined in the opa_settings.bat file. This file contains the commands to set environment variables at startup and execution of the PSUB service.

1. Review the opa_settings.bat file in the following directory:

   Drive:opapps\bin

"xmltemp
\oc
\52
\bin (Executables)
\dcd (Data Collection Definition)
\des (Design)
\dm (Data Management)
\dx (Data Extract)
\glib (Global Library)
\install (Install and upgrade scripts)
\log (PSUB log files)
\lr (Lab Ranges)
\patch (Patches to Oracle Clinical)
\pd (Procedure Definition)
\psub (Parameterized Submission process)
\release (Server code release marker)
\tools (Miscellaneous tools)"
2. Adjust the default values, if necessary.

See the *Oracle Clinical Administrator’s Guide* for a list of the settings and for information about changing, adding, and verifying values.

---

**Note:**

- The `db_env_setting` records in `opa_settings.bat` define a default value for particular environment variables that are set when the application calls `opa_setup`. You can override the default values for all databases or for a particular database.
- See Section 1.9, "Choose a Character Set" for important information.
- `NLS_DATE_FORMAT` must be set to DD-MON-RRRR. It is possible to override this setting for display in RDC Onsite, the Patient Data Report, and Oracle Clinical data entry, but the value in `opa_settings` must be DD-MON-RRRR.

---

### 5.2 Upgrade Oracle Clinical Databases

This section describes how to run Installer to upgrade each database.

---

**Note:** If you are upgrading to a RAC environment, you must import your database(s) to a single RAC node before running the Installer to upgrade it.

---

If you are upgrading your database using export and import, do the following:

1. Perform one of the following:

   - If you are upgrading your database through export and import:
     
     a. Make sure `GLOBAL_NAME` does not include the domain name. To do so, leave `DB_DOMAIN` null when you create the target database instance.
     
   - If you are upgrading an existing database:
     
     You can successfully install Oracle Clinical in a pluggable database only if the database is configured to receive connections as SERVICE rather than the SID. The `DB_NAME` in `OCL_STATE` reference codelist must match the service name. Further, the `OWNING_LOCATION` and `LOCATION_CODE` in several tables must match the `DB_NAME`. The `OWNING_LOCATION` and `LOCATION_CODE` have a limit of maximum 15 characters. Therefore, the `SERVICE` name and `DB_NAME` also have a limit of maximum 15 characters. To satisfy this limitation, remove the domain name from the `GLOBAL_NAME` and `DB_NAME`. To do so:
     
     a. Back up your database.
     
     b. Connect to SQL*Plus as the SYS user:
     
     ```
     sqlplus sys/password
     ```
     
     c. Check the current database global name:
     
     ```
     select * from global_name;
     ```
d. Update the props$ table to update the global_name:
   ```sql
   update props$ set value$='New name without domain' where name = 'GLOBAL_DB_NAME';
   commit;
   ```

   e. Verify that the global database name does not include the domain name:
   ```sql
   select * from global_name;
   ```

2. Reset the OWNING_LOCATION and LOCATION_CODE so that they match. For instructions, see Cloning Oracle Clinical and TMS 4.6.x, 5.0.x, and 5.1.x Databases, available under Article ID 883213.1 on My Oracle Support.

### 5.2.1 Check for an ORA-29548 Error

1. Log in to the server computer.

2. Set environment variables:
   ```
   set p1=database_name
   set p2=52
   opa_setup
   ```

3. Connect to SQL*Plus as the SYS user:
   ```
   sqlplus sys/password
   ```

4. Run the following command to check for the ORA-29548 error:
   ```
   select dbms_java.get_jdk_version() from dual;
   ```

   If no error appears and the command retrieves the JDK version, skip to Section 5.2.2, "Gather Required Information".

   If you see the following error, continue with the next step to fix it:
   ```
   ERROR at line 1:
   ORA-29548: Java system class reported: release of classes.bin in the database does not match that of the oracle executable
   ```

5. To correct the ORA-29548 error, run the following script:
   ```
   start update_javavm_db.sql
   ```

### 5.2.2 Gather Required Information

Make sure you have the information below, which is arranged in the order it is prompted for by the Installer during a fresh installation. The order for upgrades is somewhat different.

You have the option to skip the upgrade but rerun all recreatable object scripts (views, packages, functions, and so on) against the database.

---

**Note:** You must install the Oracle Clinical database server before you install or upgrade the Oracle Clinical database.

---

1. The `ORACLE_HOME` location, which is where you installed Oracle Database 12.1.0.2; for example:
   ```
   Drive:app/oracle/product/12.1.0.2/dbhome
   ```
2. OPA Home: the directory where Oracle Clinical will be installed; Oracle recommends:
   `/pharm/home/opapps`

3. SAS View: the directory where Oracle Clinical will generate SAS views; Oracle recommends:
   - UNIX: `$OPA_HOME/sas_view`
   - Windows: `%OPA_HOME%\sas_view`

   **Note:** The upgrade Installer does not prompt for this value.

4. Service name for the database to be installed

5. Know if you plan to use either Automatic Storage Management (ASM) or Real Application Clusters (RAC). This affects the Installer behavior for validating tablespaces.

6. Location for tablespace datafiles. You can change the default sizes by editing the script before running the Installer.

7. Location and password for the Wallet created during Oracle Clinical database server installation to store credentials for OCPSUB and RXC_DISC_REP.

8. You will need to enter passwords for the following:
   - SYS
   - SYSTEM
   - RXC_MAA
   - RXC_PD
   - RXC_REP
   - RXC_DISC_REP
   - OPA
   - RXC
   - TMS
   - RXA_DES
   - RXA_LR
   - OCPSUB
   - RXA_WS
   - RDC_MIDTIER_PROXY
   - RXA_READ
   - RXA_RAND
   - RXA_ACCESS

   **Note:** When you upgrade a database, the Installer does not prompt for the following passwords. For new installations, it does prompt for the following passwords.
Upgrade Oracle Clinical Databases

- OPS$OPAPPS

**Note:** For information on changing the passwords for these accounts on a regular basis to avoid expiration, see the *Oracle Clinical Administrator’s Guide*.

9. A database seed number between 1 and 99. Each database in an Oracle Clinical installation (or group of databases that are replicating with each other) must have a unique seed starting number.

10. Database host name and port number

11. Global library code. There can be only one Global Library location. If you have only one database, this value should be the same as the database host name. If you are using Oracle Clinical replication and have multiple databases, enter the host name for the database designated as the Global Library location.

12. Location of the secret store folder you created in Section 3.5, "Create a Secret Store Directory”.

5.2.3 Run the Installer

To begin the installation:

1. Log in using an account with Windows system administrator privileges.

2. Navigate to this location in the folder where you extracted the server code; see Section 1.7, “Download the Software”.

3. Execute the following file as an administrator:
   
   Disk1\install\setup.exe
   
   The Installer opens to the Welcome screen. Click **Next**.

4. In the Select a Product to Install screen, select **OC Database Upgrade 5.2.0.0.x**. Follow instructions on screen, entering the information indicated in Section 5.1.1, “Gather Required Information”.

5.2.4 Review the Log Files for Upgrade Results and Errors

1. Review the generated log files located at:
   
   OPA_HOME\oc\52\install
   
   The rest of this section describes finding errors in the log files (as *logfile*), and descriptions of known errors.

5.2.4.1 Find Errors

To simplify reviewing upgrade results, run these commands for each of the database upgrade log files:

1. Open a DOS window as an administrator and enter:
   
   set p1=database
   set p2=52
   opa_setup
   cd %RXC_INSTALL%
   find /i "error" logfile | find /v "No error"

   Note: For information on changing the passwords for these accounts on a regular basis to avoid expiration, see the *Oracle Clinical Administrator’s Guide*.
5.2.4.2 Known Error Messages

1. See My Oracle Support Article ID 386941.1, OLSA 4.6.x and 4.7.x Known Install and Configuration Issues, for a description of any error messages.

5.2.4.3 Reencrypt Account Passwords

If the installation fails to reencrypt any password, it does not list them as errors. Instead, it lists them in the log files in a section titled, "Passwords for the following schema accounts were not converted."

1. Check if the "Passwords for the following schema accounts were not converted" section exists and if it lists any accounts.
2. If there are any accounts, reencrypt them using the set_pwd command.

For instructions, see the Oracle Clinical Administrator’s Guide.

Normally, if you are upgrading from 5.0 or higher and have not changed the location of the Secret Store directory, you do not need to rerun set_pwd.

5.2.5 Compile Invalid Objects

When upgrading the Oracle Clinical database, the Installer calls and runs compile_all_invalid.sql to compile invalid objects. However, to reduce the time required to run the script and to ensure that the installation completes in a timely manner, the compile_all_invalid.sql script does not compile these invalid objects:

- Packages owned by RXC_PD (that is, the validation and derivation procedures that you have created). The package name starts with RXC_PD.
- Data Extract views that belong to a study. In the database, these views are owned by an internal user whose name starts with study_name$.
- Objects owned by any ops$ account. The compile_all_invalid.sql script ignores objects if the owner has a dollar symbol ($) in the name.

To view the list of invalid objects:

1. Open the following log file:

   $RXC_INSTALL\compile_all_invalid_database.log

To compile the remaining invalid objects use instructions in the following sections.

5.2.5.1 Compile PL/SQL Code Before Running the Script

If you have any PL/SQL code referenced from your generated procedures, ensure that these objects are valid before running the compile_schema_invalid.sql script.

For example, if you created a schema named X that contains all the PL/SQL code referenced from your generated procedures, first run:

```sql
compile_schema_invalid.sql X
```

Then run:

```sql
compile_schema_invalid.sql RXC_PD
```

5.2.5.2 Run the compile_schema_invalid.sql Script

1. Open a DOS window as an administrator and enter:

   ```
   set p1=database
   set p2=52
   opa_setup
   ```
cd %RXC_INSTALL%

2. Start an SQL*Plus session, and connect to the database as `sys`:
   ```sql
   sqlplus sys/sys_password as sysdba
   ```

3. Run the script as shown in Table 5-1.

4. Check the log file to verify that the script compiled the invalid objects successfully:
   ```
   %RXC_INSTALL%/compile_schema_invalid_database.log
   ```

### Table 5-1  SQL Commands for Compiling Specific Types of Invalid Objects

<table>
<thead>
<tr>
<th>To…</th>
<th>Enter this SQL Command…</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compile any invalid objects in RXC_PD</td>
<td><code>start compile_schema_invalid RXC_PD</code></td>
</tr>
<tr>
<td>Compile any invalid objects for the Data Extract views that belong to a study</td>
<td><code>start compile_schema_invalid study_name$%</code></td>
</tr>
<tr>
<td>Compile any invalid objects in OPSS$ accounts</td>
<td><code>start compile_schema_invalid OPSS$%</code></td>
</tr>
<tr>
<td>Compile any invalid objects in any account that has the dollar symbol ($) in the account name</td>
<td><code>start compile_schema_invalid %$%</code></td>
</tr>
<tr>
<td>Compile all invalid objects in all schemas</td>
<td><code>start compile_schema_invalid %</code> Note that this command compiles all invalid objects, including those in other schemas such as RXC and RXA_DES. However, the <code>compile_all_invalid.sql</code> script that the Installer automatically runs after upgrading the Oracle Clinical database already compiles the invalid objects for those schemas.</td>
</tr>
</tbody>
</table>

### 5.2.6 Perform Post-Upgrade Database Tasks

Do each of the following tasks.

#### 5.2.6.1 Set the Database Time Zone

The Oracle Clinical Remote Data Capture Onsite (RDC Onsite) application uses the `dbtimezone` value for internal calculations when the **Display timestamps in local timezone** preference is set.

Oracle recommends setting time zone to a named location rather than a numeric offset so that standard and daylight time adjustments are made automatically.

You can find valid named location strings in the V$TIMEZONE_NAMES view. For example, to find a time zone in the United States, enter the following query:

```sql
SELECT distinct tzname
FROM V$TIMEZONE_NAMES
WHERE tzname like 'US/%'
```

To set the time zone in the database:

1. Connect to the database as any user that has ALTER DATABASE privileges.
2. Enter the following command:
   ```sql
   alter database set time_zone='tzname_value';
   ```
   For example:
   ```sql
   alter database set time_zone='US/Eastern';
   ```
5.2.6.2 Pin Database Packages
To improve performance, some of Oracle Clinical’s packages are pin-able packages; pinning allocates a stable memory location so that a package cannot be subjected to being swapped out of memory. Oracle Clinical provides the `rxcdbinit.sql` script in the `rxc_install` directory to pin the database packages.

To pin the database packages located on a Windows server:

1. Log in to the Windows server computer as an administrator.
2. Set the Windows environment:
   ```
   set p1=database
   set p2=52
   opa_setup
   where `database` is the name of this database instance, and 52 is the alias for the version of Oracle Clinical.
   ```
3. Change to the drive where Oracle Clinical is installed. For example:
   ```
   cd %RXC_INSTALL%
   ```
4. Start an SQL*Plus session, and connect to the database in the RXC account:
   ```
   sqlplus rxc/password
   ```
5. Run the `rxcdbinit.sql` script to pin the database packages:
   ```
   start rxcdbinit.sql
   ```
   If you are continuing the upgrade, note that you perform the next task in this environment.

5.2.6.3 Migrate Users
The requirements for users who need to run PSUB jobs changed in Release 5.0.

1. Run a script to migrate user accounts to the new model, if you have not already done so.
   See the Oracle Clinical Administrator’s Guide for information.

5.2.6.4 Run Scripts to Gather Schema Statistics for the Oracle Database Optimizer
After upgrading to Oracle Clinical 5.2 and setting initialization parameter `optimizer_features_enable` (see Section 3.4, “Set Initialization Parameters”):

1. Run scripts `ocstats.sql` and `opastats.sql` to gather statistics required for the Oracle Database Optimizer to be effective for internally used accounts.
   Failure to execute these scripts can negatively impact performance.

   **Note:** Oracle Clinical 5.2 is certified on the 12c (12.1.0.2) Optimizer.

   For more information on gathering statistics and using dynamic sampling to improve performance, see the Oracle Clinical Administrator’s Guide.

5.2.6.5 Regenerate DCI Forms to Access from Microsoft Edge Browser
For information, see the Oracle Clinical Remote Data Capture Onsite Administrator’s Guide.
Set Up the Parameterized Submission Process

The Parameterized Submission process (PSUB) schedules and runs jobs, reports, and batch processing for Oracle Clinical. In order to support using Oracle Real Application Clusters (RAC), the implementation of PSUB changed in Oracle Clinical 5.0. See the 5.0.1 Installation Guide for more information.

