



ORACLE® SMART VIEW FOR OFFICE

Release 11.1.2.5.520

Readme

ORACLE®

CONTENTS IN BRIEF

Purpose	2
New Features in This Release	2
Installation Information	2
Supported Platforms	3
Supported Languages	5
Supported Paths to this Release	5
Backward Compatibility	6
Defects Fixed in This Release	6
Known Issues	8
Tips and Troubleshooting	18
Documentation Updates	20
Documentation Feedback	22
Accessibility Considerations	22

Purpose

This document includes important, late-breaking information about this release of Oracle Smart View for Office. Review this Readme thoroughly before installing Smart View.

New Features in This Release

See the *Oracle Smart View for Office New Features* available in the Smart View 11.1.2.5.520 library available on the Oracle Help Center.

<https://docs.oracle.com/en/applications/?tab=8>

For new features relating to Oracle Enterprise Performance Management System installation, architecture, and deployment changes in this release, see “New Features in this Release” in the *Oracle Enterprise Performance Management System Readme*.

Use the Cumulative Feature Overview tool to review the list of new features added between earlier releases. This tool enables you to identify your current products, your current release version, and your target implementation release version. With a single click, the tool quickly produces a customized set of high-level descriptions of the product features developed between your current and target releases. This tool is available here:

<https://support.oracle.com/oip/faces/secure/km/DocumentDisplay.jspx?id=1092114.1>

Installation Information

For information on Smart View, including the link to downloading the latest Smart View release, refer to the My Oracle Support Knowledge Article “Smart View Support Matrix and Compatibility FAQ” (Doc ID 1923582.1). To access the Knowledge Article, you must have a user account with [My Oracle Support](#) (MOS) .

As a best practice, Oracle recommends periodically checking for and downloading the latest Smart View release from the Knowledge Article, Doc ID 1923582.1, on MOS:

<https://support.oracle.com>

Note: You can also download Smart View from Oracle Technology Network (OTN), <http://www.oracle.com/technetwork/middleware/smart-view-for-office/overview/index.html>. Before downloading, review the “OTN License Agreement” accessed from the Smart View download page to ensure that your usage is compliant.

Complete installation instructions are in the *Oracle Smart View Installation and Configuration Guide*. This guide is available in the Smart View 11.1.2.5.520 library on the Oracle Help Center.

<https://docs.oracle.com/en/applications/?tab=8>

Late-breaking information about the installation of EPM System products is provided in the *Oracle Enterprise Performance Management System Installation and Configuration Readme*. Review this information thoroughly before installing EPM System products.

Supported Platforms

Subtopics

- [Microsoft Windows Operating System Support](#)
- [Microsoft .NET Framework Support](#)
- [Microsoft Office 2016 Support](#)
- [Windows, Office, and Smart View Locale Settings](#)
- [Financial Management Journals Extension Support](#)
- [Oracle BI EE Support](#)
- [Browser Support](#)

Information about system requirements and supported platforms for EPM System products is available in spreadsheet format in the *Oracle Enterprise Performance Management System Certification Matrix*. This matrix is posted on the Oracle Fusion Middleware Supported System Configurations page on Oracle Technology Network (OTN):

<http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html>

Note: Unless otherwise stated in this readme, platform support in Smart View 11.1.2.5.520 follows that which is stated in the 11.1.2.x version of the *Oracle Enterprise Performance Management System Certification Matrix*.

Microsoft Windows Operating System Support

Smart View 11.1.2.5.520 is supported on Windows 10.

Microsoft .NET Framework Support

Smart View 11.1.2.5.520 requires Microsoft .NET Framework 4.5 or higher.

Microsoft Office 2016 Support

Smart View 11.1.2.5.520 is supported on Microsoft Office 2016.

Windows, Office, and Smart View Locale Settings

18377748 -- On each Smart View client machine, the following locale settings should match:

- Smart View language option
- Microsoft Office language
- Windows Regional Settings
- Windows operating system

Running Smart View in a language other than the language of the machine's Windows operating system, system locale, or Office language, may result in incorrect data being returned. For example, if the Windows operating system, system locale, and Office language are English, and you run Smart View in Russian, reports or chart data may display incorrectly.

Financial Management Journals Extension Support

The Oracle Journals for Financial Management extension works with Smart View version 11.1.2.5.500 and later, and with Oracle Hyperion Financial Management 11.1.2.4.100 and later.

Oracle BI EE Support

- To use the Oracle Business Intelligence Enterprise Edition-related features in Smart View, you must have Oracle BI EE release 11.1.1.7.1 or any patches to the 11.1.1.7.1 release.
- Starting with Smart View 11.1.2.5.510, the Oracle BI EE per-user extension installer is included with the Smart View client installation.

The extension is installed the first time the user starts Office if the Oracle BI EE extension is not already installed and it is not disabled.

