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Finding Your SaaS Service Usage

Enterprise Performance Management Cloud Services

F57210 - 04
June 04, 2025
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Glossary of Terms

- **“Service”** is the name of the Service/SKU purchased
- **“Service Period"** is your contract duration.
- **"Subscribed Quantity"** is the quantity you have purchased for the corresponding Cloud Service and is current as of the last successful data collection date.
- **“Authorized User Quantity:** is the number of individuals you have authorized to access the Cloud Service.
- **"Remaining Quantity"** is calculated as “Subscribed Quantity” minus “Authorized User Quantity” for the most recent month. A positive figure indicates the quantity available to be authorized. A negative figure indicates you have authorized more users than you are contractually entitled.
- **“Subscription Usage”** is the amount of Authorized User Quantity used in the last Month and is represented as a percentage of your Subscribed Quantity.
- **“Highest Use”** is the highest number recorded during the period noted in the table.

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Introduction

Your usage data is included in the SaaS Service Usage Metrics Report. This report is generated and delivered daily to your console. It shows the products included in your subscription and their subscribed quantities, how much you're using for the current Service Interval as well as the last three Service Intervals. It also shows products that you're using but are not part of your subscription.

Although the report is generated daily, your usage numbers will likely not change on a daily basis because most products are measured as the peak number for the month.

At Oracle's discretion, changes to the way Oracle determines usage may be updated from time to time to (i) address subscription requirements associated with the release of new Enterprise Performance Management Cloud Services, or new metrics or functionality for Enterprise Performance Management Cloud Services; (ii) increase accuracy of, or facilitate greater understanding of, subscription requirements for Enterprise Performance Management Cloud Services; or (iii) include other information or changes.

Access & Download Your SaaS Service Usage Metrics Report

To access the SaaS Service Usage Metrics Report in your Cloud Console, you should be one of the following:
- Tenancy administrator for the tenancy where your environment is located.
- Member of a group that includes specific policies that allow access to the report.

Relevant documentation:
- Commercial Measurement Usage Metrics
- More information for customers who were converted to Cloud Console – Post-Conversion Tasks

Steps to download your SaaS Service Usage Metrics Report

To download the Usage Metrics Report from the Cloud Console, sign into the portal, go to the Fusion Applications environment details page, under **Resources**, click **Subscriptions**, click the **subscription ID** link. On the Subscriptions detail page, under **Resources**, click **Usage**. For more details, see the Commercial Measurement Usage Metrics section in the Oracle Cloud Infrastructure documentation.

How to get help with the SaaS Service Usage Metrics Report

Please contact My Oracle Support if you have any questions.

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How to read the SaaS Service Usage Metrics Report

The report provides a snapshot of your current usage compared to your contractual entitlement. It also describes some best practices when managing your subscriptions.

Usage metrics are organized into tables for four licensing metrics:

- Hosted Named User
- Hosted Employee
- Records
- Hosted Environment

For each licensing metric, the tables show how you're using:

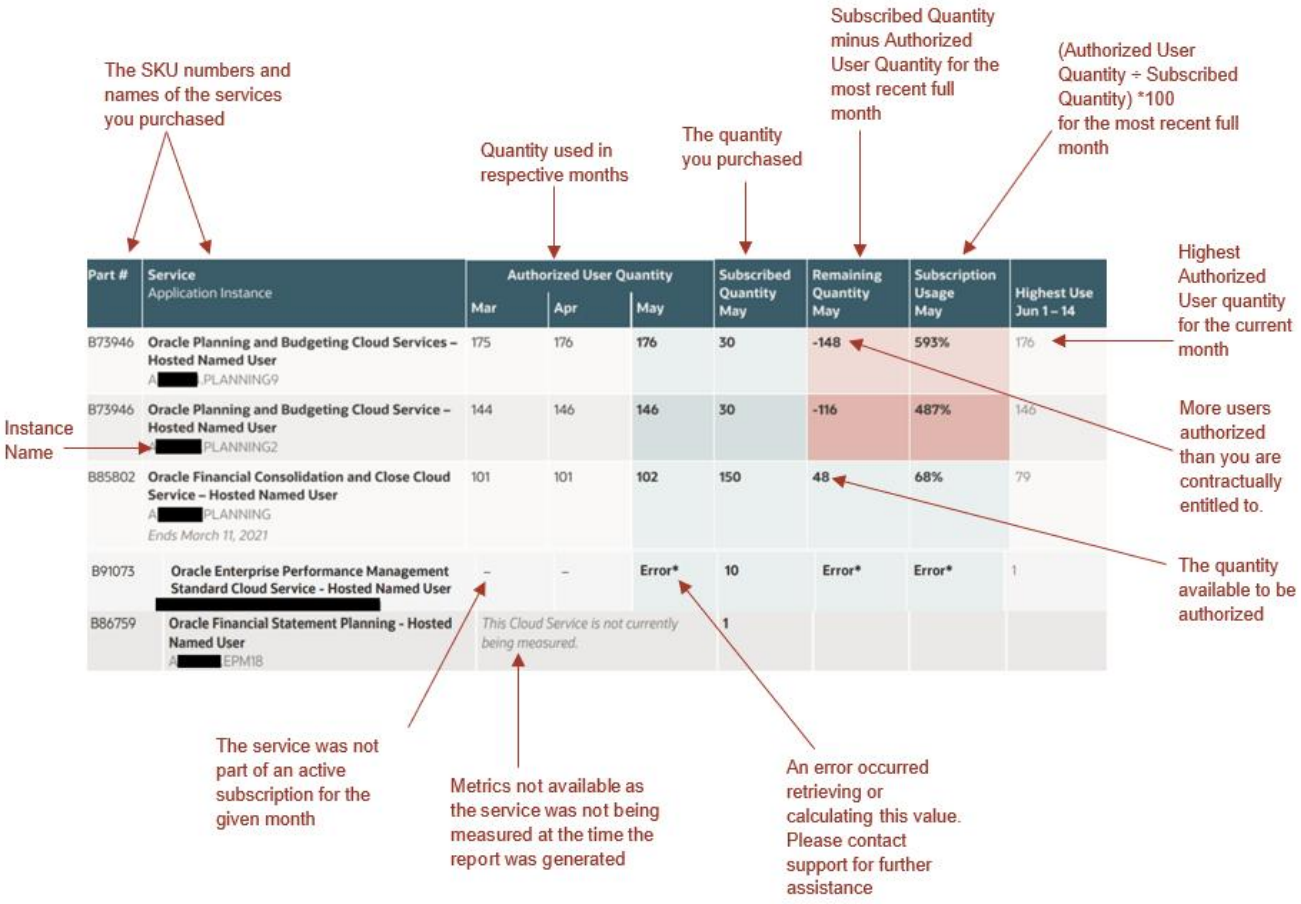
- What you've purchased
- What you haven't purchased – your unexpected usage

Here's what's included in each table.

Hosted Named User – Usage

The Hosted Named Users – Usage table shows the number of users who can access each subscribed service compared to the quantity purchased.

Figure 1. How to read section: Hosted Named User – Usage



Part #	Service Application Instance	Authorized User Quantity			Subscribed Quantity May	Remaining Quantity May	Subscription Usage May	Highest Use Jun 1 – 14
		Mar	Apr	May				
B73946	Oracle Planning and Budgeting Cloud Services – Hosted Named User A[redacted]PLANNING9	175	176	176	30	-148	593%	176
B73946	Oracle Planning and Budgeting Cloud Service – Hosted Named User A[redacted]PLANNING2	144	146	146	30	-116	487%	146
B85802	Oracle Financial Consolidation and Close Cloud Service – Hosted Named User A[redacted]PLANNING *Ends March 11, 2021*	101	101	102	150	48	68%	79
B91073	Oracle Enterprise Performance Management Standard Cloud Service - Hosted Named User [redacted]	–	–	Error*	10	Error*	Error*	1
B86759	Oracle Financial Statement Planning - Hosted Named User A[redacted]EPM18	*This Cloud Service is not currently being measured.*			1			