You must start one PSUB service for each Oracle Clinical database on the same server as the database.

This chapter includes:
- Set Up PSUB
- Start and Stop the PSUB Service
- Test the PSUB Installation
- Customize the PSUB Service
- Run PSUB in a RAC Environment
- Manually Start the Advanced Queue Process (If You Cloned a Database)

6.1 Set Up PSUB

The following steps are required to set up the parameterized submission process:
- Section 6.1.1, "Create Directories and Enter Values in OCL_STATE Local Reference Codelist"
- Section 6.1.2, "Enable Users to Submit PSUB Jobs"
- Section 6.1.3, "Enable opapps to Use the at Command (UNIX Only)"

6.1.1 Create Directories and Enter Values in OCL_STATE Local Reference Codelist

1. Create several directories on the PSUB server.
2. Enter paths of the new directories in the OCL_STATE local reference codelist, with a few related values.

See the “Setting Up Batch Job File Viewing” section of the “Setting Up File and Image Viewing” chapter of the Oracle Clinical Administrator’s Guide for more information.
6.1.2 Enable Users to Submit PSUB Jobs

Beginning in Release 5.0, PSUB users no longer need:

- their own OS account
- a user name beginning with OPS$
- their own directory for PSUB outputs

**New Users**

To add new users:

1. Use the ocl_add_user.sql script, indicating which new users need to run PSUB jobs.
   
   See the *Oracle Clinical Administrator's Guide* for more information.

**Existing Users**

If you are upgrading from a pre-5.0 version of Oracle Clinical, to give users who need to run PSUB jobs access to the opapps account:

1. Use the migration script oclupg50migrateusers.sql.
   
   See the *Oracle Clinical Administrator's Guide* for more information.

**PSUB Administrator User**

You can give a user the role RXC_VWJOBS (new in 5.0) to allow him or her to:

- View all users’ jobs
- View the output from those jobs.
- Stop any job.

The following scripts can grant this role to a user:

- ocl_add_user—Use this script for new users.
- ocl_grant_revoke_rxc_vwjobs.sql—Use this script for existing users. (This script can also be used to revoke the role.)

See the *Oracle Clinical Administrator's Guide* for more information.

6.1.3 Enable opapps to Use the at Command (UNIX Only)

To use the at command to schedule jobs on behalf of another user, the owner’s user account must be listed in the at.allow file. The owner is opapps.

To edit the at.allow file:

1. Change to the appropriate directory location depending on your operating system and open the at.allow file:
   
   - Oracle Linux x86-64: /etc/at.allow
   - **Oracle Solaris SPARC**: /usr/lib/cron/at.allow
   - **HP Itanium**: /usr/lib/cron/at.allow
2. Add the following line to the `at.allow` file:
   
   opapps

### 6.1.4 Set Up Active Directory (Windows Only)

If you are running PSUB on a Windows server that is a primary domain controller running Active Directory:

1. Add the PSUB account (typically opapps) to the domain.
2. Reassign the following domain user privileges to the PSUB account, through the domain controller security policy and the domain security policy:
   - Load and unload device drivers
   - Act as part of operating system
   - Increase Quotas
   - Log on as a Service
   - Replace a process-level token

### 6.2 Start and Stop the PSUB Service

The Installer automatically installs the PSUB service on the database server. You must start it using the instructions below.

- Section 6.2.1, "Start and Stop PSUB Automatically in UNIX"
- Section 6.2.1.3, "Start PSUB Automatically in Windows"
- Section 6.2.2, "Start PSUB Manually in UNIX"
- Section 6.2.3, "Start PSUB Manually in Windows"

Instructions for stopping PSUB manually are included in the *Oracle Clinical Administrator’s Guide*.

#### 6.2.1 Start and Stop PSUB Automatically in UNIX

On UNIX systems, you can automate the process of starting and stopping PSUB.

##### 6.2.1.1 Start PSUB Automatically in UNIX

The following example shell scripts for Sun Solaris show how to make the process start automatically at system startup:

```bash
# File: /etc/init.d/dbora
ORA_HOME=/u01/app/oracle/product/12.1.0.2.0
ORA_OWNER=oracle
if [ ! -f $ORA_HOME/bin/dbstart -o ! -d $ORA_HOME ]
then
    echo 'Oracle startup: cannot start'
    exit
fi

case "$1" in
    start)
        echo 'Starting Oracle...'
        su - $ORA_OWNER -c $ORA_HOME/bin/dbstart
        su - $ORA_OWNER -c "lsnrctl start"
        su - opapps -c start_psub
        ;;
```

For example:

```
# Start database 1
start_psub venus 52 venus
# Start database 2
start_psub pluto 52 pluto
```

where the database names are venus and pluto and your code environment is 52.

### 6.2.1.2 Stop PSUB Automatically in UNIX

You can automate the shutdown of the PSUB service on UNIX so that it does not require the entry of a password.

The following example shell scripts for Sun Solaris show how.

```
# File: /etc/init.d/dbora
ORA_HOME=/u01/app/oracle/product/12.1.0.2.0
ORA_OWNER=oracle
if [ ! -f $ORA_HOME/bin/dbstart -o ! -d $ORA_HOME ];
then
    echo 'Oracle startup: cannot start'
    exit
fi
case "$1" in
    'start')
        echo 'Starting Oracle...'
        su - $ORA_OWNER -c $ORA_HOME/bin/dbstart
        su - $ORA_OWNER -c "lsnrctl start"
        su - opapps -c start_psub
    ;;
    'stop')
        echo 'Stopping Oracle...'
        su - opapps -c stop_psub
        su - $ORA_OWNER -c $ORA_HOME/bin/dbshut
    ;;
esac
# File: stop_psub
# Stop database 1
stop_psub venus 52 venus
# Stop database 2
stop_psub pluto 52 pluto
```

where the database names are venus and pluto and your code environment is 52.

### 6.2.1.3 Start PSUB Automatically in Windows

This section includes:
Section 6.2.1.3.1, "Create a System Environment Variable"

Section 6.2.1.3.2, "Create a Batch File"

Section 6.2.1.3.3, "Schedule the Batch File and Testing the Setup"

Section 6.2.1.3.4, "Add a Shortcut"

The batch file is required in large databases that take so much time to come up during a server reboot so that the system tries to start PSUB before the database is fully up. In this case the PSUB service does not start and an error like the following appears in the PSUB log file (found in the drive:\opapps\oc\52\log directory):

ERROR:Daemon error while connecting: /@devoc
ORA-1033: ORACLE initialization or shutdown in progress

6.2.1.3.1 Create a System Environment Variable

You can specify that the PSUB service starts automatically when the Windows PSUB server re-boots. The service parameters are read from a system environment variable whose name concatenates PSUBSERVICE with the database name.

To create a system environment variable in Windows:

1. Navigate from Start to the Control Panel, then click on the System and Security link. The System and Security window opens.
2. Click the System link. The System window opens.
3. Click the Advanced System Settings link at the top left corner. The System Properties window opens.
4. Select the Advanced tab, then click Environment Variables.
5. Click New under System Variables in the lower portion of the window to define the variable.
   For the variable name, enter the string PSUBSERVICE concatenated with the database name; for example, for the database sun6x2:
   PSUBSERVICESUN6X2
   For the variable value, use the format: database_id code_environment verbose RXC_ROOT wallet_alias; for example:
   pluto 52 verbose t:\opapps\oc\52 wallet_alias
   where pluto is the database ID and RXC_ROOT is t:\opapps\oc\52.
   Note that if you need a backslash (\) in the text box, you must double it (\\).

6.2.1.3.2 Create a Batch File

1. Create a batch file called 'psub_start1.bat' in the %RXC_ROOT%/log directory (for example, D:\opapps\oc\52\log) with the following contents:
   cmd /c echo Current Date/time= %DATE% %TIME% > psub_start1.log
   cmd /c echo Starting Time Delay > psub_start1.log
   ping localhost -n 180 > nul
   cmd /c net start "PSUB Service database_id" > psub_start1.log
6.2.1.3.3 Schedule the Batch File and Testing the Setup

To schedule batch file execution:

1. Navigate to Start, then Administrative Tools, then Services. Scroll down and make sure that the Task Scheduler service is started.
2. Navigate to Start, then Administrative Tools, then Task Scheduler. The Task Scheduler window opens.
3. Click the Create Basic Task link on the right. The Create Basic Task wizard appears.
4. Enter a Name and Description and click Next.
5. In the Task Trigger window, select When the computer starts and click Next. The Action window appears.
6. In the Action window select Start a program and click Next. The Start a Program window appears.
7. In the Start a Program window, click Browse. The Browse window appears.
8. In the Browse window, browse to the directory where psub_start1.bat is saved and then select psub_start1.bat. Leave the other boxes empty and click Next.
9. Select Open the Properties dialog for this task when I click Finish and click Finish. The Properties dialog box opens.
10. In the Properties dialog box, General tab, Security options section, click Change User or Group and select Administrator.

   To test, shut down the service if necessary (instructions are in the Oracle Clinical Administrator’s Guide) and double-click on file psub_start1.bat to test that it starts the PSUB service. Verify that the log file psub_start1.log is created in the same directory unless a different path was specified.

11. In the Services window under Administrative Tools in the Control Panel, right-click the PSUB Service, click Properties, and change its Startup Type to Manual.

    To test, restart the computer and check the Services window to see if the PSUB service has started. If it has, submit a PSUB job such as Batch Validation and check if it runs.

6.2.1.3.4 Add a Shortcut

For convenience add a shortcut for psub_start1.bat on the desktop to manually start PSUB by double-clicking the icon.

---

**Note:**

- "PSUB Service database_id" is the PSUB service name that appears in the Services window (under Administrative Tools from the Control Panel).
- You can repeat the following command for different databases if needed:
  
  ```
  cmd /c net start "PSUB Service database_id" > psub_start1.log
  ```
- The ‘ping localhost’ command introduces a time delay to ensure that the database is up before starting PSUB. You can increase this value—set to 180 seconds (3 minutes) in the example above—if required.
6.2.2 Start PSUB Manually in UNIX

To start the PSUB service on UNIX:

1. Log in as the opapps user. By default, the opapps uses the C shell.
2. Set up the environment:
   
   \texttt{opa\_setup \textless database\_name \textless code\_environment}\n
   For example, where \textit{prod} is the database name:
   
   \texttt{opa\_setup prod 52}

3. Go to the PSUB location:
   
   \texttt{cd $RXC\_PSUB}

4. Start the PSUB service:
   
   \texttt{start\_psub database\_name code\_environment wallet\_alias}

   For PSUB, \textit{wallet\_alias} is the same as the database name. For example:
   
   \texttt{start\_psub prod 52 prod}

   where \textit{prod} is the connect string for the database instance to which the PSUB service connects;

   where 52 is the name of the code environment;

   where \textit{wallet\_alias} is the name of the Wallet specified during installation. By default it is the same as the database name.

5. If there are any errors, check the following log files in the $RXC\_CENTRAL\_LOG directory:
   
   - \texttt{rxcpsd\_instance\_environment\_1.log}
   - \texttt{rxcpsd\_instance\_environment\_2.log}

6.2.3 Start PSUB Manually in Windows

To start the PSUB service on Windows:

1. Log in as opapps. (You set up the PSUB service to start as the opapps user, but in Windows you can start the service when logged on as another user.)
2. Set the PSUB service parameters:
   
   a. In the Start menu, navigate to Administrative Tools, then Services.

   b. From the list of services in the Services dialog box, double-click the name of the database for this service. It is in this form:

      \texttt{PSUB Service database}

   c. Enter values for the Log On parameters:

      \texttt{database code\_environment [verbose | noverbose] value-of-RXC\_ROOT wallet\_alias}

      For example: \texttt{prod 52 verbose c:\opapps\oc\52 <wallet\_alias>}

      where \textit{prod} is the connect string for the database instance to which the PSUB service connects;

      where 52 is the name of the code environment;
where wallet_alias is the name of the Wallet specified during installation.

---

**Note:** If your entry requires a backslash (\), you must enter two (\\). Alternatively, you can enter the path using single forward slashes, for example, c:/OPA_HOME/oc/52.

---

3. Click **Start**.
4. Exit from the Services dialog box.
5. Check the PSUB service log file in `<RXC_ROOT>/log` for any warning or error messages.

### 6.3 Test the PSUB Installation

To test your PSUB installation:

1. Open Oracle Clinical.
2. Submit a 3GL job such as Batch Validation or a PL/SQL job such as Study Unfreeze.
3. Verify that Oracle Clinical creates the log and output files by clicking on the **View log** and **View output** buttons.

If you encounter problems or errors, review the messages in the PSUB log files created in the following directory:

**UNIX** $RXC_ROOT/log

**Windows** %RXC_ROOT%\log

### 6.4 Customize the PSUB Service

1. Customize the PSUB service as follows:
   - **Automatic Startup** — By default, the PSUB service does not start automatically when you restart a server computer. However, you can configure the PSUB service to start automatically.
   - **Job Numbering** — You can change Oracle Clinical’s default job numbering algorithm.

   For more information about managing and customizing the PSUB service, see the *Oracle Clinical Administrator’s Guide*.

### 6.5 Run PSUB in a RAC Environment

PSUB considerations in a RAC installation:

- In a RAC installation, Oracle recommends installing the Oracle Clinical database server, which includes the PSUB Server, on at least two RAC nodes. If PSUB goes down on one node, or if the node itself goes down, you can start PSUB on the other node with little interruption of service.
- You must start one and only one PSUB service for each database. Oracle Clinical cannot detect if more than one PSUB service is running, so results are unpredictable in that case.

- Create the same directory structure for PSUB files on each computer where PSUB may run. That way you do not have to change the OCL_STATE reference codelist value for the five PSUB directories.

**Note:** However, you do have to change the OCL_STATE SERVER_NAME value when you start PSUB on a different server.

- If you use NFS to share the files, users will still be able to access files for jobs performed on the other node unless the node itself fails.

PSUB supports the following scenarios in a RAC environment:

- If the database instance on the PSUB server goes down, but its server is still active, PSUB will transparently continue to process jobs for the other database instances in the RAC environment.

- If one PSUB service or server fails, PSUB can be started for that database on another server.

- If another node is added or removed, PSUB continues to work.

- If the PSUB server goes down or is removed, an administrator can manually start the PSUB service on another server with minimum downtime.