- 21888550 -- If you have installed Smart View 11.1.2.5.510 or later, and you want to go to a pre-11.1.2.5.510 version, you must first perform these steps to remove the Oracle BI EE extension installation:
 1. In the Smart View ribbon, go the **Options** dialog box, **Extensions** tab, and click the **Check for Updates, New Installs, and Uninstalls** link.
 2. Locate the Oracle BI EE extension in the list, and clear the **Enabled** check box.
 3. Click **Remove**.
 4. Close and restart Office to verify that the Oracle BI EE extension is removed from the list in the **Extensions** tab.
 5. Close all Office applications.
 6. Uninstall Smart View from the Windows Control Panel.
 7. After installing a pre-11.1.2.5.510 version of Smart View, go the **Options** dialog box, **Extensions** tab, to verify that the Oracle BI EE extension is enabled.
- To use the multiple connection and View Designer features described below, obtain the Oracle BI EE 11.1.1.7.140527 patch. Go to My Oracle Support, **Patches & Updates** tab, and search by “Product or Family.” In the **Product** field, select **Oracle Business Intelligence Enterprise Edition**; in the **Release** field, select **OBI EE 11.1.1.7.140527**.
 - Multiple connections are supported with Oracle BI EE version 11.1.1.7.140527 and higher. If connecting to earlier versions of Oracle BI EE, then only one connection is allowed.
 - To use the Oracle BI EE View Designer feature (introduced in the 11.1.2.5.200 release), the Oracle BI EE 11.1.1.7.140527 patch or higher is required.

You should only use the View Designer in Smart View to edit views that were *created* and *inserted* using the View Designer.

See “Editing Views Created in View Designer” in the *Oracle Smart View for Office User's Guide* for more information.

Browser Support

Although Smart View does not have a browser version dependency, it is possible that the products that Smart View works with do. Check the *Oracle Enterprise Performance Management System Certification Matrix* and specific product readmes for any additional browser support requirements.

This matrix is posted on the Oracle Fusion Middleware Supported System Configurations page on OTN:

<http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html>

Supported Languages

Information about supported languages for EPM System products is available in spreadsheet format on the Translation Support tab in the *Oracle Enterprise Performance Management System Certification Matrix*. This matrix is posted on the Oracle Fusion Middleware Supported System Configurations page on OTN:

<http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html>

Note: Unless otherwise stated in this readme, language support in Smart View 11.1.2.5.520 follows that which is stated in the 11.1.2.x version of the *Oracle Enterprise Performance Management System Certification Matrix*.

The Smart View documentation, including the online help, is not translated in this release. Localized help is version 11.1.2.5.510.

Supported Paths to this Release

You can upgrade to Smart View Release 11.1.2.5.520 from the following releases:

Table 1 Supported Paths to this Release

Release Upgrade Path From	To
11.1.2.x	11.1.2.5.520

Note: When upgrading from release 11.1.1.3.x and earlier, Oracle recommends uninstalling Smart View before installing release 11.1.2.5.520.

Backward Compatibility

Smart View supports the EPM System product versions listed in the Release Compatibility tabs in the *Oracle Enterprise Performance Management System Certification Matrix*. This matrix is posted on the Oracle Fusion Middleware Supported System Configurations page on OTN:

<http://www.oracle.com/technetwork/middleware/ias/downloads/fusion-certification-100350.html>

Defects Fixed in This Release

Subtopics

- [General](#)
- [Essbase](#)
- [Financial Management](#)
- [Oracle BI EE](#)
- [Planning](#)

This section includes defects fixed in Release 11.1.2.5.520. To review the list of defects fixed between earlier releases, use the Defects Fixed Finder This tool enables you to identify the products you own and your current implementation release. With a single click, the tool quickly produces a customized report of fixed-defect descriptions with their associated platforms and patch numbers. This tool is available here:

<https://support.oracle.com/oip/faces/secure/km/DocumentDisplay.jspx?id=1292603.1>

General

- 21260884 -- The Excel process remained active even after a VB script stopped running.
- 21463288 -- Excel closed abruptly when VBA code contained a large number of retrieves.
- 21917209 -- The HypGetSheetOption and HypSetSheetOption functions were not working for **Member Name Display** options.
- 21920082, 21928686, 22091686 -- The cursor was not visible in the **Password** field in Excel.
- 21974318 -- If a worksheet used Excel filtering, when an ad hoc query or refresh is performed, the formatting changed. Subsequent refreshes failed with a “Member out of place” error.
- 22029092 -- Smart View attempted to open the log file location even when the logging option was disabled.
- 22093305 -- Export in query-ready format generated Essbase Error 1020032.

Essbase

- 20221501 -- A Smart View session timeout message was displayed even in cases where a valid SSO token was available.
- 21888981 -- Refresh inserts the letter “C” after the caret symbol in the alias name causing subsequent refresh operations to fail since the member name is not recognized.
- 21889045 -- In the Document Contents pane, the **Modify Connection** operation did not work on corrupted worksheets.
- 22158054 -- Using the HypSetAliasTable function resulted in a grid copied over existing grid.
- 22250386 -- **Submit Data** (with refresh) worked incorrectly in some cases where Excel formulas were used.
- 22373021 -- Using Smart View 11.1.2.5.400 or later to open a multiple-grid workbook created prior to 11.1.2.3.xxx resulted in an “operation failed” error.

Financial Management

21884974 -- When opening multiple forms in Smart View, for each form that exceeds the limit of cells to be displayed, a new POV toolbar appears resulting in multiple POV toolbars being displayed on each sheet.

Oracle BI EE

21825076 -- After copying slides between PowerPoint presentations and then importing metadata, no metadata is imported and, after a refresh, a Smart View error occurs.

Starting with the 11.1.2.5.520 release, you can copy metadata for Oracle BI EE objects between PowerPoint slides and presentations using the **Import Metadata** option on the Smart View ribbon. For more information, see “Importing Metadata into Copied Slides or Presentations” in the *Oracle Smart View for Office User's Guide*.