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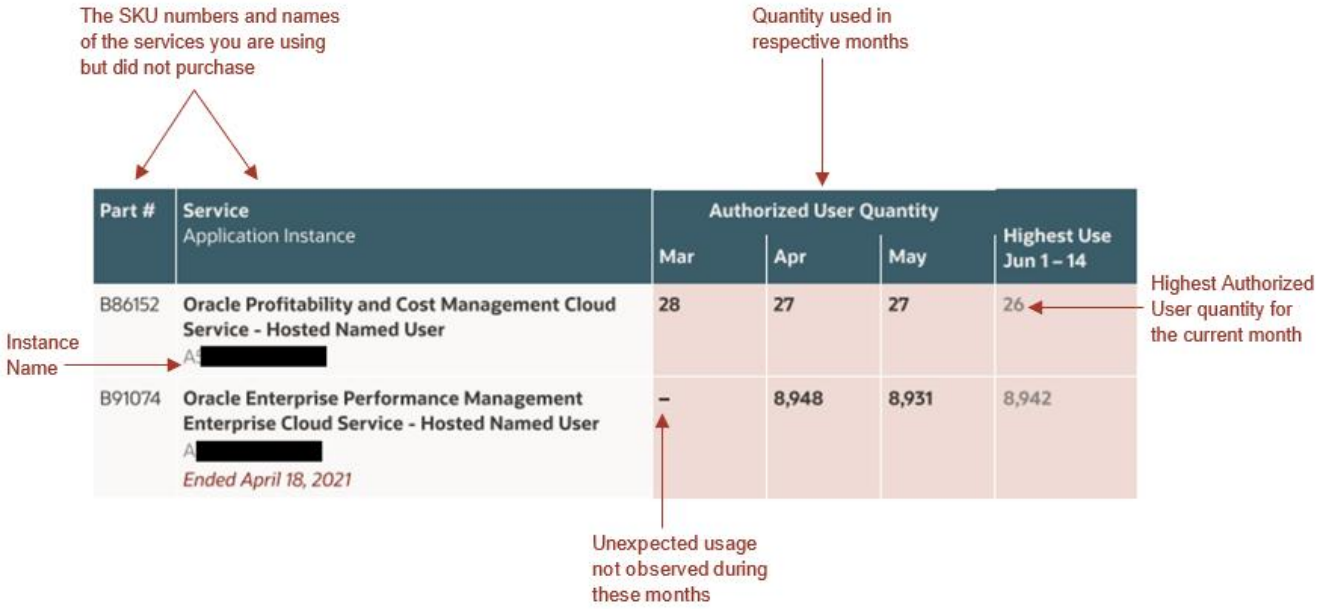
Hosted Named User – Unexpected Usage

The Hosted Named User – Unexpected Usage table shows the number of Hosted Named Users authorized to access each of the listed services, even though there are no associated active subscriptions.