In the event of a PSUB failure, current PSUB jobs are affected differently based on their state at the time of PSUB failure:

- SCHEDULED or ENTERED jobs are picked up by the newly started PSUB service.

- SUBMITTED jobs will likely need to be re-submitted.

- STARTED jobs continue to run, regardless of PSUB status.

**Note:** There is no notification if a PSUB service fails. In this case, a user’s job does not complete and he or she must contact the administrator. The administrator checks the log file, starts PSUB on another node, and changes the SERVER_NAME value in the OCL_STATE reference codelist.

For more information, see Section 1.6.1, "Supported Configurations with Oracle Real Application Clusters (RAC)".

### 6.6 Manually Start the Advanced Queue Process (If You Cloned a Database)

If you cloned a database, manually restart the AQ process:

1. Stop PSUB. See the Oracle Clinical Administrator’s Guide for instructions.
2. Log in as sysdba.
3. Enter:

```sql
EXEC DBMS_AQADM.START_QUEUE('RXC.PSUB_REPLY_QUEUE', TRUE, TRUE);
EXEC DBMS_AQADM.START_QUEUE('RXC.PSUB_SEND_QUEUE', TRUE, TRUE);
```

Note: However, you do have to change the OCL_STATE SERVER_NAME value when you start PSUB on a different server.
4. Start PSUB.
This chapter includes:

- Set Up SAS Data Extract
- Install SAS on a UNIX Computer
- Install SAS on a Windows Computer

Oracle Clinical 5.2 supports the following configurations with SAS:

- SAS and Oracle Clinical on the same UNIX or Windows computer
- SAS on a separate UNIX or Windows computer from Oracle Clinical within an intranet

**Note:** If the Oracle Clinical database server is installed on a Windows computer, SAS must also be installed on a Windows computer, even if it is a separate machine.

The SAS/ACCESS Interface to Oracle requires Oracle SQL*NET on the computer with the SAS software installation. For this statistics application to function with Oracle Clinical Data Extract, you must install these SAS components:

- Base SAS
- SAS/ACCESS

### 7.1 Set Up SAS Data Extract

Users need access to the opapps account to run Oracle Clinical SAS Data Extract jobs.

#### 7.1.1 Give Users Access to the opapps Account

The same setup is required for SAS users in Oracle Clinical as for PSUB users; see Section 6.1.2, "Enable Users to Submit PSUB Jobs".

#### 7.1.2 Add the opapps Account to the oclsascr User Group

1. Add the opapps user to the oclsascr user group. It is the only user required to be in this group.
   
   See the *Oracle Clinical Administrator’s Guide* for more information.
7.1.3 Give opapps Access to the Directory Specified in the RXC_SAS_VIEW Environment Variable

See the Oracle Clinical Administrator’s Guide for more information.

7.1.4 Set Up SAS User Authentication and Set OCL_STATE Reference Codelist Values

1. Choose one of the following user authentication methods:
   - Oracle Wallet
   - SAS password encryption with a proxy user
2. Indicate your choice in the OCL_STATE local reference codelist along with other SAS-related settings. By default the value is set to Oracle Wallet.

See the Oracle Clinical Administrator’s Guide for more information.

7.2 Install SAS on a UNIX Computer

This section contains:

- Section 7.2.1, "Modify SAS 9.4 and opa_settings on UNIX"
- Section 7.2.2, "Install SAS on the Same UNIX Computer as Oracle Clinical"
- Section 7.2.3, "Install SAS on a Different UNIX Computer from Oracle Clinical"

7.2.1 Modify SAS 9.4 and opa_settings on UNIX

Oracle Clinical supports SAS 9.4. You can validate your Oracle Clinical installation, and then upgrade to SAS 9.4 later. The SAS/ACCESS Interface to Oracle requires Oracle SQL*NET on the computer with the SAS software installation.

Follow these instructions on the SAS server—whether SAS is on the same computer or a different one from Oracle Clinical.

7.2.1.1 Prepare the SAS Template File

Make the following modifications to the SAS template file:

1. Copy the SAS template file from OPA_HOME/oc/52/tools to OPA_HOME/bin.
2. Open the SAS file in a text editor and find this text string:
   
   <path_to_SAS_executable>

3. Replace the string with the actual SAS executable path; for example:
   
   /root/SAS94/SASFoundation/9.4/sas $*

4. Save your work.

7.2.1.2 Additional Modifications for Oracle Solaris

This section describes Oracle Solaris-specific installation issues.

LD_LIBRARY_PATH

On Oracle Solaris, in previous releases of Oracle Clinical and versions of SAS before 8.2, you had to configure a script in OPA_HOME/bin that intercepted the SAS command to set some additional environment variables. The script then called the
actual SAS executable. In Oracle Clinical, the SAS script file includes a step that points to the 32-bit libraries.

**SAS/ACCESS Error with Oracle Database 11g**
Using Oracle Database 11g may cause an error with SAS/ACCESS to Oracle. When using SAS/ACCESS to Oracle's SQL Pass Through Facility or Libname engine, you may receive an error similar to this one:

```
error: ld.so.1 sas: fatal: libclntsh.so.9.0:
        open failed: no such file or directory
```
To work around this problem:
1. Create a link from `libclntsh.so.11.0` to `libclntsh.so.9.0`.
   ```
   ln -s libclntsh.so.12.0 libclntsh.so.9.0
   ```

**7.2.2 Install SAS on the Same UNIX Computer as Oracle Clinical**
Oracle recommends installing SAS on the same server computer as the Oracle Clinical database server installation, following instructions in this section.

**7.2.2.1 Set REMOTE_OS_AUTHENT to FALSE**
1. Verify that the `REMOTE_OS_AUTHENT` initialization parameter is set to `FALSE` for the Oracle Clinical database instance in the `init.ora` file.
   ```
   REMOTE_OS_AUTHENT=FALSE
   ```
   See Section 3.4, "Set Initialization Parameters" for more information.

**7.2.2.2 Set Up a SAS Connection**
You can set up a SAS connection to the Oracle database in two ways—using Oracle Wallet or SAS encryption. The Oracle Clinical Installer sets the `SAS_CONNECTION` value in the OCL STATE reference codelist to `ORACLE_WALLET`.

**7.2.2.2.1 Oracle Wallet**
This is the default option. The SAS connection is set up automatically.

**7.2.2.2.2 SAS Encryption**
Manually set `SAS_ENCRYPTION` as the `SAS_CONNECTION` long value in the OCL STATE local reference codelist. In addition:
1. Log in to the database as system user and create the `sas_proxy_user` database account:
   ```
   create user sas_proxy_user identified by <password>;
   ```
2. Grant proxy connection for each database user account who needs to submit SAS Data Extract jobs:
   ```
   alter user <oc user> grant connection through sas_proxy_user
   OR
   ```
   Run the script `ocl_grant_revoke_sas_proxy_user.sql` in the install directory to grant or revoke user connections through proxy account `sas_proxy_user`
3. Log in to the PSUB server as `RXC_SAS_VIEW` owner and set the environment:
Install SAS on a UNIX Computer

- C shell:
  
  \texttt{opa\_setup database\_name code\_environment}

- Bourne shell:
  
  \texttt{p1 = database\_name}
  
  \texttt{p2 = code\_environment}
  
  \texttt{. opa\_setup}

4. Run the command:

\texttt{cd $RXC\_SAS\_VIEW}

5. Create a temporary SAS file named pwd.sas to contain the password for the sas_proxy_user account:

\texttt{filename pwfile 'sas\_proxy\_password\_encoded\_file';}

\texttt{proc pwencode in='password' out=pwfile method=sas002;}

\texttt{run;}

6. Run the file created in Step 4 to encrypt the file. This creates the \texttt{sas\_proxy\_password\_encoded\_file} which stores the encrypted password of the sas_proxy_user db user (where pwd.sas is the name of the temporary file you created):

In UNIX:

\texttt{sas pwd.sas}

In Windows:

\texttt{sas pwd.sas -sysin}

7. Remove the file created in Step 4.

8. Run the SAS files.

7.2.3 Install SAS on a Different UNIX Computer from Oracle Clinical

Oracle recommends installing SAS on the same UNIX server computer as the Oracle Clinical database server installation.

If you choose to install SAS on a UNIX server computer \textit{different from} that of the Oracle Clinical database server installation, it must be on the same intranet and you need to set up a connection to SAS.

7.2.3.1 Establish the Connection to SAS on a Different Computer

To set up SAS on a different UNIX server computer:

\begin{itemize}
  \item \textbf{Note:} The following procedure uses secure shell (ssh) to establish the connection to SAS.
\end{itemize}

7.2.3.1.1 NFS

1. Use Network File System (NFS) protocol to make the directory on the Oracle Clinical server pointed to by the $RXC\_USER /sas\_view visible to the SAS server.

2. Export this directory with write privileges because the SAS scripts generated by Oracle Clinical produce SAS view descriptors that are created in this directory tree.
7.2.3.1.2 Create opapps on the SAS Server

1. Create the opapps UNIX user account on the SAS server.
2. Create a group for opapps and put it in the group.
3. Link /etc/group with /etc/logingroup on the SAS server if it is not the primary group for opapps.

7.2.3.1.3 Check init.ora

1. Open the init.ora file.
2. Verify that the REMOTE_OS_AUTHENT initialization parameter is set to FALSE for the Oracle Clinical database instance in the init.ora file:

   REMOTE_OS_AUTHENT=FALSE

See Section 3.4, "Set Initialization Parameters" for more information.

7.2.3.1.4 Create a Shell Script

Create a shell script that forces a "SAS" invocation on the Oracle Clinical database server to run as a remote shell on the SAS server that invokes the SAS engine, passing it the name of the SAS file:

1. Create the shell script on the Oracle Clinical database server in a publicly visible directory, such as opapps/bin.
2. Name the script sas.
3. Set the protection mode to 755.
4. Insert code lines into the SAS file.

   ```bash
   #!/bin/sh
   RXC_LOG1=log_path_on_the_SAS_server
   SASDIR=`dirname $3`
   FILENAME=`basename $2`
   LOGNAME=$RXC_LOG1$FILENAME
   ssh server_name /bin/sh -c ". .profile;setenv
   TNS_ADMIN $HOME ;setenv ORACLE_HOME
   oracle_home_on_sas_server;cd $SASDIR ;
   path_to_sas_script_on_SAS_server -log $LOGNAME $3 $4 $5 $6 "
   ```

Where:

- RXC_LOG1 is the path of the log directory in the SAS server
- SASDIR is the directory RXC_SAS_VIEW where SAS view is created and folder is NFS mounted; comes as input
- FILENAME is the SAS log file name; comes as input
- server_name is the SAS server connected through ssh
- path_to_sas_script_on_SAS_server is the sas file created in the OPA_BIN directory on the SAS server

For example:

   ```bash
   #!/bin/sh
   ```
7.2.3.2 Set Up SAS Security on a Different Computer

You can set up a SAS connection to the Oracle database in two ways—using Oracle Wallet or SAS encryption. The Oracle Clinical Installer sets the SAS_CONNECTION value in the OCL_STATE reference codelist to ORACLE_WALLET.

7.2.3.2.1 Oracle Wallet

This is the default option. You do not need to change the OCL_STATE reference codelist SAS_CONNECTION value, but you must enter the SAS server as the REMOTE_SAS_SERV value in OCL_STATE. See the Oracle Clinical Administrator’s Guide for information.

And, on the SAS server:

1. Create an opapps account in the same way you did on database server with default shell C Shell. See Section 4.1.7.1, ”Complete the Setup of the opapps Account”.

2. Log on as opapps.

3. Set the environment variables in .cshrc so you can connect to the database using SQL*Plus.

4. Set up the Oracle Wallet on the SAS server. See Section 8.11.1.1, “Create an Oracle Wallet and Generate a Certificate Request” You may use the same Wallet password during Oracle Clinical installation or a different one:

   mkstore -wrl wallet_location -create -nologo

   Example wallet location: /home/opapps/wallet

5. Enter your password, then enter it again.

6. Add OCPSUB credentials:

   mkstore -wrl wallet_location -createCredential db_connect_string OCPSUB

7. Enter information as follows at the prompts:

   ■ Enter your secret password: Enter the OCPSUB password.

   ■ Re-enter your secret password: Re-enter the OCPSUB password.

   ■ Enter wallet password: Enter the Wallet password created above.

8. Create sqlnet.ora in opapps home. Specify the Wallet path. For example:

   WALLET_LOCATION=(SOURCE = (METHOD = FILE) (METHOD_DATA = (DIRECTORY = /pharm/home/opapps/520000/wallet)))

   SQLNET.WALLET_OVERRIDE = TRUE

   where /pharm/home/opapps/520000/wallet is the wallet path

9. In the opapps home, add the following in .cshrc:
setenv TNS_ADMIN $HOME

10. Test the Wallet connection:
   a. Open another telnet/putty session of SAS server and log in as opapps.
   b. Try connecting. It should not require specifying a password.

        sqlplus /@db_connect_string
        sql> show user

      You should see the OCPSUB user.

7.2.3.2 SAS Encryption

To set up a SAS connection using SAS encryption, follow instructions in
Section 7.2.2.2.2, "SAS Encryption".

7.2.3.3 Configure Private and Public Keys for Using SSH with SAS

If you are installing SAS on a different server on an intranet, do the following to
establish an SSH connection from the PSUB server to the SAS server.

Oracle Clinical DB Server

Perform the following tasks on the Oracle Clinical UNIX database server computer:
1. Log in to the Oracle Clinical UNIX database server computer as the opapps user.
2. Use ssh-keygen to create a password-less set of identity keys:

        ssh-keygen -t rsa -N ''

      The system prompts for the file into which you want to save the set of identity
      keys.
3. Press Return to accept the default location. This process creates two files in the
   user's home directory:
   - ~/.ssh/id_rsa This file contains the private key that represents your identity on
     that particular machine. Note that the private key is neither world nor group
     readable. You should never transfer the private key from the machine or
     change its modes.
   - ~/.ssh/id_rsa.pub This file contains the public key, which is world readable.
     The ssh program and other programs can use the public key to encrypt
     messages that only you can decrypt using the private key. The -N '' argument
     to the ssh-keygen command specifies that no passwords are associated with
     the public keys.
4. Transport the file id_rsa.pub to a location on the SAS Server (for example, /tmp)
   using a secure method as defined by the policies of your organization.