Planning

- 21220218 -- Business Rules launched in Smart View do not honor the limits applied. Instead all the descendents are shown.
- 21693216 -- In Oracle Planning and Budgeting Cloud, refreshing a form after changing a member in the drop-down POV occasionally takes a long time.
- 21793724 -- In Oracle Planning and Budgeting Cloud, data is not refreshed when a formula is used for member name.
- 21827175 -- In Smart Forms containing a formula then opened in ad hoc mode, the formulas were shifted down one row. Additionally, the formulas would shift down one row on each subsequent refresh.

- 22125713 -- For multiple grid sheets, named ranges needed to be deleted using the Name Manager in Excel in order to reuse the cells in these ranges.

Known Issues

Subtopics

- [Installation](#)
- [General](#)
- [Disclosure Management](#)
- [Enterprise Performance Reporting](#)
- [Essbase](#)
- [Financial Management](#)
- [Financial Reporting](#)
- [Oracle BI EE](#)
- [Planning](#)
- [Reporting and Analysis](#)

The following are the noteworthy known issues of this release.

Installation

- 14233719 -- If you are upgrading to this release *from* a Smart View PSE release, Oracle recommends that you first uninstall the PSE release and then install this release.
- 17662148 -- On 64-bit operating systems, the Smart View silent install does not complete successfully for non-admin users.
- 22347894 -- Sometimes, after uninstalling Smart View and subsequently launching Excel, Excel may still try to find the Smart View HsTbar.xla file.

Workaround:

1. Open the Windows Registry Editor (enter `regedit` in a command window).
2. Locate this key:

```
HKEY_CURRENT_USER\Software\Microsoft\Office\<OfficeVersion>\Excel\Options
```

3. Delete the OPEN or OPEN<n> entry where the value in the **Data** column contains HsTbar.xla. For example:

```
C:\Oracle\SmartView\bin\HsTbar.xla
```

When there are multiple OPEN entries, perform these steps:

- a. Delete all OPEN entries where the **Data** column value contains HsTbar.xla.
- b. Rename all remaining OPEN<n> entries, maintaining their sequential values.

For example, here are six OPEN entries, where two of the entries, OPEN and OPEN4, contain HsTbar.xla in the **Data** column.

Name	Value in Data Column
OPEN	Contains HsTbar.xla
OPEN1	Does not contain HsTbar.xla
OPEN2	Does not contain HsTbar.xla
OPEN3	Does not contain HsTbar.xla
OPEN4	Contains HsTbar.xla
OPEN5	Does not contain HsTbar.xla

Delete the OPEN and OPEN4 entries, and then rename the remaining entries as follows, maintaining their sequential order:

- Rename OPEN1 to OPEN
- Rename OPEN2 to OPEN1
- Rename OPEN3 to OPEN2
- Rename OPEN5 to OPEN3

The remaining entries are:

Name	Value in Data Column
OPEN	Does not contain HsTbar.xla
OPEN1	Does not contain HsTbar.xla
OPEN2	Does not contain HsTbar.xla
OPEN3	Does not contain HsTbar.xla

General

- 11934177, 12569072, 18057207 -- Smart View does not support Excel's **Transition navigation keys** option. Due to a Microsoft limitation, many of the Microsoft APIs that Smart View depends on for both Smart View and Excel functionality do not work when the **Transition navigation keys** option is enabled. For more information on this issue, see "Transition Navigation Keys Not Supported" in the *Oracle Smart View for Office Installation and Configuration Guide*, "Tips and Troubleshooting" chapter.
- 13987451 -- When working with larger workbooks, or performing an operation that results in a large data set, a "not enough resources" error may occur.

Workarounds:

- Break up your workbook into smaller workbooks.
- Upgrading to Office 64-bit may resolve the issue.
- 14456134 -- Various issues may arise when the Excel option, **Ignore other applications that use Dynamic Data Exchange (DDE)**, is selected. For example, there are problems launching Excel, launching Excel files from outside of Excel, and using the **Export in Query Ready Mode** option from a browser to export balances from Oracle Hyperion Financial Reporting.
Workaround: Click the Microsoft Office Button (upper left corner of Excel), and then click **Excel Options**. In the **Advanced** category, scroll down to the **General** options, and then clear the **Ignore other applications that use Dynamic Data Exchange (DDE)** check box. Restart Excel.
- 16554169 -- On computers where Smart View is installed, an error occurs when updating links in PowerPoint that were copied from Excel to PowerPoint.

- 16835531 -- Smart View does not support number formatting of Function Grids imported from Smart Slices.
- 17164523 -- The selected POV members are reverted to dimension members after deleting some columns and refreshing the spreadsheet.

Workaround: Click the POV button to hide the POV toolbar. Then ensure that you do not delete the column that contains the Page members.

- 17215221 -- On Microsoft Surface Pro tablets, in the Task List pane, the text does not display correctly in the Action Panel and in Task Details. Items in these areas are squeezed together vertically, causing the fonts to be cut off at the bottom of each item.
- 18115776 -- When extensions are enabled in Smart View, cascading a report with a large number of members can cause Excel to stop responding.

Workaround: From the Smart View Options dialog box, Extensions page, disable any extensions that are installed. Restart Excel and repeat the cascade operation.