Figure 2. How to read section: Hosted Named User – Unexpected Usage



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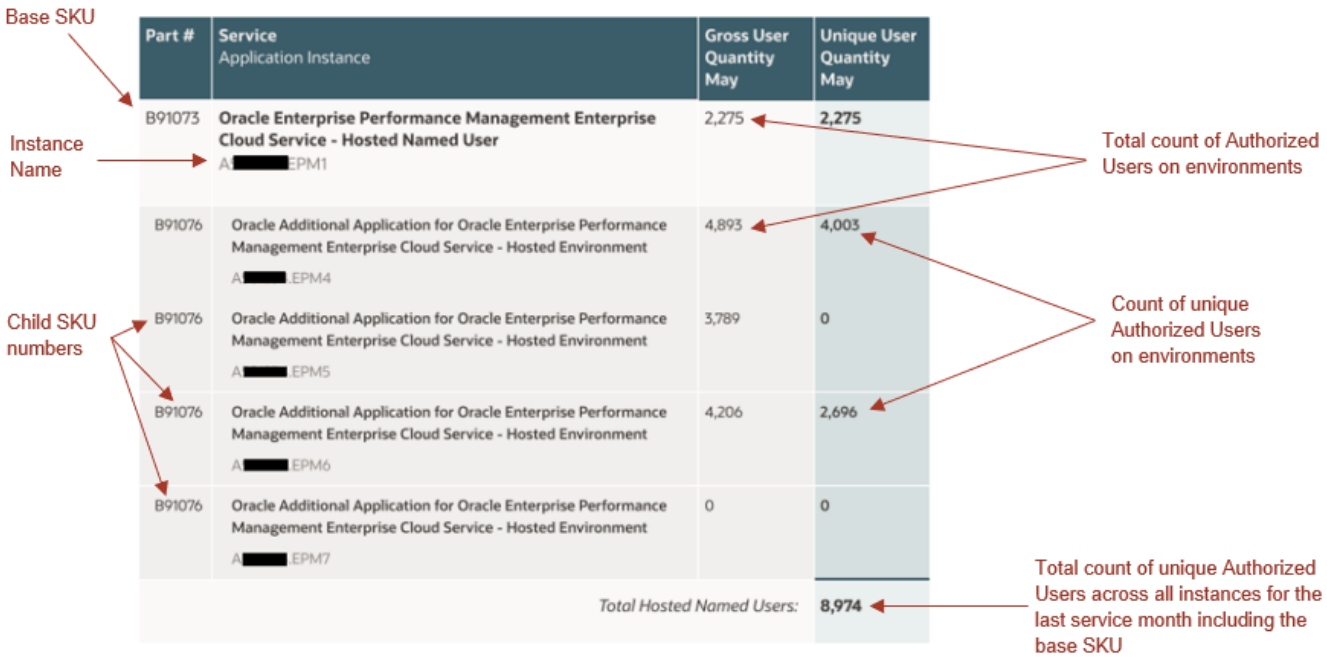
Detailed Usage

The Detailed Usage table shows detailed explanation for the usage against Hosted Named Users, which may exist in multiple environments but are only counted once. (Base SKU)

Figure 3. How to read section: Detailed Usage



Part #	Service Application Instance	Gross User Quantity May	Unique User Quantity May
B91073	**Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Named User** A[redacted]EPM1	2,275	**2,275**
B91076	Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Environment A[redacted].EPM4	4,893	4,003
B91076	Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Environment A[redacted].EPM5	3,789	0
B91076	Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Environment A[redacted].EPM6	4,206	2,696
B91076	Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service - Hosted Environment A[redacted].EPM7	0	0
	Total Hosted Named Users:		**8,974**