SAS Server

Perform the following tasks on the SAS Server computer:
1. Log in to the SAS Server computer as opapps.
2. In the home directory Create the .ssh directory if it does not exist, and set the
   permission to 700:

        mkdir .ssh
        chmod 700 .ssh
        cd ~/.ssh
3. Append the contents of the id_rsa.pub file in the /tmp directory to the authorized_keys file in the GUEST1_HOME/.ssh directory. For example:
   ```
cat /tmp/id_rsa.pub >> authorized_keys
   ```
4. Change the permission of the authorized_keys file to 600:
   ```
chmod 600 authorized_keys
   ```

**Verify SSH**

To test the ssh setup from the Oracle Clinical Database server:

1. Log in as opapps.
2. Enter:
   ```
   ssh sas_servername
   ```
   It should log you in to the Sas server without the password.

### 7.3 Install SAS on a Windows Computer

This section contains:

- Section 7.3.1, "Modify the opa_settings.bat file"
- Section 7.3.2, "Install SAS on the Same Windows Server Computer"
- Section 7.3.3, "Install SAS on a Different Windows Server Computer"

#### 7.3.1 Modify the opa_settings.bat file

To use SAS 9.4 with Oracle Clinical on a Windows platform:

1. Navigate to the following directory:
   ```
   OPA_HOME\bin
   ```
2. Open the opa_settings.bat file.
3. Verify that the value of the SASORA environment variable is commented in opa_settings.bat (is preceded by `REM`).
   ```
   REM set SASORA=V9
   ```

#### 7.3.2 Install SAS on the Same Windows Server Computer

Oracle recommends installing SAS on the same Windows server computer as the Oracle Clinical database server installation.

If you choose to install SAS on a Windows server computer different from that of the Oracle Clinical database server installation, you must execute SAS jobs manually. However that configuration is also possible; see Section 7.3.3, "Install SAS on a Different Windows Server Computer".

##### 7.3.2.1 Set REMOTE_OS_AUTHENT to FALSE

1. Verify that the REMOTE_OS_AUTHENT initialization parameter is set to FALSE for the Oracle Clinical database instance in the init.ora file.

   See Section 3.4, "Set Initialization Parameters" for more information.
7.3.2.2 Set System Path

Ensure that the system path is updated with respect to SAS:

1. Log in to the Oracle Clinical database server as an administrator.
2. If the PSUB service is running, stop it.
3. In the command prompt, enter: `path`  
   The system lists the set of directories in which the system will search for an executable file (in this case, the SAS executable). Among others, the following path must be present (in this example, SAS 9.4 is installed in C:\Program Files):
   
   C:\Program Files\SAS94\SharedFiles\Formats(32);C:\Program Files\SAS94\SASFoundation\9.4;  
   
   If not present:
   a. Navigate to the Control Panel, then System and Security, then System.
   b. Select the Advanced tab, then Environment Variables.
   c. In the System Variable sections select PATH and click the Edit button.
   d. In the Variable Value box, append the correct value for your location, for example:
      
      ;C:\Program Files\SAS94\SharedFiles\Formats(32);C:\Program Files\SAS94\SASFoundation\9.4;  
      
      to the existing value and click OK.
   e. Click OK in the Environment Variables dialog box.
   f. Click OK in the System Properties dialog box.
4. If PSUB should be running, start it.
5. Log out of the computer.

7.3.2.3 Edit the SAS Config File and Grant Permissions

To be able to run SAS on the SAS server of a Windows computer, the user must have full control directory permissions to the following folders located in the SAS software folder:

- SASWORK
- SASUSER

To accomplish this:

1. Log in to the Oracle Clinical database server as an administrator.
2. Using Windows Explorer, navigate to the following location (in this example SAS 9.4 is installed in C:\Program Files):
   
   C:\Program Files\SAS94\SASFoundation\9.4\nl\en  
   
4. Comment the existing lines about -SASUSER and -WORK and add new ones, substituting any directory you choose for D:\sasuser and D:\sastemp, so that the section looks like this:

   /* Setup the default SAS System user profile folder */  
   /*-SASUSER "?CSIDL_PERSONAL\My SAS Files\9.2"*/  
   -SASUSER "D:\sasuser"
/* Setup the default SAS System user work folder */
/*-WORK "!TEMP\SAS Temporary Files"*/
-WORK "D:\sastemp"

5. Save the file.
6. Create directories D:\sasuser and D:\sastemp or your preferred equivalents. (In Windows Explorer, right-click and then select New, then Folder.)
7. Give full control directory permissions on these directories to the oclsascr group.

7.3.3 Install SAS on a Different Windows Server Computer
You can also install SAS on a computer other than the Oracle Clinical database. However, if you do you must execute SAS jobs manually after their generation from Oracle Clinical. See the Data Extract chapter in the Oracle Clinical Conducting a Study manual for more information.

7.3.3.1 Set REMOTE_OS_AUTHENT to TRUE

1. Verify that the REMOTE_OS_AUTHENT initialization parameter is set to TRUE for the Oracle Clinical database instance in the init.ora file.
   See Section 3.4, "Set Initialization Parameters" for more information.

7.3.3.2 Enable Executing Data Extract PSUB Jobs
To enable executing data extract PSUB jobs:

1. Create a local account on the computer with the PSUB service. Note the password you create for this account. You must specify the same password when you create the SAS account in the next step.
2. Create the oclsascr local group on the computer with the SAS application.
3. Enroll the user in the oclsascr group.
4. Set up RXC_SAS_VIEW:
   a. Using Universal Naming Conventions, define the RXC_SAS_VIEW environment variable in the opa_settings.bat file. For example:
      `\\server_name\sas_view\database_name`
   b. Create a folder on the computer with the SAS application you defined in the RXC_SAS_VIEW environment variable.
   c. Give full control share permissions to oclsascr on the folder you defined in the RXC_SAS_VIEW environment variable.
   d. Give full control directory permissions to oclsascr on the folder you defined in the RXC_SAS_VIEW environment variable.

7.3.3.3 Edit the SAS Config File and Grant Permissions
To be able to run SAS on the SAS server of a Windows computer, the user must have full control directory permissions to the following folders located in the SAS software folder:
- SASWORK
- SASUSER
To accomplish this:

1. Log in to the server as Administrator.

2. Using Windows Explorer, navigate to the following location (in this example SAS 9.4 is installed in C:\Program Files):
   
   C:\Program Files\SAS94\SASFoundation\9.4\nl\en


4. Comment the existing lines about -SASUSER and -WORK and add new ones, substituting any directory you choose for D:\sasuser and D:\sastemp, so that the section looks like this:

   /* Setup the default SAS System user profile folder */
   /*-SASUSER "?CSIDL_PERSONAL\My SAS Files\9.3"*/
   -SASUSER "D:\sasuser"

   /* Setup the default SAS System user work folder */
   /*-WORK "!TEMP\SAS Temporary Files"*/
   -WORK "D:\sastemp"

5. Save the file.

6. Create directories D:\sasuser and D:\sastemp or your preferred equivalents. (In Windows Explorer, right-click and then select New, then Folder.)

7. Give full control directory permissions on these directories to the oclssascr group.

7.3.3.4 Set Values in OCL_STATE Reference Codelist

1. Set the following values in the Oracle Clinical OCL_STATE reference codelist:
   
   ■ REMOTE_SASOUT
   ■ REMOTE_SAS_SERV
   ■ REMOTE_SAS_VIEW
Part II

Install the Application Tier

Part II contains the following chapters:

- Chapter 8, "Install and Configure the Oracle Application Tier"
- Chapter 9, "Install the Oracle Clinical Front End"
- Chapter 10, "Install the Oracle Clinical Reports Server"
Install and Configure the Oracle Application Tier

This chapter includes:

- Before You Start
- Gather Required Information
- Copy Any Customized Application Tier Files
- Install Adobe Reader
- Install Oracle Java Development Kit
- Install Oracle WebLogic Server 12.2.1.2
- Install the Oracle Fusion Middleware Infrastructure Software
- Install the Oracle Forms and Reports Servers
- Create the Repository Creation Utility
- Configure the FRDomain
- Enable SSL Between a Browser and Oracle HTTP Server
- Apply Patches on the Application Server
- Modify the tnsnames.ora File on the Application Server
- Configure Firewall on the Application Tier
- Test Connectivity to Databases for Forms and Reports Servers
- Restart the Computer

You cannot upgrade the application tier, you must install it fresh because Release 5.2 uses a different technology stack. See Oracle Clinical Installation Guide for information.

- Oracle Application Server 12c R2, which includes the Oracle Forms Server and the Oracle Reports Server. Both are required for Oracle Clinical.
- WebLogic Server 12c R2 and Oracle Application Developer Framework 12c R2. These are required for RDC.

You can install all components on the same machine or on multiple machines, but you must install all components on all machines and then disable services on the machine(s) where they are not needed.

To ensure high availability of the Reports Server, you can set up and use more than one Reports Server on a subnet and they can access each other. For more information see the Oracle Clinical Administrator’s Guide.
8.1 Before You Start

8.1.1 Identify a Single Account to Perform All Application Tier Installation Tasks

1. Install all application tier components using the same user account.
   The account must have administrator privileges on the server computer.

8.1.2 Get a CA Certificate for HTTPS

To support HTTPS:

1. Request a certificate from a Certificate Authority (CA) vendor, such as Thawte, Entrust, or Verisign.
   a. Generate an encoded plain text certificate request file. See Section 8.11.1.1, “Create an Oracle Wallet and Generate a Certificate Request” for more information.
   b. Email the certificate request file to the CA vendor.
      The vendor will sign the file, and send you a Trusted Certificate and a User Certificate. Allow some time for the certificates to be issued.

2. Import the certificate into the Oracle Wallet for the Oracle Application Server.

Note: If your intention is to install an environment that will never be taken into production, you can skip this step and create a self-signed demo certificate for testing purposes; see Section 8.11.2, "Enable SSL Between a Browser and Oracle HTTP Server With Self Signing".

8.1.3 Shared Directory

If you have multiple Oracle Clinical Forms and/or Reports Server computers:

1. Select a shared directory to be accessible from all servers for storing report output and logs.

2. Map the shared directory as a network drive of same name in all the servers.

8.1.4 Permanent IP Address

1. Make sure every computer on which either the Oracle Clinical Forms or Reports Server is installed has a permanent IP address.

8.2 Gather Required Information

Have the following information ready.

Install the Oracle WebLogic Server

- Home directory path; for example:
  C:\Oracle\Middleware\Oracle_Home
Gather Required Information

- Email address to receive security updates specific to your installation
- My Oracle Support password if you wish to receive the security updates through My Oracle Support

Install the Oracle Fusion Middleware Infrastructure Software
- Home directory path; for example:
  C:\Oracle\Middleware\Oracle_Home
- Email address to receive security updates specific to your installation
- My Oracle Support password if you wish to receive the security updates through My Oracle Support

Install the Oracle Forms and Reports Servers
Home directory path; for example:
C:\Oracle\Middleware\Oracle_Home

Create the Repository Creation Utility
- Database details:
  - Server.Doman; for example:
    servername.your_company.com
  - Port number
  - Database service name
  - Database administrator username and password
- RCU Schema password

Configure the FRDomain
- Domain home path; for example:
  C:\Oracle\Middleware\user_projects\domains\FRDomain
- Application location; for example:
  C:\Oracle\Middleware\user_projects\applications\FRDomain
- WebLogic Domain administration username and password
- RCU Database connection:
  - DBMS/ Service name
  - Server.Doman; for example:
    servername.your_company.com
  - Port number
  - Schema owner name and password
- Node Manager credentials: Username and password
- Oracle HTTP Server details:
  - Administrator host’s IP address
  - Administrator port number
  - Listen address
8.3 Copy Any Customized Application Tier Files

If you have customized any application tier files:

1. Copy the customized application tier files into a location where they will not be overwritten by the new software.

   See Section 4.3, "Preserve Your Database Customizations" for a list of customizable files and their locations.

8.4 Install Adobe Reader

If you have not already downloaded Adobe Reader, following instructions in Section 1.7.6, "Download Adobe Reader", do so now.

1. Install Adobe Reader on the Reports Server and on client computers.

8.5 Install Oracle Java Development Kit

To install Oracle Java Development Kit (JDK):

1. If you have not already done so, follow instructions in Section 1.7.4, "Download Oracle Java Development Kit".

2. Follow instructions in the release notes to apply the patch.

   **Note:** Do not use the default download location. By default, the download directory is C:\Program Files\java\jdk. "Program Files" includes a space, which can cause problems. Oracle recommends specifying a directory with no spaces in the name.

   In addition, the directory name must have no more than 8 characters; for example, C:\app\java\jdk.

3. Make a note of the directory in which you install JDK. You will need it when you install WebLogic Server.

8.6 Install Oracle WebLogic Server 12.2.1.2

1. In the staging area where you downloaded the media pack (see Section 1.7, "Download the Software") locate the directory where you downloaded Oracle WebLogic Server 12.2.1.2 Generic and Coherence and extract the WebLogic Server .zip file (PartNumber.zip) if you have not already done so.

2. Log in as the user you selected in Section 8.1.1, "Identify a Single Account to Perform All Application Tier Installation Tasks".

3. Install Oracle WebLogic Server using a Generic Package installer—This type of installer is a .jar file; fmw_12.2.1.2.0_wls.jar.

   For instructions, see Oracle® Fusion Middleware Installing and Configuring Oracle WebLogic Server and Coherence for Release 12.2.1.2, at
Install the Oracle Fusion Middleware Infrastructure Software


The complete documentation set for Oracle WebLogic Server 12.2.1.2 is available at: http://docs.oracle.com/middleware/12212/wls/index.html.

You can accept most default values, with the exceptions noted below.

| Note: | You can change the default value of the middleware_home directory, which is C:\Oracle\Middleware, if you wish but some code examples in this guide use that value to make it easier to copy and paste, so remember to change these if you change the value. |
| You must NOT change the names for any of the middleware home's subdirectories, including wlserver and oracle_common. |

Choose the "WebLogic Server" Install Type

1. Select WebLogic Server.

Security Updates

| Note: | Even if you accept this option you should check My Oracle Support for quarterly Oracle Critical Patch Update (CPU) security patches certified for use with Oracle Clinical. |

1. Specify whether you want to register the product installation with My Oracle Support.

   If you register, Oracle Support emails you immediately of any security updates that are specific to your installation.