- 20364435 -- After pasting dynamic data points in Word, then clicking the **Manage POV** button and changing the POV member selection for one or more dimensions, the selections are not retained upon clicking **Close**.
- 20866653 -- Launching Smart View from a web browser does not work unless Excel is already open.
- 20958232 -- In Oracle Hyperion Planning and Financial Management forms, after copying a cell, only a single paste is allowed. Pasting into subsequent cells is not supported.

Workaround: After pasting the cell once, you must copy the cell again in order to paste it into another cell.

- 21355132, 21691927 -- Copying a Smart List or Text List cell and pasting it over three or more cells causes Excel stop responding.
- 21607945 -- An invalid row height or column width error can occur when performing a Refresh All on certain workbooks.
- 21803394 -- Microsoft Word suspends or terminates unexpectedly after inserting several reporting objects in succession.
- 21810748 -- In Excel, copying a sheet containing a POV or slider to another sheet in the workbook results in an error.
- 21820253 -- In some cases, in workbooks with multiple sheets where each sheet contains a different query or template, if you drag the POV toolbar to the top of a sheet and dock it, you may see two POV toolbars on that sheet. This can occur on any number of sheets where the POV toolbar has been docked.

Workaround: Click the X in the right corner of one of the POV toolbars to close it, or refresh the sheet.

- 21844115 -- In the Japanese version of Smart View, in some of the Diagnostics dialog boxes, the **Browse** button was overlapping other dialog elements.
- 21850033 -- In PowerPoint, you can duplicate a slide containing a POV or slider, but importing the metadata results in an error.

- 21866540 -- To use the new Import Metadata in PowerPoint feature, you must select a single slide to begin the import process. An error message is displayed if you attempt to invoke the import metadata functionality when either no slide is selected or multiple slides are selected.
- 22280411 -- There are compatibility issues between Oracle Hyperion Disclosure Management and Smart View, causing Smart View to terminate unexpectedly on right-clicks.

Disclosure Management

- 14275486 -- When Disclosure Management doclets are combined into master documents, table autofit formatting may be lost.
- 18347708 -- Disclosure Management 11.1.2.4.0.78 will always trigger the autodeployment process. To work around this issue, update the version number for Disclosure Management in the Smart View `UpdateList.xml` file:

From: `version="11.1.2.4.078"`

To: `version="11.1.2.4.0.78"`

For information on modifying the `UpdateList.xml` file, see the *Oracle Smart View for Office User's Guide*, “Administering Extension Installations and Updates” topics.

Enterprise Performance Reporting

See the *Oracle Enterprise Performance Reporting Cloud Readme* in your service environment for Oracle Enterprise Performance Reporting Cloud known issues, including those related to Smart View.

Essbase

- 18076474 -- Formulas are not retained on the worksheet after performing an **Undo** and then a **Redo**.
- 11841013 -- You may not be able to change members in a Smart List.
- 12890030 -- If you change alias tables, members that you drag from the POV toolbar to the grid may be lost.
- 12913962 -- When you associate a connection to an ad hoc worksheet using **Set Active Connection**, members may disappear from the worksheet when you refresh.

Workaround: Instead of associating a connection, perform direct ad hoc analysis on the worksheet.

- 13854982 -- When filtering on attributes at the Generation 3 level in an attribute dimension, Smart View only displays members up to the Generation 2 level.
- 14470264 -- The `HsGetVariable` function does not support non-ASCII variable values.
- 16607593 -- When executing an MDX query with a calculated member (`WITH MEMBER...`) in Excel, the calculated values appear for a very short time in the sheet column and then are

converted to a comment column. All calculated values are lost either automatically or by performing a Refresh.

This occurs whether you are using the **Execute MDX** command in the **Essbase** ribbon, or the VBA function, HypMDXExecute.

- 18480728 -- In multiple-grid sheets, submitting data values '0 and &nd does not work properly when the **#No Data/Missing Label** is set to '0 or &nd.
- 19134780 -- Connection information for multiple-grid sheets cannot be updated using VBA.
- 19181853, 19335608 -- Excel memory use increases with each Refresh operation on function-only worksheets and certain ad hoc reports.
- 19190415 -- When the POV toolbar is displayed, an error is returned upon refresh.
- 19930163 -- In the following environment: Windows 8.1, 32-bit with Office 2013, 32-bit, while performing ad hoc operations, Excel may become unresponsive to right-clicks within the sheet; for example, when attempting to pivot using drag-and-drop.
- 22159359 -- Starting with Smart View 11.1.2.5.520, when connected to duplicate member databases, the member name only should display by default in the POV. However, for workbooks saved in Smart View 11.1.2.5.510 and earlier, the qualified member name displays in the POV.

Workaround: To change the display of member names in the POV, open the **Member Selection** dialog box from the POV, then click **OK**.

- 22168018 -- Starting with Smart View 11.1.2.5.520, when connected to duplicate member databases, the member name only should display by default in the Query Designer POV. However, even though the **Member Name Only** option is selected (in the **Options** dialog box, **Member Options** tab), the fully qualified member name is displayed in the Query Designer POV.

Workaround: To change the display of member names in the Query Designer POV, open the **Member Selection** dialog box from the Query Designer POV, then click **OK**.

Financial Management

- 16898574 -- Some style preferences set on forms from within Financial Management are not honored on forms in Smart View.
- 17632970 -- In Smart View 11.1.2.1.103, after submitting a cell that has pipe character(|) and caret(^), the submitting removes all pipe characters and adds “c” after any caret.