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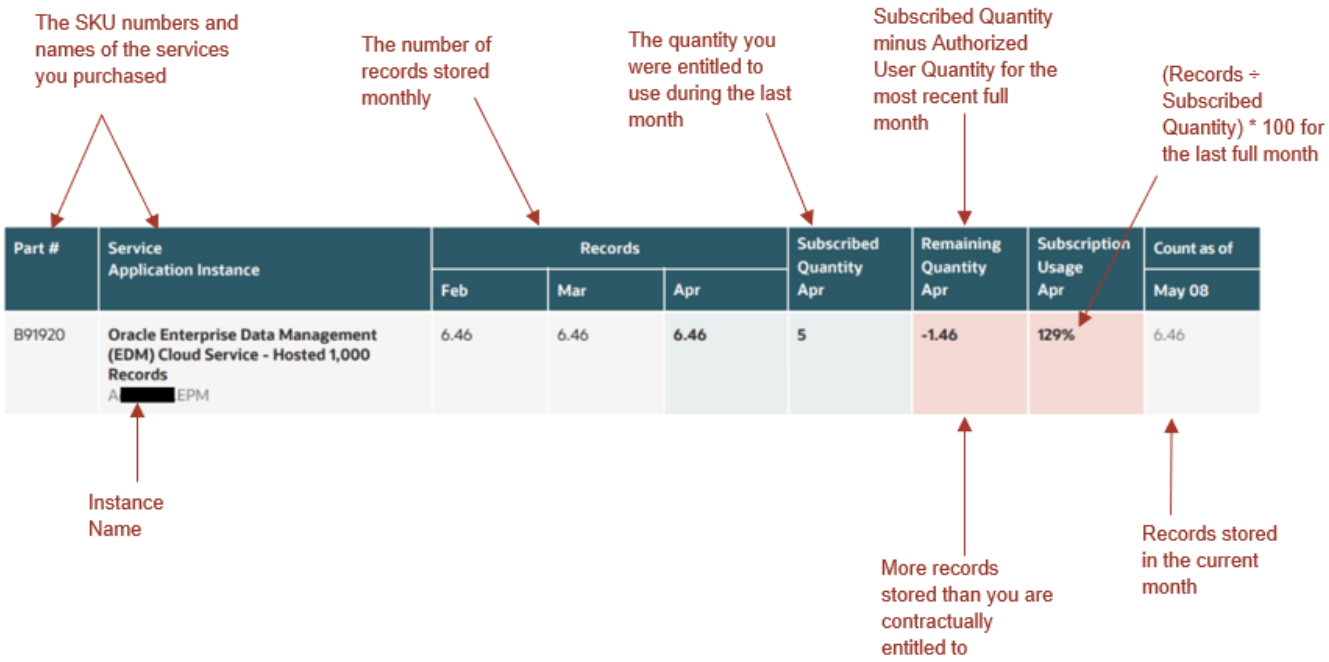
Records – Usage

The Records Usage table shows the monthly quantity of records stored for services compared to the quantity purchased. Records quantity is measured per 1,000 records for many Cloud services.

Figure 4. How to read section: Records – Usage



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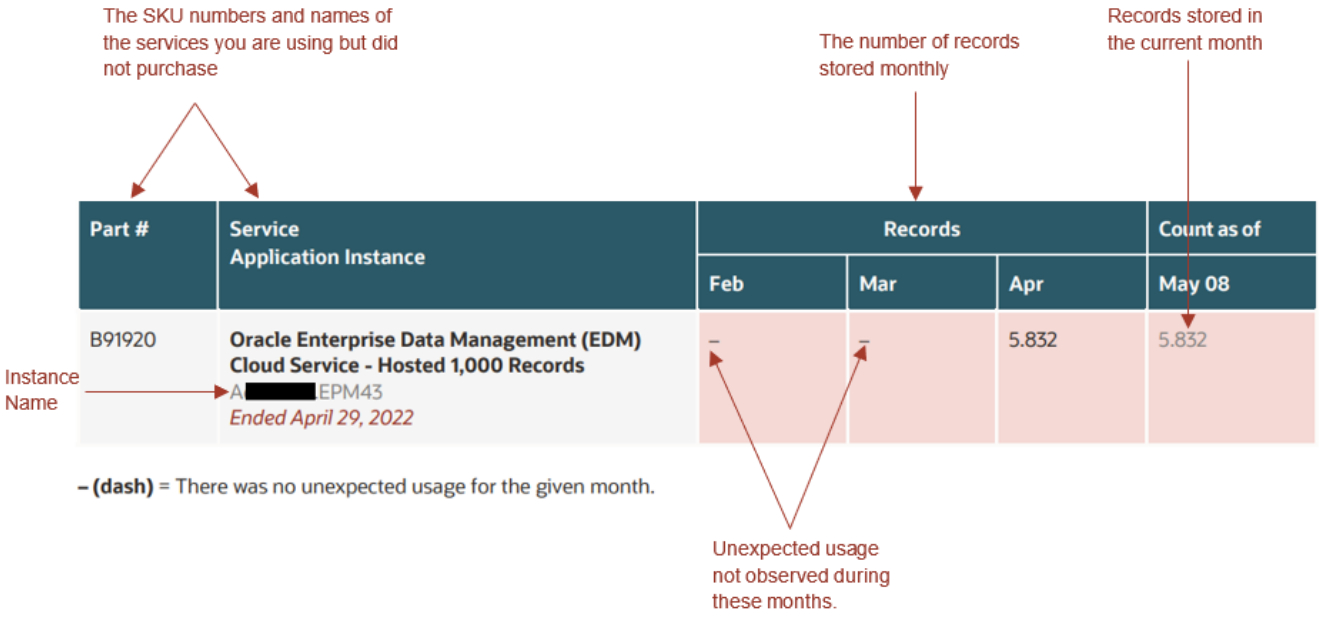
Records – Unexpected Usage