2. Follow instructions on the screen to register or to reject the option.

   | Note: | Continue to click Next until you are finished. After the Installation Summary, the processing may take a few minutes. Deselect the Automatically Launch Configuration Wizard check box and click Finish to complete the 12c WebLogic Server installation. |

8.7 Install the Oracle Fusion Middleware Infrastructure Software

1. In the staging area where you downloaded the media pack (see Section 1.7, "Download the Software") locate the directory where you downloaded the Oracle Fusion Middleware Infrastructure Software and extract the .zip file (PartNumber.zip) if you have not already done so.

2. Log in as the user you selected in Section 8.1.1, "Identify a Single Account to Perform All Application Tier Installation Tasks".

3. Install the Oracle Fusion Middleware Infrastructure Software using a Generic Package installer—This type of installer is a .jar file; fmw_12.2.1.2.0_infrastructure.jar.
8.8 Install the Oracle Forms and Reports Servers

1. In the staging area where you downloaded the media pack (see Section 1.7, "Download the Software") locate the directory where you downloaded Oracle Forms and Reports 12c (12.2.1.2) for Microsoft Windows (64-bit) and extract the .zip file (PartNumber.zip) if you have not already done so.

2. Log in as the user you selected in Section 8.1.1, "Identify a Single Account to Perform All Application Tier Installation Tasks".

3. Install the Oracle Forms and Reports 12c (12.2.1.2) using a Generic Package installer—This type of installer is an .exe file; setup_fmw_12.2.1.2.0_fr_win64.exe. When asked, to choose an installation type, select Forms and Reports Deployment.

Note: Use the same install directory that you specified when you installed WebLogic Server in Section 8.6, "Install Oracle WebLogic Server 12.2.1.2".

8.9 Create the Repository Creation Utility

For this task, you need the following database server details:

- Host name
- Port
- Service name
- Password for the SYS account

Note: Use the same install directory that you specified when you installed WebLogic Server in Section 8.6, "Install Oracle WebLogic Server 12.2.1.2".

Select Components
1. Select the option Oracle Platform Security Services.
2. Enter the prefix name for the domains in the following format:
   servernameFR

Schema Password
1. Provide a schema password and make note of the schema name and password because they are required to configure the FRDomain.

8.10 Configure the FRDomain

Make sure you type FRDomain (case-sensitive) in the desired domain home path.
You can accept most default values, with the exception noted below.

Templates
1. Select the check box for the following templates:
   ■ Oracle Reports Server - 12.2.1
   ■ Oracle Reports Bridge - 12.2.1
   ■ Oracle Reports Application - 12.2.1
   ■ Oracle Reports Tools - 12.2.1
   ■ Oracle HTTP Server - Collacated - 12.2.1.2.0
   ■ Oracle Forms - 12.2.1.2.0
   ■ Oracle Enterprise Manager - 12.2.1.2.0

Add Administrator Account
1. Provide a password for the WebLogic user account and make note of this password because it is required to install Oracle Clinical.

Domain Mode and JDK
1. Select the Production option under Domain Mode.

Database Configuration Type
1. Provide the Repository Creation Utility schema name that you defined in Section 8.9, "Create the Repository Creation Utility" and add _STB to this name. For example, if the schema name you defined was OCRDCDEV, provide OCRDCDEV_STB.
2. Provide the schema password that you defined in Section 8.9, "Create the Repository Creation Utility".
3. Click Get RCU Configuration to continue.

Advanced Configuration
1. Select all check boxes.
**Enable SSL Between a Browser and Oracle HTTP Server**

Create the following SSL (HTTP Secure Socket Layer) configuration: from users’ browsers, HTTPS to Oracle HTTP Server (Web proxy), then HTTP to Oracle WebLogic Server.

Follow instructions in one of the following sections:

- Section 8.11.1, "Enable SSL Between a Browser and Oracle HTTP Server Using a Certificate Authority"
- Section 8.11.2, "Enable SSL Between a Browser and Oracle HTTP Server With Self Signing"—This may be useful if you want to set up HTTPS with a demo certificate for internal testing purposes.

**8.11 Enable SSL Between a Browser and Oracle HTTP Server**

The following basic steps are required:
Enable SSL Between a Browser and Oracle HTTP Server

- Create an Oracle Wallet and Generate a Certificate Request
- Obtain Trusted Certificate and User Certificate from Certificate Authority
- Add the User Certificate and Trusted Certificate to an Oracle Wallet
- Edit the Oracle HTTP Server Configuration File

An Oracle Wallet is a container that stores your credentials, such as certificates, trusted certificates, certificate requests, and private keys.

The Oracle Clinical Installer automatically enables traffic from Oracle HTTP Server to Oracle WebLogic Server.

---

**Note:** Do all steps in this section with the same user account you have used in the previous steps in this chapter. You must have administrator privileges on the machine.

---

### 8.11.1 Create an Oracle Wallet and Generate a Certificate Request

To create an Oracle Wallet:

1. Create an Oracle Wallet:
   
   https://docs.oracle.com/middleware/12212/lcm/ASADM/GUID-2D2FEEFA-FF02-4ABA-B1A4-C7FCADCEE743.htm#ASADM10256

2. Generate a Certificate Request:
   
   https://docs.oracle.com/middleware/12212/lcm/ASADM/GUID-2D2FEEFA-FF02-4ABA-B1A4-C7FCADCEE743.htm#GUID-70174F92-035D-4829-9DB8-8118964BFA9D

### 8.11.2 Obtain Trusted Certificate and User Certificate from Certificate Authority

**Note:** Certificate signed using MD5 algorithm is no longer supported in Oracle HTTP Server (12.2.1.0.2). You must get the certificate signed using Secure Hashing Algorithm 2 (SHA-2).

1. Obtain the certificates from the Certificate Authority as described in Section 8.1.2, "Get a CA Certificate for HTTPS".

   Depending on the Certificate Authority, you will need to send either the certificate request file generated in the previous section or you will need to copy and paste the text in that file.

### 8.11.3 Add the User Certificate and Trusted Certificate to an Oracle Wallet

For information, see

https://docs.oracle.com/middleware/12212/lcm/ASADM/GUID-2D2FEEFA-FF02-4ABA-B1A4-C7FCADCEE743.htm#GUID-70174F92-035D-4829-9DB8-8118964BFA9D

### 8.11.4 Edit the Oracle HTTP Server Configuration File

WebLogic Server installation creates a default, unsigned SSL wallet file for OHS. Its location is specified in the configuration file (ssl.conf) loaded at startup from the `oracle_instance\config\OHS\ohs1` directory.

1. Make a backup copy of ssl.conf, which is located where Fusion Middleware is installed in `%ORACLE_HOME%`:

   `%ORACLE_HOME%\user_`
2. Open ssl.conf in a text editor.

3. Find the string `#Path to the wallet` and comment out the default location that follows it.

   ```
   SSLWallet ${ORACLE_INSTANCE}/config/${COMPONENT_TYPE}/${COMPONENT_NAME}/keystores/default
   ```

4. Replace the above string (in bold) with the path to the directory you created:

   ```
   SSLWallet %ORACLE_HOME%/user_
   projects/domains/FRDomain/config/fmwconfig/components/OHS/ohs1/keystores
   ```

5. Make sure the port for SSL is 443.

   To change the port to 443, change the following lines:

   ```
   Listen existing port
   <VirtualHost *:existing port>
   ```

   to:

   ```
   Listen 443
   <VirtualHost *:443>
   ```

6. Stop and start Oracle HTTP Server (OHS) to load the configuration change:

   a. To stop OHS:

   ```
   %ORACLE_HOME%/user_/projects/domains/FRDomain/bin/stopComponent ohs1
   ```

   b. To start OHS:

   ```
   %ORACLE_HOME%/user_/projects/domains/FRDomain/bin/startComponent ohs1
   ```

   **Note:** `ohs1` is the name of OHS component provided while configuring FRDomain.

   `%ORACLE_HOME%` is the location of installed FMW.

7. Test that you can connect from a browser to your virtual host in HTTPS URL:

   ```
   https://host.your_company_domain
   ```

8.11.2 Enable SSL Between a Browser and Oracle HTTP Server With Self Signing

For more information, see How To Configure SSL Between the Apache Web Server Proxy Plug-in And WebLogic Server Using Self Signed Wallets on My Oracle Support (Doc ID 1384737.1).

8.11.2.1 Edit the Oracle HTTP Server Configuration File

WebLogic Server installation creates a default, unsigned SSL wallet file for OHS. Its location is specified in the configuration file (ssl.conf) loaded at startup from the `oracle_instance\config\OHS\ohs1` directory.
Apply Patches on the Application Server

1. Make a backup copy of ssl.conf, which is located where Fusion Middleware is installed in %ORACLE_HOME%:

   %ORACLE_HOME%\user_projects\domains\FRDomain\config\fmwconfig\components\OHS\ohs1
   %ORACLE_HOME%\user_projects\domains\FRDomain\config\fmwconfig\components\OHS\instances\ohs1

2. Open ssl.conf in a text editor.

3. Find the string #Path to the wallet and comment out the default location that follows it.

   SSLWallet ${ORACLE_INSTANCE}/config/${COMPONENT_TYPE}/${COMPONENT_NAME}/keystores/default

4. Replace the above string (in bold) with the path to the directory you created:

   SSLWallet %ORACLE_HOME%\user_projects\domains\FRDomain\config\fmwconfig\components\OHS\ohs1\keystores

5. Make sure the port for SSL is 443.

   To change the port to 443, change the following lines:

   Listen existing port
   <VirtualHost *:existing port>
   to:

   Listen 443
   <VirtualHost *:443>

6. Stop and start Oracle HTTP Server (OHS) to load the configuration change:

   a. To stop OHS:

      %ORACLE_HOME%\user\projects\domains\FRDomain\bin\stopComponent ohs1

   b. To start OHS:

      %ORACLE_HOME%\user\projects\domains\FRDomain\bin\startComponent ohs1

   Note: ohs1 is the name of OHS component provided while configuring FRDomain.

   %ORACLE_HOME% is the location of installed FMW.

7. Test that you can connect from a browser to your virtual host in HTTPS URL:

   https://host.your_company_domain

8.12 Apply Patches on the Application Server

   Apply the following patches:

   - Oracle Java Database Connectivity (patches 19028811 and 21043834)
   - Oracle Reports Developer patch 22334822
8.13 Modify the tnsnames.ora File on the Application Server

1. Go to the following tnsnames.ora location on the application server:
   middleware_home\user_projects\domains\FRDomain\config\fmwconfig
2. Make sure the tnsnames.ora file has an entry for each database that matches the
database’s service name.

8.14 Configure Firewall on the Application Tier

If you have a firewall in your environment:

1. Open the following ports:
   ■ HTTP: 80 (or listen from httpd.conf)
   ■ HTTPS: 443 (or listen from ssl.conf)
   ■ RDC Onsite: 7221
   ■ Oracle Forms: 9001
   ■ Oracle Reports: 9002
   ■ Forms Admin Server: 7001
   ■ OPADomain Admin Server: 7101

8.15 Test Connectivity to Databases for Forms and Reports Servers

The Oracle Clinical database must be able to communicate with the application
servers.

8.15.1 Test the Connection from the Application Servers to the Database

To ensure that you can connect to the database from each application server:

1. Open a Microsoft DOS command window.
2. Use SQL*Plus to verify that you can connect to the database:
   sqlplus system/password@dbname

8.15.2 Troubleshoot Network Connection Issues

If the system returns a connection error, you must resolve this problem before
continuing with the installation of Oracle Clinical.

Possible causes of errors include:

■ The computer is not physically connected to the network.
Restart the Computer

- One of the databases does not exist.
- The network protocol software is not loaded on the computer. Try a remote login to check.
- The database or SQL*Net listener process is not started on the server.
- An incorrect connect string (service name), user ID, or password was entered.
- The tnsnames.ora file is not present in the correct directory or does not contain the correct entries.

8.16 Restart the Computer

To ensure that all configuration changes for the Oracle Application Server are initialized:

1. Restart the computer before you continue with the next task in the installation process.
Install the Oracle Clinical Front End

This chapter includes:

- Gather Required Information
- Restart Computer and Start All Servers and Services
- Install the Oracle Clinical Front End Components
- Make the Java Runtime Environment Available for Download
- Make the Oracle Clinical PDF Plug-in Available to Users
- Share the RDC Directory for Image Access
- Install and Configure JSpell Spell Checker SDK (Optional)
- Verify and Fix Environment Variables
- Set Up Automatic Startup
- Start Servers Manually
- Verify the Application Tier Installation
- Stop Servers

The Oracle Clinical and RDC Onsite Front End includes:

- The Oracle Clinical Forms Server, which is required for Oracle Clinical and for the RDC Administration application
- The Oracle Clinical Remote Data Capture application, the online help, and the RDC OC4J instance.

The Oracle Application Server technology stack must be installed before you install the Oracle Clinical Front End. See Chapter 8, "Install and Configure the Oracle Application Tier" for instructions.

9.1 Gather Required Information

Have the following information ready to enter in the Installer screens:

- Home Details: Enter the following:
  - Name: OPA_HOME
  - Path: c:\opapps52

- Java home is located in version JDK 1.8.0_111 or higher.
- Your Oracle Fusion Middleware home directory; for example:
C:\Oracle\Middleware\Oracle_Home

- Your OPA home directory; by default:
  C:\opapps52

- Cluster Configuration:
  - For configuring the standalone server:
    Select the **No** option (default value) in the Cluster Configuration screen.
  - For configuring the primary node cluster:
    Select the **Yes** option in the Cluster Configuration screen.
    To install the primary node, select the **Yes** option in the Node Configuration screen, and enter the secondary node server details:
    `SecondaryNodeServer.Domin:Port Number;` for example:
    `secondary_node_server_name.your_company.com:port_number`
  - For configuring the secondary node cluster:
    Select the **Yes** option in the Cluster Configuration screen.
    To install the secondary node, select the **No** option in the Node Configuration screen, and enter the primary OPADomain Admin Server details in the Admin Server Configuration screen.

- WebLogic username: The account created when you installed the WebLogic Server.

- WebLogic Server Password: Enter a new password or use the password you created when installing WebLogic Server.

- Admin Server configuration details:
  - Listen address
  - Listen port number
  - SSL listen port number
  - WebLogic username
  - WebLogic Server password

- Node Manager configuration details:
  - Listen address
  - Listen port number
  - WebLogic username
  - WebLogic Server password

- Oracle HTTP Server (OHS) port information:
  - Oracle HTTP Server SSL Listen Port number
  - Oracle HTTP Server Non-SSL Listen Port number

To get the port numbers, check the `httpd.conf` and `ssl.conf` files located at `ORACLE_HOME\user_projects\domains\FRDomain\config\fmwconfig\components\OHS\instances\ohs1`.