Workaround: Do not create cell text with a caret or pipe character.

- 17591100 -- Member search does not work on forms that contain the Add Member button.
- 18252228 -- In Financial Management ad hoc grids, when connecting by performing a refresh, the **Smart Slice** and **Cascade** commands are grayed out in the **HFM Ad Hoc** ribbon.
- 18512314 -- When using **Find Next** in the **Member Selection** dialog box, the first member that matches the search criteria is located, but clicking **Find Next** again does not locate any other relevant members.

- 18861859 -- In Financial Management forms, **Member Selection** dialog box, the selections available in the **View** and **Filters** options are not consistent with the selections available for the same form in the Financial Management web application.
- 19062362 -- When ad hoc analysis is performed on a Smart Slice, the last cube view context is sent to the provider server for all sheets in the workbook. When trying to create a function on the next sheet, the **Member Selection** dialog box will show only the members in the Smart Slice .

Workaround: In the next sheet, perform ad hoc analysis on the application to reset the cube view context before launching the Function Builder.

- 19827684 -- When working with Financial Management ad hoc, and copying and pasting cells from Excel to Word, formatting is not retained even though the **Use Excel Formatting** option is selected.
- 20726025 -- In Windows 8x versions, if the **Member Name Display** option is set to “Member Name and Description,” you may get an “Invalid members” error when trying to save a journal. This can be the result of the size of the Excel window onscreen.

Workaround: Try unfreezing panes in Excel using the **View**, then **Freeze Panes**, and then **Unfreeze Panes** command. Also, you may reduce the display size to 75% or 50% before opening or creating the journal.

- 21158205, 21438712 -- In **Entity Details**, the **View, Rows** functionality is not available in Smart View.

When working correctly, this functionality would be accessed from the drop-down menu when you click **View**, then **Rows** in the **Entity Details** dialog box (as described in “Selecting Rows for the Report” in the *Oracle Smart View for Office User's Guide*).

You can use select and view rows from the Financial Management web interface. This functionality will be fully supported in a later version of Financial Management.

- 21847984 -- In Oracle Journals, when the Region and Language settings are set to a European language such as Swedish, values are truncated and do not display correctly. When set to English, the values are truncated but can be expanded to display correctly. Values display correctly when the Region and Language settings are set to an Asian language, such as Japanese.

Financial Reporting

- 14600458 -- When exporting a Financial Reporting report from Oracle Hyperion Enterprise Performance Management Workspace to Smart View, the user POV for the report is not retained. The user POV defaults to the user POV used most recently in Smart View.
- 14643318 -- An “Invalid Pointer” error results during login when the data source connection has timed out and you attempt to refresh a previously-saved report that contains a function grid.

Workaround: Close the workbook and Excel. Then, restart Excel, open the workbook, and perform the refresh.

- 19827684 -- Formatting is not retained when copying and pasting cells from Excel to Word.

- 22330209 -- On Windows 10 with Office 2016 64-bit, you cannot launch Financial Reporting reports when Internet Explorer is running in protected mode.

Workaround:

1. In Internet Explorer, go to **Internet Options**, then **Security**, and then **Trusted sites**.
2. Click **Sites**, and add the Financial Reporting URL to the list of trusted sites.
3. Verify that the **Enable Protected Mode** check box is cleared.

Oracle BI EE

- 14345387 -- Smart View does not support direct insert of stepped and curved line charts. When inserting a stepped or curved line chart, Smart View will substitute the closest match, a default line chart. This is expected behavior.
- 14355587 -- Selection lists specified for prompts in Oracle Business Intelligence Answers (radio button lists and check box lists) are converted to list controls in Smart View. This is expected behavior.
- 14563557 -- Checking or clearing the “Use unified scale” option in BI Answers requires that you use the “Replace View” option when refreshing in Smart View. This is expected behavior.

For information on setting refresh preferences, see “Specifying Preferences for Refreshing Views” in the “Smart View and Oracle BI EE” chapter of the *Oracle Smart View for Office User's Guide*.

- 14580332 -- Time zone preferences set in Oracle BI EE account preferences are not exposed in Smart View.
- 14600296 -- In the Prompt Selector, there is a limit of 256 items that can be displayed in drop-down list controls or option lists.

Workaround: Increase the value of the setting in Prompts/MaxDropDownValues in `instance.config` in BI Answers.

- 14737958, 14750088 -- In View Designer, you cannot create a view with a column of numeric type on the Page or Section edges.
- 15840478 -- Pie charts are not refreshed after adding a filter in BI Answers if the filter added is on a dimension that defines the number of pies that display.

Workaround: If there is a change in a filter column that is also defined as a number-of-pies dimension, then you should change the refresh option on the chart view to **Replace View**, and then perform another refresh. This ensures a correct refresh, updating the number of pies and the chart titles that correctly reflect the new data.

See “Specifying Preferences for Refreshing Views” in the *Oracle Smart View for Office User's Guide* for instructions.

- 15840538 -- Pie charts are not refreshed after removing a filter in BI Answers if the filter removed is on a dimension that defines the number of pies that display.

Workaround: See the workaround specified for bug 15840478.

- 15886617 -- The precision of digits that Smart View can display in Excel is limited to the precision of digits allowed by Excel.