The Records Unexpected Usage table shows the monthly quantity of the relevant record type for each Cloud Service, even though there are no associated active subscriptions. Records quantity is measured per 1,000 records for many Cloud services.

Figure 5. How to read section: Records – Unexpected Usage



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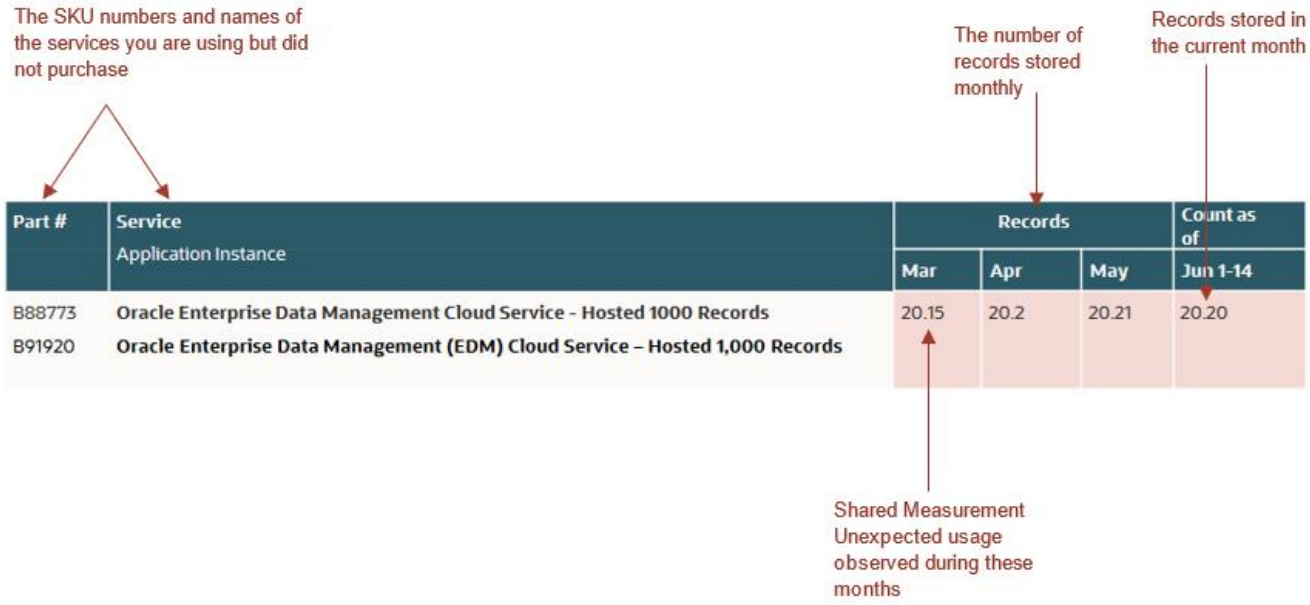
Records – Shared Measurement Unexpected Usage

This table below shows unexpected usage which is associated with a set of possible part numbers.