To check, go to the URL `https://host:port` with each port.
9.2 Restart Computer and Start All Servers and Services

Restart the computer and then start all servers and services:

1. Restart the computer.
2. Navigate to ORACLE_HOME\user_projects\domains\FRDomain\bin and run startNodeManager.cmd to start the FRDomain Node Manager.
3. Navigate to ORACLE_HOME\user_projects\domains\FRDomain\bin and run startWebLogic.cmd to start the FRDomain Admin Server.
4. Open a DOS prompt, and navigate to ORACLE_HOME\user_projects\domains\FRDomain\bin.
5. To start the Reports server, enter:
   startManagedWebLogic.cmd WLS_REPORTS
6. To start the Forms server, enter:
   startManagedWebLogic.cmd WLS_FORMS
7. To start OHS, enter:
   startComponent ohs1
9.3 Install the Oracle Clinical Front End Components

To install the Oracle Clinical Front End components:

1. Log in as the user you selected in Section 8.1.1, "Identify a Single Account to Perform All Application Tier Installation Tasks".

2. In the staging area, locate the directory where you downloaded and extracted Oracle Clinical (see Section 1.7, "Download the Software").

3. Run the following file as an administrator:

   Disk1\install\setup.exe

   The Installer opens to the Welcome screen.

4. In the Select a Product to Install page, select Oracle Clinical Front End 5.2.0.0.x.

5. Follow the instructions on the installation screens, providing the information you assembled in Section 9.1, "Gather Required Information".

6. If the Installer detects that you have already installed Release 5.0 or above and created the OPADomain, the Installer asks if you want to overwrite OPADomain or not.

   Choose to overwrite it if your previous installation failed or only partially completed; for example, the RDC Onsite URL does not work. If you have created it successfully, and especially if you have done customizations such as setting up clusters or multiple databases, do not overwrite OPADomain.

7. **Summary**: The Summary screen provides information about the global settings, languages, space requirements, and products for this installation.

   Review the installation details to verify that they are correct. To revisit earlier installation screens and make changes, click **Back**.

   When you are ready to continue, click **Install**.

8. **Install**: The Installer copies the files onto the server, completes the setup and configuration tasks, and generates a log file of this installation.

   In addition, the Install screen displays the **location of the log file** that records the results of the installation activities for this session. Make a note of this information so you can view the log file after the installation.

9. **End of Installation**: The End of Installation screen reports whether the installation was successful. In addition, this screen lists the URLs that you use to access the Oracle Clinical, RDC Onsite, and RDC Administration applications.

   The Installer saves the URL information in the following file:

   \opapps52\log\setup.txt

---

**Note:** See "Use the Silent Installer (Optional)" on page 1-14 for instructions for running the Installer as a file with pre-entered parameter values.

**Note:** Although there is a button for deinstalling products on the Welcome screen, Oracle does not support using the Installer to deinstall Oracle Clinical.
When you have finished reviewing the installation information, click Exit.

9.3.1 Review the Installation Log File

1. Review the generated installation log file, installActionTimestamp.log, located at:
   \Oracle\Inventory\logs

   For example:
   C:\Program Files\Oracle\Inventory\logs

   This is the name of the most current log file. Earlier files have a timestamp appended to the name.

   Work with Oracle Support, if necessary, to resolve any errors.

9.3.2 Restart the Computer

   To ensure that all configuration changes are initialized:

   1. Restart the computer before you continue with the next task in the installation process or before you install Oracle Clinical Reports Server.

9.3.3 Add WebLogic Data Sources If Using Multiple Databases

   When you run the Oracle Clinical Installer, it sets up two data source connections, one for OPA and one for RDC Onsite, from the WebLogic Server (WLS) to the database you specify in the Installer screens.

   If you plan to use more than one database:

   1. Create a WLS data source for RDC for each additional database.

   If you also are using TMS on multiple databases:

   1. Create additional data sources for OPA and the TMS Browser.

   The OPA connection is used for running TMS reports.

   Instructions are in the Oracle Clinical Remote Data Capture Onsite Administrator’s Guide and the Oracle Thesaurus Management System User’s Guide.

9.4 Make the Java Runtime Environment Available for Download

   The Oracle Clinical and RDC Administration applications require that Java Standard Edition (SE) Runtime Environment (JRE) exist on the user’s computer.

   The Oracle Clinical Launch page is configured to prompt users to install JRE if it does not exist on their computer. To make this work, you need to download JRE into the OPA_HOME\html directory and rename it.

   1. If you have not already done so, download the software following instructions in Section 1.7.5, "Download the Java Runtime Environment".

      See that section if you are using the 64-bit version.

   2. Copy the downloaded file from the staging area to OPA_HOME/html.

   3. Rename the file to sunjpi.exe.
If your users need to have both JRE 6 or 7 installed together with JRE 8 to support different versions of Oracle Clinical, check My Oracle Support article 1570682.1 for guidance.

9.5 **Make the Oracle Clinical PDF Plug-in Available to Users**

Users who use the DCI Forms graphic layout system for annotated CRFs need the Oracle Clinical PDF Plug-in.

1. Download the PDF plug-in from the link on the Oracle Clinical launch page.
   
   The link on the launch page resolves to:
   

2. To make the plug-in available from the launch page, follow the instructions in the readme file, located in the opa_home/html/rdc directory, to install the PDF plug-in on the Forms server.

9.6 **Share the RDC Directory for Image Access**

As part of the Forms Server setup, you need to:

- Share the directory that stores image files used by the Reports Server for the Patient Data Report and the Oracle Clinical Graphic Layout Editor for DCI Form generation and migration. Name the directory rdc. Its default location is opapps52/html/rdc. Make the directory readable by the account that is used to start up the OPADomain and FRDomain Servers.

- Enable image browsing by setting values in the Windows system registry.

9.6.1 **Share the Directory Across Multiple Computers**

To share the image directory across multiple machines:

1. Log in to the Forms Server computer as a user with system administrator privileges.

2. Select a directory to store the images. The default location is <OPA_HOME>/html/rdc/dcif_images (for example C:\opapps52/html/rdc/dcif_images) but you can select a different location.

3. Select a directory in that path that you will share. The default directory is <OPA_HOME>/html/rdc (opapps52/html/rdc).

4. Share that directory. The default share name is rdc.

5. Make the directory readable by the account that is used to start up the OPADomain and FRDomain Admin Servers that use the Graphic Layout Editor.

6. Set the related Windows registry settings under \HKEY_LOCAL_MACHINE\SOFTWARE\ORACLE\KEY_OHnumber:

   **Note:** There are two Oracle keys with randomly generated numbers. Only one of them contains these settings.
Install and Configure JSpell Spell Checker SDK (Optional)

JSpell Spell Checker SDK is a third-party product from Page Scholar Inc (http://www.jspell.com/). You can use it to check the spelling of text objects in Oracle Clinical DCM and DCI graphic layouts. You must purchase the product separately.

9.7 Install and Configure JSpell Spell Checker SDK (Optional)

9.7.1 Install JSpell on Oracle Application Server

To install the JSpell on Oracle Application Server:

1. If you have not already done so, download and extract JSpell, following instructions in Section 1.7.7, "Download JSpell (Optional)."

2. Identify the following files in the download directory:
   - jspellsdks.jar
   - jspellsdkn.jar
   - jspellsdk.war

3. Copy the two .jar files to the following location on the Oracle Application Server: middleware_home\Oracle_FRHome1\forms\java; for example: C:\app\oracle\middleware\Oracle_FRHome1\forms\java.

9.7.2 Install the JSpell WAR File on the WebLogic Server

To install the JSpell .war file on the WebLogic server:

1. Copy the jspellsdk.war file to any location on the WebLogic server:

2. Extract the contents of jspellsdk.war to a folder named jspellsdk:
3. Copy the jspellsdk folder to default Admin Server upload location: `middleware_home\user_projects\domains\OPADomain\servers\AdminServer\upload`.

4. Also copy the jspellsdk folder to the Target Server stage location. (`middleware_home\user_projects\domains\OPADomain\servers\Server.Domain_OPA_1\stage`)

   **Note:** If the stage directory does not already exist, create it.

5. Log in to the OPADomain Admin Server console at: `http://server_namedomain:7101/console`

6. Click the **Deployments** tab.

7. Click the **Install** button.

8. Check the Current Location. If it does not show the upload directory under AdminServer shown in Step 3 above, navigate to that location.

9. Select **jspellsdk (open directory)** and click **Next**.

10. Select **Install this deployment as an application** and click **Next**.

11. Select the Target Server **Managed Server Name under OPADomain** and click **Next**.

12. Under General, **What do you want to name this deployment?** enter `jspellsdk` in the **Name** field.

13. Click **Finish**. In a moment the summary screen appears.

14. Restart the Managed Server of OPADomain process; see Section 9.10.7, "Start the Managed Server of OPADomain".

15. In the Summary of Deployments page in the OPADomain Admin Server console, check that jspellsdk is listed as Active and its Health value is OK.

### 9.7.3 Update the mod_wl_ohs.conf File for JSpell

By default JSpell uses port 7221. To make this work with either HTTP port 8888 or HTTPS port 443, edit `mod_wl_ohs.conf` and restart OHS.

To update the `mod_wl_ohs.conf` file:

1. Navigate to the following directory:
   ```bash
   middleware_home\Oracle_Home_FR\user_projects\domains\FRdomain\config\fmwconfig\components\OHS\instances\ohs1\moduleconf
   ```

2. Open the `fmod_wl_ohs.conf` file.

3. Add the following entry:
   ```xml
   <Location /jspellsdk>
   setHandler weblogic-handler
   webLogicHost localhost
   webLogicPort 7221
   </Location>
   ```

### 9.7.4 Stop and Start Oracle HTTP Server (OHS)

To restart OHS:

---

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1. Open a DOS prompt.
2. To stop OHS enter:
   `drive:\Oracle\Middleware\Oracle_Home_FR\user_projects\domains.FRdomain\bin\stopComponent.cmd ohs1`
3. To start OHS enter:
   `drive:\Oracle\Middleware\Oracle_Home_FR\user_projects\domains.FRdomain\bin\startComponent.cmd ohs1`

### 9.7.5 Test the JSpell Servlet

To test the JSpell Servlet:

1. Open an internet browser.
2. Enter the following URL:

If the status page opens without error, JSpell is installed properly.

### 9.7.6 Update the formsweb.cfg File for JSpell

To update the formsweb.cfg file:

1. Navigate to the following directory:
   `middleware_home\user_projects\domains.FRDomain\config\fmwconfig\servers\WLS_FORMS\applications\formsapp_12.2.1\config`
2. Open the `formsweb.cfg` file.
3. Find the `[opa52]` text section.
4. Append the following text string to the end of the `archive` parameter value:
   `jspellsdks.jar, jspellsdkn.jar`

### 9.7.7 Update the Windows System Registry for JSpell

Update the Windows System Registry:

1. Open the Windows System Registry Editor.
2. Navigate to the following key:
   `\HKEY_LOCAL_MACHINE\SOFTWARE\ORACLE\KEYnumber` where the Oracle Clinical and OPA registry settings are.
3. Add the following keys to the registry:
   - `OPA_SPELL_ENABLED=Y`
   - `OPA_SPELL_LANGUAGE=English (US)`
   - `OPA_SPELL_URL= http://server_name/jspellsdk/servlet/JSpellServlet`

**Note:** In the above registry value, use either HTTP or HTTPS, depending on how your system is configured.
9.7.8 Test JSpell in the Graphic Layout Editor

If you already have a study set up that uses the Graphic Layout Editor:

1. In Oracle Clinical, navigate to a study DCM.
2. From the Special menu, select Graphic Layout, then Edit. The Graphic Layout Editor opens.
3. From the Edit menu, select Spell Check Current.
4. If you receive a warning that the application is unsigned, click Run. The system displays the first misspelled word it finds and suggests alternative spellings.
5. To find another misspelled work, select Find Next Misspelling from the Edit menu.

If you do not already have such a study set up, see Oracle Clinical Creating a Study.

9.8 Verify and Fix Environment Variables

Check values and correct them if required.

9.8.1 Check Values

To check variable values:

1. Open a DOS prompt window.
2. Run:
   
middleware_home\user_projects\domains\OPADomain\bin\setDomainEnv.cmd
   
   For example:
   
c:\oracle\middleware\user_projects\domains\OPADomain\bin\setDomainEnv.cmd
   
The script should run with no errors.
3. Inspect the value of JAVA_HOME:
   
a. At the DOS command prompt, type: set JAVA_HOME. You should see the location where you installed JDK following instructions in Section 1.7.4, "Download Oracle Java Development Kit".
   b. Enter: dir %java_home%. You should see the directory specified as your JAVA_HOME containing a file called src.zip and four subdirectories: jre, lib, bin, and include.

   If you do not see these things, you will need to add them as directed in Section 9.8.2, "Correct Values".

   If JAVA_HOME contains any spaces or if any of the directories in its path are greater than 8 characters, you will need to correct them as directed in Section 9.8.2, "Correct Values".

4. Inspect the value of JAVA_VM. At the command prompt, enter: set JAVA_VM. You should see something like JAVA_VM=-server. If not, correct as directed in Section 9.8.2, "Correct Values".

9.8.2 Correct Values

To correct any of the above problems:
1. Navigate to `middleware_home\Oracle_Home_FR\oracle_common\common\bin`.
2. Back up `commEnv.cmd`.
3. Open `commEnv.cmd` in a text editor.
4. The first `set` command in the file, before any other `set` command, must identify the `JAVA_HOME` value. For example:
   ```
   set JAVA_HOME=c:\app\java\jdk
   ```
5. Find:
   ```
   set JAVA_VM=-client
   ```
   change it to:
   ```
   set JAVA_VM=-server
   ```
6. Close the DOS window and open a new one, then repeat the steps in Section 9.8.1, "Check Values".

### 9.9 Set Up Automatic Startup

It is possible to configure any Windows service to restart itself upon failure. These are standard options available when configuring a Windows service in the context of Windows Services Manager.

However, it is important to understand that Windows Services Manager only monitors the service’s JVM process. If the JVM process fails (shuts down), then Windows Services Manager will attempt to restart it. But there are some scenarios where the WebLogic Admin Server or Managed Server may go into an unhealthy or failed state while the JVM is still running. The Windows Service Manager will not know to restart the process in these cases, whereas if the Admin Server and Managed Server had been started using the WebLogic Node Manager, Node Manager would recognize such a state and restart the process.