For example, the following is an 18-digit number formatted with two decimal places:

```
123456789123456789.12
```

Because of Excel's 15-digit precision limitation, the digits after the 15th digit are changed to zeroes in Excel and the number would be displayed as follows:

```
123456789123456000.00
```

- 15969695 -- On Office 2007, a memory error occurs when inserting a chart into PowerPoint.

Workaround: Install Microsoft Office 2007 Service Pack 3.

- 16373849 -- When inserting multiple objects from a compound view into PowerPoint and selecting the “one object per slide” option, an Excel instance is opened for each object and then minimized in the Windows Taskbar. However, when the insert operation is complete, the Excel instances are not automatically closed. This can clutter the Taskbar when inserting a large number of objects.

Workaround: To minimize the number of Excel instances shown in the Taskbar, click the Office button (in the upper left corner of Excel), select **Excel Options**, and then select the **Advanced** tab. In **Display** options, clear the **Show all windows in the Taskbar** check box.

- 16055532 -- When pivot tables that contain embedded pivot charts are inserted into Smart View, the embedded pivot charts are not imported.

Workarounds: You can either use Excel to create a pivot chart based on an inserted Excel pivot table or use BI Answers to create a new chart view and insert that view using Smart View.

- To create a pivot chart based on the inserted native Excel pivot table, complete these steps:
 1. In Smart View, click in the Excel pivot table and select the Excel **Options** ribbon.
 2. From the **Tools** group, click the **PivotChart** button.
 3. In **Insert Chart**, select a chart style and then click **OK**.
- To create and insert a separate chart view:
 1. In Oracle Business Intelligence Answers, create a new, separate chart view object.
 2. In the Office application, use Smart View to insert the newly-created chart view.

In both workarounds, the pivot chart is rendered.

- 16285804 -- If a prompt is defined on double columns, and the prompt operator selected is *** Prompt User**, the following operators do not work at runtime:
 - is less than
 - is less than or equal to
 - is greater than
 - is greater than or equal to

- is like
- is not like

Workaround: Do not use the * **Prompt User** operator. Instead, define the operator explicitly at design time, using one of the operators listed above. The operators will then work.

- 16520355 -- In Word and PowerPoint, there can be some overlapping of tables and charts when inserting a compound view or when a compound view is either inserted from the catalog or copied and pasted. This is especially true when any of the objects in the compound view are particularly large.
- 19717930 -- Clicking **OK** in the View Designer after the session is timed out returns an object reference error.
- 19724894 -- An exception occurs when trying to insert a compound view after a session timeout.
- 20669893 -- A date prompt that was created with user input set to text and the default value set to SQL that shows the current date results in the `current_date` SQL being shown in the prompt and not the actual current date.
- 21795612 -- In environments where the Oracle BI EE server locale and the Smart View client locale are different, the names of Oracle BI EE artifacts in Smart View—such as views, titles, tables, and graphics—display in the language of the Oracle BI EE server locale instead of the Smart View client locale.
- 21977076 -- Note the following behaviors involving connection to the Oracle BI EE server:
 - When attempting to connect from Smart View to Oracle BI EE while the Oracle BI EE server is down, an error message is displayed. However, after clicking OK in the error message, the **Connect to Data Source** dialog box is erroneously displayed. Click **Cancel** to close the dialog box.
 - When trying to insert a view after a connection timeout has occurred, the **Connect to Data Source** dialog box is displayed. If you click **Cancel**, the dialog box is relaunched. Click **Cancel** and the error message is displayed.

Planning

- 6533549, 6549255 -- If a member cell contains a formula that calculates the value for a summary time period, that cell should be locked, but instead, Smart View may mark it as dirty if the data for the member is modified.
- 14834659 -- When substitution variables are used, the last column (the right-most column) on Oracle Hyperion Web Analysis forms is dropped or hidden when the form is opened in Smart View.
- 16721734 -- In specifying a **Replacement** option as `#NumericZero` (**Options** dialog box, **Data Options** tab), and then spreading data for Time Periods, the parent data could not be deleted.

Workaround: Ensure that the **Replacement** option, **Submit zero**, is selected when `#NumericZero` is also selected.

- 16898574 -- Some style preferences set on forms from within Planning are not honored on forms in Smart View.
- 17926504 -- Ad hoc analysis started from a saved Planning grid will inherit the formatting options saved as part of the grid.

To use Smart View Cell Styles or the Use Excel Formatting option for an ad hoc grid generated from a saved grid, complete the following steps:

1. Open the saved Planning grid as a form.
2. In the Planning ribbon, **Formatting** group, select **Apply**, and then **None**.
3. Click **Save** to save the form back to the Planning server.
4. Now use the saved form to perform ad hoc analysis.

- 18421689 -- In Smart View, the display order of business rules attached to a form differs from the display order in Planning.
- 19016350 -- Smart Forms do not support constants (integers or numbers) in calculated cells.

Workaround: Use a formula format, such as ="Text " or =10 for grid labels consisting of constants.

- 19439940 -- When using the FVSCHEDULE function in Smart Forms, use cell references to existing data, rather than arrays of data.