Figure 6. How to read section: Records – Shared Measurement Unexpected Usage



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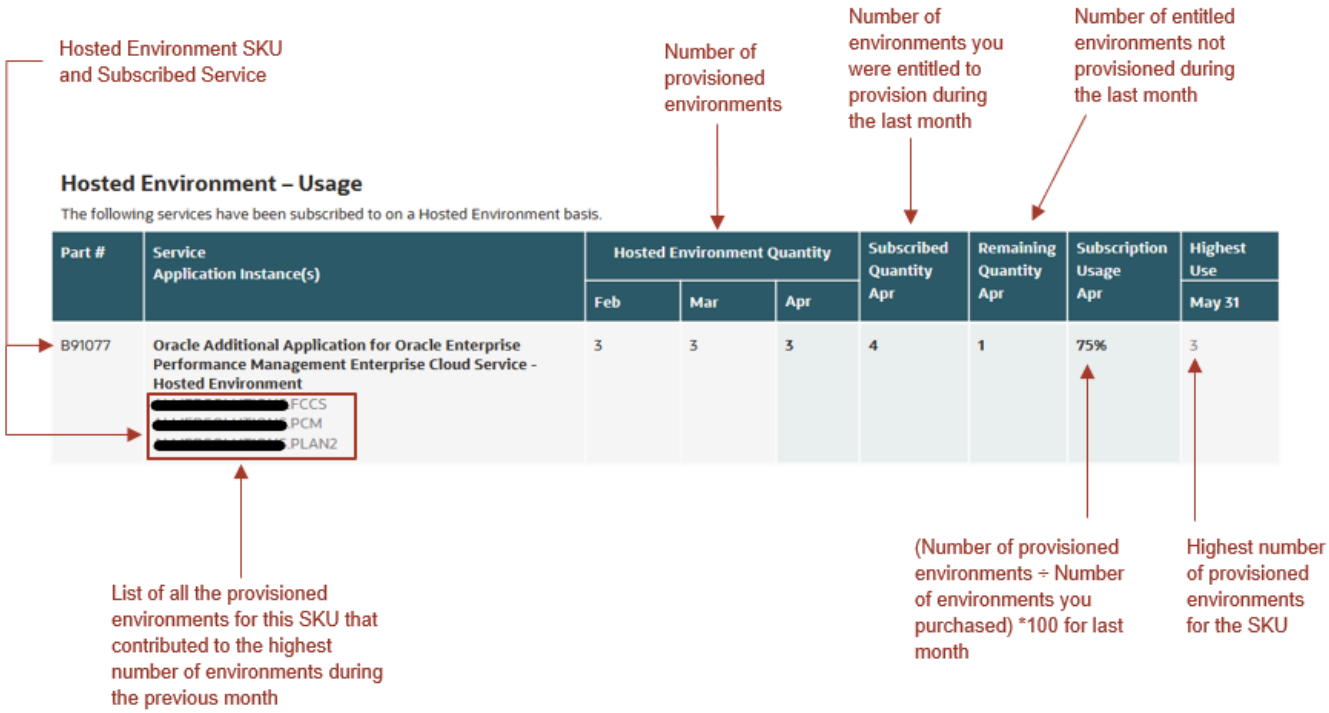
Hosted Environment - Usage

This table shows the count of Hosted Environments. See the Fusion Service Descriptions for details about how Hosted Environments are measured.

Figure 7. How to read section: Hosted Environment – Usage



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References

Oracle has standard contracts and policies that govern the terms, service descriptions, and delivery of Cloud Services. To find out more about these contracts and policies for Cloud Services please refer to the Oracle Contracts portal.

For contractual Service Descriptions and associated metric definitions, review the Enterprise Performance Management Services Descriptions section in the document *Oracle Fusion Service Descriptions* found in the Oracle Cloud Services contracts.

In the main page go to **Find a document** section, select a Product from the drop-down list, then click on **View documents**.

For information on how Oracle measures Oracle Fusion offerings, review Metric Descriptions for Oracle Fusion Offerings.

Learn more about SaaS commercial metric reporting and connect with the Oracle Fusion Applications community at Cloud Customer Connect.

For frequently asked questions, review the FAQ for SaaS Usage Metrics & Drill Through Reports for Fusion Apps.

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