Oracle recommends starting the Admin and Managed Servers through the Node Manager using python scripts and then configuring the Windows server to execute the python scripts at startup.

To start servers manually, see Section 9.10, "Start Servers Manually".

#### 9.9.1 Create boot.properties

Check if the `boot.properties` file exists in `Oracle_Home\user_projects\domains\FRDomain\servers\AdminServer\security`.

If not, create it as a plain text file with the following contents:

```
username = weblogic_username
password = weblogic_user_password
```

By default, the WebLogic username is `weblogic`. This username and password will get encrypted after all services are started.

#### 9.9.2 Increase the Delay for Auto Start OPADomain and FRDomain

For the OPADomain and FRDomain to start successfully, depending on the performance in your environment, you may want to increase the delay by which OPADomain and FRDomain start to allow time for Node Manager to start first.

1. Go to `OPA_HOME\config\opa_setup_scripts\` directory.
2. Open the autostartfrdomain.cmd and autostartopadomain.cmd files.

3. In each file, find the line `PING 127.0.0.1 -n 30`, and change the value from 30 to 60.

4. Save and close the files.

### 9.9.3 Set Up Scripts to Execute Automatically at Machine Startup

Create a task and set up the Task Scheduler to run the job on bootup:

1. From Start, then Control Panel, then Administrative Tools, open Task Scheduler.
2. Select Create Basic Task on the right side of the Task Scheduler.
3. Enter following values:
   - **Name**: Oracle FRDomainNM Autostart
   - **Trigger**: When the computer starts
   - **Action**: Start a program
   - **Select**: `opa_home\config\opa_setup_scripts\autostartfrdomain.cmd`

4. Click Next and then Finish to complete creation of the scheduled task.

5. Find the task Oracle Domain Autostart under the Task Scheduler Library list. Right-click on the task you just created and select Properties.

6. On the General tab, select Run whether user is logged on or not.

7. Click OK.

8. When prompted, enter the user name and password.

9. Repeat the above steps for OPADomain Node Manager, OPADomain, and FRDomain, except for step 3 enter:
   - For OPADomain Node Manager:
     - **Name**: Oracle OPADomainNM Autostart
     - **Select**: `opa_home\config\opa_setup_scripts\autostartopadomainNM.cmd`
   - For OPADomain:
     - **Name**: Oracle OPADomainMS Autostart
     - **Select**: `opa_home\config\opa_setup_scripts\autostartOPADomain.cmd`
   - For FRDomain:
     - **Name**: Oracle FRDomainMS Autostart
     - **Select**: `opa_home\config\opa_setup_scripts\autostartfrdomain.cmd`

### 9.9.4 Test Autostart

To test:

1. Restart the computer.

2. Allow some time for the services to start.

3. Verify that these URLs work and you can log into application:
   - Oracle Clinical: `https://server.domain/opa52/launch.htm`
   - RDC: `https://server.domain/rdcadfsrnd/faces/Login`
If the URLs do not work after several minutes, check files in \opa_home\log:

- autostartfrdomain2.log
- autostartfrdomain2.err
- autostartopadomain2.log
- autostartopadomain2.cmd

### 9.10 Start Servers Manually

If you have not set up automatic startup, you can start the required servers manually using the instructions in this section.

For information about these servers, see Section 1.3, "Architecture" and Section 1.4, "Network Topology".

#### 9.10.1 Start the FRDomain Node Manager

To start the FRDomain Node Manager:

1. Go to ORACLE_HOME$user_projects\domains\FRDomain\bin and run startNodeManager.cmd.

#### 9.10.2 Start the FRDomain Admin Server

The Oracle FRDomain Admin Server is located on the WebLogic Server domain that must be named FRDomain and must use port number 7001. You must start the Admin Server before you can start either the Oracle Forms Server or the Oracle Reports Server.

At the DOS command prompt, do the following:

1. Go to ORACLE_HOME$user_projects\domains\FRDomain\bin and run the startWebLogic.cmd.

**Note:** You cannot start it from the Admin Console because if the server is not running, the FRDomain Admin Console is not available.

#### 9.10.3 Start the Forms Server

The Oracle Forms Server is located on the WebLogic Server domain that must be named FRDomain. You must start the FRDomain Admin Server before the Forms Server.

To start the Forms Server:

1. Open a DOS prompt, and run the following:

```bash
ORACLE_HOME$user_projects\domains\FRDomain\bin\startManagedWeblogic WLS_FORMS
```

#### 9.10.4 Start the Reports Server

The Oracle Reports Server is located on the WebLogic Server domain that must be named FRDomain. You must start the FRDomain Admin Server before the Reports Server.

1. Open a DOS prompt, and run the following:
9.10.5 Start the OPADomain Node Manager

To start the OPADomain Node Manager:

1. Go to ORACLE_HOME\user_projects\domains\OpaDomain\bin and run startNodeManager.cmd.

9.10.6 Start the OPADomain Admin Server

The Oracle OPADomain Admin Server is located on the WebLogic Server domain that the Installer names OPADomain. You must start the Admin Server before you can start the Managed Server of OPADomain.

To start the OPADomain Admin Server:

1. Go to ORACLE_HOME\user_projects\domains\OpaDomain\bin and run startWebLogic.cmd.

**Note:** You cannot start from the Admin Console because if the server is not running, the OPADomain Admin Console is not available.

9.10.7 Start the Managed Server of OPADomain

The Managed Server of OPADomain is located on the WebLogic Server domain named OPADomain, which must use port number 7101. The Managed Server of OPADomain runs on Oracle ADF and supports RDC ONSITE, the TMS Browser, and TMS reports. It also contains the database connections.

You must start the OPADomain Admin Server before the Managed Server of OPADomain.

To start the Managed Server of OPADomain, use the Admin Console at either:

- http://host:7101/console
- https://host/opaconsole (if configured)

9.10.8 Start the OHS Server

To start the OHS Server:

1. Go to ORACLE_HOME\user_projects\domains\FRDomain\bin and run the startComponent.cmd for ohs1.

9.11 Verify the Application Tier Installation

- Verify that these URLs work and you can log into the application:
  - https://host/opa52/launch.htm
  - https://host/rdcadfsrnd/faces/Login

- The OPA_XMLTEMP_HTTP registry URL is used to communicate from the database server to the application server in order to retrieve the Patient Data Report PDF template created as part of DCI form generation. Ensure that this port
is open on any firewall that exists between the application server and database server.

To confirm if the port is open:

1. Follow instructions in My Oracle Support Article ID 1942747.1, 24311: 100501: Non-ORACLE Exception Error When Performing DCI Form Generation.

9.12 Stop Servers

You can stop each server either in the appropriate WLS Admin Console or from the Windows Start menu. These instructions are provided for your information; you do not need to do them now.

9.12.1 Stop the Forms Server

The Oracle Forms Server is located on the WebLogic Server domain that must be named FRDomain and must use port number 7001.

To stop the Forms Server, do one of the following:

- Open a DOS prompt, and run the following:
  `ORACLE_HOME\user_projects\domains\FRDomain\bin\stopManagedWeblogic WLS_FORMS`

- Use the Admin Console at http://host:7001/console.

**Note:** The Admin Console is available only if the Admin Server is running.

9.12.2 Stop the Reports Server

The Oracle Reports Server is located on the WebLogic Server domain that must be named FRDomain and must use port number 7001.

To stop the Reports Server, use the Admin Console at http://host:7001/console.

**Note:** The Admin Console is available only if the Admin Server is running.

9.12.3 Stop the FRDomain Admin Server

The Oracle FRDomain Admin Server is located on the WebLogic Server domain that must be named FRDomain and must use port number 7001.

To stop the Admin Server:

1. Go to ORACLE_HOME\user_projects\domains\FRDomain\bin and run stopWebLogic.cmd.

9.12.4 Stop the OPADomain Admin Server

The Oracle OPADomain Admin Server is located on the WebLogic Server domain that the Installer names OPADomain, and which must use port number 7101.

To stop the Admin Server:

1. Go to ORACLE_HOME\user_projects\domains\Opadomain\bin and run the stopWebLogic.cmd.
9.12.5 Stop the Managed Server of OPADomain

The Managed Server of OPADomain is located on the WebLogic Server domain named OPADomain, which must use port number 7101.

To stop the Managed Server of OPADomain, use the Admin Console at either:

- http://host:7101/console
- https://host/opaconsole (if configured)

**Note:** The Admin Console is available only if the Admin Server is running.
This chapter includes:

- Gather Required Information
- Restart the Computer
- Start the WebLogic FRDomain Admin Server
- Install the Oracle Clinical Reports Server
- Apply Oracle Reports Developer Patch 2234822
- Restart the Computer
- Set Up the Reports Server for Access and File Viewing
- Add the Reports Server to the Database Reference Codelist
- Test the Reports Server Installation
- Set Up Automatic Startup of Services

You can install Forms Servers and Reports Servers to suit your needs. If you choose to have Reports Servers on computers that do not have a Forms Server installation, you must configure both computers to share a directory on the Forms Server computer.

**Note:** To ensure high availability of the Reports Server, you can set up and use more than one Reports Server on a subnet and they can access each other. For more information see the *Oracle Clinical Administrator’s Guide*.

The Oracle Application Server technology stack and Oracle Clinical Front End must be installed before you install the Oracle Clinical Reports Server. See Chapter 8, "Install and Configure the Oracle Application Tier" for installation instructions.

### 10.1 Gather Required Information

You must have the following information ready to enter in the Installer screens:

- **Home Details:** Enter the following:
  - Name: OPA_HOME
  - Path: c:\opapps52

- Your Oracle Fusion Middleware home directory; for example:
  C:\Oracle\Middleware\Oracle_Home
- Your OPA home directory; for example:
  C:\opapps52
- WebLogic username and password
- Report Server name
- Report Server output directory
- Adobe Reader location; for example:
  C:\Program Files (x86)\Adobe\Reader 11.0\Reader\AcroRd32.exe
- If you select to store the DCIF images locally, you need the local DCIF images directory. Else, you need the location of the shared directory.

10.2 Restart the Computer

1. Restart the computer.

10.3 Start the WebLogic FRDomain Admin Server

The WebLogic FRDomain Admin Server must be running when you install the Reports Server.

1. At the DOS command prompt, do one of the following:
   - Go to ORACLE_HOME\user_projects\domains\FRDomain\bin and run the startWebLogic.cmd.
   - Go to C:\ProgramData\Microsoft\Windows\Start Menu\Programs\Oracle FMW 12c Domain-FRDomain - 12.2.1.2.0 and run Start Weblogic Admin Server.

2. Go to ORACLE_HOME\user_projects\domains\FRDomain\bin and run startNodeManager.cmd.

10.4 Install the Oracle Clinical Reports Server

Follow these instructions to deploy the Oracle Clinical Reports Server onto the application tier installation.

---

**Note:** If you run Patient Data Reports from a Reports Server, install Acrobat Reader before installing the Oracle Clinical Reports Server. The Installer detects the Reader's location and automatically configures the registry.

---

To install the Oracle Clinical Reports Server components:

1. Log in as a user with system administrator privileges.
2. Navigate to the location where you downloaded and extracted the software in Section 1.7, "Download the Software".
3. Run the following file as an administrator:
   Disk1\install\setup.exe
   The Installer opens to the Welcome screen.
4. Select a Product to Install: Select **Oracle Clinical Report Server 5.2.0.0.x**.

5. Follow the instructions on the installation screens.

6. Follow instructions on screen, entering the information you have gathered; see Section 10.1, "Gather Required Information".

7. **Summary**: The Summary screen provides information about the global settings, languages, space requirements, and products for this installation.

   Review the installation details to verify that they are correct. To revisit earlier installation screens and make changes, click **Back**.

   When you are ready to continue, click **Install**.

8. **Install**: The Installer copies the files onto the server, completes the setup and configuration tasks, and generates a log file of this installation.

   In addition, the Install screen displays the location of the log file that records the results of the installation activities for this session. Make a note of this information so you can view the log file after the installation.

9. **End of Installation**: The End of Installation screen reports whether the installation was successful. Please check the install logs if any errors are displayed.

   When you have finished reviewing the installation information, click **Exit**.

### 10.4.1 Review the Installation Log File

1. Review the generated installation log file, `installActions_timestamp.log`, for errors.

   This is the name of the most current log file. Earlier files have a timestamp appended to the name.

   **Location**: `\Oracle\Inventory\logs`

   For example:

   ```
   C:\Program Files\Oracle\Inventory\logs
   ```

   Work with Oracle Support, if necessary, to resolve any errors.

### 10.5 Apply Oracle Reports Developer Patch 22334822

**Note**: If you have already installed the Oracle Reports Developer Patch 22334822, ignore instructions in this section.
1. Download the patch from My Oracle Support.
2. To apply the patch, follow instructions in the patch release notes.

10.6 Restart the Computer
To ensure that all configuration changes are initialized:
1. Restart the computer before you continue with the next task in the installation process.

10.7 Set Up the Reports Server for Access and File Viewing
Perform these Reports Server file viewing tasks once for each Oracle Clinical location.

10.7.1 Create the Reports Server Root Directory
If your Oracle Clinical environment includes any standalone Reports Servers and/or File Servers, select the single computer where you will locate your Reports Server root directory. The directory can reside on the Forms Server, on any of the Reports Serves, or any other computer. Otherwise, you will locate the Reports Server root directory on the single computer comprising your entire Oracle Clinical installation.

1. Create the Reports Server Root directory, making sure it is accessible by the user that started up the auto process; see Section 9.9, "Set Up Automatic Startup".

10.7.2 Share and Grant Access to Each Reports Server Root Directory
This step is not required if you are installing the application tier on a single computer.
Make the Reports Server UNC sharable, and grant the administrator account read and write access to this directory.
To share the Reports Server root directory on Windows with the administrator account:
1. Use Windows Explorer to select the Reports Server root directory.
2. Right-click on the folder and select Properties.
3. Click the Sharing tab.
4. Select Shared This Folder, and then enter a value in the Share Name field.
5. Click OK to save your changes.

**Tip:** The Microsoft Windows Universal Naming Convention (UNC) for any Reports Server log directory cannot exceed 35 characters.
The UNC syntax is:
```
\computer\sharename\subdirectory
```
For example, if the computer name is oclfsrv1, and the share name is opareportout, and the report log is stored in a subdirectory `user` under this shared directory, then the UNC is:
```
\oclfsrv1\opareportout\user
```
This works as long as `user` does not exceed eight characters. To have longer names for `user`, shorten the share name.
10.7.3 Configure the Reports Server and Forms Server for DCI Form Generation

Both the Reports Server and the Oracle Clinical application server must have read/write access to the directory (\rdc\temp) on the application server used to write temporary files during the DCI form generation process.