For example, use:

```
=FVSCHEDULE (C10 , B15 : B17)
```

Do not use:

```
=FVSCHEDULE (C10 , { 0 . 09 , 0 . 11 , 0 . 1 } )
```

- 19685022 -- Number formatting is not retained when copying data points from Excel to Word or PowerPoint.
- 19843672 -- In Oracle Hyperion Planning forms, when working with user variables, selecting a substitution variable as a value of a user variable is not supported.
- 20794274 -- Locking the Year Total cell and copying the distributed period values on months with alternative hierarchy results in an incorrect distribution.
- 20938289 -- When two forms are on two separate worksheets, the rule variable on one form changed to the default after refreshing the page dimension on the other form, causing the business rule to invoke an incorrect value for a runtime prompt variable.
- 21345664 -- In Smart View, the currency symbol in a cell is displayed differently from the Planning web interface when the Planning option, "Allow multiple currencies per entity," is set to true.
- 21567487 -- Indentation of dimensions in a Planning form is displayed incorrectly.

Reporting and Analysis

- 6575786 -- **Refresh** and **Refresh All** do not work if two pages of a Oracle Hyperion Web Analysis report are imported sequentially.

Workaround: Use All Pages to import multiple pages of a report.

- 6908330 -- Oracle Hyperion Reporting and Analysis documents are not displayed in Import Workspace Document Folder Tree if EPM Workspace is under WebSeal and configured for a context path (`http://<server>:<port>/<context path>/workspace`) other than the default (`http://<server>:<port>/workspace`).

- 7674839 -- When you import a Financial Reporting report into Smart View and refresh, the worksheet becomes solid black, except for the cells imported from Financial Reporting.

Workaround: From the Excel Tools menu, select Options. On the Color tab, click Reset and then OK.

- 9160243 -- These issues exist with dashboards imported as images from Smart View into Excel, Word, and PowerPoint:
 - The image sizes differ from the images in Oracle Hyperion Enterprise Performance Management Workspace.
 - There is an excess of background space around the images.

Workaround: In some cases, you may be able to resize the graphic to make it more usable. However, because of Microsoft Office limitations, any excess background space will always be present.

- 13875551 -- When you export an Oracle Hyperion Interactive Reporting report from Internet Explorer into Smart View, the Smart View ribbon disappears in Excel.

Workaround: Open Excel before exporting from Internet Explorer.

Tips and Troubleshooting

This topic lists the most recent tips and troubleshooting topics. More tips and troubleshooting topics are listed in the *Oracle Smart View Installation and Configuration Guide*. This guide is available in the Smart View 11.1.2.5.520 library on the Oracle Help Center:

<https://docs.oracle.com/en/applications/?tab=8>

- **Smart View Diagnostics Tools**

When working with Smart View, if issues arise that you cannot resolve on your own, you can use the new Smart View diagnostic tools in the **Diagnostics** group in the Smart View ribbon to create and collect log files and screenshots to send to Oracle Support. When you are finished collecting diagnostic data, you use the diagnostic tools to zip up the files. Then you transmit the ZIP file to Oracle Support for analysis. The log files and screenshots are used by Oracle Support to troubleshoot and resolve your issue.

To enable the diagnostics tools, go to the **Options** dialog box, **Advanced** tab, and select **Show Diagnostics Group on Smart View Ribbon**.

See the “Smart View Diagnostics” chapter of the *Oracle Smart View for Office User's Guide* for more information on using the diagnostics tools.

- 19905121 -- When running a Financial Reporting report from Smart View, a web control is called that causes this error to display: “The product does not support compatibility view. Contact your system administrator to help configure your settings.” By default, the web control runs in compatibility mode, triggering the compatibility message.

For workarounds, see “Internet Explorer Compatibility View Settings for Financial Reporting” in the *Oracle Smart View for Office Installation and Configuration Guide*

- 17263827, 17636796, 17667907, 20417037, 20564104, 20648759, 20696893 -- Microsoft has enabled Office Animations for the Task Pane and many controls within Office 2013. This causes flickering and screen movements in the following situations:
 - Opening forms, especially when opening composite and cascading forms.
 - Opening a web form that has a page drop-down.
 - Moving between simple forms on multiple sheets or between composite forms.
 - Refreshing a composite web form using the **Refresh All** command causes the POV toolbar to flicker and shift up and down.
 - Opening multiple connections in new tabs, whether you are opening composite forms or simple forms.
 - Accessing the About box from the Help button in the Smart View ribbon when the Oracle Hyperion Disclosure Management extension is also installed (note that per issue 17667907, a sharing violation error message is first displayed).

Workaround: Information on troubleshooting flickering issues is available in the *Oracle Smart View for Office Installation and Configuration Guide*. See “Flickering Issues on Office 2013 32-bit and 64-bit.” This topic contains detailed instructions on creating and configuring the DisableAnimations key and the DisableWindowTransitionsOnAddinTaskPanels key. Both work to reduce flickering in Office 2013.

Refer to Microsoft Windows documentation if you require further help creating these registry keys.

- 21038932 -- Smart View performance is slow in Excel 2013 when compared to earlier versions of Excel. Microsoft is working on a fix to Excel 2013. Until the fix is available from Microsoft, you can perform the actions noted in “Flickering Issues on Office 2013 32-bit and 64-bit” in the *Oracle Smart View for Office Installation and Configuration Guide*.
- 21158660, 21298436, 21316619, 21781491, 21814502 -- In some cases, third-party software that automates Excel processes, such as exporting to Excel, may cause issues with Excel and a conflict with Smart View. To disable Smart View when Excel is started in automation mode, you may enable “DisableInAutomation” by adding a key and key value to the Windows Registry. Refer to the *Oracle Smart View for Office Installation and Configuration Guide*, “Tips and Troubleshooting” chapter, “Issues When Starting Excel in Automation Mode” topic.
- 22078848 -- In some Word documents containing large queries created prior to Smart View release 11.1.2.5.520, performance may be very slow when refreshing the data in the document. In some cases, each Smart View data point in the Word document is treated as

a separate query, instead of re-using existing queries where appropriate. The result is that Refresh operations are very slow.