If you have any standalone Reports Servers, they must also have access to this directory.

**On the Oracle Clinical (Forms) Server:**

1. Confirm that the OUI has the specified values for the registry settings OPA_XMLTEMP_UNC and OPA_XMLTEMP_HTTP. During the installation, if you correctly indicated that there is a standalone report server, the value of the key(s) is set to:
   - **OPA_XMLTEMP_UNC:**
     
     C:\opapps52\html\rdc\temp
   - **OPA_XMLTEMP_HTTP:**
     
     https://<serverName>:port/opa52/rdc/temp

2. To provide access to the remote Report Server, share the directory with the share name "RDC", providing read/write privileges to the domain/account on the report server.

**On the Reports Server used in DCI Form Generation**

1. By default, OUI will have updated RWSERVER.conf, specifying a value of %OPA_HOME%\oc;%OPA_HOME%*;%REPORTS_LOG_DIR%* under folder access.

   For example:
   
   ```xml
   <folderAccess>
   <read>%OPA_HOME%\oc;%OPA_HOME%*;%REPORTS_LOG_DIR%*</read>
   <write>%OPA_HOME%\oc;%OPA_HOME%*;%REPORTS_LOG_DIR%*</write>
   </folderAccess>
   ```

2. Map a drive to the RDC share on the application server.

3. Update the registry values. For example:
   - **OPA_XMLTEMP_UNC:**
     
     z:\rdc\temp

     The Z drive is mapped to \SharedAPPSERVERNAME\OPA_HOME\html.
   - **OPA_XMLTEMP_HTTP:**
     
     https://servername(same as Z drive):port/opa52/rdc/temp

   If the only report server that you use to generate DCI forms co-exists on the same computer with the application server, there is no need to share the xmltemp directory and the path specification can be a simple local directory name, such as,

   C:\opa_home\html\rdc\temp

10.7.4 Configure the Reports Server to Send Output to a Printer

If you run the PDR, and you send the output directly to a printer:

1. Set value for the RDC_PDF_PRINT_TOOL key.
The value assigned to the RDC_PDF_PRINT_TOOL key determines the location of the Adobe Acrobat or Reader executable, which allows users to run PDF patient data reports with "PRINTER" specified as the output type. This value must be in the form:

"<acrobat-reader_path>" /t

Note that the double-quotation marks around the path and the "/t" switch are required. A typical example of a value is:

"C:\Program Files\Adobe\Acrobat 6.0\Acrobat\Acrobat.exe" /t

In addition to setting this key correctly, ensure that the Adobe Acrobat or Reader application is running on the Reports Server prior to users initiating this type of report job, that is, a job that specifies the output type as "PRINTER".

10.8 Add the Reports Server to the Database Reference Codelist

For each Reports Server that you install, you must edit reference codelists in Oracle Clinical to specify the values for the Reports Server.

To set the Reports Server values:

1. Start Oracle Clinical.
2. Navigate to **Admin, Reference Codelist**, and then **Local Codelist** to open the Maintain Reference Codelists form.
3. Query for REPORT_SERVER in the Name field.
4. Complete the Short Value and Long Value fields as follows:
   - For each Short Value listed in Table 10–1, enter in the Long Value field the connection string of the Reports Server that you want to use as the default for the specified function.
   - For each additional, non-default Reports Servers, add a row to the reference codelist. Specify a unique name in the Short Value field and the connection string in the Long Value field.

   **Table 10–1 REPORT_SERVER Local Reference Codelist Values**

<table>
<thead>
<tr>
<th>Short Value</th>
<th>Enter in Long Value Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>REPORT_SERVER</td>
<td>The connection string for the Reports Server you want to use as the default for Oracle Reports.</td>
</tr>
<tr>
<td>JOB_SET_SERVER</td>
<td>The connection string for the Reports Server you want to use as the default for job sets.</td>
</tr>
<tr>
<td>PSUB_SCHEDULER</td>
<td>The connection string for the Reports Server you want to use as the default for PSUB jobs.</td>
</tr>
</tbody>
</table>

5. Click **Save**.

10.9 Test the Reports Server Installation

To test that the Reports Server can create printouts and files:

1. Start Oracle Clinical.
3. Click the Reference Codelist Name field, and enter OCL_STATE.

4. Print the report:
   a. Click the Job Details button.
   b. Change the Output Type to PRINTER.
   c. Examine the printer’s path to see if it is correct.
   d. Click Submit Job. You receive a status prompt. Close the prompt to return to the Submission screen.
   e. Click Job Status to check the progress of your print job. Look for the printout from your printer.

5. Print the report to file:
   b. Click the Reference Codelist Name field, and enter OCL_STATE.
   c. Click Job Details.
   d. Change the Output Type to FILE.
   e. Click Submit Job. The system displays a status prompt. Close the prompt to return to the Submission screen.
   f. Click Job Status.
   g. Check its status in the Execution Status field.
   h. Click View Output. The system displays a path location prompt.
   i. Click OK. The Report Server processes the file and converts it to the selected format. If successful, the file then opens in a separate window.

10.10 Set Up Automatic Startup of Services

Oracle recommends setting up the server so that the Node Manager automatically restarts services when necessary. If you are installing this on a machine with the Oracle Clinical Front End, you will have done this as part of executing Section 9.9, "Set Up Automatic Startup".

- If this is a standalone reports server, follow the same instructions except, in script autostartfrdomainscript.py located in opa_home\config, comment out the following line:
  
  ```
  start ('WLS_FORMS')
  ```

- If you are not installing TMS, also comment out the following line in script autostartopadomainscript.py located in opa_home\config:
  
  ```
  domainName='OPADomain' domainDir='your_middleware_home/USER_P-1/domains/OPADomain' nmConnect(userConfigFile=configfile, userKeyFile=keyfile, nmPort=port, domainName=domainName, domainDir=domainDir, nmType='ssl') nmStart('Admin Server') connect(userConfigFile=configfile, userKeyFile=keyfile) nmStart('Server.Domain_OPA_1')
  ```
Part III contains the following chapter:

- Chapter 11, "Set Up Clients"
This chapter describes how to set up client computers in your Oracle Clinical/RDC Onsite installation.

This chapter includes:

- Configure Personal Firewall
- Use Safari on an iPad
- Set Internet Options for Microsoft Internet Explorer
- Download Required Applications for Clients
- Map Network Drive for Image Browsing
- Enable Report Generation from the Command Line
- Log In

For client technical requirements, see Section 1.5, "Software Requirements".

11.1 Configure Personal Firewall

If the client computer has a personal firewall:

1. Disable the firewall or configure it for RDC to function correctly.
   
   See your firewall documentation or ask your system administrator for assistance.

11.2 Use Safari on an iPad

On an iPad, which is supported for RDC Onsite, some functionality available on a personal computer using a mouse is not available, including:

- Right-click and double-click options.
- Selecting multiple records using Ctrl+click

11.3 Set Internet Options for Microsoft Internet Explorer

This section describes how to configure Internet Explorer on a client computer so you can run the Oracle Clinical, RDC Onsite, and RDC Administration applications.

11.3.1 Set Up for Proxy Usage on Fully Qualified Application Tier Names

You must configure your client proxy settings if one of the following conditions is true for your installation:
You connect to the application tier with its fully qualified name
(server_name.domain_name).

You use proxies.

To configure your client proxy settings:

1. Start Internet Explorer.
2. Open the Tools menu, and then select Internet Options.
3. Click the Connections tab.
4. Click LAN settings to open the Local Area Network (LAN) Settings dialog box.
5. Select Use a proxy server for your LAN, and then click Advanced.
6. Define the Exceptions at the bottom of the panel.

In the Do not use proxy server for addresses beginning with field, use the following format to enter the fully qualified name of each application server:

server_name.domain_name

For example, if the server name is sys63 and the domain name is mycompany.com, then you enter:

sys63.mycompany.com

If you are connecting to more than one application server, enter the fully qualified name of each server. Use the semicolon (;) to separate your entries.

11.3.2 Allow More Connections

By default, Internet Explorer allows only two connections at a time to the same server. However, RDC Onsite users need more, both when they are working in RDC Onsite and in order to connect to the application initially, when up to 5 connections are created and then all but one released.

To allow additional connections:

1. Follow instructions from Microsoft at http://support.microsoft.com/kb/282402#fixit4me.

The problem description is about being unable to download only two files at a time, but the fixes described work for this issue as well.

11.3.3 Turn Off Compatibility View in Internet Explorer

RDC Onsite does not support the Compatibility View available on Internet Explorer 11. If the setting is enabled in the browser, when a user tries to access the RDC Onsite, he or she sees the following message: "The current compatibility setting is not supported." There are several places to turn off Compatibility View:

■ In the IE Tools menu, toggle between turning Compatibility View on an off by clicking Compatibility View.

■ The above setting is overridden by those found in the Tools menu under Compatibility View Settings. Uncheck both: Display intranet sites in Compatibility View and Display all websites in Compatibility View

■ The Compatibility View icon:
appears in the address bar when it is turned on for the current website. Click the icon to turn it off.

11.4 Download Required Applications for Clients

This section describes how to download and install the following applications:

- Java Runtime Environment (JRE)
- Oracle Clinical PDF Plug-in
- Adobe Reader

Instructions for setting up downloads from the Oracle Clinical Launch page are included in Section 9.4, "Make the Java Runtime Environment Available for Download" and Section 9.5, "Make the Oracle Clinical PDF Plug-in Available to Users".

11.4.1 Download the Java Runtime Environment

Oracle Clinical and RDC Administration require the Java Runtime Environment (JRE) version 8 (1.8.0.111 or above).

If you have older versions of JRE and do not need them, uninstall these versions before installing the new version. By uninstalling old versions, you avoid receiving the following message when starting an Oracle Health Sciences application:

The Application requires an earlier version of JRE. Do you want to continue?

To download and install the JRE onto a client:

1. Open a browser and enter the URL to open the Launch page for the Oracle Clinical application. For example:
   
   https://server.domain:port/opas52/launch.htm

2. Click Install JRE Plug-in on the Launch page.

3. Follow the on-screen instructions to download and install the JRE.

   During the installation, you must accept all prompts to accept signed jar files.

   The system downloads the JRE from your Forms Server. When you set up the Forms Server, you installed the latest version of the JRE. See Section 9.4, "Make the Java Runtime Environment Available for Download" for more information.

11.4.2 Download the Oracle Clinical PDF Plug-in

To be able to generate annotated layouts in Oracle Clinical, you must install the PDF plug-in onto the client.

Oracle Clinical has two layout systems supporting data entry:

- **Character-based layouts** support Oracle Clinical data entry.
- **Graphic-based layouts** support RDC Onsite (HTML) data entry. In addition, graphic-based layouts support annotated CRFs and Patient Data Reports. The PDF Plug-in is required for graphic layouts.

**Note:** The PDF plug-in is not required for RDC Onsite data entry.

To download and install the Oracle Clinical PDF plug-in onto the client:
1. Open your browser and enter the URL to open the Launch page for the Oracle Clinical application. For example:
   https://computer_name.domain:port/opa52/launch.htm

2. Click Download PDF Plug-in on the Launch page.

3. Follow the on-screen instructions to download and install the plug-in.

   The system downloads the plug-in from your Forms Server. When you set up the Forms Server, you installed the latest version of the PDF plug-in. See Section 9.5, "Make the Oracle Clinical PDF Plug-in Available to Users" for more information.

### 11.4.3 Download Adobe Reader

Oracle Clinical and RDC support Adobe Reader 7.x or later, English versions. However, this requirement may change during the life of this document. Check My Oracle Support for the latest requirements.

To download the free Adobe Reader:

1. Go to the Adobe Corporation Web site:
   https://get.adobe.com/reader/

2. Follow the on-screen instructions to download the latest version of the Adobe Reader.

### 11.5 Map Network Drive for Image Browsing

If you intend to use this client to design graphic CRFs, you can enable an image browsing feature to simplify inserting graphic images in your layouts. Instead of entering the exact path and file name into the Insert Image field, you can use the standard Windows Browse button.

You must first set up the Forms Server where you store your images. See Section 9.6, "Share the RDC Directory for Image Access" for details.

To enable image browsing, you must permanently map the Forms Server's drive to this client:

1. Open My Computer.
2. Open the Tools menu, and then select Map Network Drive.
3. Enter the drive letter that you want to assign to this connection.
4. Enter the path of the folder you want to be able to access. Alternatively, you can click Browse to select the folder location.
5. Click Finish.

### 11.6 Enable Report Generation from the Command Line

In the RDC Onsite application, you can generate Patient Data Reports (PDRs) and Blank Casebook Reports from the Reports page if you have the necessary privileges.

In addition, you can:

1. Configure your desktop to generate these reports from the MS-DOS command line.

   For information about how to configure the Desktop PDR to generate reports from the command line, see the Oracle Clinical Remote Data Capture Onsite
Administrator’s Guide. The same guide has information on embedding additional fonts in patient data reports.

Generating reports from the command line can be useful when producing electronic submissions for new drug applications (NDAs). Adding the commands to a batch file lets you generate many Patient Data Reports at once.

11.7 Log In

To log in to the Oracle Clinical, RDC Onsite, or the RDC Administration application:

1. Start Internet Explorer.
2. Enter the appropriate URL:

<table>
<thead>
<tr>
<th>Application</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Clinical</td>
<td>https://computer_name.domain/opa52/launch.htm</td>
</tr>
<tr>
<td>RDC Onsite</td>
<td>https://computer_name.domainrdcadfsrnd/faces/Login?</td>
</tr>
<tr>
<td>RDC Administration</td>
<td>https://computer_name.domain/opa52/rdcadmin.htm</td>
</tr>
<tr>
<td>RDC Administration (in Test Mode)</td>
<td>https://computer_name.domain/opa52/rdcadmint.htm</td>
</tr>
</tbody>
</table>

where:

- **computer_name** is the network name for the application server
- **domain** is the network domain name for your organization

3. Click Login.
4. Enter your user name, your password, and the database name.
5. Click Connect to start the session.

**Note:** If the JRE is not present on this client, Oracle Clinical automatically starts to download the JRE when you click Login. Follow the on-screen instructions to download and install the JRE to the default location.