To fix this issue, run the macro in “Duplicate Queries in Word Slow to Refresh” in the *Oracle Smart View for Office Installation and Configuration Guide*.

Documentation Updates

Subtopics

- [Accessing EPM System Product Documentation](#)
- [Copying and Pasting Code Snippets from PDFs](#)
- [Online Help in Internet Explorer](#)
- [Online Help Search in Internet Explorer](#)
- [Limited Chart Copy and Paste Support](#)
- [Change to Multiple Grid Behavior](#)
- [Slider and POV Objects Cannot be Inserted into Financial Reporting Reports](#)
- [Changes to Financial Management Formulas in Smart View](#)
- [Local Help Patch on My Oracle Support](#)
- [Correction to Search Procedure for Member Selection](#)

Accessing EPM System Product Documentation

Find the latest EPM System product guides in the Oracle Help Center (<https://docs.oracle.com/en/>). To access documents to view or download, click the Applications icon. In the Applications Documentation window, select the EPM tab, and then click the Enterprise Performance Management link.

You can also find deployment-related documentation on the Oracle Technology Network (<http://www.oracle.com/technetwork/index.html>) and on the Oracle Software Delivery Cloud website (http://edelivery.oracle.com/EPD/WelcomePage/get_form). Or you can visit the EPM System Documentation Portal (<http://www.oracle.com/us/solutions/ent-performance-bi/technical-information-147174.html>). There, you'll find links to My Oracle Support, EPM Supported Platform Matrices, and more.

Copying and Pasting Code Snippets from PDFs

When you cut and paste code snippets from a PDF file, some characters can be lost during the paste operation, making the code snippet invalid.

Workaround: Cut and paste from the HTML version of the document.

Online Help in Internet Explorer

Some tables and text may display incorrectly in online help when using Internet Explorer 9.

Online Help Search in Internet Explorer

19317836 -- In the Smart View HTML-based documentation, the Search functionality may not work correctly in Microsoft Internet Explorer. This includes help accessed from the Smart View product, and the Smart View product documentation in HTML format on the Oracle Help Center.

To resolve this issue, ensure that you are using Internet Explorer's Compatibility View mode when viewing the Smart View HTML-based documentation. See the Internet Explorer help for instructions on using Compatibility View.

Limited Chart Copy and Paste Support

16451759 -- Chart copy and paste is only supported for Oracle Business Intelligence Enterprise Edition charts. Charts based on other providers, such as Financial Management, do not paste correctly.

Change to Multiple Grid Behavior

21488821 -- Starting in release 11.1.2.5.400, the creation of multiple-grid worksheets using refresh is no longer supported.

Slider and POV Objects Cannot be Inserted into Financial Reporting Reports

21744175 -- You cannot insert a slider or POV into Oracle Hyperion Financial Reporting reports. In the *Oracle Smart View for Office User's Guide*, “Importing Financial Reporting Documents into Excel” and “Importing Financial Reporting Documents into Word and PowerPoint” topics, the steps on inserting a slider or POV have been removed.

Changes to Financial Management Formulas in Smart View

21882424 -- After Financial Management 11.1.2.2.xxx, the custom dimensions in Oracle Hyperion Financial Management applications are referred to as alias names in Smart View formulas. The recent versions of Oracle Smart View for Office can no longer interpret the formulas. Formulas in the old format in saved workbooks will not work. The dimension identifiers will, therefore, need to be updated for each formula to reflect the new alias names for the custom dimensions.

Local Help Patch on My Oracle Support

Release 11.1.2.5.520 documentation is not being translated. The local help patch for this release (available on My Oracle Support) contains updated help in English only. The localized languages are version 11.1.2.5.510.

Correction to Search Procedure for Member Selection

The optional search step in the “Selecting Members from the Member Selector” topic is clarified here.

To find a specific member in the tree list, enter a member name in the search field and click the **Find Next** button (the flashlight button).

Oracle Essbase and Oracle Enterprise Performance Reporting Cloud only: Oracle Essbase and Oracle Enterprise Performance Reporting Cloud accept asterisks (*) and question marks (?) as wild cards. The asterisk can be substituted for a group of characters; the question mark can be substituted for only one character.

For example, to search for all member names that start with the word, Total, To* and To?a1 are valid search strings; however, To? is not.

Note: The member name search string cannot begin with an asterisk. For example, *Total and *otal are not valid search strings.

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Accessibility Considerations

Our goal is to make Oracle products, services, and supporting documentation accessible to the disabled community. EPM System products support accessibility features, which are described in the product's *Accessibility Guide*. Find the most up-to-date version of this guide in the Oracle Enterprise Performance Management System Documentation Library on the Oracle Technology Network (<http://www.oracle.com/technology/documentation/epm.html>).

In addition, this Readme file is accessible in HTML format.

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Smart View Readme, 11.1.2.5.520

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